



日本市場向け

Cisco Collaboration System Release 12.6

システム リリース テスト結果サマリ

テスト結果サマリ

シスコシステムズ合同会社

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コンポーネント一覧 (1)

カテゴリ	コンポーネント		バージョン
Call Control	Cisco Unified Communications Manager	Version	12.5.1.11900-146
		Locale	cm-locale-ja_JP-12.5.2.9902-32
		Dial Plan	3-1-10.JP
	Cisco Unified Communications Manager Express	Version	12.6
		Locale	12.6
	Cisco TelePresence Video Communication Server Expressway(VCS Expressway)	Version	X8.11Alpha7
		Locale	vcs-lang-ja-jp_8.10-3_amd64.tlp
	Cisco TelePresence Video Communication Server(VCS)	Version	X12.6PreAlpha10
		Locale	vcs-lang-ja-jp_8.11_amd64.tlp
	Cisco TelePresence Video Communication Server Expressway	Version	X12.6PreAlpha10
Locale		vcs-lang-ja-jp_8.11_amd64.tlp	

コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	12.5.1.11900-116
		Locale	ps-locale-ja_JP-12.5.0.9902-52
	Cisco Meeting Server	Version	2.7
	Cisco Meeting Management	Version	2.7
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	12.5.1.11900-57
		Locale	uc-locale-ja_JP-12.5.0.1-1000
Upgrade	Cisco C-series	UCSC-C24-M3S	2.2(3D)
	Hypervisor	ESXi host on Blade server	ESXi 6.0, 6.5
	Voice Gateway 2921	IOS	15.11.01A
	Voice Gateway 4351	IOS	15.7.3 M4b
	Access Switch	Cisco 3750	15.0.2-SE 11
	Cisco Prime Collaboration Deployment (PCD)	Application	12.5.1.10000-18

コンポーネント一覧 (3)

カテゴリ	コンポーネント		バージョン
End Points	Cisco IP Phone 7811/21/41/61		12-6-1MN-512
	Cisco IP Phone 8811/41/45/51/61/65		12-6-1MN-512
	Cisco Wireless IP Phone 8821		11-0-5MN-51
	Cisco Unified IP Phone 9951/71		9-4-2SR4-1
	Cisco ATA 191		12.0.1 SR1
	SX20 – Cisco TelePresence SX20 Quick Set	Version	CE 9.8.0
	SX80 – Cisco TelePresence SX80 Codec	Version	CE 9.8.0
	SX10 – Cisco TelePresence SX10 Quick Set	Version	CE 9.8.0
	MX200 G2 – Cisco TelePresence MX200 G2	Version	CE 9.8.0
	MX300 G2 – Cisco TelePresence MX300 G2	Version	CE 9.8.0
	Cisco Webex Room Kit	Version	CE 9.8.0
	Cisco Webex Room Kit Plus	Version	CE 9.8.0
	Cisco Webex Room Kit Plus PTZ	Version	CE 9.8.0
	Cisco Room Kit Pro	Version	CE 9.8.0

コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
End Points	Cisco Webex Board 55	Version	CE 9.8.0
	DX70-Cisco Webex DX70	Version	CE 9.8.0
	DX80-Cisco Webex DX80	Version	CE 9.8.0
	IX5000 - Cisco TelePresence IX5000	Version	CE 9.8.0
	C90 - Cisco TelePresence System Integrator Package C90	Version	TC7.3.18
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.7.3 M4b
	ISR 4451-X / 4351	IOS	16.11.1a
	Cisco Unified Border Element for ISR	IOS	15.7.3.M4b
	Cisco 3750 PoE Switch		16.6.2
	vCenter Server		6.0 & 6.5
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite - TMS	Version	15.10.0
	MCU 4510, 5310 & 5320 - Cisco TelePresence MCU	Version	4.5(1.89), 4.5(1.98)
		Locale	MCU_4-3_UI_and_audio_JPN.package

コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン
TelePresence	Cisco TelePresence Conductor	Version	XC4.3.5
	Cisco TelePresence Server	Version	4.4(1.29)
	Cisco TelePresence Server 7010	Version	4.4(1.29)
Wireless and Mobility	Wireless Access Point AIR-CAP702I-Q-K9	Version	15.3.3
	Wireless Lan Controller	Version	8.8.104.16
Messaging Applications	Cisco Jabber for Mac	Version	12.6.1.284405
	Cisco Jabber for Windows	Version	12.6.1.284405
	Cisco Jabber for iOS	Version	12.6.1.284405
		iPhone 6/6s	Apple iOS 12.3.1 (16F203)
		iPhone 7/X	Apple iOS 12.3.1 (16F203)
		iPad Pro/Air	Apple iOS 12.2(16E227)
		Apple Watch	Apple iOS 4.3.2 (15U70)

コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Jabber for Android	Version	12.6.1.284387
		Galaxy S6/S7	Android OS 8.0
		Xperia Z3	Android OS 7.1.1
		Xperia Z3+	Android OS 7.1.1
		Nexus 5X	Android OS 8.1.0
		Nexus 6P	Android OS 8.1.0
		Sony Tab	Android OS 6.0.1
		Sony Watch	Android OS 6.0.1
	Cisco Webex Teams	Version for iOS	4.0 (17)
		Version for Android	3.0.5127
		Version for Mac	3.0.12538
		Version for Windows	3.0.12538

コンポーネント一覧 (7)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Webex Teams	Version for Web Client	Version: 2.1329.0 – SDK Version:1.61.3
	Cisco Webex Room OS	Version for Webex Room OS	RoomOS 2019-07-02 a37dc2ce640
	Cisco Webex Meetings for Desktop Client (Windows, Web and Mac)	Version	39.5.6.11,39.5.0.420, 39.5.6.11
	Cisco Webex Meetings for Mobile Client	Version for Android	39.5.1.23951178
		Version for iOS (iPhone and iPad)	39.5.0 (39.500.96)
	Cisco Meeting App	Version for Windows	1.11.15
		Version for Mac	1.11.13
		Version for iOS	1.11.16

コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン	
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.2(3d)	
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.2(3d)	
	Fabric Cluster	Cisco UCS 6140	2.2(3d)	
	ESXi Host	B-Series Server	ESXi 6.0 & 6.5	
		C-Series Server	ESXi 6.0 & 6.5	

コンポーネント一覧 (9)

カテゴリ	コンポーネント		バージョン	
Client	Operating System	Windows 7-SP1	Windows 7 – SP1 (Japanese)	
		Windows 8/8.1	Windows 8/8.1 (Japanese)	
		Windows 10	Windows 10 (Japanese)	
		Mac Book Air	10.13.6	
		Mac Book Pro	10.14	
	Browser	IE		11.829.17134.0
		Mozilla		Firefox 68.0.3(Supported Japanese Language)
		Chrome		75.0.3770.142 (Supported Japanese language)
		Safari		12.3.1
		Microsoft Edge		42.17134.1.0
	Cisco Meeting Server WebRTC	Chrome, IE, Firefox		2.7 (webclient2.144.9d29d0f132)
	Microsoft Skype for Business Client	Version		2016

コンポーネント一覧 (10)

カテゴリ	コンポーネント		バージョン
Server	Microsoft Windows Server		Windows Server 2008 R2 (Standard, Enterprise, Datacenter – Japanese)
			Windows Server 2012 R2 (Standard, Enterprise, Datacenter Enterprise – Japanese)
			Windows Server 2016 Datacenter – Japanese
	Microsoft Skype for Business Server		2019
Microsoft Exchange Server		2013 & 2016	

テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 12.6 Solution Testing Components				
Cisco Unified Communications Manager	11	11	0	0
Cisco Unified Communications Manager Express	26	26	0	0
Cisco TelePresence Video Communication Server (VCS)	89	80	9	9
Cisco IP Phones	43	43	0	0
Cisco Jabber Clients	61	56	5	5
Cisco Webex Teams	72	72	0	0
Cisco Webex Room OS	44	38	6	6
Cisco Webex Meetings	30	29	1	1
Cisco Meeting Server	125	111	14	14
DSK Scenarios	21	21	0	0
Total	522	487	35	35

テスト結果

対象コンポーネント904	テスト項目数	合格数	不合格数	不具合数
CSR 12.6 Solution Testing Components				
Cisco TelePresence Multipoint Control Unit	54	54	0	0
Cisco TelePresence Management Suite	27	27	0	0
Cisco TelePresence Conductor	19	19	0	0
Cisco TelePresence Server	15	15	0	0
Cisco TelePresence IX5000	13	13	0	0
Cisco Unified Communication System Upgrade Test	120	120	0	0
Total	248	248	0	0

Open Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvq23609	Stage view is not displayed for multisite participant	2	tc-software	layout	O-Opened
CSCvo91993	Turning off Selfview via xAPI does not work in OSD of Webex DX80	3	tc-software	gui-camctr	O-Opened
CSCvq31630	Same bandwidth is reflecting for all contacts in recents tab in OSD of Webex DX70	3	tc-software	gui-home	O-Opened
CSCvq08870	Yes/No option is not visible while "Clear Recents" history in Web UI of Webex Room Kit	3	tc-software	web-ui	O-Opened

