What's New in Cisco Product Documentation

May 2014

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Cisco Product Documentation Resources

Cisco Bug Search Tool

Bug Search Tool (BST), the online successor to Bug Toolkit, is designed to improve our customers' effectiveness in network risk management and device troubleshooting.

BST allows partners and customers to search for software bugs based on product, release, and keyword, and it aggregates key data such as bug details, product, and version.

Visit Bug Search Tools & Resources on Cisco.com. For details on the tool overview and functionalities, visit the help page at http://www.cisco.com/web/applicat/cbsshelp/help.html.

Cisco DocWiki

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Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

http://www.cisco.com/web/about/ac50/ac47/2.html

Cisco International Websites

To find international Cisco websites, go to http://www.cisco.com and click **Worldwide** at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco. The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA)

Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

http://www.cisco.com/go/techdocideas

Application Networking Services

None at this time.

Cisco Interfaces and Modules

None at this time.

Cisco IOS and NX-OS Software

New Documents for Cisco IOS Release 15.4(2)S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.4(2)S, see the following URL:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-15-4s/tsd-products-support-series-home.html

For a list of the new software and hardware features in Cisco IOS Release 15.4(2)S, see the release notes:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-15-4s/products-release-notes-list.html

New Documents for Cisco IOS Release 15.4(2)T

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.4(2)T, see the following URL:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-15-4m-t/tsd-products-support-series-home.html

For a list of the new software and hardware features in Cisco IOS Release 15.4(2)T, see the release notes:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-15-4m-t/products-release-notes-list.html

New Documents for Cisco IOS XE Release 3.12S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS XE Release 3.12S, see the following URL:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-xe-3s/tsd-products-support-series-home.html

For a list of the new software and hardware features in Cisco IOS XE Release 3.12S, see the release notes:

http://www.cisco.com/c/en/us/support/ios-nx-os-software/ios-xe-3s/products-release-notes-list.html

New Documents

- *Cisco Nexus 9000 Series NX-OS Layer 2 Switching Configuration Guide, Release 6.x*

  Describes the Cisco NX-OS Layer 2 commands for the Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Release Notes, Release 6.1(2)I2(1)*

  Describes the features, caveats, and limitations for Cisco NX-OS software for use on the Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Software Upgrade and Downgrade Guide, Release 6.x*

  Describes how to upgrade or downgrade the software on Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS System Messages Reference, Release 6.1(2)I2(1)*

  Includes system messages and recovery procedures for Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Verified Scalability Guide, Release 6.1(2)I2(1)*

  Provides verified configuration limits for features on Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS VXLAN Configuration Guide, Release 6.x*

  Describes how to configure a Cisco Nexus 9300 series switch as a hardware-based VXLAN gateway.

Revised Documents

- *Cisco Nexus 9000 Series NX-OS Fundamentals Configuration Guide, Release 6.x*

  Describes how to configure the fundamental parameters of Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS High Availability and Redundancy Guide, Release 6.x*

  Describes high availability (HA) concepts and features for Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Interfaces Configuration Guide, Release 6.x*

  Describes how to configure the interfaces of Cisco Nexus 9000 series devices running Cisco NX-OS Release 6.x.

- *Cisco Nexus 9000 Series NX-OS Multicast Routing Configuration Guide, Release 6.x*

  Describes how to configure multicast routing features on Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Programmability Guide, Release 6.x*

  Describes the programmability features for the Cisco Nexus 9000 series switches.

- *Cisco Nexus 9000 Series NX-OS Quality of Service Configuration Guide, Release 6.x*

  Describes how to configure quality of service (QoS) on Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Security Configuration Guide, Release 6.x*

  Describes how to configure security settings on Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Troubleshooting Guide, Release 6.x*

  Provides guidance for troubleshooting issues that might appear when using Cisco Nexus 9000 series devices.

- *Cisco Nexus 9000 Series NX-OS Unicast Routing Configuration Guide, Release 6.x*

  Describes how to configure Layer 3 unicast routing protocols on Cisco Nexus 9000 series devices.

