



What's New in Cisco Product Documentation

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Cisco Product Documentation Resources

Cisco Bug Search Tool

Bug Search Tool (BST), the online successor to Bug Toolkit, is designed to improve our customers' effectiveness in network risk management and device troubleshooting.

BST allows partners and customers to search for software bugs based on product, release, and keyword, and it aggregates key data such as bug details, product, and version.

Visit [Bug Search Tools & Resources](#) on Cisco.com. For details on the tool overview and functionalities, visit the help page at <http://www.cisco.com/web/applicat/cbsshelp/help.html>.

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Cisco Icon Library

Cisco icons are globally recognized and generally accepted as standard for network icon topologies. Cisco icons are available for download:

<http://www.cisco.com/web/about/ac50/ac47/2.html>

Cisco International Websites

To find international Cisco websites, go to <http://www.cisco.com> and click **Worldwide** at the top of the page.

Cisco Internetworking Terms and Acronyms (ITA)

This resource defines internetworking terms and acronyms specific to Cisco products, technologies, or services. Some terms may also have descriptions unique to Cisco. The Cisco ITA does not duplicate industry-standard terms for which definitions can be found in other sources. To review this resource:

[http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_\(ITA\)](http://docwiki.cisco.com/wiki/Category:Internetworking_Terms_and_Acronyms_(ITA))

Technical Documentation Ideas Forum

This forum allows you to communicate with other customers and Cisco technical writers. You can share your ideas about Cisco documentation on the Technical Documentation Ideas forum:

<http://www.cisco.com/go/techdocideas>

Application Networking Services

New Documents

- [Release Note for Cisco WAAS Mobile \(Software Version 3.5.5\)](#)
Describes the new features and resolved and open caveats for WAAS Mobile software version 3.5.5.
- [Release Note for Cisco Wide Area Application Services \(Software Version 5.1.1.e\)](#)
Describes the new features, resolved and open caveats, CM changes, and CLI command changes for software version 5.1.1.e.
- [Release Note for Cisco Wide Area Application Services \(Software Version 5.3.3\)](#)
Describes the new features, resolved and open caveats, CM changes, and CLI command changes for software version 5.3.3.

Cisco Interfaces and Modules

None at this time.

Cisco IOS and NX-OS Software

New Documents for Cisco IOS Release 15.4(1)S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.4(1)S, see the following URL:

http://www.cisco.com/en/US/products/ps13594/tsd_products_support_series_home.html

For a list of the new software and hardware features in Cisco IOS Release 15.4(1)S, see the release notes:

http://www.cisco.com/en/US/products/ps13594/prod_release_notes_list.html

New Documents for Cisco IOS Release 15.4(1)T

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS Release 15.4(1)T, see the following URL:

http://www.cisco.com/en/US/products/ps13597/tsd_products_support_series_home.html

For a list of the new software and hardware features in Cisco IOS Release 15.4(1)T, see the release notes:

http://www.cisco.com/en/US/products/ps13597/prod_release_notes_list.html

New Documents for Cisco IOS XE Release 3.11S

The Cisco IOS documentation set includes configuration guides, command references, release notes, and master command lists. For all new and revised Cisco IOS documentation for Cisco IOS XE Release 3.11S, see the following URL:

http://www.cisco.com/en/US/products/ps11174/tsd_products_support_series_home.html

For a list of the new software and hardware features in Cisco IOS XE Release 3.11S, see the release notes:

http://www.cisco.com/en/US/products/ps11174/prod_release_notes_list.html

Cloud and Systems Management

New Documents

- *Cisco Prime Collaboration 10.0 Analytics Guide*
Helps you identify the traffic trend, technology adoption trend, and over- and under-utilized resources in your network. You can also track intermittent and recurring network issues and address service-quality issues.
- *Cisco Prime Collaboration 10.0 Assurance Guide—Standard*
Helps you set up, administer, and manage Prime Collaboration Assurance—Standard.