Open Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Jabber Clients					
CSCvq37087	Proximity is keep on searching for devices in Cisco Jabber for Windows	3	jabber-windows	options	O-Opened
Cisco Meeting Server					
CSCvp18856	Self-view is not showing in CMA_IOS new update while making call	2	meeting_apps	ios2	N-New
CSCvn67050	Branding file "Sign_in_settings.json" doesn't display panelLabel correctly on web bridge	3	meeting_apps	web2	N-New
CSCvo32970	Error message was shown in English on WebRTC (Firefox on Windows) while in Japanese Environment	3	meeting_apps	web2	N-New
CSCvo32981	Share options was shown in English on WebRTC (Firefox on Windows), When it's in Japanese Environment	3	meeting_apps	web2	N-New

Open Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Meeting Server					
CSCvq22200	Muted SX80 Codec was not reflecting in WebRTC (Windows) during meeting	3	meeting_apps	web2	N-New
Cisco Meeting App					
CSCvo57606	During meeting keypad keys are not enable for CMA in iPad	3	meeting_apps	web2	N-New
CSCvq27120	Video is displaying even after changing layout to "audio only" in CMA for MAC	3	meeting_apps	mac2	N-New
CSCvq37014	Diagnose logs are not saved when file name is given in Japanese characters	3	meeting_apps	pc2	N-New
CSCvq40466	??? is displaying when the diagnose logs are saved in Japanese characters in CMA for Mac	3	meeting_apps	mac2	N-New

Open Caveats (4)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Webex Room OS					
CSCvq57438	Sharing screen got corrupted during annotation sharing from Webex Teams for Windows	2	tc-software	any	O-Opened
CSCvo01999	'You are sharing' details are not available in Touch 10 of Room Devices during Source Compositing	3	tc-software	gui-sharing	N-New
CSCvp23013	Call details are merging in Touch 10 of Room devices after answering second call	3	tc-software	gui-incall	O-Opened
CSCvq53855	Video of 6th participant is not available in DX70 when changed to Prominent/Overlay layouts	3	tc-software	layout	O-Opened

Resolved Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco TelePresence Video Communication Server					
CSCvn57565	Add Icon name is different during hold/resume the call from Webex Room Kit to MX300 G2	2	tc-software	gui-incall	R-Resolved
CSCvp36926	No Far End Camera Controls available in SX80 Codec when Call Swap is done form DX70 to Kit Pro	2	tc-software	gui-incall	R-Resolved
CSCvo89487	Selfview default full screen mode shows PIP after tapping the selfview icon from OSD of Webex DX80	2	tc-software	gui-home	R-Resolved
CSCvn87283	Missing input preview in share tray on DX when PresentationSelction not Desktop	3	tc-software	gui-sharing	R-Resolved
CSCvp28955	Presentation Layout changing Option available when presentation content in Minimized in Kit Pro	3	tc-software	gui-sharing	R-Resolved

Resolved Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Jabber Clients					
CSCvp44001	Unable to receive notification while adding contact without specifying any contact group	3	jabber-windows	jcf-contacts	R-Resolved
CSCvq50056	Flagged messages are not highlighted in Cisco Jabber for Mac in Teams Mode	3	jabber-mac	other	R-Resolved
CSCvq36974	Location inputs are not visible when adding new location	3	jabber-windows	options	R-Resolved
CSCvq51731	Cisco Jabber for Mobile clients in Teams Mode flagged messages are not highlighted	3	jabber-ios	im-presence	R-Resolved

Resolved Caveats (3)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Meeting Server - WebRTC					
CSCvp15771	Unable to continue meeting in WebRTC - Firefox after refreshing the tab	2	meeting_apps	web2	R-Resolved
CSCvp15746	WebRTC - Windows gets crashing while trying to meet individual participant in a space	2	meeting_apps	web2	R-Resolved
CSCvn40038	Settings icon unselected was not reflecting on self-view of WebRTC(Chrome on Android) during meeting	3	meeting_apps	web2	R-Resolved
CSCvo41674	Recorder turned on notification was not reflecting in CMM during meeting	3	cmm	user-interface	R-Resolved
CSCvn81090	Invitaton_template.txt is not picked in clustered CMS when branding files are hosted locally	3	meeting_apps	web2	R-Resolved

Resolved Caveats (4)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Webex Meetings					
CSCvq61424	Unable to erase the annotated items in annotated screen during Webex Meeting	3	train	mc-macclient	V-Verified
Cisco Webex Room OS					
CSCvq56124	Not able to receive email to save Whiteboard from Webex Board 55 in Japanese environment	2	tc-software	any	R-Resolved
CSCvq40460	Webex Board stuck in between contact card and outgoing call state when calling while having a wireless sharing	2	tc-software	gui-incall	R-Resolved



Open Caveats



Cisco TelePresence Video Communication Server

CSCvq23609:Stage view is not displayed for multisite participant(O-Opened/Sev-2/Global)

Issue Description:

Verify Add Stage view is available in Webex Room Kit during Multi site Conference with Webex Room Kit Plus and Cisco TelePresence SX80 Codec, endpoints registered in the Cisco Unified Communications Manager

Environment Matrix:

CUCM Build - 12.5.1.11900-42

Kit Plus Build - ce 9.8.0 a87e1a18365 2019-05-29

Kit Build - ce 9.8.0 a87e1a18365 2019-05-29

SX80 Codec Build - ce 9.8.0 a87e1a18365 2019-05-29

Steps to Reproduce:

- Register Webex Room Kit Plus, Webex Room Kit, SX80 Codec in Unified CM
- Make a call from Webex Room Kit Plus to MX300 G2
- Now click on Add button on Touch panel of Webex Room Kit Plus
- Add Webex Room Kit using Webex Room Kit Plus to the call
- Check Stage view icon in Touch Panel of Webex Room Kit

Actual Behavior:

Webex Room Kit is not showing stage view during multisite conference

Expected Behavior:

Stage view should be available to add another participant in Webex Room Kit during Multisite conference



CSCvo91993:Turning off Self view via xAPI does not work in OSD of Webex DX80(O-Opened/Sev-3/Global)

Issue-Description:

Disabling the Self view Mode via xAPI command does not reflect in On-Screen Display of Webex DX80

Global

Environment Matrix:

CUCM Build - 12.5.1.11900-42

Webex DX80 Build - ce 9.7.0 3a1f720c338 2019-03-07

Steps to Reproduce:

- Register Webex DX80 in Unified CM
- From OSD of DX80, tap on Self view. Verify PIP Self view display in OSD of DX80
- Login Webex DX80 via SSH, enter the following command: xconfiguration Video Self view Default Mode: Off
- Video Self view does not turn off

Actual Behavior:

Disabling the Self view Mode via xAPI command has to reflect in OSD of Webex DX80

Expected Behavior:

Disabling the Self view Mode via xAPI command does not reflect in OSD of Webex DX80

CSCVq31630: Same bandwidth is reflecting for all contacts in recents tab in OSD of Webex DX70 (O-Opened/Sev-3/Global)

Issue Description:

Same bandwidth is reflecting for every contact in recents tab in On Screen Display of Cisco Webex DX70 registered in Unified CM

Environment Matrix:

CUCM Build - 12.5.1.11900-42

Webex DX70 Build - ce 9.8.0 a87e1a18365 2019-05-29

Steps to Reproduce:

- Register Webex DX70 in Unified CM
- Navigate to Call -> Recents tab
- Select any contact and navigate to Customize call
- Tap on multiple contacts for same bandwidth
- Check for the details

Actual Behavior:

Same call bandwidth is reflecting for every contact in recents tab of Webex DX70

Expected Behavior:

Call bandwidth should be different for every contact in recents tab of Webex DX70

Global

In JP Environment



CSCvq08870:Yes/No option is not visible while “Clear Recents” history in Web UI of Webex Room Kit (O-Opened/Sev-3/Global)

Issue Description:

Check whether user can able to clear the call history through “Clear Recents” menu in Web UI of Cisco Webex Room Kit

Environment Matrix:

CUCM Build: 12.5.1.11900-42

Webex Room Kit Build: ce 9.8.0 a87e1a18365 2019-05-29

Steps to Reproduce:

- Register Webex Room Kit in Unified CM
- Login Web UI of Webex Room Kit
- Navigate to Call Control ->Tap on Recents ->Tap on Clear Recents

Actual Behavior:

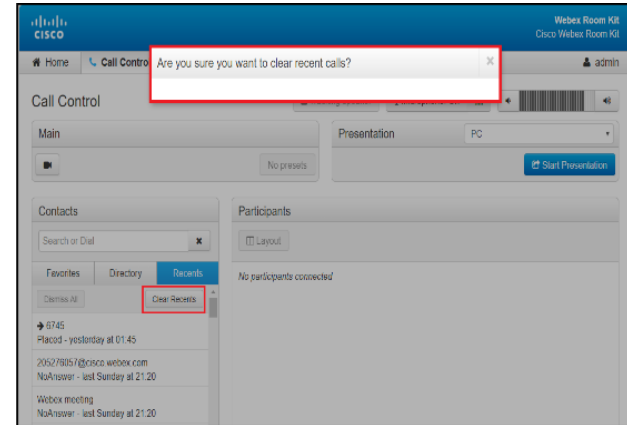
Yes/No option is not visible while clicking on “Clear Recents” history in Web UI of Webex Room Kit

