

Working with the Flash File System

- Information About the Flash File System, on page 1
- Displaying Available File Systems, on page 1
- Setting the Default File System, on page 4
- Displaying Information About Files on a File System, on page 4
- Changing Directories and Displaying the Working Directory (CLI), on page 5
- Creating Directories (CLI), on page 6
- Copying Files, on page 7
- Creating, Displaying and Extracting Files (CLI), on page 9
- Additional References, on page 11

Information About the Flash File System

The flash file system is a single flash device on which you can store files. It also provides several commands to help you manage software bundles and configuration files. The default flash file system on the switch is named flash:

As viewed from the active switch, or any stack member, flash: refers to the local flash device, which is the device attached to the same switch on which the file system is being viewed. In a switch stack, each of the flash devices from the various stack members can be viewed from the active switch. The names of these flash file systems include the corresponding switch member numbers. For example, flash-3:, as viewed from the active switch, refers to the same file system as does flash: on stack member 3. Use the **show file systems** privileged EXEC command to list all file systems, including the flash file systems in the switch stack.

Only one user at a time can manage the software bundles and configuration files for a switch stack.

Displaying Available File Systems

To display the available file systems on your switch, use the **show file systems** privileged EXEC command as shown in this example for a standalone switch:

	Switch# show file systems File Systems:					
	Size(b)	Free(b)	Туре	Flags	Prefixes	
*	15998976	5135872	flash	rw	flash:	
	-	-	opaque	rw	bs:	
	-	-	opaque	rw	vb:	

524288	520138	nvram	rw	nvram:
-	-	network	rw	tftp:
-	-	opaque	rw	null:
-	-	opaque	rw	system:
-	-	opaque	ro	xmodem:
-	-	opaque	ro	ymodem:

This example shows a switch stack. In this example, the active switch is stack member 1; the file system on stack member 2 is displayed as flash-2:, the file system on stack member 3 is displayed as flash-3: and so on up to stack member 9, displayed as flash-9: for a 9-member stack. The example also shows the crashinfo directories and a USB flash drive plugged into the active switch:

Switch# show file systems

Switch# Show Life	systems			
File Systems:				
Size(b)	Free(b)	Type	Flags	Prefixes
145898496	5479424	disk	rw	crashinfo:crashinfo-1:
248512512	85983232	disk	rw	crashinfo-2:stby-crashinfo:
146014208	17301504	disk	rw	crashinfo-3:
146014208	0	disk	rw	crashinfo-4:
146014208	1572864	disk		crashinfo-5:
			rw	
248512512	30932992	disk	rw	crashinfo-6:
146014208	6291456	disk	rw	crashinfo-7:
146276352	15728640	disk	rw	crashinfo-8:
146276352	73400320	disk	rw	crashinfo-9:
* 741621760	481730560	disk	rw	flash:flash-1:
1622147072	1360527360	disk	rw	flash-2:stby-flash:
729546752	469762048	disk	rw	flash-3:
729546752	469762048	disk	rw	flash-4:
729546752	469762048	disk	rw	flash-5:
1622147072	1340604416	disk	rw	flash-6:
729546752	469762048	disk	rw	flash-7:
1749549056	1487929344	disk	rw	flash-8:
1749549056	1487929344	disk		flash-9:
	140/929344		rw	
0		disk	rw	unix:
=	-	disk	rw	usbflash0:usbflash0-1:
-	-	disk	rw	usbflash0-2: stby-usbflash0:
-	-	disk	rw	usbflash0-3:
-	-	disk	rw	usbflash0-4:
-	-	disk	rw	usbflash0-5:
-	-	disk	rw	usbflash0-6:
-	-	disk	rw	usbflash0-7:
_	-	disk	rw	usbflash0-8:
_	-	disk	rw	usbflash0-9:
0	0	disk	ro	webui:
_	_	opaque	rw	system:
_	_	opaque	rw	tmpsys:
2097152	2055643	nvram	rw	stby-nvram:
2007102	200040			-
-		nvram	rw	stby-rcsf:
-	-	opaque	rw	null:
=	-	opaque	ro	tar:
_		network	rw	tftp:
2097152	2055643	nvram	rw	nvram:
-	-	opaque	WO	syslog:
-	-	network	rw	rcp:
-	-	network	rw	http:
_	-	network	rw	ftp:
_	-	network	rw	scp:
-	-	network	rw	https:
_	-	opaque	ro	cns:
_	-	opaque	rw	revrcsf:
		opuque	± **	10.1001.

