



## Accessing the Products

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### MATE Design

Use one of the following methods to start MATE Design from the directory in which the MATE software is installed.

Double-click the `mate` executable. To verify the version number, select the Help->About menu. This should match the version selected when you installed the product from `cisco.com`.

From the CLI, enter the `mate` command and press Enter (Return).

Optional: On Windows, you can associate the plan file using the `.pln` format with the `mate` executable. Double-clicking a `.pln` file opens the plan in a new instance of the GUI.



**Note**

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If you only have MATE Design, the rest of this chapter is not applicable to you.

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### Status

Other than the MATE Live datastore, Linux processes are started through services. To determine if a service is running, check its status.

```
service <service_name> status
```

For MATE Live, use this command.

```
mld -action status
```

### MATE Live

This assumes you have `mld` installed and if needed, upgraded. For more information, see the MATE Live Configuration Guide.

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- Step 1** To start the MATE Live, the web server must be stopped if it is running.  

```
service wae-web-server stop
```
  - Step 2** If the datastore is not running, start the `mld` server.  

```
mld -action start
```
  - Step 3** Start the web server and log into the web UI. See the [Collector Server and Web Applications](#) section.

# Collector Server and Web Applications

**Step 1** If the web server is not running, start it. This must be running to access the Collector server or the web applications.

```
service wae-web-server start
```

**Step 2** Open the web home page in a browser.

```
https://<server_IP>:8443
```

**Step 3** Log in to the web server. Contact your administrator for your personal credentials.

Default administrative credentials

Username: admin

Password: cariden

Default user credentials

Username: user

Password: cariden

## Continuous Poller Server

**Step 1** Start the Continuous Poller server if you want to continuously poll for traffic statistics.

```
service wae-collector start
```

**Step 2** Following are the default credentials. For information on the credentials, if they have changed, contact your WAE administrator.

Default username: admin

Default password: cariden

## SDN Platform Services

If using WAE Core, start the following services.

```
service wae-core start
```

```
service wae-db start
```

```
service wae-messaging start
```

```
service wae-cdl start
```

Following is an example of how to verify that the WAE Core process started and is listening to the correct port, which by default is 7777.

**Example:** `netstat -anp | grep 7777`