Expected Behavior:

Yes/No option should be visible when we tap on “Clear Recents” to clear the call history in Web UI of Webex Room Kit

Global

In EN Environment





Cisco Jabber Clients

CSCvq37087: Proximity is keep on searching for devices in Cisco Jabber for Windows (O-Opened/Sev-3/Global)

Issue-Description:

Proximity is keep searching for the devices and not showing any error if there is no devices available nearby in Jabber for Windows

Environment Matrix:

CUCM : 12.5.1.11900-146

CUP : 12.5.1.11900-116

CJW Version: 12.6.1(284405)

Steps to Reproduce:

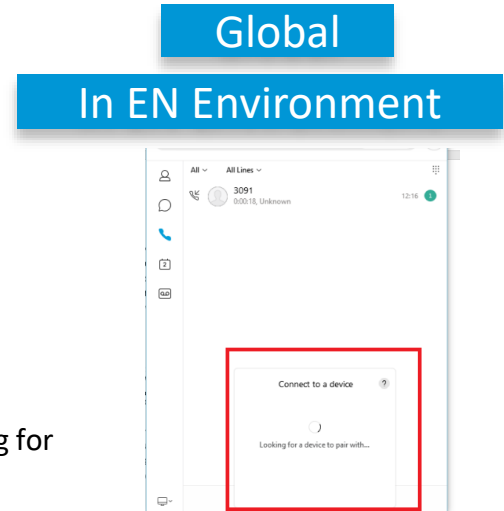
- Login to Cisco Jabber for Windows
- Connect to proximity by clicking on “connect to the device” at the bottom of the window
- Cisco Jabber for Windows is unable to find the device

Actual Behavior:

Once clicking on connect to the device it is not finding the nearby devices it is keep on searching for nearby devices without throwing any error or any time limit

Expected Behavior:

Once clicking on the “Connect to the device” it should find the nearby devices, or it should throw an error “devices are not found” or time should expire while searching.





Cisco Meeting Server

CSCvp18856: Self-view is not showing in CMA_IOS new update while making call (N-New/Sev-2/Global)

Issue-Description:

Couldn't view the self-view when making a call/conference in CMA IOS new update.

Environment Matrix:

CMS: 2.6 Beta 2

CMS WebRTC: 2.6(Beta2) (webclient2.85.b82fdc3958)

Firefox: 66.0.2

CMA IOS- 1.11.14(15142)

Steps to Reproduce:

- Login to User 1 in CMA IOS/WebRTC
- Login to User 2 in CMA IOS
- Make a direct call from User 1 to User 2
- Check for the self-view video display at both ends

Actual Behavior:

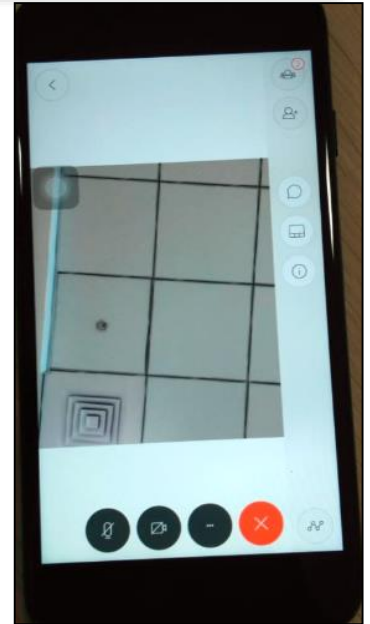
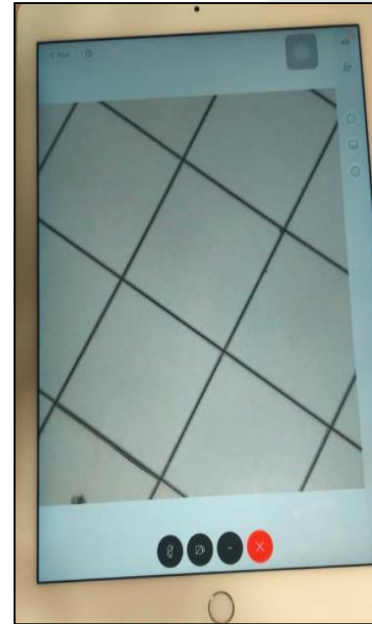
Couldn't view the self-view when making a call/conference in CMA IOS new update

Expected Behavior:

User has to view the self-view when making a call/conference in CMA IOS new update

Global

In JP Environment



CSCvn67050:sign_in_settings.json is not picked when branding files are hosted locally(N-New/Sev-3/Global)

Issue-Description:

sign_in_logo.png,sign_in_background.jpg are picked but sign_in_settings.json is not applied

Global

Environment Matrix:

CMS : 2.5 (RC1)

Steps to Reproduce:

- Create a folder name web_branding.zip with sign_in_settings.json, sign_in_logo.png,sign_in_background.jpg files.
- Upload web_branding.zip to CMS using SFTP client.
- Connect SSH to the IP address of MMP.
- Restart the Web Bridge.
- The new branding files should be picked after the restart.
- Sign_in_logo.png,sign_in_background.jpg are picked but attributes inside the sign_in_settings.json are not picked like browserTabLabel, panelLabel.

Actual Behavior:

sign_in_logo.png,sign_in_background.jpg are picked but sign_in_settings.json is not applied

Expected Behavior:

browserTabLabel, panelLabel should be applied to the CMA WebRTC after the restart.

CSCvo32970: Error message was shown in English on WebRTC (Firefox on Windows) while in Japanese Environment (N-New/Sev-3/Regional)

Issue-Description:

Unable to share screen error message showing in English on WebRTC (Firefox on Windows) during meeting, while am blocked the sharing screen on browser.

Environment Details:

CMS: 2.6 Beta 1

CMS WebRTC: 2.6(Beta1) (webclient2.56.6aac229816)

Firefox: 65.0

Steps to Reproduce:

- Login WebRTC (Firefox on Windows).
- Change to Japanese environment.
- Join meeting from WebRTC (Firefox on Windows).
- Click on share.
- Click don't allow option when prompted.
- And again click share to share screen.
- Verify the error message (Which displays in English).

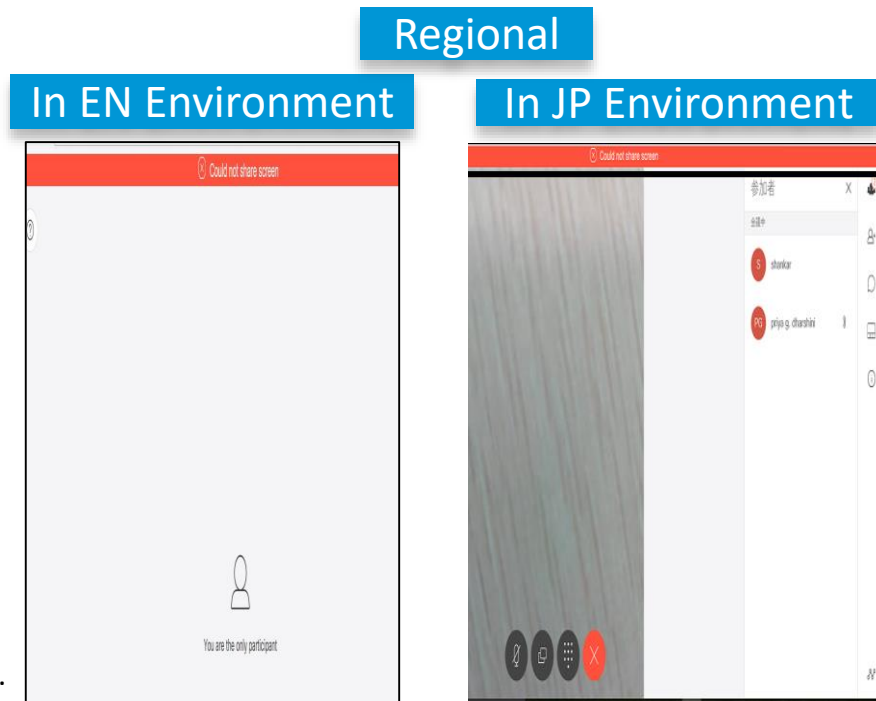
Actual Behavior:

Error message shows in English while it is in Japanese Environment.

Expected Behavior:

Error message should be shown in Japanese while it is in Japanese environment.

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CSCvo32981: Share options was shown in English on WebRTC (Firefox on Windows), While it is in Japanese Environment. (N-New/Sev-3/Regional)

Issue-Description:

Share screen and Share window option shows in English on WebRTC (Firefox on Windows) during meeting.

