



# Compatibility Matrix and Web UI System Requirements

- [Compatibility Matrix, on page 1](#)
- [Web UI System Requirements, on page 9](#)

## Compatibility Matrix

The following table provides software compatibility information between Cisco Catalyst 9500 Series Switches, Cisco Identity Services Engine, Cisco Access Control Server, and Cisco Prime Infrastructure.

Catalyst 9500, 9500-High Performance and 9500X	Cisco Identity Services Engine	Cisco Access Control Server	Cisco Prime Infrastructure
Dublin 17.12.3	3.2 3.1 + Patch 3 3.0 + Patch 6 2.7 + Patch 7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Dublin 17.12.2	3.2 3.1 + Patch 3 3.0 + Patch 6 2.7 + Patch 7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Dublin 17.12.1	3.2 3.1 + Patch 3 3.0 + Patch 6 2.7 + Patch 7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>

Catalyst 9500, 9500-High Performance and 9500X	Cisco Identity Services Engine	Cisco Access Control Server	Cisco Prime Infrastructure
Dublin 17.11.1	3.2 3.1 + Patch 3 3.0 + Patch 6 2.7 + Patch 7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Dublin 17.10.1	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.9.5	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.9.4	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.9.3	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>

<b>Catalyst 9500, 9500-High Performance and 9500X</b>	<b>Cisco Identity Services Engine</b>	<b>Cisco Access Control Server</b>	<b>Cisco Prime Infrastructure</b>
Cupertino 17.9.2	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.9.1	3.2 3.1 + Patch 1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.8.1	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Cupertino 17.7.1	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.7	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>

<b>Catalyst 9500, 9500-High Performance and 9500X</b>	<b>Cisco Identity Services Engine</b>	<b>Cisco Access Control Server</b>	<b>Cisco Prime Infrastructure</b>
Bengaluru 17.6.6a	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.6	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.5	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.4	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.3	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Bengaluru 17.6.2	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>

Catalyst 9500, 9500-High Performance and 9500X	Cisco Identity Services Engine	Cisco Access Control Server	Cisco Prime Infrastructure
Bengaluru 17.6.1	3.1 3.0 latest patch 2.7 latest patch 2.6 latest patch 2.4 latest patch	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Bengaluru 17.5.1	3.0 Patch 1 2.7 Patch 2 2.6 Patch 7 2.4 Patch 13	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Bengaluru 17.4.1	3.0 2.7 Patch 2	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Amsterdam 17.3.8a	2.7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Amsterdam 17.3.8	2.7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Amsterdam 17.3.7	2.7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Amsterdam 17.3.6	2.7	-	PI 3.10 + PI 3.10 latest maintenance release + PI 3.10 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.10</a> → <b>Downloads.</b>
Amsterdam 17.3.5	2.7	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>

<b>Catalyst 9500, 9500-High Performance and 9500X</b>	<b>Cisco Identity Services Engine</b>	<b>Cisco Access Control Server</b>	<b>Cisco Prime Infrastructure</b>
Amsterdam 17.3.4	2.7	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Amsterdam 17.3.3	2.7	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Amsterdam 17.3.2a	2.7	-	PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.8</a> → <b>Downloads.</b>
Amsterdam 17.3.1	2.7	-	PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.8</a> → <b>Downloads.</b>
Amsterdam 17.2.1	2.7	-	PI 3.7 + PI 3.7 latest maintenance release + PI 3.7 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.7</a> → <b>Downloads.</b>
Amsterdam 17.1.1	2.7	-	PI 3.6 + PI 3.6 latest maintenance release + PI 3.6 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.6</a> → <b>Downloads.</b>
Gibraltar 16.12.8	2.6	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads.
Gibraltar 16.12.7	2.6	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads.

