



Cisco TelePresence System Operation (Sysop) Log Messages by Type

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Contents

This chapter presents Cisco TelePresence sysop log (syslog) messages by type:

- [Audio Driver Messages, page 8-1](#)

Audio Driver Messages

TBAUDIO-PCI: Error: Cannot allocate enough memory for coff file loading in __load_coff(), line# %d\n

Message Added to Release

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Failed in __load_coff() line=%d, rv=0x%x, length_read %d, maxRawFilep %d rawStart %d\n

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1.7.3

Explanation

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Recommended Action

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TBAUDIO-PCI: Error: Failed in __load_coff() line=%d, rv=0x%x\n

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Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Failed to allocate mem_size=0x%x in __load_coff(), line# %d\n

Message Added to Release

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Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Failed to open a coff file in __load_coff(), line# %d\n

Message Added to Release

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Failed to read a coff file __load_coff(), line# %d, length_read %d size %d\n

Message Added to Release

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance” section on page 6](#).

TBAUDIO-PCI: Error: Failed to read a coff file in __load_coff(), line# %d, length_read %d size %d\n

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Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance” section on page 6](#).

TBAUDIO-PCI: Error: Failed to read a coff file in __load_coff(), line# %d, length_read %d, SECHDRSIZ %d\n

Message Added to Release

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance” section on page 6](#).

TBAUDIO-PCI: Error: Failed to read a coff file in __load_coff(), line# %d, length_read %d, size %d\n

Message Added to Release

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Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Failed to read a coff file, in __load_coff(), line# %d, coffType 0x%x coff12MagicNumber 0x%x flags 0x%x OptMagicNumber 0x%x optionalHeaderBytesCount %d size %d\n

Message Added to Release

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Warn: <<<Bad Minor number: chanId

Message Added to Release

1.7.3

Explanation

Minor number out of range; chanId—channel id.

Recommended Action

No action is required.

TBAUDIO-PCI: Warn: <<<Device is Busy chanId

Message Added to Release

1.7.3

Explanation

Device is busy when the application tries open the device, channel is already opened; chanId—channel id.

Recommended Action

No action is required.

TBAUDIO-PCI: Error: C6415 DSP Device Module NOT Loaded\n

Message Added to Release

1.7.3

Explanation

Audio driver kernel module not loaded.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: C6415 DSP Enable device failedln**Message Added to Release**

1.7.3

Explanation

Cannot enable Audio DSP as a PCI device.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: C6415: Interrupt service routine installation failed**Message Added to Release**

1.7.3

Explanation

Audio driver interrupt service routine installation failed.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Could not receive FPGA data status**Message Added to Release**

1.7.3

Explanation

Could not receive FPGA data during FPGA upgrade; status—status code.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error id registering major number num\n**Message Added to Release**

1.7.3

Explanation

Audio driver failed to register major number; id—error id; num—major num.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: Initialization of dma link descriptors failed.\n**Message Added to Release**

1.7.3

Explanation

Initialization of DMA link descriptors failed.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Warn: ioctl command wrong type (cmdId)**Message Added to Release**

1.7.3

Explanation

The **ioctl** command has wrong type.

Recommended Action

No action is required.

TBAUDIO-PCI: Error: ioctl_c6415: Failed memory allocation**Message Added to Release**

1.7.3

Explanation

Audio driver failed to allocate memory.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Warn: ioctl_C6415: init default, cmd cmdld**Message Added to Release**

1.7.3

ExplanationThe **ioctl** command ID is not recognized.**Recommended Action**

No action is required.

TBAUDIO-PCI: Error: PCI IOMAP for bar0 failed\n**Message Added to Release**

1.7.3

Explanation

PCI IOMAP for bar0 failed.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: PCI IOMAP for bar1 failed\n**Message Added to Release**

1.7.3

Explanation

PCI IOMAP for bar1 failed.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Error: The coff file \"%s\" is nonexistent, return EFAULT\n**Message Added to Release**

1.7.3

Explanation

Failed to download DSP firmware.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.

TBAUDIO-PCI: Warn: Timeout: DSP minor=chanId pid=pid msg#=msgNum status=status cmd=cmdId id=Id did not respond within MS ms

Message Added to Release

1.7.3

Explanation

DSP did not ACK the host command message; chanId—channel number; pid—process ID of the CMA thread that sends the message to DSP; msgNum—message sequential number; status—status id; cmdId—command.

Recommended Action

No action is required.

TBAUDIO-PCI: Error: XAUDIOCODESTART: Failed to reload audio DSP\n

Message Added to Release

1.7.3

Explanation

Failed to reload audio DSP.

Recommended Action

Reboot the system. If this condition persists, collect the CTS log files and contact the Cisco Technical Assistance Center (TAC). For information on how to contact TAC, see the [“Obtaining Technical Assistance”](#) section on page 6.