CISCO

日本市場向け
Cisco Collaboration System Release 12.7
システム リリース テスト結果サマリ
テスト結果サマリ

シスコシステムズ合同会社
2020年03月

コンポーネント一覧 (1)

カテゴリ	コンポーネント		バージョン
Call Control	Cisco Unified Communications Manager	Version	12.5.1.12900-115
		Locale	cm-locale-ja_JP-12.5.1.2100-1
		Dial Plan	3-1-10.JP
	Cisco TelePresence Video Communication Server Expressway(VCS Expressway)	Version	X12.5.7
		Locale	vcs-lang-jp-jp_8.11_amd64.tlp
	Cisco TelePresence Video Communication Server(VCS)	Version	X12.5.7
		Locale	vcs-lang-jp-jp_8.11_amd64.tlp
		Management Connector	8.9-1.0.321331
		Call Connector	8.8-1.0.5839
	Cisco TelePresence Video Communication Server Expressway	Version	X12.6PreAlpha18
		Locale	vcs-lang-jp-jp_8.11_amd64.tlp
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	12.5.1.12900-25
		Locale	ps-locale-ja_JP-12.5.1.2000-1
	Cisco Meeting Server	Version	2.8
	Cisco Meeting Management	Version	2.8.0.97

コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	12.5.1.12900-56
		Locale	uc-locale-ja_JP-12.5.0.1-2000
End Point	Cisco IP Phone 7811/21/41/61/32		12-7-1-0001-393
	Cisco IP Phone 8811/41/45/51/61/65		12-7-1-0001-393
	Cisco Wireless IP Phone 8821		11-0-5SR2-2
	Cisco Unified IP Phone 9951/71		9-4-2SR4-1
	Cisco ATA 191		12-0-1SR2-3
	SX20 - Cisco TelePresence SX20 Quick Set	Version	CE9.10.0
	SX80 - Cisco TelePresence SX80 Codec	Version	CE9.10.0
	SX10 - Cisco TelePresence SX10 Quick Set	Version	CE9.10.0
	MX200 G2 - Cisco TelePresence MX200 G2	Version	CE9.10.0
	MX300 G2 - Cisco TelePresence MX300 G2	Version	CE9.10.0
	Cisco Webex Room Kit	Version	CE9.10.0
	Cisco Webex Room Kit Plus	Version	CE9.10.0
	Cisco Webex Room Kit Plus PTZ	Version	CE9.10.0

コンポーネント一覧 (3)

カテゴリ	コンポーネント		バージョン
End Point	Cisco Webex Room Kit Pro	Version	CE9.10.0
	Cisco Webex Board 55	Version	CE9.10.0
	DX70-Cisco Webex DX70	Version	CE9.10.0
	DX80-Cisco Webex DX80	Version	CE9.10.0
	IX5000 - Cisco TelePresence IX5000	Version	IX9.1.0(4)
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.7.3M5
	ISR 4451-X / 4351	IOS	16.12.02s
	Cisco Unified Border Element for ISR	IOS	15.7.3M5
	Cisco 3750 PoE Switch		16.6.2
	vCenter Server		6.0 & 6.5
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite - TMS	Version	15.10
	Cisco TelePresence Management Suite Provisioning Extension - TMSPE	Version	1.15.0
	MCU 4510, 5310 & 5320 - Cisco TelePresence MCU	Version	4.5(1.89) & 4.5(1.98)
		Locale	MCU_4-3_UI_and_audio_JPN.package

コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
TelePresence	Cisco TelePresence Server 7010	Version	4.4(1.28)
	Cisco TelePresence Server on Virtual Machine	Version	4.4(1.31)
	Cisco TelePresence Conductor	Version	XC4.3.6
Messaging Applications	Cisco Jabber for Mac	Version	12.8.0.301920
	Cisco Jabber for Windows	Version	12.8.0
	Cisco Jabber for iOS	Version	12.8.0.301920
		iPhone 6	12.4(16G77)
		iPhone 6S	13.1.3(17A878)
		iPhone 7	13.3.1(17D50)
		iPhone X	13.3.1(17D50)
		iPhone 11	13.3.1(17D50)
		iPad Pro	13.3.1(17D50)
		iPad Air	13.3.1(17D50)
		Apple Watch	6.1.2(17S796)

コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Jabber for Android	Version	12.8.0.301920
		Galaxy S6	Android OS 8.1
		Galaxy S7	Android OS 8.1
		Xperia Z1	Android OS 7.1.1
		Xperia Z3	Android OS 7.1.1
		Xperia Z3+	Android OS 7.1.1
		Nexus 5X	Android OS 8.1.0
		Nexus 6P	Android OS 8.1.0
		Sony Watch	Android OS 6.0.1
		Sony Tab	Android OS 6.0.1
	Cisco Webex Teams	Version for iOS	4.9(658)
		Version for Web Client	2.1561.0
		Version for Android	4.9(658)
		Version for Mac	3.0.14866.0
		Version for Windows	3.0.14866.0

コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Webex Room OS	Version	RoomOS 2020-01-10 cdf8762390f
	Cisco Webex Meetings for Windows	Version	39.11.2.4
	Cisco Webex Meetings for iOS	Version	39.11.0 (391100.87)
	Cisco Webex Meetings for Android	Version	39.11.0.239110292
	Cisco Webex Meetings for Web	Version	39.10.1.11
	Cisco Webex Meetings for Mac	Version	39.10.6.11
	Cisco Meeting App	Version for Windows and Mac	1.11.19
		Version for iOS	1.11.18
		CMS WebRTC	2.8 (webclient2.163.4124a42f56)
		Version for Chrome	79.0.3945.117
		Version for Firefox	72.0.1
		Version for Safari	13.1
		Version for Mac	10.14
		Version for iOS	13.3

コンポーネント一覧 (7)

カテゴリ	コンポーネント		バージョン
UCS	ESXi Host	B-Series Server	6.0,6.5
		C-Series Server	6.0,6.5
Client	Operating System	Windows 7-SP1	Windows7-SP1(Japanese)
		Windows 8/8.1	Windows8/8.1(Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.14.6
		Mac Book Pro	10.14
	Browser	IE	11.1246.17134.0 (Supported Japanese Language)
		Mozilla Firefox	72.0.2(Supported Japanese Language)
		Chrome	79.0.3945.130(Supported Japanese language)
		Safari-iOS, Safari- Mac	13.0.4 (13608.4.9.1.4)
		Microsoft Edge	42.17134.1098.0
	Cisco Meeting Server WebRTC	Chrome, IE, Firefox	2.8 (webclient2.163.4124a42f56)
	Microsoft Skype for Business Client	Version	2016

コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン
Server	Microsoft Windows Server		Windows Server2012 R2 (Standard, Enterprise,Datacenter – Japanese)
			Windows Server 2016 (Datacenter – Japanese)
			Windows Server 2019 (Standard, Enterprise, Datacenter, Japanese)
	Microsoft Skype for Business Server		2019
	Microsoft Exchange Server		2013, 2016 & 2019