Field	Value	
Size(b)	Amount of memory in the file system in bytes.	
Free(b)	Amount of free memory in the file system in bytes.	
Туре	Type of file system.	
	disk —The file system is for a flash memory device, USB flash, and crashinfo file.	
	network —The file system for network devices; for example, an FTP server or and HTTP server.	
	nvram —The file system is for a NVRAM device.	
	opaque —The file system is a locally generated pseudo file system (for example, the system) or a download interface, such as brimux.	
	unknown—The file system is an unknown type.	
Flags	Permission for file system.	
	ro—read-only.	
	rw —read/write.	
	wo—write-only.	

Table 1: show file systems Field Descriptions

Field	Value
Prefixes	Alias for file system.
	crashinfo:—Crashinfo file.
	flash:—Flash file system.
	ftp:—FTP server.
	http:—HTTP server.
	https:—Secure HTTP server.
	nvram:—NVRAM.
	null: —Null destination for copies. You can copy a remote file to nul to find its size.
	rcp:—Remote Copy Protocol (RCP) server.
	scp:—Session Control Protocol (SCP) server.
	system: —Contains the system memory, including the running configuration.
	tftp:—TFTP network server.
	usbflash0:—USB flash memory.
	xmodem: —Obtain the file from a network machine by using the Xmodem protocol.
	ymodem: —Obtain the file from a network machine by using the Ymodem protocol.

Setting the Default File System

You can specify the file system or directory that the system uses as the default file system by using the **cd** *filesystem:* privileged EXEC command. You can set the default file system to omit the *filesystem:* argument from related commands. For example, for all privileged EXEC commands that have the optional *filesystem:* argument, the system uses the file system specified by the **cd** command.

By default, the default file system is *flash*:.

You can display the current default file system as specified by the **cd** command by using the **pwd** privileged EXEC command.

Displaying Information About Files on a File System

You can view a list of the contents of a file system before manipulating its contents. For example, before copying a new configuration file to flash memory, you might want to verify that the file system does not already contain a configuration file with the same name. Similarly, before copying a flash configuration file to another location, you might want to verify its filename for use in another command. To display information about files on a file system, use one of the privileged EXEC commands listed in the following table.

L

Command	Description
dir [/all]Displays a list of files on a file system.[filesystem:filename]	
show file systemsDisplays more information about each of the files on a file system.	
show file informationDisplays information about a specific file.file-url	
show file descriptors	Displays a list of open file descriptors. File descriptors are the internal representations of open files. You can use this command to see if another user has a file open.

Table 2: Commands for Displaying Information About Files

For example, to display a list of all files in a file system, use the **dir** privileged EXEC command:

```
switch# dir flash:
Directory of flash:/
7386 -rwx 2097152 Jan 23 2013 14:06:49 +00:00 nvram_config
7378 drwx 4096 Jan 23 2013 09:35:11 +00:00 mnt
7385 -rw- 221775876 Jan 23 2013 14:15:13 +00:00
cat3k_caa-universalk9.SSA.03.12.02.EZP.150-12.02.EZP.150-12.02.EZP.bin
7389 -rwx 556 Jan 21 2013 20:47:30 +00:00 vlan.dat
712413184 bytes total (445063168 bytes free)
switch#
```

Changing Directories and Displaying the Working Directory (CLI)

Beginning in privileged EXEC mode, follow these steps to change directories and to display the working directory:

SUMMARY STEPS

- **1.** dir filesystem:
- **2.** cd *directory_name*
- **3**. pwd
- 4. cd

DETAILED STEPS

	Command or Action	Purpose		
Step 1	dir filesystem:	Displays the directories on the specified file system.		
Example:		For <i>filesystem:</i> , use flash: for the system board flash device		
	Switch# dir flash:	To access flash partitions of switch members in a stack, use flash- n where n is the stack member number. For example, flash-4.		

