

## **Supervisor Redundancy**

The Supervisor Redundancy feature reduces unplanned downtime. It enables a quicker switchover between active and standby Supervisors when a fatal error occurs on the active Supervisor. When you configure Supervisor Redundancy, the standby Supervisor is synchronized with the active Supervisor. If a fatal error occurs on the active Supervisor, the system immediately switches to the standby Supervisor.

Your software release may not support all the features that are documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release. The Feature Information Table at the end of this document provides information about the documented features and lists the releases in which each feature is supported.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <a href="http://tools.cisco.com/ITDIT/CFN/">http://tools.cisco.com/ITDIT/CFN/</a>. An account on <a href="http://www.cisco.com/">http://www.cisco.com/</a> is not required.

#### **Contents**

- Hardware Compatibility Matrix for the Cisco cBR Series Routers, on page 1
- Prerequisites for Supervisor Redundancy, on page 3
- Information About Supervisor Redundancy, on page 3
- How to Configure Supervisor Redundancy, on page 6
- Verifying the Supervisor Redundancy Configuration, on page 11
- Configuration Example for Supervisor Redundancy, on page 15
- Additional References, on page 16
- Feature Information for Supervisor Redundancy, on page 16

## Hardware Compatibility Matrix for the Cisco cBR Series Routers



Note

The hardware components that are introduced in a given Cisco IOS-XE Release are supported in all subsequent releases unless otherwise specified.

Table 1: Hardware Compatibility Matrix for the Cisco cBR Series Routers

Cisco CMTS Platform	Processor Engine	Interface Cards
Cisco cBR-8 Converged Broadband Router	Cisco IOS-XE Release 16.5.1 and Later Releases	Cisco IOS-XE Release 16.5.1 and Later Releases
	Cisco cBR-8 Supervisor:	Cisco cBR-8 CCAP Line Cards:
	• PID—CBR-SUP-250G	• PID—CBR-LC-8D30-16U30
	• PID—CBR-CCAP-SUP-160G	• PID—CBR-LC-8D31-16U30
		• PID—CBR-RF-PIC
		• PID—CBR-RF-PROT-PIC
		• PID—CBR-CCAP-LC-40G
		• PID—CBR-CCAP-LC-40G-R
		• PID—CBR-CCAP-LC-G2-R
		• PID—CBR-SUP-8X10G-PIC
		• PID—CBR-2X100G-PIC
		Digital PICs:
		• PID—CBR-DPIC-8X10G
		• PID—CBR-DPIC-2X100G
		Cisco cBR-8 Downstream PHY Module:
		• PID—CBR-D31-DS-MOD
		Cisco cBR-8 Upstream PHY Modules:
		• PID—CBR-D31-US-MOD



Note

Do not use DPICs (8X10G and 2x100G) to forward IP traffic, as it may cause buffer exhaustion, leading to line card reload.

The only allowed traffic on a DPIC interface is DEPI, UEPI, and GCP traffic from the Cisco cBR-8 router to Remote PHY devices. Other traffic such as DHCP, SSH, and UTSC should flow via another router, since DPICs cannot be used for normal routing.

## **Prerequisites for Supervisor Redundancy**

- Two Supervisors (that is, two Supervisor Cards and two Supervisor PICs) must be installed in the Cisco cBR chassis.
- Both Supervisors must be running identical software releases. If there is release mismatch, when inserting the standby Supervisor, either the standby Supervisor or the active Supervisor may be impacted, even reloaded. So before inserting the new standby Supervisor, make sure it will boot with the identical software release as the active Supervisor.

## Information About Supervisor Redundancy

The Supervisor redundancy feature enables the Cisco cBR router to use two Supervisors in a redundant configuration, so that if the active Supervisor fails or becomes inactive, the system automatically performs a switchover, where the standby Supervisor takes over and assumes full responsibility for systems operations.

The Supervisor redundancy feature does not require a full reboot of the system to perform a switchover. When the system boots up, the standby Supervisor performs full initialization, which includes self initialization, running configuration synchronization from the active Supervisor, and SSO feature data synchronization from the active Supervisor, then it enters into hot standby state and monitors the active Supervisor. If the standby Supervisor detects a failure in the active Supervisor, it can quickly assume the active responsibility for systems operations.

