日本市場向け
Cisco Collaboration System Release 12.8
システム リリース テスト結果サマリ
テスト結果サマリ

シスコシステムズ合同会社
2020年9月

コンポーネント一覧 (1)

カテゴリ	コンポーネント	バージョン	
Call Control	Cisco Unified Communications Manager	Version	12.5.1.13900-122
		Locale	cm-locale-ja_JP-12.5.1.2100-1.cop.sgn
		Dial Plan	3-1-10.JP
	Cisco TelePresence Video Communication Server Expressway(VCS Expressway)	Version	X12.6
		Locale	vcs-lang-ja-jp_12.6-0_amd64.tlp
	Cisco TelePresence Video Communication Server(VCS)	Version	X12.6
		Locale	vcs-lang-ja-jp_12.6-0_amd64.tlp
		Management Connector	8.11-1.0.321394
		Call Connector	8.11-1.0.8073
	Cisco TelePresence Video Communication Server Expressway	Version	X12.6
		Locale	vcs-lang-ja-jp_12.6-0_amd64.tlp
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	12.5.1.13000-115
		Locale	ps-locale-ja_JP-12.5.1.2100-1.cop.sgn
	Cisco Meeting Server	Version	3.0(RC1)
	Cisco Meeting Management	Version	3.0.beta2.29

コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	12.5.1.13900-10
		Locale	uc-locale-ja_JP-12.5.1-2000
End Point	Cisco IP Phone 7811/21/41/61/32		12-8-1-0001-468
	Cisco IP Phone 8811/41/45/51/61/65		12-8-1-0001-468
	Cisco Wireless IP Phone 8821		11-0-5MN-217
	Cisco ATA 191		12-0-1SR2-3
	SX20 - Cisco TelePresence SX20 Quick Set	Version	CE9.13.0
	SX80 - Cisco TelePresence SX80 Codec	Version	CE9.13.0
	SX10 - Cisco TelePresence SX10 Quick Set	Version	CE9.13.0
	MX200 G2 - Cisco TelePresence MX200 G2	Version	CE9.13.0
	MX300 G2 - Cisco TelePresence MX300 G2	Version	CE9.13.0
	Cisco Webex Room Kit	Version	CE9.13.0
	Cisco Webex Room Kit Plus	Version	CE9.13.0
	Cisco Webex Room Kit Plus PTZ	Version	CE9.13.0
	Cisco Webex Room Kit Pro	Version	CE9.13.0

コンポーネント一覧 (3)

カテゴリ	コンポーネント		バージョン
End Point	Cisco Webex Room Kit Mini	Version	CE9.13.0
	Cisco Webex Board 55	Version	CE9.13.0
	DX70-Cisco Webex DX70	Version	CE9.13.0
	DX80-Cisco Webex DX80	Version	CE9.13.0
	IX5000 – Cisco TelePresence IX5000	Version	IX9.1.1(16)
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.7.3 M6
	ISR 4451-X / 4351	IOS	16.12.3 MD
	Cisco Unified Border Element for ISR	IOS	15.7.3 M6
	Cisco 3750 PoE Switch		16.6.2
	vCenter Server		6.0 & 6.5
	MDS Switch	M9500	5.2(2 a)
	CMS 1K Hardware	Version	ESXi 6.7
TelePresence	Cisco TelePresence Management Suite – TMS	Version	15.11
	Cisco TelePresence Management Suite Provisioning Extension – TMSPE	Version	1.14
	Cisco TelePresence Management Suite Extension for Microsoft Exchange TMSXE	Version	5.11

コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
TelePresence	MCU 4510, 5310 & 5320 – Cisco TelePresence MCU	Version	4.5(1.89) & 4.5(1.98)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Server 7010	Version	4.4(1.31)
	Cisco TelePresence Server on Virtual Machine	Version	4.4(1.31)
	Cisco TelePresence Conductor	Version	XC4.3.7
Messaging Applications	Cisco Jabber for Mac	Version	12.9.0.303467
	Cisco Jabber for Windows	Version	12.9.0.303337
	Cisco Jabber for iOS	Version	12.9.0.303410
		iPhone 6	13.5.1 (17F80)
		iPhone 6S	13.5.1 (17F80)
		iPhone 7	13.5.1 (17F80)
		iPhone X	13.5.1 (17F80)
		iPhone 11	13.5.1 (17F80)
		iPad Pro	13.5.1 (17F80)
		iPad Air	13.5.1 (17F80)
		Apple Watch	6.2.6 (17T620)

コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Jabber for Android	Version	12.9.0.303467
		Galaxy S6	Android OS 8.1
		Galaxy S7	Android OS 8.1
		Xperia Z3	Android OS 7.1.1
		Xperia Z3+	Android OS 7.1.1
		Nexus 5X	Android OS 8.1.0
		Nexus 6P	Android OS 8.1.0
		Sony Watch	Android OS 6.0.1
		Sony Tab	Android OS 6.0.1
	Cisco Webex Teams	Version for iOS	4.19 (902)
		Version for Web Client	Version: 2.1632.0 - SDK Version: 1.80.267
		Version for Android	4.12.236
		Version for Mac	3.0.15711.0
		Version for Windows	3.0.15711.0

コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Webex Room OS	Version	RoomOS 2020-06-25 44a3904313a
	Cisco Webex Meetings for Windows	Version	40.6.6.7
	Cisco Webex Meetings for iOS	Version	40.7.0 (40700.178)
	Cisco Webex Meetings for Android	Version	40.7.0.240070522
	Cisco Webex Meetings for Web (Page Version)	Version	40.6.6.8
	Cisco Webex Meetings for Web (web app)	Version	40.6.1.179
	Cisco Webex Meetings for Mac	Version	40.6.6.7
	Microsoft Teams for Windows	Version	1.3.00.12058 (64 bit)
	Cisco Webex Meetings API (in MS Teams)	Version	2.3.0
	Cisco Webex Meetings API (in Slack)	Version	2.0.5.0
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.2(3d)
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.2(3d)
	Fabric Cluster	Cisco UCS 6140	2.2(3d)
	ESXi Host	B-Series Server	6.0 & 6.5
		C-Series Server	6.0, 6.5 & 6.7

コンポーネント一覧 (7)

カテゴリ	コンポーネント		バージョン
Client	Operating System	Windows 7-SP1	Windows7-SP1(Japanese)
		Windows 8/8.1	Windows8/8.1(Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.15.4
		Mac Book Pro	10.15.4
	Browser	IE	11.1550.17134
		Microsoft Edge	44.18362.449.0
		Mozilla Firefox	78.0.2
		Chrome	84.0.4147.89
		Safari-iOS, Safari- Mac	13.1
	Cisco Meeting Server WebRTC	Chrome, IE, Firefox, Edge, Safari	3.0(Beta1) (webclient2.246.c3cb93ff7c)
	Cisco Meeting Server web app	Chrome, Firefox, Edge, Safari	master.PR.4706
	Microsoft Skype for Business Client	Version	2016

コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン
Server	Microsoft Windows Server		Windows Server 2008 R2 , 2012 R2 (Standard,Enterprise, Datacenter – Japanese)
			Windows Server 2012 R2 , 2016 R2 (Standard, Enterprise, Datacenter – Japanese)
			Windows Server 2016 (Datacenter – Japanese)
			Windows Server 2019(Standard, Enterprise, Datacenter–Japanese)
	Microsoft Skype for Business Server		2019
	Microsoft Exchange Server		2013, 2016 & 2019

