



INDEX

A

- ADCi® [2-1](#)
- administrative access [2-20](#)
- AdventNet® [2-1](#)
- Apache® Tomcat [2-1](#)
- archive backup [D-2](#)
- autoextend option [A-5](#)
- available disk space [F-5](#)

B

- backup [2-1, D-1](#)
 - database [D-22](#)
 - non-database files [D-23](#)
 - Oracle database [A-8](#)
- backup, understanding process flow [D-7](#)
- backup and recovery
 - data Items Included [D-1](#)
- backup and restore
 - configuring [D-5](#)
 - configuring process [D-5](#)
 - functions [D-7](#)
 - installing backup and restore tool [D-4](#)
 - planning [D-3](#)
 - post configuration status [D-18](#)
 - preconditions [D-7](#)
 - Prime Fulfillment repository [D-1](#)
 - process overview [D-3](#)
 - Sybase database [D-15](#)
- backup directory structure, typical [D-9](#)
- backup process behaviour [D-19](#)
- backup process flow [D-7](#)

- backup scheme
 - full [D-8](#)
 - incremental [D-8](#)
- backup script
 - using [D-18](#)

C

- CD-ROM [1-1, 2-3](#)
- checking router configurations
 - overview [B-9](#)
- Cisco Configuration Engine
 - connectivity [B-7](#)
 - downloading to a server [B-2](#)
 - overview [B-1](#)
 - server [B-4](#)
 - setting up with Prime Fulfillment [B-1](#)
 - setup [B-1](#)
 - testing rv connectivity to Prime Fulfillment [B-7](#)
 - using [B-2](#)
- CLIs [E-3](#)
- command line installer [2-12](#)
- command-line interfaces [E-3](#)
- config term [E-3](#)
- configuration, initial [2-2](#)
- configuring HTTPS [2-19](#)
- configuring Oracle RAC [A-7](#)
- connectivity, Prime Fulfillment and Cisco Configuration Engine [B-7](#)
- connectivity from Cisco Configuration Engine [B-8](#)
- copy [E-3](#)
- creating the Prime Fulfillment owner [2-2](#)

D

database **D-26**

- connection **A-5**
- Oracle, opening **A-4**
- recovering **D-23**
- running live backup **D-26**
- Sybase backup and restore **D-15**
- testing **A-5**
- version **2-2**

database, backup **D-22**

database initial parameter file

- modifying **D-22**

daylight saving time **F-8**

dbshut **A-3**

DBSPAWN error -84 **F-9**

dbstart **A-3, A-4**

device setup

- IOS XR **1-6**

disk space

- available **F-5**
- lacking **F-3**

E

echo mode

- definition **F-10**
- how to use **F-11**
- support **F-10**
- when to use **F-11**
- who should use **F-11**

enable **E-3**

end **E-3**

error messages

- Cannot connect to the data store **F-10**
- Could not connect to the name server, when starting Prime Fulfillment **F-9**
- DPSPAWN -84 **F-9**

no VPNSC host entry in the database, when starting Prime Fulfillment **F-9**

This is not a database server **F-10**

exit **E-3**

F

file descriptor limit, fixing problem with **1-4**

finding hostname **F-1**

full backup

- definition **D-2**
- scheme **D-8**

G

graphical user interface

- using **2-3**

H

hostname

- cannot find **F-1**
- recommended action **F-1**

hostname, finding **F-1**

HTTPS

- configuring **2-19**

I

ILOG® CPLEX **2-1**

incremental backup

- definition **D-2**
- scheme **D-8**

initORACLE_SID.ora **A-3**

install

- license keys **2-20**

install.sh failure **F-5**

installation

- installation utility GUI, not displayed **F-4**

- issues [F-3](#)
- script [2-4](#)
- verifying Prime Fulfillment installation with Oracle [A-6](#)

installing

- Oracle [A-2](#)

installing and logging into Prime Fulfillment [2-1](#)

installing Prime Fulfillment [2-2](#)

install prompts and user responses

- sample [D-15](#)

install status, post install [D-16](#)

