End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 6.0

EOL6597

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified Communications Manager Version 6.0. The last day to order the affected product(s) is May 2, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco Unified Communications Manager is the call-processing component of the Cisco Unified Communications System. Cisco Unified Communications Manager extends enterprise telephony features and capabilities to IP phones, media-processing devices, voice-over-IP (VoIP) gateways, mobile devices, video, and rich-media applications. Customers on platform Version 6.0 or earlier may upgrade to Version 6.1 or later, which introduces a set of new features and increases performance. The features deliver the high-end call processing that enables benefits such as reduced cost of ownership, improved productivity and collaboration, and process transformation that organizations have come to expect of Cisco Unified Communications Manager.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 6.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 1, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 2, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 31, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 2, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 2, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	July 29, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 1, 2012

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CM6.0-K9-380G4	SW Only, Unified CM 6.0 For HP DL380-G4 /1CPU or 7835-H1	CM6.1-K9-380G4	SW Only, Unified CM 6.1 For HP DL380-G4 /1CPU or 7835-H1
CM6.0-K9-380G4D	SW Only, Unified CM 6.0 For HP DL380-G4 /2CPU or 7845-H1	CM6.1-K9-380G4D	SW Only, Unified CM 6.1 For HP DL380-G4 /2CPU or 7845-H1
CM6.0-K9-380G5	SW Only, Unified CM 6.0 For HP DL380-G5 /1CPU or 7835-H2	CM6.1-K9-380G5	SW Only, Unified CM 6.1 For HP DL380-G5 /1CPU or 7835-H2
CM6.0-K9-380G5D	SW Only, Unified CM 6.0 For HP DL380-G5 /2CPU or 7845-H2	CM6.1-K9-380G5D	SW Only, Unified CM 6.1 For HP DL380-G5 /2CPU or 7845-H2
CM6.0-K9-DEMO	SW Unified CM 6.0 Appliance - Not For Resale	CM6.1-K9-DEMO	SW Unified CM 6.1 Appliance - Not For Resale
CM6.0-K9-DL320G4	SW Only, Unified CM 6.0 For HP DL320-G4 or 7825-H2	CM6.1-K9-DL320G4	SW Only, Unified CM 6.1 For HP DL320-G4 or 7825-H2
CM6.0-K9-DL320G5	SW Only, Unified CM 6.0 For DL 320-G5 or 7825-H3	CM6.1-K9-DL320G5	SW Only, Unified CM 6.1 For DL 320-G5 or 7825-H3
CM6.0-K9-LAB	SW Unified CM 6.0 Appliance, 100 DLUs, Lab System Only	CM6.1-K9-LAB	SW Unified CM 6.1 Appliance, 100 DLUs, Lab System Only
CM6.0-K9-MIG0=	SW Unified CM 6.0 Same Server Class Migration	CM6.1-K9-MIG0=	SW Unified CM 6.1 Same Server Class Migration
CM6.0-K9-MIG10=	SW Unified CM 6.0 Migration 7835 to 7845	CM6.1-K9-MIG10=	SW Unified CM 6.1 Migration 7835 to 7845
CM6.0-K9-MIG1=	SW Unified CM 6.0 Migration 7815SE to 781X	CM6.1-K9-MIG1=	SW Unified CM 6.1 Migration 7815SE to 781X
CM6.0-K9-MIG2=	SW Unified CM 6.0 Migration 7815SE to 7825	CM6.1-K9-MIG2=	SW Unified CM 6.1 Migration 7815SE to 7825
CM6.0-K9-MIG3=	SW Unified CM 6.0 Migration 7815SE to 7835	CM6.1-K9-MIG3=	SW Unified CM 6.1 Migration 7815SE to 7835
CM6.0-K9-MIG4=	SW Unified CM 6.0 Migration 7815SE to 7845	CM6.1-K9-MIG4=	SW Unified CM 6.1 Migration 7815SE to 7845
CM6.0-K9-MIG5=	SW Unified CM 6.0 Migration 781X to 7825	CM6.1-K9-MIG5=	SW Unified CM 6.1 Migration 781X to 7825
CM6.0-K9-MIG6=	SW Unified CM 6.0 Migration 781X to 7835	CM6.1-K9-MIG6=	SW Unified CM 6.1 Migration 781X to 7835
CM6.0-K9-MIG7=	SW Unified CM 6.0 Migration 781X to 7845	CM6.1-K9-MIG7=	SW Unified CM 6.1 Migration 781X to 7845
CM6.0-K9-MIG8=	SW Unified CM 6.0 Migration 7825 to 7835	CM6.1-K9-MIG8=	SW Unified CM 6.1 Migration 7825 to 7835
CM6.0-K9-MIG9=	SW Unified CM 6.0 Migration 7825 to 7845	CM6.1-K9-MIG9=	SW Unified CM 6.1 Migration 7825 to 7845
CM6.0-K9-NFR	SW Unified CM 6.0 Appliance Not For Resale	CM6.1-K9-NFR	SW Unified CM 6.1 Appliance Not For Resale
CM6.0-K9-NFR-TRNG	SW Unified CM 6.0 Appl Not For Resale-Training Partners Only	CM6.1-K9-NFR-TRNG	SW Unified CM 6.1 Appl Not For Resale-Training Partners Only
CM6.0-K9-PE2950D	SW Only, Unified CM 6.0 For Dell PE2950 /2CPU	CM6.1-K9-PE2950D	SW Only, Unified CM 6.1 For Dell PE2950 /2CPU
CM6.0-K9-SDK=	SW Unified CM 6.0, 50 DLUs, Software Development Kit	There is currently no replacement product available for this product.	
CM6.0-K9-SLI=	Slip Into SIP Upgrade for CM 6.0	There is currently no replacement product available for this product.	
CM6.0-K9-SUP=	SW Upgrade CM 5.1 to 6.0 for Cisco SMARTnet	CM6.1-K9-SUP=	SW Upgrade CM 5.0/5.1 to 6.1 for Cisco SMARTnet?
CM6.0-K9-UPG=	SW Upgrade CM 5.1 to 6.0 for SASU or UCSS	CM6.1-K9-UPG=	SW Upgrade CM 5.0/5.1 to 6.1 for SASU or UCSS
CM6.0-K9-X306M	SW Only, Unified CM 6.0 For IBM X306M, 8849-G2Y or 7825-I2	There is currently no replacement product available for this product.	