テストトポロジ
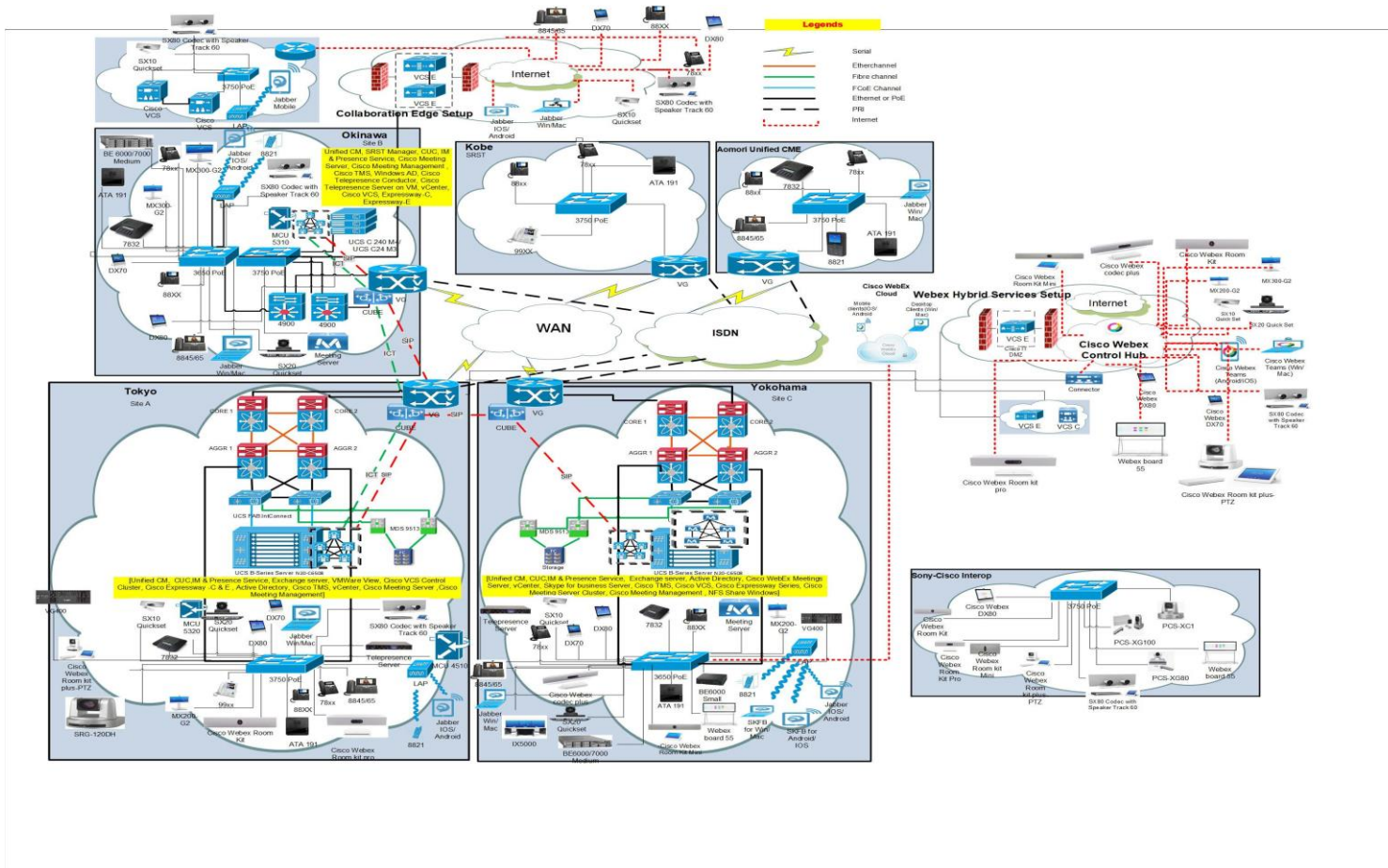
テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 12.8 Solution Testing Components				
Cisco Unified Communications Manager	26	24	2	2
Cisco TelePresence Video Communication Server (VCS)	119	109	10	10
Cisco Jabber Clients	78	76	2	2
Cisco Webex Teams	82	82	0	0
Cisco Webex Room OS	85	81	4	4
Cisco Webex Meetings	60	52	8	8
Cisco Meeting Server	91	91	0	0
Cisco TelePresence Multipoint Control Unit	25	25	0	0
Cisco TelePresence Management Suite	30	30	0	0
Cisco TelePresence Conductor	10	10	0	0
Cisco TelePresence Server	10	10	0	0
Cisco TelePresence IX5000	25	25	0	0
Total	641	615	26	26

Open Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvt48117	Hold icon comes through when tapping on Self view contact card in Touch 10 of Room Kit Plus-PTZ	3	tc-software	gui-sharing	O-Opened
CSCvt48159	New position tray is visible when overlapping self-view & presentation trays in Touch 10 of MX200 G2	3	tc-software	gui-sharing	O-Opened
CSCvt56773	Self-View Changing option is available while changing layout from SX10 Quick Set through remote	3	tc-software	gui-sharing	O-Opened
CSCvt85956	Box icon displayed when dropping the participant during call conference from OSD of SX10 Quick Set	3	tc-software	gui-incall	O-Opened
CSCvt93170	Passphrases do not match error highlights on selecting the eye icon in Web UI of SX20 Quick Set	3	tc-software	web-ui	O-Opened

Open Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvu74748	Thin image strip displayed in left vertical of camera control dialog box from Web UI of Webex DX70	3	tc-software	video	O-Opened
CSCvu99437	Remote participant's display name overlaps during call hold in OSD of Webex DX70	3	tc-software	gui-incall	O-Opened
Cisco Webex Meetings					
CSCvu82115	Call me audio call for Webex Meeting doesn't discontinue after the Webex Meeting is ended	3	train	mcclient	A-Assigned
Cisco Webex Room OS					
CSCvt48298	Static IPV4 Address is available even after reset all to default in Webex Room Devices	2	tc-software	gui-setupdiag	O-Opened

Open Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Webex Room OS					
CSCvu33482	Webex SIP Address displays wrongly in Webex Control Hub When device name changes to Japanese	2	tc-software	gui-setupdiag	O-Opened
CSCvu72756	Shared screen is still available in web UI of Webex DX70 after stopping Screen sharing	3	tc-software	gui-sharing	O-Opened

Resolved Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvt83853	Sign-in Banner editor maximize and minimize works differently in MX300 G2	3	tc-software	web-ui	R-Resolved
CSCvu88897	Edited contact from Web UI of Webex Room Kit visible next to parent folder	3	tc-software	web-ui	R-Resolved
CSCvu88900	Path increasing while removing contact from favorite through Web UI of Webex Room Kit	3	tc-software	web-ui	R-Resolved
Cisco Unified Communications Manager					
CSCvt79220	Unable to load Selfcare portal when phones are assigned with an end user	3	ciscocm	selfcare	V-Verified
CSCvu73067	TFTP restart navigates to error page after upgrade to 12.5 Su3 build	3	ciscocm	tftp	R-Resolved

Resolved Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Jabber Clients					
CSCvv04694	Refresh icon in persistent chat room is not displaying in High Contrast Mode of CJW	3	jabber-windows	persistent-chat	R-Resolved
CSCvv05025	Mute icon displays junk in persistent chat room of Cisco Jabber for Windows in High contrast mode	3	jabber-windows	persistent-chat	R-Resolved
Cisco Webex Meetings					
CSCvv09930	Android meet showing "No Polls" while poll is still opened by presenter	3	mobile	android-meet	R-Resolved
CSCvt64451	Control bar disappears for host only after it shuts down participant device remotely	3	train	mcclient	V-Verified
CSCvt67480	Annotation icon is wrongly displaying in Cisco Webex Meet for iPad when web user shares the screen	3	mobile	ios-meet	V-Verified

Resolved Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Webex Meetings					
CSCvv08554	First time user is not able to view the edit option in People's Insight	3	mobile	android-meet	V-Verified
CSCvv00947	Unable to view the existing profile picture while editing the profile through People's Insight	3	mobile	ios-meet	V-Verified
CSCvv00970	Unable to view the profile picture of the Meeting participant through People's Insight	3	mobile	ios-meet	V-Verified
CSCvv04518	Title of screen sharing from Cisco Webex Meetings for Android is displaying wrongly	3	mobile	ios-meet	V-Verified
Cisco Webex Room OS					
CSCvt64031	'Oops something went wrong' string displays in English when language set to Japanese	3	tc-software	any	R-Resolved

Open Caveats

Cisco TelePresence Video Communication Server

CSCvt48117:Hold icon comes through when tapping on Self view contact card in Touch 10 of Room Kit Plus-PTZ (O-Opened/Sev-3/Global)

Issue Description:

