

# End-of-Sale and End-of-Life Announcement for the Cisco TSP Audio under A-WX offers



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## Overview

### EOL12900 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TSP Audio under A-WX offers. The last day to order the affected product(s) is July 28, 2019. The last day to renew or add to an existing subscription is January 28, 2020. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco TSP Audio under A-WX offers

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 27, 2019
<b>End-of-Sale Date*</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 28, 2019
<b>Last Ship Date: Subscription</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 28, 2019
<b>End of Change/Renewal Date*: Subscription</b>	The last date to Renew or Add to an existing subscription.	January 28, 2020
<b>Last Date of Support**:</b> <b>Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	January 31, 2021

\*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
A-WX-TSP-AUDIO	Enable TSP Audio (1)

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## Product migration options

Customers should contact their Cisco partner to discuss migration options. customers interested in a comprehensive cloud calling solution could consider Cisco Webex Calling. Cisco Webex Calling is available under Cisco Collaboration Flex Plan 3.0, as detailed here:

Cisco Collaboration Flex Plan 3.0 Ordering Guide:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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