



Test Results for Cisco Unified Communications System Release 9.1 for Japan

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Cisco Unified Communications System Test

Cisco Unified Communications System Test, an integral part of the Enterprise Voice Solution Management, is a program that validates and tests specified systems-level solution for the various products and platforms in the Cisco Unified Communications System.

Cisco Unified Communications System Test, the systems integration layer, ensures that the Unified Communications components delivered across the various engineering teams when combined, improves the Unified Communications System software quality. This is achieved by testing the various components.

The requirements for Cisco Unified Communications System Test is derived based on the following:

- Popular customer scenarios
- Input from various Business Units, fields and Cisco Services

The test bed architecture is built based on the Solution Reference Network Design (SRND), cross-section of product deployment models etc. The different types of testing carried out as part of Cisco Unified Communications System Test are:

- Interoperability/Compatibility
- Functionality
- Availability/Reliability/Stability
- Performance/Scalability/Capacity
- Usability, Serviceability
- Special focus area—CAP (Customer Assurance Program), Technical Assistance Center (TAC)
- Security

Cisco Unified Communications System Test for Japan

Cisco Unified Communications System Test for Japan, in turn is an add-on testing at the solution level, where the requirements gathered are specific to Japanese usage and market. The requirements are derived based on the following:

- Customer found defects in selected UC products
- High priority cases that are covered by the Cisco Unified Communications System Test team
- Inputs from SEs, TAC team of Cisco Japan

The test execution is carried out on selected UC products, which affect the Japanese segment and that are prioritized by SEs of the Cisco Japan team. Japanese specific equivalents, such as, Japanese locale, ISDN Switch type being NTT, JPNP for Numbering Plan are implemented.

The objective of Cisco Unified Communications System Test for Japan is to run a sub-set of system testing that is not covered by Cisco Unified Communications System Test and implement equivalents with Japanese environment such as Japanese OS, localized application, select Cisco Compatible Products, and third party equipment.

**Note**

The current release focuses on testing the UC components in UCS infrastructure.

In this Cisco Unified Communications System Test release for Japan, the following components are tested.

- Cisco Unified Communications Manager
- Cisco TelePresence Video Communication Server
- Cisco Virtualization Experience Client
- Cisco Virtualization Experience Manager
- Cisco Jabber for iPhone
- Cisco Jabber for Android
- Cisco Jabber for Windows
- Cisco Jabber for Mac
- Cisco Unified Border Element
- Cisco Unified Survivable Remote Site Telephony
- Cisco Unity Connection
- Cisco Unified Contact Center Express
- Cisco Unified CM IM and Presence
- Cisco UC Integration™ for Microsoft Lync
- Cisco Unified Communications Manager Express
- Cisco TelePresence Multipoint Control Unit
- Cisco TelePresence Management Suite

- Cisco Jabber Video for TelePresence (Movi)

Comparative Study between 9.0 and 9.1

Unified CM SERVICE PARAMETERS Comparison with 9.0 and 9.1		
Menu Name	Parameter Name (Version 9.0.1)	Parameter Name (Version 9.1.1)
Clusterwide Parameters Device(Device-Phone)	This Service Parameter is not available	<ul style="list-style-type: none"> • URI Dialing Display Preference • Apply Transformation on Remote Number(In Advanced Mode)
Clusterwide Parameters (Feature Conference)	Ignore BFCP Application Line Encryption Status When Designating Call Security Status	This Service Parameter is not available
Clusterwide Parameters (Feature - Call Secure Status Policy)	This Service Parameter is not available	This Service Parameter is available
Clusterwide Parameters (System-Mobility)	This Service Parameter is not available	Honor Gateway or Trunk Outbound Calling Party Selection for Mobile Connect Calls

Unified CM ENTERPRISE PARAMETERS Comparison with 9.0 and 9.1		
Menu Name	Parameter Name (Version 9.0.1)	Parameter Name (Version 9.1.1)
Enterprise parameter configurations	This Enterprise Parameter is not available	URI Lookup Policy

CUC ENTERPRISE PARAMETERS Comparison with 9.0 and 9.1		
Menu Name	Parameter Name (Version 9.0.1)	Parameter Name (Version 9.1.1)
Enterprise Parameters Configuration	This Enterprise Parameter is not available	URI Lookup Policy

Acronyms

Acronym	Description
AMWI	Audible Message Waiting Indicator

Acronym	Description
AAR	Automated Alternate Routing
ANAT	Alternate Network Address Translation
ACN	Alternate Contact Number
ACD	Automatic Call Distribution
AD	Active Directory
ATA	Analog Telephone Adapter
BAT	Bulk Administrator Tool
BLF	Busy Lamp Field
CAD	Cisco Agent Desktop
CAD - BE	Cisco Agent Desktop - Browser Edition
CAS	Channel Associated Signaling
CCD	Call Control Discovery
CDA	Cisco Desktop Administrator
CDR	Call Detail Record
CED	Caller Entered Digits
CFA	Call Forward All
CFB	Call Forward Busy
CFD	Customer Found Defect
CFNA	Call Forward No Answer
CIPC	Cisco Unified IP Communicator
CFNC	Call Forward No Coverage
CFUR	Call Forward Un-Registered
CJW	Cisco Jabber for Window
CJM	Cisco Jabber for Mac
CJA	Cisco Jabber for Android
CJI	Cisco Jabber for iPhone
CLI	Command Line Interface
CLID	Caller ID
CUCME	Cisco Unified Communications Manager Express
CoW	Clustering over WAN
CSD	Cisco Supervisor Desktop

Acronym	Description
CSS	Calling Search Space
CSQ	Contact Service Queue
CTI	Computer Telephony Interface
CU	Cisco Unity
CUBE	Cisco Unified Border Element
CUC	Cisco Unity Connection
CUCI-LYNC	Cisco UC Integration for Lync
CUCM	Cisco Unified Communications Manager
CUCIMOC	Cisco UC Integration for Microsoft Office Communicator
CUIC	Cisco Unified Intelligence Center
DCR	Device and Credential Repository
DHCP	Dynamic Host Configuration Protocol
DN	Directory Number
DND	Do Not Disturb
DO	Delayed Offer
DPNSS	Digital Private Network Signaling System
DSCP	Differentiated Services Code Point
EMCC	Extension Mobility Cross Cluster
EO	Early Offer
FXO	Foreign Exchange Office
FXS	Foreign Exchange Station
GW	Gateway
HA	High Availability
HR	Historical Reporting
HRC	Historical Reporting Client
ICT	Inter-cluster Trunk
IPMA	Cisco IP Manager Assistant
IPPA	Cisco Unified IP Phone Agent
IPPM	IP Phone Messenger
ISDN	Integrated Services Digital Network
JTAPI	Java Telephony Application Programming Interface

Acronym	Description
LRG	Local Route Group
MCU	Multipoint Control Unit
MGCP	Media Gateway Control Protocol
MOH	Music On Hold
MSM	Mobile Skill Manager
MWI	Message Waiting Indicator
NLP	Non Linear Processing
NTP	Network Time Protocol
POTS	Plain Old Telephone Service
PCA	Personal Communication Assistant
PCoIP	PC over IP
PRI	Primary Rate Interface
PSTN	Public Switched Telephone Network
RSS	Really Simple Syndication
QRT	Quality Report Tool
QSIG	Q-Signaling protocol
SAF	Service Advertisement Framework
SIP	Session Initiation Protocol
SME	Cisco Unified Communications Manager Session Management Edition
SCCP	Skinny Client Control Protocol
SRST	Survivable Remote Site Telephony
SSL	Secure Socket Layer
TMS	Cisco TelePresence Management Suite
TNP	The New Phone
TRP	Trust Relay Point
TUI	Telephony User Interface
UCS	Unified Computing System
UCCX	Cisco Unified Contact Center Express
UMG	Unified Messaging Gateway
VCS	Cisco TelePresence Video Communication Server
VGW	Voice Gateway

Acronym	Description
VoIP	Voice over IP
VPIM	Voice Profile for Instant Messaging
VMN	Voice Mail Notification
VXC	Virtualized Experience Client
VXI	Virtualized Experience Infrastructure
WAN	Wide Area Network

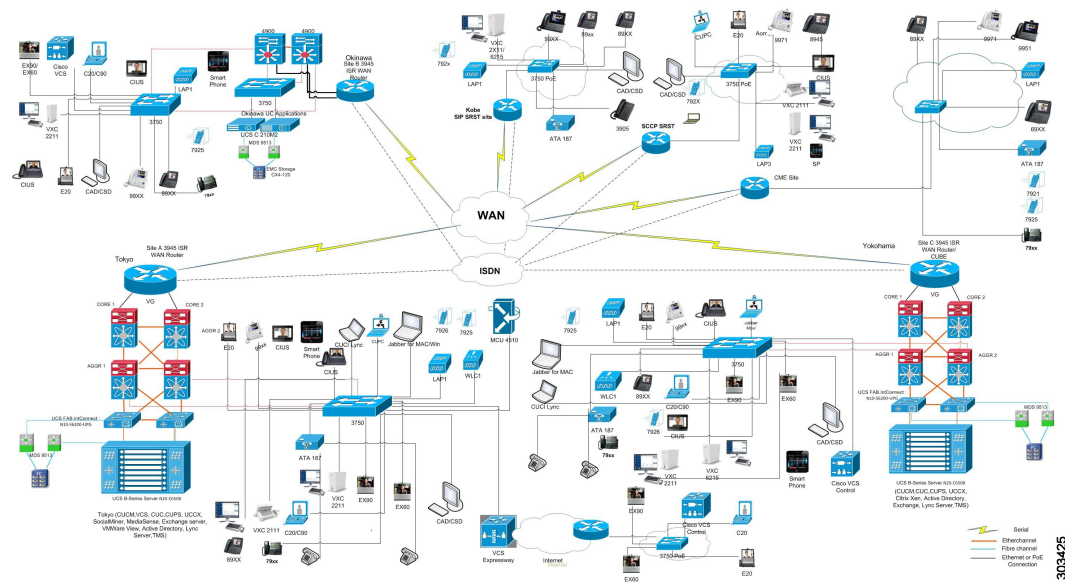


Test Topology and Environment

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Test Topology

Figure 1: Topology In Use



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Environment Matrix

Applications	Component	Version	
		Version	Locale
Call Control	Cisco Unified Communications Manager	Version	9.1.1.10000-11
		Locale	9.1.1.9902-259(JP)
		Dial Plan	3-1-9.JP
	Cisco Unified Communications Manager Express	Version	9.1
		IOS	15.3(1) T
		Locale	8.8.2.5.
	Cisco Unity Connection	Version	9.1.1.10000-11
		Locale	9.1.0.1-32(JP)
	Cisco Unified Survivable Remote Site Telephony (SRST)	Version	9.1
		IOS	15.3(1) T
Cisco TelePresence Video Communication Server (VCS)		X7.2.1	
Contact Center	Cisco Unified Contact Center Express	Version	9.0.2.10000-71
	Cisco Agent Desktop/Cisco Supervisor Desktop	Version	9.0.1
	Cisco SocialMiner	Version	9.0(1)
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	9.1.1.10000-8
		Locale	9.1.1.1000-1(JP)

Applications	Component	Version	
End Points and Clients	Unified IP Phones 6901/11/21/41/45/61 (RT Lite)		9.3(1)
	Unified IP Phones 7921G/25G/26G		1.4(3)SR1
	Unified IP Phone 7937G		1.4(4)
	Unified IP Phones 8941/8945/8961/9951/9971		9.3(2)
	Unified IP Phones 8941/45		9.3(2)
	Cisco ATA 187 Analog Telephone Adaptor		9.2.3
	Cisco Jabber for Mac		8.6.5.19623
	Cisco Jabber for Windows		9.1.2
	Cisco UC Integration™ for Lync		8.6.2
	Virtualization Experience Client 2111/2211		4.0
	Virtualization Experience Client 6215		8.7
	Cisco TelePresence System EX60/EX90		TE 6.0.1
	Cisco IP Video Phone E20		TE 4.1.1
	Quick Set C20/Integrator Package C90/SX20 Quick Set		TC 5.1.6
	Cisco Jabber Video for TelePresence		4.5.7.16762
	Cisco Jabber for iPhone		9.0.2
	Cisco Jabber IM for Android		9.0.2
	Cisco Jabber for Android		9.0.2
Cisco Jabber for IM on iPhone		1.0.3	
Communications Infrastructure	Gateways	IOS	15.3(1) T
TelePresence	Cisco TelePresence MCU 4510		4.4(3.42)
	Cisco TelePresence Management Suite		14.1.1
Wireless and Mobility	Cisco Wireless LAN Controller 44XX		7.3.1.247
	Cisco Aironet Access Point 1142		15.2
	Cisco Aironet Access Point 35XX		15.2

Applications	Component	Version	
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.0.3a
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.0.3a
	Fabric Cluster	Cisco UCS 6140	2.0.3a
	ESXi host	Blade Server	ESXi 5.0 Update 1
	VCenter Server		ESXi 5.0 Update 1
	MDS Switch	M9500	5.2(2a)
Virtualization Experience Infrastructure	VMware View	VMware View - Viewagent	4.6.0
	VMware View	VMware View - Viewclient	4.6.0
	VMware View	VMware View - Viewconnection	4.6.0
	Citrix XenDesktop	XenDesktop	5.5
Client	Operating System	Windows 7	Windows 7 - SP1 (Japanese)
	Browser	Internet Explorer, Mozilla, Chrome	IE 9, Mozilla 18.0, Chrome 26.0
	Plugins	RTMT	9.1
		JRE	1.7

Whats New?