Each Supervisor contains all the resources required to operate the router, such as bootflash memory, hard disks, Ethernet ports, and console port. In the default operation, the standby Supervisor also synchronizes the major systems files, such as the running configuration file, so that during a switchover, the standby Supervisor can duplicate the active Supervisor's configuration.

You can use Cisco IOS CLI commands to access the standby Supervisor resources, such as the bootflash and hard disk. For example, you can use the **dir** command to list the contents of a device, or use the **copy** command to transfer files between the active and standby Supervisor.

### **Switchover Procedure**

A switchover occurs when the standby Supervisor takes over responsibilities from the active Supervisor. The switchover can occur automatically if the standby Supervisor has determined that the active Supervisor has failed, or an operator can initiate a manual switchover whenever desired.

A switchover triggers the following events:

- 1. If this is a manual switchover, the active Supervisor verifies that the standby Supervisor is present and has entered into SSO. If so, it instructs the standby Supervisor to begin switchover procedures, and the active Supervisor either attempts to reload its configured Cisco IOS software image or enters ROM monitor mode, depending on the setting of its configuration register.
- **2.** The standby Supervisor assumes responsibility as the active Supervisor and brings the Cisco cBR chassis into active state, and continues the service as active Supervisor.
- **3.** The new active Supervisor begins normal systems operations, including passing traffic.



Note

The Supervisor does not begin functioning as a standby Supervisor until it is booted up with a proper Cisco IOS software.

#### Is Supervisor Switchover Failing?

The usual phenomenon for a Supervisor switchover to be affected is when the active Supervisor has these issues:

- Supervisor hangs
- Login to Supervisor console or Telnet to chassis fails
- Interface cards unable to connect to active Supervisor, hence crashing
- Cable modems drop offline
- · Chassis reload required
- Reset of active Supervisor required to restore service



Note

In case there is hardware issue with the Supervisor, do not reinsert the faulty Supervisor in the chassis. Inserting a faulty Supervisor (although a standby Supervisor) may cause the interface card to switch to the faulty Supervisor causing the interface card to crash and cable modems to go offline.

### **Using Redundant File Systems**

Both the active and standby Supervisors have active file systems that can be accessed to store and transfer files. The table below lists the available file systems, the filenames that you can use with CLI commands to access the file systems, and a short description of each.

File System	File Name for CLI Commands	Description
• Bootflash	• bootflash:	Stores image, crash file, core files,
• Flash	• flash:	saved configuration files, and various user files.
Hard disk	• harddisk:	
• USB	• usb0:	
Standby bootflash	• usb1:	
Standby hard disk	• stby-bootflash:	
Standby USB	• stby-harddisk:	
	• stby-usb0:	
	• stby-usb1:	

File System	File Name for CLI Commands	Description	
• System	• system:	Stores the running configuration	
Temporary system	• tmpsys:	and other system files.	
• Null	• null:		
• Tar	• tar:		
• Syslog	• syslog:		
• CNS	• cns:		
• RCSF	• revresf:		
• NVRAM	• nvram:	Typically stores the system default configuration file and startup configuration file.	
Standby NVRAM	• stby-nvram:		
Standby RCSF	• stby-rcsf:		
• TFTP	• tftp:	Protocols used to transfer files to	
• RCP	• rcp:	and from remote devices.	
• PRAM	• pram:		
• FTP	• ftp:		
• HTTP	• http:		
• SCP	• scp:		
• HTTPS	• https:		

You can use the privileged EXEC commands **dir**, **del**, and **copy** to manage the contents of the file systems. You can also use the commands **mkdir** and **rmdir** to create and remove directories on bootflash or hard disks.