Internet Explorer [1-5](#)

IOS versions supported [1-6](#)

IOS XR device setup [1-6](#)

IOS XR versions supported [1-6](#)

J

JCraft [2-2](#)

JDK patches [1-4](#)

K

known installation issues [F-3](#)

L

launching Oracle [A-3, A-4](#)

launching topology tool [2-20](#)

license key

- installing [2-1](#)

license keys

- about [2-20](#)

- installing [2-20](#)

live backup [D-2, D-24](#)

- of Prime Fulfillment databases [D-26](#)

- restoring database [D-24, D-26](#)

logging console [E-3](#)

logging in for the first time [2-19](#)

logging into Prime Fulfillment [2-1, 2-19](#)

logical domains [C-1](#)

login shell file [1-4](#)

lsnrctl start [A-4](#)

M

Macrovision® [2-2](#)

moving Prime Fulfillment servers [F-2](#)

multiple Prime Fulfillment instances [F-2](#)

N

network device recommendations [1-6](#)

network devices and software versions [1-6](#)

non-database files

- backup [D-23](#)

O

Oracle [A-5](#)

- and Prime Fulfillment [A-6](#)

- database [1-6, 2-2](#)

- database, opening [A-4](#)

- database backup [A-8](#)

- database backup and restore [D-20](#)

- database connection, testing [A-5](#)

- files, setting up [A-4](#)

- initORACLE_SID.ora [A-3](#)

- installing [A-2](#)

- launching [A-4](#)

- opening database [A-4](#)

- oratab [A-3](#)

- prerequisites [A-1, A-2](#)

- Prime Fulfillment user account [A-5](#)

- prime user account [A-5](#)

- processes, verifying [A-3](#)

- setup [A-1](#)

- support in Prime Fulfillment [A-1](#)
- tablespace [A-4](#)
- tablespace requirements [A-4](#)
- testing your database connection [A-5](#)
- troubleshooting [A-8](#)
- verifying and launching [A-3](#)
- verifying Prime Fulfillment installation [A-6](#)

Oracle database

- backup and restore [D-20](#)

Oracle RAC

- configuring [A-7](#)

Oracle standby system

- set up [D-27](#)
- using [D-27](#)

oratab [A-3](#)

P

- packages included with Prime Fulfillment [2-1](#)
- password
 - default login [2-20](#)
 - setting default [2-2](#)
- ping [E-3](#)
- plutosetup [B-2](#)
- post install status [D-16](#)
- prerequisites
 - Oracle [A-1](#)
- Prime Fulfillment
 - administrative access [2-20](#)
 - and Oracle [A-6](#)
 - client [1-5](#)
 - command-line interfaces [E-3](#)
 - configuration [E-1](#)
 - connectivity [B-7](#)
 - included packages [2-1](#)
 - instances [F-2](#)
 - master machine [B-2](#)
 - owner [2-1, 2-2](#)
 - protocols [E-2](#)

- repository, backup and restore [D-1](#)
- restart [D-27](#)
- runtime configuration [E-1](#)
- secondary system [D-23](#)
- server hardware [1-1](#)
- servers [F-2](#)
- software installation [A-6](#)
- Solaris server configuration [1-4](#)
- uninstalling [2-21](#)

Prime Fulfillment database schema

- loading [A-6](#)

Prime Fulfillment master server

- connectivity to Cisco Configuration Engine [B-7](#)

Prime Fulfillment owner

- creating [2-2](#)

Prime Fulfillment runtime configuration information [E-1](#)

Prime Fulfillment server

- renaming [F-2](#)