During audio call between Webex Room Kit Plus & Webex DX70, hold icon comes when tapping on self-view contact card in Touch 10 of Webex Room Kit Plus

Steps to Reproduce:

1. Make audio call from Webex Room Kit Plus-PTZ to Webex DX70
2. Tap on Hold from Webex Room Kit Plus
3. Tap on Camera and enable self-view
4. Tap on self-view contact card

Actual Behavior:

Hold icon cuts through when tapping on self-view contact card

Expected Behavior:

Hold icon should not overlap or cut through when tapping self-view contact card

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- Webex Room Kit Plus PTZ Build - ce 9.10.0 42f2c27979f 2020-03-02
- Webex DX70 Build - ce 9.10.0 42f2c27979f 2020-03-02

Global

In JP Environment
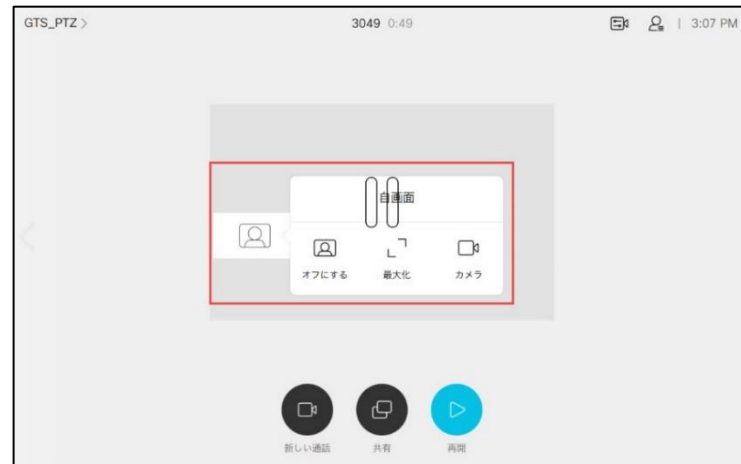
CSCvt48159:New position tray is visible when overlapping self-view & presentation trays in Touch 10 of MX200 G2 (O-Opened/Sev-3/Global)

Issue Description:

New position upper center is visible when long pressing and overlapping self-view and presentation trays in Touch 10 of MX200 G2

Steps to Reproduce:

1. Make video call from MX200 G2 to Webex DX70
2. Share presentation from MX200 G2
3. Tap on Camera and enable Self-view
4. Tap on Minimize from Touch 10
5. Tap and drag the Presentation tray and place it at left upper corner position
6. Tap and drag the self-view tray and place it below the presentation tray (Refer screenshot attached)
7. Long press the self-view tray and check the positions available
8. Now, tap and drag the self-view tray and place on top of the presentation icon
9. Observe new position upper center is visible only when doing this action

Actual Behavior:

Hold icon cuts through when tapping on self-view contact card

Expected Behavior:

Hold icon should not overlap or cut through when tapping self-view contact card

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- MX200 G2 Build - ce 9.10.0 42f2c27979f 2020-03-02
- Webex DX70 Build - ce 9.10.0 42f2c27979f 2020-03-02

Global

In JP Environment
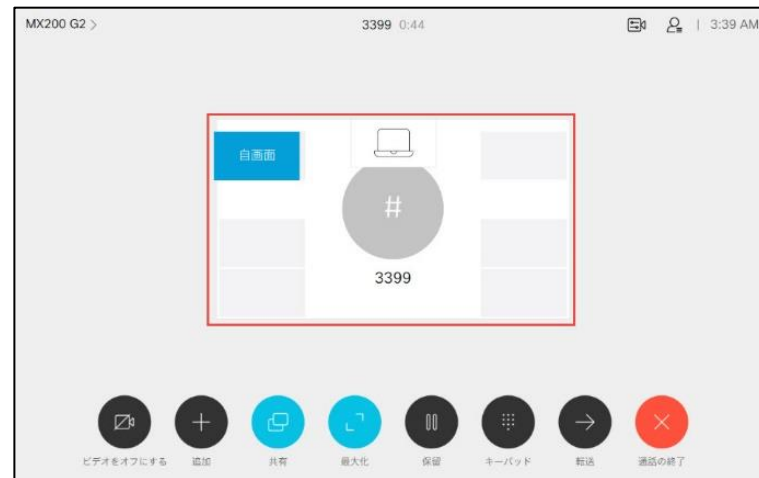
CSCvt56773:Self-View Changing option is available while changing layout from SX10 Quick Set through remote (O-Opened/Sev-3/Global)

Issue Description:

Check whether Self-View Changing option is available while changing layout of presentation sharing from Cisco TelePresence SX10 Quick Set Cisco Unified Communications Manager under Japanese Environment

Steps to Reproduce:

1. Register Webex Room Kit Plus, SX10 Quick Set and Webex DX70 in Unified CM
2. Make call from Webex Room Kit Plus to SX10 Quick Set
3. Add Webex DX70 from Webex Room Kit
4. Presentation sharing from SX10 Quick Set
5. Click on Layout option through remote-> Click on down button

Actual Behavior:

Self-View Changing option is available while changing layout of presentation sharing from SX10 Quick Set

Expected Behavior:

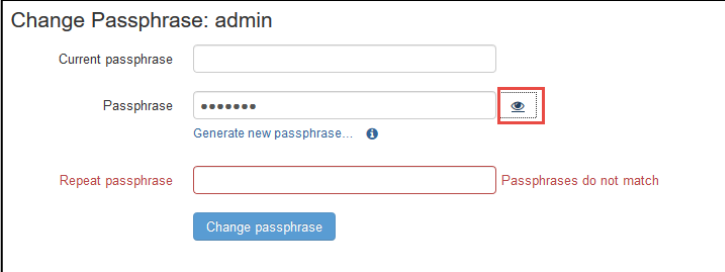While clicking on Down button during layout changing through remote from SX10 Quick Set it should not show self-view option

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- SX10 Quick Set Build - ce 9.10.0 42f2c27979f 2020-03-02
- Webex DX70 Build - ce 9.10.0 42f2c27979f 2020-03-02
- Webex Room Kit Plus Build - ce 9.10.0 42f2c27979f 2020-03-02
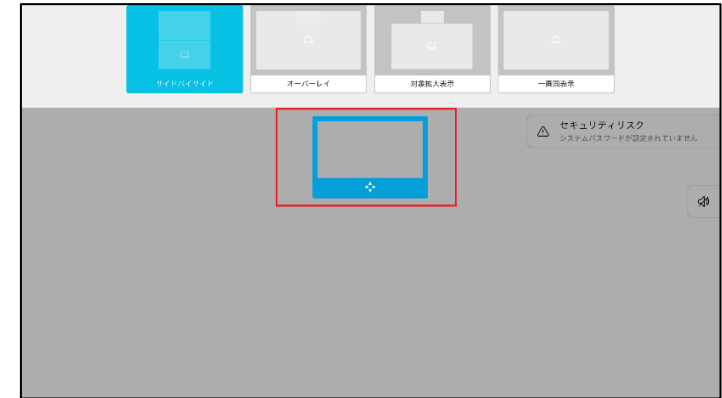
Global

In JP Environment

CSCvt85956:Box icon displayed when dropping the participant during call conference from OSD of SX10 Quick Set (O-Opened/Sev-3/Global)

Issue Description:

During call conference among SX10 Quick Set, Webex DX70 and MX200 G2; Box icon appears when dropping the participant from SX10 Quick Set via Remote Control

Steps to Reproduce:

1. Register SX10 Quick Set, Webex DX70 (2 no's) and MX200 G2 in Unified CM
2. Make video call from MX200 G2 to Webex DX70-A
3. Add SX10 Quick Set from MX200 G2
4. From SX10 Quick Set, hold and place a new call to Webex DX70-B
5. From SX10 Quick Set, merge the call
6. From SX10 Quick Set participants list, drop Webex DX70-B. Move down the arrow to MX200 G2 via Remote Control

Actual Behavior:

Box like icon appears when SX10 Quick Set drops participant via Remote Control

Expected Behavior:

Box like icon creates anomaly in OSD of SX10 Quick Set when moving the arrow pointer to MX200 G2 in participant list controlled via Remote Control