New components:

- Cisco Jabber for iPhone in CME
- Cisco Jabber for Android in CME

Open Caveats

Defect ID	Title
Cisco Unified Communications Manager	
CSCud15006	Show details option missing in 99xx Phones when calling to 894x phones
Cisco Jabber for iPhone	

Defect ID	Title
CSCue19163	Jabber IM for iphone busy status different status in presence server
Cisco Jabber for Android	
CSCue13574	No indication of callforward in Cisco Jabber for Android when receive callfwd
Cisco Survivable Remote Site Telephony	
CSCud76535	Transfer button not works in 8941 in SRST mode during multiple transfers
Cisco Unified Communications Manager Express	
CSCue16763	When entering pickup-group no 44 ,8945 displays unknown no & disappears
CSCue17449	No change in Jabber iPhone while giving Reset in CME
CSCud97264	No indication of call-forward when received w Jabber for iPhone



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Cisco Unified Communications Manager

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.001	Call made between Cluster 1 and Cluster 2 using SIP Trunk and redirected using calling party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through SIP trunk uses the calling party's local route group as call is redirected to Phone C in Cluster 2 when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> SIP Trunk -> Cluster 2 ->Phone B -> Cluster 2 ->Phone C	Passed	
UCJ91S.CUCM.G.002	Call made between Cluster 1 and Cluster 2 using ICT trunk and redirected using calling party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through ICT trunk uses the calling party's local route group as call is redirected to Phone C in Cluster 2 when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> ICT Trunk -> Cluster 2 ->Phone B -> Cluster 2 -> Phone C	Passed	
UCJ91S.CUCM.G.003	Call made between Cluster 1 and Cluster 2 using Unified Border Element(SIP-SIP) and redirected to Cluster 3 using original called party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through Unified Border Element(SIP-SIP) uses the original called party's local route group as call is redirected to Phone C in Cluster 3 when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> SIP Trunk -> Unified Border Element -> SIP trunk -> Cluster 2 -> Phone B -> Cluster 3 -> Phone C	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.004	Call made between Cluster 1 and Cluster 2 using Unified Border Element(SIP-ICT) and redirected to Cluster 3 using original called party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through Unified Border Element(SIP-ICT) uses the original called party's local route group as call is redirected to Phone C in Cluster 3 when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> SIP Trunk -> Unified Border Element -> ICT trunk -> Cluster 2 -> Phone B -> Cluster 3 -> Phone C	Passed	
UCJ91S.CUCM.G.005	Call made between Cluster 1 and Cluster 2 using Unified Border Element(ICT-SIP) and redirected to Unified CME using original called party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through Unified Border Element(ICT-SIP) uses the original called party's local route group as call is redirected to Phone C in Unified CME when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> ICT Trunk -> Unified Border Element -> SIP trunk -> Cluster 2 -> Phone B -> Unified CME -> Phone C	Passed	
UCJ91S.CUCM.G.006	Call made between Cluster 1 and Cluster 2 using Unified Border Element(ICT-ICT) and redirected to Unified CME using original called party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through Unified Border Element(ICT-ICT) uses the original called party's local route group as call is redirected to Phone C in Unified CME when Call Forward All is Enabled in Phone B in Cluster 2.	Phone A ->Cluster 1 -> ICT Trunk -> Unified Border Element -> ICT trunk -> Cluster 2 -> Phone B -> Unified CME -> Phone C	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.007	Call made between Cluster 1 and Cluster 2 using SIP Trunk and redirected to Cluster 3 using Last redirecting party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through SIP trunk uses the last redirecting called party's local route group as call is redirected from Phone C in Cluster 2 to Phone D in Cluster 3 when Call Forward Busy is Enabled in Phone C in Cluster 2.	Phone A ->Cluster 1 -> SIP Trunk -> Cluster 2 ->Phone B -> Cluster 2 -> Phone C -> Cluster 3 ->Phone D	Passed	
UCJ91S.CUCM.G.008	Call made between Cluster 1 and Cluster 2 using ICT Trunk and redirected to Cluster 3 using Last redirecting party's local route group	To Verify the Call between Phone A in Cluster 1 and Phone B in Cluster 2 through ICT trunk uses the last redirecting called party's local route group as call is redirected from Phone C in Cluster 2 to Phone D in Cluster 3 when Call Forward Busy is Enabled in Phone C in Cluster 2.	Phone A ->Cluster 1 -> ICT Trunk -> Cluster 2 ->Phone B -> Cluster 2 -> Phone C -> Cluster 3 ->Phone D	Passed	
UCJ91S.CUCM.G.009	Call forward No Answer is given to 69xx Phone with SIP load inside a Cluster	To verify whether the Call Forward No Answer works properly in 69XX phones with SIP load when call forward No Answer is enabled in 69xx phones	Phone C-> Cluster A -> Phone A-> Cluster A-> Phone B	Passed	
UCJ91S.CUCM.G.010	Call is made to Cisco Unified IP Phone 894X inside a cluster	To verify whether the missed call notification is displayed properly in Cisco Unified IP Phone 894Xs when call is made from Phone A(Cisco Unified IP Phone 69XX) to Phone B(Cisco Unified IP Phone 894X)	Phone A-> Cluster A -> Phone B	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.198	Alerting Name for SIP phones: Calls made within the Unified CM cluster (Intra cluster)	To Verify if Alerting Name for SIP phones works properly when call is initiated within the Unified CM	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ91S.CUCM.G.200	Alerting Name for SIP phones: Calls made within the Unified CM cluster (Inter cluster)	To Verify if Alerting Name for SIP phones works properly when inter cluster call is initiated	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.308	Check the System guidance prompt in the remote destination phone when remote destination created via PSTN	To Check the system guidance prompt in the remote destination phone when remote destination is created via PSTN	IP Phone A -> Unified CM 1 -> IP Phone B -> PSTN -> Unified CM 2 -> IP Phone C	Passed	
UCJ91S.CUCM.G.311	Check the system guidance prompt in the remote destination phone when remote destination created via Unified Border Element as SIP trunk	To Verify the system guidance prompt in the remote destination phone when remote destination is created via Unified Border Element as SIP trunk	IP Phone A -> Unified CM 1 -> IP Phone B -> SIP trunk -> Unified Border Element -> SIP trunk -> Unified CM 2-> IP Phone C	Passed	
UCJ91S.CUCM.G.204	URI dialing: Call made between two Unified CM clusters via SIP Trunk	To Verify if the URI dialing feature works properly when call is initiated between two Unified CM clusters via SIP Trunk	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.208	URI dialing: Call made within the Unified CM(Intra-cluster)	To Verify if the URI dialing feature works properly when Call is initiated within the Unified CM(Intra-cluster)	IP Phone A -> Unified CM -> IP Phone B	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.220	Enhanced Location CAC: Call made between two Unified CM clusters via SIP Trunk	To Verify if the Enhanced Location CAC feature works properly when call is initiated between two Unified CM clusters via SIP Trunk	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.222	Enhanced Location CAC: make a video call between two Unified CM clusters via SIP Trunk	To Verify if the Enhanced Location CAC feature works properly when a video call is initiated between two Unified CM clusters via SIP Trunk	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.236	codec preference: Call made between two Unified CM clusters via SIP Trunk	To Verify if the codec preference feature works properly when call is initiated between two Unified CM clusters via SIP Trunk	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.248	Codec preference: Call made between two Unified CM clusters via ICT Trunk	To Verify if the codec preference exceeds works properly when call is initiated between two Unified CM clusters via ICT Trunk	IP Phone A -> Unified CM 1 -> ICT trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.251	Assured services for SIP lines with Enabling MLPP Authorization: Calls made between two Unified CM clusters via SIP Trunk	To Verify if call goes through Assured services for SIP lines works properly when call is initiated between two Unified CM clusters via SIP Trunk	IP Phone A -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone B	Passed	
UCJ91S.CUCM.G.257	Assured services for SIP lines with Enabling MLPP Authorization: Intra-cluster Calls made within the Unified CM cluster	To Verify if call goes through Assured services for SIP lines works properly when Intra-cluster Calls made within the Unified CM cluster	IP Phone A -> Unified CM -> IP Phone B	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.104	To view the discrepancy report of Unified CM for link configuration displays properly when CAC is applied in Unified CM	To Verify that the discrepancy report in the Unified CM for link configuration is displayed properly	NA	Passed	
UCJ91S.CUCM.G.106	View Quick path overview in effective path report of the Unified CM is when CAC is applied	To Verify that the quick path overview in effective path of the Unified CM for the inter-locations is displayed properly	NA	Passed	
UCJ91S.CUCM.G.094	Adding Custom User field attributes in LDAP directory page and attributes reflected in user associated device	To Verify that the new custom user field attributes is added successfully in LDAP directory page	NA	Passed	
UCJ91S.CUCM.G.020	Call made between Cluster 1 and Cluster 2 via SIP trunk and conference made to cluster 3 with original caller name and DN	To Verify that the call made via SIP trunk between Unified IP Phone A in Cluster 1 and Unified IP Phone B in Cluster 2 and made conference to Phone C in Cluster 3 displays the original caller name and caller DN in identity header when "Maintain original caller ID DN and Caller name identity header" is checked in outgoing SIP trunk	Unified IP Phone A -> Cluster 1 -> SIP trunk -> Cluster 2-> Unified IP Phone B->Cluster 3->Unified IP Phone C	Passed	

Logical ID	Title	Description	Call Component flow	Status	Defects
UCJ91S.CUCM.G.021	Call made between Cluster 1 and Cluster 2 via SIP trunk and conference call is made to cluster 3 with the caller name and DN given in SIP trunk	To Verify that the call made via SIP trunk between Unified IP Phone A in Cluster 1 and Unified IP Phone B in Cluster 2 and conference the call to Phone C in Cluster 3 displays the caller name and caller DN given in SIP trunk	Unified IP Phone A -> Cluster 1 -> SIP trunk -> Cluster 2-> Unified IP Phone B -> Cluster 3->Unified IP Phone C	Passed	
UCJ91S.CUCM.G.022	Call made between Cluster 1 and Cluster 2 via SIP trunk and conference made with caller name and DN given in SIP trunk	To Verify that the call made via SIP trunk between Unified IP Phone A in Cluster 1 and Unified IP Phone B in Cluster 2 and Conference call is made to Phone C in Cluster 2 displays the caller name and caller DN given in SIP trunk	Unified IP Phone A -> Cluster 1 -> SIP trunk -> Cluster 2-> Unified IP Phone B -> Cluster 2->Unified IP Phone C	Passed	
UCJ9S.CUCM.G.001	Call made from 99xx Phones to 894x Phones inside a cluster	To verify whether the options in 99xx phones is displayed properly when call is made to 894x phones inside a cluster	Phone A -> Cluster A -> Phone B	Failed	CSCud15006

