



# Performing Software Maintenance Upgrades (SMUs)

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This chapter describes how to perform software maintenance upgrades (SMUs) on Cisco Nexus 3000 Series switches.

This chapter includes the following sections:

- [About SMUs, on page 1](#)
- [Prerequisites for SMUs, on page 2](#)
- [Guidelines and Limitations for SMUs, on page 3](#)
- [Performing a Software Maintenance Upgrade for Cisco NX-OS, on page 3](#)

## About SMUs

A software maintenance upgrade (SMU) is a package file that contains fixes for a specific defect. SMUs are created to respond to immediate issues and do not include new features. Typically, SMUs do not have a large impact on device operations. SMU versions are synchronized to the package major, minor, and maintenance versions they upgrade.

The effect of an SMU depends on its type:

- Process restart SMU-Causes a process or group of processes to restart on activation.
- Reload SMU-Causes a parallel reload of supervisors and line cards.

SMUs are not an alternative to maintenance releases. They provide a quick resolution of immediate issues. All defects fixed by SMUs are integrated into the maintenance releases.

For information on upgrading your device to a new feature or maintenance release, see the *Cisco Nexus 3000 Series NX-OS Software Upgrade and Downgrade Guide*.



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**Note** Activating an SMU does not cause any earlier SMUs, or the package to which the SMU applies, to be automatically deactivated.

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**Note** Beginning with Cisco NX-OS Release 7.0(3)I2(1), SMU package files have an .rpm extension. Earlier files have a .bin extension.

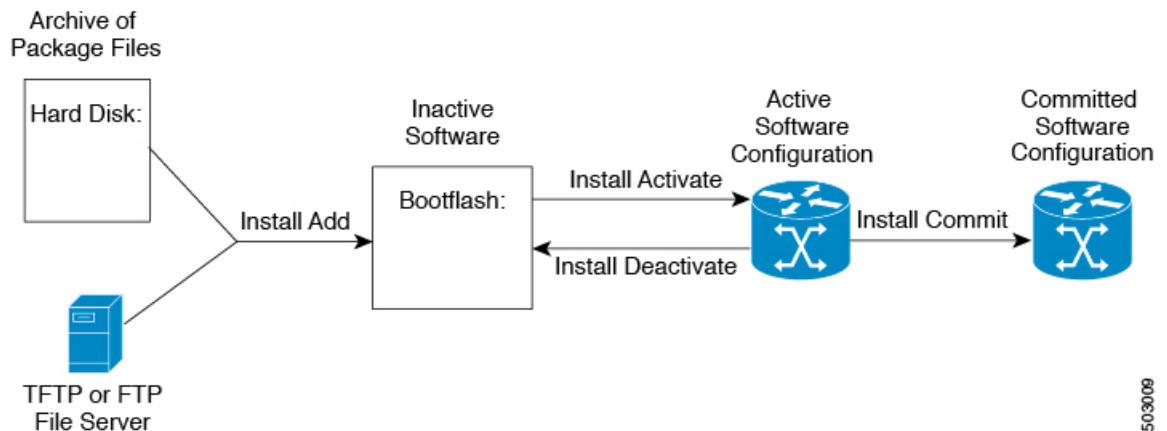
## Package Management

The general procedure for adding and activating SMU packages on the device is as follows:

1. Copy the package file or files to a local storage device or file server.
2. Add the package or packages on the device using the **install add** command.
3. Activate the package or packages on the device using the **install activate** command.
4. Commit the current set of packages using the **install commit** command.
5. (Optional) Deactivate and remove the package.

The following figure illustrates the key steps in the package management process.

**Figure 1: Process to Add, Activate, and Commit SMU Packages**



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## Prerequisites for SMUs

These prerequisites must be met for a package to be activated or deactivated:

- You must be in a user group associated with a task group that includes the proper task IDs. If you suspect a user group assignment is preventing you from using a command, contact your AAA administrator for assistance.
- Verify that all line cards are installed and operating properly. For example, do not activate or deactivate packages while line cards are booting, while line cards are being upgraded or replaced, or when you anticipate an automatic switchover activity.

