



# 日本市場向け

Cisco Collaboration System Release 14.0

# システム リリース テスト結果サマリ

テスト結果サマリ

シスコシステムズ合同会社

2021年6月

# コンポーネント一覧 (1)

カテゴリ	コンポーネント		バージョン
Call Control	Cisco Unified Communications Manager	Version	14.0.1.10000-20
		Locale	cm-locale-ja_JP-14.0.1.9999-291.cop.sha512
		Dial Plan	3-1-10.JP
	Cisco Expressway Series	Version	X14.0.0
		Locale	vcs-lang-ja-jp_14.0-0_amd64.tlp
	Cisco TelePresence Video Communication Server(VCS)	Version	X14.0.0
		Locale	vcs-lang-ja-jp_14.0-0_amd64.tlp
		Management Connector	8.11-1.0.104
		Call Connector	8.11-1.0.8073
	Cisco TelePresence Video Communication Server Expressway	Version	X14.0.0
Locale		vcs-lang-ja-jp_14.0-0_amd64.tlp	
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	14.0.1.10000-16
		Locale	ps-locale-ja_JP-14.0.1.9999-45.cop.sha512
	Cisco Meeting Server	Version	3.2
	Cisco Meeting Management	Version	3.2.0.57

# コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	14.0.1.10000-19
		Locale	uc-locale-ja_JP-14.0.0.1-4.cop.sha512
End Point	Cisco IP Phone 7811/21/41/61/32		14-0-1-0001-135
	Cisco IP Phone 8811/41/45/51/61/65		14-0-1-0001-135
	Cisco Wireless IP Phone 8821		11.0(6)SR1
	Cisco ATA 191		12-0-1SR2-3
	SX10 – Cisco TelePresence SX10 Quick Set	Version	CE9.15.3.17
	SX20 – Cisco TelePresence SX20 Quick Set	Version	CE9.15.3.17
	SX80 – Cisco TelePresence SX80 Codec	Version	CE9.15.3.17
	MX200 G2 – Cisco TelePresence MX200 G2	Version	CE9.15.3.17
	MX300 G2 – Cisco TelePresence MX300 G2	Version	CE9.15.3.17
	Cisco Webex Room Kit	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Room Kit Plus	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Room Kit Plus PTZ	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	DX70 – Cisco Webex DX70	Version	CE9.15.3.17

# コンポーネント一覧 (3)

カテゴリ	コンポーネント		バージョン
End Point	DX80 – Cisco Webex DX80	Version	CE9.15.3.17
	IX5000 – Cisco TelePresence IX5000	Version	IX9.1.3(14)
	Cisco Webex Room Kit Pro	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Room Kit Mini	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Board 55	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Desk Pro	Version	CE9.15.3.17 and RoomOS 10.3.2.0
	Cisco Webex Room Phone	Version	RoomPhone 1.2.0
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.7.3 M7
	ISR 4451-X / 4351	IOS	17.4.1
	Cisco Unified Border Element for ISR	IOS	17.4.1
	Cisco 3750 PoE Switch		16.6.2
	vCenter Server		6.0 & 6.5
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite – TMS	Version	15.13.0
	Cisco TelePresence Management Suite Provisioning Extension – TMSPE	Version	1.14.0
	Cisco TelePresence Management Suite Extension for Microsoft Exchange – TMSXE	Version	5.13

# コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
TelePresence	MCU 4510, 5310 & 5320 – Cisco TelePresence MCU	Version	4.5(1.89) & 4.5(1.98)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Server 7010	Version	4.4(1.31)
	Cisco TelePresence Server on Virtual Machine	Version	4.4(1.31)
	Cisco TelePresence Conductor	Version	XC4.3.7
Messaging Applications	Cisco Jabber for Mac	Version	14.0.0.305710
	Cisco Jabber for Windows	Version	14.0.0.305710
	Cisco Jabber for iOS	Version	14.0.0.305710
		iPhone 6	12.5.2(16H30)
		iPhone 6S	14.4.2(18D70)
		iPhone 7	14.4.2(18D70)
		iPhone X	14.4.2(18D70)
		iPhone 11	14.4.2(18D70)
		iPad Pro	14.4.2(18D70)
		iPad Air	14.4.2(18D70)
Apple Watch	6.2.6(17T620)		

# コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Jabber for Android	Version	14.0.0.305710
		Galaxy S6	Android OS 8.1
		Galaxy S7	Android OS 8.1
		Xperia Z1	Android OS 8.0
		Xperia Z3	Android OS 8.0
		Xperia Z3+	Android OS 8.0
		Nexus 5X	Android OS 8.1.0
		Nexus 6P	Android OS 8.1.0
		Sony Watch	Android OS 6.0.1
		Sony Tab	Android OS 6.0.1
	Cisco Webex	Version for iOS	41.5.7 (1343) Beta
		Version for Android	41.5.1.155 Beta
		Version for Mac	41.5.0.18650 Beta
		Version for Windows	41.5.0.18650 Beta
		Version for Web Client	Version: 2.1688.0 SDK Version: 1.81.2

# コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Webex	Version for Web Client(Beta)	Version: 1746 SDK Version: 1.119.1
		Version for Windows VDI	41.4.0.18516
		Version for Thin Client Plugin	41.4.0.18516
	Cisco Webex Room OS	Version	10.3
	Cisco Webex Meetings for Windows	Version	41.6.0.115 Beta
	Cisco Webex Meetings for Mac	Version	41.6.0.115 Beta
	Cisco Webex Meetings for iOS	Version	41.4.0 (41400.244) Beta
	Cisco Webex Meetings for Android	Version	41.5.0 Beta
	Cisco Webex Meetings for Web (Page Version)	Version	41.6.0.221 Beta
	Slack for Windows	Version	4.15.0
	Slack for Mac	Version	4.15.0
	Microsoft Teams for Windows	Version	1.4.00.8872
	Microsoft Teams for Mac	Version	1.4.00.8872

# コンポーネント一覧 (7)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Webex Meetings for VDI	Version	41.6.0.115
	Cisco Webex Meetings Virtual Desktop Plug-in	Version	41.6.0.115
	Cisco Webex Meetings API (in MS Teams)	Version	2.4.0
	Cisco Webex Meetings API (in Slack)	Version	2.0.4.0
	Cisco Webex Productivity Tools	Version	39.11.0.32
UCS	ESXi Host	B-Series Server	6.0,6.5
		C-Series Server	6.0,6.5
Client	Operating System	Windows 7-SP1	Windows7-SP1(Japanese)
		Windows 8/8.1	Windows8/8.1(Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.15(19A583)
		Mac Book Pro	10.15(19A583)
	Browser	IE	11.1909.18363.1500(Supported Japanese Language)
		Microsoft Edge	42.17134.1098.0
		Mozilla Firefox	88.0(Supported Japanese Language)



# コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン
Client	Browser	Chrome	90.0.4430.85(Supported Japanese language)
		Safari-iOS, Safari- Mac	14.0.2
	Cisco Meeting Server Web app	Chrome, Firefox, Edge, Safari	web app version release_3_2.PR.6387
	Microsoft Skype for Business Client	Version	2016
Server	Microsoft Windows Server		Windows Server 2008 R2(Standard, Enterprise, Datacenter, Japanese)
			Windows Server 2012 R2 (Standard, Enterprise, Datacenter, Japanese)
			Windows Server 2016 (Datacenter, Japanese)
			Windows Server 2019(Standard, Enterprise, Datacenter, Japanese)
	Microsoft Skype for Business Server		2019
	Microsoft Exchange Server		2013 & 2016
Third Party Endpoints (Sony)	PCS - XG100		1.64.00.PCS-XG100
	PCS - XG80		2.47.00.b15069
	PCS - XC1		1.33.00.PCS-XC1



# テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 14.0 Solution Testing Components				
Cisco Unified Communications Manager	38	37	1	1
Cisco Unified Border Element	13	13	0	0
Cisco IP Phone	11	11	0	0
Cisco Jabber Clients	24	23	1	1
Cisco TelePresence Video Communication Server	190	177	13	13
Cisco Webex	175	172	3	3
Cisco Webex Room OS	324	320	4	4
Cisco Webex Meetings	148	131	17	17
Cisco Meeting Server	412	403	9	9
Cisco TelePresence Multipoint Control Unit	21	21	0	0
Cisco TelePresence Management Suite	34	34	0	0
Cisco TelePresence Conductor	14	14	0	0
Cisco TelePresence Server	14	14	0	0
Cisco TelePresence IX5000	30	30	0	0
<b>Total</b>	<b>1448</b>	<b>1400</b>	<b>48</b>	<b>48</b>

# Open Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco TelePresence Video Communication Server</b>					
CSCvx08958	Virtual keyboard is not opening in Webex Desk Pro during Touch re-direct	3	tc-software	gui-camctr	O-Opened
CSCvx80893	Random tapping on OSD of Webex Desk Pro switches the position of Selfview layout	3	tc-software	gui-incall	O-Opened
CSCvx88284	Transferring to DN is not available in Desk Pro	3	tc-software	gui-incall	O-Opened
<b>Cisco Meeting Server</b>					
CSCvw16682	CMS 3.0 failing to parse SIP Stream URL	2	meetingserver	webapp	N-New

# Open Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Meeting Server</b>					
CSCvw15952	Remote Desktop connection option is not available while sharing screen during CMS meeting	3	meetingserver	webapp	N-New
CSCvw66754	CMS unscheduled conference duration is wrong in CMS web app	3	meetingserver	webapp	N-New
CSCvw54666	"?" is displaying for the participants icon in CMS Web app	3	meetingserver	webapp	N-New
CSCvw54660	Selected participant name is not displaying while adding participant into the space	3	meetingserver	webapp	A-Assigned
CSCvw54759	"Previously invited" list showing when adding user in newly created space	3	meetingserver	webapp	A-Assigned

# Open Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Unified Communications Manager</b>					
CSCvx05698	Bulk Administration upload file is not working for an empty csv/ txt file for any transaction type	3	epas	Bat	A-Assigned
<b>Cisco Jabber Clients</b>					
CSCvx21989	Cisco Jabber for Android is crashing while clicking "help" from login page	3	umc-android	other	N-New
<b>Cisco Webex Room OS</b>					
CSCvx73869	Camera control option is enabled for Webex DX80 in participant list of Webex Room Kit Pro	2	tc-software	gui-camctr	O-Opened
CSCvx72326	Raised hand icon is not available in People list of Webex Board 55 during Webex meeting	3	tc-software	gui-incall	O-Opened

# Resolved Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco TelePresence Video Communication Server</b>					
CSCvy02938	Video pixel corrupted in web UI of SX10 Quick Set	2	tc-software	platform-media	R-Resolved
CSCvv85506	Call rate does not change when toggling off Audio only on an Audio only recents entry	2	tc-software	gui-home	R-Resolved
CSCvw95707	Passphrase length fixed to 8 showing 9 characters in MX300 G2	2	tc-software	web-ui	R-Resolved
CSCvw80881	Able to save contact without entering number in contact method while editing the contacts	3	tc-software	web-ui	R-Resolved
CSCvw49033	Change in user roles are not updating in Web UI of Webex Room Kit Pro	3	tc-software	web-ui	R-Resolved

# Resolved Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco TelePresence Video Communication Server</b>					
CSCvw28206	Configuration tab is missing in Webex Control Hub when accessed via Webex Device Connector	3	tc-software	edge	R-Resolved
CSCvw65074	Edit contact button not visible when editing favorites	3	tc-software	web-ui	R-Resolved
CSCvw93156	Text overlapping at the time of controlling camera in MX300 G2	3	tc-software	gui-incall	R-Resolved
CSCvw01403	Remove from recents option in Call Control page not working	3	tc-software	web-ui	R-Resolved
AXL-2213	Failed to connect Unified CM even after enabling AXL web services while configuring Webex Edge for Devices	3	cucm ui	axl	R-Resolved



# Resolved Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Meeting Server</b>					
CSCvw85070	Sharing presentation (sticky note) during conference preview content is not visible	3	meeting_apps	pc	R-Resolved
CSCvw16690	Web Bridge connection tracing is still available in CMS 3.0 web admin UI	3	meetingserver	webapp	R-Resolved
CSCvw16532	“Allow audio” option of participant should display until it unmuted	3	meetingserver	webapp	R-Resolved
<b>Cisco Webex</b>					
CSCvy12319	Always getting no network connection even having good network in Cisco Webex for Android	1	squared	clients-android	V-Verified
CSCvy14009	While scrolling down bot messages Webex app is crashing and exited	1	squared	clients-android	V-Verified

