Preface

Overview

This preface describes the purpose and audience for the *Cisco Patient Connect Admin View Guide*. This preface includes the following sections:

- "Purpose"
- "Audience"
- "Structure"

Purpose

Administration Guides provide step-by-step instructions on how an administrator can configure and manage an application. The *Cisco Patient Connect Admin View Guide* explains how to use all the features of the Admin View application that configures and manages Cisco Patient Connect.

Audience

This guide is designed for Cisco Patient Connect administrators at hospitals who will initially configure the solution including its pathways, channel guides, and locations of end user hardware and then manage the solution day-to-day.

Structure

This guide is organized into the following chapters:

Table 1   *Chapters and Appendices*

Chapter/Appendix	Chapter/Appendix Title	Description
1	Access and User Interface	Specifies how to access Admin View and describes the features of it
2	Channel Guides	Contains instruction on how to set up the television and in-house channels for Patient View
3	Locations	Provides instructions on how to enter the location data and serial numbers of the Patient View endpoints
4	Pathways	Explains how to create and configure pathways for patient events
5	Speed Dial	Contains instructions for configuring speed dial numbers for Patient View
6	Surveys	Explains how to create surveys for Patient View
7	Video	Provides instructions on how to upload video metadata and links to videos stored on media servers and content management systems
8	Localization Import/Export	Contains steps for localizing the FAQs, messages, surveys, and requests
9	Cache Refresh	Lists the purpose of each Refresh button
10	Customize TV Application	Explains how to customize Patient View in different room types
11	Patient FAQ	Explains how to create Frequently Asked Questions (FAQs) that will appear on Patient View
12	Patient Messages	Contains instructions for creating Messages that appear on Patient View
13	Patient Requests	Provides step-by-step instructions on creating common patient requests for Patient View