# Test Results for Cisco Collaboration Systems Release 12.0 for Japan

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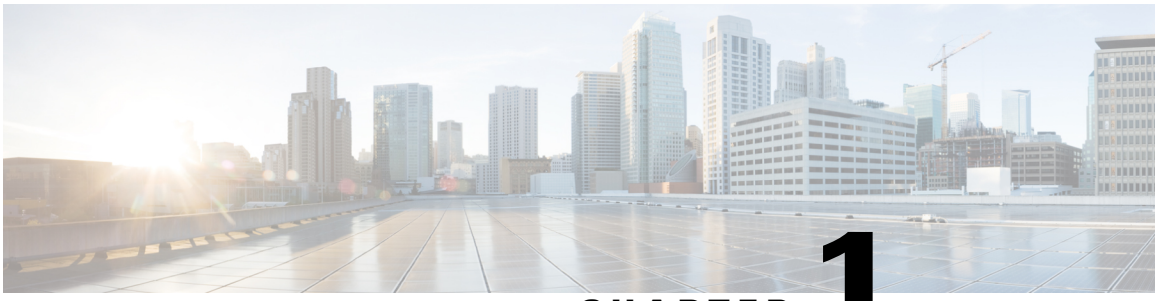


CHAPTER 1

# Cisco Collaboration Systems Release Test



## Cisco Collaboration Systems Release Test

Cisco Collaboration Systems Release test is an integral part of the Enterprise Voice Solution Management which includes key components such as Cisco Spark, Cisco WebEx and Cisco Meeting server. It is a program that validates and tests specified system-level solution for the various products and platforms in the Cisco Collaboration System.

Cisco Collaboration Systems Release, the systems integration layer, ensures that the Collaboration Systems Release components are delivered across the various engineering teams, when combined, improves the software quality. This is achieved by testing the different components.

The requirements for Cisco Collaboration Systems Release is derived based on the following:

- Popular customer scenarios
- Customer demands for upgrade
- Inputs from various Business Units, fields and Cisco Services

The test bed architecture is built based on the Solution Reference Network Design (SRND), cross-section of product deployment models etc. The different types of testing carried out as a part of Cisco Collaboration Systems Release are:

- Interoperability/Compatibility
- Functionality
- Availability/Reliability/Stability
- Performance/Scalability/Capacity
- Usability/Serviceability
- Special focus area - CAP (Customer Assurance Program)/Technical Assistance Center (TAC)

- Security

# Cisco Collaboration Systems Release Test for Japan

Cisco Collaboration Systems Release test for Japan includes key components such as Cisco Spark, Cisco WebEx, Cisco Meeting server, which is in turn an add-on testing at the solution level, where the requirements gathered are specific to Japanese usage and market. The requirements are derived based on the following:

- Customer found defects in selected Collaboration products
- High priority cases that are covered by the Cisco Collaboration Systems Release test team
- Inputs from SE's and TAC team of Cisco Japan

The test execution is carried out on selected Collaboration products, which affects the Japanese segment and that are prioritized by SE's of the Cisco Japan team. Japanese specific equivalents such as Japanese locale and JPNP for Numbering Plan are implemented.

The objective of Cisco Collaboration Systems Release for Japan is to run a sub-set of system testing that is not covered by Cisco Collaboration Systems Release Test and implement equivalents with Japanese environment such as Japanese OS, localized application, selected Cisco Compatible Products and third party equipment.

In this Cisco Collaboration Systems Release for Japan, the following components are tested.

- Cisco Unified Communications Manager
- Cisco TelePresence Video Communication Server
- Cisco TelePresence Video Communication Server Expressway
- Cisco Unified Communications Manager IM and Presence Service
- Cisco Unity Connection
- Cisco Unified Communications Manager Express
- Cisco Unified Survivable Remote Site Telephony
- Cisco IP Phone
- Cisco Wireless IP Phone 8821
- Cisco Jabber for iPhone and iPad
- Cisco Jabber for Android
- Cisco Jabber for Windows
- Cisco Jabber for Mac
- Cisco Meeting Server
- Cisco TelePresence Multipoint Control Unit
- Cisco TelePresence Management Suite
- Cisco TelePresence Conductor
- Cisco TelePresence Server
- Cisco TelePresence Content Server

- Cisco Jabber Guest
- Cisco Spark
- Cisco Spark Room OS
- Cisco WebEx Meetings Server
- Cisco Expressway
- Cisco TelePresence Endpoints
- Cisco Fastlane
- Cisco Mobile and Remote Access
- Cisco Prime Collaboration

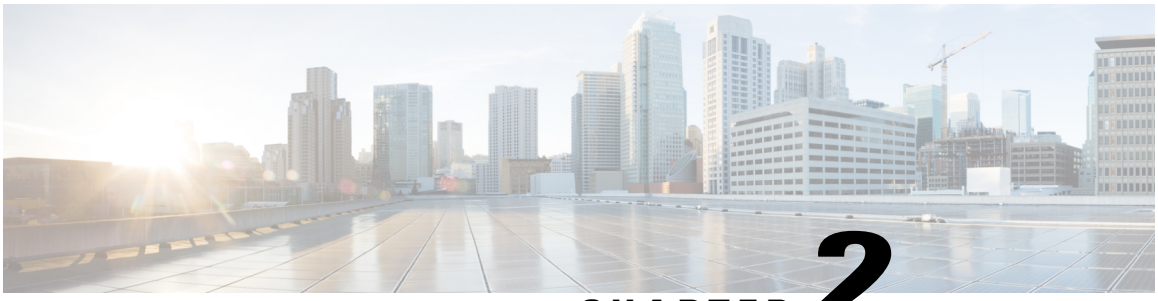
# Acronyms

| Acronym | Description |
|---|---|
| AD | Active Directory |
| AMWI | Audible Message Waiting Indicator |
| APIC-EM | Cisco Application Policy Infrastructure Controller Enterprise Module |
| ASCII | American Standard Code for Information Interchange |
| ATA | Analog Telephone Adapter |
| BAT | Bulk Administration Tool |
| BE | Business Edition |
| BLF | Busy Lamp Field |
| CDI | Cisco Directory Integration |
| CE | Collaboration Edge |
| CFA | Call Forward All |
| CFB | Call Forward Busy |
| CFNA | Call Forward No Answer |
| CJA | Cisco Jabber for Android |
| CJI | Cisco Jabber for iPhone |
| CJM | Cisco Jabber for Mac |
| CJIPad | Cisco Jabber for iPad |
| CJW | Cisco Jabber for Windows |
| CLI | Command Line Interface |

| Acronym | Description |
|---|---|
| CMC | Client Matter Code |
| CMR | Call Management Record |
| CMS | Cisco Meeting Server |
| COP | Cisco Options Package |
| CPC | Cisco Prime Collaboration |
| CSF | Client Services Framework |
| CSRF | Cross-Site Request Forgery |
| CUC | Cisco Unity Connection |
| CWD | Cisco Web Dialer |
| DCP | Directed Call Park |
| DN | Directory Number |
| DNA | Dialed Number Analyzer |
| DND | Do Not Disturb |
| E911 | Enhanced 911 |
| ECDSA | Elliptical Curve Digital Signature Algorithm |
| ELIN | Emergency Location Identification Number |
| ELM | Enterprise License Manager |
| ELM | Enhanced Line Mode |
| EM | Extension Mobility |
| EMCC | Extension Mobility Cross Cluster |
| FAC | Forced Authorization Code |
| FIPS | Federal Information Processing Standards |
| FQDN | Fully Qualified Domain Name |
| FTE | First Time Experience |
| HCS | Hosted Collaboration Solution |
| HTTP | Hypertext Transfer Protocol |
| ICT | Inter Cluster Trunk |
| IdP | Identity Provider |
| ILS | Intercluster Lookup Service |
| IM | Instant Messaging |
| IOS | Internetwork Operating System |

| Acronym | Description |
|---|---|
| IVR | Interactive Voice Response |
| LDAP | Lightweight Directory Access Protocol |
| MARI | Media Adaptation and Resilience Implementation |
| MCU | Multipoint Control Unit |
| MDM | Multi Device Messaging |
| MDX | MultiDimensional eXpressions |
| MFT | Managed File Transfer |
| MGCP | Media Gateway Control Protocol |
| MLPP | Multilevel Precedence and Preemption |
| MOH | Music On Hold |
| MRA | Mobile and Remote Access |
| MWI | Message Waiting Indicator |
| NICE | Network Interface and Configuration Engine |
| NTLMv2 | New Technology LAN Manager version 2 |
| OBTP | One Button To Push |
| OM | Operations Manager |
| OSD | On Screen Display |
| P2P | Peer-to-Peer |
| PAK | Product Authorization Key |
| PIP | Picture in Picture |
| PMP | Personal Multiparty |
| Provisioning - NBI | Provisioning Northbound Interface |
| PRT | Problem Reporting Tool |
| QRT | Quality Report Tool |
| RDP | Remote Desktop Protocol |
| RTCP | Real Time Control Protocol |
| RTMT | Real Time Monitoring Tool |
| RTP | Realtime Transport Protocol |
| SAML | Security Assertion Markup Language |
| SCCP | Skinny Client Control Protocol |
| SFTP | Secure File Transfer Protocol |

| Acronym | Description |
|---|---|
| SIP | Session Initiation Protocol |
| SMB | Small and Midsize Business |
| SMP | Shared Multiparty |
| SNMP | Simple Network Management Protocol |
| SSL | Smart Software Licensing |
| SSO | Single Sign On |
| TAC | Technical Assistant Center |
| TLS | Transport Layer Security |
| TMS | TelePresence Management Suite |
| TMSPE | TelePresence Management Suite Provisioning Extension |
| TRP | Trust Relay Point |
| Unified CM | Cisco Unified Communications Manager |
| Unified CME | Cisco Unified Communications Manager Express |
| Unified SRST | Cisco Unified Survivable Remote Site Telephony |
| URI | Uniform Resource Identifier |
| URL | Uniform Resource Locator |
| UTC | Coordinated Universal Time |
| VCS | Cisco TelePresence Video Communication Server |
| VCS-E | Cisco TelePresence Video Communication Server Expressway |
| VCS-C | Cisco TelePresence Video Communication Server Control |
| VMO | View Mail for Outlook |
| VoIP | Voice over IP |
| VPIM | Voice Profile for Instant Messaging |
| VSAA | Video SLA Assessment Agent |
| VTS | TelePresence Server on VM |
| WAV | Waveform Audio File Format |
| xAPI | Extensive Application Programming Interface |
| XML | Extensible Markup Language |
| XMPP | Extensible Messaging and Presence Protocol |



CHAPTER 2

# Test Topology and Environment Matrix

# Test Topology

*Figure 1: Topology in Use*

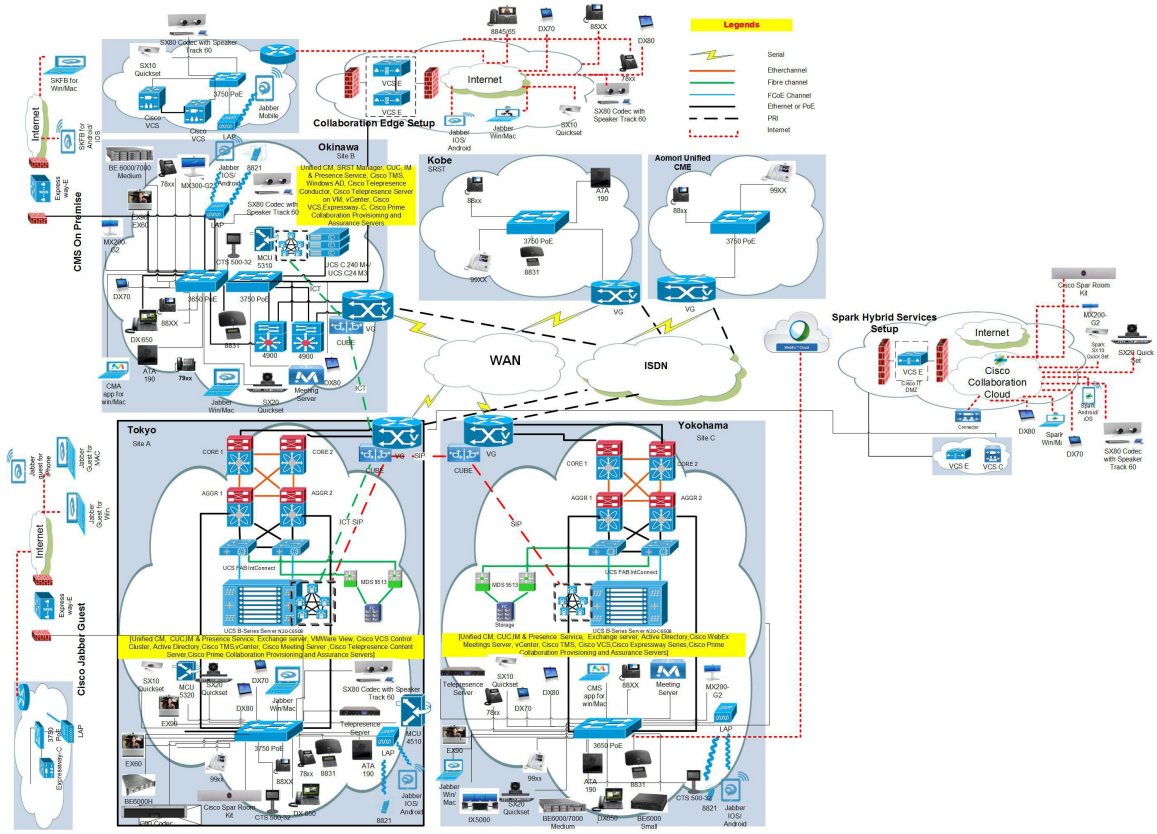
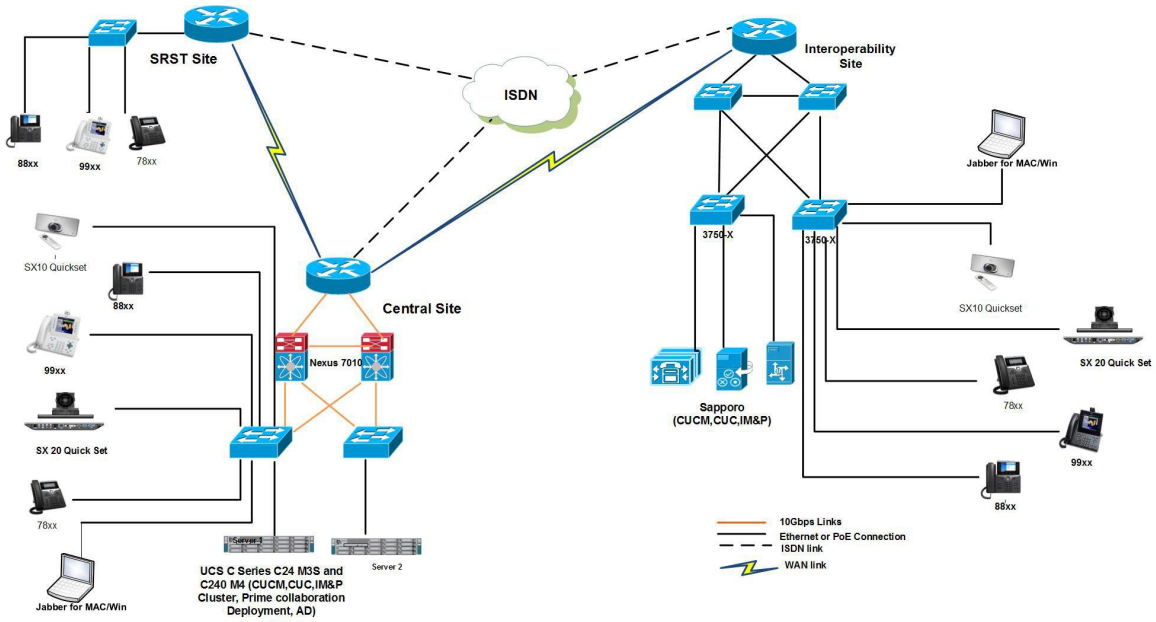



*Figure 2: Upgrade Topology in Use*




# Environment Matrix

| Applications | Component | | Version |
|---|---|---|---|
| Call Control | Cisco Unified Communications Manager | Version | 12.0.0.99834-5 |
| | | Locale | 12.0.2.9902-247 |
| | | Dial Plan | 3-1-9.JP |
| | Cisco Unified Survivable Remote Site Telephony | Version | 12.0 |
| | | Locale | 12.0.2.9902-247 |
| | Cisco Unified Communications Manager Express | Version | 12.0 |
| | | Locale | CME-locale-ja_JP-Japanese-11.7.11.7.tar |
| | Cisco TelePresence Video Communication Server Expressway | Version | X8.10 |
| | | Locale | vcs-lang-ja-jp_8.5-1_amd64.tlp |
| | Cisco Telepresence Video Communication Server | Version | X8.10 |
| | | Locale | vcs-lang-ja-jp_8.5-1_amd64.tlp |
| | | Management Connector | 8.8-1.0.321279 |
| | | Calendar Connector | 8.8-1.0.3855 |
| | | Call Connector | 8.8-1.0.4467 |

| Applications | Component | | Version |
|---|---|---|---|
| Applications | Cisco Unified Communications Manager IM and Presence Service | Version | 12.0.0.99834-2 |
| | | Locale | 12.0.0.9901-5 |
| | Cisco Meeting Server | Version | 2.2.5 |
| | Cisco WebEx Meetings Server | Version | 31.5.4.6 |
| | Cisco Jabber Guest | Version | 11.0(2) |
| Voice Mail and Unified Messaging | Cisco Unity Connection | Version | 12.0.0.99837-1 |
| | | Locale | 12.0.0.1-151 |
| Network Management | Cisco Prime Collaboration Provisioning | Version | 12.2.659 |
| | Cisco Prime Collaboration Assurance & Analytics | Version | 11.6.0.72831 |
| Upgrade | Cisco C-series Server | UCSC-C240-M3S | 2.0(9c) |
| | Hypervisor | ESXi host on blade server | ESXi 6.0 |
| | Voice Gateway 2951 | IOS | 15.6(2)T |
| | Voice Gateway 2921 | | |
| | Access Switch | Cisco 3750 | 15.0.2-SE 5 |
| | Cisco Prime Collaboration Deployment (PCD) | Version | 12.0.0.99833-2 |

| Applications | Component | | Version |
|---|---|---|---|
| End Point | Cisco IP Phone 7811/21/41/61 | Release Load | 12-0-1MN-505 |
| | Cisco IP Phone 7811/21/41/61 | Dev Load | 12-0-1MN-513dev |
| | Cisco IP Phone 8811/41/45/51/61/65 | Release Load | 12-0-1MN-505 |
| | Cisco IP Phone 8811/41/45/51/61/65 | Dev Load | 12-0-1MN-513dev |
| | Cisco Wireless IP Phone 8821 | | 11-0-3SR3-3 |
| | Cisco Unified IP Phone 9951/71 | | 9-4-2SR3 |
| | Cisco ATA 190 | | 1-2-2-003 |
| | EX60 - Cisco TelePresence System EX60 | | TC7.3.9 |
| | EX90 - Cisco TelePresence System EX90 | | TC7.3.9 |
| | SX20 - Cisco TelePresence SX20 Quick Set | | CE 9.1.3 |
| | SX80 - Cisco TelePresence SX80 Codec | | CE 9.1.3 |
| | SX10 - Cisco TelePresence SX10 Quick Set | | CE 9.1.3 |
| | C90 - Cisco TelePresence System Integrator Package C90 | | TC7.3.9 |
| | 500-32 - Cisco Tele Presence System 500 (32) | | TX6.1.13(6) |
| | MX200 G2 - Cisco TelePresence MX200 G2 | | CE 9.1.3 |
| | MX300 G2 - Cisco TelePresence MX300 G2 | | CE 9.1.3 |
| | Cisco DX650 | | 10.2.5 |
| | DX70-Cisco TelePresence DX70 | | CE 9.1.3 |
| | DX80-Cisco TelePresence DX80 | | CE 9.1.3 |
| | Cisco Spark Room Kit | | CE 9.1.3 |

| Applications | Component | | Version |
|---|---|---|---|
| | IX5000 - Cisco TelePresence IX5000 | | 8.2.1(4) |
| Communications Infrastructure | ISR Gateways (3945e/3925e/3945/2921) | IOS | 15.6.2T |
| | ISR 4451-X | IOS | 16.7 |
| | Cisco Unified Border Element for ISR | | 15.6.2 T |
| | Cisco 3750 PoE Switch | | 15.0.2-SE 5 |
| | vCenter Server | | ESXi 6.0 |
| | MDS Switch | M9500 | 5.2(2 a) |
| Telepresence | Cisco Telepresence Management Suite-TMS | Version | 15.5 |
| | MCU 4510 and 5310 - Cisco Telepresence MCU | Version | 4.5(1.89) |
| | | Locale | MCU_4-3_UI_and_audio_JPN.package |
| | Cisco Telepresence Conductor | Version | XC4.3.2 |
| | Cisco Telepresence Server | Version | 4.4(1.16) |
| | Cisco Telepresence Server 7010 | Version | 4.4(1.16) |
| | Cisco TelePresence Content Server | Version | 7.2 |
| Wireless and Mobility | Wireless LAN Controller | Version | 8.3.112.0 |
| | Wireless Access Point 1142 | Version | 15.3 |

