How to Set Custom Logo under CRES Encrypted Email Template Easy Open

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Introduction

This document describes information on how to customize a logo under the envelope of an encrypted email for CRES (Cisco Registered Envelope Sender) service on ESA (Email Security Appliance).

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

Cisco Email Encryption CRES

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

The information in this article is based on CRES Email Encryption Configuration at the box and CRES Email Encryption configuration at websafe: res.cisco.com.

Configure

Below there are two options of how to implement this solution:

Branding

For Branding and logo pre-requisites click here.

Step 1. Set Branding

From an active CRES admin account, Log in and select your account, and navigate to **Branding** tab, as shown in the image:

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count Managemer	nt - AccountO	ne Test Accoun	t One			
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asy Open]	and the set of the			-	- Colum	and and and and and
account Number	AccountOne		/			
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Step 2. Add Image

Once you have your image with the proper pixels and KBs select Browse to attach it to the portal.

Finally, confirm the Envelope Profile name and select **Add Image**, as shown in the image:

Image Name*	customer-logo	ugif	
Envelope Profile	Encrypt_Profil	e	
Image File*	Examinar	Ningún archivo seleccionado.	
Please upload logo of file size less than 100KB.			A
			Deleter

Warning: The Encryption Profile Name in ESA must match with CRES administrator account. This option is case sensitive.

Template

Configure, export, and import a template from the CRES portal to the ESA.

Step 1. Set Template

Navigate to your Account and select the **Templates** tab as shown in the image:



The first time the only template that is visible is the Default template.

Note: In order to see a preview of the default template, select the **Default** template and then identify the Locale Language you want to see and select the icon under the Actions column as shown in the image:

emplates - Default	
Locale	Actions
English (US)	6
Dutsh	8
German	8
Seanish	8
Erench	8
Italian	8
Polish	æ
Portugese	8
Bussian	8
Chinese.(Simplified)	8
Zapanese	8
Korean	5
	Back to Template Set List

In the section **Copy template set** fill the **Title of a new template set** and generate a copy based on the **Default** Template.

Select Add to generate the template as shown in the image:

Email Notification Temp	late		
Active template set	Default 😳	Save	
Copy template set Choose a base template set whos created set with the specified title	e templates will be copied to	to the new	
Base template set	Default 📴		
Title of a new template set*			
		Add	
	Template Se	t	Act

Example: Test_Template as shown in the image

Active template set	Default D	
Copy template set Choose a base template set who oreated set with the specified bit	se templates will be copied to the new le.	
Sase template set	Default 🖯	
"Ide of a new template set"		
	Add	
	Template Set	Actions
Default		
Test Template		8

Step 2. Verify Template

Select Test_Template

Select the **Locale** you want to work at.

By default, if you select the **Preview** button the next text displays as shown in the images:

Sak	Test Template
Locale	English (US)
HTML	<idoctype html=""> <html lang="en"> <head> <head> chead> <heat>http:equiv="Content-Type" content="text/html; charset=utf-8"> <meta content="RCSfile:
PostXMessage.html,Revision: 1.15" name="version"/> <meta content="initial-scale=1.0" name="version"/> <meta name="version" content="initial-scale=1.0"</meta name="</td></heat></head></head></html></idoctype>

HTML Preview:
\${_if PORTAL_VIEW} \${_endif}
1 JOK
This is a secure message
Read Message
The link to open this message is valid till \$(PORTAL_EXPIRATION_DATE).
\${if PORTAL_VIEW} How to
open link after expiry \${else}
How to open \${ endify
To read this message on desktop, open the secured on item attachment in a web browser.
To read this message on a mobile device, forward
this message to mobile@res.cisco.com to receive a mobile login UPL.
Need Help?
Contact the sender directly if you are not sure about the validity of this message.

The format of this template is based on HTML so you can add/edit objects based on the same language. In this case you add a IMG logo at the first part of the template.

For this, please have a public URL where you can gather the image.

Example:

https://yourURL.com/yourImage

Now, in HTML format, create an tag . You can find the "img" tag of the mail Icon and just copy and paste that and change the source.

<img style="display: inline-block" width="200" height="100" alt="Logo"
src="https://yourURL.com/yourImage"/
Add this new tag wherever you need it</pre>

Warning: Be careful with the start/end of the tags and sections so the format keeps without any corruption

If all is good, on the next preview you check, the image logo you added with the tag is present as shown in the image:



Step 3. Add Text Resource in Profile

Once the final template is ready, go back to the edit page of the HTML and copy ALL the content of the HTML code.

Log in to the ESA appliance and navigate to **Mail Policies > Text Resources**.

Select Add Text Resource.

Give a name to your new template.

Under the option type, select Encryption Notification Template HTML as shown in the image:

ype:	✓ Select Type
Text:	Anti-Virus Container Template Anti-Virus Notification Template Bounce and Encryption Failure Notification DLP Notification Template
	Disclaimer Template Encryption Notification Template (HTML)
	Encryption Notification Template (text) Notification Template

Finally, delete the default content generated and paste the content from the CRES portal.

Submit and commit the changes.

Step 4. Configure Template in Profile

Apply this under ESA Encryption configuration.

Navigate to Security Services > Cisco IronPort Email Encryption.

Select the profile in use to encrypt.

Scroll down to the section of Notification Settings

Under the Encrypted Message HTML Notification select the new template generated.

Localized Envelopes:	 time Localized Drivelope
Drongsted Heesage 10296, Soldfeation:	Xystem Generated Net, Sequent Sequent
Encrypted Message Text Notification:	System Generated Process Texasys (P (and Mar Photos > Text Resources > Encryption Notification Template - Text)
Encryption Paliure Notification:	Message Solipiti EXECUTION FALLER: Message Boly: System Generated Preview Hermitian IP Preview Hermitian IP (ner Hell Polyme > Tool Resources > DOR Bourse and Droppinse Parlace Rothhadsen Template)
The name of the envelope attached to the encryption notification:	pecaratio6(date)75(0me).Mont

Submit and commit the changes.

Verify

Send an email with a proper tag to match the encryption profile configured. The final test message shows the custom logo.

Troubleshoot

There is currently no specific troubleshooting information available for this configuration.

Related Information

- <u>CRES Admin Guide</u>
- End User Guide
- <u>Technical Support & Documentation Cisco Systems</u>