# Resolved Caveats (4)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Webex</b>					
CSCvw63626	Showing wrong active ago status in Cisco Webex Teams for Web	2	squared	clients-web	V-Verified
<b>Cisco Webex Meetings</b>					
CSCvx84244	Creating more BO`s working abnormal in Cisco Webex Meetings for Android	1	Mobile	android-meet	R-Resolved
CSCvx70665	Taking long time to start a new meeting in Cisco Webex Meetings for Windows	1	train	mcclient	V-Verified
CSCvy09843	Entry point not found error notification in Webex Meetings for Windows	1	train	mcclient	V-Verified
CSCvx86781	iOS meet app user unable to send questions in "Q&A"	2	mobile	ios-meet	R-Resolved
CSCvx73887	Scroll bar is not moving in Q&A session of Cisco Webex Meetings for Windows.	2	train	mcclient	R-Resolved

# Resolved Caveats (5)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Webex Meetings</b>					
CSCvx72113	Annotate option is automatically exited in Cisco Webex Meetings for Windows.	2	train	mcclient	V-Verified
CSCvx75143	Q&A numbers are mis-matching and Questions not reflecting in Meetings for Windows	2	train	mcclient	V-Verified
CSCvx78689	CPU utilization is high while sharing using optimize for motion and video	2	train	mcclient	V-Verified
CSCvw93405	Android meet app unable to show shared poll results if assigned host is iOS meet	3	mobile	android-meet	R-Resolved
CSCvy15867	iOS meet participants unable to get unmute notification in BO session	3	mobile	ios-meet	R-Resolved
CSCvw88261	Create an Assignment On Break Out Session in Japanese Environment of Webex Meetings for Windows	3	train	mcclient	V-Verified

# Resolved Caveats (6)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Webex Meetings</b>					
CSCvw88263	Webex Access Anywhere remote machine is not able to connect the audio via Call me / Call in	3	train	mcclient	V-Verified
CSCw77927	Unable to view the list of meeting participant in Transcripts Meeting info page	3	mobile	android-meet	V-Verified
CSCvw08000	Unable to stop receiving and sending of meeting video when device is facedown during Webex Meeting	3	mobile	ios-meet	V-Verified
CSCw90746	iOS meet user can copy paste JP characters as password for scheduling the meeting	3	mobile	ios-meet	V-Verified
CSCvw13474	Host can send "Ask All to Return" request for empty breakout session in iPad meet	3	mobile	ios-meet	V-Verified
CSCvw97164	iPhone meet user is notified again for opened poll when host rejoin own PMR	3	mobile	ios-meet	V-Verified

# Resolved Caveats (7)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
<b>Cisco Webex Room OS</b>					
CSCvw62026	Icons are wrong for a long time until font is loaded	3	tc-software	web-ui	R-Resolved
CSCvw99755	Saved Whiteboard files Time Zone format changes when language set to Japanese in Webex DX70	3	tc-software	any	R-Resolved



# Open Caveats



# Cisco TelePresence Video Communication Server

## CSCvx08958: Virtual keyboard is not opening in Webex Desk Pro during Touch re-direct (O-Opened/Sev-3/Global)

Global

### **Issue Description:**

Virtual keyboard is not opening in Webex Desk Pro during Touch re-direct

### **Steps to Reproduce:**

1. Register Webex Desk Pro to CE 9.15.0
2. Connect Windows laptop to Webex Desk Pro via HDMI and USB cables
3. Enable touch redirect in Webex Desk Pro
4. Control the Windows laptop from Webex Desk Pro
5. Open any browser from Webex Desk Pro
6. Check for the Virtual keyboard

### **Actual Behavior:**

Virtual keyboard is not opening to type in browser

### **Expected Behavior:**

Virtual keyboard should open to type in browser

### **Environment Matrix:**

- Unified CM Build - 14.0.0.98000-1195
- Webex Desk Pro - ce 9.15.0 586001ff034 2020-11-06



# CSCvx80893: Random tapping on OSD of Webex Desk Pro switches the position of Selfview layout (O-Opened/Sev-3/Global)

Global

## **Issue Description:**

Position of Selfview layout switches when user randomly taps on the On-Screen Display of Cisco Webex Desk Pro

## **Steps to Reproduce:**

1. Register Webex Desk Pro and MX200 G2 in Unified CM
2. Connect Windows Laptop to Webex Desk Pro via HDMI cable
3. Make video call from MX200 G2 to Webex Desk Pro
4. Tap on Selfview from OSD of Webex Desk Pro
5. Move and place the selfview in the upper left corner frame
6. Move and place the share in call layout in the upper left corner frame
7. Tap randomly on the OSD of Desk Pro, selfview frame switches the position in and out with the presentation layout

## **Actual Behavior:**

When tapping in anywhere in OSD screen, the selfview frame switches its position with share in call frame

## **Expected Behavior:**

Selfview frame must not switch the position when tapping the OSD in Desk Pro

## **Environment Matrix:**

- Unified CM Build - 14.0.0.98000-1328
- MX200 G2 Build - ce 9.15.3.6 bce13938d10 2021-03-11
- Webex Desk Pro Build - RoomOS 10.3.0.14 e6203a4faad

## CSCvx88284: Transferring to DN is not available in Desk Pro (O-Opened/Sev-3/Global)

### Issue Description:

During call transfer from Webex Desk Pro to MX200 G2, the DN of MX200 G2 is not available in On-Screen Display of Webex Desk Pro

### Steps to Reproduce:

1. Register Webex DX70, MX200 G2 and Webex Desk Pro in Unified CM
2. Make video call from Webex DX70 to Desk Pro
3. Attend the call in Desk Pro
4. Transfer the call from Desk Pro to MX200 G2
5. Attend the call in MX200 G2
6. Tap on Complete Transfer in Desk Pro
7. "Transfer to XXX" DN (i.e., MX200 G2) is not displayed during Transfer complete in Desk Pro

### Actual Behavior:

Transferring to DN of MX200 G2 is not available in OSD of Desk Pro

### Expected Behavior:

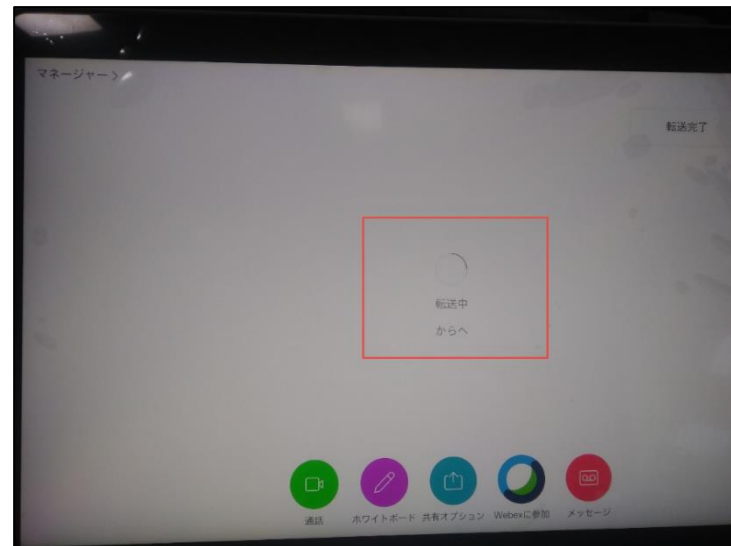
Transferring to DN of MX200 G2 should be available from OSD of Desk Pro

### Environment Matrix:

- Unified CM Build - 14.0.0.98000-1328
- Webex DX70 Build - ce 9.15.3.6 bce13938d10 2021-03-11
- MX200 G2 Build - ce 9.15.3.6 bce13938d10 2021-03-11
- Webex Desk Pro Build - RoomOS 10.3.0.14 e6203a4faad

Global

In JP Environment





# Cisco Meeting Server

# CSCvw16682: CMS 3.0 failing to parse SIP Stream URL (N-New/Sev-2/Global)

Global

In EN Environment

## Issue Description:

CMS 3.0 failing to parse the SIP Stream URL. Streaming is initiated in CMS web app even though the streamer failed to start

## Steps to Reproduce:

1. Configure SIP streamer in CMS
2. Open and login CMS web app – Chrome on Windows
3. Initiate streaming in CMS web app – Chrome on Windows
4. Verify the streamer started label in CMS web app and CMS logs, where streamer is failed to start

## Actual Behavior:

CMS 3.0 failing to parse the SIP Stream URL. Streaming is initiated in CMS web app even though the streamer failed to start

## Expected Behavior:

CMS 3.0 should parse the SIP Stream URL. Streaming should initiate in CMS web app

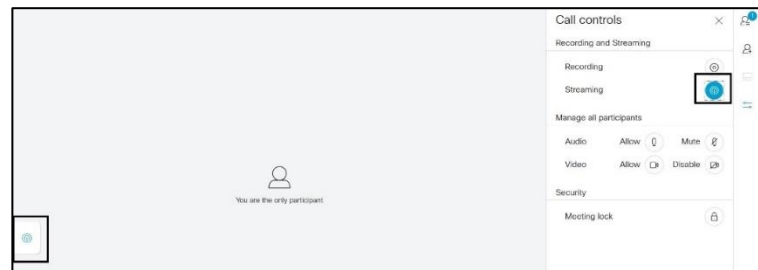
## Environment Matrix:

- CMS - 3.0
- CMS web app - Cisco Meeting Server web app version release\_3\_0.PR.4954
- Chrome - 85.0.4183.121

```

Sep 4 09:34:46.136 local:info cms host:server: INFO: participant "streamer@streamer.com" joined space bc58b8f5-2c4d-4c36-938a-ff1616446c (rpyrdhahm@video.com)
Sep 4 09:34:46.136 user:info cms host:server: INFO: participant "streamer@streamer.com" (c56376c-12b-4ec0-995-a79b1f4a66e) joined conference 2da5816-7c3-80b6-90a7-2d4142d67379 via SIP
Sep 4 09:34:46.138 daemon:info cms streamer-sip(2078): 040446.137: INFO: call 2: rcpSession.ApplicationPacketReceived (28)
Sep 4 09:34:46.174 daemon:info cms streamer-sip(2078): 040446.174: INFO: call 2: handling new call information
Sep 4 09:34:46.174 daemon:info cms streamer-sip(2078): 040446.174: INFO: call 2: parsing
Sep 4 09:34:46.174 daemon:info cms streamer-sip(2078): 040446.174: ERROR: call 2: "" scheme not supported
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.174: ERROR: call 2: failed to parse stream URL
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.174: ERROR: call 2: failed to start connection to RTMP server
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.175: WARNING: call 2: failed to configure stream
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.175: INFO: call 2: retrying (2/3)
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.175: INFO: call 2: refresh
Sep 4 09:34:46.175 daemon:info cms streamer-sip(2078): 040446.175: INFO: call 2: rcpSession.ApplicationPacketReceived (1032)
Sep 4 09:34:47.137 daemon:info cms streamer-sip(2078): 040447.137: INFO: call 2: rcpSession.ApplicationPacketReceived (28)
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: INFO: call 2: parsing
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: ERROR: call 2: "" scheme not supported
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: ERROR: call 2: failed to parse stream URL
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: ERROR: call 2: failed to start connection to RTMP server
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: WARNING: call 2: failed to configure stream
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: INFO: call 2: retrying (3/3)
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: INFO: call 2: refresh
Sep 4 09:34:47.175 daemon:info cms streamer-sip(2078): 040447.175: INFO: call 2: rcpSession.ApplicationPacketReceived (1032)
Sep 4 09:34:48.138 daemon:info cms streamer-sip(2078): 040448.138: INFO: call 2: rcpSession.ApplicationPacketReceived (28)
Sep 4 09:34:48.175 daemon:info cms streamer-sip(2078): 040448.175: INFO: call 2: parsing
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.175: ERROR: call 2: "" scheme not supported
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.176: ERROR: call 2: failed to parse stream URL
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.176: ERROR: call 2: failed to start connection to RTMP server
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.176: WARNING: call 2: failed to configure stream
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.176: ERROR: call 2: giving up configuration
Sep 4 09:34:48.176 daemon:info cms streamer-sip(2078): 040448.176: INFO: call 2: refresh
Sep 4 09:34:48.177 daemon:info cms streamer-sip(2078): 040448.177: INFO: call 2: local random, reason 3
Sep 4 09:34:48.177 daemon:info cms streamer-sip(2078): 040448.177: INFO: call 2: rcpSession.ApplicationPacketReceived (1032)

```



# CSCvw15952: Remote Desktop connection option is not available while sharing screen during CMS meeting (N-New/Sev-3/ Global)

Global

In EN Environment

## Issue Description:

Remote Desktop connection option is not available while sharing screen during CMS meeting

## Steps to Reproduce:

1. Login CMS web app user 1 from Firefox on Windows
2. From CMS web app user 1, Create a space and add CMS web app –Mozilla Firefox user 2 and user 3 into the space
3. Join meeting from CMS web app user 1 from created space
4. Join meeting from CMS web app user 2 and user 3 by clicking “Join” button
5. Initiate screen share from CMS web app user 1 by clicking “ Screen share” icon
6. Select “Remote Desktop connection” from list of applications to share

