

Preface

Audience

This guide is for the networking or computer technician responsible for installing Cisco IE 2000U series switches. We assume that you are familiar with the concepts and terminology of Ethernet and local area networking.

Purpose

This guide documents the hardware features of the Cisco IE 2000U series switches. It describes the physical and performance characteristics of each switch, explains how to install a switch, and provides troubleshooting information.

This guide does not describe system messages that you might receive or how to configure your switch. For more information, see the *Cisco IE 2000U Switch Getting Started Guide* and the *Cisco Connected Grid Switches System Management Software Configuration Guide* at www.cisco.com/go/ie2000u-docs. For the Cisco IOS 15.2M&T command references, go to: http://www.cisco.com/en/US/products/ps11746/prod_command_reference_list.html

Conventions

This document uses the following conventions.

Conventions	Indication
bold font	Commands and keywords and user-entered text appear in bold font.
<i>italic</i> font	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic</i> font.
[]	Elements in square brackets are optional.
{x y z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
courier font	Terminal sessions and information the system displays appear in courier font.
< >	Nonprinting characters such as passwords are in angle brackets.
[]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.

Note: Means reader take note. Notes contain helpful suggestions or references to material not covered in the manual.

Caution: Means *reader be careful.* In this situation, you might perform an action that could result in equipment damage or loss of data.

Warning: IMPORTANT SAFETY INSTRUCTIONS

Means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.

SAVE THESE INSTRUCTIONS

Regulatory: Provided for additional information and to comply with regulatory and customer requirements.

The safety warnings for this product are translated into several languages in the *Regulatory Compliance and Safety Information for the Cisco IE 2000U Switch* that ships with the product. The EMC regulatory statements are also included in that guide.

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.