



Unified Communications System

リリース 8.5

日本語版

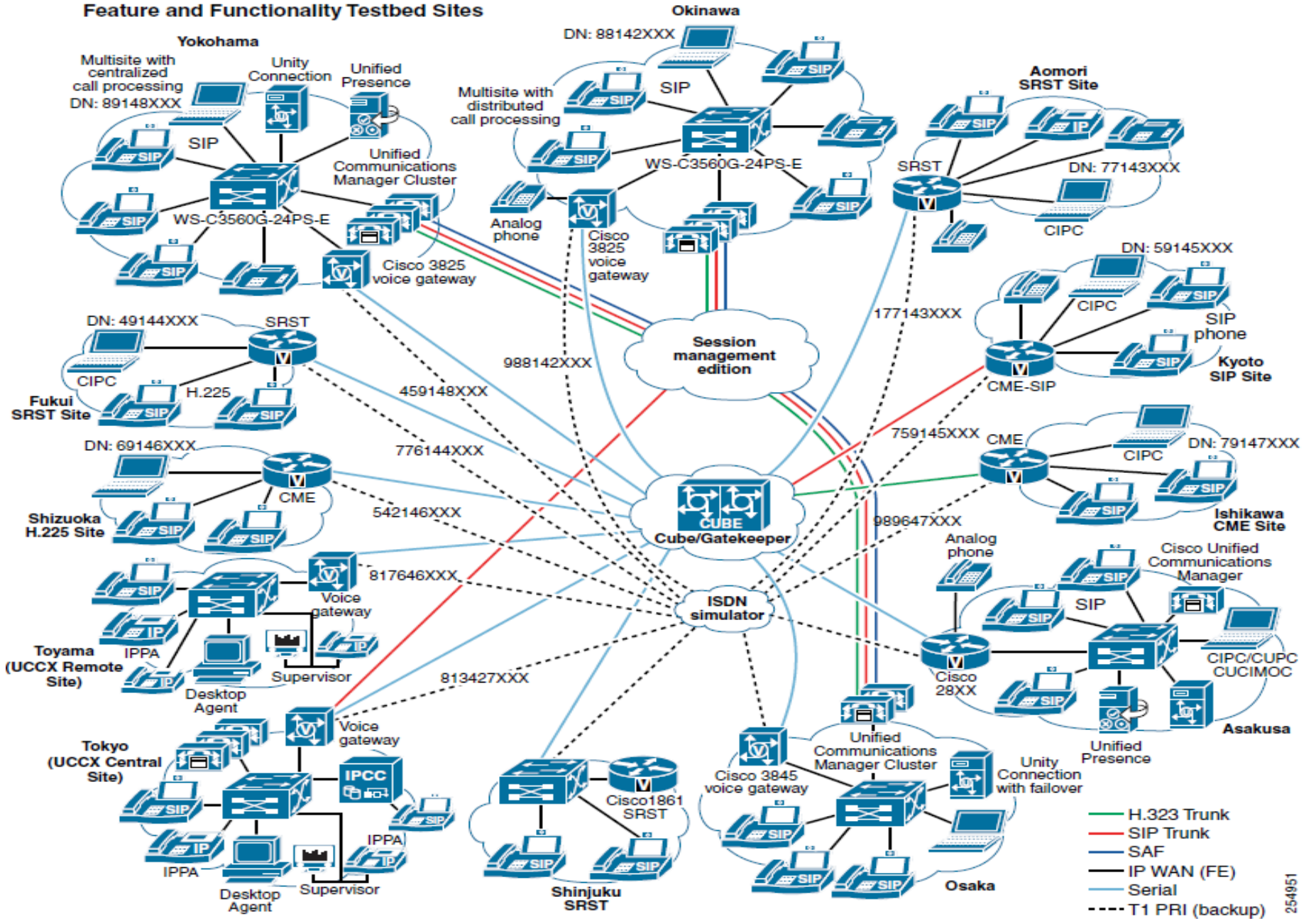
テスト結果サマリ

18th Feb 2011

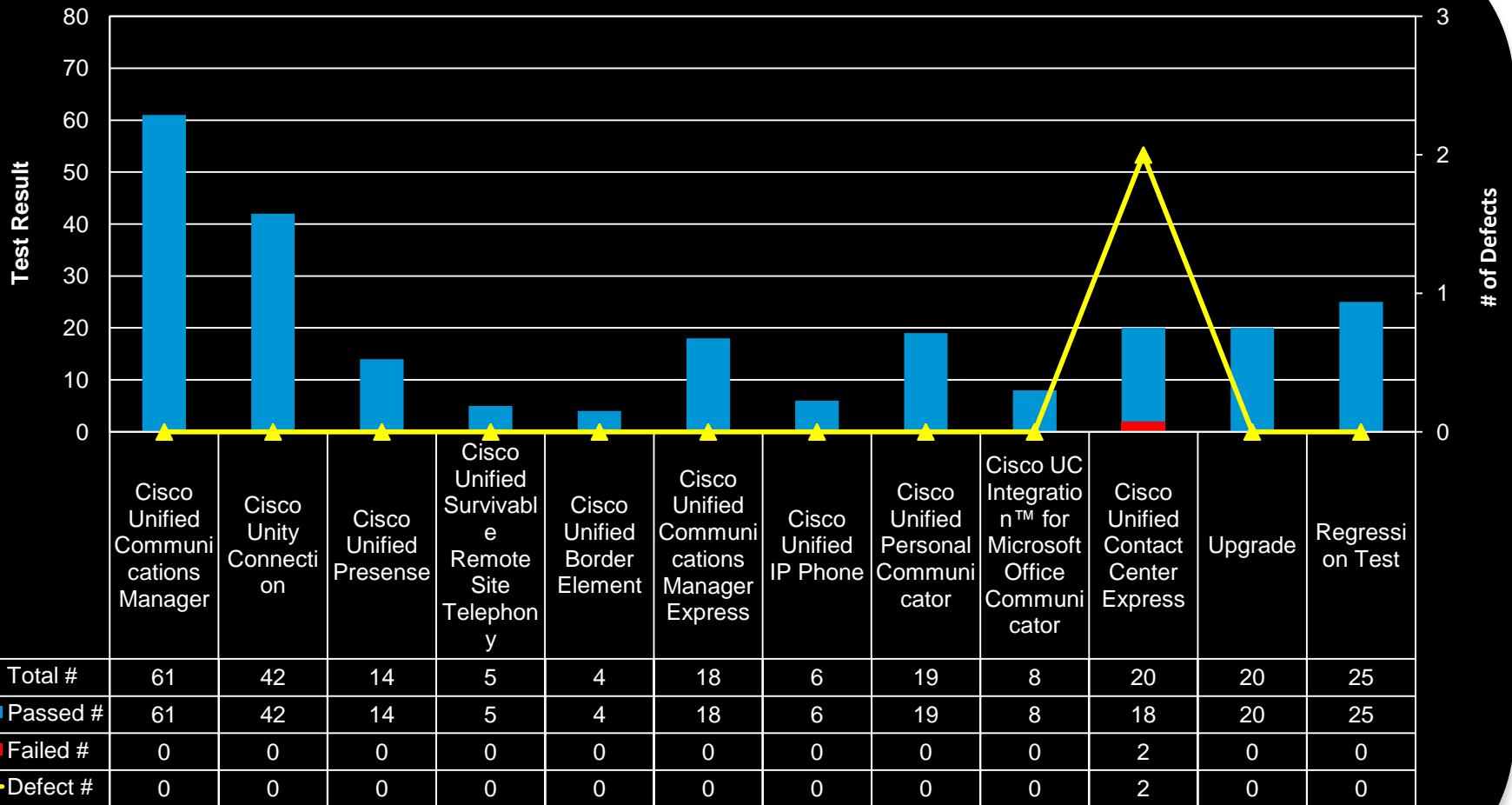
対象コンポーネント

Category	Component	Version	
Call Control	Cisco Unified Communications Manager	Version	8.5.1.10000-26
		Locale	JP(8.5.1.9902-56)
		Dial plan	dp-ffr.3-1-8.JP.cop.sgn
	Cisco Unified Survivable Remote Site Telephony (SRST)	Version	8.5
		IOS	15.1(3)T
	Cisco Unified Communications Manager Express	Version	8.5
		IOS	15.1(3)T
		Locale	JP (8.1.2.1)
	Applications	Cisco Unified Presence	Version
	Locale		JP(8.5.1.9902-149)
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	8.5.1.10000-26
		Locale	JP(8.5.0.0-181)
Endpoints and Clients	Cisco Unified IP Phones		
	SIP 3911		8-1-2SR1
	6921		9-1-1-0
	6941		9-1-1-0
	6961		9-1-1-0
	7961		9-1-1SR1S
	7961G		9-1-1SR1S
	7975		9-1-1SR1S
	7985		cmterm_7985.4-1-7-0
	8961		sip8961.9-1-1
	9951		sip9951.9-1-1
	9971		sip9971.9-1-1
	Cisco Unified Personal Communicator		8.5.1.17660
	Cisco UC Integration for Microsoft Office Communicator		8.5.98.16872
Communications Infrastructure			
	Cisco IOS Voice and Data Gateways	IOS	15.1(3)T
Client	Operating System	Win-XP	Windows XP - SP2 (Jap)
	Browser	IE	IE 8

Feature and Functionality Testbed Sites



テスト結果



未解決の障害① : Defect ID - CSCtk67772

Title: ETSGJ-CH:ICD states- disabled ,Not able to change the state(UCCX CAD)

Description: ICD states- disabled ,Not able to change the state(UCCX CAD)