## Actual Behavior:

CMS web app – Mozilla Firefox user is unable to share Remote desktop connection application during CMS meeting

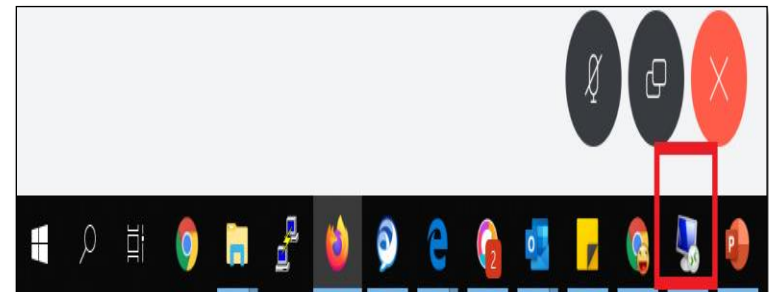
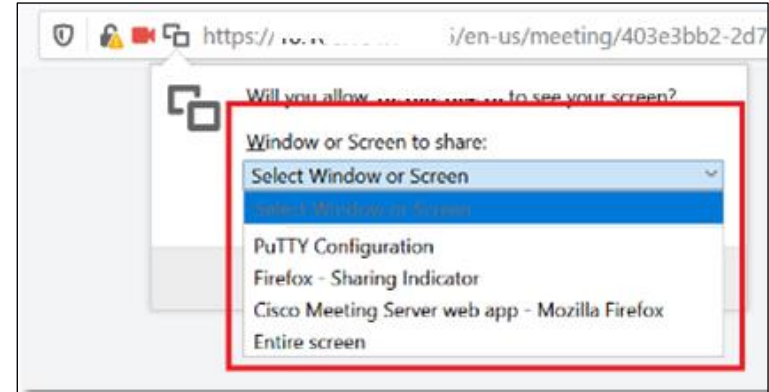
## Expected Behavior:

CMS web app – Mozilla Firefox user should be able to share Remote desktop connection application during CMS meeting

## Environment Matrix:

- CMS: 3.0(FCS)
- CMS web app: Version master. PR.4954
- Firefox version :81.0
- Chrome: Version 85.0.4183.121 (Official Build) (64-bit)

Note : Same issue in Chrome Browser also



# CSCvw66754: CMS unscheduled conference duration is wrong in CMS web app (N-New/ Sev-3/Global)

Global

In JP Environment

## Issue Description:

Create space and join meeting from CMS web app – Firefox on Windows.

In that, duration displaying is wrong

## Steps to Reproduce:

1. Open and login CMS web app – Firefox on Windows
2. Create space
3. Select the created space and join meeting from CMS web app – Firefox on Windows
4. Click on space information
5. Verify the duration, it is displaying wrong

## Actual Behavior:

CMS unscheduled conference duration is displaying wrong in CMS web app

## Expected Behavior:

CMS unscheduled conference duration should be correct as expected. It is displaying wrong in CMS web app

## Environment Matrix:

- CMS - 3.1(Beta2)
- CMS web app - Version master.PR.5527
- Firefox (Windows) - 81.0.2



## CSCvw54666: “?” is displaying for the participants icon in CMS Web app (N-New/Sev-3/Global)

### Issue Description:

“?” is displaying for the participants icon in the space participants list of CMS Web app

### Steps to Reproduce:

1. Open and login CMS web app – Firefox on Windows
2. Create space CMS web app – Firefox on Windows
3. Select the created space
4. Add members into the created space
5. View the added participants icon
6. Note: Same issue is occurring in Chrome as well

### Actual Behavior:

“?” is displaying on the participants icon in the space participants list of CMS Web app

### Expected Behavior:

“?” icon should not display on the participants icon in the space participants list of CMS Web app

### Environment Matrix:

- CMS - 3.1(Beta2)
- CMS web app - Version master.PR.5527
- Firefox (Windows) - 81.0.2
- Chrome(Windows) - 86.0.4240.198

Global

In JP Environment



# CSCvw54660: Selected participant name is not displaying while adding participant into the space (A-Assigned/Sev-3/ Global)

## Issue Description:

Selected participant name is not displaying while adding participant into the space of CMS web app

## Steps to Reproduce:

1. Open and login CMS web app – Firefox on Windows.
2. Create space in CMS web app – Firefox
3. Select the created space and click on “Add Members” icon
4. Provide the username in search bar to add user into the space
5. Select the username from the results
6. View the selected user details
7. Note: Same issue is occurring in Chrome as well

## Actual Behavior:

Selected user details are not displaying when user is trying to add the user into the space of CMS web app

## Expected Behavior:

Selected user details should display when user is trying to add the user into the space of CMS web app

## Environment Matrix:

- CMS - 3.1(Beta2)
- CMS web app - Version master.PR.5617
- Firefox (Windows) - 81.0.2
- Chrome(Windows) - 86.0.4240.198





# CSCvw54759: “Previously invited” list showing when adding user in newly created space (A-Assigned/Sev-3/Global)

## Issue Description:

“Previously invited” list showing when adding user in newly created space during meeting in CMS web app

## Steps to Reproduce:

1. Open and login to CMS web app – Firefox on Windows(User1@domain.com)
2. Open and login to CMS web app – Chrome on Windows(User2@domain.com)
3. Create space in CMS web app
4. Click on Join button to Join the meeting
5. Join the meeting with “Join with audio and video” option
6. Click on Add participant icon
7. Search for the participant name/address to add into the meeting(User2@domain.com)
8. Note: Same issue is occurring in Chrome as well

## Actual Behavior:

“Previously invited” list showing when adding user in newly created space during meeting in CMS web app

## Expected Behavior:

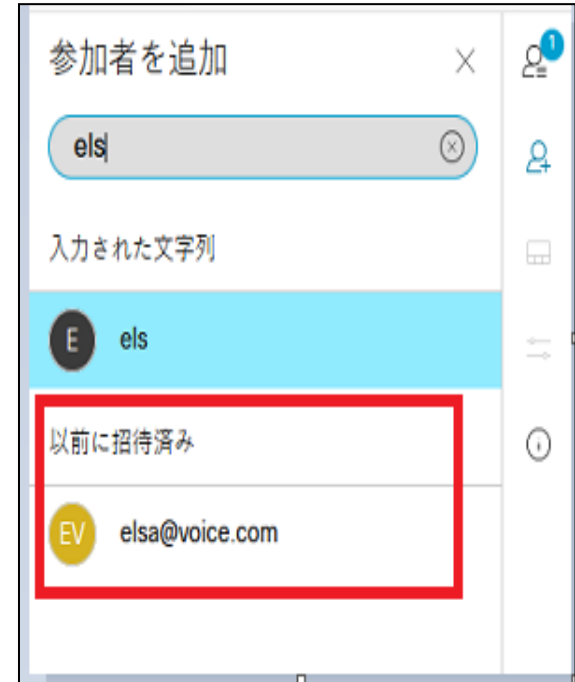
“Previously invited” list should not display when adding user in newly created space during meeting in CMS web app

## Environment Matrix:

- CMS - 3.1(Beta2)
- CMS web app - Version master.PR.5617
- Firefox (Windows) - 81.0.2
- Chrome(Windows) - 86.0.4240.198

Global

In JP Environment





# Cisco Unified Communications Manager

# CSCvx05698: Bulk Administration upload file is not working for an empty .txt file for any transaction type (A-Assigned/Sev-3/Global)

## Issue Description:

Bulk Administration upload file is not working for an empty .txt file for any transaction type

## Pre-Requisites:

- Login with valid credentials of CUP

## Steps to Reproduce:

1. Create empty .txt file
2. Open CUP with valid credentials
3. Go to Bulk Administration tab
4. Choose Upload / Download option
5. Browse the file and upload
6. Select target as User Location Migrate
7. Select Transaction type as User Import Location Details
8. Click Save & It Shows 404 Error while uploading file

## Actual Behavior:

Bulk Administration upload file is not working for an empty .txt file for any transaction type

## Expected Behavior:

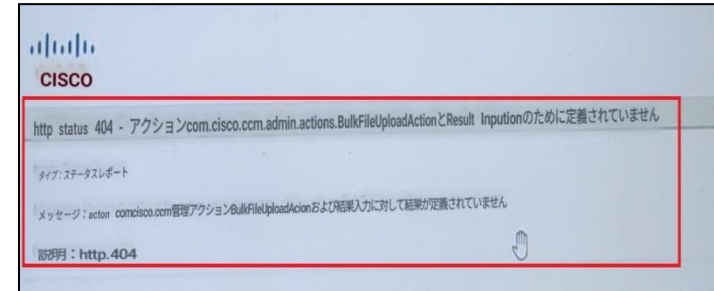
Bulk Administration upload file is should work for an empty .txt file for any transaction type

## Environment Matrix:

- CUP Version - 14.0.0.98000.949

Global

In JP Environment





# Cisco Jabber Clients

# CSCvx21989: Cisco Jabber for Android is crashing while clicking "help" from login page (N-New/Sev-3/ Global)

## Issue Description:

Cisco Jabber for Android is crashing while clicking help "?" icon from login page

## Pre-Requisite :

- Install latest version of Jabber in Android device

## Steps to Reproduce:

1. After successful installation, open Jabber application
2. View the login page
3. Click in "?" help icon which is on the top right corner

## Actual Behavior:

Cisco Jabber for Android is crashing while clicking "help" from login page

## Expected Behavior:

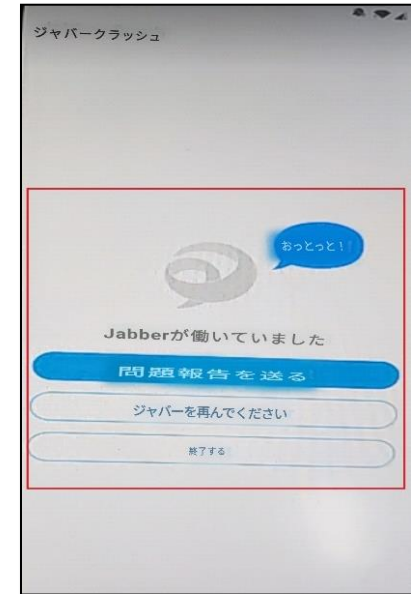
Cisco Jabber for Android should not crash while clicking "help" from login page

## Environment Matrix:

- Cisco Jabber for Android version - 12.9.6.305166
- Android OS - 10

Global

In JP Environment





# Cisco Webex Room OS

# CSCvx73869: Camera control option is enabled for Webex DX80 in participant list of Webex Room Kit Pro (O-Opened/Sev-2/Global)

## Issue Description:

Camera control option is enabled for Webex DX80 in participant list of Webex Room Kit Pro during Webex meeting with Webex for Windows, Webex Desk Pro and Webex Board 55

## Steps to Reproduce:

1. Register Webex Desk Pro, Webex Room Kit Pro, Webex Board 55 and Webex DX80 to Webex Cloud
2. Login to Webex for Windows using Webex user credentials
3. Start meeting from Webex for Windows
4. Join meeting from Webex Desk Pro, Webex Room Kit Pro, Webex Board 55 and Webex DX80 by dialing
5. Video meeting address
6. Select Webex DX80 in participant list of Webex Room Kit Pro
7. Check camera control option is enabled for Webex DX80 in participant list of Webex Room Kit Pro

## Actual Behavior:

Camera control option is enabled for Webex DX80 in participant list of Webex Room Kit Pro

## Expected Behavior:

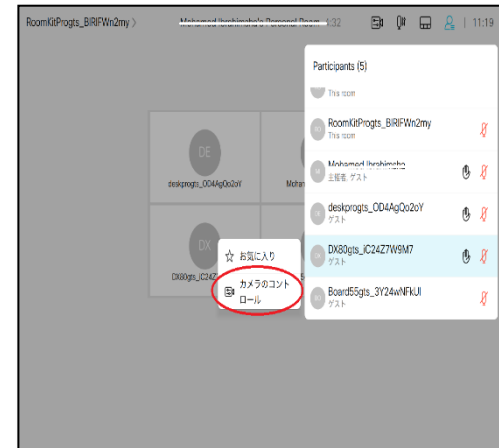
Camera control option should not be enabled for Webex DX80 in participant list of Webex Room Kit Pro

## Environment Matrix:

- Webex Desk Pro - RoomOS 10.2.1.4 5be571e2ed3
- Webex DX80 - RoomOS 9.15.2.12 c379560982f
- Webex Board 55 - RoomOS 10.2.1.3 886f017f09c
- Webex Room Kit Pro - RoomOS 10.2.1.3 886f017f09c
- Webex for Windows - 41.3.0.18143