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- SX10 Quick Set Build - ce 9.10.0 42f2c27979f 2020-03-02
- Webex DX70 Build - ce 9.10.0 42f2c27979f 2020-03-02
- MX200 G2 Build - ce 9.10.0 42f2c27979f 2020-03-02

Global

In JP Environment

CSCvt93170:Passphrases do not match error highlights on selecting the eye icon in Web UI of SX20 Quick Set (O-Opened/Sev-3/Global)

Issue Description:

Passphrases do not match error gets reflected on selecting the eye icon when trying to change the passphrase from Web User Interface of Cisco TelePresence SX20 Quick Set

Steps to Reproduce:

1. Register SX20 Quick Set in Unified CM
2. Login to Web UI of SX20 Quick Set
3. Navigate to admin -> Change passphrase
4. Endpoint is already configured with a passphrase. Try to change the passphrase
5. Passphrase: "XXXX". Press "tab key. Cursor is placed on to the eye icon which says "Click to show/hide passphrase"
6. But, the below field "Repeat passphrase" gets highlighted and reflects "Passphrases do not match" error

Actual Behavior:

"Passphrases do not match" error gets reflected on selecting the eye icon

Expected Behavior:

The error "passphrase do not match" can reflect if the repeat passphrase has been entered differently. Suggesting to not show the "passphrases do not match" error until the user has entered something in the second input field

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- SX20 Quick Set Build - ce 9.10.0 42f2c27979f 2020-03-02

Global

In EN Environment

Change Passphrase: admin

Current passphrase

Passphrase ••••••

Generate new passphrase... ⓘ

Repeat passphrase | Passphrases do not match

Change passphrase

CSCvu74748:Thin image strip displayed in left vertical of camera control dialog box from Web UI of Webex DX70 (O-Opened/Sev-3/Global)

Issue Description:

From the Web User Interface of Cisco Webex DX70, check whether image strip is displayed in the left vertical position from the Camera control dialog box

Steps to Reproduce:

1. Register Webex DX70 and SX10
2. Make video call from Webex DX70 to SX10. Answer in DX70
3. From the Web UI of Webex DX70. Navigate to Call Control. Under Call Details click on Far end camera
4. Camera control dialog box is displayed. Check the left vertical visual strip of image

Actual Behavior:

Thin vertical strip of visual is observed in the left side of the camera control dialog box when checking the far end camera settings of SX10 from Web UI of Webex DX70

Expected Behavior:

Thin vertical strip of visual should not be displayed in the Camera control dialog box

Environment Matrix:

- Unified CM Build - 12.5.1.13900-55
- SX20 Quick Set Build - ce 9.10.0 42f2c27979f 2020-03-02
- SX10 Quick Set Build - ce 9.13.0 959b5af2c15 2020-05-08
- Google chrome Version - 83.0.4103.97 (Official Build) (64-bit)
- Mozilla Firefox Version - 77.0.1 (64-bit)

Global

In EN Environment
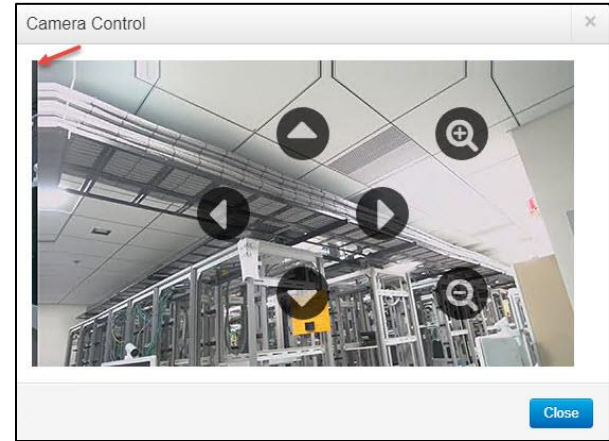
CSCvu99437:Remote participant's display name overlaps during call hold in OSD of Webex DX70 (O-Opened/Sev-3/Global)

Issue Description:

Remote participant's display name overlaps with the hold icon in the On-Screen Display of Cisco Webex DX70, endpoints registered in Cisco Unified Communications Manager

Steps to Reproduce:

1. Register Webex DX70 and MX200 G2 in Unified CM
2. Login to Web UI of MX200 G2. Navigate to Setup -> Configuration ->SIP -> Display Name -> "Set a display name" for the device
3. Make video call from MX200 G2 to Webex DX70
4. Hold the call from MX200 G2
5. Check the OSD of Webex DX70

Actual Behavior:

Remote participant display name and hold icon overlap is observed for about 5 to 7 seconds in OSD of Webex DX70

Expected Behavior:

Remote participant display name and hold symbol should not overlap each other

Environment Matrix:

- Unified CM Build - 12.5.1.13900-122
- Webex DX70 Build - ce 9.13.0 990355df13a 2020-06-12
- MX200 G2 Build - ce 9.13.0 990355df13a 2020-06-12
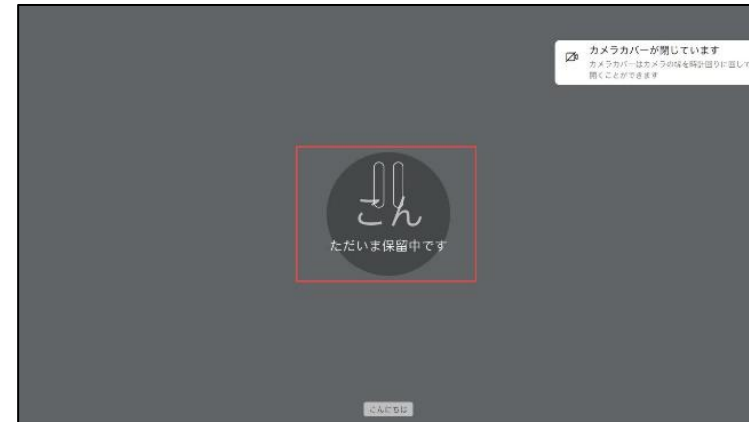
Cisco Webex Meetings

CSCvu82115 : Call me audio call for Webex Meeting doesn't discontinue after the Webex Meeting is ended (A-Assigned/Sev-3/Global)

Issue Description:

Call me audio call for Webex Meeting doesn't discontinue after the Webex Meeting is ended

Pre-Requisites:

- Install Webex Meeting application on Windows
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for Windows

Steps to Reproduce:

1. Initiate a Webex Meeting between two users in Cisco Webex Meeting for Windows
2. Use Call me option for audio connection in user 2 for Webex Meeting
3. From user 1, end the Webex Meeting

Actual Behavior:

Once the Webex Meeting ended by the host, the audio call in the phone doesn't discontinues for participant who joined the audio connection via Call me option

Expected Behavior:

Once the Webex Meeting ended by the host, the audio call in the phone has to be discontinued for participant who joined the audio connection via Call me option

Environment Matrix:

- Cisco Webex Meetings for Windows - 40.4.12.8

Cisco Webex Room OS

CSCvt48298: Static IPV4 Address is available even after reset all to default in Webex Room Devices (O-Opened/Sev-2/Global)

Issue Description:

Static IPV4 Address is available even after reset all to default in Ethernet settings of Webex Room Devices

Steps to Reproduce:

1. Factory reset Webex Room Device
2. Click on Start button
3. Open Ethernet settings and assign static IPV4 Address
4. Save the configuration
5. Click on Reset all to default
6. Check IPV4 address is available in Webex Room Devices

Actual Behavior:

Static IPV4 Address is available even after reset all to default in Ethernet settings of Webex Room Devices

Expected Behavior:

Static IPV4 Address should not be available after reset all to default in Ethernet settings of Webex Room Device

Environment Matrix:

- Webex Room Devices - Room OS 2020-02-24 4fe8516fb6e

Global

In JP Environment
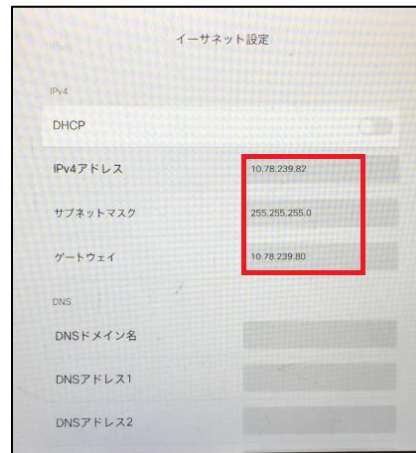
CSCvu33482 : Webex SIP Address displays wrongly in Webex Control Hub When device name changes to Japanese(O-Opened/Sev-2/Regional)

