Product End-of-Life Notice Cisco public



End-of-Sale and End-of-Life Announcement for the Cisco Secure Web x95 Hardware Appliances

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Overview

EOL15242

Cisco announces the end-of-sale dates for the Cisco Secure Web x95 Hardware Appliances. The last day to order the affected product(s) is March 19, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 19, 2023
End-of-Sale Date:The last date to order the product through Cisco point-of-saleIWmechanisms. The product is no longer for sale after this date.		March 19, 2024
ast Ship Date:The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.		June 17, 2024
End of Routine FailureThe last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.HW		March 19, 2025
End of New ServiceFor equipment and software that is not covered by a service-and- support contract, this is the last date to order a new service-and- support contract or add the equipment and/or software to an existing service-and-support contract.		March 19, 2025
End of Service Contract The last date to extend or renew a service contract for the product. Renewal Date: HW		June 14, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2029

Table 1.	End-of-life milestones and dates for the Cisco Secure Web x95 Hardware Appliances	
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HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WSA-S195-K9	WSA S195 Web Security Appliance	WSA-S196-K9	Cisco Secure Web Appliance S196	-
WSA-S395-K9	WSA S395 Web Security Appliance	WSA-S396-K9	Cisco Secure Web Appliance S396 model	-
WSA-S695-K9	WSA S695 Web Security Appliance	WSA-S696-K9	Cisco Secure Web Appliance S696 model	-
WSA-S695F-K9	WSA S695 Fiber Web Security Appliance	WSA-S696F-K9	Cisco Secure Web Appliance Fiber S696 model	-
WSA-S695FCHAS- K9	WSA S695 Fiber Chassis Web Security Appliance	WSA-S696FCHAS- K9	Cisco Secure Web Appliance Fiber S696 Chasis model	-
CCS-PSU1- 1050AC=	Cisco Content Sec AC Power Supply 1050W for x95 Appliance	There is currently no replacement product available for this product.	-	-
CCS-HDD- 600GB10K=	Content Sec x95 600GB 12G SAS 10K RPM SFF HDD	There is currently no replacement product available for this product.	_	-

Table 2. Product part numbers affected by this announcement

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives and promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Secure Web x95 Hardware Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <u>https://www.cisco.com/go/eos</u>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: <u>https://www.cisco.com/c/en/us/products/warranty-listing.html</u>.

To subscribe to receive end-of-life/end-of-sale information, go to: <u>https://cway.cisco.com/mynotifications</u>.

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