Global

In JP Environment



# CSCvx72326: Raised hand icon is not available in People list of Webex Board 55 during Webex meeting (O-Opened/Sev-3/Global)

## Issue Description:

Raised hand icon is not available in People list of Webex Board 55 after raising hands from Webex Meetings for Windows during Webex meeting with Webex Desk Pro, Webex DX70 and Webex DX80

## Steps to Reproduce:

1. Register Webex Desk Pro, Webex Board 55, Webex DX80 and Webex DX70 to Webex Cloud
2. Login to Webex Meetings for Windows using Webex user credentials
3. Start a meeting from Webex Meetings for Windows
4. Join meetings from Webex Desk Pro, Webex Board 55, Webex DX70 and Webex DX80 by dialing the meeting video address
5. Raise hands from Webex Meetings for Windows
6. Check Raised hand icon is available in People list of Webex Board 55 during Webex meeting

## Actual Behavior:

Raised hand icon is not available in People list of Webex Board 55 during Webex meeting

## Expected Behavior:

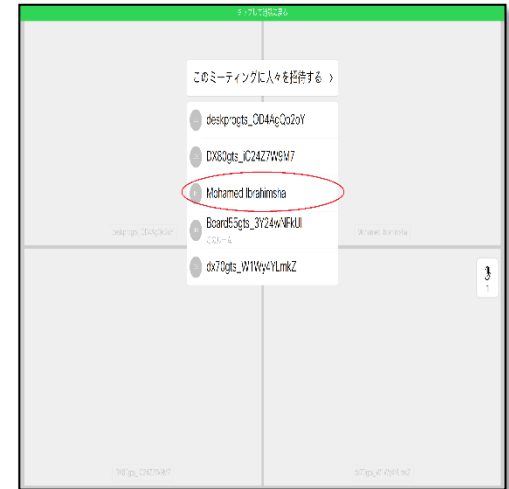
Raised hand icon should be available in People list of Webex Board 55 during Webex meeting

## Environment Matrix:

- Webex Desk Pro - RoomOS 10.3.0.10 d0f30caac82
- Webex DX70 - RoomOS 9.15.2.12 c379560982f
- Webex DX80 - RoomOS 9.15.2.12 c379560982f
- Webex Board 55 - RoomOS 10.2.1.3 886f017f09c
- Webex Meetings for Windows - 41.3.3.8

Global

In JP Environment







# Resolved Caveats



# Cisco TelePresence Video Communication Server

# CSCvy02938: Video pixel corrupted in web UI of SX10 Quick Set (R-Resolved/Sev-2/Global)

Global

In EN Environment

## Issue Description:

Video pixel corrupted in web User Interface of SX10 Quick Set registered in Unified CM and Webex

## Steps to Reproduce:

1. Register SX10 Quick Set in Unified CM
2. Open web UI of SX10 Quick Set
3. Go to Call and awake the system
4. Check self-view of SX10 Quick Set in web UI

## Actual Behavior:

Video pixel corrupted in web User Interface of SX10 Quick Set

## Expected Behavior:

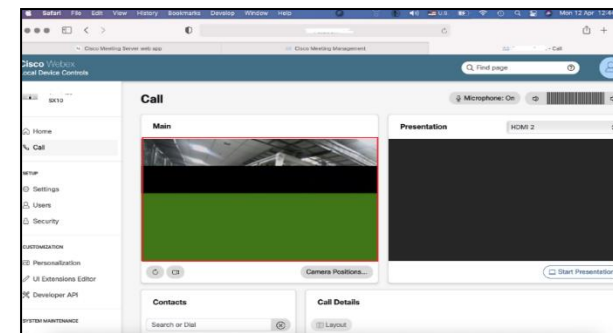
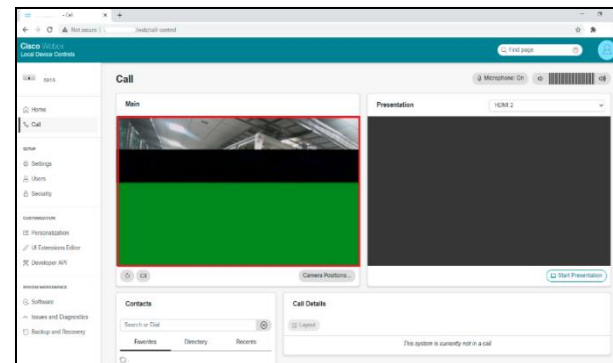
Video pixel should not be corrupted in web User Interface of SX10 Quick Set

## Environment Matrix:

- Unified CM Build - 14.0.0.98000-1328
- SX10 Quick Set Build - ce 9.15.4.0 ae644ae151c 2021-03-23
- Windows/Mac (Chrome) Version - 89.0.4389.114 (Official Build) (64-bit)
- Windows (Edge) Version - 89.0.774.75 (Official build) (64-bit)
- Windows/Mac (Firefox) Version - 87.0 (64-bit)
- Mac (Safari) Version - 14.0.3 (16610.4.3.1.7)

## Fixed Version:

9.15.3.18



# CSCvv85506: Call rate does not change when toggling off Audio only on an Audio only recents entry (R-Resolved/Sev-2/Global)

## Issue Description:

From Webex DX70, toggling the call rate in the recent call contact does not reflect the change in bandwidth

## Steps to Reproduce:

1. Make video call from Webex DX70 A and Webex DX70 B
2. Answer the call in Webex DX70 B
3. Disconnect the call from Webex DX70 A
4. From OSD of Webex DX70 A, tap on recent call made i.e. Webex DX70 B's contact
5. Tap on custom call, tap on audio only toggle on and off
6. Tap on custom call: 64kbps
7. Tap on Edit and call
8. Again, Tap on custom call, tap on audio only toggle on and off
9. Repeat steps 7 & 8 multiple times and verify the reflection in bandwidth

## Actual Behavior:

Toggling the call rate does not reflect the change in bandwidth in OSD of Webex DX70

## Expected Behavior:

Toggling the call rate must reflect the change in bandwidth in OSD of Webex DX70

## Environment Matrix:

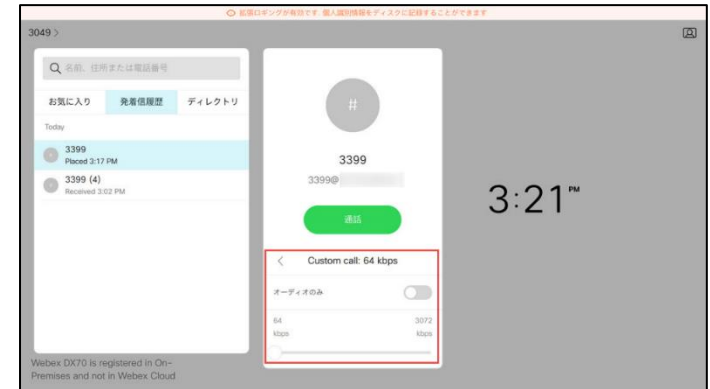
- Unified CM Build - 14.0.0.98000-1135
- Webex DX70 Build - ce 9.14.2 fd0f11b252f 2020-08-21

## Fixed Version:

9.15.0 © 2021 Cisco and/or its affiliates. All rights reserved. Cisco Confidential

Global

In JP Environment



# CSCvw95707: Passphrase length fixed to 8 showing 9 characters in MX300 G2 (R-Resolved/Sev-2/Global)

## Issue Description:

In passphrase length fixed to 8 showing 9 characters in Web UI of Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager

## Steps to Reproduce:

1. Login Web UI of MX300 G2
2. Navigate to Users -> Click on admin -> Click on Generate new passphrase -> Fix passphrase length as 8
3. Verify the characters available in Generate new passphrase

## Actual Behavior:

After making passphrase length as 8, the characters in passphrase available to choose are 9

## Expected Behavior:

After making passphrase length as 8, the characters should available as 8 only

## Environment Matrix:

- Unified CM Build - 14.0.0.98000-1195
- MX300 G2 - ce 9.15.0 586001ff034 2020-11-06

## Fixed Version:

10.0

Global

In EN Environment

Generate new passphrase

Passphrase length 8

Include special characters

76NdbvWw(

Cancel Regenerate Use Passphrase

# CSCvw80881: Able to save contact without entering number in contact method while editing the contacts

(R-Resolved/Sev-3/Global)

## Issue Description:

From Web User Interface of Cisco Webex DX70, while editing the contacts filed, user is able to save contact without entering number from the contact method

## Steps to Reproduce:

1. Login to Web UI of Webex DX70
2. Navigate to Personalization -> Contacts. Try to add a contact without providing contact method (number) and try to add a contact without providing contact method (number)
3. On saving, "Cannot create a new contact without contact methods" error appears
4. Cancel the contact without saving
5. Now provide name, title, and number in the contacts field and save the contact
6. Contact is able to save only after providing contact method (number)
7. Now try to edit the contact and erase the number from the contact method
8. Try to save the contact without contact method
9. Contact is able to save without providing contact method in second try

## Actual Behavior:

User is able to save the contact without providing contact method only while editing the contact method in the second try

## Expected Behavior:

User should be able to edit and save the contact without the contact method in the first try

## Environment Matrix:

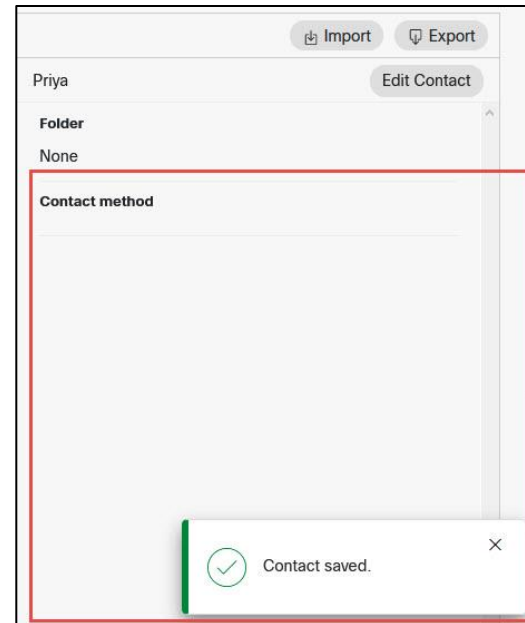
- Unified CM Build - 14.0.0.98000-1195
- Webex DX70 Build - ce 9.15.0 586001ff034 2020-11-06

## Fixed Version:

10.4.1-RoomOS\_May\_2021

Global

In EN Environment



# CSCvw49033: Change in user roles are not updating in Web UI of Webex Room Kit Pro (R-Resolved/Sev-3/Global)

## Issue Description:

Selecting/deselecting changes in user roles are not reflected in Web UI of Cisco Webex Room Kit Pro

## Steps to Reproduce:

1. Register Webex Room Kit Pro to CE 9.15.0
2. Open Web UI of Webex Room Kit Pro
3. Navigate to User->Edit User: admin
4. Deselect any role and save
5. Tap on user icon on top right
6. Check for the roles selected

## Actual Behavior:

Able to view deselected role and not updated

## Expected Behavior:

Roles should be updated and reflected

## Environment Matrix:

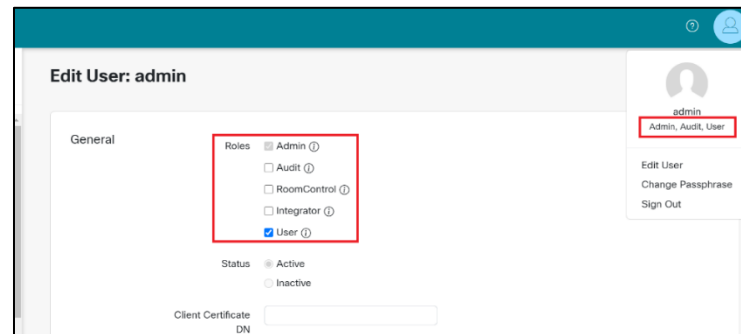
- Unified CM Build - 14.0.0.98000-1195
- Webex Room Kit Pro - ce 9.15.0 586001ff034 2020-11-06

## Fixed Version:

10.2.1-RoomOS\_March\_2021

Global

In EN Environment



# CSCvv28206: Configuration tab is missing in Webex Control Hub when accessed via Webex Device Connector

(R-Resolved/Sev-3/Global)

## Issue Description:

Configuration tab for Webex Board 55 is missing in Webex Control Hub when accessed via Webex Device Connector. But configuration tab is available when view the device directly from Webex Control Hub