| Applications | Component | | Version |
|---|---|---|---|
| Messaging Applications | Cisco Jabber for Mac | Version | 11.9.0.254208 |
| | Cisco Jabber for Windows | Version | 11.9.0.54177 |
| | Cisco Jabber for iOS | Version | 11.9.0.254161 - 64-bit (iPhone 5,6,6S) |
| | | | 11.9.0.254161 - 32 bit (iPad) |
| | | iPhone5 | Apple iOS 10.3.3 (14G60) |
| | | iPhone6 | Apple iOS 10.3.3 (14G60) |
| | | iPhone6S | Apple iOS 10.3.3 (14G60) |
| | | iPhone 7 | Apple iOS 10.3.3 (14G60) |
| | | iPad 4th Gen | Apple iOS 10.3.3 (14G60) |
| | | iPad Pro | Apple iOS 10.3.3 (14G60) |
| | | iPad Air | Apple iOS 10.3.3 (14G60) |
| | | Apple Watch | Apple iOS 3.0 (14S326) |
| | Cisco Jabber for Android | Version | 11.9.0.254143 |
| | | Galaxy S4 | Android OS 6.0.1 |
| | | Galaxy S6 | Android OS 6.0.1 |
| | | Galaxy S7 | Android OS 6.0.1 |
| | | Xperia Z1 | Android OS 7.1.2 |
| | | Xperia Z3 | Android OS 7.1.2 |
| | | Xperia Z3+ | Android OS 6.0.1 |
| | | Nexus 5X | Android OS 7.1.1 |
| | | Nexus 6P | Android OS 7.1.1 |
| | | Sony Tab | Android OS 6.0.1 |
| | | Sony Watch | Android OS 6.0.1 |
| | Cisco Spark | Version for iPhone and iPad | 2.9 (20229) |
| | | Version for Android | 2.0.3886 |
| | | Version for Mac | 2.0.5999.0 |
| | | Version for Windows | 2.0.5999.0 |
| | | Version for Web | 7766 |

| Applications | Component | | Version |
|---|---|---|---|
| | | Version for Spark Room OS | Room OS 2017-07-17 1f0fa89 |
| | Cisco Meeting App | Version | 1.9.19 |
| UCS | Fabric Interconnect PRIMARY | Cisco UCS 6140 | 2.2(3d) |
| | Fabric Interconnect SUBORDINATE | Cisco UCS 6140 | 2.2(3d) |
| | Fabric Cluster | Cisco UCS 6140 | 2.2(3d) |
| | ESXi Host | B-Series Server | ESXi 6.0 |
| | | C-Series Server | ESXi 6.0 |
| Client | Operating System | Windows 7-SP1 | Windows 7-SP1 (Japanese) |
| | | Windows 8/8.1 | Windows 8/8.1 (Japanese) |
| | | Windows 10 | Windows 10 (Japanese) |
| | | Mac Book Air | 10.12.5 |
| | | Mac Book Pro | 10.12.5 |
| | Browser | IE | IE 10,11 (Supported Japanese language) |
| | | Mozilla | Firefox 54.0.1, Firefox ESR 38,44 (Supported Japanese language) |
| | | Chrome | Chrome 59.0.3071.115 (Supported Japanese language) |
| | | Safari | 10.1.2 |
| | | Microsoft Edge | 38.14393.1066.0 |
| | WebRTC | Chrome | 2.2 |
| | Microsoft Skype for Business Client | Version | 2016 |
| Server | Microsoft Windows Server | | Windows Server 2008 R2 (Standard, Enterprise - Datacenter - Japanese) |
| | | | Windows Server 2012 R2 (Standard, Enterprise, Datacenter Enterprise - Japanese) |
| | Microsoft Skype for Business Server | | 2015 |
| | Microsoft Exchange Server | | 2013, 2016 |

# Open Caveats

| Defect ID | Title |
|---|---|
| **Cisco Wireless IP Phone 8821** | |
| CSCvd87395 | 8821 freezes for a while after Reset Network Settings |
| **Cisco TelePresence Video Communication Server** | |
| CSCvd40750 | Manual closing of Stop Presentation screen not available after clicking share screen in DX70 |
| CSCvd33901 | Recents tab of DX80 displays "already in call" when trying to transfer the call back to DX70 |
| CSCvd44882 | Wireless sharing from DX70 during video call with MX200 G2 is not working |
| CSCvf34140 | Favorite contact call rate gets mismatch in MX200-G2, when we make a call |
| **Cisco Meeting Server** | |
| CSCvd50916 | Remote address in CMS web UI displays some junk Character when Japanese id given to H323 endpoint |

# Resolved Caveats

| Defect ID | Title |
|---|---|
| **Cisco Unified Communications Manager** | |
| CSCvd90947 | Edit my phones option under Self care portal is not functional in IE 11.0 |
| **Cisco Wireless IP Phone 8821** | |
| CSCve07452 | 8821 IP Phone is not resetting properly after login into Extension mobility |
| CSCve16744 | On logging out from EM account call forward off notification is displaying for the primary user |
| **Cisco Jabber for Windows** | |
| CSCvf21574 | Selfcare portal tab is missing under options in Jabber for Windows |
| **Cisco Jabber for Mac** | |
| CSCve87273 | Connection status details for soft phone server is not displaying in Japanese |
| **Cisco Jabber for Android** | |
| CSCvf19113 | Cisco Jabber for tablet (Android) crashed while attaching a file from the folder |
| **Cisco TelePresence Video Communication Server** | |

| | |
|---|---|
| CSCvf01944 | Disconnect the second call from Bluetooth Headset resulted in disconnection of both calls in DX80 |
| CSCve09471 | Presentation sharing icon displays in DX80 during audio call |
| **Cisco Prime Collaboration Provisioning** | |
| CSCvd57203 | User unable to save service template assignment in user role (Executive) in Japanese Locale |
| **Cisco Spark Room OS** | |
| CSCvf39229 | Touch displays 'Spark Meeting' after guest participant disconnects from the meeting |

# What's New?

**Cisco Unified Communications Manager Express on Cisco ISR 4K:**

Cisco Unified Communications Manager Express (Unified CME) is supported on ISR 4K platforms.

Cisco Unified Communications Manager Express (Unified CME) provides call processing to Cisco Unified IP Phones for distributed enterprise branch-office environments and retail deployments. Even branch offices within the same enterprise can have different needs and requirements when it comes to unified communications. Cisco Unified Communications Manager Express delivers on this need by providing localized call control, mobility, and conferencing alongside data applications on Cisco Integrated Services Router 4000 (ISRs).

Because the solution is Cisco IOS Software-based, Cisco Unified Communications Manager Express is easy to configure and can be tailored to individual site needs. It is feature-rich and can be combined with Cisco Unity Express and other services on the Cisco ISR 4K to provide an all-in-one branch-office solution that saves valuable real estate space. Cisco Unified Communications Manager Express is ideal if you are looking for an integrated, reliable, feature-rich unified communications system for up to 450 users.

**Cisco Spark Room Kit:**

Cisco Spark Room Kit delivers the unmatched video and audio experience customers have come to expect from Cisco. In addition, new capabilities enable even smarter meetings, smarter presentation capabilities, and smarter room and device integrations - further removing the barriers to usage and deployment of video in small to medium-sized rooms.

The Room Kit – which includes camera, codec, speakers, and microphones integrated in a single device – is ideal for rooms that seat up to seven people. It offers sophisticated camera technologies that bring speaker-tracking capabilities to smaller rooms. The product is rich in functionality and experience but is priced and designed to be easily scalable to all of your small conference rooms and spaces – whether registered on the premises or to Cisco Spark through the Cisco Collaboration Cloud.

### Test Coverage:

| Components | New Features |
|---|---|
| Cisco Unified Communications Manager | Smart Software Licensing |
| | Single SAML IdP Connection/Agreement per Cluster |
| | SAML based Single Sign-On(SSO) for RTMT |

| | |
|---|---|
| Cisco Unified Communications Manager Express | Support for Cisco IP Phones 8821, 8845, 8865 |
| Cisco Unity Connection | Support for LDAP v3 Director |
| Cisco Unified Communication Manager IM & Presence Service | Log Compression XCP |
| | Increase swapsize in IM&P |
| | TLS Support for IM/P Syslog Con |
| | Cleanup Stale Roster Entry CLI |
| Cisco Jabber for iOS | OAuth Support for Jabber Users |
| | Siri Kit |
| | UI Enhancements - CallKit integration on iOS 10 |
| | Keep-alive entitlement for iOS 10 |
| | Cisco Media Assure Support |
| | Device PIN or finger print enforcement |
| | Voicemail Forwarding |
| Cisco Jabber for Android | OAuth Support for Jabber Users |
| | Telephony and Voicemail capability change |
| | Local Calendar Integration |
| | Voicemail forwarding |
| Cisco Jabber for Windows | OAuth Support for Jabber Users |
| | Fast Sign-in for Jabber |
| | Cisco Jabber and Spark Interop |
| | Implement dynamic update for config keys--Reset |
| | Implement dynamic update for config keys--Sign-out |
| Cisco Jabber for Mac | OAuth Support for Jabber Users |
| | Voicemail Forwarding |
| | Cisco Media Assure Support |
| | E911 : EndUser Prompt at Login |
| | UI Enhancements: Provide UI input to LDAP Credentials |
| | Update user notifications for credentials modifications |
| Cisco TelePresence Video Communication Server | Shared Line and Multiple line support for MRA Endpoints |
| | Mobile Remote Access |

| | |
|---|---|
| CE Endpoints | Bluetooth headset support for DX Series |
| | Improved In-room control editor |
| | Local contacts renamed to favorites in web interface |
| | Call Forward on Touch 10 |
| | Dual Screen experience |
| | Cisco Spark Room Kit |
| | New wakeup experience |
| Cisco TelePresence Management Suite | Support for Cisco Spark Room Kit |
| | Support for .COP files |
| Cisco Meeting Server | Ad hoc and rendezvous conferencing |
| | Layout and screen changes to improve user experience |
| | Diagnostic tools to help Cisco Support troubleshoot issues |
| | Additional API objects and parameters to support these new features |
| | The capability to determine whether to display security icons on endpoints |
| | Enhanced support for dual screen endpoints |
| | Load balancing of outbound SIP calls |
| | Support for setting the maximum quality levels for main video and content |
| | Improved DTMF comma handling |
| Cisco Spark | Activity menu for spaces |
| | Do Not Disturb |
| | User flow for creating a space or contacting a person |
| Cisco Spark Room OS | Bluetooth Headset Support for DX Series |
| | New wakeup experience |
| | Wi-Fi on DX |
| | In-Room Control & External Video Switch |
| Cisco WebEx Meetings Server | Personal Room Security Enhancements |
| | Alert in Full-Screen View about People in Personal Room Lobby |
| | Improved Meeting Join Experience |

| | |
|---|---|
| Cisco Prime Collaboration Provisioning | Troubleshooting Account and Troubleshooting UI |
| | Phone Button Template in Service Templates |
| | Provisioning of Directory URIs |
| | Enable Attendant Console Standard through Batch |
| | Provisioning of Cisco Expressway Devices |
| | Batch Provisioning of Auto Attendant |
| | Restriction Table Configuration |
| | Transfer Rule Configuration |
| | Batch Provisioning Support for Port Group |
| | Read-only Access and Security Changes |
| | Detach a UDP Line from UDP |
| | Automate device name creation using keywords |
| | Fully support Day 1 objects (remaining P1 items from Citi) |
| | Support upgrade from 12.1 to 12.2 |
| | Serviceability UI: Restore Database |
| | Enhance Unity Connection to support High Availability |

**Note** The above given test coverage having new features of all the components are tested in Japanese regional specific environment.

CHAPTER 3

# Test Results Summary

# Cisco Unified Communications Manager

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ120SPHICUCMG001 | Log-in allows automatically when user launches the "Cisco Unified CM Administration" web application in IE browser | Verify whether "Cisco Unified CM Administration" web application in Internet Explorer browser should log in without prompting any user credential | NA | Passed | |
| UCJ120SPHICUCMG002 | Log-in allows automatically when user launches the "Cisco Unified Communications Self Care Portal" web application in IE browser | Verify whether "Cisco Unified Communications Self Care Portal" web application in Internet Explorer browser is logged in without prompting any user credential | NA | Passed | |
| UCJ120SPHICUCMG025 | Run the command "utils sso status" to display SSO status via CLI mode in Unified CM | Verify whether the status of SSO via CLI mode in Cisco Unified Communications Manager is displayed successfully | NA | Passed | |
| UCJ120SPHICUCMG026 | Run the command "utils sso enable" to enable SSO via CLI mode in Unified CM | Verify whether SSO based authentication for Cisco Unified Communications Manager via CLI mode is displayed successfully | NA | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UCJ120SPHICUCMG028 | Run the command "utils sso recovery-url enable" to enable SSO Recovery link via CLI mode in Unified CM | Verify whether the command "utils sso recovery-url enable" enables the SSO recovery URL link in Cisco Unified Communications Manager | NA | Passed | |
| UCJ120SPHICUCMG031 | Run the command "set samltrace level" for SSO enable via CLI mode in Unified CM | Verify whether trace-level are set as : DEBUG > INFO > WARNING > ERROR > FATAL for 1 -60 secs on the node via CLI mode in Cisco Unified Communications Manager | NA | Passed | |
| UCJ120SPHICUCMG037 | Run the command "show samltrace level" for SSO enable via CLI mode in Unified IM and Presence | Verify whether the trace-level currently set for samltrace of SSO on the node via CLI mode in Cisco Unified Communications Manager IM and Presence | NA | Passed | |
| UCJ120SPHICUCMG041 | Automatically when user launches the "Cisco Unity Connection Administration" web application in IE | Verify that log in allows "Cisco Unity Connection Administration" web application is logged in without prompting any user credential in Internet explorer browser | NA | Passed | |
| UCJ120SPHICUCMG050 | SAML Enable from GUI of Unity Connection | Verify whether SAML SSO is Enabled on the System after enabling from Graphical User Interface in Cisco Unity Connection successfully | NA | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UCJ120SPHICUCMG067 | Run the command "utils sso recovery-url enable" via CLI mode | Verify "utils sso recovery-url enable" command enables the Recovery URL SSO mode in Cisco Unity Connection successfully | NA | Passed | |
| UCJ120SPHICUCMG070 | Use SSO for RTMT Parameter true | Verify whether RTMT displays the SAML SSO-based IdP sign-in window in Cisco Unified Communications Manager successfully | NA | Passed | |
| UCJ120SPhICUCMG057 | Syslog configuration in Unified CM admin page | Verify user is able to configure syslog server in System ->Enterprise parameter of Cisco Unified Communications Manager admin page successfully | NA | Passed | |
| UCJ120SPhICUCMG058 | Syslog enabling for Emergency in Unified CM under serviceability page | Verify user is able to enable remote syslog when alarm event as "Emergency" in Cisco Unified Communications Manger under serviceability page | NA | Passed | |
| UCJ120SPhICUCMG065 | Syslog enabling for debug in Unified CM under serviceability page | Verify user is able to enable remote syslog when alarm event as "Debug" in Cisco Unified Communications Manger under serviceability page | NA | Passed | |

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| UCJ12.0SPhIICUCM.G.066 | Syslog enabling in server name 1 and debug in Unified CM under serviceability page | Verify user is able to enable remote syslog when alarm event as "Debug" in Cisco Unified Communications Manger under serviceability page | NA | Passed | |
| UCJ12.0SPHI.CUCM.G.20 | Edit my phones option under Self Care Portal functionality in IE 11.0 | Verify Edit Phones under Self Care Portal is functioning successfully | NA | Failed | CSCvd90947 |

# Cisco Unified Communications Manager Express

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.CME.G.033 | Call forward no answer to 99xx when 78xx configured for SNR and remote phone does not answer the call in Unified CME | Verify whether call is forwarded to Cisco Unified IP Phone 99xx when Cisco IP Phone 78xx which is configured for single Number Reach and the remote Phone does not answer the call successfully | IP Phone A -> Unified CME-> IP Phone B -> Unified CME -> IP Phone C | Passed | |
| UCJ12.0SPHI.CME.G.035 | Update SNR DN from My Phone Apps in 99xx in Unified CME | Verify whether Cisco Unified IP Phone 99xx is able to update single number reach directory number successfully | NA | Passed | |
| UCJ12.0SPHI.CME.G.037 | Simultaneously attach and detach KEM in 88xx registered in Unified CME | Verify whether Cisco IP Phone 88xx is able to attach and detach Key Expansion Module successfully after enabling Key Expansion Module | NA | Passed | |

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| UCJ12.0SPHI.CME.G.042 | Modify the existing Speed dial configured to the line button of the KEM in 99xx in Unified CME | Verify whether Cisco Unified IP Phone 99xx is able to modify the speed dial configured to the line button of Key Expansion Module successfully | NA | Passed | |
| UCJ12.0SPHI.CME.G.049 | Monitor the status of 78xx via BLF speed dial assigned to KEM in Unified CME | Verify whether Cisco IP Phone 88xx is able to monitor the activity of Cisco IP Phone 78xx via Busy lamp field speed dial assigned to Key Expansion Module successfully | IP Phone A -> Unified CME -> IP Phone B | Passed | |
| UCJ12.0SPHI.CME.G.054 | Early call transfer from ATA 190 to 78xx in Unified CME | Verify whether Cisco ATA 190 Analog Telephone Adapter is able to make early transfer call to Cisco IP Phone 78xx successfully | IP Phone A -> Unified CME -> ATA 190 -> Unified CME -> IP Phone B | Passed | |
| UCJ12.0SPHI.CME.G.064 | Assigns automatic line selection to 89xx registered in Unified CME | Verify whether Cisco Unified IP Phone 89xx is able to assign automatic line selection and selects a line for an outgoing call successfully | IP Phone A -> Unified CME -> IP Phone B<br>IP Phone B -> Unified CME -> IP Phone C | Passed | |
| UCJ12.0SPHI.CME.G.068 | Make an one-way intercom call from 88xx to 78xx in Unified CME | Verify whether Cisco IP Phone 88xx is able to make a one-way intercom call to Cisco IP Phone 78xx successfully | IP Phone A -> Unified CME -> IP Phone B | Passed | |

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| UCJ12.0SPHI.CME.G.080 | Resume the held Shared Octo-Line call of 89xx in another 89xx in Unified CME | Verify whether Cisco Unified IP Phones 89xx(A) which is in shared octo-line with another Cisco Unified IP Phone 89xx(B) is able to resume the held call of Cisco IP Phone 89xx (A) successfully | IP Phone A -> Unified CME -> IP Phone B<br>IP Phone C -> Unified CME -> IP Phone B | Passed | |
| UCJ12.0SPHII.CME.G.009 | Transfer recall in 8821 registered in Unified CME | Verify whether transferred call is recalled with notification in Cisco Wireless IP Phone 8821 when the remote phone is not answered the transferred call for 10s | IP Phone C -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B -> Unified CME -> IP Phone A | Passed | |
| UCJ12.0SPHII.CME.G.010 | Answer the forward call in 8865 which is in shared line with 88xx registered in Unified CME | Verify whether Cisco Wireless IP Phone 8821 is able to forward the call to Cisco IPPhone 8865 which is in shared line with Cisco IP Phone 88xx | IP Phone C -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B | Passed | |
| UCJ12.0SPHII.CME.G.015 | Call pickup by 8821 in the absence of 78xx when 8821 and 78xx are in the same call pick up group when registered in Unified CME | Verify whether Cisco Wireless IP Phone 8821 is able to pick up the call ringing in Cisco IP Phone 78xx when they are in same call pickup group | IP Phone A -> Unified CME -> IP Phone C | Passed | |

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| UCJ12.0SPHII.CME.G.020 | Park an intercluster call on 8821 and retrieve on another 8821 in Unified CME coming from 88xx registered in Unified CM through SIP Trunk | Verify whether Cisco Wireless IP Phone A 8821 is able to park an intercluster call and retrieve that parked call in Cisco Wireless IP Phone B 8821 registered in Cisco Unified Communications Manager Express coming from Cisco IP Phone 88xx registered in Cisco Unified Communications Manager through SIP Trunk | IP Phone A-> Unified CM -> SIP Trunk -> Unified CME -> IP Phone B -> Unified CME -> IP Phone C | Passed | |
| UCJ12.0SPHII.CME.G.029 | Enable Do Not Disturb in 8821 registered in Unified CME | Verify whether Cisco Wireless IP Phone 8821 displays visual alert during an incoming call when Do Not Disturb is enabled | IP Phone A -> Unified CME -> IP Phone B | Passed | |
| UCJ12.0S.PhII.CME.G.056 | ISR 4451- hunt group peer reaching destination final number via SIP Trunk in Unified CME | Verify When callers dial extension 1000, extensions 1001, 1002, and so forth ring simultaneously. If none of the hunt list number answered the call, then the call must be diverted to final number via SIP trunk | IP Phone A -> Unified CME -> SIP Trunk -> Unified CM -> IP Phone B | Passed | |

