Fix Missing License Reservation Buttons

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Introduction

This document describes the issue faced during the CyberVision Center smart license reservation.

Problem

At times, during the smart license registration process in CyberVision GUI (Admin > License) after performing Steps 1-5 in the section **Register the Center** in the documentation link mentioned in Step 6, various buttons do not get enabled in order to perform license reservation tasks. (The image shown highlights the expected options to be displayed).

<u>Cisco Cyber Vision Smart Licensing User Guide, Release 4.1.2 - Offline licensing [Cisco Cyber Vision] -</u> <u>Cisco</u>.

Smart Software Licensing			
To view and manage Smart Licenses for your Cisco	Smart Account, go to Smart Software Manager		ACTIONS +
1 This product has a pending License R	Reservation Request.		
 Go to the desired Virtual Account in 1 Enter, paste, or upload your Reservat and click the Install Request Authoriz Save or copy the Reservation Authoriz button bellow 	Smart Software Manager and click the "Reserve tion Request Code or file into the window that a zation Code/File button to generate the Reserva ization Code that is generated and click the enter	Licenses" button on to bears, choose the licen tion Auhtorization Co r Reservation Authori	the Licenses tab ses to reserve de zation Code

Solution

Execute these commands in CyberVision Center CLI as the root user in order to re-enable license reservation and restart smart agent service.

```
# smartagentctl --enable-reservation
```

systemctl restart sbs-smart-agent-daemon.service

Log out and re-login to the Center GUI browser session, the options/buttons must be enabled now under Admin-> License.