Following is a sample output of the **show file systems** command on the Cisco cBRrouter:

#### Router# show file systems

File Systems:

Si	ze(b)	Free(b)	Туре	Flags	Prefixe	S
		_	-	opaque	rw	system:
		_	-	opaque	rw	tmpsys:
*	780070502	4 15744081	92	disk	rw	bootflash:
	780070502	4 15744081	.92	disk	rw	flash:
	9839421849	6 795346821	12	disk	rw	harddisk:
	800905625	6 80090234	88	disk	rw	usb1:
	3355443	2 335074	52	nvram	rw	stby-nvram:
		_	-	opaque	rw	null:
		_	-	opaque	ro	tar:
		_	-	network	rw	tftp:
		_	-	opaque	WO	syslog:
	3355443	2 335084	76	nvram	rw	nvram:
		_	-	network	rw	rcp:
		-	-	network	rw	pram:

```
network
                                        ftp:
                        network
                                   rw
                                        http:
                        network
                                   ۲W
                                        scp:
                       network
                                        https:
                        opaque
                                   ro
                                       cns:
                         nvram
                                   rw
                                        stby-rcsf:
7800705024
          1635270656
                           disk
                                   rw
                                        stby-bootflash:
98394218496 89040576512
                          disk
                                   rw stby-harddisk:
                                   rw stby-usb0:
1000787968
            301559808
                                  rw stby-usb1:
                          disk
                         opaque
                                   rw
                                       revrcsf:
```

### **Console Port Usage After Supervisor Switchover**

When an active Supervisor fails, and the standby Supervisor becomes the active Supervisor, you must use the console port on the new active Supervisor to give CLI commands and display statistics for the router. The standby Supervisor console is disabled by default and cannot be used to run any CLI commands. Following is an sample output of the standby Supervisor console:

```
Router-stby>
Standby console disabled
Router-stby>
```

To access the console, move the PC or terminal's serial cable to the console port on the other Supervisor, which is now acting as the active Supervisor.

### **Benefits**

- The Supervisor is not a single point of hardware failure. If a permanent hardware failure in the active Supervisor occurs, the standby Supervisor recovers the system, increasing the level of network service and reliability.
- The standby Supervisor can become the active Supervisor without the manual intervention of a system operator. This reduces the recovery time and the need for an instant response from the network administrators.
- The active Supervisor continues to dynamically synchronize the changed configuration and feature data with the standby Supervisor after the system reaches SSO. Therefore, the standby Supervisor always operates as a hot standby and ready to take over.

## **How to Configure Supervisor Redundancy**

The Supervisor redundancy feature is automatically enabled when two Supervisor are installed in the Cisco cBR chassis. The active Supervisor automatically synchronizes the running configuration file with the standby Supervisor during the bootup of standby Supervisor.



Note

The Cisco cBR router supports only the SSO mode for Supervisor redundancy. The default redundancy mode is SSO and this mode does not need any new configurations.

This section contains the following:

### **Forcing Switchover**

To manually force a switchover, so that the standby Supervisor becomes active, use the **redundancy force-switchover** command in privileged EXEC mode on the active Supervisor. Manually forcing a switchover is useful in the following situations:

- You need to remove, replace, or upgrade the currently active Supervisor.
- A previous switchover has activated the standby Supervisor and you now want to restore the previously active Supervisor.



Tip

Simply removing the active Supervisor also triggers a switchover, but using the **redundancy force-switchover** command does not generate a hardware alarm.

#### Before you begin

Ensure that the standby Supervisor is in the SSO state using the **show redundancy** command. For more information, see Verifying Supervisor Redundancy, on page 11.

**Step 1** Set the configuration register as 0x02 and the load the appropriate image on both the Supervisors

#### Example:

```
Router# configure terminal
Router(config)# config-register 0x02
Router(config)# boot system bootflash:cbrsup-universalk9.2015-03-08 01.38 xxxxx.SSA.bin
```

Note

Do not perform this step if you want to set the previous active Supervisor to stay in ROM monitor mode or manually boot it up after the switchover.

**Step 2** Use the **redundancy force-switchover** command to force the switchover.

#### Example:

```
Router# redundancy force-switchover
```

```
Proceed with switchover to standby RP? [confirm]
Manual Swact = enabled

Jan 1 19:23:22.483 RO/0: %PMAN-5-EXITACTION: Process manager is exiting: process exit with reload fru code

Initializing Hardware ...

System Bootstrap, Version 12.2(20141120:061458) [153], DEVELOPMENT SOFTWARE Copyright (c) 1994-2014 by cisco Systems, Inc.

Compiled Thu 11/20/2014 18:04:24.91 by xxxxx
```

The standby Supervisor becomes the active Supervisor.

