



Enterprise Application Interoperability for H.323-to-SIP and SIP-to-SIP Configuration Guide, Cisco IOS XE Release 2

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Enterprise Application Interoperability for H.323-to-SIP and SIP-to-SIP

This Cisco Unified Border Element (Enterprise) is a special Cisco IOS XE software image that runs on Cisco ASR1000. It provides a network-to-network interface point for billing, security, call admission control, quality of service, and signaling interworking. This chapter describes basic gateway functionality, software images, topology, and summarizes supported features.



Note

Cisco Product Authorization Key (PAK)--A Product Authorization Key (PAK) is required to configure some of the features described in this guide. Before you start the configuration process, please register your products and activate your PAK at the following URL <http://www.cisco.com/go/license> .

- [Finding Feature Information, page 1](#)
- [Configuration of Enterprise Application Interoperability for H.323-to-SIP and SIP-to-SIP Features, page 1](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the Feature Information Table at the end of this document.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Configuration of Enterprise Application Interoperability for H.323-to-SIP and SIP-to-SIP Features

This chapter contains the following configuration topics:

Cisco UBE (Enterprise) Prerequisites and Restrictions

- Prerequisites for Cisco Unified Border Element (Enterprise)
- Restrictions for Cisco Unified Border Element (Enterprise)

CUCM Interworking

- [Cisco Interoperability Portal](#)

www.cisco.com/go/interoperability

Third Party PBX Interworking

- [Cisco Interoperability Portal](#)

www.cisco.com/go/interoperability

Application specific interworking notes

- Support for SIP 181 "call is being forwarded" message
- Support for Expires timer reset on receiving or sending SIP 183 message

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Additional References

The following sections provide references related to the Cisco Unified Border Element (Enterprise) Configuration Guide.

- [Related Documents, page 3](#)
- [Standards, page 4](#)
- [MIBs, page 4](#)
- [RFCs, page 5](#)
- [Technical Assistance, page 6](#)

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS Voice commands	<i>Cisco IOS Voice Command Reference</i>
Cisco IOS Voice Configuration Library	For more information about Cisco IOS voice features, including feature documents, and troubleshooting information--at http://www.cisco.com/en/US/docs/ios/12_3/vvf_c/cisco_ios_voice_configuration_library_glossary/vcl.htm
Cisco IOS Release 15.0	Cisco IOS Release 15.0 Configuration Guides
Cisco IOS Release 12.2	Cisco IOS Voice, Video, and Fax Configuration Guide, Release 12.2

Related Topic	Document Title
internet Low Bitrate Codec (iLBC) Documents	<ul style="list-style-type: none"> Codecs section of the Dial Peer Configuration on Voice Gateway Routers Guide <p>http://www.cisco.com/en/US/docs/ios/12_3/vvf_c/dial_peer/dp_ovrvw.html</p> <ul style="list-style-type: none"> Dial Peer Features and Configuration section of the Dial Peer Configuration on Voice Gateway Routers Guide <p>http://www.cisco.com/en/US/docs/ios/12_3/vvf_c/dial_peer/dp_config.html</p>
Related Application Guides	<ul style="list-style-type: none"> <i>Cisco Unified Communications Manager and Cisco IOS Interoperability Guide</i> <i>Cisco IOS SIP Configuration Guide</i> Cisco Unified Communications Manager (CallManager) Programming Guides
Troubleshooting and Debugging guides	<ul style="list-style-type: none"> Cisco IOS Debug Command Reference, Release 12.4 at <p>http://www.cisco.com/en/US/docs/ios/debug/command/reference/db_book.html</p> <ul style="list-style-type: none"> <i>Troubleshooting and Debugging VoIP Call Basics</i> at http://www.cisco.com/en/US/tech/tk1077/technologies_tech_note09186a0080094045.shtml <i>VoIP Debug Commands</i> at <p>http://www.cisco.com/en/US/docs/routers/access/1700/1750/software/configuration/guide/debug.html</p>

Standards

Standard	Title
ITU-T G.711	--

MIBs

MIB	MIBs Link
<ul style="list-style-type: none"> • CISCO-PROCESS MIB • CISCO-MEMORY-POOL-MIB • CISCO-SIP-UA-MIB • DIAL-CONTROL-MIB • CISCO-VOICE-DIAL-CONTROL-MIB • CISCO-DSP-MGMT-MIB • IF-MIB • IP-TAP-MIB • TAP2-MIB • USER-CONNECTION-TAP-MIB 	<p>To locate and download MIBs for selected platforms, Cisco IOS XE software releases, and feature sets, use Cisco MIB Locator found at the following URL:</p> <p>http://www.cisco.com/go/mibs</p>