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| UCJ12.0SPHII.CME.G.059 | ISR4451- IP Phone must be reset/restarted after DN change registered with Unified CME | Verify that it is possible to register SIP Phones under Cisco Unified Communications Manager Express must be able to change the directory number after reset and restarted | NA | Passed | |
| UCJ12.0SPHII.CME.G.061 | ISR4451- Updating busy - trigger - per - button value in IP Phones registered with Unified CME | Verify that it is possible to configure busy trigger per button value in Cisco Unified Communications Manager Express under voice register pool tag | IP Phone B -> Unified CME -> IP Phone A IP Phone C-> Unified CME -> IP Phone A | Passed | |
| UCJ12.0SPHII.CME.G.062 | ISR4451- Upgrading 88xx phone firmware from 11.5 to 12.0 registered with Unified CME | Verify whether it is possible to upgrade the Cisco IP Phone 88xx firmware from 11.5 to 12.0 while phone is registered to Cisco Unified Communications Manager Express | NA | Passed | |

# Cisco TelePresence Video Communication Server

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0SPHI.VCS.G.001 | Presentation sharing from MX300 G2 (EM user) to SX10 Quick Set through Collaboration Edge | To Verify that user is able to share presentation from Cisco TelePresence MX300 G2(EM user) registered with Cisco Unified Communications Manager via Collaboration Edge to Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager | MX300 G2 (EM user) -> Cisco VCS Expressway -> Cisco VCS -> Unified CM -> SX10 Quick Set -> Presentation Sharing | Passed | |
| UCJ12.0SPHI.VCS.G.002 | Hold / Resume a video call from MX300 G2 (EM user) to SX10 Quick Set through Collaboration Edge | To verify that user is able to do Hold / Resume a video call from Cisco TelePresence MX300 G2(EM user) registered with Cisco Unified Communications Manager via Collaboration Edge to Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager | MX300 G2 (Hold/Resume) (EM user) -> Cisco VCS Expressway -> Cisco VCS -> Unified CM -> SX10 Quick Set (Hold/Resume) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.VCS.G.003 | Making call from MX300 G2 (EM user) registered in Unified CM Cluster via Collaboration Edge to IP Phone 9971 registered with Unified CM Cluster when Unified CM Publisher is down | Verify whether call from Cisco TelePresence MX300 G2(EM user) registered in Cisco Unified Communications Manager Publisher via Collaboration Edge to Cisco Unified IP Phone 9971 registered with Cisco Unified Communications Manager Publisher is registered to Cisco Unified Communications Manager subscriber when the publisher is down and call is established successfully | MX300 G2 (EM user) -> Cisco VCS Expressway -> Cisco VCS -> Unified CM (Publisher) -> 9971<br>MX300 G2 (EM user) -> Cisco VCS Expressway -> Cisco VCS -> Unified CM (Subscriber) -> 9971 | Passed | |
| UCJ12.0SPHI.VCS.G.004 | Checking call status between MX300 G2(EM user) registered via Collaboration Edge and C90 registered in Unified CM when Primary Cisco VCS Expressway goes down in Collaboration Edge | Verify whether video call is alive between Cisco TelePresence MX300 G2(EM user) registered via Collaboration Edge & Cisco TelePresence Integrated Package C90 registered in Cisco Unified Communications Manager even Cisco VCS Expressway Primary goes down in Collaboration Edge | MX300 G2 (EM user) -> Cisco VCS Expressway(Primary) -> Cisco VCS -> Unified CM -> C90<br>MX300 G2(EM user) -> Cisco VCS Expressway (Secondary) -> Cisco VCS -> Unified CM -> C90 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.VCS.G.005 | Make a Meet Me conference among DX80,DX70 and MX200 G2 all registered in Cisco Expressway-C | Verify whether Meet Me Conference can be made via Cisco TelePresence MCU 5310 among Cisco TelePresence DX80, Cisco TelePresence DX70 and Cisco TelePresence MX200 G2 all registered in Cisco Expressway-Core as Sip end points. | DX80, DX70, MX200 G2 -> Cisco Expressway-C -> Zone -> MCU 5310 | Passed | |
| UCJ12.0SPHI.VCS.G.006 | Make a Multisite conference among EX60,EX90 and C90 all registered in Cisco Expressway-C | Verify whether Multiste Conference can be made among Cisco TelePresence System EX60, Cisco TelePresence System EX90 and Cisco TelePresence System Integrator Package C90 all registered in Cisco Expressway-Core as Sip end points. | EX60 -> Cisco Expressway-C -> EX90 EX90 -> Add -> Cisco Expressway-C -> C90 | Passed | |
| UCJ12.0SPHI.VCS.G.007 | Configure default Audio, video and Signaling DSCP values in Cisco Expressway-C | Verify whether video call can be made between Cisco TelePresence DX80 registered in Cisco Unified Communications Manager and Cisco TelePresence System EX60 registered in Cisco Expressway-Core | DX80 -> Unified CM -> SIP Trunk -> Cisco Expressway-C -> EX60 | Passed | |

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| UCJ12.0SPHI.VCS.G.008 | Check the different call rates for DX80 registered in Cisco Expressway-C as H323 end point | Verify different call rates for a video call from Cisco TelePresence DX80 to Cisco TelePresence System EX60 both registered in Cisco Expressway-Core as H323 end points works successfully | DX80 (H323 call) (Different call rate) -> Cisco Expressway-C -> EX60 | Passed | |
| UCJ12.0SPHI.VCS.G.009 | Add 'Microphone' control to DX70 via In-Room control | Verify whether 'Microphone' control can be added to Cisco TelePresence DX70 registered with Cisco Unified Communications Manager via In-Room Control successfully | NA | Passed | |

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| UCJ12.0SPHI.VCS.G.010 | Audio call from DX70 which is in shared line with EX60 to DND enabled MX300 G2 registered with Cisco VCS | Verify whether audio call is not connected when Cisco TelePresence DX70 which is in shared line with Cisco TelePresence System EX60 both registered with Cisco Unified Communications Manager calls Do Not Disturb enabled Cisco TelePresence MX300 G2 and check missed call notification in Cisco TelePresence MX300 G2 registered with Cisco TelePresence video Communication Server | DX70 (Audio call) (Shared line with EX60) -> Unified CM -> SIP Trunk -> Cisco VCS -> MX300 G2 (DND enabled) | Passed | |
| UCJ12.0SPHI.VCS.G.011 | Configure in room control icon and check whether the icon appears in the new GUI of MX300 G2 | Verify whether the in-room control icon is configured and the icon appears in the new GUI of Cisco TelePresence MX300 G2 | NA | Passed | |

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| UCJ12.0SPHI.VCS.G.012 | Make a H323 call conference using SX20 Quick Set, MX200 G2 and MX300 G2 | Verify whether a H323 call conference works successfully between Cisco TelePresence SX20 Quick Set Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 all registered with Cisco TelePresence video Communication Server set as H323 end point | SX20 Quick Set (H323 Call) -> Cisco VCS -> MX200 G2<br>SX20 Quick Set (H323 Call) -> Add call -> Cisco VCS -> MX300 G2 | Passed | |
| UCJ12.0SPHI.VCS.G.013 | Entering the Guest PIN using DTMF keypad from MX200 G2 web UI to join the Lecture Conference as a Guest Participant | Verify whether Guest PIN can be entered using DTMF keypad of Cisco TelePresence MX200 G2 registered in Cisco Unified Communications Manager to join the Lecture Conference managed by Cisco TelePresence Server on VM via TelePresence Conductor | MX200 G2 (Guest) -> Unified CM -> SIP Trunk -> TelePresence Conductor -> TelePresence Server on VM -> Lecture Conference | Passed | |

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| UCJ12.0SPHI.VCS.G.014 | Make a Consultative call transfer from EX90 logged as Extension Mobility user to DX70 | Verify whether a Consultative call transfer from Cisco TelePresence System EX90 logged as Extension Mobility user to Cisco TelePresence DX70 registered with Cisco Unified Communications Manager when call between Cisco TelePresence System EX60 and Cisco TelePresence System EX90 both registered with Cisco Unified Communications Manager works Successfully | EX60 -> Unified CM -> EX90<br>EX90(EM) -> Transfer call -> Unified CM -> DX80 | Passed | |
| UCJ12.0SPhII.CE9.G.015 | Video call between Cisco Spark Room Kit registered via Mobile and Remote Access and SX10 Quick Set registered with Cisco VCS | To verify that user is able to make a video call between Cisco Spark Room Kit registered with Cisco Unified Communications Manager via Mobile and Remote Access and Cisco TelePresence SX10 Quick Set registered with Cisco TelePresence Video Communication Server | Cisco Spark Room Kit -> Exp-E -> Exp-C -> Unified CM -> SIP Trunk -> Cisco VCS -> SX10 Quick Set | Passed | |

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| UCJ12.0SPhII.CE9.G.016 | Check whether new session stopped in Cisco Expressway-C after enabling Maintenance Mode | Verify whether new session is stopped in Cisco Expressway Core after enabling the Maintenance Mode during a video call between Cisco TelePresence DX80 and Cisco TelePresence DX70 both registered in Cisco Expressway Core as Sip endpoints. | DX80 -> Exp-C -> DX70 | Passed | |
| UCJ12.0SPhII.CE9.G.017 | Check whether Bluetooth option available in DX80 and pair a Bluetooth Headset | Verify whether Bluetooth option is available in Cisco TelePresence DX80 registered in Cisco Unified Communications Manager and pair a Bluetooth Headset | NA | Passed | |
| UCJ12.0SPhII.CE9.G.018 | Answer CFA call in Bluetooth Headset after pairing with DX80 | Verify whether Call Forward All call from Cisco TelePresence SX10 Quick Set can be answered in Bluetooth Headset after pairing it with Cisco TelePresence DX80 both registered with Cisco Unified Communications Manager | DX70 -> Unified CM -> SX10 Quick Set -> CFA -> DX80 (Paired with Bluetooth Headset) Bluetooth Headset -> Answer | Passed | |

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| UCJ12.0SPhII.CE9.G.019 | Disconnect the On-going Video call in Bluetooth Headset after pairing with DX80 | Verify whether On-going Video call between Cisco TelePresence DX70 and Cisco TelePresence DX80 can be disconnected in Bluetooth Headset after pairing it with Cisco TelePresence DX80 both registered with Cisco Unified Communications Manager | DX70 -> Unified CM -> DX80 (Paired with Bluetooth Headset) Bluetooth Headset -> Disconnect | Passed | |
| UCJ12.0SPhII.CE9.G.020 | Set delay time as 10 seconds for New Wake Up Experience in SX20 Quick Set, with Wakeup On Motion Detection is turned on | Verify whether delay time 10 seconds works successfully for New Wake Up Experience in Cisco TelePresence SX20 Quick Set, with Wakeup On Motion Detection is turned on | NA | Passed | |
| UCJ12.0SPhII.CE9.G.021 | Hide row name in the directional pad widget via In-room control editor | Verify whether row name is hidden in Cisco TelePresence DX70 after selecting 'Hide row names' in the page style of the widget via In-Room control editor | NA | Passed | |
| UCJ12.0SPhII.CE9.G.022 | Check Dual screen feature in SX80 Codec | Verify whether Cisco TelePresence SX80 Codec detects the second monitor connected to it through video output port | NA | Passed | |

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| UCJ12.0SPhII.CE9.G.023 | Check whether Home icon added to In call screen via In room control reflected in Touch 10 of SX80 Codec while on call with MX300 G2 | Verify whether Home icon added to In call screen via In-Room control is reflecting in Cisco TelePresence Touch 10 of Cisco TelePresence SX80 Codec while on call with Cisco TelePresence MX300 G2 both registered in Cisco Unified Communications Manager | SX80 Codec -> Unified CM -> MX300 G2 | Passed | |
| UCJ12.0SPhII.CE9.G.024 | Busy trigger feature in SX80 Codec registered in Unified CM | Verify whether busy trigger configured in Cisco TelePresence SX80 Codec registered in Cisco Unified Communications Manager works successfully | MX300 G2 -> Unified CM -> SX80 Codec (Busy trigger count 1) DX70 -> Unified CM -> SX80 Codec | Passed | |
| UCJ12.0SPhI.VCS.G.025 | Check Manual closing option for Stop Presentation screen available after clicking share screen in DX70 | Verify whether Manual closing of Stop Presentation screen available after clicking share screen in DX70 to MX200 G2 both registered in Cisco Unified Communications Manager successfully | DX70 (Presentation Sharing) -> Unified CM -> MX200 G2 | Failed | CSCvd40750 |

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| UCJ12.0SPhI.VCS.G.026 | Check transferring the call back to DX70 from DX80 | Verify whether transferring the video call back to Cisco TelePresence DX70 from Cisco TelePresence DX80 both registered in Cisco Unified Communications Manager works successfully. | EX60 -> Unified CM -> DX70<br>DX70 -> Transfer -> Unified CM -> DX80<br>DX70 -> Complete Transfer<br>DX80 -> Transfer -> Unified CM -> DX80 | Failed | CSCvd33901 |
| UCJ12.0SPhI.VCS.G.027 | Check wireless sharing from DX70 during a video call with MX200 G2 | Verify whether wireless sharing works successfully during video call between Cisco TelePresence DX70 and Cisco TelePresence MX200 G2, both registered with Cisco Unified Communications Manager, when proximity for windows paired with Cisco TelePresence DX70 before initiating the video call | Proximity for Windows -> Pair -> DX70<br>DX70 -> Unified CM -> MX200 G2 (wireless sharing) | Failed | CSCvd44882 |

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| UCJ12.0SPhILCE9.G.028 | Set DX80 DN as Favorite in MX200 G2 and also set call rate as 768Kbps | Verify Whether the call rate is established as 768 Kbps between Cisco TelePresence MX200 G2 and Cisco TelePresence DX80 both are registered with Cisco TelePresence Unified Communications Manager | MX200 G2 -> Unified CM -> DX80 | Failed | CSCvf34140 |
| UCJ12.0SPhI.VCS.G.030 | Check whether Presentation icon not displays during an audio call in DX80 | Check whether Presentation sharing icon is not displaying in Cisco TelePresence DX80 when clicking share presentation in an audio call with Cisco TelePresence SX10 Quick Set all registered with Cisco Unified Communications Manager | DX80 (Presentation sharing) (Audio call) -> Unified CM -> SX10 Quick Set | Failed | CSCve09471 |
| UCJ12.0SPhILCE9.G.031 | Disconnect the second call of DX80 from Bluetooth Headset | Verify whether second call of Cisco TelePresence DX80 can be disconnected from Bluetooth headset while the first call is on hold all are registered in Cisco Unified Communications Manager. | DX80 (Paired with Bluetooth headset) -> Unified CM -> MX200 G2 (hold)<br>DX80 -> Unified CM -> DX70<br>DX80 -> Disconnect | Failed | CSCvf01944 |

# Cisco Unity Connection

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.CUC.G.001 | Missed Call alert in email when IP Phone 88xx is not available to answer the call | Verify whether the user received missed call alert in email when Cisco IP Phones 88xx is not available to answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.004 | Missed Call alert in email when Jabber for Android is not available to answer the call | Verify whether the user received missed call alert in email when Cisco Jabber for Android is not available to answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.005 | Missed Call alert in email when transferred call to 88xx do not answer the call | Verify whether the user receiving missed call alert in email when transferred the call to Cisco IP Phone 88xx do not answer the call successfully | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |

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| UCJ12.0SPHI.CUC.G.009 | Missed call alert in email when CFA to 78xx is not available to answer the call | Verify whether the user receiving missed call alert in email when Call Forward All to Cisco IP Phone 78xx do not answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.010 | Missed Call Alert in email when user making Conference to 99xx is not available to answer the call | Verify whether the user receiving missed call alert in email when Conference made to Cisco Unified IP Phone 99xx do not answer the call successfully | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHI.CUC.G.018 | Missed Call Alert in email when CFA to 88xx via SIP Trunk is not available to answer the call | Verify whether the user receiving missed call alert in email when Call Forward All to Cisco IP Phone 88xx via SIP Trunk is not available to answer the call successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CUC.G.021 | Missed Call Alert in email when CFNA to 78xx is not available to answer the call | Verify whether the user receiving missed call alert in email when Call Forward No Answer to Cisco IP Phone 78xx is not available to answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.023 | Missed Call Alert in email when Speed Dial call to 88xx is not available to answer the call | Verify whether the user receiving missed call alert in email when Cisco IP Phone 78xx making Speed Dial to Cisco IP Phone 88xx is not available to answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.024 | Created LDAP users are present in Cisco Unity Connection | Verify whether the created users are present in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.025 | LDAP users are imported in Cisco Unity Connection | Verify whether the LDAP user are imported under User settings in Cisco Unity Connection successfully | NA | Passed | |

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| UCJ12.0SPHI.CUC.G.027 | Delete the created LDAP user in Cisco Unity Connection | Verify whether the user is able to delete the created LDAP user in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.028 | Activate the Cisco DirSync Service to Access an LDAP Directory | Verify whether the user is able to activate the Cisco DirSync Service to Access an LDAP Directory successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.030 | Filtering LDAP user in Cisco Unity Connection | Verify whether the LDAP users are filtered in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.033 | Modifying LDAP user in Cisco Unity Connection | Verify whether the LDAP user is modified in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.034 | Disable LDAP Authentication for LDAP Users in Cisco Unity Connection | Verify whether the user is able to disable LDAP Authentication under LDAP settings in Cisco Unity Connection successfully | NA | Passed | |

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| UCJ12.0SPHI.CUC.G.036 | Set inactivity timeout as 1 day for Jabber for Windows user | Verify whether the user is able to set inactivity timeout as 1 day for Cisco Jabber for Windows user successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.037 | Searching the inactive user id in Cisco Unity Connection | Verify whether the user is able to search the inactive user in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.041 | Set inactivity timeout as Zero for IP Phone user | Verify whether the user is able to set inactivity timeout as zero for Cisco IP Phone user successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.048 | Retrieve previous voicemail after disabling inactive user accounts in CJW | Verify whether the user is able to retrieve previous voicemail after disabling inactive user accounts in Cisco Jabber for Windows successfully | NA | Passed | |

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| UCJ12.0SPHI.CUC.G.049 | Retrieve previous voicemail after disabling inactive user accounts in CJA | Verify whether the user is able to retrieve previous voicemail after disabling inactive user accounts in Cisco Jabber for Android successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.053 | Summary Notification alert in email when IP Phone 88xx is not available to answer the call | Verify whether the user received Summary Notification alert in email when Cisco IP Phones 88xx is not available to answer the call successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.062 | Summary Notification alert in email when transferred call to IP Phone C do not answer the call | Verify whether the user receiving Summary Notification alert in email when transferred call to Cisco IP Phone78xx do not answer the call successfully | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHI.CUC.G.076 | Creating Custom Roles in Cisco Unity Connection | Verify whether the user is able to create Custom Roles in Cisco Unity Connection successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CUC.G.077 | Updating Custom Roles in Cisco Unity Connection | Verify whether the user is able to update Custom Roles in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.078 | Deleting Custom Roles in Cisco Unity Connection | Verify whether the user is able to delete Custom Roles in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.079 | Assign a Role to more than 1 user in Cisco Unity Connection | Verify whether the user is able to assign a Role to more than one user in Cisco Unity Connection successfully | NA | Passed | |
| UCJ12.0SPHI.CUC.G.080 | Remove a Role to more than 1 user in Cisco Unity Connection | Verify whether the user is able to remove a Role to more than one user in Cisco Unity Connection successfully | NA | Passed | |