- *Cisco NX-OS Licensing Guide*

  Contains information related to licensing types, options, procedures, installation, and management for the Cisco NX-OS software. This guide has been updated to include the Cisco Nexus 9000 series devices.

Cloud and Systems Management

New Documents

- *Cisco Prime Network 4.1 Administrator Guide*

  Describes how to set up and manage the Prime Network 4.1 gateway servers, units, AVMs, and VNEs, embedded database, and GUI clients so you can use the product to manage the network and network elements.

- *Cisco Prime Network 4.1 Customization Guide*

  Describes how to extend the functionality of Prime Network 4.1 using the various customization tools such as the Command Manager, Transaction Manager, Soft Properties, and the VCB Customization Builder

- *Cisco Prime Network 4.1 Documentation Overview*

  Lists all the guides for Cisco Prime Network.

- *Cisco Prime Network 4.1 Gateway High Availability Guide*

  Describes how to install and manage Prime Network 4.1 with gateway high availability provided by Red Hat Cluster Suite (RHCS) and Oracle Active Data Guard (ADG).

- *Cisco Prime Network 4.1 Installation Guide*

  Describes how to install Prime Network 4.1 on all supported deployments, without gateway high availability.

- *Cisco Prime Network 4.1 Operations Report Guide*

  Describes how to use the Operations Reports component to generate and view predefined reports provided by Prime Network, and to create personalized interactive reports.

- *Cisco Prime Network 4.1 Quick Start Guide*

  Describes how to install Prime Network 4.1 in a one-server setup managing 1000 devices or less, without gateway high availability

- *Cisco Prime Network 4.1 Release Notes*

  Describes new features and known and resolved bugs for Prime Network 4.1.

- *Cisco Prime Network 4.1 Supported Cisco VNEs*

  Lists the devices supported by Prime Network 4.1, including the device software versions, modules, events, topologies, and technologies for each device type.

- *Cisco Prime Network 4.1 Supported Cisco VNEs—Addendum*

  Provides information about device drivers, as well as device support information for command scripts and Change and Configuration Management (CCM) features. This is a companion document to the Cisco Prime Network 4.1 Supported Cisco VNEs guide.

- *Cisco Prime Network 4.1 Supported Security and System Events*

  Lists the System and Security events supported by Prime Network 4.1, including the registry settings that control how Prime Network responds to the events.

- *Cisco Prime Network 4.1 Supported Service Alarms*

  Lists the service alarms supported by Prime Network 4.1, including the source object identifiers (OIDs) used by each alarm.

- *Cisco Prime Network 4.1 Supported Syslogs*

  Lists the syslogs supported by Prime Network 4.1, including the registry settings that control how Prime Network responds to the syslogs.

- *Cisco Prime Network 4.1 Supported Technologies and Topologies*

  Describes the technologies supported by Prime Network 4.1 for element modeling, network modeling, and topology views, and how supported topologies are discovered and displayed by Prime Network.

- *Cisco Prime Network 4.1 User Guide*

  Describes how to use the Prime Network 4.1 GUI clients to view information about managed devices, visualize managed networks and technologies on maps, monitor and manage faults, and manage device images and configuration compliance.

- *Cisco Prime Network OSS Integration Guide for MTOSI and 3GPP, 3.0*

  Includes information about 3GPP and MTOSI OSS integration and describes the associated network management of its supported devices.

- *Cisco Prime Service Catalog 10.0 R2 Compatibility Matrix*

  Describes the version of the third-party software products that have been certified with Cisco Prime Service Catalog 10.0 R2.

- *Cisco Prime Service Catalog 10.0 R2 Installation Guide*

  Describes the general requirements and procedures for installation, upgrade, and configuration for the Cisco Prime Service Catalog 10.0 R2 release and its prerequisite software.

- *Cisco Prime Service Catalog 10.0 R2 Release Notes*

  Describes the new features and enhancements, limitations and restrictions for Cisco Prime Service Catalog 10.0 R2.