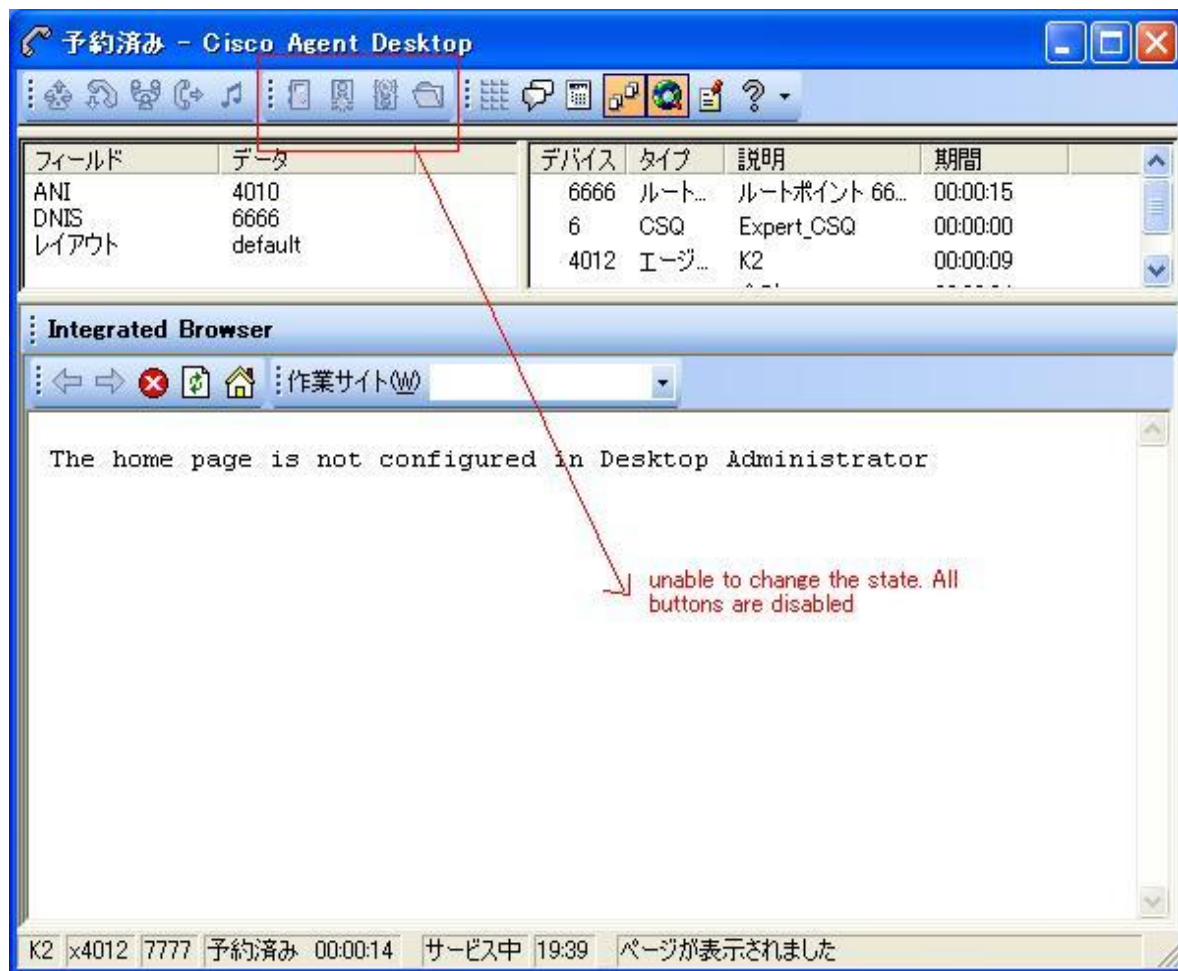
Steps to reproduce:

1. Configure CAD Agent A
2. Login to CAD Agent A
3. Necessary configuration on UCCX, CUCM
4. Let A be in ready state
5. Let A get a call popup
6. Don't answer the call
7. After 2 minutes ,call pop up goes off
8. Now the ICD state was Not ready
9. Change the State to Ready
10. Here All ICD state buttons gets disabled

Severity: Sev 2

Test Environment:

UCCX System version: 8.5.1.10000.37



未解決の障害② : Defect ID - CSCtk62187

Title: ETSGJ-CH:Unable to upload scripts through Application Wizard of UCCX

Description: Unable to upload scripts through Application Wizard of UCCX

Steps to reproduce:

1. Cisco Unified CCX Administration page
navigate to Wizard -> Application wizard ->
Scripts -> Upload scripts
2. Click on Browse and choose a script to
upload.
3. After clicking "upload" the page goes blank.

Severity: Sev 3

Work around:

Able to upload new scripts from the
Applications -> Script management page.

Test Environment:

UCCX System version: 8.5.1.10000.37