## Steps to Reproduce:

1. Register Webex Board 55 in Unified CM
2. Open Cisco Webex Device Connector and Login with Admin credentials
3. Click on Link devices registered with Cisco Unified Communication Manager
4. Enter CUCM admin credentials and Link Webex Board 55 to Webex Control Hub
5. Click on the Mac Address of Webex Board 55 & Check Configuration tab in Webex Control Hub
6. Login to Webex Control Hub. Click on Devices -> Settings -> Webex Edge for Devices -> View Devices and Click on Webex Board 55 device in the list
7. Check Configuration tab in Webex Control Hub

## Actual Behavior:

Configuration tab for Webex Board 55 is missing in Webex Control Hub when accessed via Webex Device Connector

## Expected Behavior:

Configuration tab for Webex Board 55 should be available in Webex Control Hub when accessed via Webex Device Connector

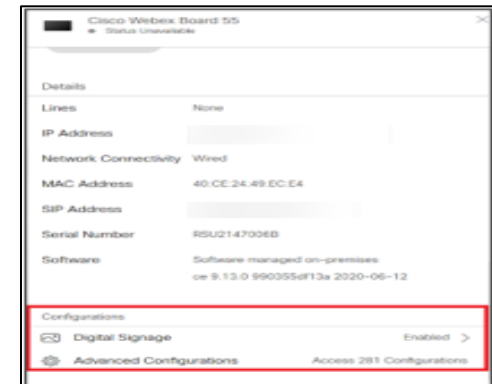
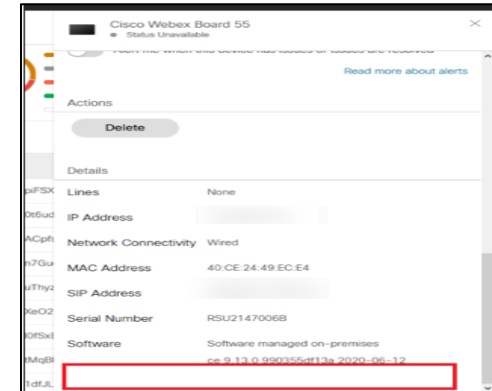
## Environment Matrix:

- Unified CM Build - 12.5.1.13900-136
- Webex Board 55 Build - ce9.14.2 c90df403ebe 2020-07-30
- Webex Device Connector(Windows) 1.1.1.70

**Fixed Version:** Unspecified

Global

In EN Environment





## CSCvv65074: "Edit contact" button not visible when editing favorites (R-Resolved/Sev-3/Global)

### Issue Description:

From Web User Interface of Cisco TelePresence SX10 Quick Set, edit contact row is elongated under Favorites

### Steps to Reproduce:

1. Login to Web UI of SX10 Quick Set
2. Navigate to Setup -> Favorites
3. Tap on Add folder. Create a folder with a name and save
4. Tap on Add contact. Provide name, title and number. Map the contact to the folder we've created
5. Check the edit contact row that is elongated and not aligned

### Actual Behavior:

Edit contact row is elongated and out of alignment

### Expected Behavior:

Edit contact row can be aligned within the required spacing

### Environment Matrix:

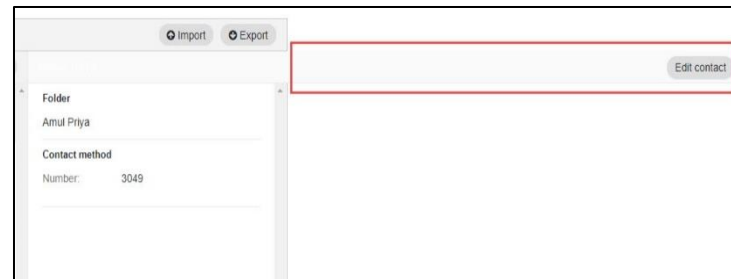
- Unified CM Build - 14.0.0.98000-1135
- SX10 Quick Set Build - ce 9.14.2 fd0f11b252f 2020-08-21

### Fixed Version:

9.14.4, 9.15.x

Global

In EN Environment



# CSCvv93156: Text overlapping at the time of controlling camera in MX300 G2 (R-Resolved/Sev-3/Global)

## **Issue Description:**

At the time of controlling camera in MX300 G2 text is overlapping in touch 10 panel

## **Steps to Reproduce:**

1. Register MX300 G2 and Webex Board 55 in Unified CM
2. Make a call from MX300 G2 to Webex Board 55
3. Tap on avatar button and try to control camera
4. Text overlapping is able to see in touch 10 panel

## **Actual Behavior:**

Text is overlapping at the time of controlling camera

## **Expected Behavior:**

Text should not overlap at the time of controlling camera

## **Environment Matrix:**

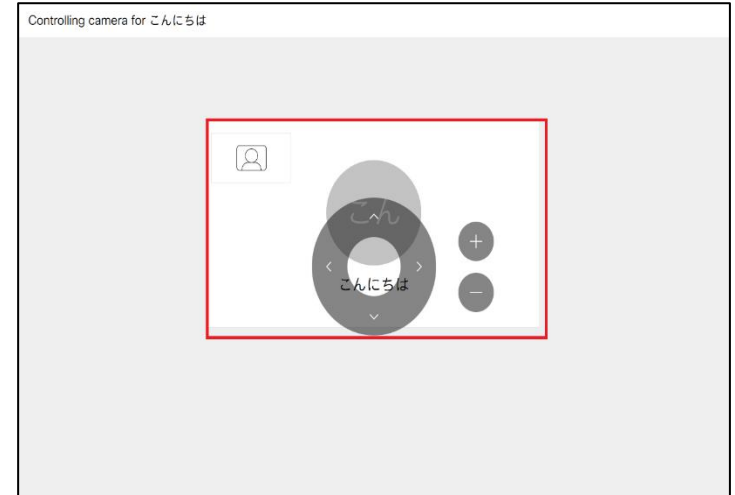
- Unified CM Build - 14.0.0.98000-1135
- MX300 G2 Build - ce 9.14.2 fd0f11b252f 2020-08-21
- Webex Board 55 Build - ce 9.14.2 fd0f11b252f 2020-08-21

## **Fixed Version:**

9.14.x

Global

In JP Environment



# CSCvw01403: "Remove from recents" option in Call Control page not working (R-Resolved/Sev-3/Global)

Global

In EN Environment

## Issue Description:

Recent dialed numbers are not deleting from the call control panel of MX300 G2

## Steps to Reproduce:

1. Login into Web UI of MX300 G2
2. Navigate to Call Control->Recent->click on any recent number->Click on Remove from Recent
3. Check whether number get deleted or not

## Actual Behavior:

Selected number is not deleted from the list

## Expected Behavior:

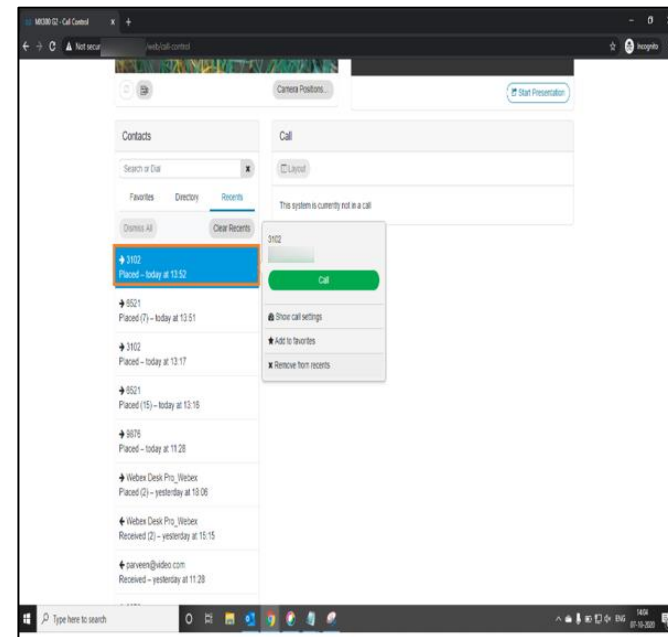
Selected number need to delete from the list

## Environment Matrix:

- Unified CM Build - 14.0.0.98000-1135
- MX300 G2 Build - ce 9.14.2 fd0f11b252f 2020-08-21

## Fixed Version:

9.14.4



# AXL-2213: Failed to connect Unified CM even after enabling AXL web services while configuring Webex Edge for Devices (R-Resolved/Sev-3/Global)

## Issue Description:

Failed to connect Unified CM even after enabling Cisco AXL web services while trying to link devices registered with Cisco Unified Communication Manager to Webex Cloud via Cisco Webex Device Connector

## Steps to Reproduce:

1. Enable Cisco AXL Web Service in Unified CM
2. Open Cisco Webex Device Connector
3. Configure Webex Edge for Devices
4. Click on Link devices registered with CUCM
5. Provide CUCM credentials
6. Proceed without certificate validation

## Actual Behavior:

Failed to connect Unified CM even after enabling AXL web services while configuring Webex Edge for Devices

## Expected Behavior:

Connect Unified CM to configure Webex Edge for Devices after enabling AXL web services

## Environment Matrix:

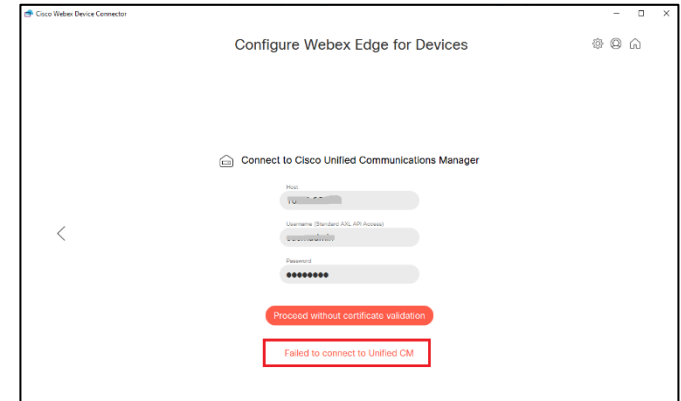
- Unified CM Build - 14.0.0.98000-1234
- Webex Device Connector - 1.1.208

## Fixed Version:

Unspecified

Global

In EN Environment





# Cisco Meeting Server

# CSCvv85070: Sharing presentation (sticky note) during conference preview content is not visible (R-Resolved/Sev-3/Global)

## Issue Description:

Presentation sharing (sticky notes) from CMS Web App to Cisco Webex Room Kit and Webex Room Device (MX300 G2) during Cisco Meeting Server conference

## Steps to Reproduce:

1. Login CMS web app from Chrome on Windows.
2. Join meeting by keeping video and audio mute.
3. Check lobby in CMM and click on admit all
4. Add MX300 G2 and Webex Room Kit from Web App from Chrome on windows
5. Accept call from MX300 G2 and Webex Room Kit
6. Check lobby in CMM and click on admit all
7. Share presentation (sticky note) by clicking on sharing option

## Actual Behavior:

While sharing presentation (Sticky notes) in Web app from Chrome on Windows is not working

## Expected Behavior:

Presentation sharing (sticky notes) should be visible in CMS web app from Chrome on Windows and work fine meanwhile pin/unpin option also no giving any response

## Environment Matrix:

- CMS - 3.0(Beta2)
- Webex Room Kit - ce 9.14.2 1641a63f59d 2020-07-09
- Webex Room Device (MX300 G2) - ce 9.14.2 1641a63f59d 2020-07-09
- Chrome (Windows) - 84.0.4147.125
- CMS web app - Version master. PR.4954

**Fixed Version:** and/or its affiliates. All rights reserved. Cisco Confidential

Unspecified

Global

In EN Environment



# CSCvw16690: Web Bridge connection tracing is still available in CMS 3.0 web admin UI (R-Resolved/Sev-3/Global)

Global

In EN Environment

## Issue Description:

Web Bridge connection tracing is still available in CMS 3.0 web admin UI under detailed tracing. Since webbridge2 is completely deprecated, there is no use of web bridge connection tracing in CMS 3.0

## Steps to Reproduce:

1. Login CMS 3.0 Web UI.
2. Click on Logs and Navigate to detailed tracing.
3. Verify the Web Bridge connection tracing.

## Actual Behavior:

Web Bridge connection tracing is available in CMS 3.0 under detailed tracing.

