

End-of-Sale and End-of-Life Announcement for the Cisco HyperFlex Compute M5 (HX B200 M5, HX C220 M5, HX C240 M5, HX C480 M5)

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco HyperFlex Compute M5 (HX B200 M5, HX C220 M5, HX C240 M5, HX C480 M5). The last day to order the affected product(s) is October 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco HyperFlex Compute M5 (HX B200 M5, HX C220 M5, HX C240 M5, HX C480 M5)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 1, 2023
End-of-Sale Date: HW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2023
Last Ship Date: HW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 28, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2024
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2024
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 25, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2028

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HX-C240-M5SD	Compute UCS C240M5 Short Depth w/o CPU, mem, HDD, Mezz, HS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C480-M5	Compute UCS C480 M5 Std base chassis w/oCPU,mem,HDD,PCle,PSU	There is currently no replacement product available for this product.	-	-
HX-B200-M5-U	Compute UCS B200 M5 Blade w/o CPU, mem, HDD, mezz (UPG)	HX-B200-M6-U	Compute UCS B200 M6 Blade w/o CPU, mem, HDD, mezz (UPG)	-
HX-B200-M5-U-BR	Compute UCS B200 M5 w/o CPU, mem, drive bays, HDD,mezz (UPG)	HX-B200-M6-U	Compute UCS B200 M6 Blade w/o CPU, mem, HDD, mezz (UPG)	-
HX-C220-M5SX	Compute UCS C220 M5 SFF 10 HD w/o CPU, mem, HD, PCIe, PSU	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C220-M5SN	Compute UCS C220 M5 SFF 10 NVMe w/o CPU, mem, HD, PCIe, PSU	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C240-M5S	Compute UCS C240 M5 8 SFF +2rear drive w/oCPU,mem,HD,PCIe,PS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C240-M5SX	Compute UCS C240 M5 24 SFF+2rear drive w/oCPU,mem,HD,PCIe,PS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HX-C240-M5SN	Compute UCS C240 M5 10NVMe+16SAS/SATA SFFw/oCPU,mem,HD, PCIe,	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C240-M5L	Compute UCS C240 M5 12 LFF+2rear drive w/oCPU,mem,HD,PCI e,PS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C240-M5L-BR	Compute UCS C240 M5 12 LFF+2rear drive w/oCPU,mem,HD,PCI e,PS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C220-M5SX-BR	Compute UCS C220 M5 SFF 10 HD w/o CPU, mem, HD, PCIe, PSU	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C240-M5SX-BR	Compute UCS C240 M5 24 SFF+2rear drive w/oCPU,mem,HD,PCI e,PS	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
PLHC-VDIGPHXC-M51A	Cisco+ Compute UCS C220 M5 SFF 10 HD VSI-HX	UCS-M6-MLB	UCS M6 RACK, BLADE MLB	-
PLHC-VDIGPHXC-M51A	Cisco+ Compute UCS C220 M5 SFF 10 HD VSI-HX	UCS-M7-MLB	UCS M7 RACK MLB	-
PLHC-VSIGPHXC-M51A	Cisco+ Compute UCS C220 M5 SFF 10 HD VSI-HX	UCS-M6-MLB	UCS M6 RACK, BLADE MLB	-
PLHC-VSIGPHXC-M51A	Cisco+ Compute UCS C220 M5 SFF 10 HD VSI-HX	UCS-M7-MLB	UCS M7 RACK MLB	-
HXDP-M5-SW-SUITE	Cisco HyperFlex M5 Data Platform Software Suite	HXDP-SW-SUITE	Cisco HyperFlex Data Platform Software Suite	-
HX-AAS	Cisco+ Hybrid Cloud - HyperFlex bundle	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HXC-FSS-3YR	HX Compute Full Stack Subscription Bundle - 3YR	There is currently no replacement product available for this product.	-	-
HXC-FSS-5YR	HX Compute Full Stack Subscription Bundle - 5YR	There is currently no replacement product available for this product.	-	-
HX-C220-M5L	Compute UCS C220 M5 LFF w/o CPU, mem, HD, PCIe, PSU	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-
HX-C220-M5L-BR	Compute UCS C220 M5 LFF w/o CPU, mem, HD, PCIe, PSU	HX-UCSCM6-MLB	Cisco Hyperflex HX Compute M6 Blade and Rack server MLB	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco HyperFlex Compute M5 (HX B200 M5, HX C220 M5, HX C240 M5, HX C480 M5) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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