- [Cisco Prime Collaboration 10.0 Assurance Guide—Advanced](#)
Helps you set up, administer, and manage Prime Collaboration Assurance—Advanced.
- [Cisco Prime Collaboration 10.0 Documentation Overview](#)
Lists the Cisco Prime Collaboration 10.0 user documents.
- [Cisco Prime Collaboration 10.0 Migration Guide for Cisco Business Edition 6000](#)
Describes the procedure to migrate to Cisco Prime Collaboration 10.0 Provisioning Standard version from Cisco Prime Unified Provisioning Manager 9.0 Business Edition (BE).
- [Cisco Prime Collaboration 10.0 Provisioning Guide—Standard and Advanced](#)
Provides information on provisioning tasks, such as how to create reusable templates, deploy call and messaging applications, activate subscriber services, define business-level services, and track and report subscriber assets.
- [Cisco Prime Collaboration 10.0 Quick Start Guide](#)
Describes the procedure for a new installation only.
- [Cisco Prime Collaboration 10.0 Release Notes](#)
Lists limitations and bugs.
- [Cisco Prime Collaboration 10.0 Upgrade and Migration Guide](#)
Describes how to upgrade to Cisco Prime Collaboration 10.0 from Cisco Prime Collaboration 9.0 and 9.5. Also details how to migrate to Cisco Prime Collaboration from Cisco Prime Unified Operations Manager, Cisco Prime Unified Service Monitor, Cisco Unified Service Statistics Manager, and Cisco Prime Unified Provisioning Manager.
- [Cisco Prime Collaboration Assurance 10.0 Open Source](#)
Lists licenses and notices for open source software used in Cisco Prime Collaboration Assurance 10.0.
- [Cisco Prime Collaboration Provisioning 10.0 Open Source](#)
Lists licenses and notices for open source software used in Cisco Prime Collaboration Provisioning 10.0.
- [Cisco Prime Collaboration Provisioning 9.5 and 10.0 Northbound Interface Guide](#)
Describes the Cisco Prime Collaboration Provisioning northbound interfaces and provides instructions for using and administering them.
- [Cisco Prime Home Integration Guide 5.1.2](#)
Provides integration details for Release 5.1.2
- [Cisco Prime Home Release Notes 5.1.2](#)
Describes new features and bug fixes for Release 5.1.2
- [Video SLA Assessment Agent 3.1 Installation Guide for Cisco Prime Collaboration 9.0, 9.5, and 10.0](#)
Provides information on how to install, configure, and troubleshoot Video SLA Assessment Agent 3.1 for Cisco Prime Collaboration.

Collaboration

None at this time.

Optical Networking

New Documents

- [Cisco NCS 2002 and NCS 2006 Control Card and Node Configuration Guide, Release 10.x.x](#)
Provides background and reference material and procedures for installation and configuration of control cards and node configuration on Cisco NCS 2002 and Cisco NCS 2006 systems.
- [Cisco NCS 2002 and NCS 2006 Hardware Installation Guide](#)
Provides installation information about the Cisco NCS 2002 and Cisco NCS 2006 hardware.
- [Cisco NCS 2002 and NCS 2006 Licensing Configuration Guide](#)
Provides information about installing and managing NCS licenses.
- [Cisco NCS 2002 and NCS 2006 Line Card Configuration Guide, Release 10.x.x](#)
Provides background and reference material and procedures for installation and configuration of line cards on Cisco NCS 2002 and Cisco NCS 2006 systems.
- [Cisco NCS 2002 and NCS 2006 Network Configuration Guide, Release 10.x.x](#)
Provides background and reference material, procedures for turn-up, provisioning, and maintenance of Cisco NCS 2002 and Cisco NCS 2006 systems.
- [Cisco NCS 2002 and NCS 2006 Troubleshooting Guide, Release 10.x.x](#)
Provides general troubleshooting instructions, alarm troubleshooting instructions, and error messages that apply to the Cisco NCS 2002 and Cisco NCS 2006 systems.
- [Cisco NCS TL1 Command Guide, Release 10. x.x](#)
Provides a comprehensive list of TL1 commands for the Cisco NCS 2000 platform.
- [Cisco ONS 15454 DWDM Control Card and Node Configuration Guide, Release 10.x.x](#)
Provides background and reference material and procedures for installation and configuration of control cards and node configuration on Cisco ONS 15454, Cisco ONS 15454 M2, and Cisco ONS 15454 M6 dense wavelength division multiplexing (DWDM) systems.
- [Cisco ONS 15454 DWDM Line Card Configuration Guide, Release 10.x.x](#)
Provides background and reference material and procedures for installation and configuration of line cards on Cisco ONS 15454, Cisco ONS 15454 M2, and Cisco ONS 15454 M6 dense wavelength division multiplexing (DWDM) systems.
- [Cisco ONS 15454 DWDM Network Configuration Guide, Release 10.x.x](#)
Provides background and reference material, procedures for turn-up, provisioning, and maintenance of Cisco ONS 15454, Cisco ONS 15454 M2, and Cisco ONS 15454 M6 dense wavelength division multiplexing (DWDM) systems.
- [Cisco ONS 15454 DWDM Troubleshooting Guide, Releases 9.8 and 10.x.x](#)
Provides general troubleshooting instructions, alarm troubleshooting instructions, and error messages that apply to the Cisco ONS 15454, Cisco ONS 15454 M2, and Cisco ONS 15454 M6 dense wavelength division multiplexing (DWDM) systems.
- [Cisco ONS SDH TL1 Command Guide, Release 10.x.x](#)
Provides a comprehensive list of TL1 commands for the Cisco ONS 15454 SDH platform.
- [Cisco ONS SONET TL1 Command Guide, Release 10.x.x](#)
Provides a comprehensive list of TL1 commands for the Cisco ONS 15454 SONET platform.