Cisco Video Communication Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.001	Video Call Between Cisco TelePresence System Integrator Package C90 (H.323 Endpoint) registered to Cisco VCS and Cisco TelePresence SX20 Quick Set registered to Unified CM.	To Verify if video call can be established between Cisco TelePresence System Integrator Package C90 as a H.323 Endpoint registered to Cisco Video Communication Server and Cisco TelePresence SX20 Quick Set registered to Cisco Unified Communication Manager	Integrator Package C90(H.323 Endpoint) ->Cisco VCS->SIP Trunk->Unified CM->SX20 Quick Set	Passed	
UCJ91S.VCS.G.002	Video Call between Cisco TelePresence System EX60 registered to Unified CM and Cisco TelePresence System Integrator Package C90 as a H.323 Endpoint in Cisco VCS	To Verify if video call can be performed between Cisco TelePresence System EX60 registered to Cisco Unified Communication Manager and Cisco TelePresence System Integrator Package C90(H.323 Endpoint) registered to Cisco Video Communication Server	EX60->Unified CM->SIP Trunk->Cisco VCS->Integrator Package C90(H.323 Endpoint)	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.003	Video Call between Cisco TelePresence System EX90 registered to Unified CM and Cisco TelePresence System Integrator Package C90 as a SIP Endpoint in Cisco VCS	To Verify if video call can be performed between Cisco TelePresence System EX90 registered to Cisco Unified Communication Manager and Cisco TelePresence System Integrator Package C90(SIP Endpoint) registered to Cisco Video Communication Server	EX90->Unified CM ->SIP Trunk->Cisco VCS->Integrator Package C90(SIP Endpoint)	Passed	
UCJ91S.VCS.G.004	Video Call Between Cisco TelePresence System Integrator Package C90 as a H.323 Endpoint registered to Cisco VCS and Cisco Unified IP Phone 9971 registered to Unified CM	To Verify if video call can be established between Cisco TelePresence System Integrator Package C90 registered as a H.323 Endpoint to Cisco Video Communication Server and Cisco Unified IP Phone 9971 registered to Cisco Unified Communication Manager	Integrator Package C90(H.323 Endpoint) ->Cisco VCS->SIP Trunk->Unified CM->Cisco Unified IP Phone 9971	Passed	
UCJ91S.VCS.G.005	Video Call Between Cisco TelePresence System Integrator Package C90 registered as a H.323 Endpoint to Cisco VCS and Cisco Unified IP Phone 8941 registered to Unified CM	To Verify if video call can be established between Cisco TelePresence System Integrator Package C90 registered as a H.323 Endpoint to Cisco Video Communication Server and Cisco Unified IP Phone 8941 registered to Cisco Unified Communication Manager	Integrator Package C90(H.323 Endpoint) ->Cisco VCS->SIP Trunk->Unified CM->Cisco Unified IP Phone 8941	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.006	Video Call Between Cisco TelePresence System Integrator Package C90 registered to Unified CM and Cisco TelePresence System EX90(SIP Endpoint) registered to Cisco VCS.	To Verify if video call can be established between Cisco TelePresence System Integrator Package C90 registered to Cisco Unified Communication Manager and Cisco TelePresence System EX90 registered as a SIP Endpoint to Cisco Video Communication Server	Integrator Package C90 ->Unified CM ->SIP Trunk-> Cisco VCS ->Cisco TelePresence System EX90(SIP Endpoint)	Passed	
UCJ91S.VCS.G.007	Hold and Resume Video call Between Cisco TelePresence System Integrator Package C90 registered as a H.323 Endpoint and Cisco TelePresence System Quick Set C20 registered to Unified CM	To verify if hold and Resume video call between Cisco TelePresence System Integrator Package C90(H.323 Endpoint) and Cisco TelePresence System Quick Set C20 works successfully	Integrator Package C90(H.323 Endpoint)-> Cisco VCS -> SIP Trunk ->Unified CM->Quick Set C20-> Integrator Package C90-> Hold/Resume	Passed	
UCJ91S.VCS.G.008	Hold and Resume Video call Between Cisco IP Video Phone E20 and Cisco TelePresence System Integrator Package C90	To verify if hold and Resume video call between Cisco IP Video Phone E20 and Cisco TelePresence System Integrator Package C90 as a H.323 Endpoint works successfully	Integrator Package C90 -> Unified CM -> SIP Trunk ->Cisco VCS-> Cisco IP Video Phone E20-> Integrator Package C90-> Hold/Resume	Passed	
UCJ91S.VCS.G.009	Hold and Resume Video call Between Cisco IP Video Phone E20 and Cisco TelePresence System Integrator Package C90(SIP Endpoint)	To verify if hold and Resume video call between Cisco IP Video Phone E20 and Cisco TelePresence System Integrator Package C90 as a SIP Endpoint works successfully	Integrator Package C90(SIP Endpoint) -> Unified CM -> SIP Trunk ->Cisco VCS-> Cisco IP Video Phone E20-> Integrator Package C90-> Hold/Resume	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.010	Hold and Resume Video call between Cisco TelePresence System Integrator Package C90(H.323 Endpoint) and Cisco TelePresence System EX60	To verify if hold and Resume video call between Cisco TelePresence System EX60 and Cisco TelePresence System Integrator Package C90 works successfully	Integrator Package C90(H.323 Endpoint)-> Cisco VCS -> SIP Trunk ->Unified CM-> Cisco TelePresence System EX60-> Integrator Package C90-> Hold/Resume	Passed	
UCJ91S.VCS.G.011	Hold and Resume Video call between Cisco TelePresence System Integrator Package C90(H.323 Endpoint) and Cisco TelePresence System EX90	To verify if hold and Resume video call between Cisco TelePresence System EX90 and Cisco TelePresence System Integrator Package C90 works successfully	Integrator Package C90(H.323 Endpoint)-> Cisco VCS -> SIP Trunk ->Unified CM-> Cisco TelePresence System EX90-> Integrator Package C90-> Hold/Resume	Passed	
UCJ91S.VCS.G.012	Hold and Resume Video call between Cisco TelePresence System Integrator Package C90(H.323 Endpoint) and Cisco Unified IP Phone 9971	To verify if hold and Resume video call between Cisco Unified IP Phone 9971 and Cisco TelePresence System Integrator Package C90 works successfully	Integrator Package C90(H.323 Endpoint)-> Cisco VCS -> SIP Trunk ->Unified CM-> Cisco Unified IP Phone 9971->Integrator Package C90-> Hold/Resume	Passed	
UCJ91S.VCS.G.013	Presentation share between Cisco TelePresence System Integrator Package C90 registered to Unified CM & Cisco TelePresence System EX60 registered to Cisco VCS	To Verify if Cisco TelePresence System Integrator Package C90 registered to Cisco Unified Communication Manager & Cisco TelePresence System EX60 user registered to Cisco Video Communication Server can share presentation.	Cisco TelePresence System EX60->Cisco VCS->SIP Trunk->Unified CM ->Integrator Package C90->initiate presentation share	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.014	Presentation share between Cisco TelePresence System Integrator Package C90 registered to Cisco VCS & Cisco IP Video Phone E20 registered to Unified CM.	To verify if Cisco TelePresence System Integrator Package C90 registered to Cisco Video Communication Server & Cisco IP Video Phone E20 user registered to Cisco Unified Communication Manager can share presentation.	Cisco IP Video Phone E20->Unified CM->SIP Trunk->Cisco VCS->Integrator Package C90->initiate presentation share	Passed	
UCJ91S.VCS.G.015	Presentation Share via Web Interface in Cisco TelePresence System Integrator Package C90	To verify if User can able to initiate Presentation Share via Web interface.	Integrator Package C90->Cisco VCS->Web UI-> Start Presentation->Quick Set C20	Passed	
UCJ91S.VCS.G.016	Video Call Between Cisco Telepresence System Quick Set C20 registered as a SIP Endpoint to Cisco VCS and Cisco Telepresence System Integrator Package C90 registered to Unified CM	To verify if video call can be established between Cisco Telepresence System Quick Set C20 registered as a SIP Endpoint to Cisco Video Communication Server and Cisco Telepresence System Integrator Package C90 registered to Cisco Unified Communication Manager	Quick Set C20(SIP Endpoint) ->Cisco VCS->SIP Trunk->Unified CM->Integrator Package C90	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.017	Video Call Between Cisco Telepresence System Quick Set C20 registered as a H.323 Endpoint to Cisco VCS and Cisco Telepresence System Integrator Package C90 registered to Unified CM	To verify if video call can be established between Cisco Telepresence System Quick Set C20 registered as a H.323 Endpoint to Cisco Video Communication Server and Cisco Telepresence System Integrator Package C90 registered to Cisco Unified Communication Manager	Quick Set C20(H.323 Endpoint) ->Cisco VCS->SIP Trunk->Unified CM->Integrator Package C90	Passed	
UCJ91S.VCS.G.018	Inter Cluster Video call between Cisco telepresence System Quick Set C20 registered in Cisco VCS as a H.323 endpoint and Cisco Telepresence System SX20 Quick Set registered in Cisco VCS	To Verify if inter cluster Video call between Cisco telepresence System Quick Set C20 registered in Cisco Video Communication Server as a H.323 endpoint and Cisco Telepresence System SX20 Quick Set registered in Cisco Video Communication Server Successfully	Quick Set C20(H.323 Endpoint) ->Cisco VCS->SIP Trunk->Cisco VCS->SX20 Quick Set	Passed	
UCJ91S.VCS.G.019	Presentation sharing between Cisco telepresence System Quick Set C20 registered with Unified CM and Cisco IP Video Phone E20 registered with Cisco VCS	To Verify if Presentation sharing between Cisco telepresence System Quick Set C20 registered with Cisco Unified Communication Manager and Cisco IP Video Phone E20 registered with Cisco Video Communication Server Successfully	Quick Set C20(SIP Endpoint) ->Unified CM->SIP Trunk->Cisco VCS->E20	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.020	Presentation Share from SX20 Quickset to E20 Via Unified Border Element	To Verify if Presentation Share are working from Cisco Telepresence Quickset SX20 to E20 via Unified Border Element	SX20 QuickSet->Cluster 1->Unified Border Element->Cluster 2->E20	Passed	
UCJ91S.VCS.G.021	Blind Transfer in SX20 Quickset registered in Unified CM	To Verify that Blind Transfer in Cisco Telepresence SX20 Quickset registered in Cisco Unified Communication Manager works Successfully	SX20 Quick Set ->Unified CM->E20->Transfer->EX60	Passed	
UCJ91S.VCS.G.022	Inter cluster Different Call rate in SX20 Quickset registered in Cisco VCS	To Verify inter cluster call in Different Call rate is Working in Cisco Video Communication Server registered Cisco Telepresence SX20 Quickset	SX20 Quickset->Cisco VCS(Cluster 1)->SIP Trunk->Cisco VCS(Cluster 2)-> E20	Passed	
UCJ91S.VCS.G.023	Hold/Resume in SX20 Quickset registered as a H.323 and Quickset C20 Via Cisco VCS Expressway	To Verify if Hold/Resume in Cisco Telepresence SX20 Quickset registered as a H.323 End Point and Quickset C20 Via Cisco VCS Expressway works Successfully	SX20 Quickset->Cisco VCS->Cisco VCS Expressway->Cisco VCS-> Quickset C20	Passed	
UCJ91S.VCS.G.024	Presentation Shared in SX20 Quickset registered as a H.323 End Point in Cisco VCS and Quickset C20 Via Cisco VCS Expressway	To Verify if Presentation Shared in Cisco telepresence SX20 Quickset registered as a H.323 End Point in Cisco VCS and Quickset C20 Via Cisco VCS Expressway works Successfully	SX20 Quickset->Cisco VCS->Cisco VCS Expressway-> Cisco VCS-> Quickset C20	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.025	Presentation Shared in SX20 Quickset registered as a H.323 End Point in Cisco VCS and EX90 Via Cisco VCS Expressway	To Verify if Presentation Shared in Cisco telepresence SX20 Quickset registered as a H.323 End Point in Cisco VCS and EX90 Via Cisco VCS Expressway works Successfully	SX20 Quickset->Cisco VCS->Cisco VCS Expressway->Cisco VCS-> EX90	Passed	
UCJ91S.VCS.G.026	Presentation Shared in SX20 Quickset registered as a H.323 End Point in Cisco VCS and EX90 as a H.323 End Point Via Cisco VCS Expressway	To Verify if Presentation Shared in Cisco telepresence SX20 Quickset and EX90 registered as a H.323 End Point in Cisco VCS and Via Cisco VCS Expressway works successfully	SX20 Quickset->Cisco VCS->Cisco VCS Expressway-> Cisco VCS ->EX90	Passed	
UCJ91S.VCS.G.027	Different Call rate for E20 registered in Cisco VCS	To Verify if Different Call rate is working for Cisco Video IP Phone E20 registered in Cisco Video Communication Server	E20->Cisco VCS-> SX20 Quickset	Passed	
UCJ91S.VCS.G.028	Call Forward all in E20 registered in unified CM Via Unified Border Element	To Verify that Call Forward all in Cisco IP Video Phone E20 registered in unified CM Via Unified Border Element works Successfully	E20->Cluster 1-> Unified Border Element-> Cluster 2-> SX20 Quick set-> CFA	Passed	
UCJ91S.VCS.G.029	Inter cluster Adhoc Conference in E20 registered in Unified CM	To Verify that Adhoc Conference in Cisco IP Video Phone E20 registered in Unified CM works Successfully	E20->Cluster 1-> EX90 ->Unified Border Element->Cluster 2->EX90-> Join	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.030	Adhoc Conference in E20 registered in Cisco VCS	To Verify that Adhoc Conference in Cisco IP Video Phone E20 registered in Cisco Video Communication Server works Successfully	E20->Cisco VCS->SX20 Quick set->Join->Integrated Package C90	Passed	
UCJ91S.VCS.G.031	Presentation Sharing in Adhoc Conference	To Verify if Share Presentation in Adhoc Conference in Cisco IP Video Phone E20 works successfully	E20->Unified CM->Integrated Package C90 ->Cluster 1->Unified Border Element->Cluster 2->EX90-> Join -> Presentation share	Passed	
UCJ91S.VCS.G.032	Show/Hide Presentation in Cisco IP Video Phone E20 Via Cisco VCS Expressway	To Verify that Show/Hide Presentation in Cisco IP Video Phone E20 Via Cisco VCS Expressway works successfully	E20->Cisco VCS->Cisco VCS Expressway->Cisco VCS->SX20 Quick Set	Passed	
UCJ91S.VCS.G.033	Shared line support in Cisco TelePresence System EX60 & EX90	To Verify if shared line is working between Cisco TelePresence System EX60 , Cisco TelePresence System EX90 registered in Cisco Video Communication Server	EX60->Cisco VCS->EX90	Passed	
UCJ91S.VCS.G.034	Adhoc conferencing in Unified CM	To Verify if Adhoc conferencing working Multi Point Control Unit registered to Cisco Unified Communication Manager	EX60->MCU 4510->Unified CM->EX90	Passed	
UCJ91S.VCS.G.035	Check Cisco TelePresence System EX60 with a series of presentations	To Verify if Cisco TelePresence System EX60 with a series of presentations	EX60->Cisco VCS->EX90 ->Presentation share	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.036	Call Forward all in Cisco Telepresence system EX60 and EX90	To Verify if call forward all working from the Touch Panel of Cisco TelePresence System EX60 & Cisco TelePresence System EX90	EX60->Unified CM -> Touch panel ->EX60	Passed	
UCJ91S.VCS.G.037	Video Conference in Cisco Telepresence System EX60	To Verify if video Conference works between Cisco TelePresence System EX60 , Cisco TelePresence System EX90 registered in Cisco Unified Communication Manager and Cisco TelePresence System EX60 registered in Cisco Video Communication Server	EX60,EX90 ->Unified CM ->SIP Trunk -> Cisco VCS ->EX60	Passed	
UCJ91S.VCS.G.038	MWI for Cisco TelePresence System EX90	To Verify if Message Waiting Indicator works in Cisco TelePresence System EX90 registered in Cisco Unified Communication Manager	EX90(MWI)-> Unified CM-> EX60	Passed	
UCJ91S.VCS.G.039	Check Different Call rate in Cisco TelePresence System EX90	To Verify if Different Call rate is Working in Cisco TelePresence System EX90	EX90(Different call rate)-> Unified CM-> 9951	Passed	
UCJ91S.VCS.G.040	Check Cisco TelePresence System EX90 with a series of presentations	To Verify if Series of presentation is working in Cisco TelePresence System EX90 registered in Cisco Video Communication Server	EX60->Cisco VCS->EX90 ->Presentation share	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.041	Video Call Between Video Endpoint EX Series registered as a H.323 Endpoint in Cisco VCS and Lync Client registered with Lync Server.	To Verify if the user can make a Call from Video Endpoints registered as a H.323 Endpoint with Cisco Video Communication Server to Lync Client registered with Lync Server	EX60(H.323 Endpoint) -> Cisco VCS -> SIP Trunk-> Lync Server -> Lync Client	Passed	
UCJ91S.VCS.G.042	Video Call Between Video Endpoint EX Series registered as a SIP Endpoint in Cisco VCS and Lync Client registered with Lync Server.	To Verify if the user can make a Call from Video Endpoints registered as a SIP Endpoint with Cisco Video Communication Server to Lync Client registered with Lync Server	EX90(SIP Endpoint) -> Cisco VCS -> SIP Trunk-> Lync Server -> Lync Client	Passed	
UCJ91S.VCS.G.043	Hold and Resume a Video Call from Video Endpoint SX20 Quick Set registered as a H.323 Endpoint in Cisco VCS to Lync Client registered with Lync Server.	To Verify if the user can make a Call from Video Endpoints SX20 QuickSet registered as a H.323 Endpoint with Cisco Video Communication Server to Lync Clients registered with Lync Server and perform Hold and Resume Operation Works Successfully	SX20 QuickSet(H.323 Endpoint)-> Cisco VCS -> SIP Trunk -> Lync Server -> Lync Client-> Hold/Resume	Passed	
UCJ91S.VCS.G.044	Intra Cluster Video Call Between SX20 Quickset registered as a SIP Endpoint in Cisco VCS and Lync Client registered with Lync Server.	To Verify if the user can make a Call from Video Endpoints SX20 Quickset registered as a SIP Endpoint with Cisco Video Communication Server to Lync Clients registered with Lync Server	SX20 QuickSet (SIP Endpoint) -> Cisco VCS -> SIP Trunk -> Lync Server -> Lync Client	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VCS.G.045	Hold and Resume an Intra-Cluster Video Call from Video Endpoint EX Series registered as a SIP Endpoint in Cisco VCS to Lync Client registered with Lync Server.	To Verify if the user can make a Call from Video Endpoints registered as a SIP Endpoint with Cisco VCS to Lync Clients registered with Lync Server and perform Hold and Resume Operation in Video Endpoint EX Series (SIP) registered with Cisco VCS	EX90(SIP Endpoint)->Cisco VCS-> SIP Trunk->Lync Server ->Lync Client ->Hold/resume	Passed	
UCJ91S.VCS.G.046	Presentation share between Video Endpoint QuickSet C20 registered to Cisco Video Communication Server and Lync Clients registered to Lync Server	To Verify if Presentation shared in Video Endpoint QuickSet C20 registered to Cisco Video Communication Server and Lync Client registered to Lync Server works Successfully	QuickSet C20 (H.323 Endpoint) -> Cisco VCS -> SIP Trunk-> Lync Server -> Lync Client ->Initiate Presentation	Passed	
UCJ91S.VCS.G.047	Presentation shared between Video Endpoint SX20 QuickSet registered to Virtual Cisco Video Communication Server and Unified IP Phones(99XX/89XX) registered with Unified CM	To Verify if Video Endpoint SX20 QuickSet registered to virtual Cisco Video communication Server and Unified IP Phones(99XX/89XX) registered with Unified Communication Manager can share presentation.	SX20 QuickSet (SIP Endpoint) -> Cisco VCS -> SIP Trunk -> Unified CM ->Unified IP Phones(99XX/89XX) Video Endpoint->Initiate Presentation	Passed	

Cisco Virtualization Experience Client

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91S.VXIG.001	Inter Cluster audio call between Unified IP Phone placed in Unified CME and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster2 by using SIP Trunk	Verify that audio call between Cisco Unified IP Phone placed in Unified CME and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster2 by using SIP Trunk established successfully	IP Phone->Unified CME ->SIP Trunk->Cluster2->Cuci-Lync->VXC 6215	Passed	
UC91S.VXIG.002	Inter Cluster Video call between Unified IP Phone placed in Unified CME and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster2 by using SIP Trunk	Verify that audio call between Cisco Unified IP Phone placed in Unified CME and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster2 by using SIP Trunk established successfully	IP Phone-> Unified CME->SIP Trunk-> Cluster2->Cuci-Lync-> VXC 6215	Passed	
UC91S.VXIG.006	Desktop Share between Cisco UC Integration™ for Microsoft Lync in non VDI Environment and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI)	Verify that Desktop has been shared between Cisco UC Integration for Microsoft Lync in non VDI Environment and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI)	Cuci-Lync (NON-VDI)->Unified CM->Cuci-Lync (VXI)->VXC 6215	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.VXIG.016	Shared Line in Cisco Jabber for Windows using Virtual Environment with Cisco TelePresence System EX90	Verify Shared Line is Working in Virtual Environment for Cisco Jabber for Windows associating with VXC-6215	EX90->Unified CM 1->Cisco Jabber for Windows ->VXC 6215 ->EX60	Passed	
UCJ91S.VXIG.017	Intra Cluster audio call between Cisco TelePresence System EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk	Verify that audio call between Cisco TelePresence System EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk established successfully	EX90->Cisco VCS ->SIP Trunk->Unified CM->VXI->Cuci-Lync->VXC 6215	Passed	
UCJ91S.VXIG.019	Intra Cluster call Transfer between Cisco TelePresence System EX60 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk	Verify that call Transfer between Cisco TelePresence System EX60 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk established successfully	EX60->Cisco VCS ->SIP Trunk->Unified CM->VXI->Cuci-Lync->VXC 6215	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91S.VXIG022	Firewall Traversal-Video call between Cisco TelePresence System EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using Traversal Zone via VCS Expressway.	Verify that Video call between Cisco TelePresence System EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using VCS Expressway	EX90->Cisco VCS->SIP Trunk->Unified CM->VXI->Cuci-Lync->Traversal Zone -> VCS Expressway->Cisco VCS->EX90	Passed	
UC91S.VXIG034	Intra Cluster Video Conference call between Cisco TelePresence System EX60 and EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk	Verify that Video Conference call between Cisco TelePresence System EX60 and EX90 registered in Cisco Video Communication Server and Cisco UC Integration for Microsoft Lync using Virtual environment(VXI) placed in Cluster1 by using SIP Trunk established successfully	EX90->Cisco VCS ->EX60->SIP Trunk->Unified CM->VXI->Cuci-Lync->VXC 6215	Passed	

