Preface

This preface includes the following sections:

Audience

This troubleshooting guide is designed for users who are responsible for troubleshooting issues that arise in the Cisco Firepower eXtensible Operating System.

Organization

This reference guide is organized into the following parts and chapters:

- Cisco Firepower eXtensible Operating System Faults

  - Chapter 1, Introduction to Cisco Firepower eXtensible Operating System Faults

  - Chapter 2, FXOS Faults

  - Chapter 3, FXOS Finite State Machine Faults

  - Chapter 4, Troubleshooting Transient Faults

- Cisco Firepower eXtensible Operating System SEL Messages

  - Chapter 5, Introduction to System Event Log Messages

  - Chapter 6, Baseboard Management Controller Messages

Related Documentation

A roadmap that lists all documentation for the Cisco Firepower eXtensible Operating System is available at the following URL:

http://www.cisco.com/go/firepower9300-docs

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.

- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.

- To submit a service request, visit Cisco Support.

- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.

- To obtain general networking, training, and certification titles, visit Cisco Press.

- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.