- *FPGA/EPLD Upgrade Note for Cisco Prime NAM-NX1, 6.0*

  Provides details on the FPGA image upgrade procedure for Cisco Nexus 7000 Series Network Analysis Module, Release 6.0(1) and 6.0(2).

- *Open Source Used in Cisco Prime Network 4.1*

  Lists the licenses and notices for open source software used by Prime Network 4.1.

Revised Documents

- *Release Notes for Cisco Prime Network Analysis Module 6.0(2)*

  Provides late-breaking information and known product problems for NAM 6.0(1) and 6.0(2).

- *Upgrading the Cisco Prime Network Analysis Module Software to 6.0(2)*

  Provides details about upgrading to Cisco Prime Network Analysis Module (NAM) software release 6.0(2).

Collaboration Endpoints

New Documents

- *Accessibility Guide for Cisco Jabber and Cisco Virtualization Experience Media Engine Release 9.7*

  Describes accessibility features for Cisco Jabber for Windows in a virtual deployment with Virtualization Experience Media Engine.

- *Accessibility Guide for Cisco UC Integration for Microsoft Lync and Cisco Virtualization Experience Media Engine Release 9.7*

  Describes accessibility features for Cisco UC Integration for Microsoft Lync in a virtual deployment with Virtualization Experience Media Engine.

- *Administration Guide for Cisco Virtualization Experience Clientv2111/2211 PCoIP Firmware Release 4.2*

  Provides information and system configurations to help you manage a Cisco Virtualization Experience Client 2111/2211 PCoIP environment.

- *Administration Guide for Cisco Virtualization Experience Client 2112/2212 ICA Firmware Release 8.0_215*

  Provides information and detailed system configurations to help you design and manage a Cisco VXC 2112/2212 environment.

- *Administration Guide for Cisco Virtualization Experience Client 6215 Firmware Release 9.7*

  Describes how to configure and maintain firmware release 9.7 for the Cisco Virtualization Experience Client 6215.

- *Advanced Features Guide for Cisco Jabber and Cisco Virtualization Experience Media Engine Release 9.7*

  Describes how to perform common tasks using Cisco Jabber for Windows in a virtual deployment with Virtualization Experience Media Engine.

- *Deployment Guide for Cisco Virtualization Experience Media Engine Release 9.7*

  Provides information about how to install and set up Cisco Virtualization Experience Media Engine.

- *INI Files Reference Guide for Cisco Virtualization Experience Client 2112/2212 ICA Firmware Release 8.0_215*

  Provides the detailed information required to understand and use the Cisco VXC 2112/2212 WTOS INI files.

- *INI Files Reference Guide for Cisco Virtualization Experience Client 6215 Firmware Release 9.7*

  Provides detailed information about .ini files for Cisco Virtualization Experience Client 6215 with firmware release 9.7.

- *Release Notes for Cisco Virtualization Experience Client 6215 Firmware Release 9.7*

  Provides important information about Cisco Virtualization Experience Client 6215 interoperability and installation, including limitations, restrictions, and caveats.

- *Release Notes for Cisco Virtualization Experience Client 2111/2211 PCoIP Firmware Release 4.2.0*

  Provides important information about Release 4.2.0 PCoIP Firmware for the Cisco Virtualization Experience Client 2111/2211 including new features, interoperability, installation, and caveats

- *Release Notes for Cisco Virtualization Experience Client 2112/2212 ICA Firmware Release 8.0_215*

  Provides important information about Release 8.0_215 ICA Firmware for the Cisco Virtualization Experience Client 2112/2212 including new features, interoperability, installation, and caveats.

- *Release Notes for Cisco Virtualization Experience Media Engine Release 9.7*

  Provides important information about Cisco Virtualization Experience Media Engine interoperability and installation, including limitations, restrictions, and caveats.

- *User Guide for Cisco UC Integration for Microsoft Lync and Cisco Virtualization Experience Media Engine Release 9.7*

  Describes how to perform common tasks using Cisco UC Integration for Microsoft Lync in a virtual deployment with Virtualization Experience Media Engine.