RFCs

RFC	Title
RFC 1889	<i>RTP: A Transport Protocol for Real-Time Applications</i>
RFC 2131	<i>Dynamic Host Configuration Protocol</i>
RFC 2132	<i>DHCP Options and BOOTP Vendor Extensions</i>
RFC 2198	<i>RTP Payload for Redundant Audio Data</i>
RFC 2327	<i>SDP: Session Description Protocol</i>
RFC 2543	<i>SIP: Session Initiation Protocol</i>
RFC 2543-bis-04	<i>SIP: Session Initiation Protocol, draft-ietf-sip-rfc2543bis-04.txt</i>
RFC 2782	<i>A DNS RR for Specifying the Location of Services (DNS SRV)</i>
RFC 2833	<i>RTP Payload for DTMF Digits, Telephony Tones and Telephony Signals</i>
RFC 3203	<i>DHCP reconfigure extension</i>
RFC 3261	<i>SIP: Session Initiation Protocol</i>
RFC 3262	<i>Reliability of Provisional Responses in Session Initiation Protocol (SIP)</i>
RFC 3323	<i>A Privacy Mechanism for the Session Initiation Protocol (SIP)</i>

RFC	Title
RFC 3325	<i>Private Extensions to the Session Initiation Protocol (SIP) for Asserted Identity within Trusted Networks</i>
RFC 3515	<i>The Session Initiation Protocol (SIP) Refer Method</i>
RFC 3361	<i>Dynamic Host Configuration Protocol (DHCP-for-IPv4) Option for Session Initiation Protocol (SIP) Servers</i>
RFC 3455	<i>Private Header (P-Header) Extensions to the Session Initiation Protocol (SIP) for the 3rd-Generation Partnership Project (3GPP)</i>
RFC 3608	<i>Session Initiation Protocol (SIP) Extension Header Field for Service Route Discovery During Registration</i>
RFC 3711	<i>The Secure Real-time Transport Protocol (SRTP)</i>
RFC 3925	<i>Vendor-Identifying Vendor Options for Dynamic Host Configuration Protocol version 4 (DHCPv4)</i>

Technical Assistance

Description	Link
<p>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.</p> <p>To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.</p> <p>Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</p>	<p>http://www.cisco.com/cisco/web/support/index.html</p>



Glossary

AMR-NB --Adaptive Multi Rate codec - Narrow Band.

Allow header --Lists the set of methods supported by the UA generating the message.

bind -- In SIP, configuring the source address for signaling and media packets to the IP address of a specific interface.

call --In SIP, a call consists of all participants in a conference invited by a common source. A SIP call is identified by a globally unique call identifier. A point-to-point IP telephony conversation maps into a single SIP call.

call leg --A logical connection between the router and another endpoint.

CLI --command-line interface.

Content-Type header --Specifies the media type of the message body.

CSeq header --Serves as a way to identify and order transactions. It consists of a sequence number and a method. It uniquely identifies transactions and differentiates between new requests and request retransmissions.

delta --An incremental value. In this case, the delta is the difference between the current time and the time when the response occurred. **dial peer**--An addressable call endpoint.

dial peer --An addressable call endpoint.

DNS --Domain Name System. Used to translate H.323 IDs, URLs, or e-mail IDs to IP addresses. DNS is also used to assist in locating remote gatekeepers and to reverse-map raw IP addresses to host names of administrative domains.

DNS SRV --Domain Name System Server. Used to locate servers for a given service.

DSP --Digital Signal Processor.

DTMF --dual-tone multifrequency. Use of two simultaneous voice-band tones for dialing (such as touch-tone).

EFXS --IP phone virtual voice ports.

FQDN --fully qualified domain name. Complete domain name including the host portion; for example, *serverA.companyA.com*.

FXS --analog telephone voice ports.

gateway --A gateway allows SIP or H.323 terminals to communicate with terminals configured to other protocols by converting protocols. A gateway is the point where a circuit-switched call is encoded and repackaged into IP packets.

H.323 --An International Telecommunication Union (ITU-T) standard that describes packet-based video, audio, and data conferencing. H.323 is an umbrella standard that describes the architecture of the

conferencing system and refers to a set of other standards (H.245, H.225.0, and Q.931) to describe its actual protocol.

iLBC --internet Low Bitrate Codec.

INVITE--A SIP message that initiates a SIP session. It indicates that a user is invited to participate, provides a session description, indicates the type of media, and provides insight regarding the capabilities of the called and calling parties.