テストトポロジ
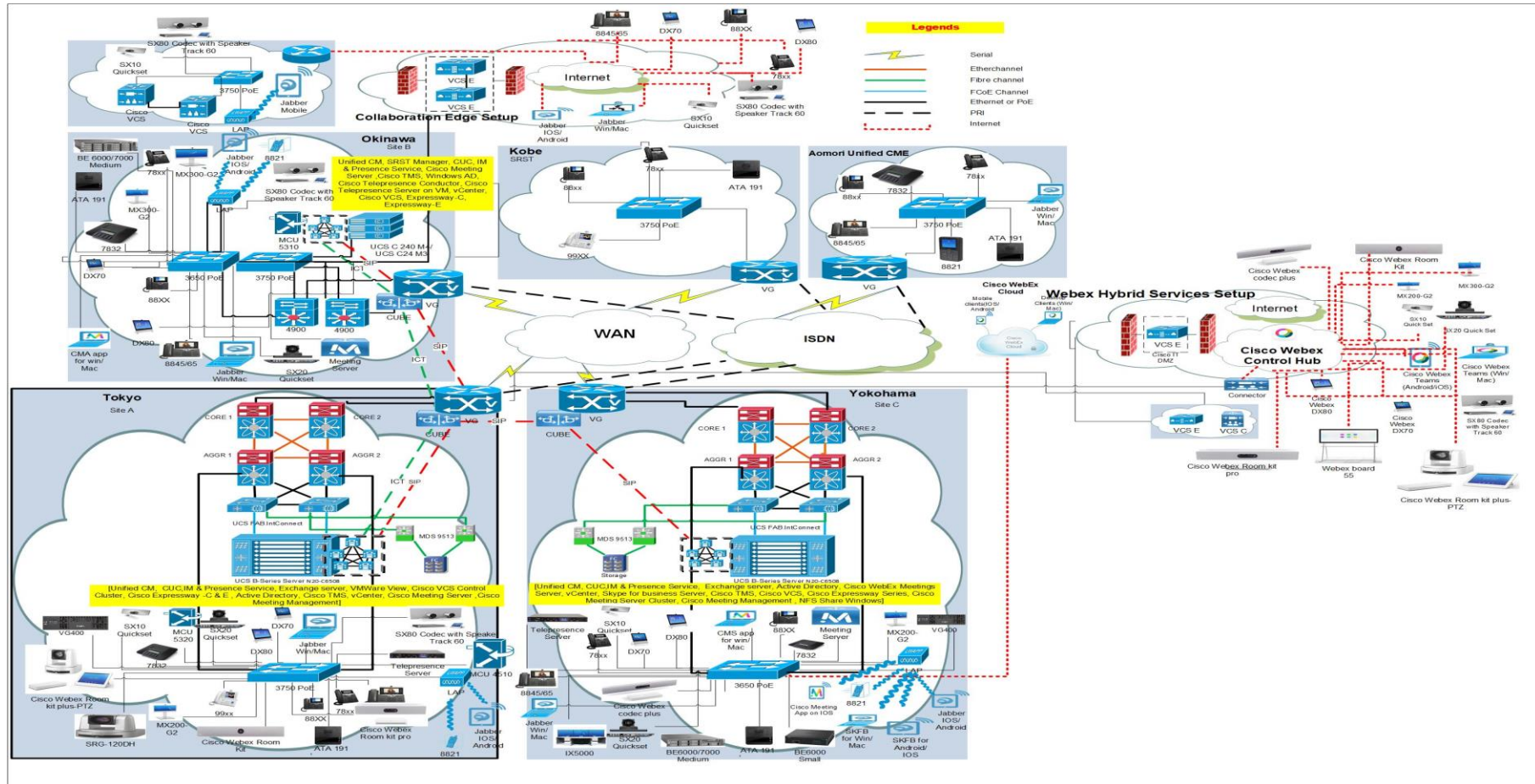
テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 12.7 Solution Testing Components				
Cisco Unified Communications Manager	30	30	0	0
Cisco TelePresence Video Communication Server (VCS)	124	112	12	12
Cisco Jabber Clients	69	64	5	5
Cisco Webex Teams	43	43	0	0
Cisco Webex Room OS	84	81	3	3
Cisco Webex Meetings	59	56	3	3
Cisco Meeting Server	68	68	0	0
Cisco TelePresence Multipoint Control Unit	37	37	0	0
Cisco TelePresence Management Suite	22	22	0	0
Cisco TelePresence Conductor	12	12	0	0
Cisco TelePresence Server	14	13	1	1
Cisco TelePresence IX5000	25	25	0	0
Total	587	563	24	24

Open Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvs42919	Keyboard "Enter" key should be highlight during ethernet setting in Webex Room Kit Plus	2	tc-software	gui-home	O-Opened
CSCvr46860	Name of the endpoint is changing automatically during edit and call from SX20 Quick Set	3	tc-software	gui-home	O-Opened
CSCvr60313	Participant(s) in stageview still clickable when covered by full-screen selfview	3	tc-software	gui-incall	O-Opened
CSCvr60327	Web UI redirects back to signin page with white background if "next" parameter is /web/signin/random	3	tc-software	web-ui	O-Opened
CSCvr61379	During call hold, DN label is highlighted in OSD of SX20 Quick Set	3	tc-software	gui-incall	O-Opened

Open Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvs62346	Remote control OSD fades out when opening layout list/participant list when having fullscreen selfview	3	tc-software	gui-home	O-Opened
CSCvr50804	Show passphrase available in English while registering into VCS from Webex DX70 under Japanese	3	tc-software	language	O-Opened
CSCvr60354	Add call option is not available in Proximity app while connected to Webex DX70	3	tc-software	proximity	O-Opened
CSCvs52874	Overlap of Hold icon and maximized selfview avatar during multisite conference in Touch 10 of MX200	3	tc-software	gui-incall	O-Opened

Open Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Server					
CSCvr50559	Entering Wrong Credentials Event not included in Event Logs of TelePresence Server	2	tc-software	application	N-New
Cisco Webex Meetings					
CSCvs38297	Webex Meetings username is displaying partially incorrect	3	train	pt	N-New
CSCvr39201	Become Presenter option is wrongly displayed when changing presenter role during Webex Meeting	3	train	mc-macclient	A-Assigned

Resolved Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvr42832	Stop sharing option does not work during Proximity Sharing from Touch 10 of MX200 G2	2	tc-software	gui-sharing	R-Resolved
CSCvr46850	DN of holding endpoint is not visible to user in OSD of SX20 Quick Set	2	tc-software	gui-incall	R-Resolved
CSCvr29430	Unable to re-edit the DNS Domain Name once after setting in SX10 Quick Set via Remote Control	3	tc-software	gui-setupdiag	R-Resolved
Cisco Jabber Clients					
CSCvr01996	Font color is not displaying in high contrast mode of Cisco Jabber for Windows	3	jabber-windows	Accessibility	R-Resolved
CSCvr70692	Unable to move to different flag messages under same user in JTMM for Windows	3	jabber-windows	im-presence	R-Resolved

Resolved Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
CSCvr31339	Notification is sending for two times for screen shot alone in Cisco Jabber for android	3	umc-android	instantmessage	R-Resolved
CSCvs73534	Unable to join meeting using meeting number from Cisco Jabber for Windows	3	jabber-windows	docs	R-Resolved
CSCvs74248	Unable to join Cisco Webex Meetings from Jabber for Mac using meeting number	3	jabber-mac	documentation	R-Resolved
Cisco Webex Meetings					
CSCvs75792	Nothing be shared when used Share This File -> Share to Meeting from Word to share PD file	3	train	pt	V-Verified