**Step 3** (Optional) If you have not performed Step 1, on page 7, the previous active Supervisor is put into the ROM monitor mode after the switchover. To enable the previous active Supervisor to become the new standby Supervisor, manually boot up the new standby Supervisor to enter into SSO mode.

### **Changing the System Boot Behavior**

This section describes how to change the Cisco IOS software configuration register for modifying the system behavior when powering up or rebooting the system. The software configuration register is a 16 bit register in NVRAM that controls the following boot functions:

- Specifies the source of the Cisco IOS software image to be loaded
- Specifies whether the Cisco IOS software must ignore the contents of the saved configuration file in NVRAM memory
- Enables or disables the use of the Break function

Use the following procedure to change the software configuration register settings:

**Step 1** Enter global configuration mode and use the **config-register** command to set the contents of the software configuration register to a new value.

Specify the new value as a 16 bit hexadecimal bitmask by using the values provided in the following table.

Table 2: Definition of Bits in the Software Configuration Register

Bit No.	Hex Value	Meaning/Function	
00 to 03	0x0000 to 0x000F	Defines the source of the default Cisco IOS software image required to run the router:	
		• 00—When powering up, the system remains at the ROM monitor prompt (rommo awaiting a user command to boot the system manually by the rommon <b>boot</b> command.	
		• 01—When powering up, the system automatically boots the first system image found in the flash memory's single in-line memory module (SIMM) on the Supervisor.	
		<ul> <li>02 to 0F—When powering up, the system automatically boots from a default Cisco IOS software image stored on a TFTP server in the network. For this setting, configure and enable the Network Management Ethernet port on the Supervisor. The port must be operational. This setting also enables boot system commands which can override the default filename.</li> </ul>	
06	0x0040	Causes system software to ignore the contents of the NVRAM configuration file.	
07	0x0080	Enables the original equipment manufacturer (OEM) bit.	
08	0x0100	Disables the Break function after 30 seconds.	
09	0x0200	Not used.	

Bit No.	Hex Value	Meaning/Function	
10	0x0400	Specifies that broadcast packets are based on the 0.0.0.0 IP address.	
11 and 12	0x0800 to 0x1000	Defines the console baud rate (the default value is 9600 baud).	
13	0x2000	Boots an image from the boot flash memory.	
14	0x4000	Specifies that the broadcast packets must use the subnet broadcast address.	
15	0x8000	Enables diagnostic messages and ignores the contents of the NVRAM configuration file.	

For example, to configure the router to boot to the ROM monitor prompt, set the configuration register to **0x2100** with the following commands:

#### Example:

```
Router# config t
Router(config)# config-register 0x2100
Router(config)#
```

The typical bitmask for normal use is 0x2102. It specifies that the router must load the Cisco IOS software from the flash memory and boot to the Cisco IOS CLI prompt. The Break key is enabled only for 30 seconds. Hence, if required, you can break to the ROM monitor prompt.

#### **Step 2** Exit the global configuration mode.

#### **Example:**

```
Router(config) # exit
Router#
```

**Step 3** View the new software configuration register setting using the **show version** command.

The last line shows the settings of the configuration register:

#### Example:

```
Router# show version
```

```
Cisco IOS XE Software, Version 2015-03-04_00.38_xxxxx Cisco IOS Software, IOS-XE Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Experimental \ Version 15.5(20150302:044048) [v155_2_s_xe315_throttle-xxxxx-XE315_0301 121] This software is an Engineering Special Copyright (c) 1986-2015 by Cisco Systems, Inc. Compiled Wed 04-Mar-15 00:21 by xxxxx
```

