

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 6000S (M2) Appliance

EOL11287

Cisco announces the end-of-sale and end-of-life dates for the Cisco Business Edition 6000S (M2) Appliance. The last day to order the affected product(s) is December 8, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 6000S (M2) Appliance

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 9, 2017
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 8, 2017
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 8, 2018
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 8, 2018
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 8, 2018
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 5, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6S-BRI-M2-K9	Cisco BE6000S (4xBRI,10xCUBE), Export Restricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-BRI-M2-XU	Cisco BE6000S (4xBRI,10xCUBE), Export Unrestricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-FXO-M2-K9	Cisco BE6000S (4xFXO,10xCUBE), Export Restricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-FXO-M2-XU	Cisco BE6000S (4xFXO,10xCUBE), Export Unrestricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-PRI-M2-K9	Cisco BE6000S (1xPRI,10xCUBE), Export Restricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
BE6S-PRI-M2-XU	Cisco BE6000S (1xPRI,10xCUBE), Export Unrestricted SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-8-16-MEM-UPG	Upgrades E140/160 First memory dimm from 8 to 16GB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-E160D-M2BUN/K9	UCS-E160D-M2/K9 bundled with ISR-G2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-HDSASED600G	600 GB, SAS SED hard disk drive for DoubleWide UCS-E	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-PVDM3-32	32-channel high-density voice and video DSP module	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-VIC2-2BRINT/TE	Two-port Voice Interface Card - BRI (NT and TE)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-VIC2-4FXO	Four-port Voice Interface Card - FXO (Universal)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT-VVIC31MFTT1/E1	1-Port 3 rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

This announcement does not affect the Cisco Business Edition 6000M, 6000H, 7000M, or 7000H appliances, or the Cisco Business Edition 6000 overall solution. Customers of Cisco Business Edition 6000S are encouraged to migrate to the Cisco Business Edition 4000 or 6000M appliances. Information about the Cisco Business Edition 4000 Cisco product ID BE4SVK9 can be found at: <http://www.cisco.com/go/be4000>. Information about the Cisco Business Edition 6000M Cisco product ID BE6MM4K9 or BE6MM4XU can be found at: <http://www.cisco.com/go/be6000>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Business Edition 6000S (M2) Appliance through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Business Edition 4000 or 6000M, visit <http://www.cisco.com/go/be6000>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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