## Expected Behavior:

Web Bridge connection tracing should not be there, since webbridge2 is removed from CMS 3.0

## Environment Matrix:

- CMS - 3.0

## Fixed Version:

Unspecified



# CSCvw16532: "Allow audio" option of participant should display until it unmuted (R-Resolved/Sev-3/Global)

Global

In EN Environment

## **Issue Description:**

Mute the participant from CMS web app – Windows and select Allow audio to unmute the participant. "Allow audio" option of participant should display until it unmuted

## **Steps to Reproduce:**

1. Create space and join meeting from CMS web app – Chrome on Windows
2. Enter meeting id and join meeting from CMS web app – Chrome on Android
3. Mute CMS web app – Chrome on Android from CMS web app – Chrome on Windows
4. Click "Allow audio"
5. Verify the behaviour. (It should again change back to "allow audio" but it is displaying "Mute audio" even though the participant is in mute)

## **Actual Behavior:**

"Mute audio" option of participant is displaying even though the actual status of participant is mute in CMS web app – Windows during CMS conference

## **Expected Behavior:**

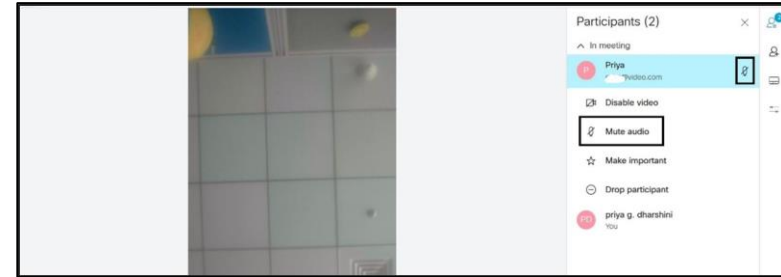
Re enable the "Allow audio" option of participant until it unmuted

## **Environment Matrix:**

- CMS - 3.0
- CMS web app - Cisco Meeting Server web app version release\_3\_0.PR.4954
- Chrome - 85.0.4183.121

## **Fixed Version:**

## **Unspecified**







Cisco Webex

# CSCvy12319: Always getting no network connection even having good network in Cisco Webex for Android (V-Verified/Sev-1/Global)

## Issue Description:

User always getting “ No network connection” error notification even user have a good network connection in Cisco Webex for Android

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex for Android

## Steps to Reproduce:

1. Login with valid credentials in Cisco Webex for Android
2. Chat with any space
3. User getting error notification “ No network connection “ even having good connection

## Actual Behavior:

Always getting error notification “ No network connection” in Cisco Webex for Android

## Expected Behavior:

If user have good network Cisco Webex for Android should not show error notification on the top

## Environment Matrix:

- Cisco Webex for Android Version - 41.5.1.155

## Fixed Version:

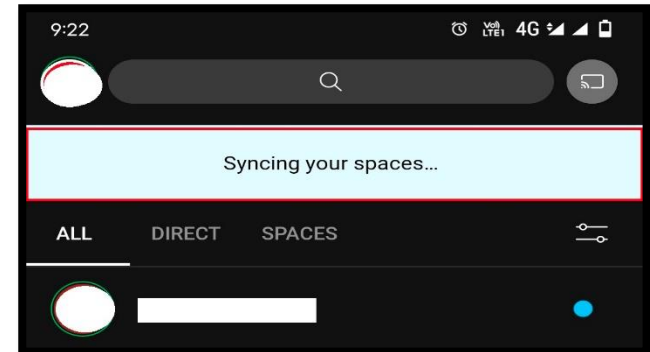
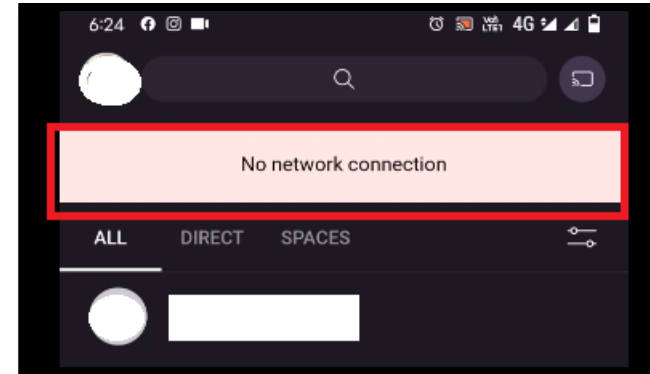
Unspecified

## Note:

- Functionalities of application working fine but user getting error notification always on the top
- Application sometime ( randomly) showing “ syncing your spaces “

Global

In EN Environment



# CSCvy14009: While scrolling down bot messages Webex app is crashing and exited (V-Verified/Sev-1/Global)

Global

In EN Environment

## **Issue Description:**

When user scrolling down for messages in bot spaces the Cisco Webex for Android is Crashing and Exited

## **Pre-Requisites:**

- Download and Install Latest Version of Cisco Webex for Android

## **Steps to Reproduce:**

1. Login with valid credentials in Cisco Webex for Android
2. Go to bot spaces
3. Scroll down for messages
4. App is crashing and exited

## **Actual Behavior:**

Cisco Webex for Android application is crashing while user scrolling down for message

## **Expected Behavior:**

Application should not crash and exited while scrolling down for messages in bot spaces

## **Environment Matrix:**

- Cisco Webex for Android Version - 41.5.1.155

## **Fixed Version:**

WxRel-41.5

# CSCvw63626: Showing wrong active ago status in Cisco Webex Teams for Web (V-Verified/Sev-2/Global)

## **Issue Description:**

Showing wrong active ago status in Cisco Webex Teams for Web

## **Pre-Requisites:**

- Login Webex Teams for Web with valid credentials

## **Steps to Reproduce:**

1. Open Cisco Webex Teams for Web with valid credentials
2. View the active ago status in message space
3. Showing wrong active ago status in window when user is active

## **Actual Behavior:**

Showing wrong active ago status in Cisco Webex Teams for Web

## **Expected Behavior:**

Should show correct active ago status in Cisco Webex Teams for Web

## **Environment Matrix:**

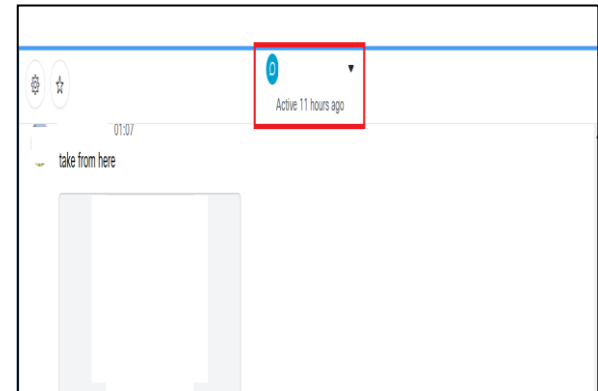
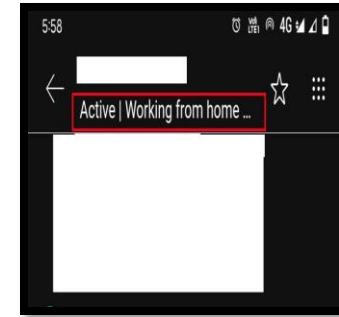
- Webex Teams for Web

## **Fixed Version:**

Unspecified

Global

In EN Environment





# Cisco Webex Meetings

# CSCvx84244: Creating more BO`s working abnormal in Cisco Webex Meetings for Android (R-Resolved/Sev-1/Global)

## Issue Description:

While creating more than 15 – 100 BO`s, its working as abnormal as facing audio connecting issue , BO`s positioning, not return to main meeting in Cisco Webex Meetings for Android.

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex Meetings for Android.

## Steps to Reproduce:

1. Login with valid credentials in Cisco Webex Meetings for Android.
2. Start a meeting.
3. Click on BO session.
4. Create 15-100 BO session.
5. Join any of the BO in middle.
6. End for all BO sessions.

## Actual Behavior:

Position of last breakout session is changed ( While user joining into any of the mid breakout session ). While clicking " End for all Breakout Session " its not automatically going to main meeting room( still present in BO page ). Audio is reconnecting when user manually exit from BO session.

## Expected Behavior:

Cisco Webex Meetings for Android should work properly in Breakout Sessions.

## Environment Matrix:

- Cisco Webex Meetings for Android Version - 41.3.2.241032086

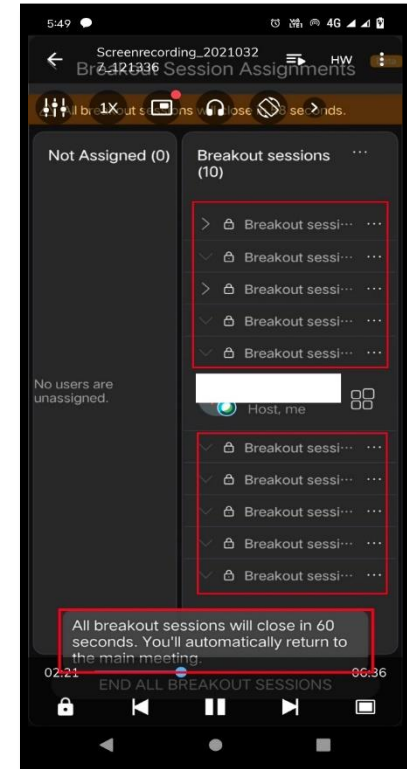
## Fixed Version:

Android v41.4

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Global

In EN Environment



# CSCvx70665: Taking long time to start a new meeting in Cisco Webex Meetings for Windows (V-Verified/Sev-1/Global)

## Issue Description:

Cisco Webex Meetings for Windows is taking more than 5 mins to start a new meeting ( if user start meeting immediately after completion of current meeting ).

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex Meetings for Windows.
- Download and Install Latest Version of Cisco Webex Meetings for Android.

## Steps to Reproduce:

1. Login with valid credentials in Cisco Webex Meetings for Windows and Android.
2. Start a Meeting from Cisco Webex Meetings for Windows.
3. Join a Meeting through Cisco Webex Meetings for Android.
4. End Meeting for All.
5. Start a new Meeting from Cisco Webex Meetings for Windows.
6. Taking more than 5mins to connect a new meeting.

## Actual Behavior:

Taking long time to start a new meeting in Cisco Webex Meetings for Windows.

## Expected Behavior:

Cisco Webex Meetings for Windows is should start new meeting within 30 secs if there is no internet connectivity issue.

## Environment Matrix:

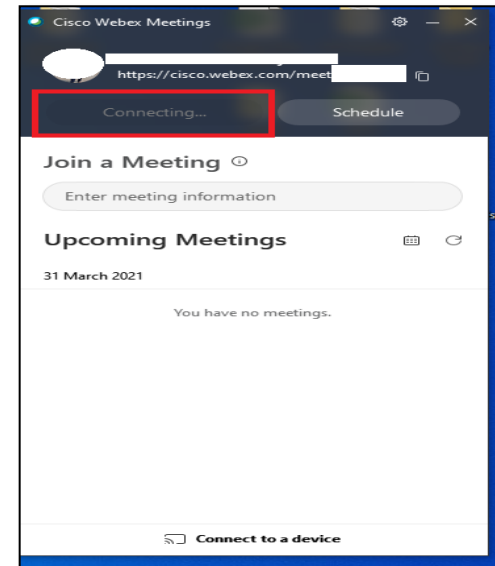
- Cisco Webex Meetings for Windows Version - 41.3.3.8

## Fixed Version:

WBS41.1.0, WBS41.2.0, WBS41.3.0, WBS41.4.0, WBS41.5.0

Global

In EN Environment



# CSCvy09843: Entry point not found error notification in Webex Meetings for Windows (V-Verified/Sev-1/Global )

## Issue Description:

While using Cisco Webex Meeting for Windows user getting entry point not found error notification repeatedly during meeting.

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex Meetings for Android, Windows.

## Steps to Reproduce:

1. Login with a valid credentials in Cisco Webex Meetings for Windows and Android.
2. Start a meeting in Cisco Webex Meetings for Windows.
3. Join a meeting through Cisco Webex Meetings for Android.
4. After joining meeting Cisco Webex Meetings for Windows user getting “ entry point not found error” notification repeatedly.

## Actual Behavior:

User getting “ entry point not found error “ error notification repeatedly. Due to this error pop-up user can't able to view shared content , video , BO ... etc.,

## Expected Behavior:

User should not get pop up during the meeting.

