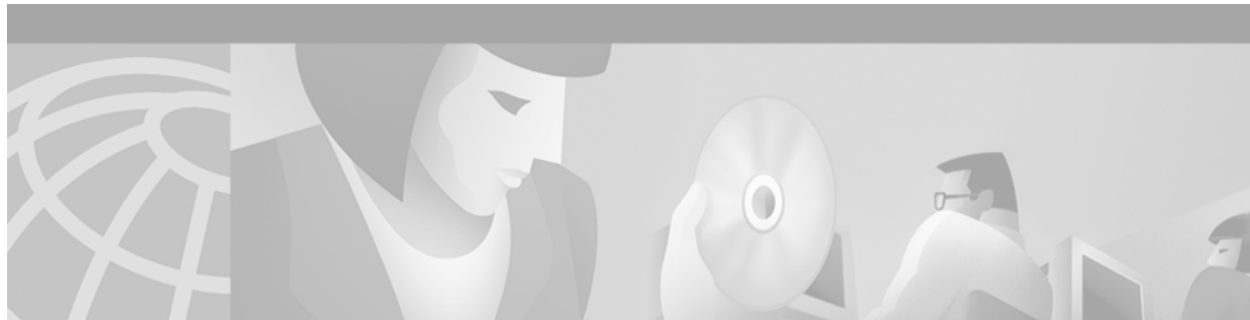




About This Book

This section describes the objectives, audience, organization, and conventions of the *Cisco Workload Agent for OS/390 User Guide*. It points to related publications and describes online sources of technical information.

Document Objectives

This book is designed to help you prepare for, install, configure, and operate the Cisco Workload Agent for OS/390.

Audience

This book is intended for network administrators and mainframe system programmers.

Document Organization

This book is divided into the following chapters:

- “Overview of the Cisco Workload Agent for OS/390” describes the basic environment and functions of the Cisco Workload Agent for OS/390.
- “Installing and Configuring the Cisco Workload Agent for OS/390” describes how to prepare for, install, and configure the Cisco Workload Agent for OS/390.
- “Operating the Cisco Workload Agent for OS/390” describes how to start and stop the Cisco Workload Agent for OS/390, as well as other operating commands and debugging tools.
- “Cisco Workload Agent for OS/390 Messages” lists and describes the Cisco Workload Agent for OS/390 informational and error messages. It explains the context of each message and suggests actions you can take to correct problems.

Document Conventions

This guide uses basic conventions to represent text and table information.

Command descriptions use these conventions:

- Commands and keywords are in **boldface** font.
- Arguments for which you supply values are in *italic* font.
- Elements in square brackets ([]) are optional.
- Alternative but required keywords are grouped in braces ({ }) and separated by a vertical bar (|).

Examples use these conventions:

- Terminal sessions and information the system displays are printed in *screen* font.
- Information you enter is in **boldface screen** font. Variables you enter are printed in *italic screen* font.
- Nonprinting characters, such as passwords, are shown in angle brackets (< >).
- Information the system displays is in screen font, with default responses in square brackets ([]).

This publication also uses the following conventions:

- Menu items and button names are in **boldface** font.
- Directories and filenames are in *italic* font.
- If items such as buttons or menu options are grayed out on application windows, it means that you do not have permission to use these items.

**Note**

Means reader take note. Notes contain helpful suggestions or references to materials not contained in the manual.

Related Documentation

The following manuals provide additional information about the operating systems where the Cisco Workload Agent for OS/390 is installed:

- *SOLVE:TCPassess Customization Guide Release 5.2*
- *TCP/IP V3R2 for MVS: Customization and Administration Guide*, SC31-7134
- *OS/390 TCP/IP Update Guide*, GC31-8553
- *OS/390 IP Configuration*, SC31-8513
- *OS/390 V2R5.0 MVS Planning: Workload Management*, GC28-1761
- *OS/390 V2R5.0 MVS Workload Management Services*, GC28-1773
- *OS/390 V2R5.0 MVS Initialization and Tuning Reference*, SC28-1752
- *OS/390 V2R5.0 MVS Diagnosis: Tools and Service Aids*, SY28-1085

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Cisco Connection Online (CCO) is Cisco Systems' primary, real-time support channel. Maintenance customers and partners can self-register on CCO to obtain additional information and services.

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CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously: a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail, and it is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: <http://www.cisco.com>
- WWW: <http://www-europe.cisco.com>
- WWW: <http://www-china.cisco.com>
- Telnet: cco.cisco.com
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and connection rates up to 28.8 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact cco-help@cisco.com. For additional information, contact cco-team@cisco.com.

**Note**

If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or tac@cisco.com. To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or cs-rep@cisco.com.

Documentation CD-ROM

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM, a member of the Cisco Connection Family, is updated monthly. Therefore, it might be more current than printed documentation. To order additional copies of the Documentation CD-ROM, contact your local sales representative or call customer service. The CD-ROM package is available as a single package or as an annual subscription. You can also access Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

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