# Cisco Unified Communications Manager IM & Presence Service

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CUP.G.013 | Cisco XCP Authentication Service trace configuration settings update from info to debug | Verify whether the Cisco XCP Authentication Service trace configuration settings had been updated from info to debug successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.017 | Cisco XCP Connection Manager maximum number of files update from 250 to 500 | Verify whether the Cisco XCP Connection Manager maximum number of files had been updated from 250 to 500 successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.021 | Cisco XCP Router maximum file size update from 2 MB to 10 MB | Verify whether the Cisco XCP Router maximum file size had been updated from 2 MB to 10 MB successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.025 | Cisco Presence Engine trace configuration settings update from error to debug | Verify whether the Cisco Presence Engine trace configuration settings had been updated from info to debug successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.029 | Cisco SIP Proxy maximum number of files update to 250 | Verify whether the Cisco SIP Proxy number of files had been updated to 250 successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.033 | Cisco Config Agent maximum file size updated from 2 MB to 10 MB | Verify whether the Cisco Config Agent maximum file size had been updated from 2 MB to 10 MB successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CUP.G.040 | List the count of invalid Jabber watchers in roster using "utils rosters list watchers" command on CLI | Verify whether the user is able to list the count of invalid Jabber watchers in roster using "utils rosters list watchers" command on CLI successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.041 | List the count of invalid Jabber contacts in roster using "utils rosters list contacts" command on CLI | Verify whether the user is able to list the count of invalid Jabber contacts in roster using "utils rosters list contacts" command on CLI successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.044 | Delete all invalid watchers and invalid contacts that are present in the roster cluster using "utils rosters delete" command on CLI | Verify whether the user is able to delete all invalid watchers and invalid contacts that are present in the roster cluster using "utils rosters delete" command on CLI successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.045 | Display remote syslog protocol using "utils remotesyslog show protocol" on CLI | Verify whether the user is able to display remote syslog protocol using "utils remotesyslog show protocol" command on CLI successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CUP.G.046 | Set tls remote syslog protocol using "utils remotesyslog set protocol tls" on CLI | Verify whether the user is able to set tls remote syslog protocol using "utils remotesyslog set protocol tls" on CLI successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.055 | Increase swap size using command "swapon -s" on CLI | Verify whether the swap size is increased successfully when using command "swapon -s" on CLI | NA | Passed | |
| UCJ12.0SPHII.CUP.G.073 | Compression of XCP Router trace configuration logs to .gzo files | Verify whether the Cisco XCP Router trace configuration logs are compressed to .gzo files successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.078 | Compression of Cisco XCP Text Conference Manager trace configuration logs to .gz files | Verify whether the Cisco XCP Text Conference Manager trace configuration logs are compressed to .gz files successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.080 | Compression of Cisco SIP Proxy trace configuration logs to .gzo files | Verify whether the Cisco SIP Proxy trace configuration logs are compressed to .gzo files successfully | NA | Passed | |
| UCJ12.0SPHII.CUP.G.089 | Display swap size in Unified CM using "swapon -s" command via CLI | Verify whether the display of swap size in Cisco Unified Communications Manager using "swapon -s" command via CLI is successful | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CUP.G.090 | Display used swap space in Unified CM using "df - kh" command via CLI | Verify whether the display of used swap space in Cisco Unified Communications Manager using "df -kh" command via CLI is successful | NA | Passed | |
| UCJ12.0SPHII.CUP.G.092 | Display used swap space in IM & Presence using "df - kh" command via CLI | Verify whether the display of used swap space in Cisco Unified Communications Manager IM and Presence Service using "df -kh" command via CLI is successful | NA | Passed | |

# Cisco IP Phone

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.IPPhone.G.004 | Missed call counter in 78xx for 50 Missed calls | Verify whether missed call counter is displayed correctly successfully in Cisco IP Phone 78xx for 50 Missed calls | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IPPhone.G.016 | Missed call counter in line 2 DN of 88xx | Verify whether missed call counter is displayed in line 2 of Cisco IP Phone 88xx | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IPPhone.G.085 | Missed call counter when call made from call history in 88xx | Verify whether missed call counter in Cisco IP Phone 88xx is displayed correctly when call made from call history | IP Phone A -> Unified CM -> IP Phone B | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IPPhone.G.086 | Missed call counter clears missed calls by pressing missed call session key in 78xx | Verify whether missed call counter cleared missed calls by pressing missed call session key in Cisco IP Phone 78xx successfully | NA | Passed | |
| UCJ12.0SPHI.IPPhone.G.088 | Missed call counter in 78xx after enabling missed call logs | Verify whether missed call counter is displayed successfully in Cisco IP Phone 78xx after enabling missed call logs in Cisco Unified Communications Manager | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHII.IPPhone.G.002 | Call forward all loop breakout in 78xx for cluster cal | Verify whether call forward all loop breakout is worked successfully in Cisco IP Phone 78xx when the call is forwarded by loops | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHII.IPPhone.G.006 | Actionable incoming call alert display for 78xx / 88xx in hunt group | Verify whether actionable incoming call alert for hunt groups in Cisco IP Phone 78xx / 88xx is displayed while making call to hunt group number | IP Phone A -> Unified CM -> IP Phone B | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHILIPPhone.G.013 | Call display restrictions for 78xx and 88xx while doing chain transfer | Verify whether caller id display is restricted successfully for Cisco IP Phone 78xx and 88xx after making chain transfer for three directory numbers via SIP Trunk | IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> IP Phone B -> Unified CM 2 -> IP Phone C -> Unified CM 2 -> IP Phone D | Passed | |
| UCJ12.0SPHILIPPhone.G.027 | Dial from Cisco Web Dialer to shared line directory number | Verify whether shared line number of Cisco IP Phones 78xx / 88xx is able to answer the incoming call alert from Cisco Web Dialer of Cisco IP Phone 78xx successfully | Web Dialer -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHILIPPhone.G.033 | Hang-up the call in Cisco Web Dialer when 78xx / 88xx are in conference | Verify whether the behavior of Cisco IP Phones 78xx / 88xx is worked successfully by hung up the call in Cisco web dialer when the web dialer user is participating in the conference call | Web Dialer -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHILIPPhone.G.038 | Dial the native mobile contacts from supported 88xx via bluetooth | Verify whether supported Cisco IP Phone 88xx is able to dial the paired mobile phones native contact successfully by using bluetooth | IP Phone B -> Bluetooth -> IP Phone A | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.IPPhone.G.040 | Intelligent proximity for extension mobility users of supported 88xx | Verify whether extension mobility user of supported Cisco IP Phones 88xx is able to pair with the mobile device successfully and able to make cal | IP Phone C -> Bluetooth -> IP Phone A | Passed | |
| UCJ12.0SPHII.IPPhone.G.050 | Park reversion call status in CAST of 78xx | Verify whether park reversion call has been continued from the CAST of Cisco IP Phone 78xx successfully after retrieving the parked call in Cisco IP Phone 78xx | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHII.IPPhone.G.054 | Assign URI dialing in ELM for supported 88xx | Verify whether URI dialing is worked successfully from the enhanced line mode of Cisco IP Phone 88xx by dialing the username | IP Phone C -> Unified CM -> IP Phone A | Passed | |
| UCJ12.0SPHII.IPPhone.G.057 | ELM for extension mobility user for supported 88xx | Verify whether enhanced line mode is supported for Cisco IP Phone 88xx when signing with extension mobility user | IP Phone B -> Unified CM -> IP Phone A | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHILIPPhone.G.064 | Mobile connect for 88xx shared line phones | Verify whether the mobile connect is worked successfully for Cisco IP Phone 88xx when phones are configured with shared line directory number | IP Phone B -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C | Passed | |

# Cisco Wireless IP Phone 8821

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.092 | Extension mobility Shared line call in Cisco Wireless IP Phone 8821 | Verify the behavior of Cisco Wireless IP Phone 8821 in shared line while login into Extension Mobility with different user profiles | IP Phone C -> Unified CM -> IP Phone A | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.093 | Extension mobility Shared line call Hold and Resume in Cisco Wireless IP Phone 8821 | Verify the behavior of Cisco Wireless IP Phone 8821 in shared line on performing Hold and Resume while login into Extension Mobility with different user profiles | IP Phone C -> Unified CM -> IP Phone B | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.094 | Extension mobility Shared line Call Park in Cisco Wireless IP Phone 8821 | Verify the behavior of Cisco Wireless IP Phone 8821 in shared line on performing Call Park while login into Extension Mobility with different user profiles | IP Phone C -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.099 | Using FAC make a call via SIP Trunk in Cisco Wireless IP Phone 8821 | Verify whether it is possible to make a call from Cisco Wireless IP Phone 8821 via SIP Trunk by using Forced Authorization Codes | IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.100 | Using CMC make a call via SIP Trunk in Cisco Wireless IP Phone 8821 | Verify whether it is possible to make a call from Cisco Wireless IP Phone 8821 via SIP Trunk by using Client Matter Codes | IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.104 | Answer the inter cluster incoming call via SIP Trunk in Cisco Wireless IP Phone 8821 using Group Pickup and Group Pickup Number | Verify that user is able to answer the inter cluster call coming through SIP Trunk in Cisco Wireless IP Phone 8821 by using a group pickup number | IP Phone A -> Unified CM1-> SIP Trunk-> Unified CM2 -> IP Phone B-> Unified CM2 -> IP Phone C | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.108 | Retrieve the Parked call using Cisco Wireless IP Phone 8821 | Verify whether the parked Call has been retrieved successfully in Cisco Wireless IP Phone 8821 | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.109 | Park Reversion using Cisco Wireless IP Phone 8821 | Verify whether Cisco Wireless IP Phone 8821 is able to retrieve the Park reversion call successfully | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.110 | Login to Personal Directory in Cisco Wireless IP Phone 8821 | Verify whether it is possible to login to Personal Directory in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.111 | Login to Corporate Directory in Cisco Wireless IP Phone 8821 | Verify whether it is possible to login to Corporate Directory in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.112 | Set Call Forward No Answer to Voice mail in Cisco Wireless IP Phone 8821 | Verify whether on setting Call Forward No Answer to voice mail call is redirecting to Voice mail in Cisco Wireless IP Phone 8821 | IP Phone A -> Unity Connection -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.114 | Sending Voicemail in Cisco Wireless IP Phone 8821 | Verify whether Cisco Wireless IP Phone 8821 is capable of sending Voicemail | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.116 | Call Waiting in Cisco Wireless IP Phone 8821 when in Shared Line | Verify that Call Waiting indicator is worked successfully in Cisco Wireless IP Phone 8821 when it is configured in a Shared Line | IP Phone C-> Unified CM -> IP Phone A<br>IP Phone D -> Unified CM -> IP Phone A | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.117 | Directed Call Park BLF in Cisco Wireless IP Phone 8821 | Verify whether the Cisco Wireless IP Phone 8821 is capable enough to handle Directed Call Park Busy Lamp Field | IP Phone A -> Unified CM -> IP Phone B<br>IP Phone C -> Unified CM -> IP Phone A | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.118 | Call History in Cisco Wireless IP Phone 8821 | Verify whether the Call History appears correctly after attending call in Cisco Wireless IP Phone 8821 | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.119 | Make a call to Cisco Wireless IP Phone 8821 and switch from Speaker mode to Headset mode | Verify the impact of switching between Speaker mode and Headset mode in Cisco Wireless IP Phone 8821 | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.120 | Top to Down algorithm for Hunt pilot setting in Cisco Wireless IP Phone 8821 | Verify that the call made from Phone A to hunt pilot number rings in Phone B and next rings in Phone C where the number displays correctly in Phone C (8821 IP Phone) | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.121 | Hunt pilot setting Circular algorithm for Cisco Wireless IP Phone 8821 | Verify that the call made from Phone A to hunt pilot number rings in Phone B and next rings in Phone C rings in circular order where the number displays correctly in Phone C (8821 IP Phone) | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.122 | Hunt pilot setting Broadcast algorithm for Cisco Wireless IP Phone 8821 | Verify that the call made from Phone A to hunt pilot number, Phone B and Phone C rings where the number displays correctly in Phone C (8821 IP Phone) | IP Phone A-> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.123 | Hunt pilot setting Longest idle time algorithm for Cisco Wireless IP Phone 8821 | Verify whether the call made from Phone A to hunt pilot number and Phone B rings and is answered in Phone C (8821 IP Phone) which is in call pick up group member | IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.124 | Network profiles in Cisco Wireless IP Phone 8821 | Verify whether switching between Network Wi-Fi profile should be smooth and shameless | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.127 | Bluetooth in Cisco Wireless IP Phone 8821 | Verify whether Cisco Wireless IP Phone 8821 is able to turn ON and turn OFF Bluetooth successfully | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.129 | Application Launch pad in Cisco Wireless IP Phone 8821 | Verify whether Cisco Wireless IP Phone 8821 is displayed configured XML applications successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.130 | Join Conference call from Cisco Wireless IP Phone 8821 using meet me conference number | Verify that the Cisco Wireless IP Phone 8821 is joined with a meet me conference call where Phone A, Phone B and Phone C are already in conference call | IP Phone B -> Unified CM -> T.Conductor -> T.Server -> MS<br>IP Phone C -> Unified CM -> T.Conductor -> T.Server -> MS<br>IP Phone D -> Unified CM -> T.Conductor -> T.Server -> MS<br>IP Phone A -> Unified CM -> T.Conductor -> T.Server -> MS | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.133 | Unicast MOH - intra cluster Hold & Resume in Cisco Wireless IP Phone 8821 with G711 Mu Law -Locale Announcement | Verify whether intra cluster hold and resume is worked fine with G711 Mu Law codec by setting Locale Announcement to Japanese | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.134 | Redial using green key in Cisco Wireless IP Phone 8821 | Verify whether the cisco Wireless IP Phone 8821 is able to redial the last dialed number successfully | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.135 | Six line appearances in Cisco Wireless IP Phone 8821 | Verify whether six lines are appeared correctly in Cisco Wireless IP Phone 8821 after configuring all the 6 lines in Cisco Unified Communications Manager | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.136 | Report quality in Cisco Wireless IP Phone 8821 | Verify whether user is able to log quality report in Cisco Wireless IP Phone 8821 successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.IP Phone 8821.G.137 | Speed Dial in Cisco Wireless IP Phone 8821 | Verify whether user is able to perform speed dial in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.138 | Abbreviated Dialing in Cisco Wireless IP Phone 8821 | Verify whether user is able to perform Abbreviated dialing in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.141 | Call forward notification in Cisco Wireless IP Phone 8821 | Verify whether Call forward notification is displaying in Cisco Wireless IP Phone 8821 after forwarding the call | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.146 | Reset all setting in Cisco Wireless IP Phone 8821 | Verify whether all the phone settings are reset successfully after performing reset all setting in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.148 | Call back in Cisco Wireless IP Phone 8821 | Verify whether call back is worked after configuring call back soft key in Cisco Wireless IP Phone 8821 | NA | Passed | |
| UCJ12.0SPHI.IP Phone 8821.G.149 | Edit dialed number in Cisco Wireless IP Phone 8821 | Verify whether user is able to edit the dialed number from recent call history of Cisco Wireless IP Phone 8821 | NA | Passed | |

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| UCJ12.0SPHI.IPPhone 8821.G.084 | Report the forwarded call as malicious by pressing the malicious caller id soft key in Cisco Wireless IP Phone 8821 | Verify whether the forwarded call is reported as malicious successfully by pressing the malicious caller id soft key | IP Phone C -> Unified CM -> IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHI.IPPhone 8821.G.098 | CFA impact on primary user when enabled for EM user in Cisco Wireless IP Phone 8821 | Verify the behavior in primary user when Call Forward All is enabled in Extension Mobility user in Cisco Wireless IP Phone 8821 | NA | Failed | CSCve16744 |
| UCJ12.0SPHI.IPPhone 8821.G.201 | Resetting the Network settings must be shameless in Cisco Wireless 8821 IP Phone | Verify the behavior on resetting the Network settings of Cisco Wireless IP Phone 8821 | NA | Failed | CSCvd87395 |
| UCJ12.0SPHI.IPPhone 8821.G.203 | Extension Mobility shared Line DND in Cisco Wireless 8821 IP Phone | Verify the behavior of Do Not Disturb in EM user while activated for primary user in Cisco Wireless 8821 IP Phone | NA | Failed | CSCve07452 |

# Cisco Jabber for iPhone and iPad

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CJI.G.010 | Send P2P chat message in Jabber for iPhone while login using OAuth refresh Token | Verify whether P2P chat message are sent from Cisco Jabber for iPhone successfully after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJI.G.016 | Send chat message to Jabber for iPhone in DND while login using OAuth refresh Token | Verify whether Cisco Jabber for iPhone is not getting chat message when it is in Do Not Disturb state after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJI.G.017 | Answer conference call in Jabber for iPhone while login using OAuth refresh Token | Verify whether Cisco Jabber for iPhone is able to answer conference call successfully after login OAuth refresh Token | CJW -> Unified CM -> CJI1 -> Unified CM -> CJI2 | Passed | |
| UCJ12.0SPHI.CJI.G.021 | Make a call to an Emergency contact in Jabber contact list using Siri in Jabber for iPhone | Verify whether Siri is able to identify the Emergency contact name present in both Jabber contact list & native contact list successfully | NA | Passed | |
| UCJ12.0SPHI.CJI.G.027 | Use Siri to ask for the username to initiate a call in Jabber for iPhone | Verify whether Siri is able to take the inputs for Cisco Jabber for iPhone to initiate a call | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CJI.G.028 | Using different intent action initiate call via Siri in Jabber for iPhone | Verify whether by using different intent actions it is possible to make calls via Siri in Cisco Jabber for iPhone | NA | Passed | |
| UCJ12.0SPHI.CJI.G.033 | Intent action result on calling a contact without number using Siri for Jabber for iPhone | Verify the behavior of Siri on calling to a contact not having calling number | NA | Passed | |
| UCJ12.0SPhII.CJIOS.G.006 | Merge two calls to create conference in Jabber for iPhone | Verify whether Cisco Jabber for iPhone is able to merge second call of Cisco IP Phone 88xx to make as a conference call successfully | CJI1 -> Unified CM -> CJI2<br>IP Phone -> Unified CM -> CJI2 | Passed | |
| UCJ12.0SPhII.CJIOS.G.007 | Swap a call via SIP Trunk in Jabber for iPhone | Verify whether Cisco Jabber for iPhone is able to swap between the Cisco IP Phone 88xx calls via SIP trunk successfully | IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> CJI<br>IP Phone B -> Unified CM1 -> SIP Trunk -> Unified CM2 -> CJI | Passed | |
| UCJ12.0SPhII.CJIOS.G.020 | Jabber for iPhone is able to receive files when keep alive entitlement is running in background | Verify whether Cisco Jabber for iPhone is able to receive files successfully when keep alive entitlement is running in background | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.CJIOS.G.026 | Jabber video quality in Jabber for iPhone when MARI is enabled during a video call | Verify the video quality in Cisco Jabber for iPhone when MARI is enabled during a video call successfully | CJI -> Unified CM -> CJIPad | Passed | |
| UCJ12.0SPhII.CJIOS.G.039 | To set a pin when login to Jabber for iPad when enabling device pin enforcement | Verify whether Cisco Jabber for iPad is able to show the prompt to set a pin when login to Jabber successfully | NA | Passed | |
| UCJ12.0SPhII.CJIOS.G.040 | Allow the calendar to schedule meetings in Jabber for iPhone | Verify whether Cisco Jabber for iPhone is able to allow the calendar to schedule meetings successfully | NA | Passed | |
| UCJ12.0SPhII.CJIOS.G.051 | Forget password string is displays in the login page for Cisco WebEx account in Jabber for iPhone | Verify whether Cisco Jabber for iPhone is displayed forget password string in the login page successfully for Cisco WebEx account | NA | Passed | |
| UCJ12.0SPhII.CJIOS.G.064 | Alert for invalid voicemail credential in Jabber for iPhone | Verify whether Cisco Jabber for iPhone is displayed an alert message successfully when the user entered invalid password for voicemail | NA | Passed | |

# Cisco Jabber for Android

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.CJA.G.003 | User presence status in Jabber for Android while login using OAuth refresh Token | Verify whether the user's presence status is displayed correctly in Cisco Jabber for Android while changing the available status after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJA.G.006 | Send file from Jabber for Android while login using OAuth refresh Token | Verify whether the files sent successfully from Cisco Jabber for Android to other Jabber clients after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJA.G.008 | Call hold and resume in Jabber for Android while login using OAuth refresh Token | Verify whether hold and resume is working successfully in Cisco Jabber for Android after login OAuth refresh Token | CJA1 -> Unified CM -> CJA2 | Passed | |
| UCJ12.0SPHI.CJA.G.009 | Call transfer in Jabber for Android while login using OAuth refresh Token | Verify whether call transfer is working successfully in Cisco Jabber for Android after login OAuth refresh Token | CJA1 -> Unified CM -> CJA2 -> Unified CM -> CJW | Passed | |
| UCJ12.0SPHII.CJA.G.004 | Receive the alert message while adding more than 10 custom tabs in Jabber for Android | Verify whether Cisco Jabber for Android received an alert message successfully when user trying to add more than 10 custom tabs | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CJA.G.010 | Sort contacts by the status in the contact menu in Jabber for Android | Verify Cisco Jabber for Android is able to sort the contact menu by the status successfully | NA | Passed | |
| UCJ12.0SPHII.CJA.G.015 | Alert notification in Jabber for Android when old IM & P password entered | Verify whether Cisco Jabber for Android user is able to receive the notification when resetting the password | NA | Passed | |
| UCJ12.0SPHII.CJA.G.016 | Make a call from Jabber for Android to 78xx via SIP Trunk and reset the user password | Verify Cisco Jabber for Android receives the password reset notification during a SIP trunk call between Cisco IP Phone 78xx | CJA -> Unified CM 1 -> SIP trunk -> Unified CM 2 -> IP Phone A | Passed | |
| UCJ12.0SPHII.CJA.G.032 | Forward voice message from Jabber for Android to Jabber for iPhone | Verify Cisco Jabber for Android forwards the voice message to Cisco Jabber for iPhone using forward key | CJA1 -> Unified CM -> CJA2 -> Unity Connection -> CJI | Passed | |
| UCJ12.0SPHII.CJA.G.034 | Forward a voice message to multiple user at the same time | Verify Cisco Jabber for Android user can forward the voice message to multiple users | IP Phone A -> Unified CM -> CJA -> Unity Connection -> CJW -> Unity Connection -> CJI -> Unity Connection -> CJM | Passed | |
| UCJ12.0SPHII.CJA.G.035 | Re-record the voice message and send from Jabber for Android to Jabber for iOS | Verify Cisco Jabber for Android user can forward the voice message with recorded voice | IP Phone A -> Unified CM -> CJA -> Unity Connection -> CJI | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHILCJA.G.042 | Alert notification in Jabber for Android when maximum number of participants are exceeded during group chat | Verify whether Cisco Jabber for Android receives popup when reaching maximum number of participants in group chat | NA | Passed | |
| UCJ12.0SPHILCJA.G.066 | Jabber for tablet (Android) crashed while attaching a file from the folder | Verify whether Cisco Jabber for Android user can attach the file from the device folder successfully | NA | Failed | CSCvf19113 |

