

Troubleshooting

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Troubleshooting

The following table describes troubleshooting suggestions for issues that you might encounter.

| Issue | Suggested Solution |
|---|---|
| Connection to CIMC is lost after an update and reboot and the KVM session ends. | This is expected behavior after a firmware update. Log back in to the CIMC and reestablish your KVM session. |
| The following error message is observed: PID, Board Part Number, Product Part Number <pid, board="" number="" number,="" part="" product=""> is not supported by this HUU image. HUU will not boot on this machine. Press any key to reboot the server.</pid,> | This error message is displayed when the HUU ISO is not supported by the server. Use the HUU ISO that is supported by the server. |

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