Issue Description:
Webex SIP Address displays wrongly in Webex Control Hub When device name of MX200 G2 changes to シスコ (Japanese)

Steps to Reproduce:
1. Register MX200 G2 to Webex Cloud
2. Login to Webex Control Hub
3. Click on Devices and search for MX200 G2
4. Edit Device name to Japanese (シスコ)
5. Check Webex SIP Address under service tab
6. Again, Edit Device name to シスコWebex
7. Check again SIP Address under service tab
8. Open web UI of Webex Room Device (MX200 G2)
9. Check SIP URI in Webex Room Device (MX200 G2)

Actual Behavior:
Webex SIP Address displays wrongly in Webex Control Hub When device name changes to Japanese

Expected Behavior:
Webex SIP Address should displayed as device name in Webex Control Hub When device name changes to Japanese

Environment Details:
- Webex Room Devices - RoomOS 2020-05-06 cf2befca38d
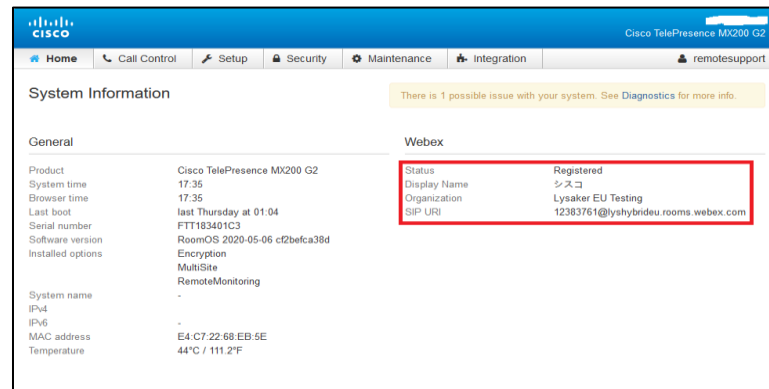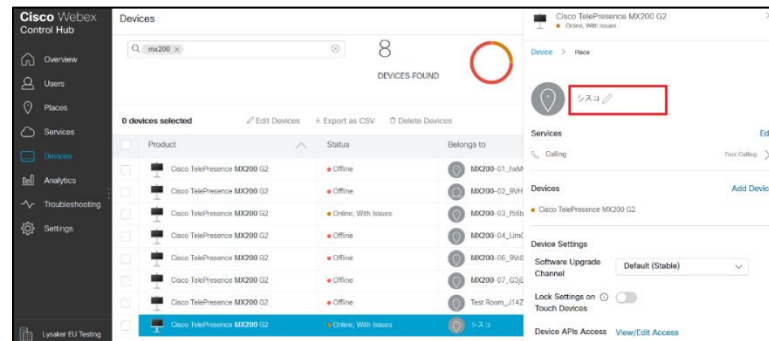
Regional

In JP Environment

CSCvu72756: Shared screen is still available in web UI of Webex DX70 after stopping Screen sharing (O-Opened/Sev-3/Global)

Issue Description:

Shared screen is still available in web User Interface of Webex DX70 after stopping the Screen sharing from Webex Teams for Android during call

Steps to Reproduce:

1. Register Webex DX70 to Webex Cloud
2. Login to Webex Teams for Android using Webex user credentials
3. Open web UI of Webex DX70
4. Make a call from Webex DX70 to Webex Teams for Android
5. Start Screen sharing from Webex Teams for Android
6. Stop the Screen sharing from Webex Teams for Android
7. Check the web UI of Webex DX70 via taking screenshot

Actual Behavior:

Shared screen is still available in web UI of Webex DX70 after stopping Screen sharing from Webex Teams for Android

Expected Behavior:

Shared screen should not available in web UI of Webex DX70 after stopping Screen sharing from Webex Teams for Android

Environment Matrix:

- Webex DX70 -   RoomOS 2020-05-06 cf2befca38d
- Webex Teams for Android – 40.11.211

Global

In JP Environment

Resolved Caveats

Cisco TelePresence Video Communication Server

CSCvt83853 : Sign-in Banner editor maximize and minimize works differently in MX300 G2 (R-Resolved/Sev-3/Global)

Issue Description:
Check whether Sign-in Banner editor maximize and minimize functionality as compare to system log column editor in Web User Interface of Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager

Steps to Reproduce:
1. Register MX300 G2 in Unified CM
2. Login to Web Ui of MX300 G2
3. Navigate to Security -> click on Sign in Banner option -> Click on maximize and minimize editor option

Actual Behavior:
Sign-in Banner editor maximize and minimize works differently as compare to System log and call log column editor

Expected Behavior:
Sign-in banner maximize and minimize should work properly like system log column page

Environment Matrix:
- CUCM Build - 12.5.1.13900-55
- MX300 G2 - ce 9.12.3 d6bf0963e70 2020-04-07

Global

In EN Environment
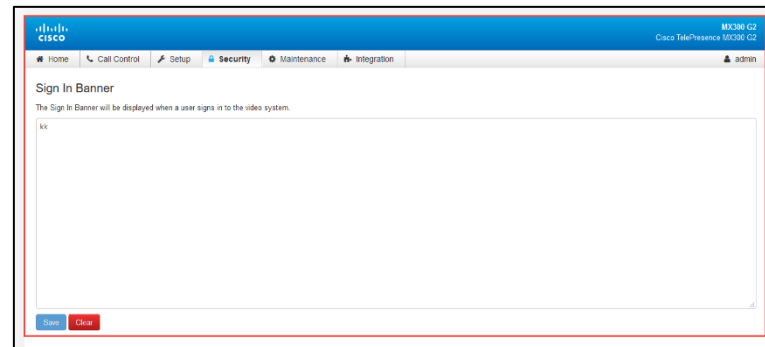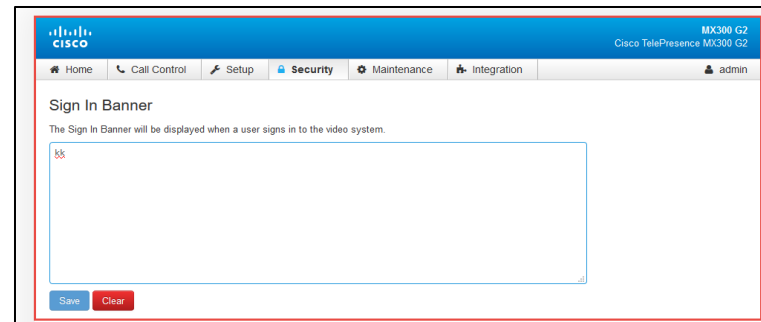
CSCvu88897:Edited contact from Web UI of Webex Room Kit visible next to parent folder (R-Resolved/Sev-3/Global)

Issue Description:
Verify whether edited contact details under child folder is available next to right side of parent folder through Web UI of Cisco Webex Room Kit

Steps to Reproduce:
1. Login to Web UI of Webex Room Kit
2. Create A parent and B, C as child folder
3. Add contact as MX300 G2 in C child folder
4. Refresh page and navigate to A -> B -> C folder and edit MX 300 G2 as MX and save
5. It comes to main parent folder A with showing edited contact

Actual Behavior:
Editing details available next to Parent folder in place of child folder

Expected Behavior:
After saving edited contact if details show in right side then it should show next to C child folder

Environment Matrix:
- Unified CM Build - 12.5.1.13900-97
- Webex Room Kit Build - ce 9.13.0 990355df13a 2020-06-12