Cisco IOS-XE software, Copyright (c) 2005-2015 by cisco Systems, Inc. All rights reserved. Certain components of Cisco IOS-XE software are licensed under the GNU General Public License ("GPL") Version 2.0. The software code licensed under GPL Version 2.0 is free software that comes with ABSOLUTELY NO WARRANTY. You can redistribute and/or modify such GPL code under the terms of GPL Version 2.0. For more details, see the documentation or "License Notice" file accompanying the IOS-XE software, or the applicable URL provided on the flyer accompanying the IOS-XE software.

```
ROM: IOS-XE ROMMON

Router uptime is 14 minutes
```

```
Uptime for this control processor is 17 minutes
System returned to ROM by SSO Switchover
System image file is "bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin"
Last reload reason: Reload Command
This product contains cryptographic features and is subject to United
States and local country laws governing import, export, transfer and
use. Delivery of Cisco cryptographic products does not imply
third-party authority to import, export, distribute or use encryption.
Importers, exporters, distributors and users are responsible for
compliance with U.S. and local country laws. By using this product you
agree to comply with applicable laws and regulations. If you are unable
to comply with U.S. and local laws, return this product immediately.
A summary of U.S. laws governing Cisco cryptographic products may be found at:
http://www.cisco.com/wwl/export/crypto/tool/stqrg.html
If you require further assistance please contact us by sending email to
export@cisco.com.
cisco cBR1013 (CBR) processor (revision CBR) with 3647635K/6147K bytes of memory.
Processor board ID CSJ13152101
16 Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
50331648K bytes of physical memory.
7739391K bytes of eUSB flash at bootflash:.
97620247K bytes of SATA hard disk at harddisk:.
979258K bytes of USB flash at usb1:.
Configuration register is 0x2
```

When you modify the configuration register, the **show version** command shows both the current value of the register and the value that will be used during the next reboot or reload.

- **Step 4** Perform one of the following to save the new software configuration register settings in the configuration file:
  - Use the **copy running-config startup-config** command.
  - Use the write command.

#### Example:

Router# copy running-config startup-config

```
Router# write
Building configuration...
[OK]
```

**Step 5** The changes to the software configuration register will take effect the next time the router is rebooted or restarted. To manually reboot the router, use the **reload** command:

#### Example:

```
Router# reload
System configuration has been modified. Save? [yes/no]: yes
Proceed with reload? [confirm]
```

### Saving a Configuration File to the Bootflash or Hard Disk

This section describes how to copy a configuration file to a bootflash or hard disk and configure the Cisco cBR router.

**Step 1** Copy the configuration file to the bootflash or hard disks in both Supervisors.

#### **Example:**

```
Router# copy running-config bootflash:cbr8-config
Router# copy running-config stby-bootflash:cbr8-config
Router# copy running-config harddisk:cbr8-config
Router# copy running-config stby-harddisk:cbr8-config
```

**Step 2** (Optional) If the configuration file is currently on a TFTP server, copy the file from the TFTP server to the bootflash or hard disk in each Supervisor.

#### **Example:**

```
Router# copy tftp://192.168.100.10/router-config bootflash:cbr8-config
Router# copy tftp://192.168.100.10/router-config stby-bootflash:cbr8-config
Router# copy tftp://192.168.100.10/router-config harddisk:cbr8-config
Router# copy tftp://192.168.100.10/router-config stby-harddisk:cbr8-config
```

## **Verifying the Supervisor Redundancy Configuration**

This section contains the following topics:

### **Verifying Supervisor Redundancy**

**Step 1** View the startup configuration and verify whether the lines for configuring redundancy appear:

#### **Example:**

```
Router# show startup-config
...
redundancy
mode sso
...
```

**Step 2** View the current Supervisor redundancy state by running the **show redundancy** command.

The active Supervisor is typically shown in slot 4 (SUP0).