Cisco Jabber for iPhone

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJIG.001	Missed call Notification when call between Cisco Jabber for iPhone and 6961 in different Cluster via Unified Border Element through SIP Trunk	Verify that When 6961 gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	6961-> Unified CM 1-> SIP Trunk-> Unified Border Element ->SIP Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	
UCJ91SCJIG.006	Missed call Notification when call between Cisco Jabber for iPhone and 7975 in different Cluster through ICT Trunk	Verify that When 7975 gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	7975-> Unified CM 1-> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	
UCJ91SCJIG.007	Missed call Notification when call between Cisco Jabber for iPhone and 8961 in same Cluster.	Verify that When 8961 gives missed call to Cisco Jabber for iPhone placed in same cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	8961-> Unified CM 1-> Cisco Jabber for iPhone.	Passed	
UCJ91SCJIG.015	Connection Lost Notification when Cisco Jabber for iPhone is disconnected from the network.	Verify that notification shown when Cisco Jabber for iPhone is disconnected from the network.	NA	Passed	
UCJ91SCJIG.018	Missed call Notification when call between Cisco Jabber for iPhone and Cisco Jabber for Android in different Cluster via Unified Border Element through ICT Trunk	Verify that When Cisco Jabber for Android gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Cisco Jabber for Android-> Unified CM 1-> ICT Trunk-> Unified Border Element -> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CJIG.019	Missed call Notification when call between Cisco Jabber for iPhone and Cisco Jabber for Android in different Cluster via Unified Border Element through SIP-ICT trunk	Verify that When Cisco Jabber for Android gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Cisco Jabber for Android-> Unified CM 1-> SIP Trunk-> Unified Border Element -> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	
UCJ91S.CJIG.021	Missed call Notification when call between Cisco Jabber for iPhone and Cisco Jabber for Android in different Cluster through SIP Trunk	Verify that When Cisco Jabber for Android gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Cisco Jabber for Android-> Unified CM 1-> SIP Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	
UCJ91S.CJIG.035	Missed call Notification when call between Cisco Jabber for iPhone and Cisco Jabber for Windows in different Cluster through SIP Trunk	Verify that When Cisco Jabber for Windows gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Cisco Jabber for Windows-> Unified CM 1-> SIP Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	
UCJ91S.CJIG.046	Missed call Notification when call between Cisco Jabber for iPhone and Cisco Jabber for Mac in different Cluster via Unified Border Element through ICT Trunk	Verify that When Cisco Jabber for Mac gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Cisco Jabber for Mac-> Unified CM 1-> ICT Trunk-> Unified Border Element -> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CJIG.059	Users view organizational hierarchy of their co-workers by Creating sub users under a main user in Cisco Jabber for iPhone directory lookup.	Verify that users view organizational hierarchy of their co-workers by creating sub users under a main user in Cisco Jabber for iPhone directory lookup.	NA	Passed	
UCJ91S.CJIG.062	Missed call Notification when call between Cisco Jabber for iPhone and Video End Point placed in different cluster through ICT Trunk	Verify that When Video End Points registered with Unified CM gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Video End Points-> Unified CM 2 ->ICT Trunk-> Unified CM 1-> Cisco Jabber for iPhone.	Passed	
UCJ91S.CJIG.066	Missed call Notification when call between Cisco Jabber for iPhone and Video End Point placed in different via Unified Border Element cluster through ICT-SIP Trunk	Verify that When Video End Points registered with Unified CM gives missed call to Cisco Jabber for iPhone placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for iPhone.	Video End Points-> Unified CM 2 ->ICT Trunk-> Unified Border Element ->SIP Trunk->Unified CM 1-> Cisco Jabber for iPhone.	Passed	
UCJ91S.CJIG.074	Transfer a call from Cisco Jabber for iPhone to 6961 in different Cluster via Unified Border Element through SIP Trunk	Verify that When 6941 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to 6961 successfully.	6941-> Unified CM 1-> SIP Trunk-> Unified Border Element ->SIP Trunk->Unified CM 2-> Cisco Jabber for Iphone->6961	Passed	
UCJ91S.CJIG.076	Transfer a call from Cisco Jabber for iPhone to 8961 in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When 8941 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to 8961 successfully.	8941-> Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Unified CM 2-> Cisco Jabber for Iphone->8961	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CJIG.080	Transfer a call from Cisco Jabber for iPhone to 8961 in same cluster	Verify that When 8941 make call to Cisco Jabber for iPhone placed in same cluster and call is transferred to 8961 successfully.	8941-> Unified CM 1-> Cisco Jabber for iPhone->8961	Passed	
UCJ91S.CJIG.083	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Android in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When 8941 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to Cisco Jabber for Android successfully.	8941-> Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone->Cisco Jabber for Android	Passed	
UCJ91S.CJIG.086	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Android in different Cluster via through SIP Trunk	Verify that When 9951 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to Cisco Jabber for Android successfully.	9951-> Unified CM 1-> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone->Cisco Jabber for Android	Passed	
UCJ91S.CJIG.089	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Windows in different Cluster via Unified Border Element through ICT Trunk	Verify that When 6961 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to Cisco Jabber for Windows successfully.	6961-> Unified CM 1-> ICT Trunk-> Unified Border Element ->ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone->Cisco Jabber for Windows	Passed	
UCJ91S.CJIG.090	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Windows in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When 8941 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to Cisco Jabber for Windows successfully.	8941-> Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone->Cisco Jabber for Windows	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJIG.093	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Windows in different Cluster via through SIP Trunk	Verify that When 9951 make call to Cisco Jabber for iPhone placed in different cluster and call is transferred to Cisco Jabber for Windows successfully.	9951-> Unified CM 1-> ICT Trunk->Unified CM 2-> Cisco Jabber for iPhone->Cisco Jabber for Windows	Passed	
UCJ91SCJIG.094	Transfer a call from Cisco Jabber for iPhone to Cisco Jabber for Windows in same cluster	Verify that When 8941 make call to Cisco Jabber for iPhone placed in same cluster and call is transferred to Cisco Jabber for Windows successfully.	8941-> Unified CM 1-> Cisco Jabber for iPhone->Cisco Jabber for Windows	Passed	
UCJ91SCJIG.101	Jabber IM for iPhone status in the Presence server	Verify that status of Jabber IM for iPhone Busy mode is shown same in the Cisco Unified CM IM & Presence Server	NA	Failed	CSCue19163

Cisco Jabber for Android

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJAG.001	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from 9971 in different Cluster via Unified Border Element through SIP Trunk	Verify that When 9971 send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	9971-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIAG002	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from 9951 in different Cluster via Unified Border Element through ICT Trunk	Verify that When 9951 send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	9951-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCIAG010	Delete the Visual Voice Mail in Cisco Jabber for Android send from 8961 in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When 8961 send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	8961-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCIAG011	Delete the Visual Voice Mail in Cisco Jabber for Android send from 8945 in different Cluster via Unified Border Element through ICT-SIP Trunk	Verify that When 8945 send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	8945-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCIAG019	Mark read Voice Mail as unread Voice Mail in Cisco Jabber for Android when 8941 send visual Voice Mail which is in different Cluster through SIP Trunk	Verify that When 8941 send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to mark read Voice Mail as unread Voice Mail.	8941-> Cisco Unified CM 1->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ9ISCIAG021	Mark read Voice Mail as unread Voice Mail in Cisco Jabber for Android when 6945 send visual Voice Mail which is in same Cluster through direct call.	Verify that When 6945 send Visual Voice Mail to Cisco Jabber for Android placed in same cluster, then Cisco Jabber for Android should be able to mark read Voice Mail as unread Voice Mail.	6945-> Cisco Unified CM 1-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG027	Newest Voice Mail should be shown first in the Voice Mail list when 6961 send Visual Voice Mail to Cisco Jabber for Android placed in different Cluster through ICT Trunk	Verify that When 6961 send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then newest Visual Voice Mail should be shown first in Cisco Jabber for Android Voice Mail list.	6961-> Cisco Unified CM 1-> ICT Trunk-> Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG031	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for iPhone in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When Cisco Jabber for iPhone send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG032	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for iPhone in different Cluster via Unified Border Element through ICT-SIP Trunk	Verify that When Cisco Jabber for iPhone send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIAG038	Delete the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for iPhone in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When Cisco Jabber for iPhone send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCIAG039	Delete the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for iPhone in different Cluster via Unified Border Element through ICT-SIP Trunk	Verify that When Cisco Jabber for iPhone send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCIAG049	Mark read Voice Mail as unread Voice Mail in Cisco Jabber for Android when Cisco Jabber for iPhone send visual Voice Mail which is in same Cluster through direct call.	Verify that When Cisco Jabber for iPhone send Visual Voice Mail to Cisco Jabber for Android placed in same cluster, then Cisco Jabber for Android should be able to mark read Voice Mail as unread Voice Mail.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> Cisco Jabber for Android.	Passed	
UC91SCIAG054	Newest Voice Mail should be shown first in the Voice Mail list when Cisco Jabber for iPhone send Visual Voice Mail to Cisco Jabber for Android placed in different Cluster through SIP Trunk	Verify that When Cisco Jabber for iPhone send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then newest Visual Voice Mail should be shown first in Cisco Jabber for Android Voice Mail list.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> SIP Trunk-> Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ9ISCIAG055	Newest Voice Mail should be shown first in the Voice Mail list when Cisco Jabber for iPhone send Visual Voice Mail to Cisco Jabber for Android placed in different Cluster through ICT Trunk	Verify that When Cisco Jabber for iPhone send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then newest Visual Voice Mail should be shown first in Cisco Jabber for Android Voice Mail list.	Cisco Jabber for iPhone-> Cisco Unified CM 1-> ICT Trunk-> Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG113	Authorized or unauthorized users using SIP Digest Authentication technique in Cisco Jabber for Android.	Verify that the user is authorized or unauthorized using SIP digest Authentication technique in Cisco Jabber for Android.	Nil	Passed	
UCJ9ISCIAG085	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for Windows in different Cluster via Unified Border Element through SIP Trunk	Verify that When Cisco Jabber for Windows send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	Cisco Jabber for Windows-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG090	Click play and pause while playing the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for Windows in different Cluster through ICT Trunk	Verify that When Cisco Jabber for Windows send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to play and pause the Visual Voice Mail.	Cisco Jabber for Windows-> Cisco Unified CM 1->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJAG093	Delete the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for Windows in different Cluster via Unified Border Element through ICT Trunk	Verify that When Cisco Jabber for Windows send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	Cisco Jabber for Windows-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCJAG094	Delete the Visual Voice Mail in Cisco Jabber for Android send from Cisco Jabber for Windows in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When Cisco Jabber for Windows send Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to delete Visual Voice Mail.	Cisco Jabber for Windows-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCJAG.102	Mark read Voice Mail as unread Voice Mail in Cisco Jabber for Android when Cisco Jabber for Windows send visual Voice Mail which is in different Cluster via Unified Border Element through ICT-SIP Trunk	Verify that When Cisco Jabber for Windows send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then Cisco Jabber for Android should be able to mark read Voice Mail as unread Voice Mail.	Cisco Jabber for Windows-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCJAG.110	Newest Voice Mail should be shown first in the Voice Mail list when Cisco Jabber for Windows send Visual Voice Mail to Cisco Jabber for Android placed in different Cluster through SIP Trunk	Verify that When Cisco Jabber for Windows send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then newest Visual Voice Mail should be shown first in Cisco Jabber for Android Voice Mail list.	Cisco Jabber for Windows-> Cisco Unified CM 1-> SIP Trunk-> Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ9ISCIAG.111	Newest Voice Mail should be shown first in the Voice Mail list when Cisco Jabber for Windows send Visual Voice Mail to Cisco Jabber for Android placed in different Cluster through ICT Trunk	Verify that When Cisco Jabber for Windows send Visual Voice Mail to Cisco Jabber for Android placed in different cluster, then newest Visual Voice Mail should be shown first in Cisco Jabber for Android Voice Mail list.	Cisco Jabber for Windows-> Cisco Unified CM 1-> ICT Trunk-> Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UCJ9ISCIAG.117	Transfer a call from Cisco Jabber for Android to 6921 in different Cluster via Unified Border Element through ICT Trunk	Verify that When 6961 make call to Cisco Jabber for Android placed in different cluster and call is transferred to 6921 successfully.	6961-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android->6921	Passed	
UCJ9ISCIAG.118	Transfer a call from Cisco Jabber for Android to 8961 in different Cluster via Unified Border Element through SIP-ICT Trunk	Verify that When 8941 make call to Cisco Jabber for Android placed in different cluster and call is transferred to 8961 successfully.	8941-> Cisco Unified CM 1-> SIP Trunk-> Unified Border Element ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android->8961	Passed	
UCJ9ISCIAG.122	Transfer a call from Cisco Jabber for Android to 8961 in same cluster	Verify that When 8941 make call to Cisco Jabber for Android placed in same cluster and call is transferred to 8961 successfully.	8941-> Cisco Unified CM 1-> Cisco Jabber for Android->8961	Passed	
UCJ9ISCIAG.124	Missed call Notification when call between Cisco Jabber for Android and 6945 in different Cluster via Unified Border Element through ICT Trunk	Verify that When 6945 gives missed call to Cisco Jabber for Android placed in different cluster and notification should be shown with caller id in Cisco Jabber for Android.	6945-> Cisco Unified CM 1-> ICT Trunk-> Unified Border Element -> ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJAG.126	Missed call Notification when call between Cisco Jabber for Android and 7961 in different Cluster through SIP Trunk	Verify that When 7961 gives missed call to Cisco Jabber for Android placed in different cluster and notification should be shown with caller id in Cisco Jabber for Android.	7961-> Cisco Unified CM 1-> SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Android.	Passed	
UC91SCJAG.141	Display of For-DN in Jabber for Android when receive a call forward.	Verify that when 6941 transfer the call of 8941 to Jabber for Android, Jabber for Android rings with displaying For DN of 6941	8941->Cisco Unified CM->6941->Cisco Jabber for Android	Failed	CSCue13574

