



## Maintenance Mode

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This section includes troubleshooting topics about maintenance mode issues.

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### The "Rebooting" Message Does Not Go Away After You Turn Off Maintenance Mode

**Problem** After turning off maintenance mode, the "rebooting" message does not go away and your browser does not redirect you to the Administration sign-in page.

**Possible Cause** Uncertain. This is a known issue.

**Solution** Manually enter your Administration site URL to reach the sign-in page.

### Request to Turn Maintenance Mode On or Off is Rejected

**Problem** Your request to turn maintenance mode on or off is rejected.

**Possible Cause** You selected the **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** button too quickly.

**Solution** Wait a few seconds and select **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** again.

**Possible Cause** There is already a system-altering change taking place (for example, adding or removing high-availability).

**Solution** Wait 30 minutes and select **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** again.

