



Glossary

A

- API** An application programming interface (API) specifies how some software components should interact with each other.
- Application** Application is computer software designed to help the user to perform single or multiple tasks.

B

- Browser** A computer application that connects your computer with the Internet.

C

- Chat** A feature that allows appointment participants to communicate using text messages.
- Cisco Extended Care** Cisco Extended Care is a personal health and wellness collaboration platform, enabling patient engagement and care team interactions at any time and from anywhere.
- Conference** A Telepresence conference using Cisco Extended Care.
- Consult** An appointment option that allows you to include more than one Provider in an appointment. If your Cisco Extended Care installation is configured to support consult calls, the Provider chooses whether the call is going to be a two-party call (a point-to-point call) or a consult call (a bridge call).

H

- High-Definition Video** A video of higher resolution than is standard.
- Hosted** A software delivery model in which Cisco Extended Care and associated client data reside in a central location managed by a hosting service, and are accessed by clients using a web browser.

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I

Icon Small pictures that represent the programs on your computer.

L

Login The process of connecting to a secure system.

Logout/Log off The process of exiting a secure system.

P

Provider The licensed medical professional who provides medical evaluations from a remote site. Most often this will be a physician, a physician's assistant, or a nurse practitioner.

Provider Group A collection of Providers to which an appointment can be queued. This allows the first available Provider in the group to take the appointment.

Provider Station The place where the Provider sits during the Cisco Extended Care appointment.

Q

Questionnaire A set of questions with a choice of answers, devised for the purposes of statistical study.

S

Secure Messaging A way to transmit sensitive messages and data securely.

Site Admin Site Administrator. The person who maintains user accounts on Cisco Extended Care.

Specialist A physician trained in a particular branch of medicine.

T

Telepresence TelePresence is a technology that combines visual, audio, and interactive technologies to create an "in person" experience.

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U

URL Uniform Resource Locator. An address on the World Wide Web. When you click a URL, your web page is redirected to that location

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