



日本市場向け

Cisco Collaboration System Release 12.1

システム リリース テスト結果サマリ

テスト結果サマリ

シスコシステムズ合同会社

2018年10月

コンポーネント一覧 (1)

カテゴリ	コンポーネント		バージョン
Controller	Cisco Unified Communications Manager Express	Version	12.1
		Locale	12.1
	Cisco TelePresence Video Communication Server	Version	X8.11
		Locale	vcs-lang-ja-jp_8.11_amd64.tlp
		Management Connector	8.9-1.0.321331
		Call Connector	8.8-1.0.5839
	Cisco TelePresence Video Communication Server(VCS Expressway	Version	X8.11
		Locale	vcs-lang-ja-jp_8.11_amd64.tlp
	Cisco Expressway - C	Version	X8.11
		Locale	vcs-lang-ja-jp_8.11_amd64.tlp
Cisco Expressway - E	Version	X8.11	
	Locale	vcs-lang-ja-jp_8.11_amd64.tlp	
Applications	Cisco WebEx Meetings Server	Version	32.12.5.2
	Cisco Jabber Guest	Version	11.1(0)

コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
End Points	Cisco IP Phone 7811/21/41/61		12-1-1MN-340
	Cisco IP Phone 8811/41/45/51/61/65		12-1-1MN-340
	Cisco Wireless IP Phone 8821		11-0-3-192
	Cisco Unified IP Phone 9951/71		9-4-2SR3
	Cisco ATA 190		1-2-2-003
	EX60 – Cisco TelePresence System EX60		TC7.3.13
	EX90 – Cisco TelePresence System EX90		TC7.3.13
	SX20 – Cisco TelePresence SX20 Quick Set		CE 9.4.0
	SX80 – Cisco TelePresence SX80 Codec		CE 9.4.0
	SX10 – Cisco TelePresence SX10 Quick Set		CE 9.4.0

コンポーネント一覧 (3)

カテゴリ	コンポーネント		バージョン
End Points	C90 – Cisco TelePresence System Integrator Package C90		TC7.3.13
	500-32 – Cisco TelePresence System 500 (32)		TX8.3.1
	MX200 G2 – Cisco TelePresence MX200 G2		CE 9.4.0
	MX300 G2 – Cisco TelePresence MX300 G2		CE 9.4.0
	DX70–Cisco TelePresence DX70		CE 9.4.0
	DX80–Cisco TelePresence DX80		CE 9.4.0
	Cisco Webex Room Kit		CE 9.4.0
	Cisco Webex Room Kit plus		CE 9.4.0
	IX5000 – Cisco TelePresence IX5000		8.2.1(4)
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.7.3.M1
	ISR 4451-X	IOS	16.7.1 / 16.8.1

コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
Communications Infrastructure	Cisco Unified Border Element for ISR	IOS	16.7.1 / 16.8.1
	Cisco 3750 PoE Switch		16.6.2
	vCenter Server		6.0,6.5
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite – TMS	Version	15.7
	MCU 4510 and 5310 – Cisco TelePresence MCU	Version	4.5 (1.97)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Conductor	Version	XC4.3.3
	Cisco TelePresence Server	Version	4.4(1.24)
	Cisco TelePresence Server 7010	Version	4.4(1.24)
	Cisco TelePresence Content Server	Version	7.2

コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン	
Wireless and Mobility	Wireless LAN Controller	Version	8.3.112.0	
	Wireless Access Point 1142	Version	15.3	
Messaging Applications	Cisco Jabber for Mac	Version	12.1.0.262561	
	Cisco Jabber for Windows	Version	12.1.0.262516	
	Cisco Jabber for iOS		Version	12.1.0.262561
		iPhone 6		Apple iOS 11.3 (15E216)
		iPhone 6s/7		Apple iOS 11.4 (15F79)
		iPad Pro/Air		Apple iOS 11.4 (15F79)
		Apple Watch		Apple iOS 11.4 (15F79)
	Cisco Jabber for Android		Version	12.1.0.262561
		Galaxy S6/S7		Android OS 7.0
		Xperia Z3		Android OS 7.1.3
Xperia Z3+			Android OS 6.0.1	

コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン
Messaging Applications	Cisco Jabber for Android	Nexus 5X	Android OS 8.1.0
		Nexus 6P	Android OS 8.1.0
		Sony Tab	Android OS 6.0.1
		Sony Watch	Android OS 6.0.1
		Nexus 5X	Android OS 8.1.0
	Cisco Webex Teams	Version for iPhone and iPad	2.26 (24680)
		Version for Android	2.0.4400
		Version for Mac	2.0.8218.0
		Version for Windows	2.0.8206.0
		Version for Web	2.368.0
		Version for Webex Room OS	Room OS 2018-04-13 bc05c3f6c7c
		Version for Webex Board 55	180119.04895.5

コンポーネント一覧 (7)

カテゴリ	コンポーネント		バージョン	
Messaging Applications	Cisco Meeting App(IOS)	Version	1.10.21	
	Cisco Meeting App (MacOS & Windows)	Version	1.10.24	
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.2(3d)	
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.2(3d)	
	Fabric Cluster	Cisco UCS 6140	2.2(3d)	
	ESXi Host	B-Series Server		ESXi 6.0 & 6.5
		C-Series Server		ESXi 6.0 & 6.5

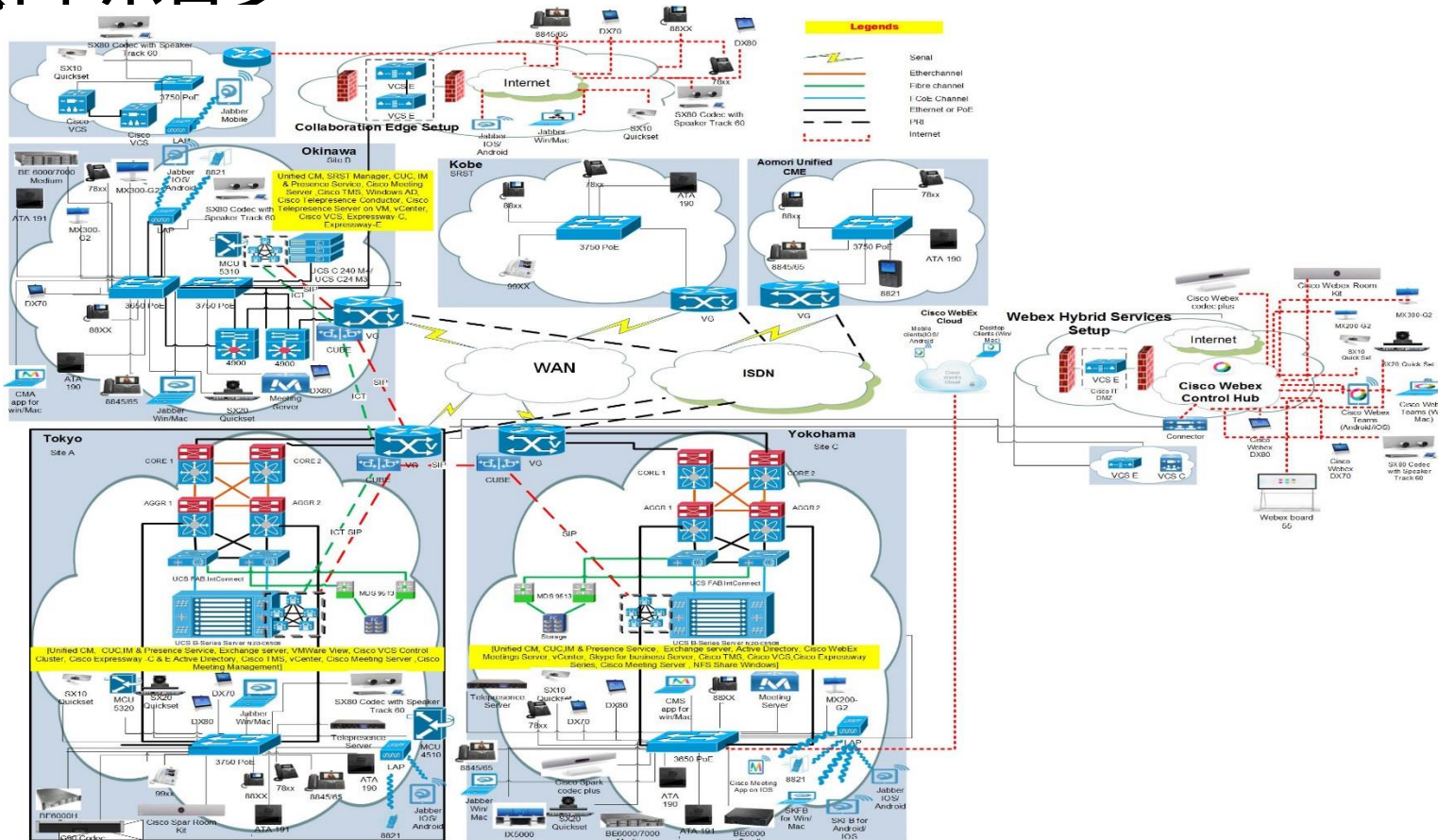
コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン
Client	Operating System	Windows 7-SP1	Windows 7-SP1 (Japanese)
		Windows 8/8.1	Windows 8/8.1 (Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.12.5
		Mac Book Pro	10.14
	Browser	IE	IE 11.1 (Supported Japanese language)
		Mozilla	Firefox 59.0.2, Firefox ESR 38.44 (Supported Japanese language)
		Chrome	Chrome 65.0.3325.181 (Supported Japanese language)
		Safari	11.0.2
		Microsoft Edge	40.15063.674.0
	WebRTC	Chrome	2.3.3
	Microsoft Skype for Business Client	Version	2016