Resolved Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/コンポーネント	ステータス
Cisco Webex Room OS					
CSCvr51008	T10 stage view not properly updated after adding to call	2	tc-software	gui-home	R-Resolved
CSCvs35858	Device added to Webex call displays name of adder as meeting title and not "Webex team meeting"	2	tc-software	gui-incall	R-Resolved
CSCvs61175	'is busy' string in Webex Room Devices translation is incorrect in Japanese	3	tc-software	translation	R-Resolved

Open Caveats

Cisco TelePresence Video Communication Server

CSCvs42919:Keyboard "Enter" key should be highlight during ethernet setting in Webex Room Kit Plus (O-Opened /Sev-2/Global)

Issue Description:
Check whether keyboard "Enter" key highlight during Ethernet setting of Cisco Webex Room Kit Plus while registration into Cisco Unified Communications Manager under Japanese Environment

Environment Matrix:
- Unified CM Build - 12.5.1.12900-104
- Webex Room Kit Plus Build - ce 9.10.0 8482b3d0775 2019-12-04

Steps to Reproduce:
1. Factory reset Webex Room Kit Plus
2. Tap on Ether net setting ->Tap on DNS Domain Name

Actual Behavior:
Enter key is not highlighted in keyboard during configure Ethernet setting of Webex Room Kit

Expected Behavior:
During Ethernet setting page "Enter" key should be highlighted

Global

In JP Environment

CSCvr46860: Name of the endpoint is changing automatically during edit and call from SX20 Quick Set (O-Opened /Sev-3/Global)

Issue Description:
During edit and call functionality from SX20 Quick Set name of the endpoint alters automatically

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- SX20 Quick Set Build - ce 9.9.0 ecb7a8f782b 2019-09-13

Steps to Reproduce:
1. Register SX20 Quick Set in Unified CM
2. Access SX20 Quick Set using TRC 6
3. Go to recents in OSD of SX20 Quick Set and select edit and call option
4. Select same contact listed down in recents tab by using arrow down keys from TRC 6
5. Then select ok button from TRC 6 check the name of the endpoint

Actual Behavior:
Name of the endpoint is changing automatically after clicking on OK button from TRC 6

Expected Behavior:
Name of the endpoint should not change after clicking on OK button

Global

In JP Environment
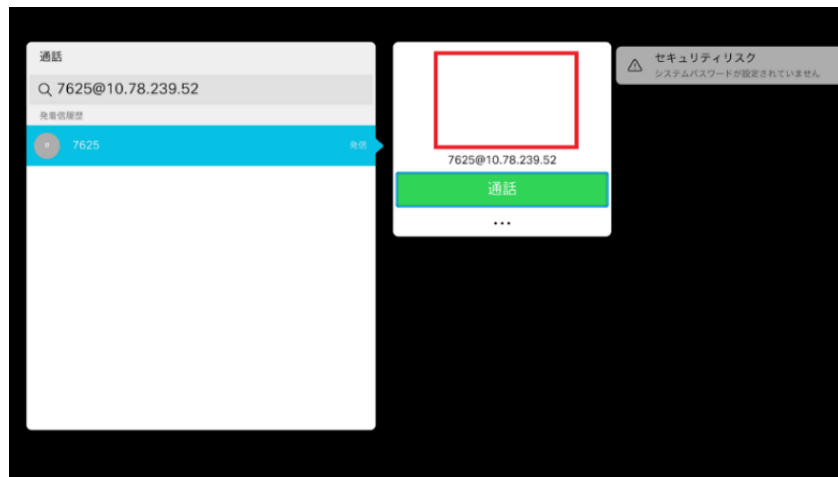
CSCvr60313: Participant(s) in stageview still clickable when covered by full-screen selfview(O-Opened/Sev-3/Global)

Issue Description:
Self-view and avatar both able to see by user after maximizing the self-view in Touch 10 of
Webex Room Kit

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- Webex Room Kit Build - ce 9.9.0 ddbf68ad0e2 2019-09-26
- Webex Room Kit Plus PTZ Build - ce 9.9.0 ddbf68ad0e2 2019-09-26

Steps to Reproduce:
1. Register Webex Room Kit and Webex Room Kit Plus PTZ in Unified CM
2. Make a call from Webex Room Kit to Webex Room Kit Plus PTZ
3. Maximize the self-view using Touch 10 of Webex Room Kit
4. Tap anywhere in Touch 10 of Webex Room Kit
5. User can able to see details of avatar and self-view options

Actual Behavior:
User gets avatar details after maximizing self-view in Touch 10

Expected Behavior:
User should not get avatar details after maximizing self-view in Touch 10

Global

In JP Environment
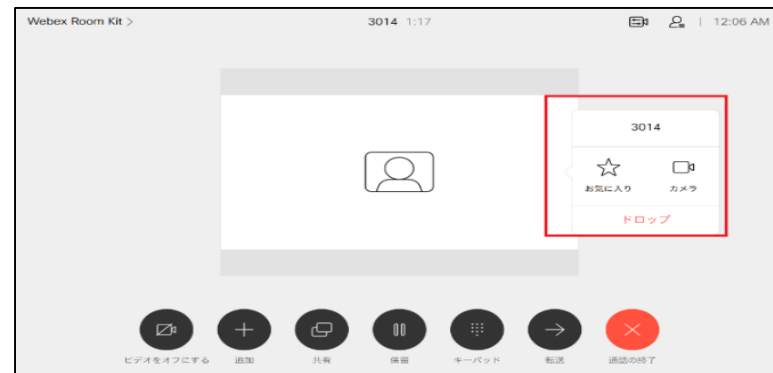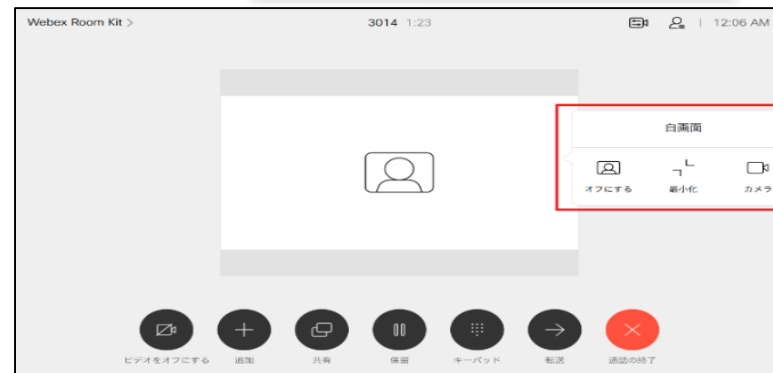
CSCvr60327: Web UI redirects back to signin page with white background if "next" parameter is /web/signin/random (O-Opened/Sev-3/Global)

Issue Description:
Self-view and avatar both able to see by user after maximizing the self-view in Touch 10 of Webex Room Kit

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- Webex Room Kit Plus PTZ Build - ce 9.9.0 ddbf68ad0e2 2019-09-26

Steps to Reproduce:
1. Register Webex Room Kit Plus PTZ in Unified CM
2. Open Web UI of Webex Room Kit Plus PTZ using URL. After "sign in" provide some random characters. Ex :" https://PTZIPAddress/web/signin/random"
3. Login using credentials and check the web UI of Webex Room Kit Plus PTZ

Actual Behavior:
Login Page of Webex Room Kit Plus PTZ becomes white background after entering random url

Expected Behavior:
Login Page of Webex Room Kit Plus PTZ should not display white background