## Environment Matrix:

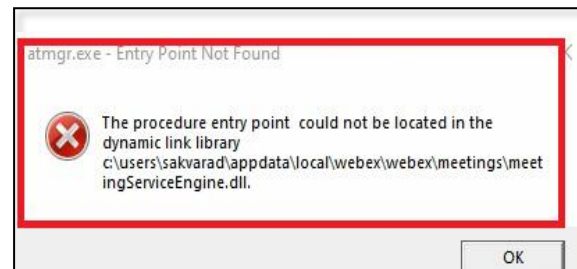
- Cisco Webex Meetings for Android Version - 41.4.0.241040349
- Cisco Webex Meetings for Windows Version - 41.4.4.10
- Site : cisco.webex.com

## Fixed Version:

WBS41.6.0

Global

In EN Environment





# CSCvx86781: iOS meet app user unable to send questions in "Q&A" (R-Resolved/Sev-2/Global)

## Issue Description:

iOS meet app do not allow to send questions in "Q&A" after changed role from attendee to presenter and then restoring back to attendee. It allows only to answer asked question even if presenter privilege is removed

## Pre-Requisites:

- Download and install Cisco Webex Meetings Beta versions in Windows, iOS and Android respectively
- Provide user id and password to login in Cisco Webex Meetings for Windows, iOS and Android with user1, user2 and user3

## Steps to Reproduce:

1. User1 (Win) starts PMR meeting. User2 (iOS meet) and user3 (Android meet) joined it
2. Now, user2 asks questions as an attendee in "Q&A"
3. User1 as host answers it and User1 makes user2 as presenter
4. Then user1 reclaims presenter role back to itself

## Actual Behavior:

iOS meet app do not provide option to ask questions in "Q&A" once becoming presenter and restoring back to attendee

## Expected Behavior:

iOS meet app should provide option to ask questions in "Q&A" once becoming presenter and restoring back to attendee

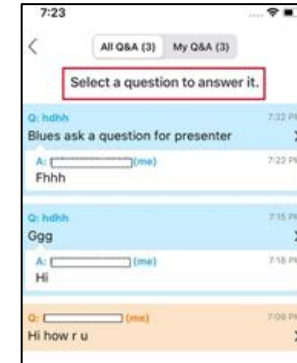
## Environment Matrix:

- Cisco Webex Meetings for iOS - 41.3.0 (41300.1930)
- Cisco Webex Meetings for Android - 41.3.2 (Beta)
- Cisco Webex Meetings for Windows - 41.4.2.10 (beta)

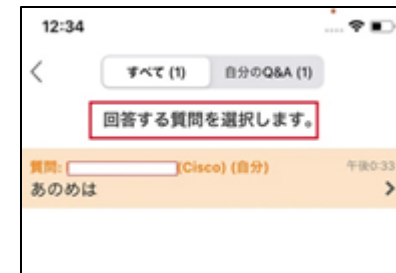
Fixed Version: Unspecified

Global

In EN Environment



In JP Environment



# CSCvx73887: Scroll bar is not moving in Q&A session of Cisco Webex Meetings for Windows. (R-Resolved/Sev-2/Global)

## Issue Description:

Scroll bar is not moving in Q&A session of Cisco Webex Meetings for Windows.

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex Meetings for Windows.
- Download and Install Latest Version of Cisco Webex Meetings for Android.

## Steps to Reproduce:

1. Login with valid credentials in Cisco Webex Meetings for Windows.
2. Login with valid credentials in Cisco Webex Meetings for Android.
3. Start the meeting in Windows.
4. Join the meeting through android guest user.
5. Go to Q&A section in android and raise Question.
6. Answer the questions from Windows.
7. Scroll bar is not working for seeing old questions in Windows.

## Actual Behavior:

Not able to see old questions by using scroll bar in Cisco Webex Meetings for Windows.

## Expected Behavior:

User should be able to use scroll bar for seeing old questions which was sent by participants.

## Environment Matrix:

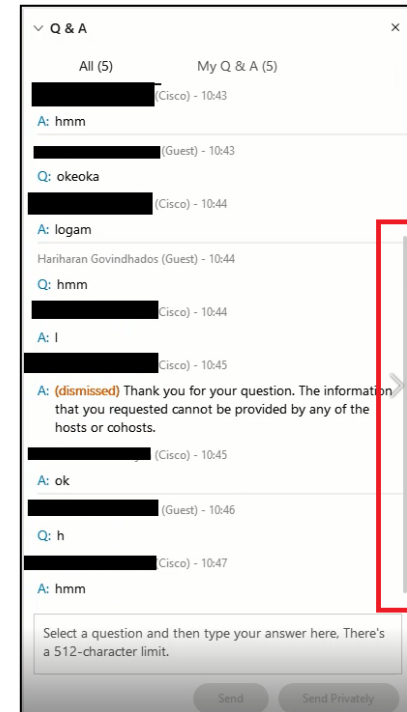
- Cisco Webex Meetings for Windows Version - 41.3.3.8
- Cisco Webex Meetings for Android Version - 41.3.2.241032086

## Fixed Version:

WBS41.5.0

Global

In EN Environment



# CSCvx72113: Annotate option is automatically exited in Cisco Webex Meetings for Windows (V-Verified/Sev-2/Global)

Global

## **Issue Description:**

Annotate option is automatically exited while using shapes and eraser in Cisco Webex Meetings for Windows.

## **Pre-Requisites:**

- Download and Install Latest Version of Cisco Webex Meetings for Windows.
- Download and Install Latest Version of Cisco Webex Meetings for Android.

## **Steps to Reproduce:**

1. Login with valid credentials in Cisco Webex Meetings for Windows.
2. Login with valid credentials in Cisco Webex Meetings for Android.
3. Start the meeting in Windows and join through Android by using meeting number.
4. Start Screen share from Windows.
5. From screen share popup choose annotate.
6. Click and use shapes , arrow options in annotate. Then click erase option.
7. While using arrow and erase options annotate screen option automatically exited.

## **Actual Behavior:**

Annotate option is automatically exited while using shapes and eraser in Cisco Webex Meetings for Windows.

## **Expected Behavior:**

Annotate option should not automatically exit while using shapes and eraser in Cisco Webex Meetings for Windows.

## **Environment Matrix:**

- Cisco Webex Meetings for Windows Version - 41.3.3.8
- Cisco Webex Meetings for Android Version - 41.3.2.241032086

## **Fixed Version:**

WBS41.4.0



# CSCvx78689: CPU utilization is high while sharing using optimize for motion and video (V-Verified/Sev-2/Global)

## Issue Description:

CPU utilization is high while sharing using optimize for motion and video in Cisco Webex Meetings for Windows.

## Pre-Requisites:

- Download and Install Latest Version of Cisco Webex Meetings for Windows.
- Download and Install Latest Version of Cisco Webex Meetings for Android.

## Steps to Reproduce:

1. Login with valid credentials in Cisco Webex Meetings for Windows.
2. Login with valid credentials in Cisco Webex Meetings for Android, Web.
3. Start the meeting in Windows.
4. Join the meeting through android and Web.
5. Click share screen option and choose optimize for motion and video.
6. While doing this option CPU producing more noise.

## Actual Behavior:

While using optimize for motion and video for share screen in Cisco Webex Meetings for Windows CPU is producing more noise.

## Expected Behavior:

CPU usage should be less than 10 % and user should not get any noise while using this option.

## Environment Matrix:

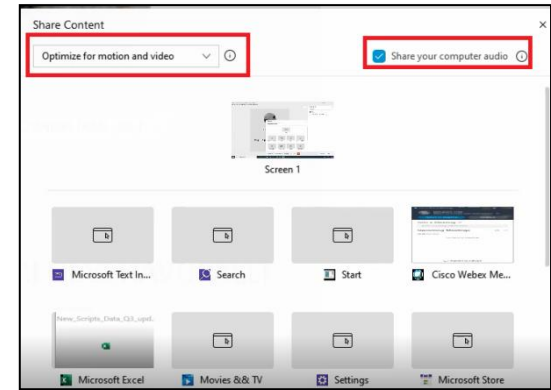
- Cisco Webex Meetings for Windows Version - 41.3.3.8
- Cisco Webex Meetings for Android Version - 41.3.2.241032086
- Cisco Webex Meetings for Web Version - 41.3.0.0

## Fixed Version:

Unspecified

Global

In EN Environment



# CSCvw93405: Android meet app unable to show shared poll results if assigned host is iOS meet (R-Resolved/Sev-3/Global)

## Issue Description:

When host (Windows Meeting app) assigns iOS meet app as alternate host and leave PMR without closing polls and rejoin own PMR and shares poll results after closing it, then Android meet app failed to show poll results

## Pre-Requisites:

- Install Webex Meeting app in Windows, iPhone and Android devices
- Login with user1@cisco.com, user2@cisco.com and user3@cisco.com in Cisco Webex Meetings for Windows, iPhone and Android respectively

## Steps to Reproduce:

1. user1(windows) starts PMR. user2(iPhone) and user3(Android) join it.
2. user1 opens poll and user2 and user3 submitted their response.
3. Now, without clicking on "close poll" option host leaves own PMR after making user2 as host
4. user1 rejoins own PMR
5. user1 navigates to 'panel options' and closes poll after selecting 'Polls'
6. user1 then shares 'poll results' with user2 and user3

## Actual Behavior:

Android meet app unable to show shared poll results if alternate host is iOS meet app

## Expected Behavior:

Android meet app must display shared poll results irrespective of assigned host

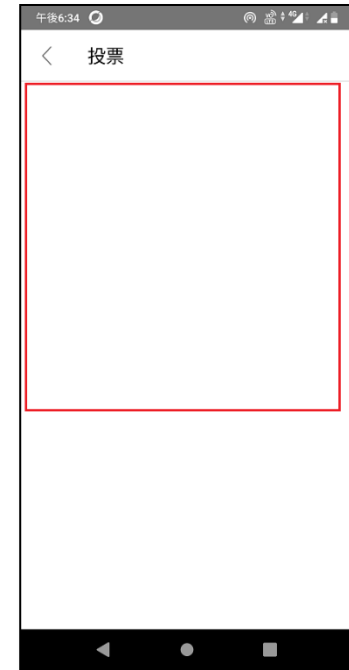
## Environment Matrix:

- Webex Meetings for Android - 40.12.3.240123060

## Fixed Version:

Global

In JP Environment



# CSCvy15867: iOS meet participants unable to get unmute notification in BO session (R-Resolved/Sev-3/Global)

## Issue Description:

When host sends unmute request to iOS meet attendees in BO session, iOS meet attendees are not notified

## Pre-Requisites:

- Download and install Cisco Webex Meetings Beta versions in Windows, Android, iPhone and iPad respectively
- Provide user id and password to login in Cisco Webex Meetings for Windows, Android with user1, user2, user3 and user4 respectively

## Steps to Reproduce:

1. user1 starts PR meeting in Win from go.w.c.
2. user2(Android), user3(iPhone) and user4(iPad) joined it.
3. user1 as host creates BO1 and assign all users into it
4. All users are in BO1 now
5. user1 tap on mute icon from Plist and ask user2 to unmute.
6. user2 see this notification and tap stayed muted
7. user1 then ask user3 and user4 to unmute

## Actual Behavior:

iOS meet participants not notified for unmute requested by host in BO session

## Expected Behavior:

iOS meet participants should get notified for unmute requested by host in BO session

## Environment Matrix:

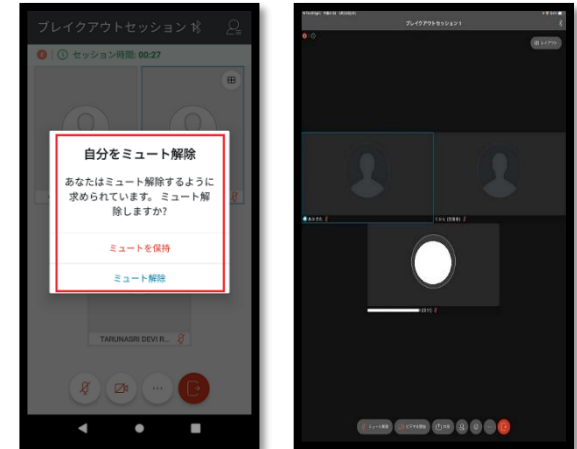
- Cisco Webex Meetings for Windows: 41.5.2.15
- Cisco Webex Meetings for iOS: 41.4.0 (41400.244)
- Cisco Webex Meetings for Android: 41.5.0

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**Fixed Version:** iOS-v41.5.0

Global

In JP Environment



# CSCvv88261: Create an Assignment On Break Out Session in Japanese Environment of Webex Meetings for Windows. (V-Verified/Sev-3/Regional)

## Issue Description:

Not able to create an Assignment and Can't able to Close the option in Webex Meetings for Windows for Japanese Environment.

## Pre-Requisites:

- Download and Install Latest Version of Webex Teams for Windows in Japanese Environment.

## Steps to Reproduce:

1. Open a Cisco Webex Meetings for Windows with a valid Credential in Japanese Environment.
2. Start the Meetings. Choose Break out Session Option.
3. Enable the Breakout Session Option.
4. Try to create an assignment from Create an Assignment Option.

## Actual Behavior:

Not able to create an Assignment and Can't Able to Close the option in Webex Meetings for Windows for Japanese Environment.

## Expected Behavior:

Should be able to create an Assignment and Able to Close the option in Webex Meetings for Windows for Japanese Environment.