Standby failures = 0

```
Last switchover reason = none
Hardware Mode = Duplex
Configured Redundancy Mode = sso
Operating Redundancy Mode = sso
Maintenance Mode = Disabled
Communications = Up
Current Processor Information :
______
Active Location = slot 4
Current Software state = ACTIVE
Uptime in current state = 28 minutes
Image Version = Cisco IOS Software, IOS-XE Software (X86 64 LINUX IOSD-UNIVERSALK9-M), Experimental
Version 15.5(20150302:044048) [v155_2_s_xe315_throttle-xxxxx-XE315_0301 121]
This software is an Engineering Special
Copyright (c) 1986-2015 by Cisco Systems, Inc.
Compiled Wed 04-Mar-15 00:21 by xxxxx
BOOT = bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin,12;
CONFIG FILE = bootflash:startup config1419513118
Configuration register = 0x2
Peer Processor Information:
Standby Location = slot 5
Current Software state = STANDBY HOT
Uptime in current state = 24 minutes
Image Version = Cisco IOS Software, IOS-XE Software (X86 64 LINUX IOSD-UNIVERSALK9-M), Experimental
Version 15.5(20150302:044048) [v155_2_s_xe315_throttle-xxxxx-XE315_0301 121]
This software is an Engineering Special
Copyright (c) 1986-2015 by Cisco Systems, Inc.
Compiled Wed 04-Mar-15 00:21 by xxxxx
BOOT = bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin,12;
CONFIG FILE = bootflash:startup config1419513118
Configuration register = 0x2
```

If a switchover occurs, the **show redundancy** command shows that the active Supervisor has changed slots, moving from slot 4 (SUP0) to slot 5 (SUP1). The output is similar to the one in the following example.

#### Router# show redundancy

```
Redundant System Information:
______
Available system uptime = 39 minutes
Switchovers system experienced = 1
Standby failures = 0
Last switchover reason = user forced
Hardware Mode = Duplex
Configured Redundancy Mode = sso
Operating Redundancy Mode = sso
Maintenance Mode = Disabled
Communications = Up
Current Processor Information :
Active Location = slot 5
Current Software state = ACTIVE
Uptime in current state = 10 minutes
Image Version = Cisco IOS Software, IOS-XE Software (X86 64 LINUX IOSD-UNIVERSALK9-M), Experimental
Version 15.5(20150302:044048) [v155 2 s xe315 throttle-xxxxx-XE315 0301 121]
This software is an Engineering Special
Copyright (c) 1986-2015 by Cisco Systems, Inc.
```

```
Compiled Wed 04-Mar-15 00:21 by xxxxx
BOOT = bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin,12;
CONFIG FILE = bootflash:startup config1419513118
Configuration register = 0x2
Peer Processor Information :
Standby Location = slot 4
Current Software state = STANDBY HOT
Uptime in current state = 4 minutes
Image Version = Cisco IOS Software, IOS-XE Software (X86 64 LINUX IOSD-UNIVERSALK9-M), Experimental
Version 15.5(20150302:044048) [v155 2 s xe315 throttle-xxxxx-XE315 0301 121]
This software is an Engineering Special
Copyright (c) 1986-2015 by Cisco Systems, Inc.
Compiled Wed 04-Mar-15 00:21 by xxxxx
BOOT = bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin,12;
CONFIG FILE = bootflash:startup config1419513118
Configuration register = 0x2
```

If the standby Supervisor is not installed or is not operational, the **show redundancy** command gives an output similar to the following example:

#### Router# show redundancy

```
Redundant System Information:
 ______
Available system uptime = 31 minutes
Switchovers system experienced = 1
Standby failures = 0
Last switchover reason = user forced
Hardware Mode = Simplex
Configured Redundancy Mode = sso
Operating Redundancy Mode = Non-redundant
Maintenance Mode = Disabled
Communications = Down Reason: Failure
Current Processor Information :
_____
Active Location = slot 5
Current Software state = ACTIVE
Uptime in current state = 2 minutes
Image Version = Cisco IOS Software, IOS-XE Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Experimental
Version 15.5(20150302:044048) [v155 2 s xe315 throttle-xxxxx-XE315 0301 121]
This software is an Engineering Special
Copyright (c) 1986-2015 by Cisco Systems, Inc.
Compiled Wed 04-Mar-15 00:21 by xxxxx
BOOT = bootflash:cbrsup-universalk9.2015-03-04 00.38 xxxxx.SSA.bin,12;
CONFIG FILE = bootflash:startup config1419513118
Configuration register = 0x2
Peer (slot: 4) information is not available because it is in 'DISABLED' state
```

The **show redundancy** command shows details of the redundancy state, software state, system uptime, image version, boot, configuration file, and configuration register information.