# Guidelines and Limitations for SMUs

SMUs have the following guidelines and limitations:

- Some packages require the activation or deactivation of other packages. If the SMUs have dependencies on each other, you cannot activate them without first activating the previous ones.
- The package being activated must be compatible with the current active software set.
- You cannot activate multiple SMUs in one command.
- Activation is performed only after the package compatibility checks have been passed. If a conflict is found, an error message displays.
- While a software package is being activated, other requests are not allowed to run on any of the impacted nodes. Package activation is completed when a message similar to this one appears:  

```
Install operation 1 completed successfully at Thu Jan 9 01:19:24 2014
```
- Each CLI install request is assigned a request ID, which can be used later to review the events.
- If you perform a software maintenance upgrade and later upgrade your device to a new Cisco Nexus 3000 software release, the new image will overwrite both the previous Cisco Nexus 3000 release and the SMU package file.

## Performing a Software Maintenance Upgrade for Cisco NX-OS

### Preparing for Package Installation

You should use several **show** commands to gather information in preparation for the SMU package installation.

#### Before you begin

Determine if a software change is required.

Verify that the new package is supported on your system. Some software packages require that other packages or package versions be activated, and some packages support only specific line cards.

Review the release notes for important information related to that release and to help determine the package compatibility with your device configuration.

Verify that the system is stable and prepared for the software changes.

#### Procedure

	Command or Action	Purpose
Step 1	<b>show install active</b>  <b>Example:</b> <pre>switch# show install active</pre>	Displays the active software on the device. Use this command to determine what software should be added on the device and to compare to the active software report after installation operations are complete.

	Command or Action	Purpose
<b>Step 2</b>	<b>show module</b> <b>Example:</b> switch# show module	Confirms that all modules are in the stable state.
<b>Step 3</b>	<b>show clock</b> <b>Example:</b> switch# show clock	Verifies that the system clock is correct. Software operations use certificates based on device clock times.

### Example

This example shows how to display the active packages for the entire system. Use this information to determine if a software change is required.

```
switch# show install active
Active Packages:
Active Packages on Module #3:

Active Packages on Module #6:

Active Packages on Module #7:
Active Packages on Module #22:

Active Packages on Module #30:
```

This example shows how to display the current system clock setting:

```
switch# show clock
02:14:51.474 PST Wed Jan 04 2014
```

## Copying the Package File to a Local Storage Device or Network Server

You must copy the SMU package file to a local storage device or a network file server to which the device has access. After this task is done, the package can be added and activated on the device.

If you need to store package files on the device, we recommend that you store the files on the hard disk. The boot device is the local disk from which the package is added and activated. The default boot device is bootflash:.



**Tip** Before you copy package files to a local storage device, use the **dir** command to determine if the required package files are already on the device.

If the SMU package files are located on a remote TFTP, FTP, or SFTP server, you can copy the files to a local storage device. After the files are located on the local storage device, the package can be added and activated on the device from that storage device. The following server protocols are supported:

- Trivial File Transfer Protocol—TFTP allows files to be transferred from one computer to another over a network, usually without the use of client authentication (for example, username and password). It is a simplified version of FTP.



**Note** Some package files might be larger than 32 MB, and the TFTP services provided by some vendors might not support a file this large. If you do not have access to a TFTP server that supports files larger than 32 MB, download the file using FTP.

- File Transfer Protocol—FTP is part of the TCP/IP protocol stack and requires a username and password.
- SSH File Transfer Protocol—SFTP is part of the SSHv2 feature in the security package and provides for secure file transfers.

After the SMU package file has been transferred to a network file server or the local storage device, you are ready to add and activate the file.

## Adding and Activating Packages

You can add SMU package files that are stored on a local storage device or on a remote TFTP, FTP, or SFTP server to your device.



**Note** The SMU package being activated must be compatible with the currently active software to operate. When an activation is attempted, the system runs an automatic compatibility check to ensure that the package is compatible with the other active software on the device. If a conflict is found, an error message displays. The activation is performed only after all compatibility checks have been passed.



**Note** This procedure uses Cisco NX-OS CLI commands to add and activate RPM package files. If you would prefer to use YUM commands, follow the instructions in the "Installing RPMs from Bash" section of the [Cisco Nexus 3000 Series NX-OS Programmability Guide](#).