コンポーネント一覧 (9)

カテゴリ	コンポーネント		バージョン
Server	Microsoft Windows Server		Windows Server 2012 R2 (Standard, Enterprise - Datacenter - Japanese)
			Windows Server 2016 R2 (Standard, Enterprise, Datacenter Enterprise - Japanese)
	Microsoft Skype for Business Server		2015
	Microsoft Exchange Server		2013, 2016

テストポロジ



テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 12.1 Solution Testing Components				
Cisco Unified Communications Manager Express	121	114	7	7
Cisco IP Phones (88xx/78xx)	60	60	0	0
Cisco Jabber for Windows	40	39	1	1
Cisco Jabber for Mac	37	36	1	1
Cisco Jabber for iPhone and iPad	28	28	0	0
Cisco Jabber for Android	36	37	1	1
Cisco Webex Teams	209	209	0	0
Cisco Webex Room OS	100	100	0	0
Cisco TelePresence Video Communication Server (VCS)	50	46	4	4
Cisco CE Software	112	112	0	0
Cisco TC Software	15	15	0	0
Total	808	796	14	14

テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 12.1 Solution Testing Components				
Cisco TelePresence Multipoint Control Unit	25	25	0	0
Cisco TelePresence Management Suite	20	20	0	0
Cisco TelePresence Conductor	20	20	0	0
Cisco TelePresence Server	15	15	0	0
Cisco Meeting Server	148	148	0	0
Total	228	228	0	0

Open Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Unified Communications Manager Express					
CSCvi70202	XML error when try to retrieve parked calls from "My Phone Apps" in JPN Environment	3	sip-phone	sip	N-New
CSCvj02218	Park resume is greyed out in 8821 registered in CME	3	sl-wireless-phones	sw-ui	N-New
Cisco Telepresence Video Communication Server					
CSCvi53457	Presentation content is not viewed in iOS paired with Room Kit Plus during Adhoc Conference	3	tc-software	gui-sharing	O-Opened
CSCvi91016	"Call Rate" String does not reflect under Japanese Environment in MX200 G2	3	tc-software	translation	O-Opened
CSCvj06239	Restarting the CE Endpoint with Do Not Disturb Mode, system getting to Normal mode after Restarting	3	tc-software	gui-setupdiag	O-Opened

Open Caveats(2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Webex Room OS					
CSCvi87266	No Spark meeting information under recents tab in Spark room devices	3	tc-software	Spark	O-Opened

Resolved Caveats (1)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Unified Communications Manager Express					
CSCvi00768	Directory "records" string is displaying with junk characters	3	sl-bigeasy-phones	sw-ui	R-Resolved
CSCvj04037	CME version not updated with IOS 16.8.1 image	3	all	cme-sip	R-Resolved
CSCvj04847	Call end softkey is not working in 8821 for Japanese locale	3	sl-wireless-phones	sw-ui	V-Verified
Cisco Jabber for Windows					
CSCvi57596	Text missing in Cisco Jabber for Windows while setting security label in jabber config file	3	jabber-windows	im-presence	V-Verified
Cisco Jabber for Mac					
CSCvh62918	Jabber crash when call is receiving in Cisco Jabber for Mac	3	jabber-mac	Other	V-Verified