- [*EDRA Optical Safety*](#)
Provides an infographic depicting optical safety in EDRA cards.
- [*Electrostatic Discharge and Grounding Guide for Cisco NCS Platforms*](#)
Provides instructions for grounding the Cisco NCS 2002 and Cisco NCS 2006 chassis.
- [*Install Workflow for Cisco NCS 2002 and NCS 2006 Shelf*](#)
Provides the installation workflow for Cisco NCS 2002 and NCS 2006 shelves.
- [*Installing the Cisco NCS 2002 and NCS 2006 Passive Optical Modules*](#)
Provides reference material and installation procedures for Cisco NCS 2002 and NCS 2006 passive optical modules.
- [*Installing the Cisco ONS 15454 M2 and ONS 15454 M6 Passive Optical Modules*](#)
Provides reference material and installation procedures for Cisco ONS 15454 M2 and ONS 15454 M6 passive optical modules.
- [*Installing the GBIC, SFP, SFP+, XFP, CXP, CFP and CPAK Optical Modules in Cisco NCS Platforms*](#)
Provides information about support for Pluggable Port Modules in Cisco NCS platforms.
- [*Regulatory Compliance and Safety Information for Cisco NCS Platforms*](#)
Provides safety and compliance rules for the Cisco NCS platforms.
- [*Release Notes for Cisco NCS 2002 and NCS 2006, Release 10.x.x*](#)
Provides information about new features and enhancements for Release 10.0 in the Cisco NCS 2002 and Cisco NCS 2006 platforms.
- [*Release Notes for Cisco ONS 15454, ONS 15454 M2, and ONS 15454 M6 DWDM, Release 10.x.x*](#)
Provides information about new features and enhancements for Release 10.0 in the Cisco ONS 15454, Cisco ONS 15454 M2, and Cisco ONS 15454 M6 DWDM platforms.
- [*Upgrading the Cisco ONS 15454 MSTP to Release 10.x.x*](#)
Provides instructions for upgrading the Cisco ONS 15454 SONET software to Release 10.x.x.
- [*Upgrading the Cisco ONS 15454 SDH MSTP to Release 10.x.x*](#)
Provides instructions for upgrading the Cisco ONS 15454 SDH software to Release 10.x.x.

Revised Documents

- [*Cisco ONS 15454 Hardware Installation Guide*](#)
Provides installation information for the Cisco ONS 15454 (ANSI and ETSI), Cisco ONS 15454 M2, and Cisco ONS 15454 M6 hardware.
- [*Installing the GBIC, SFP, SFP+, XFP, CXP, CFP, and CPAK Optical Modules in Cisco ONS Platforms*](#)
Provides information about support for Pluggable Port Modules in Cisco ONS platforms.

Physical Security

None at this time.

Routers

New Documents

- [Cisco CSR 1000V Series Cloud Services Router Deployment Guide for Amazon Web Services](#)
Provides instructions on how to deploy the Cisco CSR 1000V on Amazon Web Services (AWS) for public and private cloud solutions.
- [Cisco CSR 1000V VxLAN Support](#)
Provides information about VxLAN (Virtual eXtensible Local Area Network) Layer 2 gateway feature support on the Cisco CSR 1000V. VxLAN is a technology that provides a Layer 2 overlay network, allowing for network isolation.