# Cisco Jabber for Windows

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.CJW.G.005 | Alert when available in Jabber for Windows while login using OAuth refresh Token | Verify whether the alert notification is displaying in Cisco Jabber for Windows when one of the user in the contact list becomes available from offline after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJW.G.006 | Send file and screen captures from Jabber for Windows while login using OAuth refresh Token | Verify whether the files and screen captures are sent successfully from Cisco Jabber for Windows to other Jabber clients after login OAuth refresh Token | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CJW.G.008 | Call hold and resume in Jabber for Windows while login using OAuth refresh Token | Verify whether call hold and resume is working successfully in Cisco Jabber for Windows when login OAuth refresh Token | CJW1 -> Unified CM -> CJW2 | Passed | |
| UCJ12.0SPHI.CJW.G.009 | Call transfer in Jabber for Windows while login using OAuth refresh Token | Verify whether call transfer is working successfully in Cisco Jabber for Windows when login OAuth refresh Token | CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJI | Passed | |
| UCJ12.0SPHI.CJW.G.010 | Send P2P chat message in Jabber for Windows while login using OAuth refresh Token | Verify whetherP2P chat message are sent from Cisco Jabber for Windows successfully after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHI.CJW.G.011 | Send Group chat message in Jabber for Windows while login using OAuth refresh Token | Verify whether group chat is initiated from Cisco Jabber for Windows successfully after login OAuth refresh Token | NA | Passed | |
| UCJ12.0SPHII.CJW.G.004 | Instant messaging connecting status in Jabber for Windows when enabled fast login | Verify the instant messaging connecting status in Cisco Jabber for Windows when enabled fast login | NA | Passed | |

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| UCJ12.0SPHII.CJW.G.006 | Voicemail services connecting status in Jabber for Windows when enabled fast login | Verify the voicemail services connecting status in Cisco Jabber for Windows when enabled fast login | NA | Passed | |
| UCJ12.0SPHII.CJW.G.009 | Change the password of Jabber for Windows user in Unified CM when enabled fast login | Verify whether Cisco Jabber for Windows is prompting for password update while password is changed in Cisco Unified Communications Manager when enabled fast login | NA | Passed | |
| UCJ12.0SPHII.CJW.G.011 | Changing Jabber config file parameters when enabled fast login | Verify whether the changes are reflecting in Cisco Jabber for Windows when changing parameters in configuration file when enabled fast login | NA | Passed | |
| UCJ12.0SPHII.CJW.G.016 | Change the multiple services credentials in Jabber for windows when enabled fast login | Verify the error message when changing multiple services credentials in Cisco Jabber for Windows accounts tab without changing the password in active directory. | NA | Passed | |

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| UCJ12.0SPHII.CJW.G.022 | Changing the Jabber config file for dynamic updates in Jabber for Windows | Verify the sign out pop up message in Cisco Jabber for Windows when the dynamic updates of configuration keys are changed in Jabber configuration file during the call | CJW1 -> Unified CM -> CJW2 | Passed | |
| UCJ12.0SPHII.CJW.G.027 | Play the re-recorded voice message in Jabber for Windows during voicemail forward | Verify whether Cisco Jabber for Windows is able to play the re-recorded voice message during voicemail forward successfully | IP Phone -> Unified CM -> CJW -> Unity Connection -> CJW | Passed | |
| UCJ12.0SPHII.CJW.G.039 | Transfer the call from Jabber for Windows using move to mobile | Verify whether Cisco Jabber for Windows is able to transfer the active call to Cisco IP Phone using move to mobile successfully | CJW1 -> Unified CM 1 -> CJW 2 -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> IP Phone | Passed | |
| UCJ12.0SPHII.CJW.G.052 | Accept E911 prompt in Jabber for Windows | Verify whether Cisco Jabber for Windows is connecting to phone service only after accepting the E911 prompt successfully | NA | Passed | |

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| UCJ12.0SPHII.CJW.G.073 | Compare the incoming video and audio call quality in Jabber for Windows with MARI enabled and Jabber for Windows of previous version without MARI enabled | Verify whether the incoming video and audio call compared to Cisco Jabber for Windows with MARI enabled is better than previous version of Cisco Jabber for Windows with MARI disabled successfully | IP Phone A -> Unified CM -> CJW1<br>IP Phone B -> Unified CM -> CJW2 | Passed | |
| UCJ12.0SPHII.CJW.G.111 | Self-care portal tab is missing under options in Jabber for Windows | Verify the self-care portal tab is missing under options in Jabber for Windows | NA | Failed | CSCvf21574 |

# Cisco Jabber for Mac

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.CJM.G.013 | Sent message date in Jabber for Mac while login using OAuth refresh Token | Verify whether sent message is shown in Cisco Jabber for Mac when login OAuth refresh Token successfully | NA | Passed | |
| UCJ12.0SPHI.CJM.G.017 | Answer conference call in Jabber for Mac while login using OAuth refresh Token | Verify whether Cisco Jabber for Mac is able to answer conference call successfully when login OAuth refresh Token | CJW -> Unified CM -> CJM1 -> Unified CM -> CJM2 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.CJM.G.018 | Make a SIP Trunk Call from Jabber for Mac to Jabber for Windows while login using OAuth refresh Token | Verify whether Cisco Jabber for Mac is able to initiate SIP Trunk Call to Cisco Jabber for Windows successfully when login using OAuth refresh Token | CJM -> Unified CM1 -> SIP Trunk -> Unified CM2 -> CJW | Passed | |
| UCJ12.0SPHI.CJM.G.020 | Hold & Resume Trunk Call in Jabber for Mac while login using OAuth refresh Token | Verify whether Cisco Jabber for Mac is able to Hold and Resume the ICT Trunk Call from Cisco Jabber for Windows successfully when login OAuth refresh Token | CJW -> Unified CM1 -> ICT Trunk -> Unified CM2 -> CJM | Passed | |
| UCJ12.0SPHII.CJM.G.004 | Play the re-recorded voice message in Jabber for Mac during voicemail forward | Verify whether Cisco Jabber for Mac is able to play the re-recorded voice message during voicemail forward | CJW -> Unified CM -> CJM -> Unity Connection -> CJM | Passed | |
| UCJ12.0SPHII.CJM.G.005 | Chain voicemail forward from Jabber for Mac | Verify whether Cisco Jabber for Mac is able to do chain voicemail forwarding | IP Phones -> Unified CM -> CJW -> Unity Connection -> CJW<br>CJW -> Unified CM -> CJM1 -> Unity Connection -> CJM1<br>CJM1 -> Unified CM -> CJM2 -> Unity Connection -> CJM2 | Passed | |

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| UCJ12.0SPHII.CJM.G.006 | Receive the incoming call while recording the voice message in Jabber for Mac | Verify whether Cisco Jabber for Mac is able to receive the incoming call while recording the voice message | CJW -> Unified CM -> CJM -> Unity Connection -> CJM IP Phone A -> Unified CM -> CJM | Passed | |
| UCJ12.0SPHII.CJM.G.015 | Provide wrong credentials for voicemail during the voice message re-recording after login to Jabber for Mac | Verify whether Cisco Jabber for Mac immediately closes voice message re-record popup when providing wrong credentials for voicemail messaging after login | CJW -> Unified CM -> CJM -> Unity Connection -> CJM | Passed | |
| UCJ12.0SPHII.CJM.G.030 | Decline E911 prompt in Jabber for Mac | Verify whether Cisco Jabber for Mac do not connect to phone service if E911 prompt is cancelled | NA | Passed | |
| UCJ12.0SPHII.CJM.G.033 | Input LDAP credentials via the pop up in Jabber for Mac | Verify whether Cisco Jabber for Mac is able to input LDAP credentials via the pop up | NA | Passed | |
| UCJ12.0SPHII.CJM.G.037 | Reload the Cisco Jabber diagnostics page in Jabber for Mac after disconnecting from network | Verify whether Cisco Jabber for Mac is able to reload the Cisco Jabber diagnostics page after disconnecting from network | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CJM.G.039 | Intercluster call between MARI enabled and disabled Jabber for Mac clients via SIP Trunk | Verify the audio and video quality of the intercluster call via SIP Trunk is better for MARI enabled Cisco Jabber for Mac devices with MARI disabled Cisco Jabber for Mac devices in a poor network condition | CJM1 -> Unified Passed CM1 -> SIP Trunk -> Unified CM2 -> CJM3 CJM2 -> Unified CM1 -> SIP Trunk -> Unified CM2 -> CJM4 | Passed | |
| UCJ12.0SPHII.CJM.G.043 | Search for a LDAP user in Jabber for Mac when CDI is enabled in Jabber config file | Verify whether Cisco Jabber for Mac is able to search a LDAP user when Cisco Directory integration parameter is enabled in Jabber Configuration file | NA | Passed | |
| UCJ12.0SPHII.CJM.G.044 | Display of all user names in the contact group of Jabber for Mac when CDI is enabled in config file | Verify whether Cisco Jabber for Mac is able to display all the user names under contact groups and profile in last name first name forma when Cisco Directory integration parameter is enabled in Jabber Configuration file | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHII.CJM.G.047 | Connection status display in Jabber for MAC | Verify whether the connection status is displayed under soft phone server successfully | NA | Failed | CSCve87273 |

# Cisco Spark

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0.Spark.G.006 | Create a whiteboard during a call in Cisco Spark for Windows | Verify whether Cisco Spark for Windows is able to create a whiteboard during the call from Cisco Spark for Windows to Cisco Spark for Mac by using "Call Tab" option successfully | Cisco Spark for Windows-> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.007 | Active members list in meeting during the call between Cisco Spark for Desktop clients | Verify whether the active members list is displayed during the Spark space call within Cisco Spark for Desktop clients (Mac & Windows) | Cisco Spark for Windows-> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.014 | Make a call between Cisco Spark for desktop Clients (Windows & Mac) when Do not disturb status active | Verify whether able to make a call between Cisco Spark for desktop Clients (Windows & Mac) when Do not disturb status active successfully | Cisco Spark for Windows-> Spark Cloud -> Cisco Spark for Mac | Passed | |

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| UCJ12.0.Spark.G.023 | Desktop share during team meeting within Cisco Spark for Desktop clients | Verify whether desktop can be shared successfully during team meeting within Cisco Spark for Desktop clients (Mac & Windows) | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.026 | Send / receive team chat message during desktop share in Cisco Spark for Desktop clients | Verify whether Cisco Spark for Desktop clients (Mac & Windows) are able to send / receive team chat messages during screen share successfully | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.028 | 1-To-1 chat with any spark client during desktop share | Verify whether Cisco Spark for Desktop clients (Mac & Windows) are able to send / receive 1-To-1 chat messages during desktop share successfully | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.029 | Share the files (xlsx, .pptx, .pdf) while desktop share in Cisco Spark for Desktop clients | Verify whether Cisco Spark for Desktop clients (Mac & Windows) are able to share files (xlsx, .pptx, .pdf) within team meeting during desktop share successfully | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for Mac | Passed | |
| UCJ12.0.Spark.G.036 | Add participant during desktop share in Cisco Spark for Desktop clients | Verify whether Cisco Spark for Desktop clients (Mac & Windows) are able to add participant Cisco Spark for Android into the team chat during desktop share successfully | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for Mac -> Spark Cloud -> Cisco Spark for Android | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0.Spark.G.038 | Whiteboard display in Cisco Spark for iPad during desktop share | Verify whether the whiteboard image is displayed in Cisco Spark for iPad during desktop share in team meeting with Cisco Spark for Desktop clients (Mac & Windows) | Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Spark Cloud -> Cisco Spark for iPad | Passed | |
| UCJ12.0.Spark.G.067 | Markdown formats in space of Cisco Spark for Desktop clients | Verify whether Cisco Spark for Desktop clients (Mac & Windows) are able to send / receive formatted text in the space chat window successfully | Passed | | |
| UCJ12.0.Spark.G.074 | Make conference call from Spark Client to Cisco Jabber for Windows | Verify whether conference call can be made from Spark client to Cisco Jabber for Windows successfully | Spark Client -> Spark Cloud -> VCS-E -> VCS-C -> Unified CM -> CJW 1 -> Unified CM -> CJW 2 | Passed | |
| UCJ12.0.Spark.G.077 | Consultative transfer the call from Cisco Spark client to Cisco Jabber for Mac | Verify whether the call can be transferred from Spark Client to Cisco Jabber for Mac successfully | Spark Client -> Spark Cloud -> VCS-E -> VCS-C -> Unified CM -> CJM 1 -> Unified CM -> CJM 2 | Passed | |
| UCJ12.0.Spark.G.080 | Make redial in 88xx when it is in active call with Spark Client | Verify whether able to do redial from Spark Client in Cisco IP Phone 88xx using cisco hybrid service successfully | Spark Client -> Spark Cloud ->Unified CM -> VCS-E -> VCS-C -> IP Phone B -> Unified CM -> IP Phone A-> | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0.Spark.G.084 | Blind transferred active Cisco Spark for Windows call in IP Phone 88xx | Verify whether blind transferred the incoming call from Cisco Spark for windows in Cisco IP Phone 78xx using cisco hybrid service successfully | Spark Client -> Spark Cloud -> VCS-E -> VCS-C -> Unified CM -> IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPhII.Spark.G.006 | Adding people in middle of ongoing space chat from people option | Verify whether Cisco Spark for Desktop Clients (Windows & Mac) are able to add peoples in middle of the ongoing chat from people option successfully | NA | Passed | |
| UCJ12.0SPhII.Spark.G.009 | People Search from contact a person tab during wifi disconnected | Verify whether Cisco Spark for Desktop Clients (Windows & Mac) are able to display the dropdown list of searched contact when wifi is disconnected | NA | Passed | |
| UCJ12.0SPhII.Spark.G.016 | Contacting a person from recents in Cisco Spark for Mobile Clients | Verify whether Cisco Spark for Mobile Clients (Android & iOS) are able to contact a person from recents tab itself successfully | NA | Passed | |
| UCJ12.0SPhII.Spark.G.021 | Recent conversation space display at top | Verify whether Cisco Spark for Desktop Clients (Windows & Mac) are able to display the recent conversation at the top of spaces list dropdown successfully from the recents tab | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.Spark.G.027 | User unavailable notification for wrong user id in people list | Verify whether Cisco Spark for Desktop Clients(Windows & Mac) are able to display the user unavailable notification in the people dropdown list successfully | NA | Passed | |
| UCJ12.0SPhII.Spark.G.032 | Unread message notification display from recents tab of Cisco Spark for Desktop Clients | Verify whether Cisco Spark for Desktop Clients (Windows & Mac) are able to display unread message notifications in the people list dropdown from recents tab successfully | NA | Passed | |

# Cisco Spark Room OS

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPhII. RoomOS.G.001 | Check pairing of headset with Spark on DX70 via Bluetooth | Verify whether headset can be paired to Spark on DX70 registered to Cisco Spark Cloud, via Bluetooth successfully | NA | Passed | |

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| UCJ12.0SPhII.RoomOS.G.002 | Check the audio of Spark on MX200 G2 in headset during a video call with Spark on DX70 paired to headset via Bluetooth | Verify whether the audio of Spark on MX200 G2 can be heard via headset paired to Spark on DX70 via Bluetooth during a video call between Spark on MX200 G2 and Spark on DX70, both registered to Cisco Spark Cloud | Spark on DX70 -> Cisco Spark Cloud->Spark on MX200 G2 | Passed | |
| UCJ12.0SPhII.RoomOS.G.003 | Answer the incoming call from Spark on MX200 G2 in headset paired to Spark on DX70 via Bluetooth | Verify whether incoming call from Spark on MX200 G2 can be answered in headset paired to Spark on DX70 via Bluetooth successfully, both registered to Cisco Spark Cloud | Spark on MX200 G2 -> Spark Cloud -> Spark on DX70 | Passed | |
| UCJ12.0SPhII.RoomOS.G.004 | Answer the incoming call from Spark on SX80 Codec in headset paired to Spark on DX80 via Bluetooth | Verify whether incoming call from Spark on SX80 Codec can be answered in headset paired to Spark on DX80 via Bluetooth successfully, both registered to Cisco Spark Cloud | Spark on SX80 Codec -> Spark Cloud -> Spark on DX80 | Passed | |

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| UCJ12.0SPhII. RoomOS.G.005 | Decline the incoming call from Spark on SX10 Quick Set in headset paired to Spark on DX70 via Bluetooth | Verify whether incoming call from Spark on SX10 Quick Set can be declined in headset paired to Spark on DX70 via Bluetooth successfully, when both registered to Cisco Spark Cloud | Spark on SX10 Quick Set -> Cisco Spark Cloud -> Spark on DX70 | Passed | |
| UCJ12.0SPhII. RoomOS.G.006 | End the call of Spark on SX20 Quick Set in headset paired to Spark on DX70 via Bluetooth | Verify whether call from Spark on SX20 Quick Set answered in Spark on DX70 can be ended in headset paired to Spark on DX70 via Bluetooth, when both registered to Cisco Spark Cloud | Spark on SX20 Quick Set -> Cisco Spark Cloud -> Spark on DX70 | Passed | |
| UCJ12.0SPhII. RoomOS.G.007 | End the call of Spark on SX80 Codec in headset paired to Spark on DX80 via Bluetooth | Verify whether call from Spark on SX80 Codec answered in Spark on DX80 can be ended in headset paired to Spark on DX80 via Bluetooth, when both registered to Cisco Spark Cloud | Spark on SX80 Codec -> Cisco Spark Cloud -> Spark on DX80 | Passed | |

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| UCJ12.0SPhII. RoomOS.G.008 | Mute from headset paired to Spark on DX70 via Bluetooth during video call with Spark on SX80 Codec | Verify whether mute in headset paired to Spark on DX70 via Bluetooth reflects in the far end point Spark on SX80 Codec during video call, both registered to Cisco Spark Cloud | Spark on DX70 -> Cisco Spark Cloud -> Spark on SX80 Codec | Passed | |
| UCJ12.0SPhII. RoomOS.G.009 | Increase / Decrease the volume of Spark on MX200 G2 call via headset paired to Spark on DX70 and the check the volume level in Spark on DX70 | Verify whether the volume of Spark on MX200 G2 call can be increased / decreased in headset paired to Spark on DX70 via Bluetooth and check whether the volume level in Spark on DX70 is same as the volume in headset, when both registered to Cisco Spark Cloud | Spark on DX70 -> Cisco Spark Cloud -> Spark on MX200 G2 | Passed | |
| UCJ12.0SPhII. RoomOS.G.010 | Answer the incoming call from user logged into Spark for Android in headset paired to Spark on DX70 via Bluetooth | Verify whether incoming call from user logged into Spark for Android can be answered in headset paired to Spark on DX70 via Bluetooth successfully | Spark for Android -> Cisco Spark Cloud -> Spark on DX70 | Passed | |