Global

In EN Environment
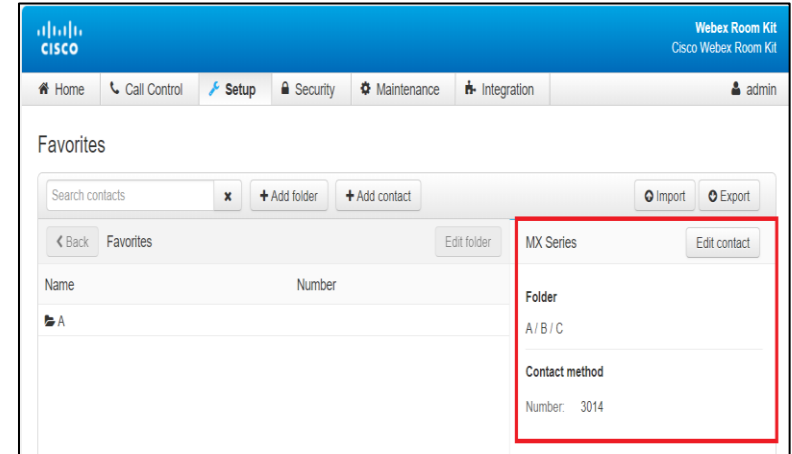
CSCvu88900:Path increasing while removing contact from favourite through Web UI of Webex Room Kit (R-Resolved/Sev-3/Global)

Issue Description:

Verify whether navigating path while removing contact from favorite through Web UI of Cisco Webex Room Kit

Steps to Reproduce:

1. Login to Web UI of Webex Room Kit
2. Create A parent and B, C child folder
3. Add contact 3 contact under C folder
4. Navigate to Call control - Click on contact under C folder and remove from Favorites
5. Click on Folder A to reach C folder

Actual Behavior:

Path is increasing while removing contact from favorite through Web UI of Webex Room Kit

Expected Behavior:

After removing contact from Favorites and again clicking on parent folder name the path should be correct

Environment Matrix:

- Unified CM Build - 12.5.1.13900-97
- MX200 G2 Build - ce 9.13.0 990355df13a 2020-06-12
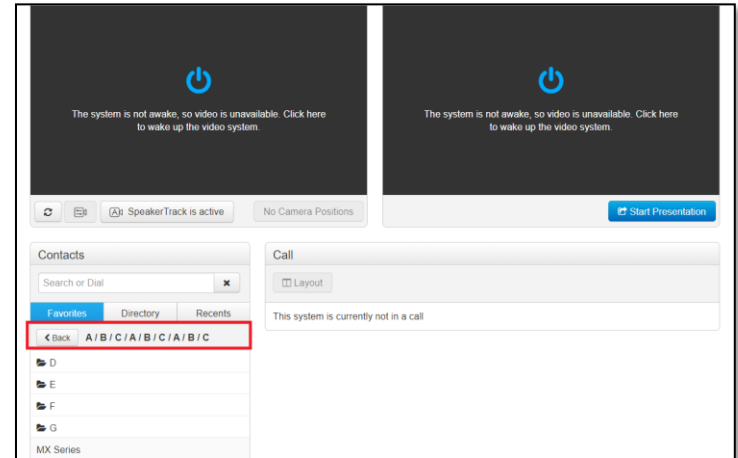
Global

In EN Environment

CSCvt79220 : Unable to load Selfcare portal when phones are assigned with an end user (V-Verified/Sev-3/Global)

Issue Description:

Selfcare portal keeps loading when IP phones are assigned with an end user

Pre-Requisites:

- Enable all necessary configurations in Unified CM to login to the Selfcare portal like: Setting Enterprise Parameters, assigning IP Phones and enabling the end user role for either a local or AD user

Steps to Reproduce:

1. Login Selfcare with right user credentials
2. The resulting page keeps on loading

Note: This happens when IP phones are assigned with the end user, the page doesn't keep loading when IP Phones are not assigned

Actual Behavior:

The Selfcare portal keeps loading when IP phones are assigned for an end user

Expected Behavior:

The user portal should not load when IP phones are assigned

Environment Matrix:

- Unified CM - 12.5.1.13900-79
- Locale - 12.5.2.9902-63

Global

In EN Environment
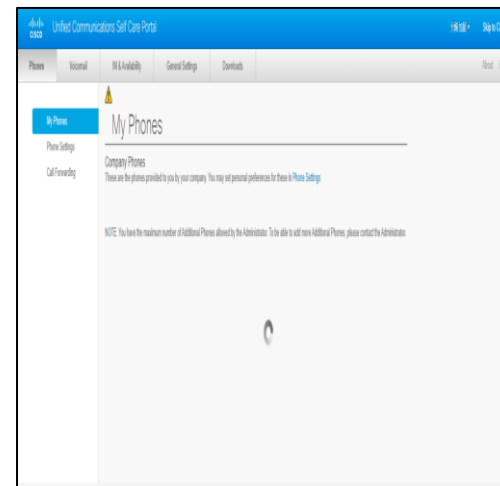
CSCvu73067: TFTP restart navigates to error page after upgrade to 12.5 Su3 build (R-Resolved/Sev-3/Global)

Issue Description :
The Tftp service is not restarting via GUI in 12.5.1.13900-97 Cisco Unified Communications Manager build after upgrading from 12.5.1.13900-79 . The issue occurs in both English and Japanese environment. The issue also occurs in 12.5.1.13900-115 build also.

Pre-Requisite:
- Download and upgrade Cisco Unified Communications Manager to 12.5.1.13900-97(SU3) build

Steps to Reproduce :
1. After Upgrade login to Cisco Unified Serviceability Page by giving correct admin credentials
2. Navigate to 'Tools -> and Click Control Center -> Feature Services
3. Click the dropdown and select the CUCM server and click 'go'
4. Scroll down the page and navigate to CM services
5. Click "Tftp" service and click 'restart'
6. Check the page will be redirecting to some other page and displays the error "Access Denied"

Actual Behavior:
Access Denied error page display when the TFTP service is restarted via GUI

Expected behavior:
Access Denied error page should not be display when the TFTP service is restarted via GUI

Environment Matrix :
Cisco Unified Communications Manager - 12.5.1.13900-97

Global

In JP Environment

Cisco Jabber Clients

CSCvv04694: Refresh icon in persistent chat room is not displaying in High Contrast Mode of CJW (R-Resolved/Sev-3/Global)

Issue Description :
In high contrast mode of Cisco Jabber for Windows user is not able to show "Refresh" icon in persistent chat room.

Pre-Requisite:
- Download and install latest version of Cisco Jabber in Windows device
- Login Cisco Jabber for Windows by providing valid credentials

Steps to Reproduce :
1. After successful login, Go to device settings ->High Contrast Mode -> Enable High Contrast Mode
2. Now Open Jabber and click on "Persistent chat room" icon
3. Choose "All Rooms" by selecting "My Rooms"
4. Refresh icon is not displaying in "All Rooms" tab of High Contrast Mode

Actual Behavior:
When High Contrast mode enabled in system Cisco Jabber for Windows is not able to show " Refresh" Icon in Persistent chat room

Expected behavior:
Should show " Refresh" icon in Persistent chat room when high contrast mode is enabled

Environment Matrix :
- Cisco Jabber For Windows - 12.9.0.53337

Global

In JP Environment
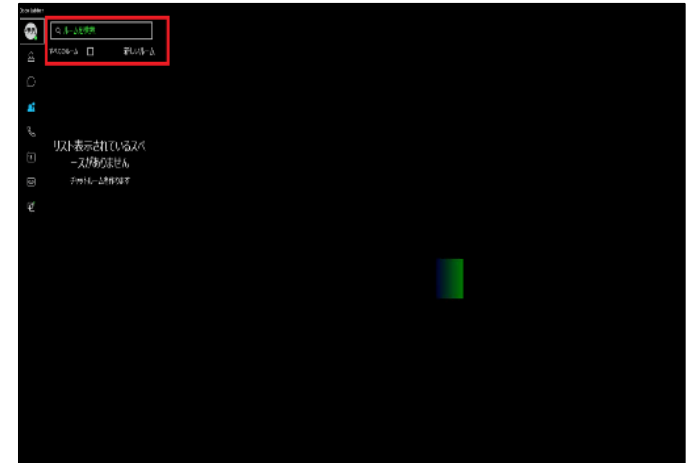
CSCvv05025: Mute icon is displays junk in persistent chat room of Cisco Jabber for Windows in High contrast mode (R-Resolved/Sev-3/Global)