	Command or Action	Purpose
Step 2	cd directory_name	Navigates to the specified directory.
	Example:	The command example shows how to navigate to the directory named <i>new configs</i> .
	Switch# cd new_configs	
Step 3	pwd	Displays the working directory.
	Example:	
	Switch# pwd	
Step 4	cd	Navigates to the default directory.
	Example:	
	Switch# cd	

Creating Directories (CLI)

Beginning in privileged EXEC mode, follow these steps to create a directory:

SUMMARY STEPS

- **1.** dir filesystem:
- **2. mkdir** *directory_name*
- **3.** dir filesystem:

DETAILED STEPS

	Command or Action	Purpose
Step 1	dir filesystem:	Displays the directories on the specified file system.
	Example:	For <i>filesystem</i> :, use flash: for the system board flash device.
	Switch# dir flash:	
Step 2	mkdir directory_name	Creates a new directory. Directory names are case sensitive
	Example:	and are limited to 45 characters between the slashes (/); the name cannot contain control characters, spaces, slashes,
	Switch# mkdir new_configs	quotes, semicolons, or colons.
Step 3	dir filesystem:	Verifies your entry.
	Example:	
	Switch# dir flash:	

Removing Directories

To remove a directory with all its files and subdirectories, use the **delete** /**force** /**recursive** *filesystem:*/*file-url* privileged EXEC command.

Use the /**recursive** keyword to delete the named directory and all subdirectories and the files contained in it. Use the /**force** keyword to suppress the prompting that confirms a deletion of each file in the directory. You are prompted only once at the beginning of this deletion process.

For *filesystem*, use **flash:** for the system board flash device. For *file-url*, enter the name of the directory to be deleted. All of the files in the directory and the directory are removed.

Â

Caution

When directories are deleted, their contents cannot be recovered.

Copying Files

To copy a file from a source to a destination, use the **copy** *source-url destination-url* privileged EXEC command. For the source and destination URLs, you can use **running-config** and **startup-config** keyword shortcuts. For example, the **copy running-config startup-config** command saves the currently running configuration file to the NVRAM section of flash memory to be used as the configuration during system initialization.

You can also copy from special file systems (**xmodem:**, **ymodem:**) as the source for the file from a network machine that uses the Xmodem or Ymodem protocol.

Network file system URLs include ftp:, rcp:, and tftp: and have these syntaxes:

- FTP—ftp:[[//username [:password]@location]/directory]/filename
- RCP—rcp:[[//username@location]/directory]/filename
- TFTP-tftp:[[//location]/directory]/filename

Local writable file systems include flash:.

Some invalid combinations of source and destination exist. Specifically, you cannot copy these combinations:

- From a running configuration to a running configuration
- From a startup configuration to a startup configuration
- From a device to the same device (for example, the copy flash: flash: command is invalid)

Copying Files from One Switch in a Stack to Another Switch in the Same Stack

To copy a file from one switch in a stack to another switch in the same stack, use the **flash-X:** notation, where **X** is the switch number.

To view all switches in a stack, use the **show switch** command in privileged EXEC mode, as in the following example of a 9-member switch stack:

Switch# show switch

Switch/Stack Mac Address : 0006.f6b9.b580 - Local Mac Address Mac persistency wait time: Indefinite

THGETTHT				H/W	Current
Switch#	Role	Mac Address	Priority	Version	State
*1	Active	0006.f6b9.b580	15	P3B	Ready
2	Standby	0006.f6ba.0c80	14	P3B	Ready
3	Member	0006.f6ba.3300	7	P3B	Ready
4	Member	0006.f6b9.df80	6	P3B	Ready
5	Member	0006.f6ba.3880	13	P1A	Ready
6	Member	lce6.c7b6.ef00	4	PP	Ready
7	Member	2037.06ce.2580	3	P2A	Ready
8	Member	2037.0653.7e00	2	P5A	Ready
9	Member	2037.0653.9280	1	P5B	Ready