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| UCJ12.0SPhII.RoomOS.G.011 | Answer the incoming call from user logged into Spark for iOS in headset paired to Spark on DX70 via Bluetooth | Verify whether incoming call from user logged into Spark for iOS can be answered in headset paired to Spark on DX70 via Bluetooth successfully | Spark for iOS -> Cisco Spark Cloud -> Spark on DX70 | Passed | |
| UCJ12.0SPhII.RoomOS.G.012 | Decline the incoming call from user logged into Spark for iOS in headset paired to Spark on DX70 via Bluetooth | Verify whether incoming call from user logged into Spark for iOS can be declined in headset paired to Spark on DX70 via Bluetooth successfully | Spark for iOS -> Cisco Spark Cloud -> Spark on DX70 | Passed | |
| UCJ12.0SPhII.RoomOS.G.013 | Decline the incoming call from user logged into Spark for windows in headset paired to Spark on DX80 via Bluetooth | Verify whether incoming call from user logged into Spark for windows can be declined in headset paired to Spark on DX80 via Bluetooth successfully | Spark for windows -> Cisco Spark Cloud -> Spark on DX80 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.RoomOS.G.014 | Mute from headset paired to Spark on DX80 via Bluetooth during video call with Spark for Android | Verify whether mute in headset paired to Spark on DX80 via Bluetooth works successfully during video call between user logged to Spark for Android and Spark on DX80 registered to Cisco Spark Cloud | Spark on DX80 -> Cisco Spark Cloud -> Spark for Android | Passed | |
| UCJ12.0SPhII.RoomOS.G.015 | Check half wake state message 'Hello' in Spark on MX200 G2 when motion is detected | Verify whether half wake state message 'Hello' gets displayed in Touch 10 of Spark on MX200 G2 registered to Cisco Spark Cloud, when motion is detected | NA | Passed | |
| UCJ12.0SPhII.RoomOS.G.016 | Check half wake state guidance in Spark on SX20 Quick Set when Spark for windows is paired to Spark on SX20 Quick Set | Verify whether half wake guidance in Touch 10 of Spark on SX20 Quick Set registered to Cisco Spark Cloud when Spark for windows is paired to Spark on SX20 Quick Set works successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII. RoomOS.G.017 | Check half wake state guidance in Spark on MX200 G2 with remotely paired Touch 10 when Spark for Android is paired to Spark on MX200 G2 | Verify whether half wake guidance in remotely paired Touch 10 of Spark on MX200 G2 registered to Cisco Spark Cloud when Spark for Android is paired to Spark on MX200 G2 works successfully | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.018 | Check 'awake' state in Spark on SX10 Quick Set after touching Touch 10 | Verify 'awake' state in Spark on SX10 Quick Set which is in 'Standby' mode, after touching the Touch of Spark on SX10 Quick Set registered to Cisco Spark Cloud works successfully | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.019 | Check 'awake' state in Spark on SX20 Quick Set after accessing via Remote UI | Verify 'awake' state in Spark on SX20 Quick Set which is in 'Standby' mode, after accessing Spark on SX20 Quick Set registered to Cisco Spark Cloud via Remote UI works successfully | NA | Passed | |

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| UCJ12.0SPhII. RoomOS.G.020 | Check 'awake' state in Spark on MX300 G2 after Spark for Mac paired to Spark on MX300 G2 starts sharing | Verify 'awake' state in Spark on MX300 G2 registered to Cisco Spark Cloud, after Spark for Mac paired to Spark on MX300 G2 starts wireless sharing | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.021 | Check 'awake' state in Spark on MX200 G2 Set after touching remotely paired Touch 10 | Verify 'awake' state in Spark on MX200 G2 which is in 'Standby' mode, after touching the remotely paired Touch 10 of Spark on MX200 G2 registered to Cisco Spark Cloud works successfully | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.022 | Check 'awake' state in Spark Room Kit registered to Spark Cloud after touching Touch 10 | Verify 'awake' state in Spark Room Kit which is in 'Standby' mode, after touching the Touch of Spark Room Kit registered to Cisco Spark Cloud, works successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII. RoomOS.G.023 | Check 'awake' state in Spark Room Kit registered to Spark Cloud after touching remotely paired Touch 10 | Verify 'awake' state in Spark Room Kit which is in 'Standby' mode, after touching remotely paired Touch 10 of Spark Room Kit registered to Cisco Spark Cloud, works successfully | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.024 | Check half wake state message 'Hello' in Spark Room Kit registered to Spark Cloud, when motion is detected | Verify whether half wake state message 'Hello' gets displayed in Touch 10 of Spark Room Kit registered to Cisco Spark Cloud, when motion is detected | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.025 | Enable and check Wi-Fi option in Spark Room Kit | Verify whether Wi-Fi can be enabled and is available for network connection after enabling in Spark Room Kit registered to Cisco Spark Cloud successfully | NA | Passed | |
| UCJ12.0SPhII. RoomOS.G.026 | Video call between Spark Room Kit connected to Wi-Fi and Spark on DX70 | Verify whether video call between Spark Room Kit connected to Wireless Network and Spark on DX70 , both registered to Cisco Spark Cloud works successfully | Spark Room Kit -> Cisco Spark Cloud -> Spark on DX70 | Passed | |

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| UCJ12.0SPhII.RoomOS.G.027 | Video call between Spark Room Kit connected to Wi-Fi and Spark on MX200 G2 | Verify whether video call between Spark Room Kit connected to Wireless Network and Spark on MX200 G2 , both registered to Cisco Spark Cloud works successfully | Spark Room Kit -> Cisco Spark Cloud -> Spark on MX200 G2 | Passed | |
| UCJ12.0SPhII.RoomOS.G.028 | Video call between Spark Room Kit connected to Wi-Fi and user logged to Spark for Android | Verify whether video call between Spark Room Kit connected to Wireless Network and user logged to Spark for Android , both registered to Cisco Spark Cloud works successfully | Spark Room Kit -> Cisco Spark Cloud -> Spark for Android | Passed | |
| UCJ12.0SPhII.RoomOS.G.029 | Export directional pad widget to Spark on DX70 via In-room control editor page | Verify whether directional pad widget can be exported to Spark on DX70 via In-room control editor page | NA | Passed | |
| UCJ12.0SPhII.RoomOS.G.030 | Japanese row name for directional pad widget exported to Spark on DX70 via In-room control editor page | Verify whether directional pad widget exported to Spark on DX70 via In-room control editor page supports Japanese row name | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII. RoomOS.G.031 | HDMI sharing during a call between Spark Room Kit to MX200 G2 on Spark | Verify whether HDMI sharing works successfully during a call between Spark Room Kit and MX200 G2 on Spark both registered to Spark Cloud | Spark Room Kit -> Spark Cloud -> MX200 G2 on Spark (HDMI sharing) | Passed | |
| UCJ12.0SPhII. RoomOS.G.032 | HDMI sharing during a call between Spark Room Kit to SX10 on Spark | Verify whether HDMI sharing works successfully during a call between Spark Room Kit and SX10 on Spark both registered to Spark Cloud | Spark Room Kit -> Spark Cloud -> SX10 on Spark (HDMI sharing) | Passed | |
| UCJ12.0SPhII. RoomOS.G.033 | Call from Spark Board 55 registered as adhoc device to MX300 G2 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device and Mx300 G2 on Spark | Spark Board 55 -> Spark Cloud -> MX300 G2 on Spark | Passed | |
| UCJ12.0SPhII. RoomOS.G.034 | Call from Spark Board 55 registered as adhoc device to DX80 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device and DX80 on Spark | Spark Board 55 -> Spark Cloud -> DX80 on Spark | Passed | |
| UCJ12.0SPhII. RoomOS.G.035 | Call from Spark Board 55 registered as adhoc device to Cisco Spark on Windows paired to DX80 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device to Cisco Spark on Windows paired to DX80 on Spark | Spark Board 55 -> Spark Cloud->Spark on Windows (paired to DX80 on Spark) | Passed | |

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| UCJ12.0SPhII. RoomOS.G.036 | Call from Spark Board 55 registered as adhoc device to Cisco Spark on MAC paired to DX80 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device to Cisco Spark on MAC paired to DX80 on Spark | Spark Board 55 -> Spark Cloud -> Spark on MAC (paired to DX80 on Spark) | Passed | |
| UCJ12.0SPhII. RoomOS.G.037 | Call from Spark Board 55 registered as adhoc device to Cisco Spark on iOS paired to DX80 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device to Cisco Spark on iOS paired to DX80 on Spark | Spark Board 55 -> Spark Cloud -> Spark on iOS(paired to DX80 on Spark) | Passed | |
| UCJ12.0SPhII. RoomOS.G.038 | Call from Spark Board 55 registered as adhoc device to Cisco Spark on Android paired to DX80 on Spark | Verify whether a call can be from Spark Board 55 registered as adhoc device to Cisco Spark on Android paired to DX80 on Spark | Spark Board 55 -> Spark Cloud->Spark on Android (paired to DX80 on Spark) | Passed | |
| UCJ12.0SPhII. RoomOS.G.039 | Whiteboard during a call between Spark Board 55 to Cisco Spark on Windows | Verify whether Whiteboard works successfully during a call between Spark Board 55 registered as adhoc to Cisco Spark for Windows | Spark Board 55 -> Spark Cloud -> Cisco Spark on Windows (Whiteboard) | Passed | |

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| UCJ12.0SPhII.RoomOS.G.040 | Whiteboard during a call between Spark Board 55 to Cisco Spark on MAC | Verify whether Whiteboard works successfully during a call between Spark Board 55 registered as adhoc to Cisco Spark for MAC | Spark Board 55 -> Spark Cloud -> Cisco Spark on MAC (Whiteboard) | Passed | |
| UCJ12.0SPhII.RoomOS.G.041 | Check participant name after guest participant disconnects from the meeting | Verify whether meeting name changes from 'Spark Meeting' to the participant name available in the call after the guest participant disconnects from the Spark Meeting call | Spark for Windows (paired with Spark Room Kit) -> Spark Room (DX70)<br>Spark for Windows -> Add -> Spark for iOS user | Failed | CSCvb9229 |

# Cisco WebEx Meetings Server

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0.CJWWM.G.012 | Schedule a meeting in Cisco WebEx Cloud for Mozilla Firefox 64 bit and mute the audio | Verify whether Cisco WebEx Cloud is able to mute the audio in meeting by using Mozilla Firefox 64 bit browser | NA | Passed | |
| UCJ12.0.CJWWM.G.014 | Schedule a meeting in Cisco WebEx Cloud for Mozilla Firefox 64 bit and record the meeting | Verify whether Cisco WebEx Cloud is able record the meeting by using Mozilla Firefox 64 bit browser | NA | Passed | |

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| UCJ12.0.CJWWM.G.019 | Chat with Cisco WebEx member when on meeting by using Mozilla Firefox 64 bit browser | Verify whether Cisco WebEx Cloud is able to Chat with Cisco WebEx members in meeting by using Mozilla Firefox 64 bit browser successful | NA | Passed | |
| UCJ12.0.CJWWM.G.026 | Remind the scheduled Cisco WebEx cloud meeting by using Mozilla Firefox 64 bit browser | Verify whether Cisco WebEx Cloud is able to send the remainder Cisco WebEx meeting by using Mozilla Firefox 64 bit browser | NA | Passed | |
| UCJ12.0.CJWWM.G.027 | Invite the member through phone number in Cisco WebEx cloud meeting by using Mozilla Firefox 64 bit browser | Verify whether Cisco WebEx Cloud is able invite the members by phone number in Cisco WebEx meeting by using Mozilla Firefox 64 bit browser | NA | Passed | |
| UCJ12.0.CJWWM.G.040 | WebEx meeting using @WebEx in Cisco Jabber for Windows | Verify whether Cisco Jabber for Windows can be able to schedule the WebEx meeting through Outlook using @WebEx successfully | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0.CJWWM.G.041 | Two or more attendees receive an WebEx meeting invite mail from Outlook | Verify whether Cisco Jabber for Desktop clients(Mac & Windows) can be able to receive the WebEx meeting invite through Outlook successfully | NA | Passed | |
| UCJ12.0.CJWWM.G.048 | SSO authentication in Scheduled WebEx meeting of Cisco Jabber for Desktop clients | Verify whether the SSO authentication is displayed when Cisco Jabber for Windows2 joins the Scheduled WebEx meeting with Cisco Jabber for Windows1 | NA | Passed | |
| UCJ12.0SPhILCJWWM.G.006 | Personal meeting room is locked after 15 minutes in Cisco Jabber for Mobile Clients | Verify whether the meeting room is locked automatically in 15 minutes after the meeting starts in Cisco Jabber for Mobile Clients(Android & iOS) successfully | NA | Passed | |
| UCJ12.0SPhILCJWWM.G.008 | Unlock the automatically locked room during the meeting | Verify whether the meeting room can be unlocked during the meeting in Cisco Jabber for Mobile Clients(Android & iOS) successfully | NA | Passed | |

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| UCJ120SPhIICJWWMG013 | Attendee joins the WebEx meeting twice in Cisco Jabber for Mobile Clients | Verify whether Cisco Jabber for iPhone is able to send the WebEx meeting invite twice to an attendee (Cisco Jabber for Desktop Clients (Windows & Mac) and also check the attendee able to join the meeting again | NA | Passed | |
| UCJ120SPhIICJWWMG014 | Sending invite twice to same attendee and check the number of attendee waits in the lobby in Cisco Jabber for iPhone | Verify whether Cisco Jabber for iPhone sends the WebEx meeting invite twice to an attendee and also check the number of attendees waits in the lobby to join | NA | Passed | |
| UCJ120SPhIICJWWMG015 | Select all the attendees from the lobby to join the WebEx meeting | Verify whether Cisco Jabber for iPhone selects all the waiting attendees from the lobby to join the WebEx meeting successfully | NA | Passed | |

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| UCJ12.0SPhIICJWWMG.018 | Alert in full screen view of personal room lobby during content share | Verify whether Cisco Jabber for Mobile Clients (Android & iOS) are able to display the alert of attendees waiting in personal room lobby during content share | NA | Passed | |
| UCJ12.0SPhIICJWWMG.022 | Allow participant from lobby to join the meeting during screen share | Verify whether Cisco Jabber for Mobile Clients (Android & iOS) are able to allow the attendees waiting in personal room lobby during screen share successfully | NA | Passed | |

# Cisco Meeting Server

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJCMS2.1S.CMS.G.001 | Join a CMA meeting by dialing the spaceuri@Meeting Server domain.com from MX300 G2 | Verify whether Cisco TelePresence MX300 G2, registered in Cisco Unified Communications manager joins the space Successfully in Cisco Meeting App | MX300 G2-> SIP Trunk -> Meeting Server-> CMA | Passed | |

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|---|---|---|---|---|---|
| UCJCMS2.1S.CMS.G.004 | Add another user to the space after MX300 G2 joins the meeting | Verify whether another user can be added to the space as member after Cisco TelePresence MX300G2 ,registered in Cisco Unified Communications manager joins the space Successfully in Cisco Meeting App | MX300 G2 -> SIP Trunk -> Meeting Server -> CMA shin@voice.com -> Add -> CMA space | Passed | |
| UCJCMS2.1S.CMS.G.006 | Share screen to the MX300 G2 from CMA space | Verify whether screen can be shared from Cisco Meeting App to Cisco TelePresence MX300 G2,registered in Cisco Unified Communications manager, after it joins the space Successfully in Cisco Meeting App | MX300 G2 -> SIP Trunk -> Meeting Server -> CMA (share screen) | Passed | |
| UCJCMS2.1S.CMS.G.008 | Record a meeting between CMA user and EX90 | Verify whether Cisco TelePresence System EX90, registered in Cisco Unified Communications manager joins the space and screen from Cisco Meeting App user is shared Successfully in Cisco Meeting App | EX90 -> SIP Trunk -> Meeting Server -> CMA | Passed | |

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|---|---|---|---|---|---|
| UCJCMS2.1S.CMS.G.072 | Hold and Resume the Presentation sharing from MX200 G2 in H323 Meeting using IVR Number of Meeting Server | Verify whether Cisco TelePresence MX200G2 registered in Cisco TelePresence Video Communication Server as H323 end point can successfully Hold and Resume the presentation sharing in H323 meeting using IVR Number of Meeting Server | DX70, DX80, MX200 G2 (H323) (Presentation sharing) (Hold /Resume) -> Cisco VCS -> Zone -> Meeting Server | Passed | |
| UCJCMS2.1S.CMS.G.012 | Check whether Mute / Unmute works for the participants in the CMA Space with MX300 G2 and SX80 Codec | Verify whether the Mute / Unmute can be done by the Cisco Meeting App user for the other members Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec,registered in Cisco Unified Communications manager | SX80 Codec, MX300 G2 (Mute/ Unmute) -> SIP Trunk-> Meeting Server -> CMA | Passed | |
| UCJCMS2.1S.CMS.G.027 | Join a CMA meeting by dialing the spaceuri@Meeting Server domain.com from skypeuser1@cisco.com | Verify whether Skype user, skype user1@cisco.com joins the space successfully in Cisco Meeting App | Skypeuser1 -> EXP-E -> EXP-C-> Meeting Server -> EXP-C -> CMA | Passed | |

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|---|---|---|---|---|---|
| UCJCMS2.1S.CMS.G.034 | Initiate H323 Meeting from DX80 using IVR Number of Meeting Server | Verify whether Cisco TelePresence DX80 registered in Cisco TelePresence Video Communication Server as H323 end point can successfully initiate the meeting using IVR Number of Meeting Server | DX80 (H323) -> Cisco VCS -> Zone-> Meeting Server | Passed | |
| UCJCMS2.1S.CMS.G.077 | Skype for Business client calling into meeting server hosted meeting | Verify whether Skype for Business client calling into meeting server hosted meeting successfully | SKFB Client -> SKFB Server-> Trusted SIP Trunk -> Meeting Server | Passed | |
| UCJCMS2.1S.CMS.G.202 | Join adhoc audio conference from Cisco IP Phone | Verify whether Cisco IP Phone 7841 can join ad hoc audio conference successfully when the IP Phone registered in Cisco Unified Communication Manager 12.0 | IP Phone-> Unified CM-> SIP Trunk -> CMS | Passed | |
| UCJCMS2.1S.CMS.G.212 | Mute the conference in 7841 while on Conference meeting | Verify whether the Cisco IP Phone 7841 can mute the conference meeting successfully | IP Phone A -> Unified CM -> SIP Trunk -> CMS CJW -> Unified CM-> SIP Trunk -> CMS | Passed | |

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| UCJCMS2.1S.CMS.G.257 | Disconnect the Active call from web GUI of Cisco Meeting Server | Verify whether Active call of Cisco Meeting App disconnected when the user disconnect the call via web GUI of Cisco Meeting Server successfully | CMA1 -> CMS -> CMA2 | Passed | |
| UCJCMS2.2S.CMS.G.109 | Mute the video conference from Cisco IP Phone 8845 | Verify whether the Cisco IP Phone 8845 in a meeting can be put to mute during video conference | IP Phone A -> Unified CM -> SIP Trunk -> CMS IP Phone B -> Unified CM -> SIP Trunk -> CMS | Passed | |
| UCJCMS2.2S.CMS.G.114 | Layout control as All Equal by the meeting host when meeting hosted from WebRTC clients | Verify whether the call layout can be set by the meeting host as all equal when on meeting conducted using WebRTC in firefox browsers | WebRTC (Firefox) -> Meeting Server -> WebRTC (Firefox) | Passed | |
| UCJCMS2.2S.CMS.G.121 | Add the participant to meeting space from different WebRTC clients | Verify whether the different participants using WebRTC can be added to the meeting space when meeting has been host using WebRTC client | WebRTC (Firefox) -> Meeting Server -> WebRTC (Chrome) -> Meeting Server -> WebRTC (Chrome) | Passed | |
| UCJCMS2.2S.CMS.G.128 | Create space with passcode for the user using WebRTC in chrome on desktop | Verify whether the user can create a space with passcode for security using WebRTC in chrome on Desktop | WebRTC (Chrome) -> Meeting Server -> WebRTC (Chrome) | Passed | |

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| UCJCMS22S.CMS.G.135 | Start screen share from WebRTC client when on meeting using chrome browser | Verify whether the screen share is successful in WebRTC client when users are in meeting via chrome browser | WebRTC (Chrome) -> Meeting Server -> WebRTC (Chrome) | Passed | |
| UCJCMS22S.CMS.G.167 | WebRTC detailed log tracing from the Cisco Meeting Server after enabling SIP traffic tracing for ten minutes | Verify whether the WebRTC detailed logs can be traced accordingly from Cisco Meeting Server after enabling SIP traffic tracing for ten minutes | WebRTC (Chrome) -> Meeting Server -> WebRTC (Firefox) | Passed | |
| UCJCMS22S.CMS.G.027 | Hold and Resume the Meeting initiated by DX70 and DX80 via Meeting server after enabling the Load Balancing both registered in Unified CM | Verify whether Hold and Resume the Meeting initiated by Cisco TelePresence DX70 and Cisco TelePresence DX80 via Meeting server after enabling the Load Balancing both registered in Cisco Unified Communications Manager Works Successfully | DX70 and DX80 (Hold and Resume) -> Unified CM -> SIP Trunk -> Meeting Server | Passed | |

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|---|---|---|---|---|---|
| UCJCMS2.2S.CMS.G.028 | Initiate Meeting via Meeting server in SX10 Quick Set and transfer toSX20 Quick Set after enabling the Load Balancing registered in Unified CM | Verify whether Meeting initiated via Meeting Server in Cisco TelePresence SX10 Quick Set and transfer to Cisco TelePresence SX20 Quick Set after enabling the Load Balancing both registered in Cisco Unified Communications Manager Works Successfully | SX10 Quick Set A , SX10 Quick Set B ->Unified CM -> SIP Trunk -> Meeting Server<br>SX10 Quick Set B (Transfer) -> Unified CM -> SIP Trunk -> Meeting Server -> SX20 Quick Set | Passed | |
| UCJCMS2.2S.CMS.G.038 | Set Maximum Quality levels while initiating Meeting via Meeting Server in MX200 G2 | Verify whether Meeting initiated with maximum quality level in Cisco TelePresence MX200 G2 registered in Cisco Unified Communications Manager Works Successfully | MX200 G2 -> Unified CM -> SIP Trunk -> Meeting Server | Passed | |
| UCJCMS2.2S.CMS.G.042 | Check the DTMF keypad support in SX10 Quick Set when initiating a meeting via Meeting Server | Verify whether Dial Tone Multi Frequency support is available in Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager when initiating a meeting via Meeting Server works Successfully | SX10 Quick Set -> Unified CM -> SIP Trunk -> Meeting Server | Passed | |