Global

In EN Environment
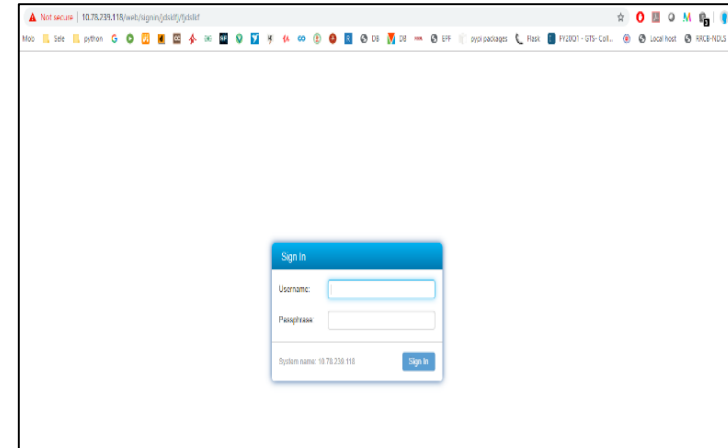
CSCvr61379: During call hold, DN label is highlighted in OSD of SX20 Quick Set (O-Opened/Sev-3/Global)

Issue Description:
During call hold, DN label is highlighted in OSD of SX20 Quick Set while in a call with Webex Room Kit Plus PTZ accessing via TRC 6

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- Webex Room Kit Plus PTZ Build - ce 9.9.0 ddbf68ad0e2 2019-09-26
- SX20 Quick Set Build - ce 9.9.0 ddbf68ad0e2 2019-09-26

Steps to Reproduce:
1. Register SX20 Quick Set and Webex Room Kit Plus PTZ in Unified CM
2. Control SX20 via TRC 6
3. Make call from SX20 Quick Set to Webex Room Kit Plus PTZ
4. Hold call from SX20 Quick Set using TRC 6
5. By using arrow keys try to move cursor to top middle
6. User can able to see highlighted option for DN label

Actual Behavior:
DN label highlight is visible at the top middle of the screen

Expected Behavior:
DN label highlight should not visible in top middle of the screen

Global

In JP Environment
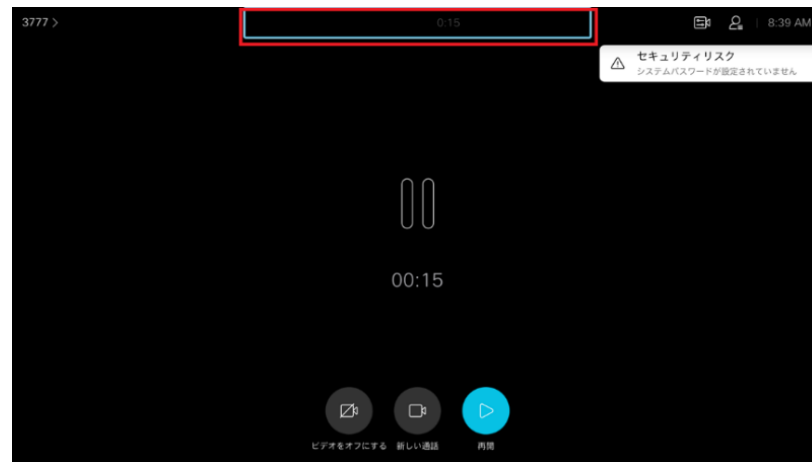
CSCvs62346: Remote control OSD fades out when opening layout list/participant list when having fullscreen selfview (O-Opened/Sev-3/Global)

Issue Description:
Check whether participant list highlighting over self-view maximized screen in Cisco TelePresence SX10 Quick Set during call with Cisco Webex DX70 all registration into Cisco Unified Communications Manager under Japanese Environment

Environment Matrix:
- Unified CM Build - 12.5.1.12900-108
- Webex DX70 Build - ce 9.10.0 0a25d810acf 2019-12-09
- SX10 Quick Set Build - ce 9.10.0 0a25d810acf 2019-12-09

Steps to Reproduce:
1. Register Webex DX70 and SX10 Quick Set in Unified CM
2. Make call from SX10 Quick Set to Webex DX70
3. Accept call from Webex DX70
4. Navigate on OSD as Camera icon -> Turn on Self-View -> Click on Maximize self-view through remote of SX10 Quick Set
5. Click back button through remote of SX10 Quick Set
6. Check Participant list by participant list option on OSD of SX10 Quick Set

Actual Behavior:
Participant list highlighted over self-view maximized screen in SX10 Quick Set while in call with Webex DX70

Expected Behavior:
Participant list should not highlight over self-view maximized screen in SX10 Quick Set

Global

In JP Environment

CSCvr50804 :Show passphrase available in English while registering into VCS from Webex DX70 under Japanese Environment (O-Opened/Sev-3/Regional)

Issue Description:
Check whether "Show passphrase" available in English while registering into Cisco Video Communication Server from Cisco Webex DX70 under Japanese Environment

Environment Matrix:
- Unified CM Build - 12.5.1.12900-16
- Cisco VCS Build - X12.6PreAlpha15
- Webex DX70 Build - ce 9.9.0 ddbf68ad0e2 2019-09-26

Steps to Reproduce:
1. Register Webex DX70 in Unified CM
2. Tap on DN -> Setting -> Device Activation -> Other-services -> VCS

Actual Behavior:
"Show passphrase" available in English while registering into VCS from Webex DX70 under Japanese Environment

Expected Behavior:
"Show passphrase" should be in Japanese while registering into VCS from Webex DX70

Regional

In EN Environment
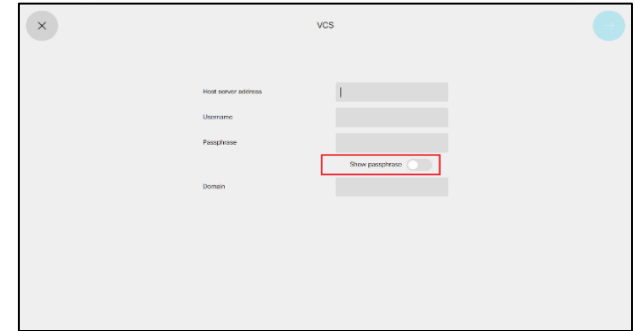
In JP Environment

CSCvr60354:Add call option is not available in Proximity app while connected to Webex DX70 (O-Opened/Sev-3/Global)

Issue Description:
Check whether add call option is available in proximity app while connected to Webex DX70 during the call with Cisco Webex Room Kit Plus Pan-Tilt-Zoom registered in Cisco Unified Communications Manager

Environment Matrix:
- Unified CM Build - 12.5.1.12900-16
- Webex DX70 Build - ce 9.9.0 ddbf68ad0e2 2019-09-26
- Webex Room Kit Plus PTZ Build - ce 9.9.0 ddbf68ad0e2 2019-09-26

Steps to Reproduce:
1. Register Webex DX70 and Webex Room Kit Plus PTZ in Unified CM
2. Connect Webex DX70 with proximity
3. Make call from Webex DX70 to Webex Codec PTZ

Actual Behavior:
Add call option is not available in Proximity app while connected to Webex DX70

Expected Behavior:
Add call option should available in proximity app while connected to Webex DX70

