



What's New in Cisco Product Documentation

July 2014

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Cisco Product Documentation Resources

Cisco Bug Search Tool

Bug Search Tool (BST), the online successor to Bug Toolkit, is designed to improve our customers' effectiveness in network risk management and device troubleshooting.

BST allows partners and customers to search for software bugs based on product, release, and keyword, and it aggregates key data such as bug details, product, and version.

Visit [Bug Search Tools & Resources](#) on Cisco.com. For details on the tool overview and functionalities, visit the help page at <http://www.cisco.com/web/applicat/cbsshhelp/help.html>.

Cisco DocWiki

You can collaborate on Cisco documentation using Cisco DocWiki:

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- <http://www.facebook.com/#!/pages/Cisco-IOS-Docs/300862609926099>
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Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

<http://www.cisco.com/web/about/ac50/ac47/2.html>

Cisco International Websites

To find international Cisco websites, go to <http://www.cisco.com> and click **Worldwide** at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco. The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

[http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_\(ITA\)](http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA))

Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

<http://www.cisco.com/go/techdocideas>

Application Networking Services

None at this time.

Cisco Interfaces and Modules

None at this time.

Cisco IOS and NX-OS Software

None at this time.

Cloud and Systems Management

None at this time.

Collaboration Endpoints

New Documents

- [Cisco TelePresence Microphone 60 Table Mounting Guide](#)
Describes the table mounting of the Cisco TelePresence Microphone 60.
- [Cisco TelePresence MX700 and MX800 User Guide \(TC7.1\)](#)
Describes the use of the MX700 and MX800. You will learn about the Touch 10, camera adjustments/presets, call control and in-call features, the use of favorites, directory and call history, and details of the Settings menu.
- [Cisco TelePresence MX700 Dual Camera Floor Stand Installation Sheet](#)
Describes how to install the Cisco TelePresence MX700 with dual camera on a floor stand.
- [Cisco TelePresence MX700 Dual Camera Wall Mount Installation Sheet](#)
Describes how to install the Cisco TelePresence MX700 with dual camera mounted on the wall.
- [Cisco TelePresence MX700 Single Camera Floor Stand Installation Sheet](#)
Describes how to install the Cisco TelePresence MX700 with single camera on a floor stand.
- [Cisco TelePresence MX700 Single Camera Wall Mount Installation Sheet](#)
Describes how to install the Cisco TelePresence MX700 with single camera mounted on the wall.
- [Cisco TelePresence MX800 Floor Stand Installation Sheet](#)
Describes how to install the Cisco TelePresence MX800 with single or dual camera on a floor stand.
- [Cisco TelePresence MX800 Wall Mount Installation Sheet](#)
Describes how to install the Cisco TelePresence MX800 with single or dual camera mounted on the wall.
- [Cisco TelePresence SpeakerTrack 60 Installation Guide](#)
Describes how to install the Cisco TelePresence SpeakerTrack 60.
- [Cisco TelePresence SpeakerTrack 60 Wall Bracket Template](#)
Describes how to install the wall bracket for the SpeakerTrack 60.
- [Cisco TelePresence SX10 Administrator Guide \(TC7.1\)](#)
Provides information required to administrate the SX10 Quick Set using software version TC7.1 at an advanced level. The web interface is described, and the advanced settings available via the web interface.

- [Cisco TelePresence SX10 Quick Set CAD Drawings](#)
Includes the CAD drawings and measurements of the Cisco TelePresence SX10 Quick Set in PDF format.
- [Cisco TelePresence SX10 Quick Set CAD Drawings in DXF - download and unzip](#)
Includes the CAD drawings and measurements of the Cisco TelePresence SX10 Quick Set in DXF format that you can download and unzip.
- [Cisco TelePresence SX10 Quick Set Getting started guide \(TC7.1\)](#)
Describes the initial configuration of Cisco TelePresence SX10 Quick Set running TC7.1 This includes setting passwords, and configuring IP and SIP using the Setup assistant or the web interface.
- [Cisco TelePresence SX20 API Reference Guide \(TC7.1\)](#)
Describes the API for Codec SX20 using software version TC7.1. Commands described are the xCommand, xConfiguration, xStatus, xEvent, xFeedback, xPreferences and SystemTools.
- [Cisco TelePresence SX80 Administrator Guide \(TC7.1\)](#)
Provides information required to administrate the Codec SX80 based video systems using software version TC7.1 at an advanced level. The web interface is described, and the advanced settings available via the web interface.
- [Cisco TelePresence SX80 API Reference Guide \(TC7.1\)](#)
Describes the API for Codec SX80 using software version TC7.1. Commands described are the xCommand, xConfiguration, xStatus, xEvent, xFeedback, xPreferences and SystemTools.