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| UCJCMS22S.CMS.G.047 | Schedule a Meeting from SX10 Quick Set through Cisco TMS via Meeting Server registered in Unified CM | Verify whether Cisco TelePresence SX10 Quick Set schedule a Meeting through Cisco TelePresence Management Suite via Meeting Server registered in Cisco Unified Communications Manager works Successfully | SX10 Quick Set, SX80 Codec , DX70 -> Unified CM -> SIP Trunk -> Cisco TMS -> Meeting Server (scheduled conference) | Passed | |
| UCJCMS22S.CMS.G.058 | Check the common icons and labels in Meeting Server web UI when SX10 Quick Set initiates the meeting | Verify whether common icons and labels are displayed in Meeting Server WebUI during Meet Me conference among Cisco TelePresence SX10 Quick Set via Meeting Server registered in Cisco Unified Communications Manager | SX10 Quick Set, SX80 Codec -> Unified CM -> SIP Trunk -> Meeting Server | Passed | |
| UCJCMS22S.CMS.G.223 | Long duration of H323 Meeting in SX10 Quick Set using Meeting Server | Verify whether Long Duration of H323 Meeting is working in Cisco TelePresence SX10 Quick Set registered in Cisco TelePresence Video Communication Server as H323 endpoint is successful | SX10 Quick Set (H323) -> Cisco VCS -> Zone -> Meeting Server | Passed | |

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|---|---|---|---|---|---|
| UCJCMS2.2S.CMS.G.224 | Hold/Resume and Presentation sharing in MX300 G2 using Meeting Server | Verify whether Hold/Resume and Presentation sharing is working in Cisco TelePresence MX200 G2 registered in Cisco TelePresence Video Communication Server as H323 endpoint is successful | MX300 G2 (Hold and Resume) (Presentation Sharing) (H323)-> Cisco VCS -> Zone -> Meeting Server | Passed | |
| UCJCMS2.2S.CMS.G.227 | Set a Passcode for H323 Meeting initiated by SX80 Codec using Space ID of Meeting Server | Verify whether Passcode can be set in Meeting Server for H323 Meeting initiated by Cisco TelePresence SX80 Codec registered in Cisco TelePresence Video Communication Server as H323 endpoint | SX80 Codec (H323) -> Cisco VCS -> Zone -> Meeting Server | Passed | |
| UCJCMS2.1S.CMS.G.091 | Check Meeting Server web UI when H323 end point with Japanese id initiate conference | Verify whether Meeting Server Web UI displays exact remote address of Cisco TelePresence DX80 registered in Cisco TelePresence Video Communication Server as H323 end point when it is initiating conference with Japanese id | Failed | CSCvd50916 | |

# Cisco TelePresence Multipoint Control Unit

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPhI.MCU.G.001 | Adhoc Conference from SX10 Quick Set to SX80 Codec using Cisco MCU 5320 all registered in Unified CM | Verify whether Adhoc Conference from Cisco TelePresence SX10 Quick Set to Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5320 all registered in Cisco Unified Communications Manager works successfully | SX10 Quick Set A -> Unified CM -> SX10 Quick Set B<br>SX10 Quick Set B -> Add -> MRGL-> Unified CM -> SIP Trunk -> MCU 5320 -> SX80 Codec | Passed | |
| UCJ12.0SPhI.MCU.G.002 | Hold and Resume in Adhoc Conference from SX10 Quick Set to SX80 Codec using Cisco MCU 5320 all registered in Unified CM | Verify whether Hold and Resume in Adhoc Conference from Cisco TelePresence SX10 Quick Set to Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5310 all registered in Cisco Unified Communications Manager works successfully | SX10 Quick Set A -> Unified CM -> SX10 Quick Set B<br>SX10 Quick Set B -> Add -> MRGL-> Unified CM -> SIP Trunk -> MCU 5320 -> SX80 Codec (Hold and Resume) | Passed | |

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| UCJ12.0SPhI.MCU.G.003 | Meet Me Conference with host pin number in SX10 Quick Set and SX80 Codec using Cisco MCU 5320 all registered in Unified CM | Verify whether Meet Me Conference with host pin number in Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5320 all registered in Cisco Unified Communications Manager works successfully | SX10 Quick Set A , SX10 Quick Set B , SX80 Codec ->Unified CM ->SIP Trunk ->MCU 5320 | Passed | |
| UCJ12.0SPhI.MCU.G.004 | Meet Me Conference with host pin number in SX10 Quick Set and SX80 Codec using Cisco MCU 4510 all registered in Unified CM | Verify whether Meet Me Conference with host pin number in Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 4510 all registered in Cisco Unified Communications Manager works successfully | SX10 Quick Set A , SX10 Quick Set B , SX80 Codec -> Unified CM ->SIP Trunk -> MCU 4510 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.MCU.G.005 | Meet Me Conference in SX10 Quick Set and SX80 Codec using Cisco MCU 4510 all registered in Cisco VCS | Verify whether Meet Me Conference in Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 4510 all registered in Cisco TelePresence Video Communication Server works successfully | SX10 Quick Set A , SX10 Quick Set B , SX80 Codec -> Cisco VCS -> Zone -> MCU 4510 | Passed | |
| UCJ12.0SPhII.MCU.G.008 | Joining Meeting Conference among DX80 , DX70 and MX300 G2 managed by MCU 5320, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence DX80, Cisco TelePresence DX70 and Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager via Collaboration Edge can join a Meeting Conference managed by Cisco TelePresence MCU 5320 | DX80 , DX70 & MX300 G2 -> Exp E -> Exp C -> Unified CM -> SIP Trunk -> MCU 5320 -> Meeting Conference | Passed | |

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| UCJ12.0SPhIIMCU.G.009 | Joining Meeting Conference among DX80, DX70 and MX200 G2 managed by MCU 5320, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence DX80, Cisco TelePresence DX70 and Cisco TelePresence MX200 G2 registered in Cisco Unified Communications Manager via Collaboration Edge can join a Meeting Conference managed by Cisco TelePresence MCU 5320 | DX80 , DX70 & MX200 G2 -> Exp E -> Exp C -> Unified CM -> SIP Trunk -> MCU 5320-> Meeting Conference | Passed | |
| UCJ12.0SPhIIMCU.G.010 | Joining Meeting Conference among DX80 , DX70 and SX10 Quick Set managed by MCU 5320, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence DX80, Cisco TelePresence DX70 and Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a Meeting Conference managed by Cisco TelePresence MCU 5320 | DX80 , DX70 & SX10 Quick Set -> Exp E -> Exp C -> Unified CM -> SIP Trunk -> MCU 5320 -> Meeting Conference | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhIIMCU.G.011 | Joining Meeting Conference among DX80, DX70 and SX20 Quick Set managed by MCU 5320, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence DX80 , Cisco TelePresence DX70 and Cisco TelePresence SX20 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a Meeting Conference managed by Cisco TelePresence MCU 5320 | DX80 , DX70 & SX20 Quick Set -> Exp E -> Exp C -> Unified CM -> SIP Trunk -> MCU 5320 -> Meeting Conference | Passed | |
| UCJ12.0SPhIIMCU.G.012 | Joining Meeting Conference among DX80 , DX70 and SX80 Codec managed by MCU 5320, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence DX80 , Cisco TelePresence DX70 and Cisco TelePresence SX80 Codec registered in Cisco Unified Communications Manager via Collaboration Edge can join a Meeting Conference managed by Cisco TelePresence MCU 5320 | DX80 , DX70 & SX80 Codec -> Exp E -> Exp C -> Unified CM -> SIP Trunk -> MCU 5320-> Meeting Conference | Passed | |

# Cisco TelePresence Management Suite

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0SPHI.TMS.G.001 | Adhoc booking between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule an adhoc conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server using Meeting Server. | Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200 G2 | Passed | |
| UCJ12.0SPHI.TMS.G.002 | Adhoc booking between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 having Japanese system name registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule an adhoc conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 all having Japanese system name and registered with Cisco TelePresence Video Communication Server using Meeting Server. | Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200 G2 | Passed | |
| UCJ12.0SPHI.TMS.G.003 | Add Cisco Meeting Server 1K as managed bridge in Meeting Server | Verify whether Meeting Server 1K can be added as a managed bridge in Cisco TelePresence Management Suite | NA | Passed | |

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| UCJ12.0SPHI.TMS.G.004 | Add Japanese name for Meeting Server 1K in Cisco TMS | Verify whether Meeting Server 1K can be given Japanese name in Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.005 | Add Cisco TMS endpoints phonebook for IX5000 in Cisco TMS | Verify whether Cisco TMS endpoints phonebook can be created and added for Cisco TelePresence IX5000 in Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.006 | Add Cisco TMSPE phonebook for IX5000 in Cisco TMS | Verify whether Cisco TMSPE phonebook can be created and added for Cisco TelePresence IX5000 in Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.007 | Upgrade SX80 Codec from CE8.3 to CE9.0 using Cisco TMS | Verify whether Cisco TelePresence SX80 Codec can be upgraded from CE8.3 to CE9.0 using Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.008 | Upgrade SX20 Quick Set from CE8.3 to CE9.0 using Cisco TMS | Verify whether Cisco TelePresence SX20 Quick Set can be upgraded from CE8.3 to CE9.0 using Cisco TelePresence Management Suite | NA | Passed | |

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| UCJ12.0SPHI.TMS.G.009 | Add configuration template with Japanese name and set on Cisco VCS Control using Cisco TMS | Verify whether configuration template can be created with Japanese name and set on Cisco TelePresence Video Communication ServerControl using Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.010 | Add configuration template with Japanese name and set on SX80 Codec using Cisco TMS | Verify whether configuration template can be created with Japanese name and set on Cisco TelePresence SX80 Codec using Cisco TelePresence Management Suite | NA | Passed | |
| UCJ12.0SPHI.TMS.G.011 | Add configuration template with Japanese name and set on DX80 using Cisco TMS | Verify whether configuration template can be created with Japanese name and set on Cisco TelePresence DX80 using Cisco TelePresence Management Suite | NA | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.TMS.G.012 | Schedule video conference using Conference templates between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule the conference using conference templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server using Meeting Server. | Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> DX70, DX80, MX200 G2 | Passed | |
| UCJ12.0SPHI.TMS.G.013 | One button to push Scheduled video conference using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule an one button to push conference using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server using Meeting Server. | Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> DX70, DX80, MX200 G2 (One button to push) | Passed | |

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| UCJ12.0SPHI.TMS.G.014 | Set Bandwidth as 512 kbps for One button to push Scheduled video conference using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule an one button to push conference and set bandwidth as 512 kbps using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server using Meeting Server | Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> DX70, DX80, MX200 G2 (One button to push) | Passed | |
| UCJ12.0SPHI.TMS.G.015 | Schedule video conference using Participant templates between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200 G2 registered to Cisco VCS Using Meeting Server | Verify that user is able to Schedule the conference using participant templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server using Meeting Server. | Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> DX70, DX80, MX200 G2 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TMS.G.011 | Scheduled video conference using conference templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered to Unified CM Using CMS | Verify that user is able to Schedule the conference using Conference Template between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered with Cisco Unified Communications Manager using Cisco Meeting Server | Cisco TMS -> Unified CM -> SIP Trunk-> CMS -> DX70, DX80, Cisco Spark Room Kit | Passed | |
| UCJ12.0SPhII.TMS.G.012 | Scheduled video conference using conference templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered to Unified CM Using MCU 5320 | Verify that user is able to Schedule the conference using Conference Template between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered with Cisco Unified Communications Manager using Cisco MCU 5320 | Cisco TMS -> Unified CM -> SIP Trunk-> MCU 5320 -> DX70, DX80, Cisco Spark Room Kit | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TMS.G.014 | One button to push Scheduled video conference using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered to Unified CM Using CMS | Verify that user is able to Schedule an one button to push conference using Conference Templates between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered with Cisco Unified Communications Manager using Cisco Meeting Server | Cisco TMS -> Unified CM -> SIP Trunk -> CMS -> DX70, DX80, Cisco Spark Room Kit (One button to push) | Passed | |
| UCJ12.0SPhII.TMS.G.029 | Conference start notification in Cisco Spark Room Kit for a scheduled conference managed by CMS | Verify that conference start notification is seen for a scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server | Cisco TMS -> Cisco VCS -> CMS -> DX70, DX80, Cisco Spark Room Kit | Passed | |

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| UCJ12.0SPhII.TMS.G.030 | Conference end notification in Cisco Spark Room Kit for a scheduled conference managed by CMS | Verify that conference end notification is seen for a scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco Spark Room Kit registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server | Cisco TMS -> Cisco VCS -> CMS -> DX70, DX80, Cisco Spark Room Kit | Passed | |

# Cisco TelePresence Conductor

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPhI.TC.G.001 | Auto Dialed Participant SX10 Quick Set joining the Meeting Conference managed by TelePresence Server on VM when the primary conductor goes down | Verify whether Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager joins as an Auto Dialed participant to the Meeting Conference managed by Cisco TelePresence Server on VM via peer TelePresence Conductor when the primary TelePresence Conductor goes down | MX200 G2 -> Unified CM -> Peer TelePresence Conductor -> TelePresence Server on VM -> Meeting Conference<br>Meeting Conference -> Peer TelePresence Conductor -> TelePresence Server on VM -> Unified CM -> SX10 Quick Set | Passed | |

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| UCJ12.0SPhI.TC.G.002 | Japanese Audio Prompts from MX200 G2 when it joins as a Guest participant and waiting for the host to join in the Lecture Conference | Verify whether Japanese audio prompts are heard from Cisco TelePresence MX200 G2 registered in Cisco Unified Communications Manager when it joins as a Guest participant and waiting for the host to join in the Lecture Conference managed by Cisco TelePresence Server on VM via Cisco TelePresence Conductor | MX200 G2 (Guest) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Lecture Conference | Passed | |
| UCJ12.0SPhI.TC.G.003 | Japanese Text Prompts from MX200 G2 when it joins as a Guest participant and waiting for the host to join in the Lecture Conference | Verify whether Japanese text prompts are viewed from Cisco TelePresence MX200 G2 registered in Cisco Unified Communications Manager when it joins as a Guest participant and waiting for the host to join in the Lecture Conference managed by Cisco TelePresence Server on VM via Cisco TelePresence Conductor | MX200 G2 (Guest) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Lecture Conference | Passed | |

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| UCJ12.0SPhI.TC.G.004 | Adding Content Server as an Auto Dialed Participant in Full HD Meeting Conference between MX200 G2 and MX300 G2 in TelePresence Conductor managed by TelePresence Server on VM | Verify whether Cisco TelePresence Content Server is added as an Auto Dialed participant to the Full HD Meeting Conference between Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager in Cisco TelePresence Conductor managed by Cisco TelePresence Server on VM | MX200 G2 & MX300 G2 -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Meeting Conference<br>Full HD Meeting Conference -> TelePresence Conductor -> Unified CM -> Content Server | Passed | |
| UCJ12.0SPhI.TC.G.005 | Presentation sharing after Auto Dialed Participant SX10 Quick Set joining the Full HD Meeting Conference managed by TelePresence Server on VM when the primary conductor goes down | Verify whether presentation can be shared from Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager after joining as an Auto Dialed participant to the Full HD Meeting Conference managed by Cisco TelePresence Server on VM via peer TelePresence Conductor when the primary TelePresence Conductor goes down | MX200 G2 -> Unified CM -> Peer TelePresence Conductor -> TelePresence Server on VM -> Full HD Meeting Conference<br>Full HD Meeting Conference -> Peer TelePresence Conductor -> TelePresence Server on VM -> Unified CM -> SX10 Quick Set<br>SX10 Quick Set -> Unified CM -> Peer TelePresence Conductor -> TelePresence Server on VM -> Full HD Meeting Conference -> Presentation Sharing | Passed | |

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| UCJ12.0SPhIL.TC.G.006 | Japanese Text Prompts from Cisco VCS registered MX200 G2 after Hold/Resume the Full HD Meeting Conference managed by TelePresence on VM in TelePresence Conductor | Verify whether Japanese text prompts are viewed from Cisco TelePresence MX200 G2 registered with Cisco TelePresence Video Communication Server after Hold/Resume the Full HD Meeting Conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor | MX200 G2 (Hold/Resume) -> Cisco VCS -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Meeting Conference | Passed | |
| UCJ12.0SPhIL.TC.G.007 | Joining a Full HD Meeting Conference from MX200 G2 managed by TelePresence Server on VM in TelePresence Conductor, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence MX200 G2 and Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a Full HD Meeting Conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor | MX200 G2 and SX10 Quick Set -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor-> TelePresence Server on VM -> Full HD Meeting Conference | Passed | |

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| UCJ12.0SPhII.TC.G.008 | Joining a HD Meeting Conference from MX200 G2 managed by TelePresence Server on VM in TelePresence Conductor, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence MX200 G2 and Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a HD Meeting Conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor | MX200 G2 and SX10 Quick Set -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor-> TelePresence Server on VM -> HD Meeting Conference | Passed | |
| UCJ12.0SPhII.TC.G.009 | Joining a Full HD Lecture Conference from MX200 G2 managed by TelePresence Server on VM in TelePresence Conductor, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence MX200 G2 and Cisco TelePresence SX20 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a Full HD Lecture Conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor | MX200 G2 (Host) -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Lecture Conference<br>SX20 Quick Set (Guest) -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor-> TelePresence Server on VM -> Full HD Lecture Conference | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhIL.TC.G.010 | Joining a HD Lecture Conference from MX200 G2 managed by TelePresence Server on VM in TelePresence Conductor, endpoints registered in Unified CM via Collaboration Edge | Verify whether Cisco TelePresence MX200 G2 and Cisco TelePresence SX20 Quick Set registered in Cisco Unified Communications Manager via Collaboration Edge can join a HD Lecture Conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor | MX200 G2 (Host) -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference<br>SX20 Quick Set (Guest) -> Exp E -> Exp C -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference | Passed | |