Global

In EN Environment
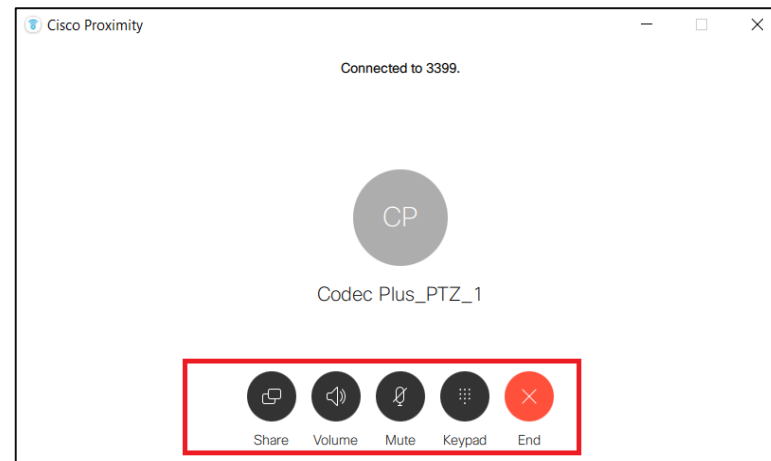
CSCvs52874: Overlap of Hold icon and Layout avatar during multisite conference in Touch 10 of MX200 (O-Opened/Sev-3/Global)

Issue Description:

During multisite conference, when holding the call from touch 10 of MX200 G2, overlap of Hold icon and layout avatar icon is observed

Environment Matrix:

- Unified CM Build - 12.5.1.12900-108
- SX10 Quick Set Build - ce 9.10.0 0a25d810acf 2019-12-09
- Webex DX70 Build - ce 9.10.0 0a25d810acf 2019-12-09
- MX200 G2 Build - ce 9.10.0 0a25d810acf 2019-12-09
- Cisco VCS Build - X12.6PreAlpha15

Steps to Reproduce:

1. Register SX10 Quick Set and Webex DX70 in Unified CM
2. Register MX200 G2 in Cisco VCS
3. Make video call from Webex DX70 to MX200 G2. Answer the call in MX200 G2
4. Make video call from SX10 Quick Set to MX200 G2
5. Keep the conference setting in MX200 G2 as multisite conference
6. From the Touch 10 of MX200 G2, turn on selfview. Set the Layout as single
7. Tap on selfview contact card and tap on maximize.
8. Tap on Hold icon from touch 10 of MX200 G2.
9. Overlap of hold icon and layout avatar is seen

Actual Behavior:

Overlap of hold icon and layout contact card avatar is overlapped during call hold from MX200 G2

Expected Behavior:

Hold icon and layout contact card avatar should not overlap each other

Global

In JP Environment
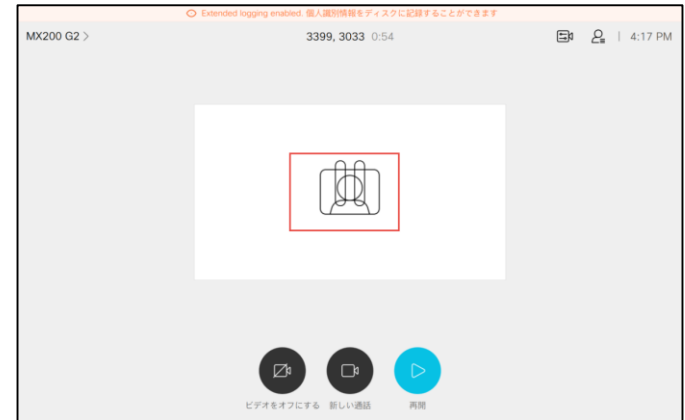
Cisco TelePresence Server

CSCvr50559:Entering Wrong Credentials Event not included in Event Logs of TelePresence Server (N-New/Sev-2/Global)

Issue Description:
Entering Wrong Credentials Event not included in Event Logs of TelePresence Server

Global

Environment Matrix:
- Cisco TelePresence Server - 4.4.(1.29)

Steps to Reproduce:
1. Login to Web UI of TelePresence Server
2. Click on Logout available in Web IO of TelePresence Server
3. Login with Invalid Credentials
4. After TelePresence Server throws an Error
5. Now login with Valid Credentials
6. Go to Logs -> Event Logs
7. Check for Event of Invalid Credentials Trail

Actual Behavior:
TelePresence Server should show Event of invalid Credentials on the Event Logs

Expected Behavior:
Invalid Credentials Events are not getting captured in Event Logs

CSCvs38297: Webex Meetings username is displaying partially incorrect(N-New/Sev-3/Global)

Issue Description :
Full name of Cisco Webex Meetings user is not displaying correctly

Environment Matrix :
- Cisco Webex Meetings for Windows - 39.10.4.5
- Cisco Webex Meetings for Web - 39.10.1.11

Pre-Requisites:
- Install Webex Meetings application on Windows10
- Login with user1@cisco.com in Windows device
- Login in Web app with user2@cisco.com

Steps to Reproduce:
1. User1 starts the meeting and user2 joins the meeting by meeting id
2. User2 clicks on "participants" list to show the list of all participants in the ongoing meeting

Actual Behavior:
Username for user1 is displaying wrongly during the meeting

Expected behavior:
Username for user1 should be displayed with correct name

Global

In JP Environment
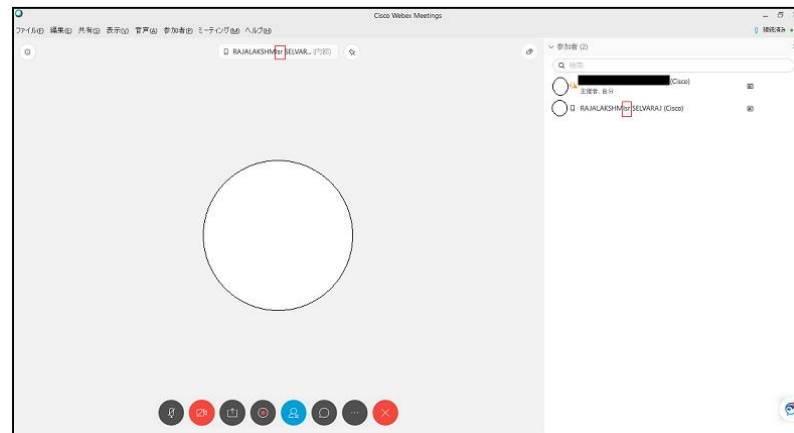
CSCvr39201:Become Presenter option is wrongly displayed when changing presenter role during Webex Meeting (A-Assigned/Sev-3/Global)

Issue Description:
Become Presenter option is wrongly displayed when changing presenter role during Webex Meeting

Environment Matrix:
- Cisco Webex Meet for Mac - 39.7.3.3
- Cisco Webex Meet for Windows - 39.7.3.3

Pre-Requisites:
- Install Webex Meeting application on Mac and Windows
- Login with user1@cisco.com and user2@cisco.com in Mac and Windows
- Initiate a Meeting from user 1 to user 2
- User 1 is the host and User 2 is the Participant

Steps to Reproduce:
1. From user 1 in Mac device click participant icon
2. Click the Webex ball icon near the Profile pic of the user 1 and drag the icon to user 2
3. A pop up appears, which states " Do you want to change the presenter to user 2?"
4. For the above question i get the options like "Become Presenter"
5. I don't why this option is coming as the perspective from user 2?