Revised Documents

- *Documentation Guide for Cisco Virtualization Experience Media Engine for SUSE Linux*

  Provides information about how to find documentation for Cisco Virtualization Experience Media Engine for SUSE Linux.

- *Documentation Guide for Cisco Virtualization Experience Client 6215*

  Provides information about how to find documentation for Cisco Virtualization Experience Client 6215.

Conferencing

None at this time.

Customer Collaboration

None at this time.

Optical Networking

None at this time.

Physical Security

None at this time.

Routers

Revised Documents

- *Cisco ASR 1000 Series Aggregation Services Routers MIB Specifications Guide*

  Describes the Management Information Base (MIB) on the Cisco ASR 1000 series Routers.

- *Cisco ASR 1000 Fixed Ethernet Line Card Software Configuration Guide*

  Describes the processes involved in configuring and troubleshooting the Cisco ASR 1000 series Fixed Ethernet Line Card that is supported on the Cisco ASR 1000 series Aggregation Services Routers.

- *Cisco ASR 1000 Series Aggregation Services Routers Release Notes*

  Describes the system requirements, hardware and software features, important notes, and caveats related to Cisco ASR 1000 series Aggregation Services Routers for Release 3.12S on Cisco IOS XE.

- *Cisco ASR 1000 Series Aggregation Services Routers SIP and SPA Software Configuration Guide*

  Describes the software configuration and troubleshooting of the SPA interface processors (SIPs) and shared port adapters (SPAs) that are supported on Cisco ASR 1000 series Routers.

- *Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide*

  Provides an overview of software functionality that is specific to the Cisco ASR 1000 series Aggregation Services Routers.

- *Cisco ASR 1000 Series Fixed Ethernet Line Card Hardware Installation Guide*

  Describes the Cisco ASR 1000 series Fixed Ethernet Line Card that is supported on the Cisco ASR 1000 series Aggregation Services Routers. This document also describes how to install the Cisco ASR 1000 series Fixed Ethernet Line Card and how to troubleshoot the installation.

- *Cisco ASR 1000 Series Routers ROMmon Upgrade Guide*

  Contains procedures for upgrading to ROMmon Release 15.0(1r)S, Release 15.2(1r)S, Release 15.2(4r)S, Release 15.3(1r)S, or Release 15.3(3r)S on the Route Processors (RPs), Embedded Services Processors (ESPs), and Shared Port Adapter Interface Processors (SIPs) on a Cisco ASR 1000 series Aggregation Services Router

- *Cisco 7600 Series Router Software Configuration Guide Cisco IOS Release 15S*

  Provides information for the networking professional managing the Cisco 7600 series Router. This guide provides an overview of software functionality that is specific to the Cisco 7600 series Router.

  For more information on the new and modified features for this release, see the Cross-Platform Release Notes for Cisco IOS Release 15.4S.

- *Cisco CSR 1000V Series Cloud Services Router Deployment Guide for Amazon Web Services*

  Provides instructions on how to deploy the Cisco CSR 1000V on Amazon Web Services (AWS) for public and private cloud solutions. This document was revised to reflect support for Cisco CSR 1000V hourly-billed Amazon Machine Images (AMIs).

- *Cisco CSR 1000V Series Cloud Services Router Release Notes*

  Provides information on the Cisco CSR 1000V series Cloud Services Router features, related documentation, resolved issues, and known issues for functionality in the Cisco IOS XE 3.12S release.

- *Cisco CSR 1000V Series Cloud Services Router REST API Management Reference Guide*

  Provides reference information about the Cisco CSR 1000V REST API. This document has been updated for the Cisco IOS XE 3.12S release.

- *Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide*

  Provides information on installing, configuring and troubleshooting the Cisco CSR 1000V series Cloud Services Router on the virtual machine (VM). This document has been updated for the Cisco IOS XE 3.12S release.