Environment Details:

CMS: 2.6 Beta 1

CMS WebRTC: 2.6(Beta1) (webclient2.56.6aac229816)

Firefox: 65.0

Steps to Reproduce:

- Login WebRTC (Firefox on Windows).
- Change to Japanese environment.
- Join meeting from WebRTC (Firefox on Windows).
- Click on share button.
- Verify the options shown (Share screen and Share window options shows in English).

Actual Behavior:

Share options shows in English when it is in Japanese Environment.

Expected Behavior:

Share options should be shown in Japanese when it is in Japanese environment.



CSCvq22200: Muted SX80 Codec was not reflecting in WebRTC (Windows) during meeting (N-New/Sev-3/Global)

Issue-Description:

Muted Cisco TelePresence SX80 Codec was not reflecting in WebRTC (Windows) during meeting.

Environment Matrix:

SX80 Codec:ce 9.8.0 a87e1a18365 2019-05-29

CMS WebRTC :2.7(Beta1) (webclient2.136.f67c644f1e)

CMS :2.7 (Beta 1)

Steps to Reproduce:

- Login WebRTC (Windows).
- Join meeting from SX80 Codec and WebRTC (Windows) by dialling CMS meeting alias.
- Mute Microphone of SX80 Codec in web UI.
- Click on participants list in WebRTC – Windows.
- SX80 Codec was not showing “not audible” symbol under participants list in WebRTC – Windows.

Actual Behavior:

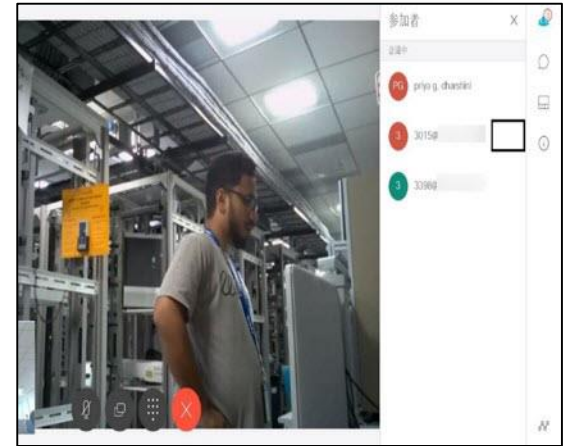
Muted microphone in Web UI of SX80 Codec was not showing “not audible” under participants list in WebRTC – Windows.

Expected Behavior:

Muted microphone in Web UI of SX80 Codec Should reflect as “not audible” under participants list in WebRTC – Windows.

Global

In JP Environment





Cisco Meeting App

CSCvo57606:During meeting keypad keys are not enable for CMA in iPad (N-New/Sev-3/Global)

Issue-Description:

During meeting keypad keys are not enable for CMA in iPad

Environment Matrix:

CMS : 2.6(Beta1)

Steps to Reproduce:

- Login Cisco Meeting App with user1@domain.com,user2@domain.com credentials from iPad
- From user1 create a meeting space in Cisco Meeting App for iPad
- Join the meeting in the created meeting space from user1, user1 is now in the meeting as first participant
- Add user2 to the created space from user1
- Click on more option from User1 meeting space
- Select Show keypad from User 1 meeting space
- Enter the keys from Keypad

Actual Behavior:

In a meeting unable to dial on keypad keys from CMA iPad

Expected Behavior:

User should able to dial keypad keys from CMA iPad

Global

In JP Environment



CSCvq27120:Video is displaying even after changing layout to "audio only" in CMA for MAC (N-New/Sev-3/Global)

Issue-Description:

During meeting when i tried to change the layout to audio only in MAC native app video is displaying

Environment Matrix:

CMS : 2.7(Beta 1)

CMA for Mac: 1.11.14

Steps to Reproduce:

- Create a space in Cisco Meeting App for MAC
- Join the meeting from the created space
- Invite Cisco Meeting Sever WebRTC(Chrome) for Windows from the ongoing meeting in Cisco Meeting App for Mac
- Answer the call in Cisco Meeting Server WebRTC(Chrome) for Windows
- Invite Cisco Meeting App for iPad from the ongoing meeting in Cisco Meeting App for Mac
- Answer the call in Cisco Meeting App for iPad
- From Cisco Meeting App for Mac change the layout to audio only

Actual Behaviour:

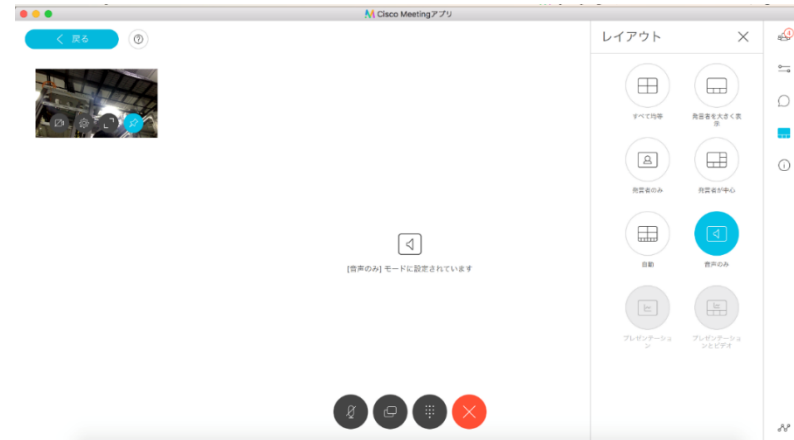
In CMA for MAC native app, video is sending even after changing the layout to audio only

Expected Behaviour:

In CMA for MAC native app, video should not display after changing the layout to audio only

Global

In JP Environment



CSCvq37014 :Diagnose logs are not saved when file name is given in Japanese characters (N-New/Sev-3/Regional)

Issue-Description:

Diagnose logs are not saving in local folder if i save the logs with Japanese Characters

Environment Matrix:

CMS : 2.7(Beta 1)

CMA for windows :1.11.15

Steps to Reproduce:

- Login to Cisco Meeting App for Windows with right credentials
- Create a space in Cisco Meeting App for Windows
- Click on settings in Cisco Meeting App for Windows
- Click on diagnose button
- Select the path and Save the file name with Japanese characters (Ex:"診断する")
- Click on save
- Open the path which you have specified in step 5
- Search the file "診断する" which has been saved

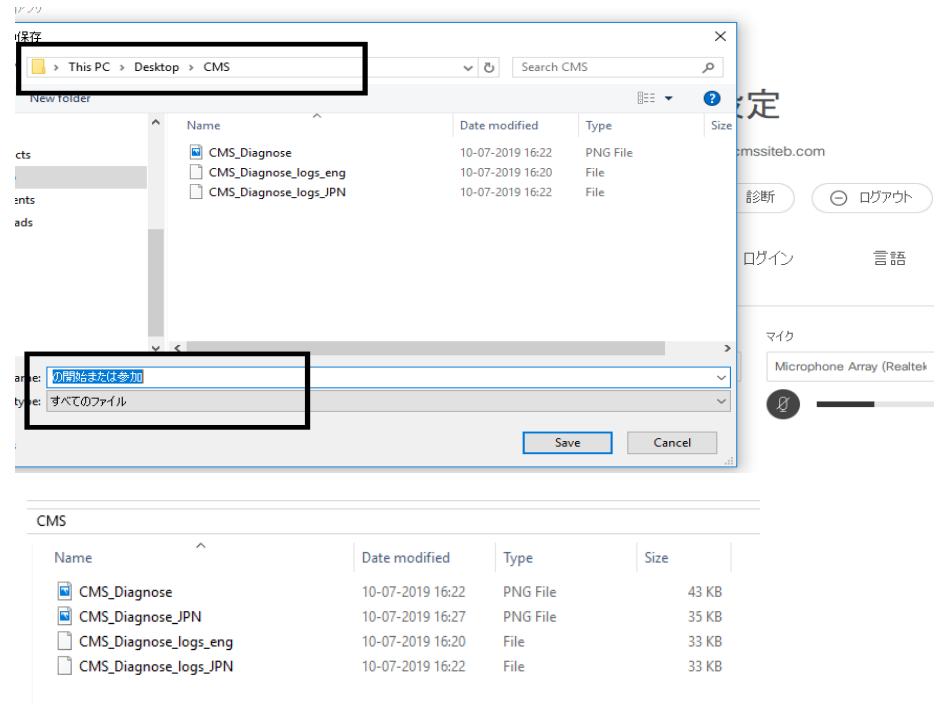
Actual Behaviour:

Diagnose file is not stored in Windows when the file is save with Japanese characters

Expected Behaviour:

Diagnose file should save when the file is saved with Japanese Characters

Regional
In JP Environment



CSCvq40466:"???" is displaying when the diagnose logs are saved in Japanese characters in CMA for Mac(New/Sev-3/Regional)

Issue-Description:

"???" is displaying as a file name when the file is saved with Japanese characters in CMA for Mac

Regional
In JP Environment

Environment Matrix:

CMS : 2.7(Beta 1)
CMA for Mac - 1.11.14

Steps to Reproduce:

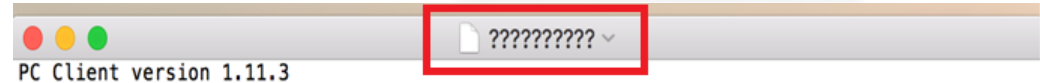
- Login to Cisco Meeting App for Mac with right credentials
- Click on settings in Cisco Meeting App for Mac
- Click on diagnose button
- Select the path and Save the file name with Japanese characters (Ex:"診断")
- Click on save
- Open the path which you have specified in step 4
- Search the file "診断" which has been saved

Actual Behaviour:

Diagnose file is stored as "???" in Mac when the file is save with Japanese characters

Expected Behaviour:

Diagnose file should save when the file is saved with Japanese Characters



```
=== Model info =====  
Unprocessed events 0  
Num contacts: 2  
Num calls: 4; in call list 3  
Num cospaces: 9; in cospace list 9  
Num endpoints: 0; in recent endpoint list 0; in proximity endpoint list 0  
Canary: 0x12345678  
Management server: cmscluster4.cmssiteb.com  
Server status http://acano.com/management/cmscluster4.cmssiteb.com@pubsub.cmssiteb.com  
Currently loqged in clients:
```



Cisco Webex Room OS

CSCvq57438: Sharing screen got corrupted during annotation sharing from Webex Teams for Windows (O-Opened/Sev-2/Global)

Issue-Description:

Sharing screen got corrupted during annotation sharing from Webex Teams for Windows paired with Webex Room device (SX10 Quick Set) during call with Webex Teams for Mac paired with Webex DX70 in Webex meeting under Japanese environment

Environment Details:

Webex Room Device (DX70 Codec) - RoomOS 2019-07-02 a37dc2ce640
Webex Room Device (SX10 Quick Set) - RoomOS 2019-07-02 a37dc2ce640
Webex Teams for Windows - 3.0.12538.0
Webex Teams for Mac - 3.0.12538.0

Steps to Reproduce:

- Register SX10 Quick Set and Webex DX70 to Webex Cloud
- Login to Webex Teams for Windows and Mac using Webex user credentials
- Pair Webex Teams for Windows with SX10 Quick Set and Webex Teams for Mac with Webex DX70
- Call from Webex Teams for Windows to Webex Teams for Mac
- Move the call from Webex Teams for Mac to Webex DX70
- Sharing screen from Webex Teams for Windows
- Start Annotation from Webex Teams for Windows
- Click on Done option during annotation sharing

Actual Behavior:

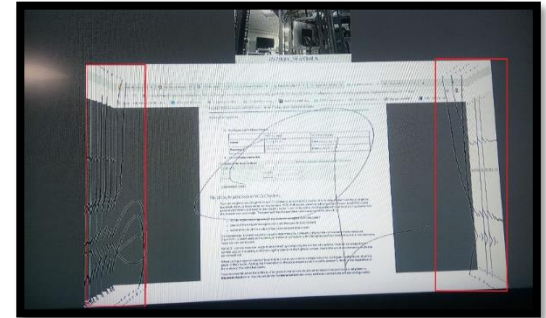
Sharing screen got corrupted during annotation sharing from Webex Teams for Windows

Expected Behavior:

Sharing screen should not be corrupted during annotation sharing from Webex Teams for Windows

Global

In JP Environment



CSCvo01999: 'You are sharing' details are not available in Touch 10 of Room Devices during Source compositing(N-New/Sev-3/Global)

Global

Issue-Description:

'You are sharing' details are not available in Equal and Prominent layout in Touch 10 of Webex Room Device (MX200 G2) after xAPI command execution for Presentation source compositing from web UI during call with Webex Teams for Windows

Environment Matrix:

Webex Room Device (MX200 G2) – RoomOS 2018-12-19 54ac0f80a97

Webex Teams for Windows – 3.0.10626.0

Steps to Reproduce:

- Register MX200 G2 to Webex Cloud
- Login to Webex Teams App using Webex user credentials
- Make call from Webex Room Device (MX200 G2) to Webex Teams for Windows
- Open web UI of Webex Room Device (MX200 G2)
- Go to Developer API
- Enter "xCommand Presentation Start ConnectorId: 1 ConnectorId: 1 ConnectorId: 1 ConnectorId: 1" in configuration and execute
- Check presentation details in Equal and Prominent layouts in Touch 10 of Webex Room Device (MX200 G2)

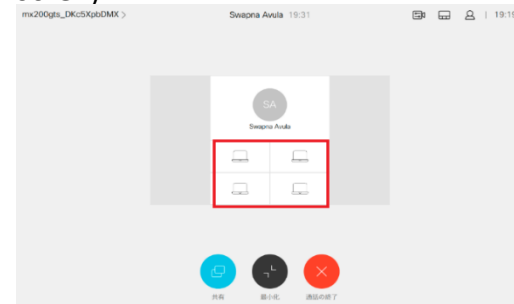
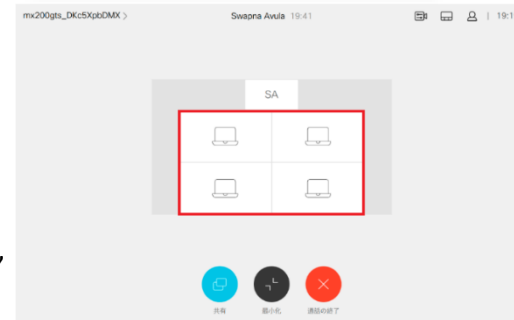
Actual Behavior:

'You are sharing' details are not available in Equal and Prominent layouts in Touch 10 of Webex Room Device (MX200 G2) during Presentation Source compositing

Expected Behavior:

'You are sharing' details should be available in Equal and Prominent layouts in Touch 10 of Webex Room Device (MX200 G2) during Presentation Source compositing

In JP Environment



CSCvp23013: Call details are merging in Touch 10 of Room devices after answering second call (O-Opened/Sev-3/Global)

Issue-Description:

When second call is answered in Webex Room devices, call details of first call and second call are merged for few seconds in Touch 10, before updating the second call details

Environment Details:

Webex Room device (MX200 G2) - RoomOS 2019-03-19 218e6106b05
Webex Room device (SX80 Codec) - RoomOS 2019-03-19 218e6106b05
Webex Teams for Windows - 3.0.11421.0

Steps to Reproduce:

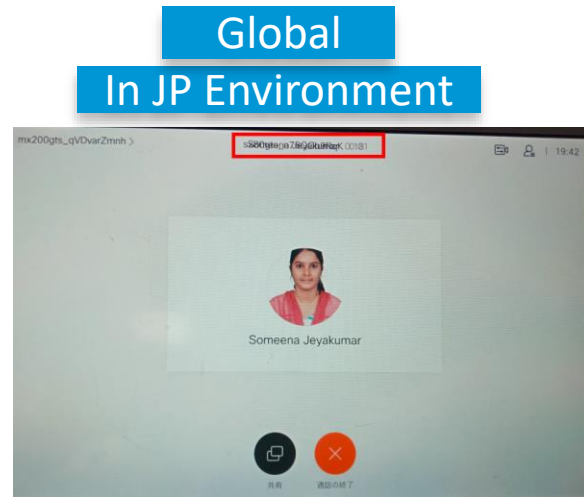
- Register MX200 G2 to Webex Cloud
- Login to Webex Teams for Windows using Webex user credentials
- Make call from Webex Room device (MX200 G2) to Webex Teams for Windows user
- Answer the call in Webex Teams for Windows
- Make call from Webex Room device (SX80 Codec) to Webex Room device (MX200 G2)
- Answer the incoming call in Webex Room device (MX200 G2)

Actual Behavior:

Call details are merging in Touch 10 of Room devices after answering second call

Expected Behavior:

Call details should not merge in Touch 10 of Room devices after answering second call



CSCvq53855: Video of 6th participant is not available in DX70 when changed to Prominent/Overlay layouts (O-Opened/Sev-3/Global)

Global

Issue Description:

Video of 6th participant is not available in Webex DX70 when changed to Prominent/Overlay layouts during Scheduled Meeting with Webex Teams for Windows, Webex Teams for Mac, Webex Teams for iOS, Webex Board 55, Webex DX80, Webex Room Kit Pro

Environment Details:

Webex DX70 – RoomOS 2019-07-02 a37dc2ce640

Webex DX80 – RoomOS 2019-07-02 a37dc2ce640

Webex Board55 – RoomOS 2019-07-02 a37dc2ce640

Webex Room Kit Pro – RoomOS 2019-07-02 a37dc2ce640

Webex Teams for Windows – 3.0.12538.0

Webex Teams for Mac – 3.0.12538.0

Webex Teams for iOS – 3.23(27384)

Steps to Reproduce:

- Register Webex DX70, Webex DX80, Webex Board 55, Webex Room Kit Pro to Webex Cloud
- Login to Webex Teams for Windows, Mac and iOS using Webex user credentials
- Schedule meeting among Webex Teams for Mac and Webex Teams for iOS from Webex Teams for Windows
- Join Scheduled meeting from Webex Teams for Windows, Webex Teams for Mac and Webex Teams for iOS
- Join Scheduled meeting from Webex DX70, Webex DX80, Webex Board 55, Webex Room Kit Pro by dialling the meeting video address
- Check video of all participants in Webex DX70 by changing layouts to Prominent/Overlay