Cisco Jabber for Windows

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJWG.003	Inter cluster audio call between Cisco Jabber for Windows as Soft phone mode placed in cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 through SIP Trunk	To Verify that inter cluster audio call between Cisco Jabber for Windows as soft phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 established successfully through SIP Trunk and users can communicate each other	Cisco Jabber for Windows-> Cluster1->SIP Trunk->Cluster2->69XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJWG007	Inter cluster audio call between Cisco Jabber for Windows as Soft phone mode in Cluster1 and Cisco Unified IP Phone 99XX in Cluster2 through CUBE having SIP trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that inter cluster audio call between Cisco Jabber for Windows as soft phone mode in Cluster1 and Cisco Unified IP Phone 99XX placed in Cluster2 established successfully through CUBE having SIP trunk with Cluster1 and SIP Trunk with Cluster2 and users can communicate each other	Cisco Jabber for Windows->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2->99XX	Passed	
UCJ91SCJWG014	Inter cluster audio call between Cisco Jabber for Windows as Desk phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX in Cluster2 through CUBE having ICT trunk with Cluster1 and ICT Trunk with Cluster2	To Verify that inter cluster audio call between Cisco Jabber for Windows as Desk phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 established successfully through CUBE having ICT trunk with Cluster1 and ICT Trunk with Cluster2 and users can communicate each other	Cisco Jabber for Windows->Cluster1->ICT Trunk->CUBE->ICT Trunk->Cluster2->69XX	Passed	
UCJ91SCJWG017	Inter cluster audio call between Cisco Jabber for Windows as Soft phone mode and EX90/60 register to Cisco VCS	To Verify that inter cluster audio call between Cisco Jabber for Windows as Soft phone mode and EX90/60 register to Cisco VCS established successfully and users can communicate each other	Cisco Jabber for Windows->Cluster1->SIP Trunk->Cisco VCS->EX90/60	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJWG.033	Inter cluster audio call by using SIP Trunk between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for Mac register to Cluster2	To Verify that Inter cluster audio call between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for Mac register to Cluster2 established successfully through SIP Trunk and users can communicate with each other	Cisco Jabber for Windows->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for Mac	Passed	
UC91SCJWG.046	Inter cluster audio call between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for iPhone register to Cluster2 by using CUBE having SIP trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that Inter cluster audio call between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for iPhone register to Cluster2 established successfully through CUBE having SIP trunk with Cluster1 and SIP Trunk with Cluster2 and users can communicate with each other	Cisco Jabber for Windows->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2->Cisco Jabber for iPhone	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJWG061	Inter cluster audio call between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for Android register to Cluster2 by using CUBE having ICT trunk with cluster1 and ICT trunk with Cluster2	To Verify that Inter cluster audio call between Cisco Jabber for Windows as soft phone mode register to Cluster1 and Cisco Jabber for Android register to Cluster2 established successfully through CUBE having ICT trunk with cluster1 and ICT trunk with Cluster2 and users can communicate with each other	Cisco Jabber for Windows->Cluster1->ICT Trunk->CUBE->ICT Trunk->Cluster2->Cisco Jabber for Android	Passed	
UCJ91SCJWG073	Instant Messaging between Cisco Jabber for Windows and Cisco Jabber for Mac placed in different Clusters	To Verify that users can able to exchange Instant Messaging successfully between Cisco Jabber for Windows and Cisco Jabber for Mac placed in different Clusters	Cisco Jabber for Windows->Cluster1->ICT Trunk->Cluster2->Cisco Jabber for Mac	Passed	
UCJ91SCJWG074	Instant Messaging between Cisco Jabber for Windows and Cisco Jabber for iPhone placed in different Clusters	To Verify that users can able to exchange Instant Messaging successfully between Cisco Jabber for Windows and Cisco Jabber for iPhone placed in different Clusters	Cisco Jabber for Windows->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for iPhone	Passed	
UCJ91SCJWG076	File transfer between Cisco Jabber for Windows and Cisco Jabber for Mac placed in different Clusters	To Verify that users can able to exchange Files successfully between Cisco Jabber for Windows and Cisco Jabber for Mac placed in different Clusters	Cisco Jabber for Windows->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for Mac	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJWG.077	File transfer between Cisco Jabber for Windows and Cisco Jabber for iPhone placed in different Clusters	To Verify that users can able to exchange Files successfully between Cisco Jabber for Windows and Cisco Jabber for iPhone placed in different Clusters	Cisco Jabber for Windows->Cluster1->ICT Trunk->Cluster2-> Cisco Jabber for iPhone	Passed	
UC91SCJWG.101	Hold/Resume the inter cluster audio call on Cisco jabber for windows as soft Phone mode which is coming from Cisco Unified IP Phone 69XX using SIP Trunk	To Verify that call comes from the Cisco Unified IP Phone 69XX register to Cluster1 to the Cisco Jabber for Windows as soft phone mode register to Cluster2 using SIP Trunk holds successfully as well as resume the call without any errors	69XX ->Cluster1->SIP trunk->Cluster2 ->Cisco Jabber for Windows	Passed	
UC91SCJWG.106	Hold/Resume the inter cluster audio call on Cisco Unified IP Phone 99XX which is coming from Cisco Jabber for Windows as soft phone mode using ICT Trunk	To Verify that call comes from the Cisco Jabber for Windows as soft phone mode register to Cluster1 to the Cisco Unified IP Phone 99XX register to Cluster2 using ICT Trunk holds successfully as well as resume the call without any errors	Cisco Jabber for Windows->Cluster1->ICT Trunk->Cluster2->99XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJWG.113	Hold/Resume the inter cluster audio call comes from the Unified IP Phone 69XX register to Cluster1 to Cisco Jabber for Windows as soft phone mode register to Cluster2 through CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that the call comes from the Unified IP Phone 69XX register to Cluster1 to Cisco Jabber for Windows as soft phone mode register to Cluster2 through CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2 holds successfully as well as Resume the call without any errors.	69XX->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2-> Cisco Jabber for Windows	Passed	
UCJ91SCJWG.125	Call coming from Cisco Unified IP Phone 69XX to Cisco Jabber for windows as soft phone mode placed in Cluster1 transfer to Cisco Unified IP Phone99XX placed in Cluster2 by using SIP Trunk	To Verify that user can able to transfer call from Cisco Jabber for windows as soft phone mode placed in Cluster1 to Cisco Unified IP Phone99XX placed in Cluster2 by using SIP Trunk	69XX->Cisco Jabber for Windows->Cluster1->SIP Trunk-> Cluster2-> 99XX	Passed	
UCJ91SCJWG.133	Call coming from Cisco Unified IP Phone99XX to Cisco Jabber for windows as desk phone mode placed in Cluster1 transfer to Cisco Unified IP Phone 69XX placed in Cluster2 by using CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that user can able to transfer call from Cisco Jabber for windows as desk phone mode placed in Cluster1 to Cisco Unified IP Phone 69XX placed in Cluster2 by using CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	99XX->Cisco Jabber for Windows->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2->69XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJWG.138	Call coming from Cisco Unified IP Phone 69XX to Cisco Jabber for windows as soft phone mode placed in Cluster1 forward to Cisco Unified IP Phone 99XX placed in Cluster2 by using Call Forward All through ICTTrunk	To Verify that user can able to forward the call from Cisco Jabber for windows as soft phone mode placed in Cluster1 to Cisco Unified IP Phone 99XX placed in Cluster2 by using Call Forward All through ICT Trunk	69XX->Cisco Jabber for Windows->Cluster1->ICT Trunk->Cluster2->99XX	Passed	
UC91SCJWG.139	Call coming from Cisco Unified IP Phone 99XX to Cisco Jabber for windows as soft phone mode placed in Cluster1 forward to Cisco Unified IP Phone 69XX placed in Cluster2 by using Call Forward All through CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that user can able to forward the call from Cisco Jabber for windows as soft phone mode placed in Cluster1 to Cisco Unified IP Phone 69XX placed in Cluster2 by using Call Forward All by through CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	99XX->Cisco Jabber for Windows->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2->69XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJWG.151	Inter Cluster Conference between Cisco unified IP phone 69XX and Cisco Unified IP Phone 99XX as well as Cisco Jabber for Windows as Soft phone mode by using CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify that user able to make Conference call between Cisco Unified IP Phone 69XX and Cisco Jabber for Windows as soft phone mode register to Cluster1 as well as Cisco Unified IP Phone 99XX register to Cluster2 by using CUBE having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	69XX->Cisco Jabber for Windows->Cluster1->SIP Trunk->CUBE->SIP Trunk->Cluster2->99XX	Passed	
UCJ91SCJWG.162	Swapping from chat to audio call using media escalation technique between Cisco Jabber for Windows and Cisco Jabber for Mac	To Verify that user able to swap from chat to audio call successfully between Cisco Jabber for Windows and Cisco Jabber for Mac	Cisco Jabber for Windows->Cluster1->SIP Trunk-> Cluster2->Cisco Jabber for Mac	Passed	
UCJ91SCJWG.164	Swapping from chat to audio call using media escalation technique between Cisco Jabber for Windows and Cisco Jabber for iPhone	To Verify that user able to swap from chat to audio call successfully between Cisco Jabber for Windows and Cisco Jabber for iPhone	Cisco Jabber for Windows->Cluster1->ICT Trunk->Cluster2-> Cisco Jabber for iPhone	Passed	
UCJ91SCJWG.169	Swapping from call to desktop sharing using media escalation technique between two Cisco Jabber for Windows clients	To Verify that user able to swap from call to desktop sharing successfully between two Cisco Jabber for Windows clients	Cisco Jabber for Windows 1 ->Cluster1->SIP Trunk->Cluster2-> Cisco Jabber for Windows 2	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCJWG176	Call from Unified IP Phone to Cisco jabber for Windows by using SIP Trunk send as Visual Voice Mail	To Verify that call coming from Unified IP Phone to Cisco jabber for Windows by using SIP Trunk send as Visual Voice Mail without any errors	IP Phone->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for Windows	Passed	
UC91SCJWG401	Transfer a call from Cisco Jabber for Windows to 6961 in different Cluster via Unified Border Element through SIP Trunk	To Verify that When 6941 make call to Cisco Jabber for Windows placed in different cluster and call is transferred to 6961 successfully.	6941-> Cisco Unified CM 1-> SIP Trunk->CUBE ->SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Windows->6961	Passed	
UC91SCJWG403	Transfer a call from Cisco Jabber for Windows to 8961 in different Cluster via Unified Border Element through SIP-ICT Trunk	To Verify that When 8941 make call to Cisco Jabber for Windows placed in different cluster and call is transferred to 8961 successfully.	8941-> Cisco Unified CM 1-> SIP Trunk-> CUBE ->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Windows->8961	Passed	
UC91SCJWG406	Transfer a call from Cisco Jabber for Windows to 9971 in different Cluster via through SIP Trunk	To Verify that When 9951 make call to Cisco Jabber for Windows placed in different cluster and call is transferred to 9971 successfully.	9951-> Cisco Unified CM 1-> ICT Trunk->Cisco Unified CM 2->Cisco Jabber for Windows->9971	Passed	
UC91SCJWG410	Missed call Notification when call between Cisco Jabber for Windows and 6941 in different Cluster via Unified Border Element through SIP-ICT trunk	To Verify that When 6941 gives missed call to Cisco Jabber for Windows placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for Windows.	6941-> Cisco Unified CM 1-> SIP Trunk-> CUBE->ICT Trunk->Cisco Unified CM 2-> Cisco Jabber for Windows.	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJWG408	Missed call Notification when call between Cisco Jabber for Windows and 7961 in different Cluster through SIP Trunk	To Verify that When 7961 gives missed call to Cisco Jabber for Windows placed in different cluster and notification should be shown with Caller ID in Cisco Jabber for Windows.	7961-> Cisco Unified CM 1-> SIP Trunk->Cisco Unified CM 2-> Cisco Jabber for Windows.	Passed	