Revised Documents

- [Cisco TelePresence MX200G2 and MX300G2 User Guide \(TC7.1\)](#)
Describes the use of the MX200 G2 and MX300 G2. You will learn about the Touch 10, camera adjustments/presets, call control and in-call features, the use of favorites, directory and call history, and details of the Settings menu.
- [Cisco TelePresence SX80 Codec User Guide \(TC7.1\)](#)
Describes the use of the SX80. You will learn about the Touch 10, camera adjustments/presets, call control and in-call features, the use of favorites, directory and call history, and details of the Settings menu.
- [Cisco TelePresence TC Software Release Notes \(TC7\)](#)
Describes the features and capabilities included in the Cisco TelePresence System Codec C Series, SX Series, Profile Series and MX Series software version TC7.
- [Cisco TelePresence TC5.x.x, TC6.x.x and TC7.x.x Software Deferral Notice](#)
Contains information on the deferral of Cisco TelePresence TC5.x.x, TC6.x.x and TC7.x.x software packages.

Conferencing

None at this time.

Customer Collaboration

Revised Documents

- [Cisco Packaged Contact Center Enterprise Administration and Configuration Guide](#)
Explains how to use the Unified CCE Administration tools to create, configure, and maintain objects, such as agents, teams, skill groups, and call types, that are used to operate contact centers in Cisco Packaged Contact Center Enterprise deployments.
- [Cisco Packaged Contact Center Enterprise Design Guide](#)
Provides configuration and capacity boundaries of Cisco Packaged Contact Center Enterprise.
- [Cisco Packaged Contact Center Enterprise Documentation Guide](#)
Provides details on all documents released for Cisco Packaged Contact Center Enterprise.
- [Cisco Packaged Contact Center Enterprise Features Guide](#)
Describes optional features that you can enable and configure after installation to extend the functionality of your contact center. This document lists assumptions and prerequisites for proceeding with the configuration of these features.
- [Cisco Packaged Contact Center Enterprise Installation and Upgrade Guide](#)
Explains how to install, configure, and upgrade Cisco Packaged Contact Center Enterprise (Packaged CCE). This document is prepared for partners and service providers who will be implementing Packaged CCE, who are familiar with Cisco contact center applications, and are experienced regarding the deployment and management of virtual machines.
- [Cisco Packaged Contact Center Enterprise Release Notes](#)
Describes the system requirements, new features, changed information, documentation updates, and open caveats for Cisco Packaged Contact Center Enterprise (Packaged CCE). Users should read the latest release notes before initially installing or upgrading their Packaged CCE system.
- [Cisco Packaged Contact Center Enterprise Reporting User Guide](#)
Describes how to run and schedule Cisco Packaged Contact Center Enterprise reports. This guide also contains information about reporting capabilities and data sources.

Home Networking

None at this time.

Optical Networking

None at this time.

Physical Security

None at this time.

Routers

None at this time.

Security

None at this time.

Servers—Unified Computing

None at this time.

Service Exchange

None at this time.

Storage Networking

None at this time.

Switches

None at this time.