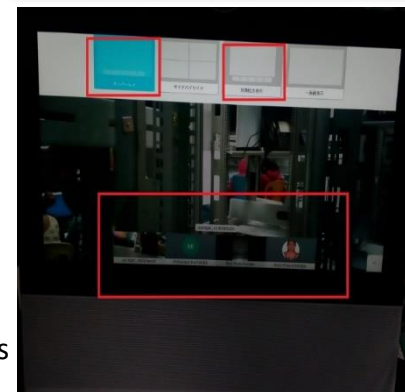
Actual Behavior:

Video of 6th participant is not available in DX70 when changed to Prominent/Overlay layouts

Expected Behavior:

Video of 6th participant should be available in DX70 when changed to Prominent/Overlay layouts

In JP Environment





Resolved Caveats



Cisco TelePresence Video Communication Server

Cvn57565: Add Icon name is different during hold/resume the call from Webex Room Kit to MX300 G2 (R-Resolved /Sev2/Global)

Issue-Description:

Check whether Add icon name is Add during hold/resume form Cisco Webex Room kit to Cisco TelePresence MX300 G2 all registered in Cisco Unified Communications Manager

Environment Details :

Webex Room Kit Version: ce 9.6.0 76c1685b70e 2018-11-26

Steps to Reproduce:

- Register MX300 G2 and SX10 Quick Set as UnifiedCM
- Make call from SX10 Quick Set to MX300 G2
- Press volume Up/Downbutton

Actual Behavior:

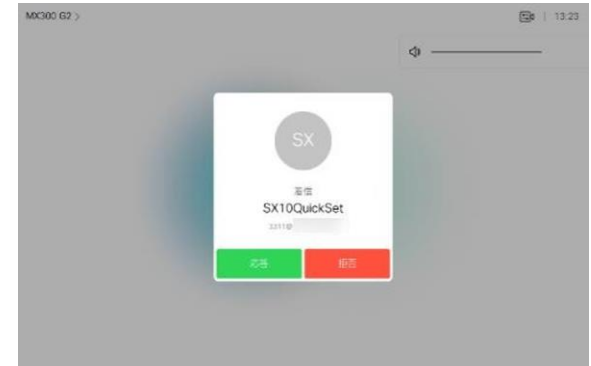
When SX10 Quick Set call on MX300 G2 Volume Up button is working but Volume Down button is not working

Expected Behavior:

Volume down button should work while MX300 G2 Get call from SX10 Quick Set

Global

In JP Environment



CSCvp36926:No Far End Camera Controls available in SX80 Codec when Call Swap is done form DX70 to Kit Pro (R-Resolved/Sev-2/Global)

Issue-Description:

No Far End Camera Controls available in SX80 Codec when Call Swap is done form DX70 to Kit Pro

Environment Matrix:

Unified CM:12.5.1.11900-42

Webex Room Kit Pro : ce 9.7.0 dd1b9e233a2 2019-03-26

SX80 Codec :ce 9.7.0 dd1b9e233a2 2019-03-26

Steps to Reproduce:

- Register Webex Room Kit Pro, SX80 Codec and DX70 in Unified CM
- Make a call from DX70 to SX80 Codec
- Make a call from Webex Room Kit Pro to SX80 Codec
- Click on Hold and Accept in SX80 Codec
- Click on Swap Option available in Touch 10 of SX80 Codec
- Now Disable SpeakerTrack option in Webex Room Kit Pro
- Then click on Swap option available in Touch 10 of SX80 Codec
- Check for Far End Camera Control in SX80 Codec

Actual Behavior:

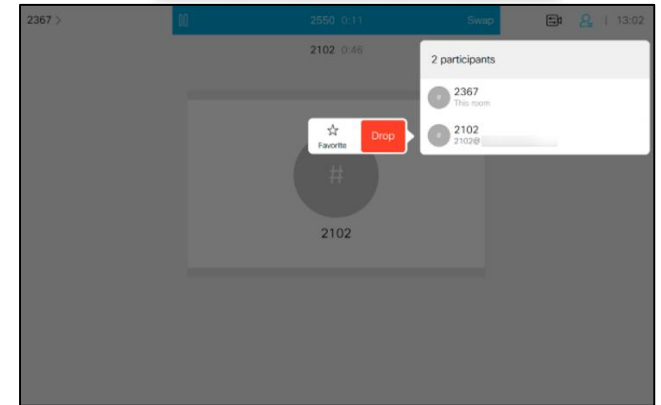
When SpeakerTrack option is Disabled (In Webex Room Kit Pro), Far End Camera option should be available in SX80 Codec

Expected Behavior:

No Far End Camera option is available in SX80 Codec when SpeakerTrack feature is Disabled in Webex Room Kit Pro

Global

In EN Environment



CSCvo89487: Selfview default full screen mode shows PIP after tapping the selfview icon from OSD of Webex DX80 (Resolved/Sev-2/Global)

Issue-Description:

Check whether Selfview default full screen mode on behave the same when tapping selfview icon from OSD of Cisco Webex DX80

Environment Matrix:

CUCM Build:12.5.0.99832-3

DX80 Build:ce 9.7.0 3a1f720c338 2019-03-07

Global

Steps to Reproduce:

- Login Webex DX80 by SSH
- Run xconfiguration Video Selfview Default Mode: on
- Run xconfiguration Video Selfview Default FullscreenMode: on
- Tap on Selfview from OSD of Webex DX80

Actual Behavior:

Selfview default full screen mode shows PIP after taping the selfview icon from OSD of Webex DX80

Expected Behavior:

Fullscreen mode should remain same when tapping In/Out on Selfview Icon from OSD of Webex DX80

CSCvn87283 : Missing OSD preview PIP of HDMI input on DX (R-Resolved/Sev-3/Global)

Issue-Description:

Missing OSD preview PIP of HDMI input on DX

Environment Matrix:

Cisco Webex DX70 - ce 9.6.1 716f37f28b3 2018-12-06
Unified CM - 12.5.1.10000-14

Steps to Reproduce:

- Register DX70 in Unified CM
- Connect HDMI Cable to DX70 and Connect it to PC
- Click on the Share option available in OSD of DX70

Actual Behavior:

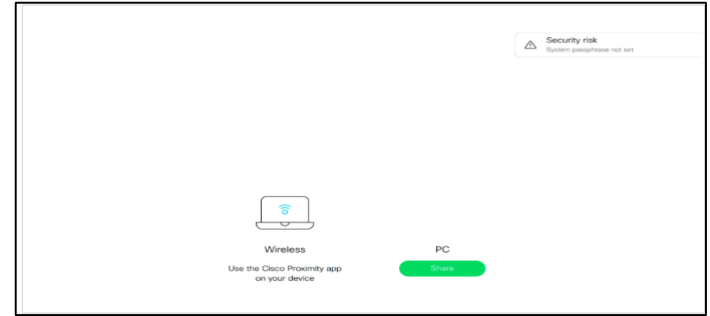
When Connected DX70 with HDMI cable to PC, Clicking on Share option in OSD there should be PC Icon reflecting

Expected Behavior:

PC Icon is not Displaying in OSD of DX70, when HDMI Cable is connected to PC and Clicked on Share option in OSD of DX70

Global

In EN Environment



In JP Environment



CSCvp28955:Presentation Layout changing Option available when presentation content in Minimized in Kit Pro (R-Resolved/Sev-3/Global)

Issue-Description:

Presentation Layout changing Option available when presentation content in Minimized in Kit Pro

Environment Matrix:

Cisco VCS:X12.5.2Alpha2

Webex Room Kit Pro:ce 9.7.0 dd1b9e233a2 2019-03-26

SX80 Codec :ce 9.7.0 dd1b9e233a2 2019-03-26

Steps to Reproduce:

- Register Webex Room Kit Pro and SX80 Codec in Cisco VCS as H323 Endpoints
- Make a call from SX80 Codec to Webex Room Kit Pro
- Connect a Windows device to Webex Room Kit pro via Cisco Proximity
- Share content from Windows device to SX80 Codec
- Change the Presentation Layout to Equal
- Minimize the Presentation via Touch 10 of Webex Room Kit Pro via Touch 10
- Check for Presentation Layout Changing Option in Touch 10 of Webex Room Kit Pro

Actual Behavior:

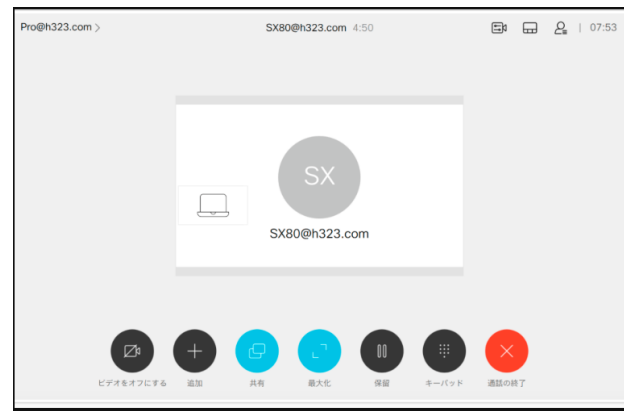
After Minimizing the Presentation in Webex Room Kit Pro, Presentation Changing Layout option should not be available