Cisco Jabber for Mac

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCJMG003	Inter cluster audio call between Cisco Jabber for Mac as Soft phone mode placed in cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 through SIP Trunk	To Verify if inter cluster audio call between Cisco Jabber for Mac as soft phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 can be established successfully through SIP Trunk and users can communicate each other	Cisco Jabber for Mac->Cluster1->SIP Trunk->Cluster2->Cisco Unified IP Phone 69XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG007	Inter cluster audio call between Cisco Jabber for Mac as Soft phone mode in Cluster1 and Cisco Unified IP Phone 99XX in Cluster2 through Unified Border Element having SIP trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if inter cluster audio call between Cisco Jabber for Mac as soft phone mode in Cluster1 and Cisco Unified IP Phone 99XX placed in Cluster2 can be established successfully through Unified Border Element having SIP trunk with Cluster1 and SIP Trunk with Cluster2 and users can communicate each other	Cisco Jabber for Mac->Cluster1->SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Unified IP Phone 99XX	Passed	
UC91SCIMG014	Inter cluster audio call between Cisco Jabber for Mac as Desk phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX in Cluster2 through Unified Border Element having ICT trunk with Cluster1 and ICT Trunk with Cluster2	To Verify if inter cluster audio call between Cisco Jabber for Mac as Desk phone mode placed in Cluster1 and Cisco Unified IP Phone 69XX placed in Cluster2 can be established successfully through Unified Border Element having ICT trunk with Cluster1 and ICT Trunk with Cluster2 and users can communicate each other	Cisco Jabber for Mac->Cluster1->ICT Trunk->Unified Border Element->ICT Trunk->Cluster2->Cisco Unified IP Phone 69XX	Passed	
UC91SCIMG017	Inter cluster audio call between Cisco Jabber for Mac as Soft phone mode and EX90/60 register to Cisco VCS	To Verify if inter cluster audio call between Cisco Jabber for Mac as Soft phone mode and EX90/60 register to Cisco VCS can be established successfully and users can communicate each other	Cisco Jabber for Mac->Cluster1->Trunk->Cisco VCS->EX90/60	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG033	Inter cluster audio call by using SIP Trunk between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for Windows register to Cluster2	To Verify if Inter cluster audio call between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for Windows register to Cluster2 can be established successfully through SIP Trunk and users can communicate with each other	Cisco Jabber for Mac->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for Windows	Passed	
UC91SCIMG046	Inter cluster audio call between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for iPhone register to Cluster2 by using Unified Border Element having SIP trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if Inter cluster audio call between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for iPhone register to Cluster2 can be established successfully through Unified Border Element having SIP trunk with Cluster1 and SIP Trunk with Cluster2 and users can communicate with each other	Cisco Jabber for Mac->Cluster1->SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Jabber for iPhone	Passed	
UC91SCIMG061	Inter cluster audio call between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for Android register to Cluster2 by using Unified Border Element having ICT trunk with cluster1 and ICT trunk with Cluster2	To Verify if Inter cluster audio call between Cisco Jabber for Mac as soft phone mode register to Cluster1 and Cisco Jabber for Android register to Cluster2 can be established successfully through Unified Border Element having ICT trunk with cluster1 and ICT trunk with Cluster2 and users can communicate with each other	Cisco Jabber for Mac->Cluster1-> ICT Trunk->Unified Border Element-> ICT Trunk->Cluster2->Cisco Jabber for Android	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG073	Instant Messaging between Cisco Jabber for Mac and Cisco Jabber for Windows placed in different Clusters	To Verify if users can able to exchange Instant Messaging successfully between Cisco Jabber for Mac and Cisco Jabber for Windows placed in different Clusters	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for Windows	Passed	
UC91SCIMG074	Instant Messaging between Cisco Jabber for Mac and Cisco Jabber for iPhone placed in different Clusters	To Verify if users can able to exchange Instant Messaging successfully between Cisco Jabber for Mac and Cisco Jabber for iPhone placed in different Clusters	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for iPhone	Passed	
UC91SCIMG076	File transfer between Cisco Jabber for Mac and Cisco Jabber for Windows placed in different Clusters	To Verify if users can able to exchange Files successfully between Cisco Jabber for Mac and Cisco Jabber for Windows placed in different Clusters	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for Windows	Passed	
UC91SCIMG077	File transfer between Cisco Jabber for Mac and Cisco Jabber for iPhone placed in different Clusters	To Verify if users can able to exchange Files successfully between Cisco Jabber for Mac and Cisco Jabber for iPhone placed in different Clusters	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for iPhone	Passed	
UC91SCIMG101	Hold/Resume the inter cluster audio call on Cisco Jabber for Mac as soft Phone mode which is coming from Cisco Unified IP Phone 69XX using SIP Trunk	To Verify if call comes from the Cisco Unified IP Phone 69XX register to Cluster1 to the Cisco Jabber for Mac as soft phone mode register to Cluster2 using SIP Trunk holds successfully as well as resume the call without any errors	Cisco Unified IP Phone 69XX->Cluster1->SIP trunk->Cluster2->Cisco Jabber for Mac	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG.106	Hold/Resume the inter cluster audio call on Cisco Unified IP Phone 99XX which is coming from Cisco Jabber for Mac as soft phone mode using ICT Trunk	To Verify if call comes from the Cisco Jabber for Mac as soft phone mode register to Cluster1 to the Cisco Unified IP Phone 99XX register to Cluster2 using ICT Trunk holds successfully as well as resume the call without any errors	Cisco Jabber for Mac->Cluster1->ICT Trunk->Cluster2->Cisco Unified IP Phone 99XX	Passed	
UC91SCIMG.113	Hold/Resume the inter cluster audio call comes from the Unified IP Phone 69XX register to Cluster1 to Cisco Jabber for Mac as soft phone mode register to Cluster2 through Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if the call comes from the Unified IP Phone 69XX register to Cluster1 to Cisco Jabber for Mac as soft phone mode register to Cluster2 through Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2 holds successfully as well as Resume the call without any errors.	Cisco Unified IP Phone 69XX->Cluster1->SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Jabber for Mac	Passed	
UC91SCIMG.125	Call coming from Cisco Unified IP Phone 69XX to Cisco Jabber for Mac as soft phone mode placed in Cluster1 transfer to Cisco Unified IP Phone 99XX placed in Cluster2 by using SIP Trunk	To Verify if user can able to transfer call from Cisco Jabber for Mac as soft phone mode placed in Cluster1 to Cisco Unified IP Phone 99XX placed in Cluster2 by using SIP Trunk	Cisco Unified IP Phone 69XX->Cisco Jabber for Mac->Cluster1->SIP Trunk->Cluster2->Cisco Unified IP Phone 99XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC9ISCMG133	Call coming from Cisco Unified IP Phone 99XX to Cisco Jabber for Mac as desk phone mode placed in Cluster1 transfer to Cisco Unified IP Phone 69XX placed in Cluster2 by using Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if user can able to transfer call from Cisco Jabber for Mac as desk phone mode placed in Cluster1 to Cisco Unified IP Phone 69XX placed in Cluster2 by using Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	Cisco Unified IP Phone 99XX->Cisco Jabber for Mac->Cluster1->SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Unified IP Phone 69XX	Passed	
UC9ISCMG138	Call coming from Cisco Unified IP Phone 69XX to Cisco Jabber for Mac as soft phone mode placed in Cluster1 forward to Cisco Unified IP Phone 99XX placed in Cluster2 by using Call Forward All through ICT Trunk	To Verify if user can able to forward the call from Cisco Jabber for Mac as soft phone mode placed in Cluster1 to Cisco Unified IP Phone 99XX placed in Cluster2 by using Call Forward All through ICT Trunk	Cisco Unified IP Phone69XX->Cisco Jabber for Mac->Cluster1-> ICT Trunk->Cluster2->Cisco Unified IP Phone 99XX	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG139	Call coming from Cisco Unified IP Phone 99XX to Cisco Jabber for Mac as soft phone mode placed in Cluster1 forward to Cisco Unified IP Phone 69XX placed in Cluster2 by using Call Forward All through Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if user can able to forward the call from Cisco Jabber for Mac as soft phone mode placed in Cluster1 to Cisco Unified IP Phone 69XX placed in Cluster2 by using Call Forward All by through Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	Cisco Unified IP Phone 99XX->Cisco Jabber for Mac->Cluster1-> SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Unified IP Phone 69XX	Passed	
UC91SCIMG151	Inter Cluster Conference between Cisco unified IP phone 69XX and Cisco Unified IP Phone 99XX as well as Cisco Jabber for Mac as Soft phone mode by using Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	To Verify if user able to make Conference call between Cisco Unified IP Phone 69XX and Cisco Jabber for Mac as soft phone mode register to Cluster1 as well as Cisco Unified IP Phone 99XX register to Cluster2 by using Unified Border Element having SIP Trunk with Cluster1 and SIP Trunk with Cluster2	Cisco Unified IP Phone 69XX->Cisco Jabber for Mac->Cluster1-> SIP Trunk->Unified Border Element->SIP Trunk->Cluster2->Cisco Unified IP Phone 99XX	Passed	
UC91SCIMG162	Swapping from chat to audio call using media escalation technique between Cisco Jabber for Mac and Cisco Jabber for Windows	To Verify if user able to swap from chat to audio call successfully between Cisco Jabber for Mac and Cisco Jabber for Windows	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for Windows	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC91SCIMG164	Swapping from chat to audio call using media escalation technique between Cisco Jabber for Mac and Cisco Jabber for iPhone	To Verify if user able to swap from chat to audio call successfully between Cisco Jabber for Mac and Cisco Jabber for iPhone	Cisco Jabber for Mac->Cluster1->Trunk->Cluster2->Cisco Jabber for iPhone	Passed	
UC91SCIMG176	Call from Unified IP Phone to Cisco Jabber for Mac by using SIP Trunk send as Visual Voicemail	To Verify if call coming from Unified IP Phone to Cisco Jabber for Mac by using SIP Trunk send as Visual Voicemail without any errors	Cisco Unified IP Phone->Cluster1->SIP Trunk->Cluster2->Cisco Jabber for Mac	Passed	

Cisco Unified Border Element

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Unified Border Element.G.001	Inter Cluster Video call between Cisco IP Video Phone E20 placed in Cluster1 and Cisco TelePresence System EX90 placed in Cluster 2 using H.323 -H.323 calls using Unified Border Element	To Verify that Video call between Cisco IP Video Phone E20 placed in Cluster1 and Cisco TelePresence System EX90 placed in Cluster2 by using H.323-H.323 Using Unified Border Element.	E20-> Unified CM 1->H.323 Gateway(Unified Border Element)->H.323 Gateway(Unified Border Element)->Unified CM 2 ->EX90	Passed	
UCJ91S.Unified Border Element.G.004	Call Admission control for Cisco TelePresence System EX90	To Verify that Call Admission Control works properly for Cisco TelePresence System EX90 and call is blocked at the Dial-peer level	EX60->Unified CM 1->H.323 Gateway(Unified Border Element)->H.323 Gateway(Unified Border Element)->Unified CM 2->EX90	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Unified Border Element.G.009	Call Waiting feature in Cisco Unified IP Phone 6961 via Unified Border Element.	To Verify that Call Waiting Feature works properly in 6961 calls via Unified Border Element	6961->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->8945->6921	Passed	
UCJ91S.Unified Border Element.G.016	Block all the incoming RE-INVITE/UPDATE messages in Unified Border Element.	To Verify that RE-INVITE/UPDATE messages can be blocked in Unified Border Element	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	
UCJ91S.Unified Border Element.G.017	Pass-through Media Change messages in Unified Border Element	To Verify that Mid-call signaling changes can be passed through only when there can be new media Changes	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	
UCJ91S.Unified Border Element.G.018	Refer Handling -Refer Consumption messages in Unified Border Element	To Verify that Refer Handling - Refer-To header messages can be removed in consumed mode	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	
UCJ91S.Unified Border Element.G.021	Delayed Offer to Early offer audio calls for SIP - SIP calls using Unified Border Element.	To Verify that audio calls can be established in Delayed offer to Early Offer	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	
UCJ91S.Unified Border Element.G.024	Delayed Offer to Delayed offer Video calls for SIP - SIP calls using Unified Border Element	To Verify that Video calls can be established when Delayed offer to Early Offer	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	
UCJ91S.Unified Border Element.G.029	Out of Dialog SIP Sessions in Cisco TelePresence System EX90 SIP-SIP Call via Unified Border Element	To Verify that Out-of-dialog (OOD) Options Ping feature provides a keepalive mechanism at the SIP level between any number of destinations	EX60->Unified CM 1->SIP Trunk -> Unified Border Element->SIP Trunk ->Unified CM 2->EX90	Passed	

Cisco Unified Survivable Remote Site Telephony

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC9ISSRSTIG002	Call made within Unified SRST and check the consult and complete transfer works in Cisco Wireless IP Phone 7925 registered in Unified SRST	To Verify that consult and complete transfer works successfully in Cisco Wireless IP Phone 7925 within Unified SRST	Phone B -> Unified SRST -> Phone A	Passed	
UC9ISSRSTIG003	Call made within Unified SRST and check redial in Cisco Wireless IP Phone 7925 registered in Unified SRST	To Verify that redial works successfully in Cisco Wireless IP Phone 7925 within Unified SRST	Phone A -> Unified SRST -> Phone B	Passed	
UC9ISSRSTIG008	Speaker Phone in Cisco Unified IP Phone 6921 registered in Unified SRST	To Verify that Speaker Phone works successfully in 6921 ip Phone within Unified SRST	Phone B -> Unified SRST -> Phone A	Passed	
UC9ISSRSTIG010	Consult and complete transfer works in Cisco Unified IP Phone 6961 registered in Unified SRST	To Verify that consult and complete transfer works successfully in Cisco Unified IP Phone 6961 within Unified SRST	Phone B -> Unified SRST -> Phone A	Passed	
UC9ISSRSTIG013	Hold/resume in Cisco Unified IP Phone 8941 registered in Unified SRST and check by making calls from Unified CM 2	To Verify that hold/resume works successfully in Cisco Unified IP Phone 8941 and check by making calls from Unified CM 2	Phone B -> Unified CM 2 -> PSTN -> Unified SRST -> Phone A	Passed	
UC9ISSRSTIG015	Consult and complete transfer works in Cisco Unified IP Phone 8941 registered in Unified SRST and check by making calls from Unified CM 2	To Verify that consult and complete transfer works successfully in Cisco Unified IP Phone 8941 and check by making calls from Unified CM 2	Phone B -> Unified CM 1 -> PSTN -> Unified SRST -> Phone A	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ9ISSRSTIG016	Call Forward All in Cisco Unified IP Phone 8941 registered in Unified SRST	To Verify that CFwdAll works successfully in Cisco Unified IP Phone Cisco Unified IP Phone 8941 within Unified SRST	Phone B -> Unified SRST -> Phone A	Passed	
UCJ9ISSRSTIG042	Transfer button not works in Cisco Unified IP Phone 8941 in SRST mode during multiple transfers	To Verify if transfer button works in 8941 during multiple transfer successfully	NA	Failed	CSCud76535

Cisco Unity Connection

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CUC.G.002	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via SIP trunk when Exit prompt for call handler is in Play recording mode	Verify the Exit Prompt Played to the call handler after the recording the voice mail is the Customized Exit prompts in play recording mode	Phone A>>Cluster 1 Unified CM >> SIP Trunk >> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.006	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via ICT when Exit prompt for call handler is in Play recording mode	Verify the Exit Prompt Played to the call handler after the recording the voice mail is the Customized Exit prompts in play recording mode	Phone A>>Cluster 1 Unified CM >> ICT >> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.009	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via PSTN when Exit prompt for call handler is in Play recording mode	Verify the Exit Prompt Played to the call handler after the recording the voice mail is the Customized Exit prompts in play recording mode	Phone A>>Cluster 1 Unified CM >> PSTN >> Cluster 2 Unified CM>>Phone B	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CUC.G.025	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via CUBE when Exit prompt for call handler is in Play recording mode	Verify the Exit Prompt Played to the call handler after the recording the voice mail is the Customized Exit prompts in play recording mode	Phone A>>Cluster 1 Unified CM >> ICT>>CUBE >> ICT>> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.033	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via ICT when Exit prompt for call handler is System default recording	Verify the Exit Prompt Played to the call handler after the recording the voice mail is System default recording	Phone A>>Cluster 1 Unified CM >> ICT >> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.037	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via PSTN when Exit prompt for call handler is System default recording	Verify the Exit Prompt Played to the call handler after the recording the voice mail is System default recording	Phone A>>Cluster 1 Unified CM >> PSTN >> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.053	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via CUBE when Exit prompt for call handler is System default recording	Verify the Exit Prompt Played to the call handler after the recording the voice mail is System default recording	Phone A>>Cluster 1 Unified CM >> ICT>>CUBE >> ICT>> Cluster 2 Unified CM>>Phone B	Passed	
UCJ91S.CUC.G.057	Leaving a voice mail form Cluster 1 to Cluster 2 voice mail user via PSTN when Exit prompt for call handler is in Play recording mode	Verify the Exit Prompt Played to the call handler after the recording the voice mail is the Customized Exit prompts in play recording mode	Phone A>>Cluster 1 Unified CM >> PSTN >> Cluster 2 Unified CM>>Phone B	Passed	