Revised Documents

- [Cisco ASR 1000 Fixed Ethernet Line Card Software Configuration Guide](#)
Describes the processes involved in configuring and troubleshooting the Cisco ASR 1000 Series Fixed Ethernet Line Card that is supported on the Cisco ASR 1000 Series Aggregation Services Routers.
- [Cisco ASR 1000 Series Aggregation Services Routers Release Notes](#)
Describes the system requirements, hardware and software features, important notes, and caveats related to Cisco ASR 1000 Series Aggregation Services Routers in Cisco IOS XE Release 3.11S.
- [Cisco ASR 1000 Series Aggregation Services Routers SIP and SPA Software Configuration Guide](#)
Describes the software configuration and troubleshooting of the SPA interface processors (SIPs) and shared port adapters (SPAs) that are supported on Cisco ASR 1000 Series Routers in Cisco IOS XE Release 3.11S.
- [Cisco ASR 1000 Series Fixed Ethernet Line Card Hardware Installation Guide](#)
Describes the Cisco ASR 1000 Series Fixed Ethernet Line Card that is supported on the Cisco ASR 1000 Series Aggregation Services Routers. This document also describes how to install the Cisco ASR 1000 Series Fixed Ethernet Line Card and how to troubleshoot the installation.
- [Cisco ASR 1000 Series Routers ROMmon Upgrade Guide](#)
Contains procedures for upgrading to ROMmon Release 15.0(1r)S, Release 15.2(1r)S, Release 15.2(4r)S, Release 15.3(1r)S, or Release 15.3(3r)S on the Route Processors (RPs), Embedded Services Processors (ESPs), and Shared Port Adapter Interface Processors (SIPs) on a Cisco ASR 1000 Series Aggregation Services Router.
- [Cisco CSR 1000V Series Cloud Services Router Release Notes](#)
Provides information on the Cisco CSR 1000V Series Cloud Services Router features, related documentation, resolved issues, and known issues for functionality in Cisco IOS XE Release 3.11S.
- [Cisco CSR 1000V Series Cloud Services Router REST API Management Reference Guide](#)
Provides reference information about the Cisco CSR 1000V REST API. This document has been updated for Cisco IOS XE Release 3.11S.
- [Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide](#)
Provides information on installing, configuring and troubleshooting the Cisco CSR 1000V Series Cloud Services Router on the virtual machine (VM). This document has been updated for Cisco IOS XE Release 3.11S.

- [Intelligent Wireless Access Gateway Configuration Guide](#)
Provides information about the iWAG solution, its enhancements, and its configuration.

Security

New Documents

- [CLI Reference Guide for Cisco Secure Access Control System 5.5](#)
Describes how you can configure and maintain Cisco Secure Access Control System, Release 5.5, by using the command-line interface.
- [Installation and Upgrade Guide for Cisco Secure Access Control System 5.5](#)
Describes the system requirements, installation, upgrading, configuration, troubleshooting, and maintenance for Cisco Secure Access Control System, Release 5.5.
- [Migration Guide for Cisco Secure Access Control System 5.5](#)
Describes the data migration process from Cisco Secure Access Control System, Release 3.x and 4.x, to Cisco Secure Access Control System, Release 5.5.
- [Release Notes for Cisco Secure Access Control System 5.5](#)
Provides information on the features, related documentation, resolved issues, and known issues for functionality for Cisco Secure Access Control System, Release 5.5.
- [Software Developer's Guide for Cisco Secure Access Control System 5.5](#)
A guide for programmers who use the web services, CLI commands, and databases that Cisco Secure Access Control System, Release 5.5 provides to create custom applications.
- [Supported and Interoperable Devices and Software for Cisco Secure Access Control System 5.5](#)
Provides details about the devices and software supported by Cisco Secure Access Control System, Release 5.5.
- [User Guide for Cisco Secure Access Control System 5.5](#)
Describes how to use Cisco Secure Access Control System, Release 5.5. This guide is for security administrators who use Cisco Secure ACS and who set up and maintain network and application security.

Revised Documents

- [Cisco ASA Compatibility](#)
Lists the Cisco ASA software and hardware compatibility and requirements.
- [Cisco ASA New Features by Release](#)
Lists new features by ASA release.
- [Cisco ASA Series Command Reference](#)
Contains the commands available for use with the ASA to protect your network from unauthorized use and to establish Virtual Private Networks (VPNs) to connect remote sites and users to your network.
- [Cisco ASA Series Firewall ASDM Configuration Guide, 7.1](#)
Helps you configure the firewall features for ASA using the ASDM GUI.