R

- reboot, procedure following [A-3](#)
- recommendations [1-1](#)
- reload [E-3](#)
- renaming Prime Fulfillment servers [F-2](#)
- repository
 - backup [2-1](#)
 - backup and restore [D-1](#)
 - migration [2-1](#)
 - moving [F-2](#)
 - restore [2-1](#)
- repository upgrade tool
 - using [2-17](#)
- restarting Prime Fulfillment [D-27](#)
- restore [2-1, D-1](#)
 - from media failure [D-11](#)
 - functions [D-11](#)
 - preconditions [D-10](#)
 - process flow [D-10](#)

- to a desired point-in-time [D-13](#)
- restore, understanding process flow [D-10](#)
- restoring database from backup [D-19](#)
- restoring database from live backup [D-26](#)
- restoring Sybase repository [2-18](#)
- RMAN [D-21](#)
- RMAN catalog
 - creating catalog [D-21](#)
 - creating database [D-21](#)
 - registering the Prime Fulfillment database [D-21](#)
- RMAN user, creating [D-21](#)
- root [2-2](#)
- router configurations [B-9](#)
 - checking [B-9](#)
- runtime configuration information [E-1](#)
- rv connectivity and Cisco Configuration Engine [B-7](#)
- rvrd
 - Cisco Configuration Engine [B-4](#)
 - configuring daemon on a Cisco Configuration Engine server [B-4](#)
 - configuring daemon on Prime Fulfillment master machine [B-2](#)
 - TIBCO [B-2](#)

S

- server
 - hardware [1-1](#)
 - Solaris [1-1](#)
- setting up your Oracle files [A-4](#)
- showdiag [E-3](#)
- show etherchannel port [E-3](#)
- show interfaces switchport [E-3](#)
- show modules [E-3](#)
- show port [E-3](#)
- show running [E-3](#)
- show startup [E-3](#)
- show ver [E-3](#)
- size, database [2-3, 2-6](#)

- software version recommendations [1-6](#)
- Solaris
 - virtualization support [C-1](#)
 - zones [C-1](#)
- Solaris 10 patches [1-4](#)
- Solaris server [1-1](#)
- Solaris virtualization support [C-1](#)
- Solaris zones [C-1](#)
- SourForge® Ehcache [2-2](#)
- sqlplus [A-5](#)
- standby system
 - backup and restore [D-1](#)
 - for Prime Fulfillment (secondary system) [D-23](#)
 - setting up [D-23](#)
- startup scripts [F-5](#)
- stopall command [2-3](#)
- Sun hardware [1-1, 1-2](#)
- Sun Microsystems® Java JRE [2-2](#)
- Sun part numbers [1-1, 1-2](#)
- SUNWbzip [1-4](#)
- SUNWlldap [1-4](#)
- Sybase
 - backup and restore [D-3](#)
 - configuring backup and restore tool [D-16](#)
 - database backup and restore [D-15](#)
 - installing backup and restore tool [D-15](#)
 - overview of backup and restore process [D-3](#)
- Sybase repository
 - about [2-18](#)
 - restoring [2-18](#)
- Sybase standby system [D-24](#)
 - process overview [D-24](#)
 - set up [D-26](#)
- sysdba [A-5](#)
- system recommendations [1-1](#)

T

- tablespace, Oracle [A-4](#)

TCP ports

- default values [E-1](#)

- protocol directions [E-1](#)

temporary files [F-4](#)term [E-3](#)TIBCO [B-2](#)

TIBCO Rendezvous

- configuring routing daemon [B-2](#)

- multiple Prime Fulfillment instances with the same port [F-2](#)

topology tool, launching [2-20](#)troubleshooting [A-8, F-1](#)

- file descriptor limit, fixing problem with [1-4](#)

Uunable to find the hostname [F-1](#)uninstalling Prime Fulfillment [2-1, 2-21](#)upgrade matrix [2-16](#)

upgrade tool

- locating [2-17](#)

upgrading an existing installation [2-16](#)

user account

- Oracle [A-5](#)

useradd command [2-2](#)

Vverifying Oracle [A-3](#)

Wwdclient status [2-11](#)web browsers [1-5](#)workstation recommendations [1-1, 1-2](#)write mem [E-3](#)