Unified Communications

New Documents

- [Cisco Unified Communications Manager Device Package 8.5\(1\)\(17126-1\) Release Notes](#)
Support for Rate Limit for Multicast and Broadcast Traffic feature available with Firmware Release 9.4(1)SR1 on Cisco Unified IP Phone 6921, 6941, and 6961.
Introduces support for Cisco IP Phone 8841,8851, 8861.
Introduces support for Cisco Desktop Collaboration Experience DX70 and DX80.
Introduces support for the Public Mode feature available with Firmware Release 10.1(2) on the Cisco Desktop Collaboration Experience DX650.
- [Cisco Unified Communications Manager Device Package 10.0\(1\)\(12007-1\) Release Notes](#)
Support for Rate Limit for Multicast and Broadcast Traffic feature available with Firmware Release 9.4(1)SR1 on Cisco Unified IP Phone 6921, 6941, and 6961.
Introduces support for Cisco IP Phone 8841,8851, 8861.

Introduces support for the Cisco TelePresence MX700 and MX800 running TC7.1(2).

Introduces support for Cisco Desktop Collaboration Experience DX70 and DX80.

Introduces support for the Public Mode feature available with Firmware Release 10.1(2) on the Cisco Desktop Collaboration Experience DX650.

- [*Cisco Unified Communications Manager Device Package 8.6\(2\)\(25126-1\) Release Notes*](#)

Support for Rate Limit for Multicast and Broadcast Traffic feature available with Firmware Release 9.4(1)SR1 on Cisco Unified IP Phone 6921, 6941, and 6961.

Introduces support for Cisco IP Phone 8841,8851, 8861.

Introduces support for the Cisco TelePresence MX700 and MX800 running TC7.1(2).

Introduces support for Cisco Desktop Collaboration Experience DX70 and DX80.

Introduces support for the Public Mode feature available with Firmware Release 10.1(2) on the Cisco Desktop Collaboration Experience DX650.

- [*Cisco Unified Communications Manager Device Package 9.1\(1\)\(21033-4\) Release Notes*](#)

Cisco Unified Communication Manager Device Package 9.1(1) introduces support for the Cisco Unified IP Phone 7800 series on Cisco Unified Communications Manager 9.1(1). This release contains the firmware for the following Cisco Unified IP Phones:

- Cisco Unified IP Phone 7821
- Cisco Unified IP Phone 7841
- Cisco Unified IP Phone 7861

Cisco Unified Communication Manager Device Package 9.1(1) also introduces support for the Cisco TelePresence MX 300 G2 on Cisco Unified Communications Manager 9.1(1). This release enables support for the Cisco TelePresence MX 300 G2 device.

- [*Cisco Unified Communications Manager Device Package 9.1\(2\)\(12039-1\) Release Notes*](#)

Support for Rate Limit for Multicast and Broadcast Traffic feature available with Firmware Release 9.4(1)SR1 on Cisco Unified IP Phone 6921, 6941, and 6961.

Introduces support for Cisco IP Phone 8841,8851, 8861.

Introduces support for the Cisco TelePresence MX700 and MX800 running TC7.1(2).

Introduces support for Cisco Desktop Collaboration Experience DX70 and DX80.

Introduces support for the Public Mode feature available with Firmware Release 10.1(2) on the Cisco Desktop Collaboration Experience DX650.

Universal Gateways and Access Servers

None at this time.

Video

None at this time.

Wireless

None at this time.

Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the *My Cisco User Guide* for help:

<http://www.cisco.com/web/help/mycisco.html>

Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.

For more information:

<http://www.cisco.com/cisco/web/support/index.html>

Submitting a Service Request

Open a service request online at:

<https://tools.cisco.com/ServiceRequestTool/scm/mgmt/case>

Display a list of Cisco worldwide contacts at:

http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco email newsletters and other communications at:
<http://www.cisco.com/offer/subscribe>
- Order the *Cisco Product Quick Reference Guide*, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:
<http://www.cisco.com/en/US/prod/qrg/index.html>

- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:
<http://www.cisco.com/go/services>
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<http://www.cisco.com/go/marketplace/>
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<http://www.ciscopress.com>
- Read the *Internet Protocol Journal*, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:
<http://www.cisco.com/ipj>
- *What's New in Cisco Product Documentation* (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category. Go to:
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- The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:
<http://www.cisco-warrantyfinder.com>
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