- [Cisco ASA Series Firewall CLI Configuration Guide, 9.1](#)
Helps you configure the firewall features for ASA using the command-line interface.
- [Cisco ASA Series General Operations ASDM Configuration Guide, 7.1](#)
Helps you configure general operations for the ASA using the ASDM GUI.
- [Cisco ASA Series General Operations CLI Configuration Guide, 9.1](#)
Helps you configure general operations for the ASA using the command-line interface.
- [Cisco ASA Series Syslog Messages Guide](#)
Lists the new, changed, and deprecated syslog messages.
- [Cisco ASA Series VPN ASDM Configuration Guide, 7.1](#)
Helps you configure the VPN features for ASA using the ASDM GUI.
- [Cisco ASA Series VPN CLI Configuration Guide, 9.1](#)
Helps you configure the VPN features for ASA using the command-line interface.
- [Navigating the Cisco ASA Series Documentation](#)
Describes the available Cisco ASA series documentation and provides links to access the documentation online.
- [Release Notes for the Cisco ASA Series, 9.1\(x\)](#)
Contains release information for Cisco ASA 5500 software Version 9.1(1) through 9.1(4).
- [Release Notes for Cisco ASDM, 7.1\(x\)](#)
Contains release information for Cisco ASDM software Version 7.1(1) through 7.1(5).
- [Release Notes for Cisco Identity Services Engine, Release 1.1.x](#)
Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.1.x.
- [Release Notes for Cisco Identity Services Engine, Release 1.2](#)
Describes the features, limitations and restrictions (caveats), and related information for Cisco Identity Services Engine, Release 1.2.

Servers—Unified Computing

None at this time.

Service Exchange

None at this time.

Storage Networking

None at this time.

Switches

None at this time.

TelePresence

New Documents

- [Cisco TelePresence IP VCR 3.0\(1.27\) Software Maintenance Release Notes](#)
Provides cumulative information about features, upgrading, open and resolved issues, and limitations for the Cisco TelePresence IP VCR, Release 3.0(1.27).

Universal Gateways and Access Servers

None at this time.

Video

New Documents

- [Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.00 Release Note](#)
Describes the improvements, resolved issues, and known issues in Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.00.
- [Cisco D9854/D9854-I Advanced Program Receiver Software Version 4.00 Release Note](#)
Describes the improvements, resolved issues, and known issues in Cisco D9854/D9854-I Advanced Program Receiver Software Version 4.00.
- [Cisco D9858 Advanced Receiver Transcoder Software Version 4.00 Release Note](#)
Describes the improvements, resolved issues, and known issues in Cisco D9858 Advanced Receiver Transcoder Software Version 4.00.
- [Identifying the new Cisco D9854-I Advanced Program Receiver and D9824 Multi Decryption Receiver Hardware Releases Technical Reference](#)
Describes how users can identify the hardware versions of the D9854-I Advanced Program Receiver and the D9824 Multi Decryption Receiver units.
- [Open Source Used In Cisco D9854/D9854-I Advanced Program Receiver and Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.0](#)
Describes the licenses and notices for open source software used in Cisco D9854/D9854-I Advanced Program Receiver and Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.0.
- [Open Source Used In Cisco D9858 Advanced Receiver Transcoder Software Version 4.0](#)
Describes the licenses and notices for open source software used in Cisco D9858 Advanced Receiver Transcoder Software Version 4.0.

- [Open Source Used in Cisco D9865 Satellite Receiver Software Version 2.20](#)
Describes the licenses and notices for open source software used in Cisco D9865 Satellite Receiver Software Version 2.20.
- [Viewing and Loading the Cisco D9859 Advanced Receiver Transcoder License Information Technical Reference](#)
Describes how to verify and load the D9859 Advanced Receiver Transcoder licenses.

Revised Documents

- [Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.0 Installation and Configuration Guide](#)
Provides the procedures for installing and configuring the Cisco D9824 Advanced Multi Decryption Receiver Software Version 4.0.
- [Cisco D9854/D9854-I Advanced Program Receiver Software Version 4.0 Installation and Configuration Guide](#)
Provides the procedures for installing and configuring the Cisco D9854/D9854-I Advanced Program Receiver.
- [Cisco D9858 Advanced Receiver Transcoder Software Version 4.0 Installation and Configuration Guide](#)
Provides the procedures for installing and configuring the Cisco D9858 Advanced Receiver Transcoder Software Version 4.0.
- [Cisco D9865 Satellite Receiver Software Version 2.20 Installation and Configuration Guide](#)
Provides the procedures for installing and configuring the Cisco D9865 Satellite Receiver Software Version 2.20.