Issue Description :
The mute icon is not displaying in the persistent chat room list which is muted by the end user .The issue occurs in Cisco Jabber for Windows with high contrast mode setting and it occurs in both English and Japanese environment

Pre-Requisite :
- Download and install latest version of Cisco Jabber for Windows
- Login with Cisco IM and Presence service in Cisco Jabber for Windows by giving its credentials

Steps to Reproduce :
1. Login into Jabber for Windows using valid credentials
2. After successful login, Go to device settings ->High Contrast Mode -> Enable High Contrast Mode
3. Now Open Jabber and click on "Persistent chat room" icon
4. Choose "New Room" fill the room details like Room name ,Description
5. Choose "Create" Icon it will ask for Adding Participants
6. Choose "Add now" and enter usernames which you want
7. Go to "Persistent chat room icon" Choose all rooms from the dropdown and click join button
8. Enter the chat room and click 'i' icon (settings)
9. Click "Mute this room" option and click 'save'
10. In right side pane of persistent chat room list the chat room will not display mute icon and it displays as "box"

Actual Behavior:
Mute icon is not displaying in high contrast mode
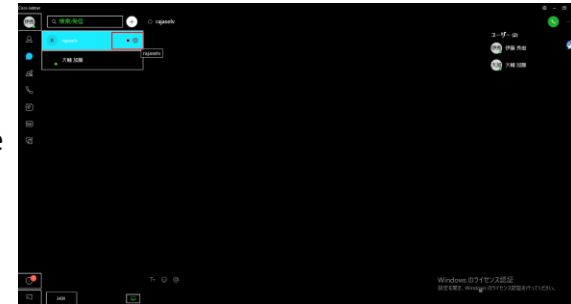
Expected Behavior:
Mute icon should display in high contrast mode also

Environment Matrix:
Cisco Jabber for Windows -12.9.0.5337

Global

In EN Environment

Cisco Webex Meetings

CSCvv09930 : Android meet showing "No Polls" while poll is still opened by presenter (R-Resolved/Sev-3/Global)

Issue Description
After submitting answer, Cisco Webex Meeting for Android is showing "The presenter has not opened a poll" though poll is still in opened state

Pre-Requisites:
• User1, user2 and user3 logged into Cisco Webex Meeting for Windows, Android and iPhone

Steps to Reproduce:
1. User1 as presenter opened a poll (for 5 min, default)
2. User2 and user3 submitted their answer

Actual Behavior:
Cisco Webex Meeting for Android is showing no polls opened after clicking on submit button, but poll is still opened by presenter
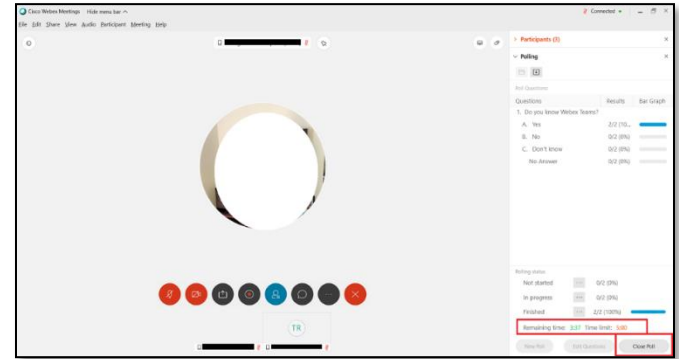
Expected Behavior:
Cisco Webex Meeting for Android should not show wrong state for poll notification

Environment Matrix:
• Cisco Webex Meeting for Windows - 40.6.6.7
• Cisco Webex Meeting for Android - 40.7.1.240071008
• Cisco Webex Meeting for iOS - 40.7.0 (40700.178)

Global

In EN Environment
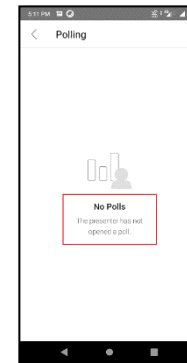
CSCvt64451: Control bar disappears for host only after it shuts down participant device remotely. (V-Verified/Sev-3/Global)

Issue Description :
When host shuts down a participant (Windows) machine remotely then host screen hangs for some time and regain. After regaining screen from hang, host could not see control bar on his meeting window

Pre-Requisites:
- User1 is host and presenter, user2 and user3 are participants
- User1, user2 and user3 joined Webex meeting in Windows1, Windows2 and Windows3

Steps to Reproduce:
1. User2 (becomes presenter) shares his screen with user1 and user3
2. User1 (host) asks user2 for control from "Ask Control" option and user2 grants control
3. User1 shuts down user2 Windows2 machine remotely
4. User1 screen hangs for some time
5. Webex Meeting server realizes user2 absence and thus removes his name from meeting
6. User2 re-joins the same meeting
7. Now, user1 unable to see his control bar in his meeting window

Actual Behavior:
Host is unable to see his control bar after he shuts down participant (Windows) device remotely
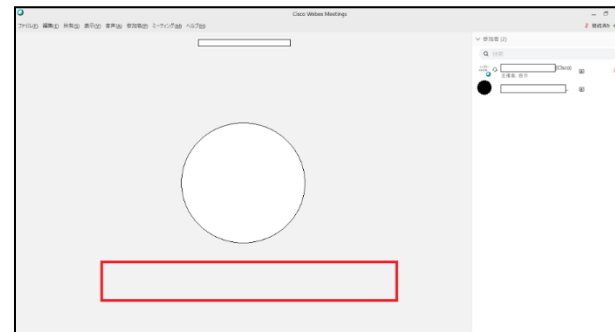
Expected behavior:
Host should be able to see control bar option even after shutting down participant (Windows) device remotely

Environment Matrix :
Cisco Webex Meetings for Windows - 40.2.5.3

Global

In JP Environment

CSCvt67480 : Annotation icon is wrongly displaying in Cisco Webex Meet for iPad when web user shares the screen (V-Verified/Sev-3/Global)

Issue Description:
Annotation icon is wrongly displaying in Cisco Webex Meet for iPad when web user shares the screen

Pre-Requisites:
- Install Webex Meeting application on iPad
- Login with user1@cisco.com in Cisco Webex Meet for iPad and open the browser and login with user 2@cisco.com as Cisco Webex Meetings for Web

Steps to Reproduce:
1. Open Cisco Webex Meet for iPhone from user 1.
2. From user 2, click share icon and share the screen.
3. In iPad device I am unable to click the annotate icon and unable to perform annotation.

Actual Behavior:
Annotation icon is unable to click and unable to perform the action.

Expected Behavior:
Since thin client (web) does not have permission for annotation, the annotation icon should not be displayed in iPad user.

Environment Matrix:
- Cisco Webex Meet for iPad - 40.2.1 (40210.25)

CSCvv08554 : First time user is not able to view the edit option in People's Insight (V-Verified/Sev-3/Global)

Issue Description:

First time user is not able to view the edit option in People's Insight

Pre-Requisites:

- Install Webex Meeting application on Android
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for Android
- From user 1, initiate the Webex Meeting and user 2 joins the meeting
- User 1 should have should not have logged into people.webex.com

Steps to Reproduce:

1. In user 1, click Participant icon.
2. Click the People's Insight icon of user 1.

Actual Behavior:

Even though the user 1 is viewing his own profile, the user is not able to view the edit option. Whereas if the user has logged into people.webex.com and make the edit in profile, then the user is able to view the edit option in people insight tab
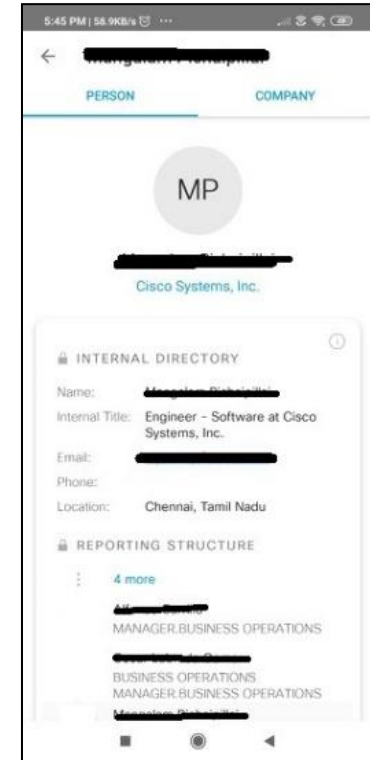
Expected Behavior:

