

# Tidal Enterprise Scheduler: Usability Issues with 5.3.1 Client and Windows 7 Aero Interface

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## Introduction

This document provides information about issues with the Tidal Enterprise Scheduler (TES) 5.3.1 Client and using the Windows 7 Aero Interface.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of these topics:

- Windows Tidal Enterprise Master 5.3.1
- TES Client
- Windows 7 Control Panel

### Components Used

The information in this document is based on the TES Client interface.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## Problem

When using Client 5.3.1 on a Windows 7 system with the Aero interface, the status updates are hard to read with the translucency of the Client (which allows items behind it to "bleed through"). Further, issues are encountered where the Calendar view is truncated, cutting off the edges of the view.

## Solution

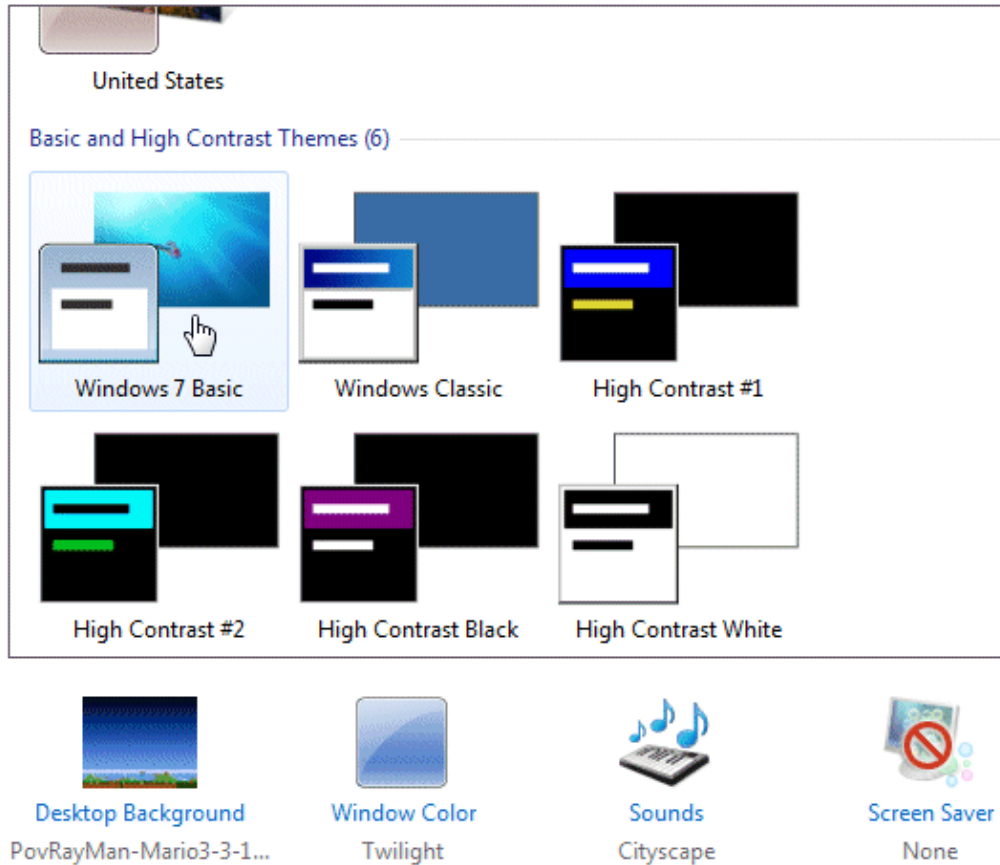
Complete these steps in order to disable the Aero interface from Windows 7 and resolve this issue:

1. Right-click on the desktop, and choose **Personalize** from the menu.
2. Scroll down until you see the Basic Themes.

3. Select a basic theme in order to automatically disable the Aero interface.

## Change the visuals and sounds on your computer

Click a theme to change the desktop background, window color, sounds, and screen saver all at once



## Related Information

- [Technical Support & Documentation – Cisco Systems](#)

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