### Procedure

	Command or Action	Purpose
<b>Step 1</b>	<p><b>install add <i>filename</i> [activate]</b></p> <p><b>Example:</b></p> <pre>switch# install add bootflash: nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm</pre>	<p>Unpacks the package software files from the local storage device or network server and adds them to the bootflash: and all active and standby supervisors installed on the device.</p> <p>The <i>filename</i> argument can take any of these formats:</p> <ul style="list-style-type: none"> <li>• <b>bootflash:</b><i>filename</i></li> <li>• <b>tftp://hostname-or-ipaddress/directory-path/<i>filename</i></b></li> <li>• <b>ftp://username:password@hostname-or-ipaddress/directory-path/<i>filename</i></b></li> <li>• <b>sftp://hostname-or-ipaddress/directory-path/<i>filename</i></b></li> </ul>

	Command or Action	Purpose
<b>Step 2</b>	(Optional) <b>show install inactive</b>  <b>Example:</b> switch# show install inactive	Displays the inactive packages on the device. Verify that the package added in the previous step appears in the display.
<b>Step 3</b>	Required: <b>install activate filename [test]</b>  <b>Example:</b> switch# install activate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm  <b>Example:</b> switch# install activate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm Install operation 1 completed successfully at Wed Mar 16 00:42:12 2016  <b>Example:</b> switch# install activate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm Install operation 2 !!WARNING!! This patch will get activated only after a reload of the switch. at Wed Mar 16 00:42:12 2016	Activates a package that was added to the device. SMU packages remain inactive until activated. (Skip this step if the package was activated earlier with the <b>install add activate</b> command.)  <b>Note</b> Press ? after a partial package name to display all possible matches available for activation. If there is only one match, press the <b>Tab</b> key to fill in the rest of the package name.
<b>Step 4</b>	Repeat Step 3 until all packages are activated.	Activates additional packages as required.
<b>Step 5</b>	(Optional) <b>show install active</b>  <b>Example:</b> switch# show install active	Displays all active packages. Use this command to determine if the correct packages are active.

## Committing the Active Package Set

When an SMU package is activated on the device, it becomes part of the current running configuration. To make the package activation persistent across system-wide reloads, you must commit the package on the device.

### Procedure

	Command or Action	Purpose
<b>Step 1</b>	<b>install commit filename</b>  <b>Example:</b> switch# install commit nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm	Commits the current set of packages so that these packages are used if the device is restarted.
<b>Step 2</b>	(Optional) <b>show install committed</b>  <b>Example:</b> switch# show install committed	Displays which packages are committed.

## Deactivating and Removing Packages

When a package is deactivated, it is no longer active on the device, but the package files remain on the boot disk. The package files can be reactivated later, or they can be removed from the disk.



**Note** This procedure uses Cisco NX-OS CLI commands to deactivate and remove RPM package files. If you would prefer to use YUM commands, follow the instructions in the "Erasing an RPM" section of the [Cisco Nexus 3000 Series NX-OS Programmability Guide](#).

### Procedure

	Command or Action	Purpose
<b>Step 1</b>	<b>install deactivate</b> <i>filename</i>  <b>Example:</b> <pre>switch# install deactivate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm</pre>	Deactivates a package that was added to the device and turns off the package features for the line card.  <b>Note</b> Press <b>?</b> after a partial package name to display all possible matches available for deactivation. If there is only one match, press the <b>Tab</b> key to fill in the rest of the package name.
<b>Step 2</b>	(Optional) <b>show install inactive</b>  <b>Example:</b> <pre>switch# show install inactive</pre>	Displays the inactive packages on the device.
<b>Step 3</b>	(Optional) <b>install commit</b>  <b>Example:</b> <pre>switch# install commit</pre>	Commits the current set of packages so that these packages are used if the device is restarted.  <b>Note</b> Packages can be removed only if the deactivation operation is committed.
<b>Step 4</b>	(Optional) <b>install remove</b> <i>{filename   inactive}</i>  <b>Example:</b> <pre>switch# install remove nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm Proceed with removing nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm? (y/n)? [n] y</pre> <b>Example:</b> <pre>switch# install remove inactive Proceed with removing? (y/n)? [n] y</pre>	Removes the inactive package. <ul style="list-style-type: none"> <li>• Only inactive packages can be removed.</li> <li>• Packages can be removed only if they are deactivated from all line cards in the device.</li> <li>• The package deactivation must be committed.</li> <li>• To remove a specific inactive package from a storage device, use the <b>install remove</b> command with the <i>filename</i> argument.</li> <li>• To remove all inactive packages from all nodes in the system, use the <b>install</b></li> </ul>

	Command or Action	Purpose
		remove command with the <b>inactive</b> keyword.