Voice and Unified Communications

New Documents

- [Cisco Collaboration Systems 10.x Solution Reference Network Designs \(SRND\)](#)
Provides design considerations and guidelines for deploying Cisco Collaboration Systems Release 10.x.
- [Cisco Unified Communications Manager Device Package 8.5\(1\)\(17115-1\) Release Notes](#)
Cisco Unified Communications Manager Device Package Release 8.5(1) adds support for the following:
 - Cisco Unified IP Phone 8961, 9951, and 9971 running Firmware Release 9.4(1).
 - Cisco Unified IP Phone 6921, 6941, 6945, and 6961 running Firmware Release 9.4(1).
 - Cisco Unified IP Phone 3905 running Firmware Release 9.4(1).
- [Cisco Unified Communications Manager Device Package 8.6\(2\)\(24106-2\) Release Notes](#)
Cisco Unified Communications Manager Device Package Release 8.6(2) adds support for the following:
 - Cisco Unified IP Phone 8961, 9951, and 9971 running Firmware Release 9.4(1).
 - Cisco Unified IP Phone 6921, 6941, 6945, and 6961 running Firmware Release 9.4(1).

- Cisco Unified IP Phone 3905 running Firmware Release 9.4(1).
- [Cisco Unified Communications Manager Device Package 9.1\(2\)\(11016-1\) Release Notes](#)
Cisco Unified Communications Manager Device Package Release 9.1(2) adds support for the following:
 - Cisco Unified IP Phone 8961, 9951, and 9971 running Firmware Release 9.4(1).
 - Cisco Unified IP Phone 6921, 6941, 6945, and 6961 running Firmware Release 9.4(1).
 - Cisco Unified IP Phone 3905 running Firmware Release 9.4(1).

WebEx

None at this time.

Wireless

None at this time.

Creating Bookmarks to Cisco.com Pages

After you log in to Cisco.com, you can use the My Cisco tool to save links and documents. You can then go to the links from any Cisco.com page. The tool is available on most Cisco.com pages. See the *My Cisco User Guide* for help:

<http://www.cisco.com/web/help/mycisco.html>

Cisco Support and Downloads

The Cisco Support and Downloads website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. To receive security and technical information about your products, subscribe to the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) feeds.

Access to most tools on the Cisco Support and Downloads website requires a Cisco.com user ID and password.

For more information:

<http://www.cisco.com/cisco/web/support/index.html>

Submitting a Service Request

Open a service request online at:

<http://www.cisco.com/techsupport/servicerequest>

Display a list of Cisco worldwide contacts at:

http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Obtaining Additional Information

Information about Cisco products, services, technologies, and networking solutions is available from various online sources.

- Sign up for Cisco email newsletters and other communications at:
<http://www.cisco.com/offer/subscribe>
- Order the *Cisco Product Quick Reference Guide*, a portable, easy-to-use reference that provides an overview of Cisco products and solutions for each area of your business. Go to:
<http://www.cisco.com/en/US/prod/qrg/index.html>
- Visit the Cisco Services website for the latest technical, advanced, and remote services to increase the operational reliability of your network. Go to:
<http://www.cisco.com/go/services>
- Visit Cisco Marketplace, the company store, for Cisco collateral, logo merchandise, Cisco Press books, and software at:
<http://www.cisco.com/go/marketplace/>
- Obtain general networking, training, and certification titles from Cisco Press publishers at:
<http://www.ciscopress.com>
- Read the *Internet Protocol Journal*, a quarterly journal published by Cisco for engineering professionals who design, develop, and operate internets and intranets. Go to:
<http://www.cisco.com/ipj>
- *What's New in Cisco Product Documentation* (this document) is an online publication that provides information about the latest documentation releases for Cisco products. This online publication is updated monthly and organized by product category. Go to:
<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>
- The Warranty Finder allows you to find warranty information that applies to a specific product or product series/family. To access Cisco Warranty Finder:
<http://www.cisco-warrantyfinder.com>
- Visit the Cisco Data Center Documentation Twitter Feed for daily updates on Cisco NX-OS features and documentation and provide feedback about the documentation.
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