View Call History on the SPA525G and SPA525G2 IP Phones using Soft Keys

Objectives

This document describes how to view the call history on the SPA525G AND SPA525G2 IP Phones

Applicable Devices

- SPA525G IP Phone
- SPA525G2 IP Phone

View All Call History

Step 1. Push the Set Up soft key.

01/	04/12 01:39p 🖵	8	User Name	
Inf	ormation and Settings			
1	Call History			
2	Directories			-
3	Network Configuration	n		
4	User Preferences			
5	Status			
6	CME Services			
	POD-1			
	Select		Exit	

Step 2. Push the soft key for Call History.

01/04/12 01:39p 🛁		8	User Name	
Call History				
1 🛛 🔍 All	Calls			
2 🙁 Missed Calls				
3 🕞 Re	ceived Calls			
4 🗢 Pla	ced Calls			
				<u> </u>
POD-1				
Option	Select		E	Back

Step 3. Push the soft key for All Calls.

01	/04/12 01:3	39p 🛁	8	User Na	me
AI	Calls				
1	User Na XXX 01/0	ime ()1/12 12:00p			
2	User Na XX 01/0	ime ()1/12 12:00p			
3	User Na XX) 01/0	ime ()1/12 12:00p			
	POD-1				
(Option	Dial	Edit	Dial	Exit

View Missed Call History

Step 1. Push the Set Up soft key.

01	/04/12 01:39p 🛁	8	User Name	
Inf	Information and Settings			
1	Call History			
2	Directories			۳
3	Network Configuration			
4	User Preferences			
5	Status			1
6	CME Services			
	POD-1			
	Select		Exi	t

Step 2. Push the soft key for Call History.

01/04/12	01:39p 🛁	\$ User Name
Call Histo	ory	
1 0	All Calls	
2 🛛 😣	Missed Calls	<u></u>
3 🕞	Received Calls	<u></u>
4 🗢	Placed Calls	
POD-1	l	
Option	Select	Back

Step 3. Push the soft key for Missed Calls.

01	/04/12 01:39p		8	User Name	
Mi	ssed Calls				
1	XXX 01/01/12	12:00p			
2	User Name XXX 01/01/12	12:00p			
3	User Name XXX 01/01/12	12:00p			
	POD-1				
(Option	Dial	Edit Di	ial	Exit

View Received Call History

Step 1. Push the Set Up soft key.

01	/04/12 01:39p 🛁	8	User Name	
Inf	Information and Settings			
1	Call History			
2	Directories			۳
3	Network Configuration			
4	User Preferences			
5	Status			1
6	CME Services			
	POD-1			
	Select		Exi	t

Step 2. Push the soft key for Call History.

01/04/12 01:39p 📥		\$ U	ser Name	
Call Hist	ory			
1 0	All Calls			
2 🗵	Missed Calls			<u> </u>
3 🗢	Received Calls			
4 🗢	Placed Calls			
POD-1				
Option	Select		Back	C C

Step 3. Push the soft key for Received Calls.



View Placed Call History

Step 1. Push the Set Up soft key.

01	/04/12 01:39p 🛁	🕅 User Name
Inf	ormation and Settings	
1	Call History	
2	Directories	
3	Network Configuration	<u>7</u>
4	User Preferences	
5	Status	
6	CME Services	
	POD-1	
	Select	Exit

Step 2. Push the soft key for Call History.

01/04/12 01:39p 📕		ſ	*	User Name	
Call History					(
1 O All	Calls				
2 🛛 🛛 Mis	sed Calls				
3 🕞 Rec	ceived Calls				
4 🗢 Pla	ced Calls				
					*
POD-1					
Option	Select			Back	

Step 3. Push the soft key for Placed Calls.

01	/04/12 01:39p 🛛	-	\$	User Nam	e	
Pla	aced Calls					
1	 User Name XXX 01/01/12 1 	2:00p				•
2	User Name XXX 01/01/12 1	2:00p				
3	User Name XXX 01/01/12 1	2:00p				
	POD-1					
(Option	Dial	Edit	Dial	Exit	