Expected Behavior:

Presentation Layout Changing Option is available in Touch 10 of Webex Room Kit Pro even after Minimizing the Presentation Content

Global

In JP Environment





Cisco Jabber Clients

CSCvp44001 : Unable to receive notification while adding contact without specifying any contact group(R-Resolved/Sev-3/Global)

Issue-Description:

Verify whether Cisco Jabber for windows is able to add new contact without specifying group name

Environment Matrix:

Cisco Jabber Version :12.6.0.31246

Android Device Model: Windows 10

Steps to Reproduce:

- Login to Cisco Jabber for Windows
- Delete all available contact groups
- Now click on add new contacts
- Provide the user details to add
- Click on create without specifying any contact group name

Actual Behaviour:

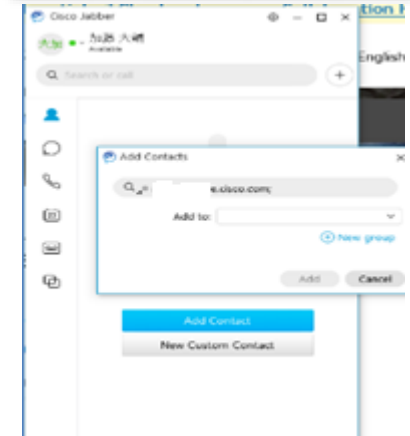
While adding new contact without specifying group it is not showing any error notification

Expected Behaviour:

While adding new contact without specifying group it should show error notification to add contact group name

Global

In JP Environment



CSCvq50056: Flagged messages are not highlighted in Cisco Jabber for Mac in Teams Mode (R-Resolved/Sev-3/Global)

Issue-Description:

Verify whether the flagged messages can highlight when we open from the flags tab

Environment Matrix:

CUCM : 12.5.1.11900-146

CUP : 12.5.1.11900-116

CJM Version: 12.6.1(284405)

Global

Steps to Reproduce:

- Login to Cisco Jabber for Mac Teams Mode
- Select the user and send the messages
- Flag the messages which was sent.
- Go the filters tab select the flags
- Open the flagged message
- It was not highlighting the flagged messages

Actual Behavior:

Flagged messages are not highlighting to identify easily.

Expected Behavior:

Flagged messages should be highlighted when opened from the flags tab

NOTE: Whereas in Cisco Jabber for Windows, flagged messages are been highlighted

CSCvq36974:Location inputs are not visible when adding new location (R-Resolved/Sev-3/Global)

Issue-Description:

When user adds a new location by entering location fields, texts are not visible in Cisco Jabber for Windows

Environment Matrix:

CUCM : 12.5.1.11900-146

CUP : 12.5.1.11900-116

CJW Version: 12.6.1(284405)

Steps to Reproduce:

Pre-Requisites:

In windows 10 -> Settings -> Ease of Access ->
High Contrast Mode -> Enable High Contrast Mode

Procedure:

- Login Cisco Jabber for Windows with user credentials
- Go to Settings -> Options -> Location -> New Location
- Enter inputs for every location fields

Actual Behavior:

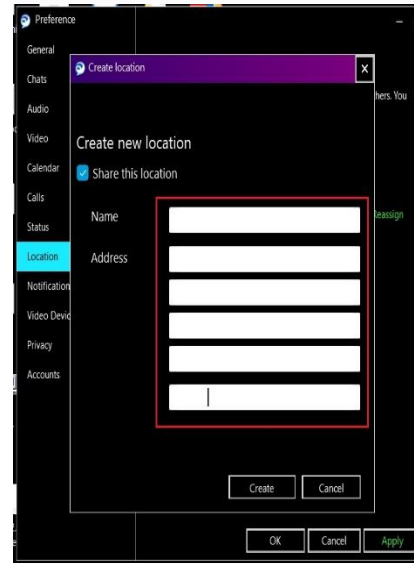
Location input texts are not visible in high contrast mode

Expected Behavior:

Location input texts should be visible for the location creation

Global

In EN Environment



In JP Environment



CSCvq51731: Cisco Jabber for Mobile clients in Teams Mode flagged messages are not highlighted (R-Resolved / Sev-3/Global)

Issue-Description:

The flagged messages from chat window are not highlighted in the flag menu from filters. The issue occurs in Cisco Jabber for Windows in both English and Japanese environment.

Environment Matrix:

CJM : 12.6.1.285226

CUCM : 12.5.1.11900-146

CUP: 12.5.1.11900-116

Global

Steps to Reproduce:

- Login to Cisco Jabber for Mac Teams Mode
- Select the user and send the messages
- Flag the messages which was sent.
- Go the filters tab select the flags
- Open the flagged message
- It was not highlighting the flagged messages

Actual Behavior:

Flagged messages are not highlighting to identify easily.

Expected Behavior:

Flagged messages should be highlighted when opened from the flags tab



Cisco Meeting Server - WebRTC

CSCvp15771: Unable to continue meeting in WebRTC - Firefox after refreshing the tab (R-Resolved/Sev-2/Global)

Issue-Description:

Unable to continue meeting in WebRTC - Firefox on Windows after refreshing the tab during meeting.

Environment Details:

CMS: 2.6(Beta2)

CMS WebRTC: 2.6(Beta2) (webclient2.85.b82fdc3958)

Firefox: 65.0

Steps to Reproduce:

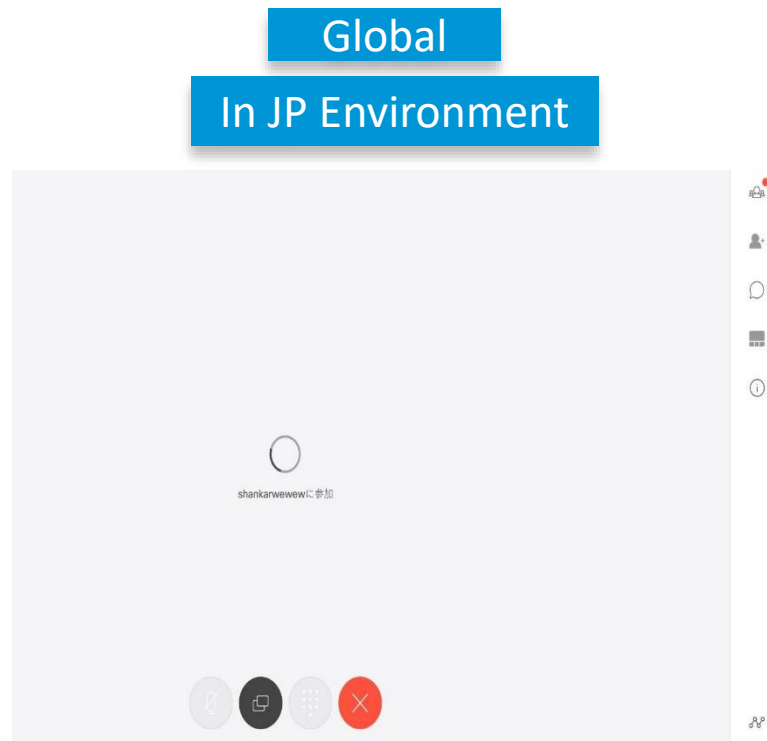
- Login WebRTC – Firefox on Windows.
- Create Space and Join meeting.
- Refresh tab once.
- Verify the behaviour.

Actual Behavior:

User is unable to continue meeting in WebRTC – Firefox on Windows after refreshing a tab.

Expected Behavior:

User should be able to continue meeting in WebRTC – Firefox on Windows even after refreshing a tab.



CSCvp15746: WebRTC - Windows gets crashing while trying to meet individual participant in a space (R-Resolved /Sev-2/Global)

Issue-Description:

Meet option is not working on WebRTC - Windows, When try to pick participant in space and meet separately.

Environment Details:

CMS: 2.6(Beta2)

CMS WebRTC: 2.6(Beta2) (webclient2.85.b82fdc3958)

Firefox: 65.0

Steps to Reproduce:

- Login WebRTC – Windows.
- Create Space.
- Add Participants in a space.
- Select any one participant, it will show 2 options Meet and Remove.
- Select Meet, then WebRTC – Windows crashed, shows Diagnostic and refresh options to recover web page.

Actual Behavior:

User is unable to meet separate participant alone by picking from space

Expected Behavior:

Meet option should work while trying to click meet by selecting participant name in space

Global

In JP Environment

Oops! That didn't go quite as planned.
Sorry

1/1 11:05

Refresh

CSCvn40038 : Settings icon unselected was not reflecting on self-view of WebRTC(Chrome on Android) during meeting. (R-Resolved/Sev-3/Global)

Issue-Description:

Select settings option on the self-view of WebRTC (Chrome on Android) during meeting. Again, unselect settings option. Unselected of settings are not reflected immediately

Environment Matrix:

CMS: 2.5 Beta 2

CMS WebRTC: 2.5(Beta2) (master.561.90b482c5a1)

Chrome: 69.0.3497.100

Operating System: Android 8.0.0; LLD-AL10 Build/HONORLLD-AL10

Steps to Reproduce:

- Login WebRTC (Windows) and WebRTC (Chrome on Android).
- Direct call from WebRTC (Windows) to WebRTC (Chrome on Android).
- Select Settings icon on self-view of WebRTC (Chrome on Android).
- Unselect settings icon on self-view of WebRTC (Chrome on Android).
- The Settings icon Unselected is not reflecting.