Cisco UC Integration™ for Microsoft Lync

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.001	Cisco UC Integration™ for Microsoft Lync- Call notification when call from 6945 via Unified Border Element through SIP Trunk	Verify whether call notification should be pop-up on the screen while calling 6945 to Cisco UC Integration™ for Microsoft Lync Client installed in Windows 7& XP OS	6945->Cisco Unified CM 1->SIP Trunk->CUBE->SIP Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.002	Cisco UC Integration™ for Microsoft Lync- Call notification when call from 6941 via Unified Border Element through ICT Trunk	Verify whether call notification should be pop-up on the screen while calling 6941 to Cisco UC Integration™ for Microsoft Lync Client installed in Windows 7& XP OS.	6941->Cisco Unified CM 1->ICT Trunk->CUBE->ICT Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.003	Cisco UC Integration™ for Microsoft Lync- Call notification when call from 6921 via Unified Border Element through ICT-SIP Trunk	Verify whether call notification should be pop-up on the screen while calling 6921 to Cisco UC Integration™ for Microsoft Lync Client installed in Windows 7& XP OS.	6921->Cisco Unified CM 1->ICT Trunk->CUBE ->SIP Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.004	Cisco UC Integration™ for Microsoft Lync- Call notification when call from 6921 via Unified Border Element through SIP-ICT Trunk	Verify whether call notification should be pop-up on the screen while calling 6961 to Cisco UC Integration™ for Microsoft Lync Client installed in Windows 7& XP OS.	6961->Cisco Unified CM 1->SIP Trunk->CUBE->ICT Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.009	Cisco UC Integration™ for Microsoft Lync - Busy tone when call from 6941 via Unified Border Element through ICT Trunk	Verify whether the busy tone should be heard when 6941 call the Cisco UC Integration™ for Microsoft Lync client machine installed in Windows 7& XP OS, if the client is busy.	6941->Cisco Unified CM 1->ICT Trunk->CUBE->ICT Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.010	Cisco UC Integration™ for Microsoft Lync - Busy tone when call from 6921 via Unified Border Element through ICT-SIP Trunk	Verify whether the busy tone should be heard when 6921 call the Cisco UC Integration™ for Microsoft Lync client machine installed in Windows 7& XP OS, if the client is busy.	6921->Cisco Unified CM 1->ICT Trunk->CUBE ->SIP Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.011	Cisco UC Integration™ for Microsoft Lync - Busy tone when call from 6961 via Unified Border Element through SIP-ICT Trunk	Verify whether the busy tone should be heard when 6961 call the Cisco UC Integration™ for Microsoft Lync client machine installed in Windows 7& XP OS, if the client is busy.	6961->Cisco Unified CM 1->SIP Trunk->CUBE ->ICT Trunk->Cisco Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.014	Cisco UC Integration™ for Microsoft Lync - Busy tone when call from 6961 through direct call	Verify whether the busy tone should be heard when 6961 call the Cisco UC Integration™ for Microsoft Lync client machine installed in Windows 7& XP OS, if the client is busy.	6961->Unified CM 1->Cuci Lync Client 1	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.020	Desktop sharing between Cisco UC Integration™ for Microsoft Lync- Clients in different cluster through ICT Trunk	Verify whether Cisco UC Integration™ Client1 can able to call and share desktop to Client2 in different cluster	Cuci Lync Client 1->Unified CM 1->ICT Trunk->Unified CM 2->Cuci Lync Client 2	Passed	
UCJ91S.Cuci Lync.G.021	Desktop sharing between Cisco UC Integration™ for Microsoft Lync- Clients in same cluster	Verify whether Cisco UC Integration™ Client1 can able to call and share desktop to Client2 in same cluster	Cuci Lync Client 1->Unified CM 1->Cuci Lync Client 2	Passed	
UCJ91S.Cuci Lync.G.026	Video call between Cisco UC Integration™ for Microsoft Lync- Client and 8945 in different cluster through SIP Trunk	Verify whether Cisco UC Integration™ Client can able to make video call to 8945 in different cluster.	Cuci Lync Client 1->Unified CM 1->SIP Trunk->Unified CM 2->8945	Passed	
UCJ91S.Cuci Lync.G.027	Video call between Cisco UC Integration™ for Microsoft Lync- Client and 9971 in different cluster through ICT Trunk	Verify whether Cisco UC Integration™ Client can able to make video call to 9971 in different cluster.	Cuci Lync Client 1->Unified CM 1->ICT Trunk->Unified CM 2->9971	Passed	
UCJ91S.Cuci Lync.G.029	Cisco UC Integration™ for Microsoft Lync- Call notification when call from Video end points registered in Cisco VCS to Cisco UC Integration™ for Microsoft Lync Client through SIP Trunk in different Cluster.	Verify whether call notification should be pop-up on the screen while calling Video Endpoint registered in Cisco VCS to Cisco UC Integration™ for Microsoft Lync Client registered in Cisco Unified CM1(Installed in Windows 7 and XP OS).	EX60 ->Cisco VCS->SIP Trunk->Unified CM 2->Cuci Lync Client 1	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.030	Cisco UC Integration™ for Microsoft Lync- Call notification when call from Video Endpoint to Cisco UC Integration™ for Microsoft Lync Client via Unified Border Element through SIP Trunk in different Cluster.	Verify whether call notification should be pop-up on the screen while calling Video Endpoint to Cisco UC Integration™ for Microsoft Lync Client (Installed in Windows 7 and XP OS).	EX90-> Unified CM 1->SIP Trunk->CUBE->SIP Trunk->Unified CM 2->Cuci Lync Client 2	Passed	
UCJ91S.Cuci Lync.G.031	Cisco UC Integration™ for Microsoft Lync- Call notification when call from Video Endpoint to Cisco UC Integration™ for Microsoft Lync Client via Unified Border Element through ICT Trunk in different Cluster.	Verify whether call notification should be pop-up on the screen while calling Video Endpoint to Cisco UC Integration™ for Microsoft Lync Client (Installed in Windows 7 and XP OS).	EX90->Unified CM 1->ICT Trunk->CUBE->ICT Trunk->Unified CM 2->Cuci Lync Client 2	Passed	
UCJ91S.Cuci Lync.G.037	Cisco UC Integration™ for Microsoft Lync - Busy tone when Call from Video End Points registered with Cisco Unified CM to Cisco UC Integration™ for Microsoft Lync Client in different cluster through SIP Trunk	Verify whether the busy tone should be heard when Video End Points registered with Cisco Unified CM 1 call to Cisco UC Integration™ for Microsoft Lync client machine registered in Cisco Unified CM 2(installed in Windows 7 & XP OS), if the client is busy.	EX90->Unified CM 1->SIP Trunk->Unified CM 2->Cuci Lync Client 1	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.039	Cisco UC Integration™ for Microsoft Lync - Busy tone when Call from Video End Points registered with Cisco Unified CM to Cisco UC Integration™ for Microsoft Lync Client in different cluster via Unified Border Element through SIP Trunk	Verify whether the busy tone should be heard when Video End Points registered with Cisco Unified CM 1call to Cisco UC Integration™ for Microsoft Lync client machine registered in Cisco Unified CM 2(installed in Windows 7 & XP OS), if the client is busy.	EX90 ->Unified CM 1->SIP Trunk->Unified Border Element ->SIP Trunk-> Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.040	Cisco UC Integration™ for Microsoft Lync - Busy tone when Call from Video End Points registered with Cisco Unified CM to Cisco UC Integration™ for Microsoft Lync Client in different cluster via Unified Border Element through ICT Trunk	Verify whether the busy tone should be heard when Video End Points registered with Cisco Unified CM 1call to Cisco UC Integration™ for Microsoft Lync client machine registered in Cisco Unified CM 2(installed in Windows 7 & XP OS), if the client is busy.	E20->Unified CM 1->ICT Trunk->CUBE ->ICT Trunk-> Unified CM 2->Cuci Lync Client 1	Passed	
UCJ91S.Cuci Lync.G.050	Transfer a call from Cisco UC Integration™ for Microsoft Lync to 6961 in different Cluster via Unified Border Element through SIP Trunk	Verify that When 6941 make call to Cisco UC Integration™ for Microsoft Lync placed in different cluster and call is transferred to 6961 successfully.	6941->Unified CM 1->SIP Trunk->Unified Border Element ->SIP Trunk-> Unified CM 2->Cuci Lync->6961	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.Cuci Lync.G.053	Transfer a call from Cisco UC Integration™ for Microsoft Lync to 8945 in different Cluster via Unified Border Element through ICT-SIP Trunk	Verify that When 6945 make call to Cisco UC Integration™ for Microsoft Lync placed in different cluster and call is transferred to 8945 successfully.	6945->Unified CM 1->ICT Trunk->CUBE ->SIP Trunk->Unified CM 2->Cisco UC Integration™ for Microsoft Lync->8945	Passed	
UCJ91S.Cuci Lync.G.055	Transfer a call from Cisco UC Integration™ for Microsoft Lync to 9971 in different Cluster via through SIP Trunk	Verify that When 9951 make call to Cisco UC Integration™ for Microsoft Lync placed in different cluster and call is transferred to 9971 successfully.	9951->Unified CM 1->ICT Trunk->Unified CM 2->Cuci Lync->9971	Passed	

Cisco Unified Wireless IP Phones

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.WIP.G.074	Make an Inter-cluster call and check complete transfer using Cisco Wireless IP Phone 7925	To Verify that the complete transfer using Cisco Wireless IP Phone 7925 works successfully with Inter-cluster calls	Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> Phone B	Passed	
UCJ91S.WIP.G.076	Make an Inter-cluster call and check conference using Cisco Wireless IP Phone 7925	To Verify that the conference using Cisco Wireless IP Phone 7925 works successfully with Inter-cluster calls	Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> Phone B	Passed	
UCJ91S.WIP.G.077	Make an Inter-cluster call and check 'select and Join' in Cisco Wireless IP Phone 7925	To Verify that the 'select and join' using Cisco Wireless IP Phone 7925 works successfully with Inter-cluster calls	Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> Phone B; Phone C-> unified CM 2->Phone B	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.WIP.G.078	Make an Inter-cluster call and check 'Call Forward All' in Cisco Wireless IP Phone 7925	To Verify that the 'Call Forward All' using Cisco Wireless IP Phone 7925 works successfully with Inter-cluster calls	Phone B -> Unified CM 2 -> SIP Trunk -> Unified CM 1 -> Phone A	Passed	
UCJ91S.WIP.G.081	'Any Key Answer ' in Cisco Wireless IP Phone 7925 by making Inter-cluster calls	To Verify that the 'Any Key Answer ' in Cisco Wireless IP Phone 7925 works successfully with Inter-cluster calls	Phone B -> Unified CM 2 -> SIP Trunk -> Unified CM 1 -> Phone A	Passed	
UCJ91S.WIP.G.086	Calls between two Cisco Wireless IP Phone 7925 Phones when call made from Unified CME to Unified CM 1 via PSTN and check hold/resume	To Verify that calls gets established successfully between two Cisco Wireless IP Phone 7925 Phones and check hold/resume works successfully	7925 IP Phone -> Unified CME -> PSTN -> Unified CM 1 -> 7925 IP Phone	Passed	
UCJ91S.WIP.G.087	Redial between two Cisco Wireless IP Phone 7925 Phones when call made from Unified CME to Unified CM 1 via PSTN	To Verify that Redial works successfully when using two Cisco Wireless IP Phone 7925 Phones when calls made from Unified CME to Unified CM 1	7925 IP Phone -> Unified CME -> PSTN -> Unified CM 1 -> 7925 IP Phone	Passed	
UCJ91S.WIP.G.090	Calls between two Cisco Wireless IP Phone 7925 Phones when call made from Unified CME to Unified CM 1 via PSTN and check call transfer feature	To Verify that call transfer works successfully when using two Cisco Wireless IP Phone 7925 Phones when calls made from Unified CME to Unified CM 1	7925 IP Phone -> Unified CME -> PSTN -> Unified CM 1 -> 7925 IP Phone	Passed	

Cisco Unified Communications Manager Express

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CME.G.049	Call made from Cisco Unified IP Phone A by using the DN from Local Directory to Cisco Unified IP Phone 69XX	To Verify that call can be established successfully by making call using the DN from Local Directory of Cisco Unified IP Phone A to Cisco Unified IP Phone 69XX	Phone A -> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.051	Call made from Cisco Unified IP Phone A by using the DN from Local Directory to Cisco Unified IP Phone 89XX and then transfer the call	To Verify that Call can be established successfully between Cisco Unified IP Phone A and 89xx and Check if call can be transferred to Cisco Unified IP Phone C successfully	Phone A -> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.055	Check Automatic Line Selection in Cisco Unified IP Phone 69XX by making call from Unified CM 1 via PSTN	To Verify that Automatic Line Selection works successfully in Cisco Unified IP Phone 69XX by making call via PSTN	Phone B -> Unified CM 1 -> PSTN -> Unified CME -> Phone A	Passed	
UCJ91S.CME.G.060	Call made from Unified CM 1 via PSTN to Unified CME and check the Call Park in Cisco Unified Wireless IP Phone 7925	To Verify that Call Park works successfully when call made from Unified CM 1 to Unified CME via PSTN	Phone C -> Unified CM 1 -> PSTN -> Unified CME -> Phone A	Passed	
UCJ91S.CME.G.077	Create pickup-group in Unified CME and check by making calls through PSTN from Unified CM 1	To Verify that pickup-group is created in Unified CME and the call gets established successfully when call made through PSTN from Unified CM 1	Phone A-> Unified CM 1 -> PSTN -> Unified CME -> Phone B	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CME.G.080	Create different pickup-groups in Unified CME and check by making calls within Unified CME	To Verify that different pickup-groups is created in Unified CME and the call gets established successfully when call made within Unified CME	Phone A-> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.085	Call pickup made by cisco Unified IP Phone C which is not in pickup-group ,for call made from Unified CM 1	To Verify that Cisco Unified IP Phone C which is not in pickup-group successfully picks the call of IP Phone B for call initiated from Unified CM 1 via PSTN	Phone A-> Unified CM 1-> PSTN -> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.092	Call made from Cisco Unified IP Phone A to Cisco Jabber for Android within Unified CME	To Verify that calls between Cisco Unified IP Phone and Cisco Jabber for Android can be established successfully	Phone A -> Unified CME -> Cisco Jabber for Android	Passed	
UCJ91S.CME.G.096	Call made from Cisco Unified IP Phone A from Unified SRST to Cisco Jabber for Android in Unified CME	To Verify that calls between Cisco Unified IP Phone A and Cisco Jabber for Android can be established successfully when calls made via PSTN from Unified SRST	Phone A -> SRST-> PSTN -> Unified CME -> Cisco Jabber for Android	Passed	
UCJ91S.CME.G.098	Consult transfer made by Cisco Jabber for Android in Unified CME for call initiated from Unified CM 1 via PSTN	To Verify that consult transfer works successfully for Cisco Jabber for Android for the call initiated by Cisco Unified IP Phone A from Unified CM 1	Phone A -> Unified CM 1 ->PSTN -> Unified CME -> Cisco Jabber for Android	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CME.G.108	Retrieval of Call Park made by Cisco Jabber for Android in Unified CME for call initiated from Unified CM 1 via PSTN	To Verify that Call Park Retrieval by Cisco Jabber for Android for the call initiated by Cisco Unified IP Phone A from Unified CM 1 via PSTN works successfully	Phone A -> Unified CM 1 -> PSTN -> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.112	Adding Cisco Jabber for Android in Pickup-group and making call to Cisco Jabber for Android within Unified CME	To Verify that calls between Cisco Unified IP Phone and Cisco Jabber for Android can be established successfully	Phone A -> Unified CME -> Cisco Jabber for Android	Passed	
UCJ91S.CME.G.040	Blocking Call Forward All feature in Cisco Unified IP Phone 8941	To Verify if Call Forward All feature can be blocked in Cisco Unified IP Phone 8941	Phone A -> Unified CME -> Phone B	Passed	
UCJ91S.CME.G.118	No change in Cisco Jabber for iPhone while giving Reset in Unified CME	Verify that Cisco Jabber for iPhone gets reset when giving Reset command in Unified CME	NA	Failed	CSCue17449
UCJ91S.CME.G.119	When entering pickup-group no 44 ,8945 displays unknown no & disappears	Verify that pickup-group number is displayed correctly in 8945 IP phone	NA	Failed	CSCue16763
UCJ91S.CME.G.117	No indication of call-forward when received a forwarded call in Jabber for Iphone	Verify that in Cisco Jabber for iPhone "For 8945" message is displayed when given Call Forward All in Unified CME	NA	Failed	CSCud97264