Actual Behavior:
The options "Become Presenter" is coming with the perspective from user 2. Similarly from user 1 when i am swaping the presenter role from user 2 to user 1 I am getting the option as "Become Presenter"which is been revelent to the user 1

Expected Behavior:
The option for changing the presenter role should be "Yes" or "No" which comes in for Cisco Webex Meeting for Windows.

Global

In EN Environment
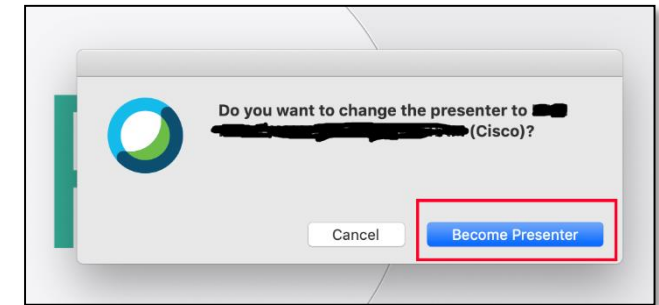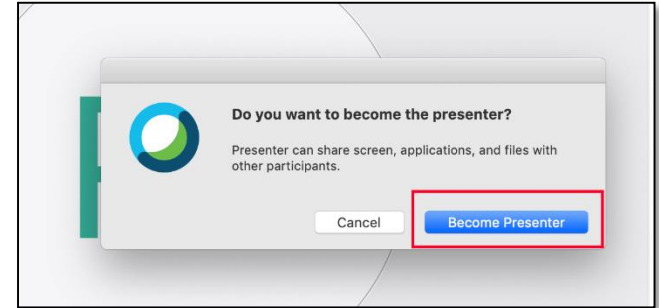
Resolved Caveats

Cisco TelePresence Video Communication Server

CSCvr42832:Stop sharing option does not work during Wireless Sharing from Touch 10 of MX200 G2 (R-Resolved /Sev-2/Global)

Issue Description:
Tapping on "Stop Sharing" option in Share tray during Wireless sharing MX200 G2 paired with
Windows via Cisco Proximity, does not stop the content from sharing

Global

Environment Matrix:
- Unified CM Build - 12.5.1.12900-16
- MX200 G2 Build - ce 9.9.0 ecb7a8f782b 2019-09-13
- Webex DX70 Build - ce-9.9.0-08bf38247af-2019-08-28

Steps to Reproduce:
1. Register MX200 G2 and Webex DX70 in Unified CM
2. Pair Cisco Proximity for Windows with MX200 G2
3. Make video call from MX200 G2 to Webex DX70. Answer the call in Webex DX70
4. Tap on Share from Windows via Proximity
5. Tap on Minimize from Touch 10 of MX200 G2
6. Tap on the "Share" tray from the Touch 10 and select "Stop Sharing"

Actual Behavior:
On tapping "Stop Sharing" option, the presentation sharing screen does not stop

Expected Behavior:
Tapping on "Stop Sharing" should stop the presentation from sharing

CSCvr46850: DN of holding endpoint is not visible to user in OSD of SX20 Quick Set (R-Resolved/Sev-2/Global)

Issue Description:
DN of holding endpoint is not visible in OSD of SX20 Quick Set while in a call with Webex Room Kit Plus PTZ

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- SX20 Quick Set Build - ce 9.9.0 ecb7a8f782b 2019-09-13
- Webex Room Kit Plus PTZ Build - ce 9.9.0 ecb7a8f782b 2019-09-13

Steps to Reproduce:
1. Register Webex Room Kit Plus PTZ and SX20 Quick Set in Unified CM
2. Make a call from Webex Room Kit Plus PTZ to SX20 Quick Set
3. Hold the call from SX20 Quick Set
4. Check for the DN in OSD of SX20 Quick Set

Actual Behavior:
DN is not visible to user in OSD of SX20 Quick Set

Expected Behavior:
DN should be visible to user in OSD of SX20 Quick Set

Global
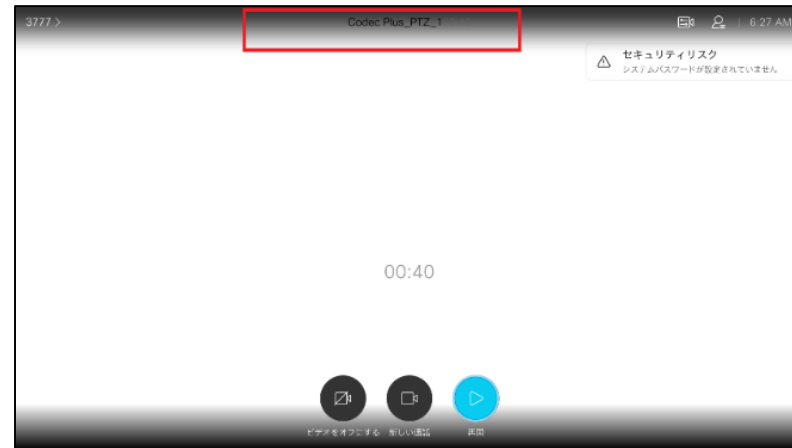
In JP Environment

CSCvr29430:Unable to re-edit the DNS Domain Name once after setting in SX10 Quick Set via Remote Control(R-Resolved/Sev-3/Global)

Issue Description:
Keyboard Panel does not allow user to re-edit the DNS Domain Name setting using Remote Control of SX10 Quick Set

Environment Matrix:
- Unified CM Build - 12.5.1.12900-47
- SX10 Quick Set Build - ce-9.9.0-08bf38247af-2019-08-28

Steps to Reproduce:
1. Register SX10 Quick Set in Unified CM
2. Tap on Settings -> Network Connection -> Open Ethernet settings
3. DNS Domain Name -> Input the DNS name here using Remote Control
4. After setting, try to navigate and re-edit the DNS Domain name again

Actual Behavior:
Keyboard panel layout should be able to edit even though the DNS Domain Name is set already. Should be able to re-edit the settings

Expected Behavior:
Keyboard Panel layout gets froze/locked to edit the DNS Domain Name setting using Remote Control once it is set in first place

Global

In JP Environment

Cisco Jabber Clients

CSCvr01996: Font colour is not displaying in high contrast mode of Cisco Jabber for Windows (R-Resolved/Sev-3 /Global)

Issue Description:
In high contrast mode font colour is not reflecting even after colour is changing

Environment Matrix:
- CUCM - 12.5.1.12900-47
- CUP - 12.5.1.12000-52
- CJW Version - 12.7.0(286792)

Steps to Reproduce:
1. Download and install Cisco Jabber in Windows 1
2. After successful installation login in to Jabber using valid credentials
3. Go to setting and change the appearance to "High Contrast Mode"
4. Now go to Contacts and select a contact to initiate a chat
5. Change the font colour from black to yellow
6. Now type a message in composition window and send a message

Actual Behavior:
Font colour is not displaying in high contrast mode of Cisco Jabber for Windows

Expected Behavior:
Font colour should display in high contrast mode of Cisco Jabber for Windows