To view all file systems available to copy on a specific switch, use the **copy** command as in the following example of a 5-member stack:

```
Switch# copy flash: ?
```

crashinfo-1:	Copy to crashinfo-1: file system
crashinfo-2:	Copy to crashinfo-2: file system
crashinfo-3:	Copy to crashinfo-3: file system
crashinfo-4:	Copy to crashinfo-4: file system
crashinfo-5:	Copy to crashinfo-5: file system
crashinfo:	Copy to crashinfo: file system
flash-1:	Copy to flash-1: file system
flash-2:	Copy to flash-2: file system
flash-3:	Copy to flash-3: file system
flash-4:	Copy to flash-4: file system
flash-5:	Copy to flash-5: file system
flash:	Copy to flash: file system
ftp:	Copy to ftp: file system
http:	Copy to http: file system
https:	Copy to https: file system
null:	Copy to null: file system
nvram:	Copy to nvram: file system
rcp:	Copy to rcp: file system
revrcsf:	Copy to revrcsf: file system
running-config	Update (merge with) current system configuration
running-config scp:	Update (merge with) current system configuration Copy to scp: file system
scp: startup-config	Copy to scp: file system Copy to startup configuration
scp: startup-config stby-crashinfo:	Copy to scp: file system
scp: startup-config	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to type: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tmpsys:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tmpsys: usbflash0-1:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system Copy to tmpsys: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tftp: tmpsys: usbflash0-1: usbflash0-2:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system Copy to usbflash0-1: file system Copy to usbflash0-2: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tftp: tmpsys: usbflash0-1: usbflash0-2: usbflash0-3:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tmpsys: file system Copy to usbflash0-1: file system Copy to usbflash0-2: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tftp: tmpsys: usbflash0-1: usbflash0-2: usbflash0-3: usbflash0-4:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system Copy to usbflash0-1: file system Copy to usbflash0-2: file system Copy to usbflash0-3: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tmpsys: usbflash0-1: usbflash0-2: usbflash0-3: usbflash0-4: usbflash0-5:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system Copy to usbflash0-1: file system Copy to usbflash0-2: file system Copy to usbflash0-3: file system Copy to usbflash0-4: file system
<pre>scp: startup-config stby-crashinfo: stby-flash: stby-nvram: stby-rcsf: stby-usbflash0: syslog: system: tftp: tftp: tmpsys: usbflash0-1: usbflash0-2: usbflash0-3: usbflash0-4:</pre>	Copy to scp: file system Copy to startup configuration Copy to stby-crashinfo: file system Copy to stby-flash: file system Copy to stby-nvram: file system Copy to stby-rcsf: file system Copy to stby-usbflash0: file system Copy to syslog: file system Copy to system: file system Copy to tftp: file system Copy to tftp: file system Copy to usbflash0-1: file system Copy to usbflash0-2: file system Copy to usbflash0-3: file system

Switch#

This example shows how to copy a config file stored in the flash partition of switch 2 to the flash partition of switch 4. It assumes that switch 2 and switch 4 are in the same stack.

Switch# copy flash-2:config.txt flash-4:config.txt

Deleting Files

When you no longer need a file on a flash memory device, you can permanently delete it. To delete a file or directory from a specified flash device, use the **delete** [/force] [/recursive] [filesystem:]/file-url privileged EXEC command.

Use the /recursive keyword for deleting a directory and all subdirectories and the files contained in it. Use the /force keyword to suppress the prompting that confirms a deletion of each file in the directory. You are prompted only once at the beginning of this deletion process. Use the /force and /recursive keywords for deleting old software images that were installed by using the archive download-sw command but are no longer needed.

If you omit the *filesystem:* option, the switch uses the default device specified by the **cd** command. For *file-url*, you specify the path (directory) and the name of the file to be deleted.

When you attempt to delete any files, the system prompts you to confirm the deletion.



Caution

When files are deleted, their contents cannot be recovered.