After supervisor redundancy, the following messages are displayed, for example:

```
CLC 3/0: May 20 07:26:01.992: %CBR-4-RECONCL_CM_FINISH_CLC: Reconciliation (cdm->ios) for slot 3 finished: total 7, success 5, failed 2, ios-only 2, cdm-only 0, mismatch 0, offline 0, in-transaction-reconl 0, in-transaction-recover 0.
```

Where:

total indicates the overall number of cable modems on each linecard before failover.

success indicates the number of modems, which are remained online during failover.

failed indicates the number of cable modems which have failed reconciliation check, and deleted from database.

ios-only indicates the number of cable modems which has data entry in linecard iosd only, and have been deleted from database.

**cdm-only** indicates the number of cable modems which has data entry in linecard cdman (us-schedular) only, and have been deleted from database.

**mismatch** indicates the number of cable modems which with data mismatch in the modem instance or service-flows after failover. These modems have been deleted from database.

**offline** indicates the number of cable modems which are dropped offline during failover.

in-transaction-reconl indicates the number of cable modems that are deleted due to in dsx operations during failover.

in-transaction-recover indicates the number of cable modems during in dsx operations during failover.

## **Verifying Supervisor Switchover**

**Step 1** Verify the LEDs on the Supervisor Card.

When a Supervisor becomes active, the RP ACT and FP ACT LEDs on the Supervisor Card illuminate green to indicate that they have initialized and acting as the active Supervisor. The RP ACT and FP ACT on standby Supervisor Card are off. For more information, see Monitoring the Supervisor in the Cisco cBR Chassis.

**Step 2** Verify the Supervisor switchover by running the **show redundancy switchover history** command.

If the original Supervisor is in slot 4 (SUP0) and the standby Supervisor is in slot 5 (SUP1), the output is similar to the following sample:

#### **Example:**

Router# show redundancy switchover history

The value 48 indicates SUP0 and 49 indicates SUP1.

After supervisor redundancy, a messages is displayed, below is an example:

CLC 3/0: May 20 07:26:01.992: %CBR-4-RECONCL\_CM\_FINISH\_CLC: Reconciliation (cdm->ios) for slot 3 finished: total 7, success 5, failed 2, ios-only 2, cdm-only 0, mismatch 0, offline 0, in-transaction-reconl 0, in-transaction-recover 0.

Table 3: Message Description

Name	Description
total	Overall amount of cable modems on each linecard before failover.
success	Indicates the number of cable modems remain online during failover.
failed	Indicates the number of cable modems failed reconciliation check, and have been deleted from database.
ios-only	Indicates the number of cable modems which has data entry in linecard iosd only, and have been deleted from database.
cdm-only	Indicates the number of cable modems which has data entry in linecard cdman (us-schedular) only, and have been deleted from database.
mismatch	Indicates the number of cable modems with data mismatch in the modem instance or service-flows after failover. These modems have been deleted from database.
offline	Indicates the number of cable modems dropped offline during failover.
in-transaction-reconl	Indicates the number of cable modems deleted due to in dsx operations during failover.
in-transaction-recove	Indicates the number of cable modems during in dsx operations during failover.

## **Configuration Example for Supervisor Redundancy**

The following example shows the relevant portion of the Cisco IOS configuration file for the default configuration of the Supervisor Redundancy feature. Use this configuration for most of the applications:

Router# show running-config | sec redundancy

redundancy mode sso

Router#

## **Additional References**

#### **Related Documents**

Related Topic	Document Title	
CMTS commands	Cisco IOS CMTS Cable Command Reference	
Stateful Switchover	Stateful Switchover	

#### **Technical Assistance**

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/support
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

# **Feature Information for Supervisor Redundancy**

Use Cisco Feature Navigator to find information about the platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to the <a href="https://cfnng.cisco.com/">https://cfnng.cisco.com/</a> link. An account on the Cisco.com page is not required.



Note

The following table lists the software release in which a given feature is introduced. Unless noted otherwise, subsequent releases of that software release train also support that feature.

#### Table 4: Feature Information for Supervisor Redundancy

Feature Name	Releases	Feature Information
Supervisor Redundancy	Cisco IOS XE Fuji 16.7.1	This feature was integrated on Cisco cBR Series Converged Broadband Routers.