





## Appendix A: Post-Upgrade Checklist

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The following checklist is useful after you upgrade your software on a Cisco StadiumVision Director server.

List Item	Checkoff
1. Complete any specific verification steps documented for your particular upgrade.	<input type="checkbox"/>
2. Do the following in your browser. <ul style="list-style-type: none"> <li>a. Clear the browser cache.</li> <li>b. Close all browser windows and wait for 10 seconds before restarting.</li> </ul>	<input type="checkbox"/>
 <b>Caution</b> Notify <i>all</i> Cisco StadiumVision Director users about the mandatory requirement to clear their browser cache and to shutdown/restart the browser software before accessing the latest Cisco StadiumVision Director software.	
3. Verify that the Control Panel shows the Cisco StadiumVision Director version and build number that you installed.	<input type="checkbox"/>
4. If you are using phone control, verify that the phones work.	<input type="checkbox"/>
5. If using IP phones for local TV control, verify that channels can be successfully changed.	<input type="checkbox"/>
6. Verify that channel names and favorites are properly set.	<input type="checkbox"/>
7. If using suite commerce integration, verify that an order can be successfully placed using the IP phone.	<input type="checkbox"/>
8. Verify that all devices are properly in the nonevent_group.	<input type="checkbox"/>

List Item	Checkoff
<p>9. Go to the Services Alert window in the Management Dashboard and make sure that all relevant services are green.</p> <p><b>Tip</b> You might need to click the refresh button to be sure that all services are re-pollled for status. If needed, you can Disable services that are not part of your installation</p>	<input type="checkbox"/>
<p>10. Verify that all DMPs and TVs in the Management Dashboard are green.</p>	<input type="checkbox"/>
<p>11. Start an existing event script and validate that screens display the expected content.</p>	<input type="checkbox"/>
<p>12. Stop the event script and validate that screens are powered off.</p>	<input type="checkbox"/>
<p>13. Make a minor edit to the event script and make sure it can be saved.</p>	<input type="checkbox"/>
<p>14. Verify that you can push a new video file in the Content Management System (CMS) to the DMPs.</p>	<input type="checkbox"/>
<p>15. If using dynamic menu boards, make a change to a menu item and verify that the change is reflected on the menu board.</p>	<input type="checkbox"/>
<p>16. If using external content integration, be sure to re-enable your data sources in the Control Panel and restart the External Content Integration application from the Management Dashboard.</p>	<input type="checkbox"/>
<p>17. <b>(As needed for sites that schedule the CMSRestartTask)</b> Delete the CMSRestartTask from the Scheduled Tasks area of the Management Dashboard.</p> <p><b>Note</b> In Cisco StadiumVision Director Release 4.0, the CMS is automatically restarted after a backup is run.</p>	<input type="checkbox"/>
<p>18. Perform a server backup for the upgrade configuration.</p>	<input type="checkbox"/>

List Item	Checkoff
<p>19. After satisfying your site's testing and event requirements, fail back to the primary server and upgrade it to the same version of software that you validated on your secondary server.</p> <p> <b>Caution</b> Before you upgrade your system from Cisco StadiumVision Director Release 3.2 to Release 4.0, run a basic System State Report (SSR), download the SSR, and store it externally from Cisco StadiumVision Director. Once you have upgraded both your primary and secondary servers to Release 4.0, they will be configured to retain a single backup file only. You will no longer have access to any 3.2 data after the first 4.0 backup is completed. If for some reason you must revert to Release 3.2, contact Cisco Technical Support and provide them with your SSR file to help you restore it.</p> <p>To help avoid any need to fall back to Release 3.2, be sure to follow carefully all recommended best practices and post-upgrade tasks as documented in this guide, including thoroughly testing your system to your site requirements before failing over and upgrading your backup server to Release 4.0.</p> <p>For more information, see the <a href="#">“Configuring Failover Between Redundant Cisco StadiumVision Director Servers”</a> module in the <i>Cisco StadiumVision Director Server Administration Guide</i>.</p>	<input type="checkbox"/>
<p>20. After you perform failback, be sure that you reconfigure your backup and restore environment using the Text Utility Interface (TUI).</p>	<input type="checkbox"/>