- *FlexVPN and Internet Key Exchange Version 2 Configuration Guide, Cisco IOS XE Release 3S (Cisco ASR 1000)*

  Describes the functions and configuration tasks for the Internet Key Exchange Version (IKEv2) and FlexVPN on the Cisco ASR 1000 series Routers.

- *Guide to Supported Hardware for Cisco 7600 Series Routers with Cisco IOS Release 15S*

  Lists the supported hardware for Cisco 7600 series routers with Cisco IOS Release 15.4(2)S.

- *Intelligent Services Gateway Configuration Guide, Cisco IOS XE Release 3S (Cisco ASR 1000)*

  Provides information about what ISG is, the benefits of ISG, and how to implement it on the Cisco ASR 1000 series Aggregation Services Router.

- *Intelligent Wireless Access Gateway Configuration Guide*

  Provides information about the iWAG solution and its enhancements, and describes how to configure it.

- *Modular QoS Command-Line Interface Configuration Guide Cisco IOS XE Release 3S (ASR1000)*

  Describes how to enable and configure modular QoS on the Cisco ASR 1000 series Aggregation Services Router.

- *QoS: Policing and Shaping Configuration Guide, Cisco IOS XE Release 3S (Cisco ASR 1000)*

  Describes how to deploy various traffic regulation mechanisms, referred to as policers and shapers, on the Cisco ASR 1000 series Aggregation Services Router.

- *Wide-Area Networking Configuration Guide: Layer 2 Services, Cisco IOS XE Release 3S*

  Describes the configuration and troubleshooting of Wide-Area Networking on the Cisco ASR 1000 Aggregation Services Router.

- *Wide-Area Networking Configuration Guide: Multilink PPP, Cisco IOS XE Release 3S (Cisco ASR 1000)*

  Describes the functions and configuration tasks for Multilink PPP on the Cisco ASR 1000 series Routers.

Security

New Documents

- *Deployment Planning Guide for Cisco Security Manager 4.6*

  Explains how to deploy Cisco Security Manager 4.6 in the following areas: Recommended hardware and software configurations based on reference networks, deployment options for included applications, advanced server tuning options, and licensing.

- *Guide to User Documentation for Cisco Security Manager 4.6*

  Identifies and links to the available documentation for Cisco Security Manager 4.6 and Auto Update Server 4.6. Also provides pointers to topics to help a user get started using Cisco Security Manager.

- *High Availability Installation Guide for Cisco Security Manager 4.6*

  Explains how to install Cisco Security Manager in a high availability (HA) or disaster recovery (DR) environment. The Security Manager HA/DR solution is based on the Symantec Veritas Storage Foundation and High Availability solutions.

- *Installation Guide for Cisco Security Manager 4.6*

  Provides installation, upgrade, and uninstallation instructions for Security Manager and Auto Update Server (AUS) and includes pre- and post-installation guidelines and troubleshooting information.

- *Open Source Used In Cisco Security Manager 4.6*

  Contains the licenses and notices for open-source software used in Cisco Security Manager 4.6.

- *Release Notes for Cisco Security Manager 4.6*

  Describes new features available in Cisco Security Manager 4.6, provides important notes regarding the product, and lists recently resolved problems and currently known problems in Cisco Security Manager 4.6.

- *Supported Devices and Software Versions for Cisco Security Manager 4.6*

  Lists the devices and operating system versions supported by Cisco Security Manager 4.6.

- *User Guide for Auto Update Server 4.6*

  Provides detailed descriptions of all the features available in Auto Update Server 4.6 and procedures for implementing these features in your network.

- *User Guide for Cisco Security Manager 4.6*

  Provides detailed descriptions of all the features available in Cisco Security Manager 4.6, procedures for implementing these features in your network, and comprehensive coverage of each field in the GUI.

Revised Documents

- *Release Notes for Cisco Identity Services Engine, Release 1.1.x*

  Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.1.x.

- *Release Notes for Cisco Identity Services Engine, Release 1.2*

  Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.2.

Servers—Unified Computing

None at this time.

Service Exchange

None at this time.

Storage Networking

None at this time.