Resolved Caveats (2)

DDTS ID	タイトル	Severity	製品	機能/ コンポーネント	ステータス
Cisco Jabber for Android					
CSCvi57833	Cisco Jabber for Android is crashing while initiating chat with new contact	3	umc-android	ui	V-Verified
Cisco Webex Room OS					
CSCvi97480	Volume is setting back to default value when it is set to 0 % under settings	3	tc-software	gui-setupdiag	R-Resolved
CSCvj08872	Composed sources are not displaying outside the call in SX20 Quick Set	3	tc-software	spark	R-Resolved



Open Caveats



Cisco Unified Communications Manager Express

CSCvi70202: : XML error when try to retrieve parked calls from "My Phone Apps" in JPN Environment (N-New/Sev3)

Issue-Description:

In 78xx / 88xx when try to retrieve parked calls from "My Phone Apps", throws XML error in Japanese Environment

Environment Matrix:

IOS version : 16.7.1

CME version : 12.1

Phone load : 12.5.1.MN-9

Steps to Reproduce:

Pre-Requisites:

Register 78xx / 88xx IP Phone in Unified CME

Procedure:

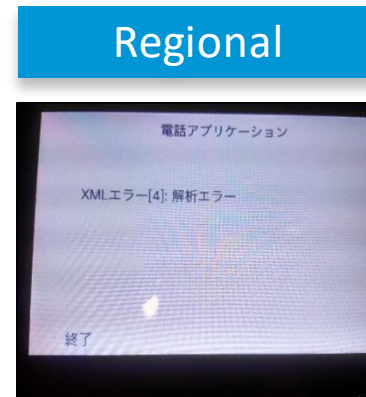
1. Make call from phone A to Phone B
2. Answer the call in Phone B
3. Press the park option in Phone A
4. Press the "My phone Apps" option in Phone C (88xx / 78xx)
5. Then select the Parked list option and press the same option to pick up the parked call in Phone C (88xx / 78xx)
6. If Phone C is an 88xx showing "XML" error. Whereas in 78xx parked list option is not press able.

Actual Behavior:

During call park , while pressing the parked list option in Japanese Environment , getting XML error in 88xx and unable to press the parked list option in 78xx

Expected Behavior:

Parked call should be retrieved using "My Phone apps" in 88xx and 78xx



CSCvj02218: Park resume is greyed out in 8821 registered in CME (N-New/Sev3)

Issue-Description:

Park resume is not working in Cisco Wireless IP Phone 8821 when try to resume the parked calls

Environment Matrix:

IOS version : 16.8.1

CME version : 12.2

Phone load : 11-0-3--192

Steps to Reproduce:

Pre-Requisites:

Register 78xx / 88xx IP Phone in Unified CME

Procedure:

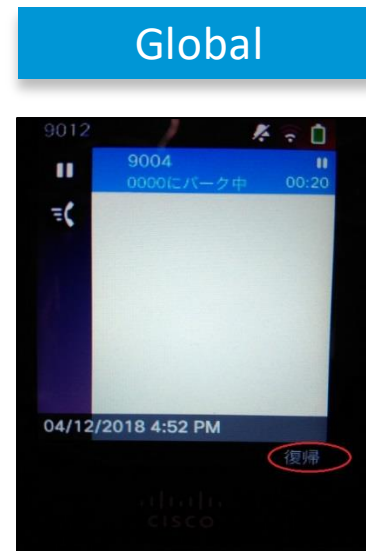
1. Register 8821 in Cisco Unified CME
2. Make call from 8821 to 78xx or 88xx directory numbers
3. Answer the call in 78xx or 88xx destination
4. Press the park option in 8821
5. Check the "Resume" option in 8821 after park
6. "Resume" option is greyed out and it is not pressable

Actual Behavior:

Not able to resume the parked call from 8821 where as other 88xx phone could resume the parked call

Expected Behavior:

Parked call should be resumed back by 8821





Cisco Telepresence Video Communication Server

CSCvi53457 : Presentation content is not viewed in iOS paired with Room Kit Plus during Adhoc Conference (Opened/Sev3)

Issue-Description:

During Adhoc Conference initiated by MX200 G2 among DX70 and iOS paired with Webex Room Kit Plus presentation content is not present in iOS device when presentation screen is shared from Windows paired with MX200 G2

Environment Details :

CUCM Software Version: 12.5.0.99831-7
Webex Room Kit Plus Version: ce 9.3.0 d468ce9a489 2018-03-14
MX200 G2 Version: ce 9.3.0 d468ce9a489 2018-03-14
DX70 Version: ce 9.3.0 d468ce9a489 2018-03-14
iOS SW Version: 11.2.6 (15D100)

Steps to Reproduce:

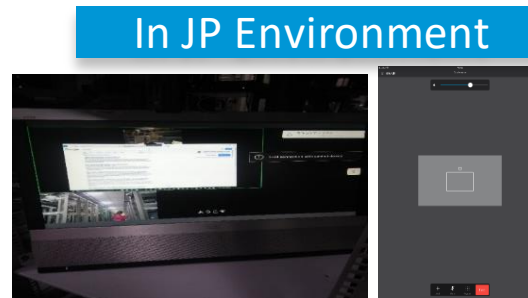
1. Register Webex Room Kit Plus, DX70 and MX200 G2 in Unified CM
2. Pair iOS device with Webex Room Kit Plus via Proximity
3. Pair Windows with MX200 G2 via Proximity. Map MCU 5310 in MX200 G2
4. MX200 G2 calls DX70
5. Add & Merge Webex Room Kit Plus from MX200 G2
6. Share the screen from Windows (MX200 G2)
7. Presentation content not visible in iOS Device

Expected result:

Presentation content is not available in iOS paired with Webex Room Kit Plus during Adhoc Conference among MX200 G2 and DX70

Actual result:

Presentation content has to be visible in iOS paired with Webex Room Kit Plus during Adhoc Conference among MX200 G2 and DX70



CSCvi91016: Call Rate String does not reflect under Japanese Environment in MX200 G2 (Opened/Sev3)

Issue-Description:

When entering a number from the Touch 10 of MX200 G2 and elaborating via Arrow Key, the Call Rate string is not present in Japanese Language

Environment Details :

CUCM Software Version :12.5.0.99831-7
MX200 G2 Version :ce9.3.0 7394032fb9c 2018-03-23

Steps to Reproduce:

1. Register MX200 G2 in Unified CM
2. Tap on "Call" Icon. Type in the number and press the arrow ">" to
3. see the call rate selection
4. Change the System language to Japanese
5. Check whether the Icon Strings are reflected to Japanese

Expected result:

"Call Rate" string is not reflected when setting the Language to Japanese

Actual result:

"Call Rate" string has to be reflected when changing the Language to Japanese



CSCvj06239 : Restarting the CE Endpoint with Do Not Disturb Mode, system getting to Normal mode after Restarting (Opened/Sev2)

Issue-Description:

Restarting the CE Endpoint with Do Not Disturb Mode, system getting to Normal mode after Restarting

Environment Details :

DX70 - CE 9.3.0 2018-03-23

Global

Steps to Reproduce:

1. Login to Web GUI of DX70
2. Keep the System in Do Not Disturb Mode using OSD of DX70
3. Go to Setting -> Restart
4. Check the Mode of System after Restarting

Expected result:

After System gets restarted, it should be in Do Not Disturb Mode

Actual result:

After Restarting system is in Normal Mode (Not in Do Not Disturb)



Cisco Webex Room OS

CSCvi87266: No Webex meeting information under recents tab in Webex Room Devices (Opened/Sev-3)

Issue - Description :

Information about Webex meeting (missed/received) is not available under recents tab of Webex Room devices, when the room devices are invited to Webex meeting by Webex Board 55

Environment Details :

Webex Room Devices : Room OS 2018-03-15 badff036592

Webex Board 55 : 180119.04895.5

Steps to Reproduce :