Global

In EN Environment
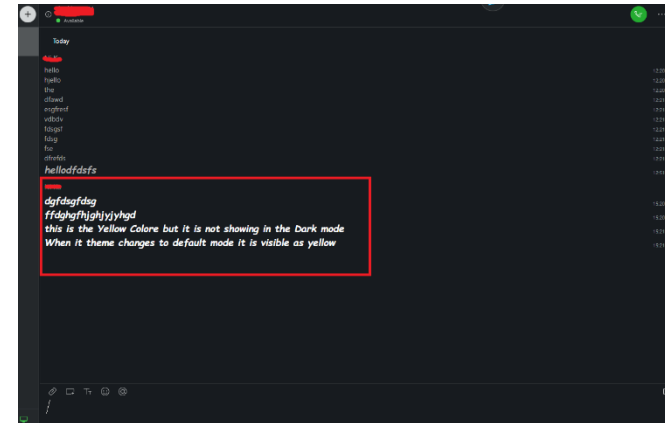
CSCvr70692: Unable to move to different flag messages under same user in JTMM for Windows (R-Resolved/Sev-3 /Regional)

Issue Description:
Unable to move switch between the flagged messages if may flagged messages are available under one user in flags drop down

Environment Matrix:
- CUCM - 12.5.1.12900-47
- CUP - 12.5.1.12000-52
- CJW Version - 12.7.0.38632 Build 288632

Steps to Reproduce:
1. Download and install Cisco Jabber in Windows 1
2. After successful installation login in to Jabber using valid credentials
3. Select the user and send multiple messages to Cisco Jabber for Windows 2
4. From Cisco Jabber for Windows 2 flag the messages received from Cisco Jabber for Windows1
5. Go to Flag option
6. Click on the flagged messages

Actual Behavior:
Only first flagged messages can highlight the flagged messages and unable to highlight other flagged messages

Expected Behavior:
It should switch and highlight all the flagged messages when selected from flagged drop down
NOTE: if only one user messages are flagged, we cannot it cannot switch to all the flagged messages under flags drop down

Regional

In JP Environment
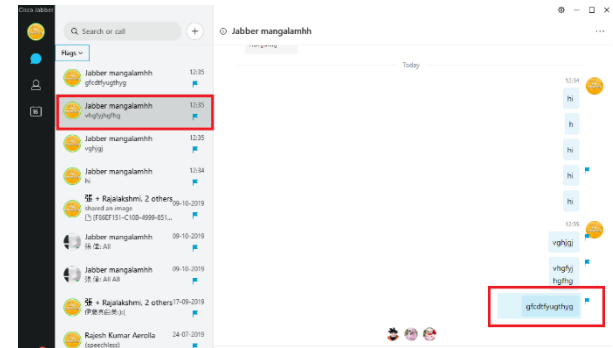
CSCvr31339: Notification is sending for two times for screen shot alone in Cisco Jabber for android(R-Resolved /Sev-3/Global)

Issue Description:
While sending screen shot rom Cisco Jabber for Windows to Cisco Jabber for Android, Cisco Jabber for Android is receiving notification for two times

Environment Matrix:
- Cisco Jabber for Windows - 12.7.0.38632 Build 288632
- Cisco Jabber for Android - 12.7.0.288625
- Android device - Nexus 6P

Steps to Reproduce:
1. Download and install Cisco Jabber in Windows and Cisco Jabber for Android
2. After successful installation login in to Jabber using valid credentials
3. Now from Cisco Jabber for Windows go to chat icon and search for contact to send a screen shot
4. Select a contact(Cisco Jabber for Android) to send a screen shot
5. Cisco Jabber for Android will receive a notification
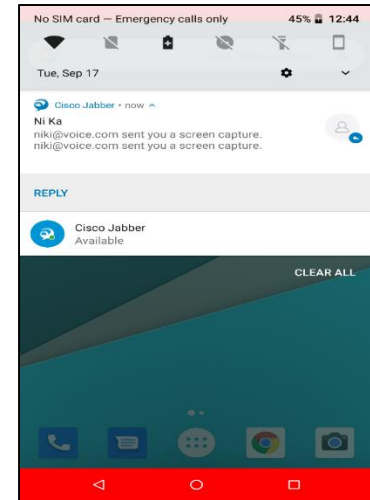
Actual Behavior:
Notification is sending for two times for screen shot alone in Cisco Jabber for android

Expected Behavior:
Notification should send only for one time for screen shot in Cisco Jabber for android

Global

In EN Environment

CSCvs73534: Unable to join meeting using meeting number from Cisco Jabber for Windows (R-Resolved/Sev-3/Global)

Issue Description:
User is unable to join Webex meetings from Cisco Jabber for Windows using meeting number

Environment Matrix:
- Cisco Jabber for Windows - 12.8.0.51920 Build 301920
- Cisco Webex Meetings for Windows - 39.11.2.4

Pre-Requisites:
- Install Jabber version 12.7 or above for Windows
- Install Cisco Webex Meetings for Windows
- Install Cisco Webex Productivity tool
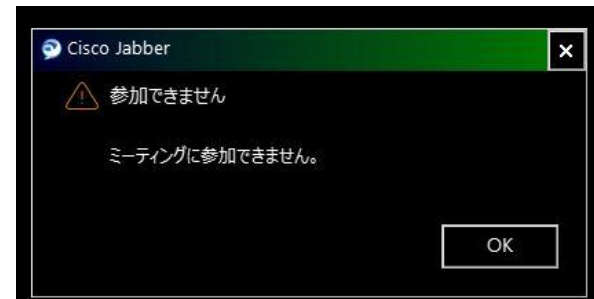
Steps to Reproduce:
1. Login to Cisco Webex Meetings and Cisco Jabber for Windows with user1@domain.com
2. User2 starts meetings in Cisco Webex Meetings for desktop/Mobile
3. Under "Calendar" icon, provide user2's meeting number only in Cisco Jabber for user1
4. Click "Join" to join user2's meeting

Actual Behavior:
User of Cisco Jabber for Windows is unable to join the meeting using meeting number of host

Expected Behavior:
User should be able to join meeting using host's meeting number from Cisco Jabber for Windows

Global

In JP Environment

Cisco Jabber

⚠ 参加できません

ミーティングに参加できません。

OK

CSCvs74248: Unable to join Cisco Webex Meetings from Jabber for Mac using meeting number (R-Resolved/Sev-3 /Global)

Issue Description:
Jabber for Mac user is unable to join Webex Meetings using meeting number of the host

Environment Matrix:
- Cisco Jabber for Mac - 12.8.0(301920)
- Cisco Webex Meetings for Mac - 39.11.2.4

Pre-Requisites:
- Install Jabber version 12.7 or above for Mac
- Install Cisco Webex Meetings for Mac
- Install Cisco Webex Productivity tool

Steps to Reproduce:
1. Login to Cisco Webex Meetings and Cisco Jabber for Mac with user1@domain.com
2. User2 starts meetings in Cisco Webex Meetings for desktop/Mobile
3. User1 tries to join user'2 meeting using meeting number of the host (user2) from "Calendar" -> "Join a Meeting" -> "Join"

Actual Behavior:
User of Cisco Jabber for Mac is unable to join the Webex meeting using meeting number of host

Expected Behavior:
User should be able to join Webex meetings using host's meeting number from Cisco Jabber for Mac

Global

In JP Environment

ミーティングを開始

ミーティングに参加

2020年1月24日 金曜日

12午後0:40 – 13午後1:40

MC Default

この会議に参加できません。
入力情報が無効か、会議がまだ開始されていません。

OK

CSCvs75792: Nothing be shared when used Share This File -> Share to Meeting from Word to share PD file (V-Verified /Sev-3/Global)

Issue Description :
Unable to share documents in Webex Meeting by using "Share This File" option in Microsoft Documents (Excel/Word/PPT)