This example shows how to delete the file *myconfig* from the default flash memory device:

Switch# delete myconfig

Creating, Displaying and Extracting Files (CLI)

You can create a file and write files into it, list the files in a file, and extract the files from a file as described in the next sections.

Beginning in privileged EXEC mode, follow these steps to create a file, display the contents, and extract it:

SUMMARY STEPS

- 1. archive tar /create destination-url flash: /file-url
- 2. archive tar /table source-url
- **3.** archive tar /xtract source-url flash:/file-url [dir/file...]
- 4. more [/ascii | /binary | /ebcdic] /file-url

DETAILED STEPS

	Command or Action	Purpose
Step 1 archive tar /create destination-url flash: /file-url		Creates a file and adds files to it.
	Example:	For destination-url, specify the destination URL alias for the local or network file system and the name of the file to
	<pre>switch# archive tar /create tftp:172.20.10.30/saved. flash:/new-configs</pre>	create:Local flash file system syntax:

	Command or Action	Purpose
		flash: • FTP syntax:
		<pre>ftp:[[//username[:password]@location]/directory]/-filename.</pre> RCP syntax:
		<pre>rcp:[[//username@location]/directory]/-filename.</pre> • TFTP syntax:
		tftp :[[//location]/directory]/-filename.
		For flash: / <i>file-url</i> , specify the location on the local flash file system in which the new file is created. You can also specify an optional list of files or directories within the source directory to add to the new file. If none are specified, all files and directories at this level are written to the newly created file.
Step 2	archive tar /table source-url	Displays the contents of a file.
	<pre>Example: switch# archive tar /table</pre>	For <i>source-url</i> , specify the source URL alias for the local or network file system. The <i>-filename</i> . is the file to display. These options are supported:
	flash: /new_configs	• Local flash file system syntax:
		flash:
		• FTP syntax:
		<pre>ftp:[[//username[:password]@location]/directory]/-filename.</pre> RCP syntax:
		<pre>rcp:[[//username@location]/directory]/-filename.</pre> TFTP syntax:
		tftp:[[//location]/directory]/-filename.
		You can also limit the file displays by specifying a list of files or directories after the file. Only those files appear. If none are specified, all files and directories appear.
Step 3	archive tar /xtract source-url flash:/file-url [dir/file]	Extracts a file into a directory on the flash file system.
	<pre>Example: switch# archive tar /xtract</pre>	For <i>source-url</i> , specify the source URL alias for the local file system. The <i>-filename</i> . is the file from which to extract files. These options are supported:
	tftp:/172.20.10.30/saved. flash:/new-configs	• Local flash file system syntax:
		flash: • FTP syntax:
		<pre>ftp:[[//username[:password]@location]/directory]/-filename.</pre> RCP syntax:
		<pre>rcp:[[//username@location]/directory]/-filename.</pre> • TFTP syntax:

	Command or Action	Purpose
		tftp:[[//location]/directory]/-filename.
		For flash :/ <i>file-url</i> [<i>dir</i> / <i>file</i>], specify the location on the local flash file system from which the file is extracted. Use the <i>dir</i> / <i>file</i> option to specify a list of files or directories within the file to be extracted. If none are specified, all files and directories are extracted.
Step 4	tep 4 more [/ascii /binary /ebcdic] /file-url	Displays the contents of any readable file, including a file
<pre>Example: switch# more flash:/new-configs</pre>	on a remote file system.	

Additional References

Related Documents

Related Topic	Document Title
Commands for managing flash: file systems	Cisco IOS Configuration Fundamentals Command Reference

Error Message Decoder

Description	Link
To help you research and resolve system error messages in this release, use the Error Message Decoder tool.	https://www.cisco.com/cgi-bin/Support/Errordecoder/index.cgi

Standards

Standards	Titl	е
No new or modified standards are supported by this feature, and support for existing standards has n been modified by this feature.	ot	

MIBs

MIBs	MIBs Link
No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFCs	Title
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.	

Technical Assistance

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/cisco/web/support/index.html
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	