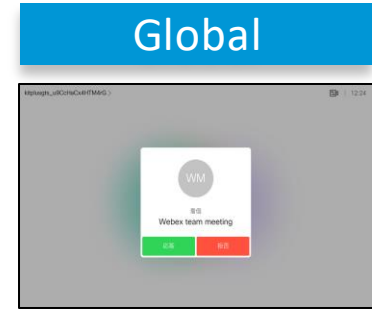
1. Register Room Kit, Kit Plus and Webex Board 55 to Webex Cloud
2. Make video call from Webex Room Kit Plus to Webex Board 55
3. Add Webex Room Kit from Webex Board 55
4. When receiving meeting invite in Webex Room Kit (displays incoming call from 'Webex team meeting'), end the call in Webex Room Kit Plus
5. Webex Room Kit displays 'Missed call' notification
6. Check the recents tab of Webex Room Kit for missed call info

Actual Behavior:

No Webex meeting info under recents tab of Webex room devices

Expected Behavior:

Webex Meeting info (both received and missed) should be displayed under recents tab of Webex Room Devices





Resolved Caveats



Cisco Unified Communications Manager Express

CSCvi00768 : Directory "records" string is displaying with junk characters(R- Resolved/Sev3)

Issue-Description:

Directory "records" string is displaying with junk characters in Cisco IP Phone 78xx / 88xx registered with Cisco Unified Communications Manager Express

Environment Matrix:

IOS version : 16.7.1

CME version : 12.1

Phone loader : 12.1.1.MN-287

Steps to Reproduce:

Pre-Requisites:

Register 78xx / 88xx IP Phone in Unified CME

Procedure:

1. In 78xx / 88xx press the directory button
2. Select and click the local directory option
3. It will ask for the first and last name. (Do not enter the details)
4. Click the "Send" option
5. It will display the records count details
6. Check the "Records" string
7. In 88xx "Records" string is displayed with junk characters
8. In 78xx "Records" option is not displayed an empty space is shown

Actual Behavior:

Directory "records" string is displayed with junk characters in 88xx Japanese Environment

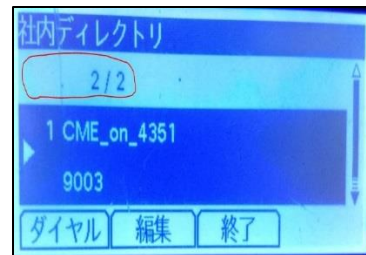
Expected Behavior:

Directory "records" string should localized to Japanese

88xx



78xx



CSCvj04037 : CME version is not updated with IOS 16.8.1 image (R- Resolved/Sev3)

Issue-Description:

Cisco Unified CME version is not updated with Cisco IOS 16.8.1 image in Cisco ISR 4K routers

Environment Matrix:

IOS version : 16.8.1

CME version : 12.2

Steps to Reproduce:

Pre-Requisites:

Upgrade Cisco ISR 4K routers with 16.8.1 IOS image

Procedure:

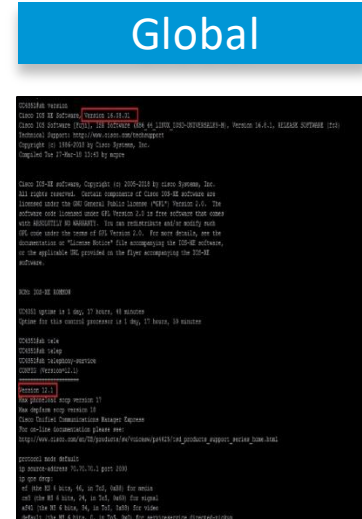
1. Enter into the CME telnet connection
2. Enter username and password
3. Enter the command “show version”
4. Check the CME version
5. CME version is not updated with 12.2 , only showing 12.1 version

Actual Behavior:

CME version is not updated with IOS 16.8.1 image in Cisco ISR 4K routers

Expected Behavior:

CME version should be updated after upgraded the Cisco ISR4K routers with ios image 16.8.1