Environment Matrix :
- Cisco Webex Meetings for Windows - 39.11.2.4

Pre-Requisites:
- Install Cisco Webex Meetings for desktop (Mac/Windows)
- Install MS Office 365
- Install Cisco Webex Productivity Tools

Steps to Reproduce:
1. Login to Cisco Webex Meetings for Windows/Mac
2. Start Webex meeting
3. Open an MS document (Excel/PPT/Word)
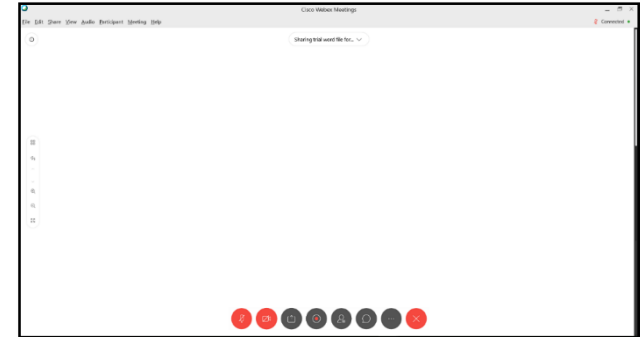4. Click "Share this File" -> "Share to Meeting"

Actual Behavior:
Microsoft document (Excel/Word/PPT) is not seen in Webex meetings when sharing from document itself

Expected Behavior:
Microsoft document (Excel/Word/PPT) is should be visible in Webex meetings when sharing from document itself

Global

In EN Environment

Cisco Webex Room OS

CSCvr51008:T10 stage view not properly updated after adding to call (R-Resolved/Sev-2/Global)

Issue Description:
String is overlapping after connected to call of Webex Teams for Windows when wireless sharing is about to start from Webex Teams for iOS in Webex Room Kit Plus PTZ. Wireless sharing is stopped after connecting to incoming call, but string is overlapping and incorrect

Environment Matrix:
- Webex Room Kit Plus PTZ - RoomOS 2019-09-12 ee4956daae7
- Webex Teams for Windows - 3.0.13464.0
- Webex Teams for iOS - 4.6 (62)

Steps to Reproduce:
1. Register Webex Room Kit Plus PTZ to Webex Cloud
2. Login to Webex Teams for iOS and Windows using Webex user credentials
3. Pair Webex Teams for iOS to Webex Room Kit Plus PTZ
4. Start Wireless sharing from Webex Teams for iOS (about to start sharing)
5. Make call from Webex Teams for Windows to Webex Room Kit Plus PTZ(Sharing and call at a time)
6. Answer the call in Webex Room Kit Plus PTZ
7. Check string is overlapping after answering incoming call
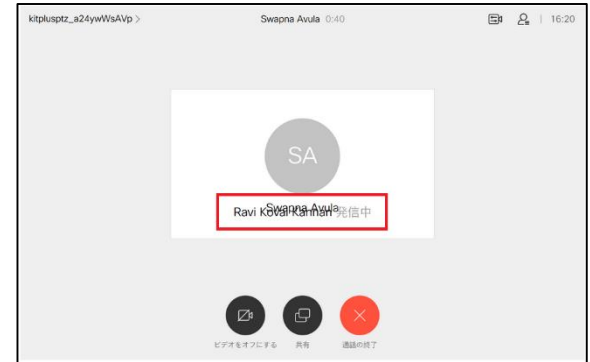
Actual Behavior:
String is overlapping after connected to call during Wireless sharing in Room Devices

Expected Behavior:
String should not be overlapped after connected to call during Wireless sharing in Room Devices

Global

In JP Environment

CSCvs35858:Device added to Webex call displays name of adder as meeting title and not "Webex team meeting" (R-Resolved/Sev-2/Global)

Issue Description:
Webex meeting details are not displayed in Touch 10 of Webex Room Device (MX200 G2) during Webex meeting with Webex Room Kit Plus PTZ (Pan Tilt Zoom) and Webex Room Device (SX80 Codec)

Environment Matrix:
- Webex Room Device (MX200 G2) - RoomOS 2019-11-25 d77823b4a64
- Webex Room Device (SX80 Codec) - RoomOS 2019-11-25 d77823b4a64
- Webex Room Kit Plus PTZ - RoomOS 2019-11-25 d77823b4a64

Steps to Reproduce:
1. Register MX200 G2, SX80 Codec and Webex Room Kit Plus PTZ to Webex Cloud
2. Make a call from Webex Room Kit Plus PTZ to Webex Room Device (SX80 Codec)
3. Answer the call in Webex Room Device (SX80 Codec)
4. Add Webex Room Device (MX200 G2) from Webex Room Kit Plus PTZ
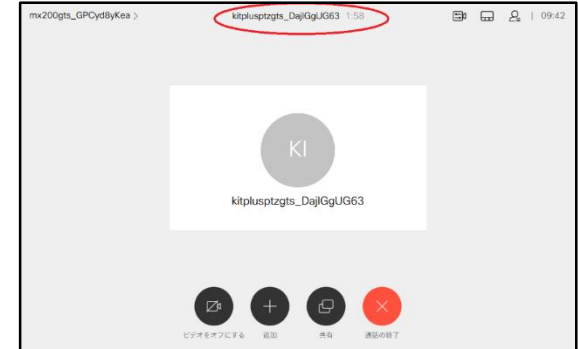5. Check the Touch 10 of Webex Room Device (MX200 G2)

Actual Behavior:
Webex meeting details are not displayed in MX200 G2 after adding call from Webex Room Kit Plus PTZ

Expected Behavior:
Webex meeting details should be displayed in MX200 G2 after adding call from Webex Room Kit Plus PTZ

Global

In JP Environment

CSCvs61175: 'is busy' string in Webex Room Devices translation is incorrect in Japanese(R-Resolved/ Sev-3/Regional)

Issue Description:
'is busy' string in Webex Room Device (MX200 G2) translation is incorrect in Japanese when call is declined from Webex Room Device (SX80 Codec)

Environment Matrix:
- Webex Room Device (MX200 G2) - RoomOS 2019-12-16 285a7f8edd1
- Webex Room Device (SX80 Codec) - RoomOS 2019-12-16 285a7f8edd1

Steps to Reproduce:
1. Register MX200 G2 and SX80 Codec to Webex Cloud
2. Set language as 'Japanese' in Webex Room Device (MX200 G2)
3. Make call from Webex Room Device (MX200 G2) to Webex Room Device (SX80 Codec)
4. Decline the call in Webex Room Device (SX80 Codec)
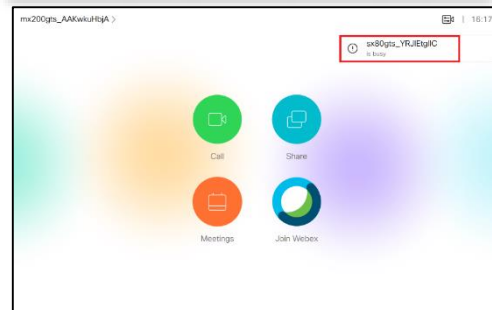5. Check 'is busy' string in Webex Room Device (MX200 G2) in Japanese

Actual Behavior:
'is busy' string in Webex Room Devices translation is incorrect in Japanese

Expected Behavior:
'is busy' string in Webex Room Devices translation should be correct in Japanese

Regional

In EN Environment

In JP Environment