

Email action fails when using special characters

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Introduction

This document provides information about the solution to this problem:

Email action fails when using special characters: #, &, x, 8

Prerequisites

Requirements

Cisco recommends that you have knowledge of Tidal Enterprise Scheduler 5.3.1.x.

Components Used

The information in this document is based on the Tidal Enterprise Scheduler 5.3.1.x.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

Email actions fail if the customer uses a joboutput variable which is evaluated to include one of these special characters: #, &, x, 8 .

Solution

Complete these steps in order to download the latest version of the master:

1. Go to <http://www.cisco.com/cisco/software/navigator.html?i=!ch> (registered customers only) .
2. Select **Products > Network Management and Automation > Data Center Management and Automation > Workload Automation > Cisco Tidal Enterprise Scheduler > Cisco Tidal Enterprise Scheduler Base Products**.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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