Catalyst 9500, 9500-High Performance and 9500X	Cisco Identity Services Engine	Cisco Access Control Server	Cisco Prime Infrastructure
Gibraltar 16.12.6	2.6	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads.
Gibraltar 16.12.5b	2.6	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads.
Gibraltar 16.12.5	2.6	-	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack See <a href="#">Cisco Prime Infrastructure 3.9</a> → Downloads.
Gibraltar 16.12.4	2.6	-	PI 3.8 + PI 3.8 latest maintenance release + PI 3.8 latest device pack See <a href="#">Cisco Prime Infrastructure 3.8</a> → Downloads.
Gibraltar 16.12.3a	2.6	-	PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack See <a href="#">Cisco Prime Infrastructure 3.5</a> → Downloads.
Gibraltar 16.12.3	2.6	-	PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack See <a href="#">Cisco Prime Infrastructure 3.5</a> → Downloads.
Gibraltar 16.12.2	2.6	-	PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack See <a href="#">Cisco Prime Infrastructure 3.5</a> → Downloads.
Gibraltar 16.12.1	2.6	-	PI 3.5 + PI 3.5 latest maintenance release + PI 3.5 latest device pack See <a href="#">Cisco Prime Infrastructure 3.5</a> → Downloads.

<b>Catalyst 9500, 9500-High Performance and 9500X</b>	<b>Cisco Identity Services Engine</b>	<b>Cisco Access Control Server</b>	<b>Cisco Prime Infrastructure</b>
Gibraltar 16.11.1	2.6 2.4 Patch 5	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Gibraltar 16.10.1	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.9.8	2.5 2.1	5.4 5.5	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Fuji 16.9.7	2.5 2.1	5.4 5.5	PI 3.9 + PI 3.9 latest maintenance release + PI 3.9 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.9</a> → <b>Downloads.</b>
Fuji 16.9.6	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.9.5	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.9.4	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.9.3	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>



<b>Catalyst 9500, 9500-High Performance and 9500X</b>	<b>Cisco Identity Services Engine</b>	<b>Cisco Access Control Server</b>	<b>Cisco Prime Infrastructure</b>
Fuji 16.9.2	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest maintenance release + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.9.1	2.3 Patch 1 2.4 Patch 1	5.4 5.5	PI 3.4 + PI 3.4 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.4</a> → <b>Downloads.</b>
Fuji 16.8.1a	2.3 Patch 1 2.4	5.4 5.5	PI 3.3 + PI 3.3 latest maintenance release + PI 3.3 latest device pack  See <a href="#">Cisco Prime Infrastructure 3.3</a> → <b>Downloads.</b>
Everest 16.6.4a	2.2 2.3	5.4 5.5	PI 3.1.6 + Device Pack 13  See <a href="#">Cisco Prime Infrastructure 3.1</a> → <b>Downloads.</b>
Everest 16.6.4	2.2 2.3	5.4 5.5	PI 3.1.6 + Device Pack 13  See <a href="#">Cisco Prime Infrastructure 3.1</a> → <b>Downloads.</b>
Everest 16.6.3	2.2 2.3	5.4 5.5	PI 3.1.6 + Device Pack 13  See <a href="#">Cisco Prime Infrastructure 3.1</a> → <b>Downloads</b>
Everest 16.6.2	2.2 2.3	5.4 5.5	PI 3.1.6 + Device Pack 13  See <a href="#">Cisco Prime Infrastructure 3.1</a> → <b>Downloads</b>
Everest 16.6.1	2.2	5.4 5.5	PI 3.1.6 + Device Pack 13  See <a href="#">Cisco Prime Infrastructure 3.1</a> → <b>Downloads</b>
Everest 16.5.1a	2.1 Patch 3	5.4 5.5	-

## Web UI System Requirements

The following subsections list the hardware and software required to access the Web UI:

**Minimum Hardware Requirements**

Processor Speed	DRAM	Number of Colors	Resolution	Font Size
233 MHz minimum <sup>1</sup>	512 MB <sup>2</sup>	256	1280 x 800 or higher	Small

<sup>1</sup> We recommend 1 GHz

<sup>2</sup> We recommend 1 GB DRAM

**Software Requirements****Operating Systems**

- Windows 10 or later
- Mac OS X 10.9.5 or later

**Browsers**

- Google Chrome—Version 59 or later (On Windows and Mac)
- Microsoft Edge
- Mozilla Firefox—Version 54 or later (On Windows and Mac)
- Safari—Version 10 or later (On Mac)