Cisco Unified Contact Center Express

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.UCCX.021	Make a Inter cluster Call between Customer A and Agent B through SIP Trunk , Agent B can offer a Web Chat Session to Customer A	To verify that Agent B can offer a web chat session to Customer A While Communicating via SIP Trunk Voice Call	Customer A->Unified CM 1->SIP Trunk->Unified CM 2->Unified UCCX B->Cisco Agent Desktop ->Customer A->Internet->Social Miner->UCCX B->Cisco Agent Desktop	Passed	
UCJ91S.UCCX.022	Make a Inter cluster Call between Customer A and Agent B through ICT Trunk , Agent B can offer a Web Chat Session to Customer A	To verify that Agent B can offer a web chat session to Customer A While Communicating via ICT Trunk Voice Call	Customer A->Unified CM 1->ICT Trunk->Unified CM 2->Unified UCCX B->Cisco Agent Desktop ->Customer A->Internet->Social Miner->UCCX B->Cisco Agent Desktop	Passed	
UCJ91S.UCCX.023	Make a Inter cluster Call via Unified Border Element between Customer A and Agent B through ICT Trunk , Agent B can offer a Web Chat Session to Customer A	To verify that Agent B can offer a web chat session to Customer A	Customer A->Unified CM 1->ICT Trunk-Unified Border Element-> ICT Trunk->Unified CM 2->Unified UCCX B->Cisco Agent Desktop ->Customer A->Internet->Social Miner->UCCX B->Cisco Agent Desktop	Passed	
UCJ91S.UCCX.024	Agent A can initiate the Chat session with another agent B while communicating with customer through Web chat	To verify that Agent can initiate the Chat session with another agent while communicating with customer through Web chat	Customer ->Internet->Social Miner->UCCX-> Cisco Agent Desktop 1->UCCX->Cisco Agent desktop 2	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.UCCX.025	Customer initiate web chat session With an Agent	To verify that the customer can initiate chat session With Agent	Customer->Internet->Social Miner->UCCX->Cisco Agent Desktop	Passed	
UCJ91S.UCCX.026	Make a Inter cluster Call via Unified Border Element between Customer A and Agent B through different Trunks , Agent B can offer a Web Chat Session to Customer A	To verify that Agent B can offer a web chat session to Customer A	Customer A->Unified CM 1->SIP Trunk->Unified Border Element-> ICT Trunk->Unified CM 2->Unified UCCX B->Cisco Agent Desktop ->Customer A->Internet->Social Miner->UCCX B->Cisco Agent Desktop	Passed	
UCJ91S.UCCX.027	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Make a call from Customer A to Modified Agent A	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer -A can able to make a call to Modified agent-A	Cisco CIUS->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-A->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	
UCJ91S.UCCX.028	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Make a Inter Cluster call from Customer B to Modified Agent A via SIP Trunk	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer -B can able to make a call to Modified agent-A via SIP Trunk	Cisco CIUS->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-B->Unified CM-2->SIP Trunk->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.UCCX.029	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Make a Inter Cluster call from Customer B to Modified Agent A via ICT Trunk	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer -B can able to make a call to Modified agent-A via ICT Trunk	Cisco CIUS->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-B->Unified CM-2->ICT Trunk->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	
UCJ91S.UCCX.030	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Make a Inter Cluster call via Unified Border Element between Customer B to Modified Agent A through SIP Trunk	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer-B can able to make inter cluster call via Unified Border Element using SIP Trunk	Cisco CIUS->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-B->Unified CM-2->SIP Trunk->Unified Border Element->SIP Trunk->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	
UCJ91S.UCCX.031	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Make a Inter Cluster call via Unified Border Element between Customer B to Modified Agent A through different Trunks	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer-B can able to make inter cluster call via Unified Border Element using different Trunks	Cisco CIUS->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-B->Unified CM-2->SIP Trunk->Unified Border Element->ICT Trunk->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.UCCX.032	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using iPhone and Make a call from Customer A to Modified Agent A	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using iPhone and Customer -A can able to make a call to Modified agent-A	iPhone->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-A->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	
UCJ91S.UCCX.033	Supervisor Can Modify an existing agent-A skill through Mobile Skill Manager using iPhone and Make a Inter Cluster call via Unified Border Element between Customer B to Modified Agent A through ICT Trunk	To Verify if Supervisor can modify an existing agent-A skill through Mobile Skill Manager using Cisco CIUS and Customer-B can able to make inter cluster call via Unified Border Element using ICT Trunk	iPhone->Unified CM-1->UCCX->Mobile Skill manger->Modified Agent -A Customer-B->Unified CM-2->ICT Trunk->Unified Border Element->ICT Trunk->Unified CM-1->UCCX->Cisco Agent Desktop(Modified Agent-A)	Passed	

Cisco TelePresence MCU

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CMCUG.001	Initiate the Conference from Cisco TelePresence System SX20 Quick Set (H.323Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence System SX20 Quick Set (H.323 Endpoint) by Cisco TelePresence MCU 4510	SX20 Quickset-> Cisco VCS-> MCU 4510->Initiate Conference	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CMCUG.002	Initiate the Conference from Cisco TelePresence System Quick Set C20 (SIP Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence System Quick Set C20 (SIP Endpoint) by Cisco TelePresence MCU 4510	Quick Set C20 -> Unified CM-> MCU 4510->Initiate Conference	Passed	
UCJ91S.CMCUG.003	Initiate the Conference from Cisco TelePresence System EX60(SIP Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence System EX60(SIP Endpoint) by Cisco TelePresence MCU 4510	EX60 -> Unified CM-> MCU 4510->Initiate Conference	Passed	
UCJ91S.CMCUG.004	Initiate the Conference from Cisco Jabber video for TelePresence by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco Jabber video for TelePresence by Cisco TelePresence MCU 4510	Jabber video-> Cisco VCS-> MCU 4510->Initiate Conference	Passed	
UCJ91S.CMCUG.005	Initiate the Conference from SX20 Quickset (H.323 Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence SX20 Quickset(H.323 Endpoint) by Cisco TelePresence MCU 4510	SX20 Quickset-> Cisco VCS-> MCU 4510->Initiate Conference	Passed	
UCJ91S.CMCUG.006	Initiate the Conference from Cisco IP Video Phone E20 (SIP Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco IP Video Phone E20 (SIP Endpoint) by Cisco TelePresence MCU 4510	E20-> Unified CM-> MCU 4510->Initiate Conference	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ9IS.CMCUG.007	Initiate the Conference from Cisco TelePresence System EX60(H.323 Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence System EX 60(H.323 Endpoint) by Cisco TelePresence MCU 4510	EX60-> Cisco VCS-> MCU 4510->Initiate Conference	Passed	
UCJ9IS.CMCUG.008	Initiate the Conference from Cisco TelePresence System EX60(SIP Endpoint) by Cisco TelePresence MCU 4510	To Verify that user is able to Initiate the Conference from Cisco TelePresence System EX60(SIP Endpoint) by Cisco TelePresence MCU 4510	EX60-> Unified CM-> MCU 4510->Initiate Conference	Passed	
UCJ9IS.CMCUG.009	Initiate and Join the intra cluster conference between Cisco jabber video for TelePresence registered on Cisco TelePresence Video Communication Server	To Verify if the user is able to Initiate and Join the intra cluster conference between Cisco jabber video for TelePresence registered on Cisco TelePresence Video Communication Server through MCU 4510	SX20 Quickset/Jabber video-> Cisco VCS-> MCU 4510->Initiate/Join Conference	Passed	
UCJ9IS.CMCUG.010	Initiate and Join the inter cluster conference between Unified CM registered video end points by Cisco TelePresence MCU 4510	To Verify if the user is able to Initiate/ Join the video conference frombetween Unified CM registered video end points by Cisco TelePresence MCU 4510	SX20 Quickset/E20-> Unified CM-> MCU 4510->Initiate/Join Conference->SIP Trunk->Unified CM -> Integrator Package C90/ EX60	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91SCMCUG.011	Initiate and Join the inter cluster conference between Cisco TelePresence Video Communication Server registered video end points by Cisco TelePresence MCU 4510	To Verify if the user is able to Initiate and Join the intra cluster conference between Cisco TelePresence Video Communication Server registered video end points through MCU 4510	Quickset C20/Jabber video-> Cisco VCS-> MCU 4510->Initiate Conference-> SIP Trunk-> Cisco VCS-> EX60/E20	Passed	
UCJ91SCMCUG.012	Initiate and Join the inter cluster conference between Cisco VCS and Unified CM registered video end points by Cisco TelePresence MCU 4510	To Verify if the user is able to Initiate and Join the intra cluster conference between Cisco VCS and Unified CM registered video end points through MCU 4510	Quickset C20/Jabber video-> Cisco VCS-> MCU 4510->Initiate Conference-> SIP Trunk-> Unified CM-> EX60/E20	Passed	

Cisco TelePresence Management Suite

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CTMS.G.130	Extend the Scheduled video conference between Unified CM registered end points	To Verify if the user can Extend the scheduled video conference between Cisco Unified Communication Manager registered endpoints	Cisco TMS -> Unified CM -> EX60 / EX90 / E20	Passed	
UCJ91S.CTMS.G.131	Extend the Scheduled video conference between Unified CM registered and Cisco VCS registered end points	To Verify if the user can extend the scheduled video conference between Cisco Unified Communication Manager registered and Cisco Video communication Server registered endpoints	Cisco TMS-> Unified CM->SX20/C90 Cisco TMS->Cisco VCS->EX90	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CTMS.G.132	Extend the Scheduled video conference between Cisco VCS registered end points	To Verify if the user can extend the scheduled video conference between Cisco TelePresence Video Communication Server registered endpoints	Cisco TMS-> Cisco VCS-> EX60/EX90/E20	Passed	
UCJ91S.CTMS.G.133	Extend the Inter cluster scheduled video conference between the Unified CM registered end points	To Verify if the user can extend the scheduled video conference between inter cluster Cisco Unified Communication Manager registered endpoints	Cisco TMS-> Unified CM(Cluster 1)-> SX20 Cisco TMS-> Unified CM(Cluster 2)->C90/E20	Passed	
UCJ91S.CTMS.G.134	Extend the Inter cluster scheduled video conference between the Cisco VCS registered end points	To Verify if the user can extend the scheduled video conference between inter cluster Cisco Video Communication Server registered endpoints	Cisco TMS-> Cisco VCS(Cluster 1)-> C20/C90 Cisco TMS-> Cisco VCS(Cluster 2)->E20	Passed	
UCJ91S.CTMS.G.138	Video end points running TE6.X adding with Cisco TelePresence Management Suite	To Verify if the user can add Video Endpoints registered with Cisco Unified Communications Manager running in TE 6.X with Cisco TelePresence Management Suite	NA	Passed	

Cisco Jabber Video for TelePresence

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CJVT.G.001	Inter cluster call transfer from E20 to Cisco Unified IP Phone 9971 during the call on Cisco jabber video for TelePresence	To Verify that user can make an Inter cluster call transfer from Cisco IP Video Phone E20 to Cisco Unified IP Phone 9971 during the call on Cisco jabber video for TelePresence	Jabber video-> Cisco VCS-> Unified CM 1-> E20->Call Transferred-> Unified Border Element-> Unified CM 2-> IP Phone 9971	Passed	
UCJ91S.CJVT.G.002	Inter cluster call transfer from E20 to Cisco TelePresence System EX60 during the call on Cisco jabber video for TelePresence	To Verify if the user can make an Inter cluster call transfer from E20 to Cisco TelePresence System EX60 during the call on Cisco jabber video for TelePresence	Jabber video-> Cisco VCS-> E20->Call Transferred-> Cisco VCS->EX60	Passed	
UCJ91S.CJVT.G.003	Call transfer from Cisco TelePresence System EX90 to Cisco Unified IP Phone 9971 during the call on Cisco jabber video for TelePresence	To Verify that user can make Call transfer from Cisco TelePresence System EX90 to Cisco Unified IP Phone 9971 during the call on Cisco jabber video for TelePresence	Jabber video-> Cisco VCS-> EX90->Call Transfer-> Unified CM-> IP Phone 9971	Passed	
UCJ91S.CJVT.G.004	Inter cluster call transfer from EX60 to EX90 during the call on Cisco jabber Video	To Verify if the user can make Inter cluster call transfer from Cisco Telepresence System EX60 to Cisco Telepresence System EX90 during the call on Cisco jabber	Jabber video->Cisco VCS-> EX60->Call Transfer -> Cisco VCS Expressway->EX90	Passed	

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ91S.CJVT.G.005	Sharing the presentation between Cisco jabber video for TelePresence and EX90 and Make a call transfer from EX90 to Cisco Unified IP Phone 8945	To Verify if the user can make a call transfer Sharing the presentation between Cisco jabber video for TelePresence and Cisco Telepresence System EX90 and Make a call transfer from Cisco Telepresence System EX90 to Cisco Unified IP Phone 8945	Jabber video-> Cisco VCS-> Presentation Sharing-> Unified CM-> EX90-> Call Transferred-> Unified CM-> IP Phone 8945	Passed	

Regression

Project Feature Tested	Total Test Cases	Total %	Passed	Passed %	Passed W/X	Passed W/X %	Failed	Failed %
Unified CM - Basic call	41	5.39	48	9.82	0	0	0	0
Unified CM - Conference	18	2.37	9	1.84	0	0	0	0
Unified CM - Transfer	164	21.55	14	2.86	0	0	0	0
Unified CM - Call Forward All	16	2.10	9	1.84	0	0	0	0
Unified CM - CFUR	8	1.05	3	0.61	0	0	0	0
Unified CM - BLF	15	1.97	9	1.84	0	0	0	0
Unified CM - Call Back	2	0.26	1	0.20	0	0	0	0
Unified CM - Hold and Resume	97	12.75	13	2.66	0	0	0	0
Unified CM - Hunt Poilt	13	1.71	32	6.54	0	0	0	0

Project Feature Tested	Total Test Cases	Total %	Passed	Passed %	Passed W/X	Passed W/X %	Failed	Failed %
Unified CM - Shared line	8	1.05	25	5.11	0	0	0	0
Unified CM - DND	8	1.05	15	3.07	0	0	0	0
Unified CM - Barge	13	1.71	9	1.84	0	0	0	0
Unified CM - Auto Pickup	8	1.05	23	4.70	0	0	0	0
Unified CM - CFNC	3	0.39	8	1.64	0	0	0	0
Unified CM - Intercluster transfer	202	26.54	202	41.31	0	0	0	0
Unified CM - EMCC	14	1.84	37	7.57	0	0	0	0
Unified CM - Mobile Connect	13	1.71	27	5.52	0	0	0	0
Unified CM - Join	118	15.51	5	1.02	0	0	0	0
Total	761	100.00	489	100.00	0	0	0	0

Related Documentation

Cisco Unified CM Documentation Guides

http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91.html

Cisco Unified Survivable Remote Site Telephony

http://www.cisco.com/en/US/docs/voice_ip_comm/cusrst/admin/sccp_sip_srst/configuration/guide/SCCP_and_SIP_SRST_Admin_Guide.html

Unified CME

- Design Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/srnd/design/guide/cmesrnd.html
- Configuration Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/admin/configuration/guide/cmeadm.html

Cisco Unity Connection

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/9x/release/notes/911cucrn.html

Cisco Unified Border Element

http://www.cisco.com/en/US/docs/ios/voice/cube/configuration/guide/vb_book/vb_book.html

Cisco Unified Contact Center Express

- Cisco SocialMiner User Guide:
http://docwiki.cisco.com/wiki/SocialMiner_Release_9.0%281%29
- Configuration administration Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/cust_contact/contact_center/crs/express_9_02/configuration/guide/UCCX_BK_U6CE8C22_00_uccx-admin-guide-902.html
- Serviceability Administration Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/cust_contact/contact_center/crs/express_9_02/configuration/guide/UCCX_BK_U959FE01_00_unified-serviceability-admin-guide.html
- Installation and Upgrade Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/cust_contact/contact_center/crs/express_9_02/installation/guide/UCCX_BK_U096815B_00_uccx-install-and-upgrade.html

Cisco Virtualization Experience Infrastructure

- VXC 6215 Deployment Guide:
http://www.cisco.com/en/US/docs/voice_ip_comm/vxc/english/vxc_6215_1-0/8.7_vvfm_deploy/b_vxc_6215_vvfw_8.pdf
- Administration Guide for Cisco Virtualization Experience Client Manager 4.9:
http://www.cisco.com/en/US/docs/voice_ip_comm/vxc/english/vxcm/4-9/vxcm_admin/vxcmadmin_49.pdf

Jabber for Windows

- Installation and Configuration Guide
http://www.cisco.com/en/US/docs/voice_ip_comm/jabber/Windows/9_1/JABW_BK_CA48EE46_00_cisco-jabber-for-windows-administration.pdf
- Release Note
http://www.cisco.com/en/US/docs/voice_ip_comm/jabber/Windows/9_1_2/JABW_BK_C3749E76_00_cisco-jabber-windows-release-notes.pdf

Jabber for Mac:

- Release Note
http://www.cisco.com/en/US/docs/voice_ip_comm/jabber/mac/8.6/b_jabber_RN_mac.pdf

Cisco Jabber for iPhone:

- Administration Guide:

https://www.cisco.com/en/US/docs/voice_ip_comm/jabber/iPhone/9.0/JABI_BK_J29330BB_00_jabber-for-iphone-admin-guide.pdf

- Release Notes:

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- Administration Guide:

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- Installation and upgrade guide:

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- Release note:-

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- Installation Guide:

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- Release note:-

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- Release Note:-

http://www.cisco.com/en/US/docs/telepresence/endpoint/movi/release_note/JabberVideo_Release_Notes_4-5.pdf

- End-User Guides:-

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- Release Note:-

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- Installation Guide:-

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- Configuration Guide:-

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