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Global
CSCvj04037
Cisco Unified Communications Manager (CME) version is not updated with Cisco IOS 16.8.1 image in Cisco ISR 4K routers
CME version is 12.1
CME version is not updated with IOS 16.8.1 image in Cisco ISR 4K routers
CME version should be updated after upgraded the Cisco ISR4K routers with ios image 16.8.1
```

CSCvj04847: Call end soft key is not working in 8821 (V-Verified/Sev3)

Issue-Description:

Call end soft key is not worked in Cisco Wireless IP Phone 8821 in Japanese Environment

Environment Matrix:

IOS version : 16.7.1

Phone load : 11-0-3-192

Steps to Reproduce:

Pre-Requisites:

Register 8821 IP Phones in Cisco BE4K portal

Procedure:

1. Register 8821 phones in Cisco BE4000 portal
2. Make call from 8821 to other 88xx / 78xx
3. Answer the call in 88xx / 78xx
4. Press the End soft key in 8821
5. End soft key is greyed out
6. Not able to disconnect call via End soft key in 8821

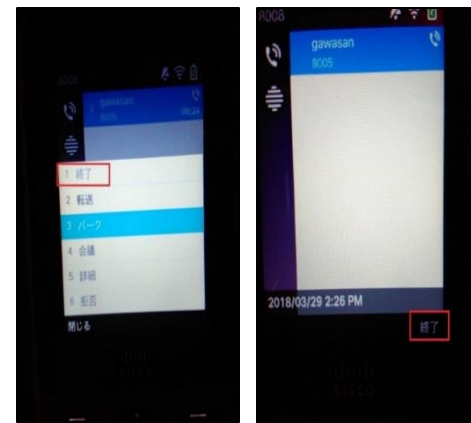
Actual Behavior:

End soft key is not working to disconnect calls from 8821 in Japanese Environment

Expected Behavior:

End soft key should work for disconnecting calls from 8821

Regional





Cisco Jabber for Windows

CSCvi57596:Text missing in Cisco Jabber for Windows while setting security label in jabber config file (V-Verified/Sev3)

Issue-Description:

Text missing in Cisco Jabber for Windows while setting security label in jabber config file

Environment Matrix:

CUCM Version: 12.5.0.98000-405

CUP Version : 12.5.0.98000-318

Jabber for Windows Version : 12.1.0.61379

Steps to Reproduce:

Procedure:

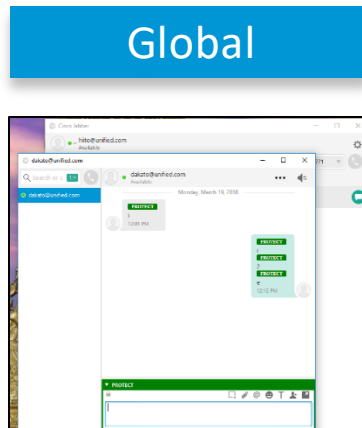
1. Set security label in Jabber config file
2. Make a chat from Jabber for Windows1 to Jabber for Windows2
3. Send "hi" message from Jabber for Windows1 to Jabber for Windows2
4. It was showing only "i" instead of "hi"

Actual Behavior:

Text is missing during chat, while setting security label in jabber config file in Cisco Jabber for Windows

Expected Behavior:

It should show all the text during chat, when security label is set to jabber config file in Cisco Jabber for Windows





Cisco Jabber for Mac

CSCvh62918: Jabber crash when call is receiving in Cisco Jabber for Mac (V-Verified/Sev3)

Issue-Description:

Jabber crash when call is receiving in Cisco Jabber for Mac

Environment Matrix:

CUCM Version: 12.5.0.98000-346

CUP Version: 12.5.0.98000-318

Jabber for Mac Version: 12.0.0.258274

Jabber for Mac OS version: 10.12.5

Steps to Reproduce:

1. Make a call from Jabber for Windows to Jabber for Mac
2. While receiving a call, Jabber for Mac was crashed

Note: Jabber crash is happening only in 10.12.5 Mac OS Version

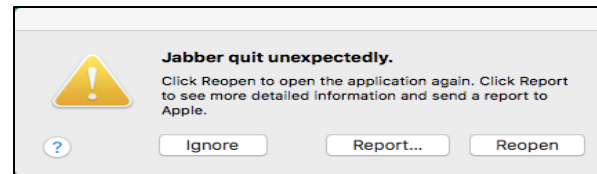
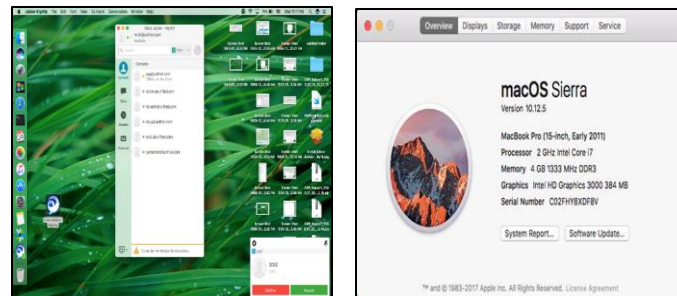
Actual Behavior:

While receiving a call Jabber for Mac was crashed