When the user 1 is first time user, the user should able to view the edit option

Environment Matrix:

Cisco Webex Meetings for Android - 40.7.0.240070522

Global

In EN Environment

CSCvv00947 : Unable to view the existing profile picture while editing the profile through People's Insight (V-Verified/Sev-3/Global)

Issue Description:
Unable to view the existing profile picture while editing the profile through People's Insight

Pre-Requisites:
- Install Webex Meeting application on iPhone
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for iPhone
- From user 1, initiate the Webex Meeting and user 2 joins the meeting
- User 1 should have set the profile picture for his profile

Steps to Reproduce:
1. In user 1, click Participant icon
2. Click the People's Insight icon of user 1
3. Click … icon
4. Click Edit Profile

Actual Behavior:
While editing the profile through People's Insight, the user could not see the existing profile picture which was set

Expected Behavior:
While editing the profile through People's Insight, the user should see the existing profile picture which was set
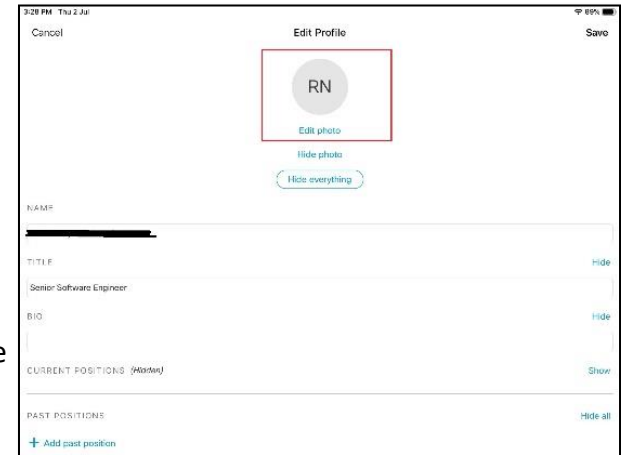(Note: This issue is observed both in Cisco Webex Meet for iPhone and iPad)

Environment Matrix:
- Cisco Webex Meetings for iPhone - 40.7.0 (40700.178)
- Cisco Webex Meetings for iPad - 40.7.0 (40700.178)
- iOS Version - 13.5.1 (17F80)

Global

In EN Environment

CSCvv00970 : Unable to view the profile picture of the Meeting participant through People's Insight (V-Verified/Sev-3/Global)

Issue Description:
Unable to view the profile picture of the Meeting participant through People's Insight

Pre-Requisites:
- Install Webex Meeting application on iPhone
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for iPhone
- From user 1, initiate the Webex Meeting and user 2 joins the meeting
- user 2 should have set the profile picture for his profile

Steps to Reproduce:
1. In user 1, click Participant icon
2. Click the People's Insight icon of user 2

Actual Behavior:
Even though the user2 has the profile picture to be set, user 1 could not see the profile picture
through People's Insight during Webex Meeting. However user 1, is not able view his own profile picture through People's Insight

Expected Behavior:
As the user2 has the profile picture to be set, user 1 should able to see the profile picture through People's Insight during Webex Meeting
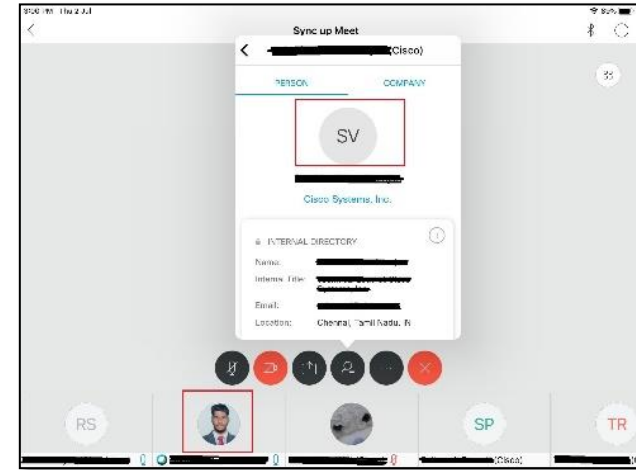(Note: This issue is observed both in Cisco Webex Meet for iPhone and iPad)

Environment Matrix:
- Cisco Webex Meetings for iPhone - 40.7.0 (40700.178)
- Cisco Webex Meetings for iPad - 40.7.0 (40700.178)
- iOS Version - 13.5.1 (17F80)

Global

In JP Environment

CSCvv04518 : Title of screen sharing from Cisco Webex Meetings for Android is displaying wrongly (V-Verified/Sev-3/Global)

Issue Description:
Title of screen sharing from Cisco Webex Meetings for Android is displaying wrongly

Pre-Requisites:
- Install Webex Meeting application on Android and iPhone
- Login with user1@cisco.com and user2@cisco.com in Cisco Webex Meetings for Android and iPhone

Steps to Reproduce:
1. From user 1, initiate Webex Meeting and user 2 joins the meeting room
2. From user 1, share the screen

Actual Behavior:
As the user 1 is sharing the screen, in user 2 title of screen sharing is displayed as "user1's Desktop"
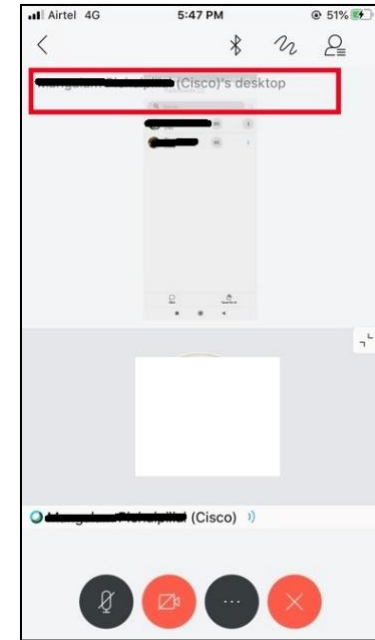
Expected Behavior:
Since the user 1 is logged in via Android mobile app, the title of screen sharing should be displayed as "user1's screen" or " user 1 application"

Environment Matrix:
- Cisco Webex Meetings for iPhone - 40.7.0 (40700.178)
- Cisco Webex Meetings for Android - 40.7.0.240070522

Global

In EN Environment

Cisco Webex Room OS

CSCvt64031: 'Oops something went wrong' string displays in English when language set to Japanese (R-Resolved/Sev-3/Regional)

Issue Description:

'Oops something went wrong' string displays in English when language set to Japanese

Steps to Reproduce:

1. Register Webex Room Kit Pro and Webex Board 55 to Webex Cloud
2. Make a call from Webex Board 55 to Webex Room Kit Pro in Japanese
3. Answer the call in Webex Room Kit Pro in Japanese
4. Select the Whiteboard option in Webex Board 55 in Japanese
5. Start Sharing the Whiteboard from Webex Board 55 in Japanese
6. Check the Screen of Webex Board 55 after sharing in Japanese

Actual Behavior:

'Oops something went wrong' string displays in English when language set to Japanese during network interruption when sharing Whiteboards from Webex Board 55
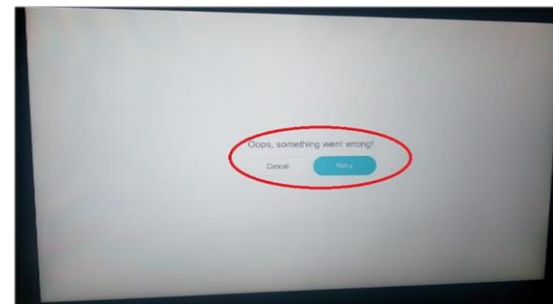
Expected Behavior:

'Oops something went wrong' string should not display in English when language set to Japanese during network interruption when sharing Whiteboards from Webex Board 55

Environment Matrix:

- Webex Room Kit Pro - Room OS 2020-03-20 8a845789ad6
- Webex Board 55- Room OS 2020-03-20 8a845789ad6

Regional

In EN Environment

In JP Environment