



## About This Guide

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This guide provides an overview to Cisco Prime Fulfillment 6.2. Prime Fulfillment is a carrier-class network and service-management offering for the rapid and cost-effective delivery of IP services.

Prime Fulfillment offers complete MPLS VPN services management with rapid deployment and error-free provisioning capabilities.

Prime Fulfillment simplifies and speeds the deployment and management of packet-based services for faster time to revenue while increasing operating efficiencies. It is an end-to-end provisioning solution that scales as an organization evolves.

## Audience

This guide is designed for network engineers, service operators, and business managers who are responsible for configuring, provisioning, and managing MPLS VPN, L2 VPN, TEM software and Diagnostic services on a network. Network managers and operators should be familiar with the following topics:

- Basic concepts and terminology used in internetworking.
- Layer 2 Virtual Private Network (L2VPN), Virtual Private LAN Service (VPLS), VPN, Multiprotocol Label Switching (MPLS), and terms and technology.
- Network topologies and protocols.

## Related Documentation

The entire documentation set for Cisco Prime Fulfillment, can be accessed at:

[http://www.cisco.com/en/US/products/ps12199/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12199/tsd_products_support_series_home.html)

The following documents comprise the Cisco Prime Fulfillment 6.2 documentation set:

**General Documentation (in suggested reading order)**

- *Cisco Prime Fulfillment Getting Started and Documentation Guide 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/roadmap/docguide.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/roadmap/docguide.html)
- *Release Notes for Cisco Prime Fulfillment 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/release/notes/relnotes.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/release/notes/relnotes.html)
- *Cisco Prime Fulfillment Installation Guide 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/installation/guide/installation.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/installation/guide/installation.html)
- *Supported Devices Table for Prime Fulfillment 6.2.*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/supported/devices/supported\\_devices\\_table.xls](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/supported/devices/supported_devices_table.xls)
- *Cisco Prime Fulfillment User Guide 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/user/guide/prime\\_fulfill.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/user/guide/prime_fulfill.html)
- *Cisco Prime Fulfillment Theory of Operations Guide 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/theory/operations/guide/theory.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/theory/operations/guide/theory.html)
- *Cisco Prime Fulfillment Third Party and Open Source Copyrights 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/third\\_party/open\\_source/copyright/Prime\\_Fulfillment\\_Third\\_Party\\_and\\_Open\\_Source\\_Copyrights62.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/third_party/open_source/copyright/Prime_Fulfillment_Third_Party_and_Open_Source_Copyrights62.pdf)

**API Documentation**

- *Cisco Prime Fulfillment API Programmer Guide 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/developer/guide/apipg.html](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/developer/guide/apipg.html)
- *Cisco Prime Fulfillment API Programmer Reference 6.2*  
[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/fulfillment/6.2/developer/reference/xmlapi.zip](http://www.cisco.com/en/US/docs/net_mgmt/prime/fulfillment/6.2/developer/reference/xmlapi.zip)

**Note**


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All documentation *might* be upgraded over time. All upgraded documentation will be available at the same URLs specified in this document.

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## Document Conventions

This guide uses the following documentation conventions.

## Formatting

This guide uses the following formatting conventions:

- User input and controls are indicated in **bold**; for example, “enter **1234**” and “click **Modify Scope**.”
- Object attributes are indicated in *italics*; for example, “the *failover-safe-period* attribute.”
- Cross-references to chapters or sections of chapters are indicated in [blue](#) type. For example, see [Document Conventions, page vi](#).

## Navigation and Screens

This guide uses the following navigation and screen display conventions:

- Windows systems use a two-button mouse. To drag and drop an object, click and hold the left mouse button on the object, drag the object to the target location, then release the button.
- Solaris systems use a three-button mouse. To drag and drop an object, click and hold the middle mouse button on the object, drag the object to the target location, then release the button.
- Screen displays can differ slightly from those included in this guide, depending on the system or browser you use.
- Web UI Navigation bar labels can have IPv4 and IPv6 variants depending on the administrator role privileges assigned. To simplify procedural instructions, this Guide uses the most generic versions of the menu bar labels, unless there is a need to be more specific. For example, the **Address Space** menu label might be rendered as **Address Space v4** and **Address Space v6**. The instructions will have the label simply as **Address Space**.

## Callouts

Callouts in the text have the following meaning:



**Caution**

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*Be careful.* The description alerts you to potential data damage or loss.

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**Note**

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*Take note.* The description is particularly noteworthy.

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**Timesaver**

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*Save time.* The description can present a timesaver.

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**Tip**

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*Consider this helpful hint.* The description can present an optimum action to take.

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## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