Expected Behavior:

Call has to be answered and in an active call

Global





Cisco Jabber for Android

CSCvf19113: Cisco Jabber for tablet (Android) crashed while attaching a file from the folder (V-Verified/Sev3)

Issue-Description:

Cisco Jabber application for tablet(Android) crashed while attaching a file from the folder

Environment Details:

Unified CM: 12.0.0.99834-4

IM and Presence Service: 12.0.0.99834-2

Jabber for Android: 11.9.0.254019

Steps to Reproduce:

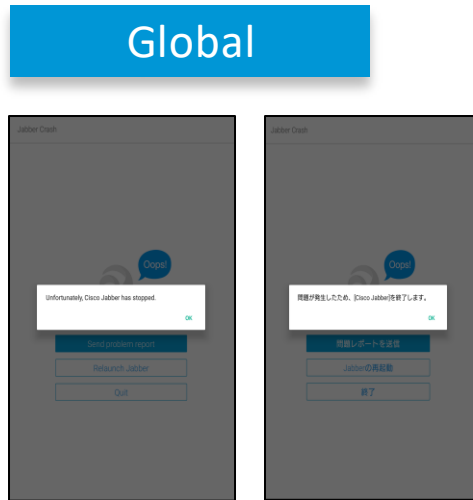
- 1.Login Cisco Jabber with the latest build in the android tablet device
- 2.Navigated to Gallery in the android tablet device and select the picture from the list
- 3.Long press on the picture and tab the share key
- 4.And select Cisco Jabber application to attach the picture in the attachment
- 5.Verify the Cisco Jabber behavior in the android tablet device

Actual Behavior:

Cisco Jabber for Android(tablet) app crashed while attaching a file from the folder

Expected Behavior:

Cisco Jabber for Android app should support to share the file from the folder





Cisco Webex Room OS

CSCvi97480:Volume is setting back to default value when it is set to 0 % under settings (Resolved/Sev-2)

Issue - Description :

In Webex Room devices, volume is setting back to default value when volume is set to 0% under Ringtone and volume settings outside call, but still displays 0% under ringtone and volume tab

Environment Details :

Webex Room devices : Room OS 2018-03-15 badff036592

Steps to Reproduce :

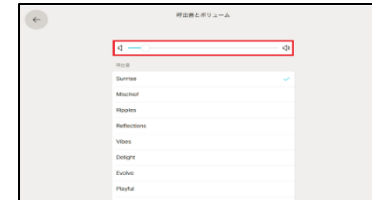
1. Register DX80 to Webex Cloud
2. Go to Ringtone and volume settings page
3. Set Ringtone Volume to 0%
4. Go back to settings page
5. Check the volume percentage under ringtone and volume tab

Actual Behavior:

Volume is setting back to default value when it is set to 0 % under settings

Expected Behavior:

Volume should be 0% when it is set to 0 % under settings



CSCvj08872: Composed sources are not displaying outside the call in SX20 Quick Set (Resolved/Sev-3)

Issue - Description:

In SX20 Quick Set registered to Webex Cloud, Composed sources are not displaying under minimized self view after enabling the source composition command with two/three/four number of sources via xAPI command

Environment Details:

SX20 Quick Set – Room OS 2018-03-15 badff036592

Steps to Reproduce:

1. Register SX20 Quick Set to Webex Cloud
2. Open web UI of SX20 Quick Set
3. Go to Developer API
4. Enter "xCommand Video Input SetMainVideoSource ConnectorId: 1 ConnectorId: 1" in configuration and execute
5. Click on Self view and check composed images from the OSD

Actual Behavior:

Composed sources are not working outside the call in SX20 Quick Set

Expected Behavior:

Composed sources should be displayed outside the call in SX20 Quick Set

