



CHAPTER 2

Installation

This chapter explains how to install the Device Manager software, and contains the following topics:

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Required Expertise

This guide is intended for Field Technicians who have basic experience operating a computer laptop.

System Requirements

The Device Manager has the following system requirements:

- Microsoft Windows 7 Enterprise
- 2 GHz or faster processor recommended
- 1 GB RAM minimum (for potential large log file processing)
- WiFi or Ethernet interfaces
- 4 GB disk storage space
- Windows login enabled
- Utility-signed Certificate Authority (CA) and Client Certificate for router authentication (obtained from your IT department)
- Customer-specific IT security hardening to keep the Device Manager laptop secure

Certificate Installation

You can now import certificates through the Device Manager by employing the Setup wizard or by command line. See [Import Certificates, page 3-38](#)

When the Device Manager cannot locate a valid Certificate Common Name in the registry, the Device Manager launches the Settings page to import a certificate.

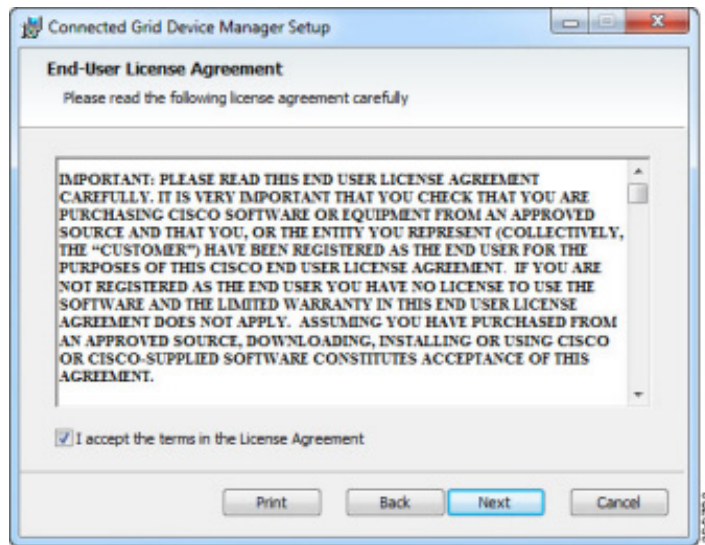
Device Manager Installation

Follow these steps to install the Device Manager:

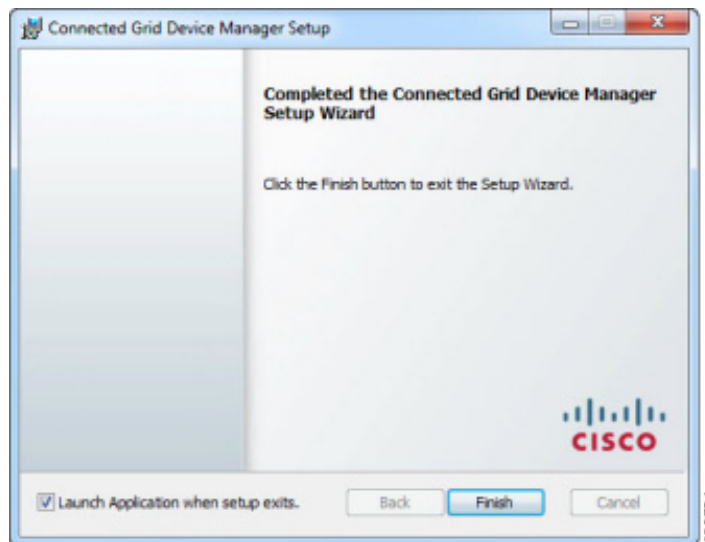
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- Step 1** Double-click CGDManager executable to start installation.
 - Step 2** Click **Next**.



Step 3 Select the check box to accept the terms of the License Agreement, and then click **Next**.



Step 4 Click **Finish** to exit the Setup Wizard and launch the Device Manager.



When the Device Manager cannot locate a valid Certificate Common Name in the registry, the Device Manager launches the Settings page to import a certificate.

Device Manager Removal

To remove the Device Manager application, click **Start > All Programs > Cisco CGD Manager > Uninstall Cisco CGD Manager**, or use Add or Remove Programs from the Control Panel.

