ılıılı
CISCO

End-of-Sale and End-of-Life Announcement for the Cisco Email and Security Management x95 Hardware Appliances

Contents

Overview

EOL15099 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Email and Security Management x95 Hardware Appliances. The last day to order the affected product(s) is October 31, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Email and Security Management x95 Hardware Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 31, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 29, 2024
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 30, 2026
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 31, 2028
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 30, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 26, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESA-C195-K9	ESA C195 Email Security Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C195-PR-K9	ESA C195 Promotional Price with EMAIL Security Inb/Prem Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C395-K9	ESA C395 Email Security Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C395-PR-K9	ESA C395 Promotional Price with EMAIL Security Inb/Prem Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C695-K9	ESA C695 Email Security Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C695-PR-K9	ESA C695 Promotional Price with EMAIL Security Inb/Prem Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C695F-K9	ESA C695 Fiber Email Security Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ESA-C695F-PR-K9	ESA C695F Promotional Price w EMAIL Security Inb/Prem Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESA-C695FCHAS-K9	ESA C695 Fiber Chassis Email Security Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M195-K9	SMA M195 Security Management Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M195-PR-BUN	Cisco SMA M195 Security Management Promotion Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M395-K9	SMA M395 Security Management Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M395-PR-BUN	Cisco SMA M195 Security Management Promotion Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M695-K9	SMA M695 Security Management Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M695-PR-BUN	Cisco SMA M695 Security Management Promotion Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M695F-K9	SMA M695 Fiber Security Management Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SMA-M695F-PR-BUN	Cisco SMA M695F Fiber Security Management Promotion Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SMA-M695FCHAS-K9	SMA M695 Fiber Chassis Security Management Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Product Migration Options Customers have several migration options. Customers can choose to migrate to Cisco Email Secure gateway virtual appliances, Migrate to Cisco Secure Email Cloud gateway or Email Threat Défense solution. For existing customers who would like to move from an x95 to a virtual appliance we've created a guide which provides a 1:1 comparison as well as scaling scenarios for 1K, 10K, 50K, and 100K user counts using Cisco UCS Hardware. Please reach out to ask-email-security@cisco.com to request the guide.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.