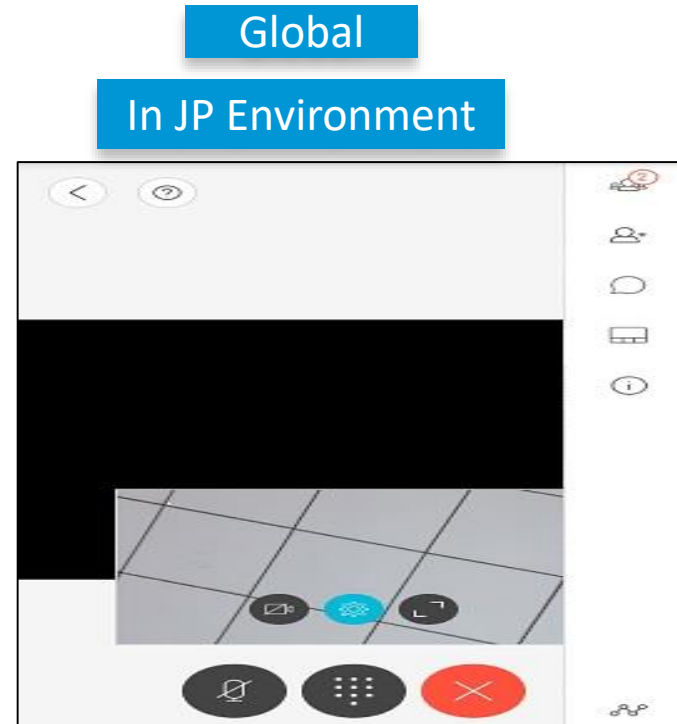
Note: If we touch anywhere on the screen, then the icon unselected is reflecting

Actual Behavior:

Settings icon unselected was not reflecting on self-view of WebRTC (Chrome on Android) during the meeting

Expected Behavior:

Settings icon unselected should reflect immediately on self-view of WebRTC (Chrome on Android) during the meeting



CSCvo41674: Recorder turned on notification was not reflecting in CMM during meeting.(R-Resolved/Sev-3/Global)

Issue-Description:

Recorder turned on notification was not reflecting in Cisco Meeting Management during unscheduled meeting among CMA and Web clients.

Environment Details:

CMS: 2.6 Beta 1

CMS WebRTC: 2.6(Beta1) (webclient2.56.6aac229816)

Firefox: 65.0

CMM: 2.5.1.65

Steps to Reproduce:

- Login WebRTC (Windows) and CMA (Windows).
- Create space and join meeting from WebRTC – Windows and CMA – Windows.
- Login CMM and go to meetings tab.
- Click current meeting and turn on “Recording”.
- Selected Recording icon was not reflecting but the Recording was started in all clients.

Actual Behavior:

Selected Recording icon was not reflecting in CMM as Expected.

Expected Behavior:

Selected Recording icon should reflect in CMM as Expected.

Global

In EN Environment

The screenshot shows the Cisco Meeting Management (CMM) interface for a meeting. The top navigation bar includes the Cisco logo, 'Cisco Meeting Management', and user information for 'LDAPShankar Administrator'. The meeting title is 'Trial'. The meeting controls bar includes icons for 'Add participants', 'Set layout for all', 'Mute all', 'Unmute all', 'Clear all importance', 'Recording' (highlighted with a black box), 'Streaming', 'Mute on entry', and 'End meeting'. Below the controls is a search bar and a filter menu with options: 'Activity', 'Important', 'Speaking', 'Status', 'Connected', and 'Disconnected'. The participants list shows 2 participants:

	Participant name	Join time	Leave time	Actions
<input type="checkbox"/>	shankar	02/14/2019 14:16		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	prijadarshini	02/14/2019 14:16		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

CSCvn81090:invitaton_template.txt is not picked in clustered CMS when branding files are hosted locally (R-Resolved /Sev-3/Global)

Issue-Description:

Mute/Unmute all in meeting controls is not highlighted in CMS WebRTC clients

Global

Environment Matrix:

CMS : 2.5 (RC1)

Steps to Reproduce:

- Create a folder name call_branding.zip with invitaton_template.txt file in the folder.
- Upload call_branding.zip to CMS using SFTP client.
- Connect SSH to the IP address of MMP.
- Restart the call Bridge.
- The new branding files should be picked after the restart.
- Login to the CMA in clustered deployment in any of the server, click on invite and copy invitation.
- The invitation_template.txt is not picked in clustered deployment where as it works fine in single site CMS deployment.

Actual Behavior:

invitation_template.txt is not applied in clustered CMS when branding files are hosted locally

Expected Behavior:

invitation_template.txt should be applied in clustered CMS when branding files are hosted locally



Cisco Webex Meetings

CSCvq61424: Unable to erase the annotated items in annotated screen during Webex Meeting (V-Verified /Sev3/Global)

Issue Description

Unable to erase the annotated items in annotated screen during Webex Meeting

Environment Matrix:

Cisco Webex Meet for Mac: 39.5.6.11

Cisco Webex Meet for Android: 39.5.1.23951198

Android Device Model: Sony Xperia (G8142)

Android OS version: 7.1.1

Mac OS version: Mojave 10.14.5

Pre-Requisites:

Install Webex Meeting application on Mac and Android.

Login with user1@cisco.com and user2@cisco.com in Mac and Android.

Initiate a Meeting from user 1 to user 2.

Steps to Reproduce:

- Once the meeting is all to set between user 1 and user 2.
- From user 2 in Android device, click (...) icon.
- Click Share Content.
- From User 1 in Mac device, Click Annotate icon.
- Select the pencil icon, select the required colour from colour palette and annotate the screen.
- Select the Eraser icon, and move the eraser over the annotated content.

Actual Behavior:

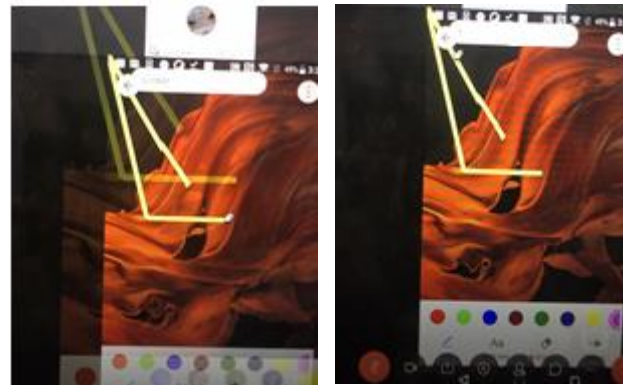
Unable to remove the annotated content using eraser icon.

Expected Behavior:

The user should be able to erase the annotated content.

Global

In EN Environment





Cisco Webex Room OS

CSCvq56124: Not able to receive email to save Whiteboard from Webex Board 55 in Japanese environment(R-Resolved /Sev-2/Regional)

Issue Description:

Not able to receive any email from Webex Board 55 to save Whiteboard in Japanese environment. But able to 'Email sent' notification in Webex Board 55

Global

Environment Details:

Webex Board 55 – RoomOS 2019-07-02 a37dc2ce640

Steps to Reproduce:

- Register Webex Board 55 to Webex Cloud
- Set the language in Japanese
- Start Whiteboarding from Webex Board 55
- Save Whiteboard to email from Webex Board 55
- Enter email Id and send the Whiteboard
- Check Whiteboard save to email in Japanese

Actual Behavior:

Not able to receive email to save Whiteboard from Webex Board 55 in Japanese environment

Expected Behavior:

Email should receive from Webex Board 55 to save Whiteboard in Japanese environment

CSCvq40460: Webex Board stuck in between contact card and outgoing call state when calling while having a wireless sharing (R-Resolved/Sev-2/Global)

Issue Description:

Called screen is hidden when dialed from Cisco Webex Board 55 after screen shared from Cisco Webex Teams for iOS

Environment Details:

Webex Board 55 – RoomOS 2019-06-29 81e20f9808a

Webex Room Kit Pro – RoomOS 2019-06-29 81e20f9808a

Webex Teams for iOS – 3.23(27384)

Steps to Reproduce:

- Register Webex Board 55 to Webex Cloud
- Login to Webex Teams for iOS using Webex user credentials
- Pair Webex Teams for iOS with Webex Board 55
- Share screen from Webex Teams for iOS to Webex Board 55
- Make a call from Webex Board 55 to Webex Room Kit Pro
- Check the screen from Webex Board 55

Actual Behavior:

Unable to view dialed screen from Webex Board 55

Expected Behavior:

Dialed screen should be able to view in Webex Board 55