## Environment Matrix:

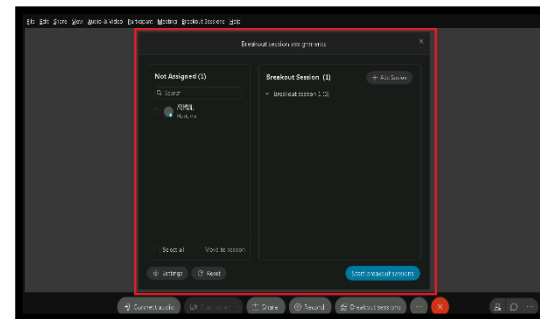
- Webex Meetings for Windows Version - 40.11.0.111

## Fixed Version:

Unspecified

Regional

In JP Environment





# CSCvv88263: Webex Access Anywhere remote machine is not able to connect the audio via Call me / Call in (V-Verified/Sev-3/Global)

## Issue Description:

Webex Access Anywhere remote machine is not able to connect the audio via Call me / Call in options.

## Pre-Requisites:

- Download and Install Latest Version of Webex Teams for Windows in Access remote machine.

## Steps to Reproduce:

- Login Webex Meetings with valid credentials on Webex Access Anywhere.
- Start the Meetings in Webex Access Anywhere.
- Default use computer audio to connect the meeting.
- Switch the audio by using audio options.
- Can't able to use Call Me / Call In Options.

## Actual Behavior:

Remote Machine of Webex Access Anywhere is not able to connect the audio via call me / call in.

## Expected Behavior:

Call me / Call in Options should be available to use on Switch audio option.

## Environment Matrix:

- Webex Meetings for Windows Version - 40.12.0.95

## Fixed Version:

WBS41.1.0

Global

In JP Environment



# CSCvv77927 : Unable to view the list of meeting participant in Transcripts Meeting info page (V-Verified/Sev-3/Global)

## Issue Description:

Unable to view the list of meeting participant in Transcripts Meeting info page

## Pre-Requisites:

- Install Webex Meeting application on Android
- Login with user1@cisco.com and the user should have previously hosted recorded meeting with transcripts

## Steps to Reproduce:

1. In user 1, swipe right to the screen.
2. Click on the Past tab.
3. Scroll down to the recorded meeting and click on the transcripts option.
4. Go to info tab.
5. Click on the people option and click on the "+" icon.

## Actual Behavior:

After clicking the "+" icon, the list of meeting participants is not been displayed.

## Expected Behavior:

After clicking the "+" icon, the list of meeting participants has to be displayed.

(Note: In iPhone, after clicking the "+" icon, it shows the list of meeting participants.)

## Environment Matrix:

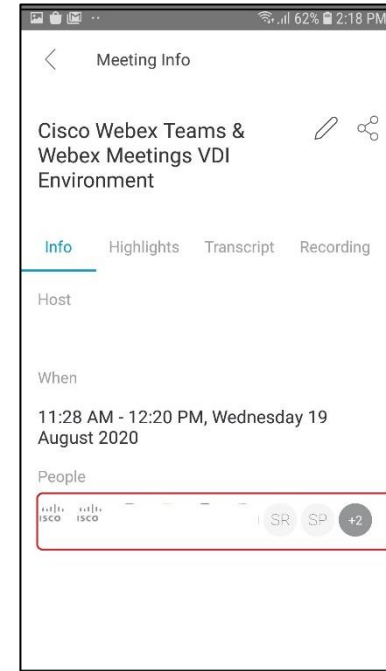
- Cisco Webex Meetings for Android - 40.9.1.240091030

## Fixed Version:

Android-v41.5

Global

In EN Environment



# CSCvw08000: Unable to stop receiving and sending of meeting video when device is facedown during Webex Meeting, when smart video option is enabled (V-Verified/Sev-3/Global)

## Issue Description:

Unable to stop receiving and sending of meeting video when device is facedown during Webex Meeting, when smart video option is enabled

## Pre-Requisites:

- Install Webex Meetings application in iPhone
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for iPhone

## Steps to Reproduce:

1. From user 1, go to settings -> Audio & Video.
2. Enable the option "smart video" & Initiate a Webex Meeting from user 1.
3. From user 2, join the meeting room of user 1.
4. From user 1, click video icon and click start my video.
5. Move the user 1 device from the face and move it downward as there is no face is there to capture in the video.

## Actual Behavior:

Since the smart video option is enabled, the user 1 still sent the video during Webex Meeting. In user 2, the video of user 1 is been received.

## Expected Behavior:

Since the smart video option is enabled, the user 1 should not sent the video during Webex Meeting. In user 2, the video of user 1 should not be received.

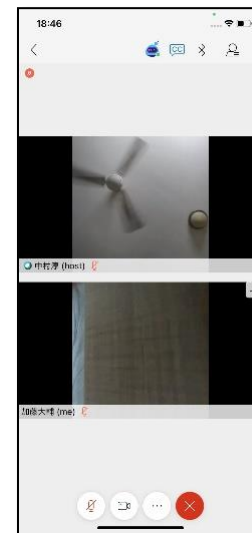
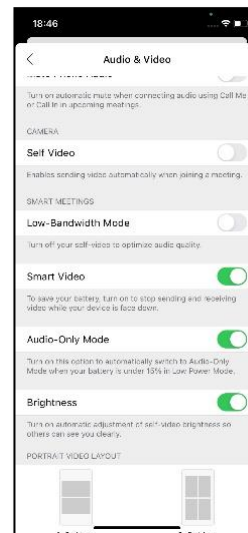
## Environment Matrix:

- Cisco Webex Meetings for iPhone - 40.9.0 (40900.639)

## Fixed Version: Unspecified

Global

In EN Environment



# CSCvv90746: iOS meet user can copy paste JP characters as password for scheduling the meeting (V-Verified/Sev-3/Regional)

## Issue Description:

Japanese characters not allowed when user change keyboard layout to Japanese and type Japanese characters in password field for scheduling a meeting

## Pre-Requisites:

- iOS meet user must have Japanese keyboard downloaded before scheduling Webex meeting

## Steps to Reproduce:

- User1 selects calendar icon in iOS meet and select password field
- User1 open safari browser and type JP string
- Now user1 copy paste that JP string and put in as password in iOS meet

## Actual Behavior:

iOS meet user unable to type in Japanese letters in password field although keyboard is selected as Japanese for scheduling a Webex meeting

## Expected Behavior:

iOS meet user can able to type in Japanese letters in password field after changing keyboard layout to Japanese for scheduling a Webex meeting

## Environment Matrix:

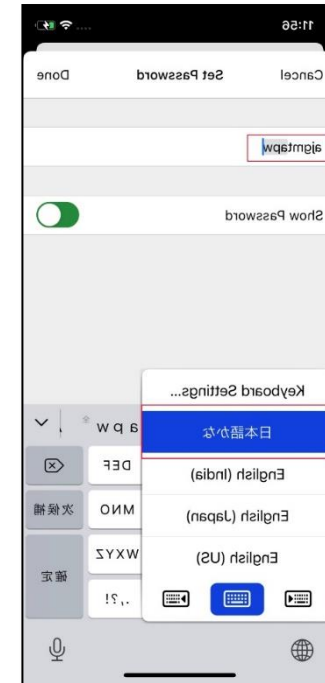
- iOS meet version - 40.9.0 (40900.639)

## Fixed Version:

iOS-v40.10.0

Regional

In JP Environment



# CSCVw13474: Host can send "Ask All to Return" request for empty breakout session in iPad meet (V-Verified/Sev-3/Global)

## Issue Description:

Host from iPad meet can able to send "Ask All to Return" request even though no participant is in breakout session currently and also when host alone is there in breakout session

## Pre-Requisites:

- iOS meet user must have Japanese keyboard downloaded before scheduling Webex meeting

## Steps to Reproduce:

- User1(Android meet) invites user2(iPad meet), user3(iPhone meet) and user4(Windows meeting) in MC meeting. All users connected to MC meeting of user1
- Now, user1 makes user2 as host. User2 starts BO for all participants.
- All participants entered BO. All participants exits from BO

## Actual Behavior:

iPad meet user can able to send "Ask All to Return" request when actually there are no participants in breakout session currently or when host alone is there in breakout session currently

## Expected Behavior:

"Ask All to Return" request option should be disabled for iPad meet user as host when there is no participant in breakout session currently or when host alone is there in breakout session

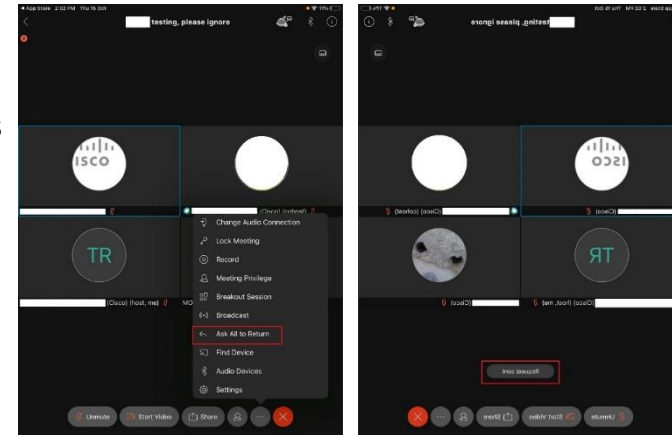
## Environment Matrix:

- Cisco Webex Meetings for iPad - 40.10.0 (401000.876)

## Fixed Version: iOS-v40.10.0

Global

In EN Environment



# CSCVw97164: iPhone meet user is notified again for opened poll when host rejoin own PMR (V-Verified/Sev-3/Global)

## Issue Description:

iPhone meet user after submitting response is notified again for poll participation when host leave and rejoin own PMR after making iPhone meet user as alternate host

## Pre-Requisites:

- Install Webex Meetings app in Windows, Android and iPhone devices
- Login with user1@domain.com, user2@domain.com and user3@domain.com in Windows, Android and iPhone app respectively

## Steps to Reproduce:

1. user1(windows) starts PMR. user2(iPhone) and user3(Android) join it.
2. user1 opens poll and user2 and user3 submitted their response.
3. Now, without clicking on "close poll" option host leaves own PMR after making user2 as host
4. user1 rejoins own PMR

## Actual Behavior:

iPhone meet user is notified again for poll participation when host leaves and rejoin own PMR after making that user as alternate host

## Expected Behavior:

iPhone meet user should not be notified again for poll participation when host leaves and rejoin own PMR after making that user as alternate host

## Environment Matrix:

- Cisco Webex Meetings for iPhone version - 41.1.0

## Fixed Version: iOS-v41.2.0

Global

In JP Environment





# Cisco Webex Room OS

# CSCvw62026: Icons are wrong for a long time until font is loaded (R-Resolved/Sev-3/Global)

## **Issue Description:**

Icons in web User Interface of Webex Board 55 is in different languages when login to the web page of Webex Board 55

## **Steps to Reproduce:**

1. Register Webex Board 55 to Webex Cloud
2. Open web UI of Webex Board 55
3. Enter Username and Password to login
4. Check the web page screen of Webex Board 55

## **Actual Behavior:**

Icons in web UI of Webex Board 55 is in different languages when login to the page

## **Expected Behavior:**

Icons in web UI of Webex Board 55 should not be in different languages when login to the page

## **Environment Matrix:**

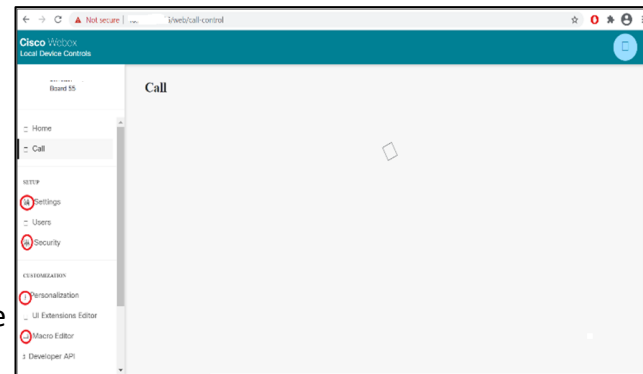
Webex Board 55 - Room OS 2020-11-11 40a133064c6

## **Fixed Version:**

10.0.x

Global

In EN Environment





# CSCvw99755: Saved Whiteboard files Time Zone format changes when language set to Japanese in Webex DX70 (R-Resolved/Sev-3/Regional)

## Issue Description:

Saved Whiteboard files Time Zone format changes from 12hrs to 24hrs when language is set to Japanese in Cisco Webex DX70

## Steps to Reproduce:

1. Register Webex DX70 to Webex Cloud
2. Set Language to Japanese in Webex DX70
3. Set Time as 12 hours in Timezone of Webex DX70
4. Open Whiteboard in Webex DX70
5. Open saved files from Whiteboard of Webex DX70
6. Check the files created time in Whiteboard

## Actual Behavior:

Time zone changed from 12hrs to 24hrs for Whiteboard files

## Expected Behavior:

Time zone should be reflected as system time for Whiteboard files

## Environment Matrix:

- Webex DX70 - RoomOS 2020-11-27 d43c34aee86

## Fixed Version:

10.2.1-RoomOS\_March\_2021

Regional

In JP Environment