IP-- Internet Protocol. A connectionless protocol that operates at the network layer (Layer 3) of the OSI model. IP provides features for addressing, type-of-service specification, fragmentation and reassemble, and security. Defined in RFC 791. This protocol works with TCP and is usually identified as TCP/IP. See TCP/IP.

ISDN --Integrated Services Digital Network.

Minimum Timer --Configured minimum value for session interval accepted by SIP elements (proxy, UAC, UAS). This value helps minimize the processing load from numerous INVITE requests.

Min-SE --Minimum Session Expiration. The minimum value for session expiration.

multicast --A process of transmitting PDUs from one source to many destinations. The actual mechanism (that is, IP multicast, multi-unicast, and so forth) for this process might be different for LAN technologies.

originator --User agent that initiates the transfer or Refer request with the recipient.

PDU --protocol data units. Used by bridges to transfer connectivity information.

PER --Packed Encoding Rule.

proxy --A SIP UAC or UAS that forwards requests and responses on behalf of another SIP UAC or UAS.

proxy server --An intermediary program that acts as both a server and a client for the purpose of making requests on behalf of other clients. Requests are serviced internally or by passing them on, possibly after translation, to other servers. A proxy interprets and, if necessary, rewrites a request message before forwarding it.

recipient --User agent that receives the Refer request from the originator and is transferred to the final recipient.

redirect server --A server that accepts a SIP request, maps the address into zero or more new addresses, and returns these addresses to the client. It does not initiate its own SIP request or accept calls.

re-INVITE --An INVITE request sent during an active call leg.

Request URI --Request Uniform Resource Identifier. It can be a SIP or general URL and indicates the user or service to which the request is being addressed.

RFC --Request For Comments.

RTP --Real-Time Transport Protocol (RFC 1889)

SCCP --Skinny Client Control Protocol.

SDP--Session Description Protocol. Messages containing capabilities information that are exchanged between gateways.

session --A SIP session is a set of multimedia senders and receivers and the data streams flowing between the senders and receivers. A SIP multimedia conference is an example of a session. The called party can be invited several times by different calls to the same session.

session expiration --The time at which an element considers the call timed out if no successful INVITE transaction occurs first.

session interval --The largest amount of time that can occur between INVITE requests in a call before a call is timed out. The session interval is conveyed in the Session-Expires header. The UAS obtains this

value from the Session-Expires header of a 2xx INVITE response that it sends. Proxies and UACs determine this value from the Session-Expires header in a 2xx INVITE response they receive.

SIP --Session Initiation Protocol. An application-layer protocol originally developed by the Multiparty Multimedia Session Control (MMUSIC) working group of the Internet Engineering Task Force (IETF). Their goal was to equip platforms to signal the setup of voice and multimedia calls over IP networks. SIP features are compliant with IETF RFC 2543, published in March 1999.

SIP URL --Session Initiation Protocol Uniform Resource Locator. Used in SIP messages to indicate the originator, recipient, and destination of the SIP request. Takes the basic form of *user@host*, where *user* is a name or telephone number, and *host* is a domain name or network address.

SPI --service provider interface.

socket listener -- Software provided by a socket client to receives datagrams addressed to the socket.

stateful proxy --A proxy in keepalive mode that remembers incoming and outgoing requests.

TCP --Transmission Control Protocol. Connection-oriented transport layer protocol that provides reliable full-duplex data transmissions. TCP is part of the TCP/IP protocol stack. See also TCP/IP and IP.

TDM --time-division multiplexing.

UA --user agent. A combination of UAS and UAC that initiates and receives calls. See **UAS** and **UAC**.

UAC --user agent client. A client application that initiates a SIP request.

UAS --user agent server. A server application that contacts the user when a SIP request is received and then returns a response on behalf of the user. The response accepts, rejects, or redirects the request.

UDP -- User Datagram Protocol. Connectionless transport layer protocol in the TCP/IP protocol stack. UDP is a simple protocol that exchanges datagrams without acknowledgments or guaranteed delivery, requiring that error processing and retransmission be handled by other protocols. UDP is defined in RFC-768.

URI --Uniform Resource Identifier. Takes a form similar to an e-mail address. It indicates the user's SIP identity and is used for redirection of SIP messages.

URL --Universal Resource Locator. Standard address of any resource on the Internet that is part of the World Wide Web (WWW).

User Agent --A combination of UAS and UAC that initiates and receives calls. See **UAS** and **UAC**.

VFC --Voice Feature Card.

VoIP --Voice over IP. The ability to carry normal telephone-style voice over an IP-based Internet with POTS-like functionality, reliability, and voice quality. VoIP is a blanket term that generally refers to the Cisco standards-based approach (for example, H.323) to IP voice traffic.