CM6.0-K9-X3250	SW Only, Unified CM 6.0 For IBM X3250 or 7825-I3	CM6.1-K9-X3250	SW Only, Unified CM 6.1 For IBM X3250 or 7825-I3
CM6.0-K9-X346D	SW Only, Unified CM 6.0, IBM X346 8840-3RY/2CPU or 7845-I1	CM6.1-K9-X346D	SW Only, Unified CM 6.1, IBM X346 8840-3RY/2CPU or 7845-I1
CM6.0-K9-X346R	SW Only, Unified CM 6.0, IBM X346 8840-3RY/1CPU or 7835-I1	There is currently no replacement product available for this product.	
CM6.0-K9-X3650	SW Only, Unified CM 6.0 IBM X3650, 7979-5AY/1CPU or 7835-I2	CM6.1-K9-X3650	SW Only, Unified CM 6.1 IBM X3650, 7979-5AY/1CPU or 7835-I2
CM6.0-K9-X3650D	SW Only, Unified CM 6.0, IBM X3650D 7979-5AY/2CPU or 7845-I2	CM6.1-K9-X3650D	SW Only, Unified CM 6.1, IBM X3650D 7979-5AY/2CPU or 7845-I2
CM6.0-U-K9-7815=	SW Upgrade CM 5.1 to CM 6.0 - 7815	CM6.1-U-K9-7815=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 781X
CM6.0-U-K9-7815SE=	SW Upgrade CM 5.1 to CM 6.0 - 7815SE	CM6.1-U-K9-7815SE=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7815SE
CM6.0-U-K9-7825=	SW Upgrade CM 5.1 to CM 6.0 - 7825	CM6.1-U-K9-7825=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7825
CM6.0-U-K9-7825SE=	SW Upgrade CM 5.1 to CM 6.0 - MMIPC bundles only	CM6.1-U-K9-7825SE=	SW Upgrade CM 5.0/5.1 to CM 6.1 - MMIPC bundles only
CM6.0-U-K9-7835=	SW Upgrade CM 5.1 to CM 6.0 - 7835	CM6.1-U-K9-7835=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7835
CM6.0-U-K9-7845=	SW Upgrade CM 5.1 to CM 6.0 - 7845	CM6.1-U-K9-7845=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7845
CM6.0-U-K9-DL320=	SW Upgrade CM 5.1 to CM 6.0 - DL320	CM6.1-U-K9-DL320=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL320
CM6.0-U-K9-DL380=	SW Upgrade CM 5.1 to CM 6.0 - DL380 1CPU	CM6.1-U-K9-DL380=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL380 1CPU
CM6.0-U-K9-DL380D=	SW Upgrade CM 5.1 to CM 6.0 - DL380 2CPU	CM6.1-U-K9-DL380D=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL380 2CPU
CM6.0-U-K9-X206=	SW Upgrade CM 5.1 to CM 6.0 - X206	CM6.1-U-K9-X206=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X206
CM6.0-U-K9-X306=	SW Upgrade CM 5.1 to CM 6.0 - X306	CM6.1-U-K9-X306=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X306
CM6.0-U-K9-X346=	SW Upgrade CM 5.1 to CM 6.0 - X346 1CPU	CM6.1-U-K9-X346=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X346 1CPU
CM6.0-U-K9-X346D=	SW Upgrade CM 5.1 to CM 6.0 - X346 2CPU	CM6.1-U-K9-X346D=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X346 2CPU
CM6.0-U-K9-X3650=	SW Upgrade CM 5.1 to CM 6.0 - X3650 1CPU	CM6.1-U-K9-X3650=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X3650 1CPU
UNIFIED-CM-6.0	Top Level Part For Unified Communications Manager Ordering	UNIFIED-CM-6.1	Top Level Part For Unfied Communications Manager 6.1

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 6.1 or Version 7.0. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unified Communications Manager Version 6.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Unified Communications Manager Version 6.1, visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Printed in USA

C51-503406-00   10/08