Switches

New Documents

- *Cisco Nexus 9000 Series FPGA/EPLD Upgrade Release Notes, Release 6.1(2)I2(1)*

  Describes how to install and manage EPLD images for the Cisco Nexus 9000 series hardware.

- *Cisco Nexus 9396 Switch Site Preparation and Hardware Installation Guide*

  Describes how to install, manage, and replace components for the Cisco Nexus 9396 switch hardware.

- *Cisco Nexus 9504 Switch Site Preparation and Hardware Installation Guide*

  Describes how to install, manage, and replace components for the Cisco Nexus 9504 switch hardware.

- *Cisco Nexus 93128TX Switch Site Preparation and Hardware Installation Guide*

  Describes how to install, manage, and replace components for the Cisco Nexus 93128 switch hardware.

Revised Documents

- *Cisco Nexus 9508 Switch Site Preparation and Hardware Installation Guide*

  Describes how to install, manage, and replace components for the Cisco Nexus 9508 switch hardware.

Unified Communications

New Documents

- *Cisco Expressway Administrator Guide (X8.1.1)*

  Describes the configuration and maintenance of Cisco Expressway X8.1.1.

- *Cisco Expressway Cluster Creation and Maintenance Deployment Guide (X8.1.1)*

  Provides step-by-step instructions for deploying a cluster of Cisco Expressway systems.

- *Cisco Expressway Release Note (X8.1.1)*

  Details new features, resolved issues, open issues, and limitations in Cisco Expressway X8.1.1.

- *Cisco TelePresence Video Communication Server Administrator Guide (X8.1.1)*

  Describes the configuration and maintenance of Cisco VCS X8.1.1.

- *Cisco TelePresence Video Communication Server Release Note (X8.1.1)*

  Details new features, resolved issues, open issues, and limitations in Cisco VCS X8.1.1.

- *Cisco VCS Cluster Creation and Maintenance Deployment Guide (X8.1.1)*

  Provides step-by-step instructions for deploying a cluster of Cisco VCS systems.

- *Unified Communications Mobile and Remote Access via Cisco Expressway Deployment Guide (X8.1.1)*

  Provides step-by-step instructions for deploying a Cisco Expressway system to allow endpoints such as Cisco Jabber to have their registration, call control, provisioning, messaging and presence services provided by Cisco Unified Communications Manager when the endpoint is not within the enterprise network.

- *Unified Communications Mobile and Remote Access via Cisco VCS Deployment Guide (X8.1.1)*

  Provides step-by-step instructions for deploying a Cisco VCS system to allow endpoints such as Cisco Jabber to have their registration, call control, provisioning, messaging and presence services provided by Cisco Unified Communications Manager when the endpoint is not within the enterprise network.

Universal Gateways and Access Servers

None at this time.

Video

None at this time.

Wireless

None at this time.

Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the *My Cisco User Guide* for help:

http://www.cisco.com/web/help/mycisco.html

Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.

For more information:

http://www.cisco.com/cisco/web/support/index.html

Submitting a Service Request

Open a service request online at:

https://tools.cisco.com/ServiceRequestTool/scm/mgmt/case

Display a list of Cisco worldwide contacts at:

http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco email newsletters and other communications at:

    http://www.cisco.com/offer/subscribe

- Order the *Cisco Product Quick Reference Guide*, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:

    http://www.cisco.com/en/US/prod/qrg/index.html

- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:

    http://www.cisco.com/go/services

- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:

    http://www.cisco.com/go/marketplace/

- Obtain general networking, training, and certification titles from Cisco Press publishers at:

  http://www.ciscopress.com

- Read the *Internet Protocol Journal*, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:

  http://www.cisco.com/ipj

- *What's New in Cisco Product Documentation* (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category. Go to:

  http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html

- The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:

  http://www.cisco-warrantyfinder.com

- Visit the Cisco Data Center Documentation Twitter Feed for daily updates on Cisco NX-OS features and documentation and provide feedback about the documentation.

  http://twitter.com/CiscoDCDocs