## Downgrading Feature RPMs

Follow this procedure to downgrade an installed feature RPM to the base feature RPM.

### Procedure

	Command or Action	Purpose
<b>Step 1</b>	(Optional) <b>show install packages</b>  <b>Example:</b> switch# show install packages ntp.lib32_n9000 1.0.1-7.0.3.I2.2e installed	Displays the feature RPM packages on the device.
<b>Step 2</b>	Required: <b>run bash</b>  <b>Example:</b> switch# run bash bash-4.2\$	Loads Bash.
<b>Step 3</b>	Required: <b>ls *feature*</b>  <b>Example:</b> bash-4.2\$ ls *ntp* ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm	Lists the RPM for the specified feature.
<b>Step 4</b>	Required: <b>cp filename /bootflash</b>  <b>Example:</b> bash-4.2\$ cp ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm /bootflash	Copies the base feature RPM to the bootflash.
<b>Step 5</b>	Required: <b>exit</b>  <b>Example:</b> bash-4.2\$ exit	Exits Bash.
<b>Step 6</b>	Required: <b>install add bootflash:filename activate downgrade</b>  <b>Example:</b> switch# install add bootflash:ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm activate downgrade Adding the patch (/ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm) [##### ] 60% Adding the patch (/ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm) [#####] 100%	Downgrades the feature RPM.  <b>Note</b> If you are prompted to reload the device, enter <b>Y</b> . A reload is required only when downgrading the NTP and SNMP feature RPMs.



	Command or Action	Purpose
	<pre>Install operation 11 completed successfully at Thu Sep  8 15:35:35 2015  Activating the patch (/ntp-1.0.0-7.0.3.I2.2e.lib32_n9000.rpm) This install operation requires system reload. Do you wish to continue (y/n)?: [n] y [ 217.975959] [1473348971] writing reset reason 132, System reset due to reload patch(es) activation [ 217.991166] [1473348971]\ufffd\ufffd CISCO SWITCH Ver7.51 Device detected on 0:6:0 after 0 msec Device detected on 0:1:1 after 0 msec Device detected on 0:1:0 after 0 msec MCFrequency 1333Mhz Relocated to memory</pre>	
<b>Step 7</b>	<p>(Optional) <b>show install packages   i feature</b></p> <p><b>Example:</b></p> <pre>switch# show install packages   i ntp ntp.lib32_n9000    1.0.0-7.0.3.I2.2e installed</pre>	Displays the base feature RPM on the device.

## Displaying Installation Log Information

The installation log provides information on the history of the installation operations. Each time an installation operation is run, a number is assigned to that operation.

- Use the **show install log** command to display information about both successful and failed installation operations.
- Use the **show install log** command with no arguments to display a summary of all installation operations. Specify the *request-id* argument to display information specific to an operation. Use the **detail** keyword to display details for a specific operation, including file changes, nodes that could not be reloaded, and any impact to processes.

This example shows how to display information for all installation requests:

```
switch# show install log
Wed Mar 16 01:26:09 2016
Install operation 1 by user 'admin' at Wed Mar 16 01:19:19 2016
Install add bootflash: nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
Install operation 1 completed successfully at Wed Mar 16 01:19:24 2016
-----
Install operation 2 by user 'admin' at Wed Mar 16 01:19:29 2016
Install activate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
Install operation 2 completed successfully at Wed Mar 16 01:19:45 2016
-----
Install operation 3 by user 'admin' at Wed Mar 16 01:20:05 2016
Install commit nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
Install operation 3 completed successfully at Wed Mar 16 01:20:08 2016
-----
Install operation 4 by user 'admin' at Wed Mar 16 01:20:21 2016
Install deactivate nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
```

```
Install operation 4 completed successfully at Wed Mar 16 01:20:36 2016
-----
Install operation 5 by user 'admin' at Wed Mar 16 01:20:43 2016
Install commit nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
Install operation 5 completed successfully at Wed Mar 16 01:20:46 2016
-----
Install operation 6 by user 'admin' at Wed Mar 16 01:20:55 2016
Install remove nxos.CSCab00001_TOR-1.0.0-7.0.3.I2.2a.lib32_n9000.rpm
Install operation 6 completed successfully at Wed Mar 16 01:20:57 2016
```