# Cisco TelePresence Server

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPhI.TS.G.001 | Adhoc conference from MX200 G2 via TelePresence Server 7010 | Verify Adhoc conference in Cisco TelePresence MX200 G2 with Cisco TelePresence DX70 and Cisco TelePresence System EX60,all registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor works successfully | MX200 G2 -> Unified CM -> DX70<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> TelePresence Server 7010 -> EX60(Merge) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TS.G.002 | Adhoc conference from DX70 using TelePresence Server 7010 | Verify Adhoc conference in Cisco TelePresence DX70 with Cisco TelePresence IX5000 and Cisco TelePresence System EX60, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor works successfully | DX70 -> Unified CM -> IX5000<br>DX70 -> Add -> Unified CM -> MRGL -> Conductor -> TelePresence Server 7010 -> EX60(Merge) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TS.G.003 | Adhoc conference in DX70 with IX5000, MX200 G2 and SX20 Quick Set via TelePresence Server on VM | Verify Adhoc conference in Cisco TelePresence DX70 with Cisco TelePresence IX5000, Cisco TelePresence MX200 G2 and Cisco TelePresence SX20 Quick Set, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server on Virtual Machine managed by Cisco TelePresence Conductor works successfully | DX70 -> Unified CM -> IX5000<br>DX70 -> Add -> Unified CM -> MRGL -> Conductor -> TelePresence Server on VM-> MX200 G2, SX20 Quick Set (Merge) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TS.G.004 | Adhoc conference in EX60 with IX5000, DX70 and MX300 G2 via TelePresence Server 7010 | Verify Adhoc conference in Cisco TelePresence System EX60 with Cisco TelePresence IX5000, Cisco TelePresence DX70 and Cisco TelePresence MX300 G2 , all registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor works successfully | EX60 -> Unified CM -> IX5000<br>EX60 -> Add -> Unified CM -> MRGL -> Conductor -> TelePresence Server 7010 -> DX70,MX300 G2 (Merge) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TS.G.005 | Presentation sharing from IX5000 during Adhoc conference via TelePresence Server on VM | Verify Presentation Sharing from Cisco TelePresence IX5000 during Adhoc conference with Cisco TelePresence DX70 and Cisco TelePresence System EX60, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server on Virtual Machine managed by Cisco TelePresence Conductor works successfully | IX5000 -> Unified CM -> DX70<br>IX5000 -> Add -> Unified CM -> MRGL -> Conductor -> TelePresence Server on VM -> EX60 -> Merge (Presentation Sharing) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TS.G.001 | Check the participation of MX200 G2 added as auto dialed participant to the meet me conference via TelePresence Server 7010 | Verify whether Cisco TelePresence MX200 G2 joins automatically as auto dialed participant to the meet me conference initiated by Cisco TelePresence DX70 both registered with Cisco Unified Communications Manager, via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor | DX70 -> Unified CM -> SIP Trunk -> Conductor -> TelePresence Server 7010 -> Meet me conference<br>Meet me Conference -> TelePresence Conductor -> Unified CM -> MX200 G2 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TS.G.002 | Check the participation of auto dialed participant DX70 when MX300 G2 which initiated the meet me conference disconnects from the conference | Verify whether the auto dialed participant Cisco TelePresence DX70 continues to be in Cisco TelePresence Conductor managed Cisco TelePresence Server 7010 meet me conference even when Cisco TelePresence MX300 G2 which initiated the conference disconnects from the conference, as 'Keep conference alive' is set to 'Yes', when both registered to Cisco Unified Communications Manager | MX300 G2 -> Unified CM -> SIP Trunk -> Conductor -> TelePresence Server 7010 -> Meet me conference<br>Meet me Conference -> TelePresence Conductor -> Unified CM -> DX70 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TS.G.003 | Wireless sharing from windows paired with DX70 via proximity in a meet me conference among DX70, MX200 G2 and SX20 Quick Set | Verify wireless sharing from Windows paired to Cisco TelePresence DX70 via Cisco Proximity in a meet me conference via Cisco TelePresence Conductor managed Cisco TelePresence Server 7010 among Cisco TelePresence DX70, Cisco TelePresence MX200 G2 and Cisco TelePresence SX20 Quick Set, all registered to Cisco Unified Communications Manager works successfully | DX70 (Wireless sharing), MX200 G2, SX20 Quick Set -> Unified CM -> SIP Trunk -> Conductor -> TelePresence Server 7010 -> Meet me conference | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TS.G.004 | Wireless sharing from windows paired with DX70 via proximity in a meet me conference among DX70, MX300 G2 and SX80 Codec, all registered with Cisco VCS | Verify wireless sharing from Windows paired to Cisco TelePresence DX70 via Cisco Proximity in a meet me conference via Cisco TelePresence Conductor managed Cisco TelePresence Server 7010 among Cisco TelePresence DX70, Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec, all registered to Cisco TelePresence Video Communication Server works successfully | DX70 (Wireless sharing), MX300 G2, SX80 Codec -> Cisco VCS -> Zone -> Conductor -> TelePresence Server 7010 -> Meet me conference | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TS.G.005 | Transfer from SX80 Codec to MX200 G2 with remotely paired Touch 10 during wireless sharing from DX70 paired with windows in a meet me conference | Verify whether transfer from Cisco TelePresence SX80 Codec to Cisco TelePresence MX200 G2 with remotely paired Touch 10 during wireless sharing from Cisco TelePresence DX70 paired to windows via Cisco Proximity in a meet me conference via Cisco TelePresence Conductor managed Cisco TelePresence Server 7010 among Cisco TelePresence DX70, Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec, all registered to Cisco Unified Communications Manager works successfully | DX70 (Wireless Sharing), SX10 Quick Set, SX80 Codec -> Unified CM -> SIP Trunk -> Conductor -> TelePresence Server 7010 -> Meet me conference<br>SX80 Codec -> Transfer -> Unified CM -> MX200 G2<br>MX200 G2 -> Unified CM -> SIP Trunk -> Conductor -> TelePresence Server 7010 -> Meet me conference | Passed | |

# Cisco TelePresence Content Server

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TCS.G.001 | Recording the HD Adhoc Conference call between Unified CM registered MX200 G2, MX300 G2 and SX10 Quick Set via TelePresence Server on VM managed TelePresence Conductor using Content Server | To verify that user is able to record HD Adhoc conference call between Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 & Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 -> Unified CM -> MX300 G2<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> SX10 Quick Set<br>SX10 Quick Set -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TCS.G.002 | Recording the Full HD Adhoc Conference call between Unified CM registered MX200 G2, MX300 G2 and SX10 Quick Set via TelePresence Server on VM managed TelePresence Conductor using Content Server | To verify that user is able to record Full HD Adhoc conference call between Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 & Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 -> Unified CM -> MX300 G2<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> SX10 Quick Set<br>SX10 Quick Set -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TCS.G.003 | Recording the Adhoc Conference call between Unified CM registered MX200 G2, MX300 G2 and SX10 Quick Set via Cisco MCU 5320 managed TelePresence Conductor using Content Server | To verify that user is able to record Adhoc conference call between Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 & Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5320 managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 -> Unified CM -> MX300 G2<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> SX10 Quick Set<br>SX10 Quick Set -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhI.TCS.G.004 | Streaming live Adhoc conference between Unified CM registered MX300 G2, MX200 G2 & SX80 Codec via Cisco MCU 5320 managed TelePresence Conductor using Content Server | To verify that user is able to stream live Adhoc conference between Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 & Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5320 managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 -> Unified CM -> MX300 G2<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> SX80 Codec<br>SX80 Codec -> Unified CM -> SIP Trunk -> Content Server | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UCJ12.0SPhI.TCS.G.005 | Streaming live Full HD Adhoc conference between Unified CM registered MX300 G2, MX200 G2 & SX80 Codec via TelePresence Server on VM managed TelePresence Conductor using Content Server | To verify that user is able to stream live Full HD Adhoc conference between Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 & Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 -> Unified CM -> MX300 G2<br>MX200 G2 -> Add -> Unified CM -> MRGL -> Conductor -> SX80 Codec<br>SX80 Codec -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TCS.G.001 | Recording the Full HD Lecture Conference between MX300 G2 and MX200 G2 registered with Unified CM managed by TelePresence Server on VM in TelePresence Conductor | To verify that user is able to record Full HD Lecture conference call between Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 (Host) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Lecture Conference<br>MX300 G2 (Guest) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Lecture Conference<br>MX300 G2-> Add -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TCS.G.002 | Recording the HD Lecture Conference between MX300 G2 and MX200 G2 registered with Unified CM managed by TelePresence Server on VM in TelePresence Conductor | To verify that user is able to record HD Lecture conference call between Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 (Host) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference<br>MX300 G2 (Guest) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference<br>MX300 G2-> Add -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TCS.G.003 | Recording the SD Lecture Conference between MX300 G2 and MX200 G2 registered with Unified CM managed by TelePresence Server on VM in TelePresence Conductor | To verify that user is able to record SD Lecture conference call between Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 (Host) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> SD Lecture Conference<br>MX300 G2(Guest) -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> SD Lecture Conference<br>MX300 G2-> Add -> Unified CM -> SIP Trunk -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TCS.G.004 | Recording the Full HD Lecture Conference between SX10 Quick Set and MX200 G2 registered with Cisco VCS managed by TelePresence Server on VM in TelePresence Conductor | To verify that user is able to record Full HD Lecture conference call between Cisco TelePresence MX200 G2 and Cisco TelePresence SX10 Quick Set registered with Cisco TelePresence Video Communication Server via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 (Host) -> Cisco VCS -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Lecture Conference<br>SX10 Quick Set (Guest) -> Cisco VCS -> TelePresence Conductor -> TelePresence Server on VM -> Full HD Lecture Conference<br>SX10 Quick Set -> Cisco VCS -> Content Server | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhII.TCS.G.005 | Recording the HD Lecture Conference between SX10 Quick Set and MX200 G2 registered with Cisco VCS managed by TelePresence Server on VM in TelePresence Conductor | To verify that user is able to record HD Lecture conference call between Cisco TelePresence MX200 G2 and Cisco TelePresence SX10 Quick Set registered with Cisco TelePresence Video Communication Server via Cisco TelePresence Server on VM managed Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol | MX200 G2 (Host) -> Cisco VCS -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference<br>SX10 Quick Set (Guest) -> Cisco VCS -> TelePresence Conductor -> TelePresence Server on VM -> HD Lecture Conference<br>SX10 Quick Set -> Cisco VCS -> Content Server | Passed | |

# Cisco Jabber Guest

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHLJG.G.001 | Make a video call from Jabber Guest client on Android to MX300 G2 via Cisco Expressway-E | To Verify that user is able to make a video call from Jabber Guest client on Android to Cisco Tele Presence MX300 G2 via Cisco Expressway-Edge | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX300 G2 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHLJG.G.002 | Presentation sharing in video call between Jabber Guest client on Android and DX80 via Cisco Expressway-E | To Verify that user is able to share presentation in video call between Jabber Guest client on Android and Cisco TelePresence DX80 via Cisco Expressway-Edge | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 | Passed | |
| UCJ12.0SPHLJG.G.003 | Adhoc call link to DX80 from Cisco Jabber Guest Client on Android | To Verify that user is able to do adhoc call from Jabber Guest client on Android to Cisco TelePresence DX80 via Cisco Expressway-Edge | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 | Passed | |
| UCJ12.0SPHLJG.G.004 | Make a call from Jabber Guest Client on Android to DX80 and transfer call to DX70 | To Verify that user is able to make a call from Jabber Guest client on Android to Cisco TelePresence DX80 and transfer the call to Cisco TelePresence DX70 via Cisco Expressway-Edge | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Transfer -> Unified CM -> DX70 | Passed | |
| UCJ12.0SPHLJG.G.005 | Adhoc video conference call between Cisco Jabber Guest client on Android,DX80 & DX70 using Cisco MCU 5310 via Cisco Expressway-E | To Verify that user is able to do adhoc video conference call between Jabber Guest client on Android ,Cisco TelePresence DX80 & Cisco TelePresence DX70 using Cisco MCU 5310 via Cisco Expressway-Edge | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Unified CM -> MCU 5310 -> DX70 | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhILJG.G.005 | Adhoc call link to MX200 G2 from Cisco Jabber Guest Client on Android and sharing content from Cisco Jabber Guest client on Android | To Verify that user is able to do adhoc call from Jabber Guest client on Android to Cisco TelePresence MX200 G2 and sharing content from Cisco Jabber Guest client on Android via Cisco Expressway-E | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX200 G2 | Passed | |
| UCJ12.0SPhILJG.G.006 | Make a call from Jabber Guest Client on Android to DX80 and transfer call to Cisco Spark Room Kit | To Verify that user is able to make a call from Jabber Guest client on Android to Cisco TelePresence DX80 and transfer a call to Cisco Spark Room Kit via Cisco Expressway-E | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Transfer -> Unified CM -> Cisco Spark Room Kit | Passed | |
| UCJ12.0SPhILJG.G.007 | Hold/Resume during video call between Cisco Jabber Guest client on iOS and Cisco Spark Room Kit via Expressway-E | To Verify that user is able to Hold/Resume during video call between Cisco Jabber Guest client on iOS and Cisco Spark Room Kit via Cisco Expressway-E | Jabber Guest client (iOS) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> Cisco Spark Room Kit | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPhILJG.G.008 | Adhoc video conference call between cisco Jabber Guest client on Android, DX80 & MX200 G2 via Cisco Expressway-E | To Verify that user is able to do adhoc video conference call between Jabber Guest client on Android ,Cisco TelePresence DX80 & Cisco TelePresence MX200 G2 via Cisco Expressway-E | Jabber Guest client (Android) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Unified CM -> MX200 G2 | Passed | |
| UCJ12.0SPhILJG.G.009 | Presentation Sharing while in adhoc video conference call between cisco Jabber Guest client on iOS, MX200 G2 & Cisco Spark Room Kit via Cisco Expressway-E | To Verify that user is able to do presentation sharing while in adhoc video conference call between Cisco Jabber Guest client on iOS, MX200 G2 & Cisco Spark Room Kit via Cisco Expressway-E | Jabber Guest client (iOS) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX200 G2 -> Unified CM -> Cisco Spark Room Kit | Passed | |
| UCJ12.0SPhILJG.G.010 | Sharing content from Cisco Jabber Guest client on iOS while in adhoc video conference call between cisco Jabber Guest client on iOS,MX200 G2 & MX300 G2 via Cisco Expressway-E | To Verify that user is able to sharing content from Cisco Jabber Guest client on iOS while in adhoc video conference call between Cisco Jabber Guest client on iOS,MX200 G2 & MX300 G2 via Cisco Expressway-E | Jabber Guest client (iOS) -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX200 G2 -> Unified CM -> Cisco Spark Room Kit | Passed | |

# Cisco Fastlane

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|

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|---|---|---|---|---|---|
| UCJ12.0PhI.FL.G.001 | Analyze the packets transferred from Spark for MAC to Spark for iOS in iPhone 6s after connected to Fastlane profile | Verify whether call from Cisco Spark for MAC to Cisco Spark for iOS in iPhone 6s can be analyzed by Packet Analyzer after connected to the Fastlane profile. | Spark for MAC -> Spark Cloud -> Spark for iOS (iPhone 6s) | Passed | |
| UCJ12.0PhI.FL.G.002 | Analyze the packets transferred from Spark for MAC to Spark for iOS in iPad Air after connected to Fastlane profile | Verify whether call from Cisco Spark for MAC to Cisco Spark for iOS in iPad Air can be analyzed by Packet Analyzer after connected to the Fastlane profile. | Spark for MAC -> Spark Cloud -> Spark for iOS (iPad Air) | Passed | |
| UCJ12.0PhI.FL.G.003 | Analyze the packets transferred from Spark for iOS in iPad Pro to Spark for iOS in iPhone 6s after connected to Fastlane profile | Verify whether call from Cisco Spark for iOS in iPad Pro to Cisco Spark for iOS in iPhone 6s can be analyzed by Packet Analyzer after connected to the Fastlane profile. | Spark for iOS (iPad Pro) -> Spark Cloud -> Spark for iOS (iPhone 6s) | Passed | |
| UCJ12.0PhI.FL.G.004 | Analyze the packets transferred from Spark for iOS in iPad Air to Spark for iOS in iPhone 6s after connected to Fastlane profile | Verify whether call from Cisco Spark for iOS in iPad Air to Cisco Spark for iOS in iPhone 6s can be analyzed by Packet Analyzer after connected to the Fastlane profile. | Spark for iOS (iPad Air) -> Spark Cloud -> Spark for iOS (iPhone 6s) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0PhI.FL.G.005 | Check the QoS priority level of Spark for iOS in iPad Air by analyzing the packets after connected to Fastlane profile | Verify the Quality of Service priority level of Cisco Spark for iOS in iPad Air, by analyzing the packets transferred from Cisco Spark for iOS in iPad Air to Cisco Spark for iOS in iPhone 6s after connected to Fastlane profile. | Spark for iOS (iPad Air) -> Spark Cloud -> Spark for iOS (iPhone 6s) | Passed | |
| UCJ12.0PhII.FL.G.001 | Make a Call from Spark for iOS in iPhone 7 to Spark for iOS in iPad both connected to AP having Fastlane profile | Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for iOS in iPhone 7 to Spark for iOS in iPad both connected to AP having Fastlane profile | Spark for iOS (iPhone 7) -> Spark Cloud -> Spark for iOS (iPad) | Passed | |
| UCJ12.0PhII.FL.G.002 | Make a Call from Spark for iOS in iPhone 7 to Spark for iOS in iPad Pro both connected to AP having Fastlane profile | Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for iOS in iPhone 7 to Spark for iOS in iPad Pro Profile both connected to AP having Fastlane profile | Spark for iOS (iPhone 7) -> Spark Cloud -> Spark for iOS (iPad Pro) | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0PhII.FL.G.003 | Make a Call from Spark for MAC to Spark for iOS in iPad Pro both connected to AP having Fastlane profile | Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for MAC to Spark for iOS in iPad Pro Profile both connected to AP having Fastlane profile | Spark for MAC -> Spark Cloud -> Spark for iOS (iPad Pro) | Passed | |
| UCJ12.0PhII.FL.G.004 | Check the QoS priority level and DSCP Marking of Spark for iOS in iPad Air by analyzing the packets after connected to Fastlane profile | Verify the Quality of Service priority level and Differentiated Service Code Point Marking of Cisco Spark for iOS in iPad Air, by analyzing the packets transferred from Cisco Spark for iOS in iPad Air to Cisco Spark for iOS in iPhone 7 after connected to Fastlane profile. | Spark for iOS (iPad Air) -> Spark Cloud -> Spark for iOS (iPhone 7) | Passed | |

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| UCJ12.0PhII.FL.G.005 | Check the QoS priority level and DSCP Marking of Spark for iOS in iPad Pro by analyzing the packets after connected to Fastlane profile | Verify the Quality of Service priority level and Differentiated Service Code Point Marking of Cisco Spark for iOS in iPad Pro, by analyzing the packets transferred from Cisco Spark for iOS in iPad Pro to Cisco Spark for iOS in iPhone 7 after connected to Fastlane profile. | Spark for iOS (iPad Pro) -> Spark Cloud -> Spark for iOS (iPhone 7) | Passed | |

# Cisco Mobile and Remote Access

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ120SPHIIMRAG001 | Extension mobility support in EX60 via Collaboration Edge | Verify whether extension mobility option is displaying in Cisco Telepresence System EX60 when it is registered via Collaboration Edge successfully | NA | Passed | |
| UCJ120SPHIIMRAG003 | Extension mobility successful login in EX60 via Collaboration Edge | Verify whether extension mobility user can able to login with user name and password in Cisco Telepresence System EX60 when it is registered via Collaboration Edge successfully | NA | Passed | |

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| UCJ120SPHIMRAG004 | Directory number display for Extension mobility user in EX60 via Collaboration Edge | Verify whether directory number for extension mobility user is displayed successfully in Cisco Telepresence System EX60 when it is registered via Collaboration Edge | NA | Passed | |
| UCJ120SPHIMRAG005 | Make a call from Extension mobility user of EX60 to 88xx when endpoints registered via Collaboration Edge | Verify whether call has been established between Extension mobility user of Cisco Telepresence System EX60 and Cisco IP Phone 88xx when they are registered via Collaboration Edge | EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A | Passed | |
| UCJ120SPHIMRAG007 | Call history details in Extension mobility user of EX60 registered via Collaboration Edge | Verify whether call history details are displayed successfully for Extension mobility user of Cisco Telepresence System EX60 when it is registered via Collaboration Edge | EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A | Passed | |

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| UCJ120SPHIMRAG008 | Conference from Extension mobility user of EX60 to 78xx and 88xx when endpoints are registered via Collaboration Edge | Verify whether conference call has been made successfully from Extension mobility user of Cisco Telepresence System EX60 to Cisco IP Phones 78xx and 88xx when they are registered via Collaboration Edge | EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG009 | Call transfer from Extension mobility user of EX60 when registered via Collaboration Edge | Verify whether call transfer has been made successfully from Extension mobility user of Cisco Telepresence System EX60 to Cisco IP Phone 88xx when they are registered via Collaboration Edge | EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG011 | Make a new call from Extension mobility user of EX60 registered via Collaboration Edge during call held state | Verify whether new call has been made successfully from Extension mobility user of Cisco Telepresence System EX60 registered via Collaboration Edge during call held state with Cisco IP Phone 78xx | EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |

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| UCJ120SPHIMRAG012 | Dial shared line number of 88xx from Extension mobility user of EX60 registered via Collaboration Edge | Verify whether Extension mobility user of Cisco Telepresence System EX60 is able to call the shared line number of Cisco IP Phone 88xx successfully when endpoints are registered via Collaboration Edge | EX60 - > VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A | Passed | |
| UCJ120SPHIMRAG015 | Auto answer in Extension mobility user of EX60 registered via Collaboration Edge | Verify whether Extension mobility user of Cisco Telepresence System EX60 had successfully auto answer the call of Cisco IP Phone 88xx when endpoints are registered via Collaboration Edge | IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> EX60 | Passed | |
| UCJ120SPHIMRAG024 | Inter cluster call between Extension mobility user of EX60 registered via Collaboration Edge and 88xx | Verify whether Inter cluster call has been established between Extension mobility user of Collaboration Edge registered Cisco Telepresence System EX60 and Cisco IP Phone 88xx using SIP Trunk Successfully | IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> VCS-C -> VCS-E -> EX60 | Passed | |

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| UCJ120SPHIMRAG.025 | Extension mobility login error in EX60 while entering invalid credentials | Verify whether Extension Mobility user of Cisco Telepresence System EX60 is showing an error for invalid login attempts when it is registered via Collaboration Edge | NA | Passed | |
| UCJ120SPHIMRAG.102 | Answer shared line call in 88xx when it is registered via Collaboration Edge | Verify whether share line call has been answered successfully in Cisco IP Phone 88xx when it is registered via Collaboration Edge | IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C | Passed | |
| UCJ120SPHIMRAG.105 | Shared line hold and resume call between Collaboration Edge registered 88xx endpoints | Verify whether share line call hold and resume is worked successfully for Cisco IP Phones 88xx when registered via Collaboration Edge | IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C | Passed | |
| UCJ120SPHIMRAG.107 | Consultative transfer to 88xx and 78xx registered in Collaboration Edge while in Shared line | Verify whether consultative transfer is successful for Cisco IP Phone 88xx and Cisco IP Phone 78xx when in shared line registered via Collaboration Edge | IP Phone C -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B; IP Phone B -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone D | Passed | |

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| UCJ120SPHIMRAG108 | Conference call in 88xx shared line with 78xx registered via Collaboration Edge | Verify whether call conference is successful for Cisco IP Phone 88xx when they are registered via Collaboration Edge | IP Phone C -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B; IP Phone B -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone D | Passed | |
| UCJ120SPHIMRAG109 | Call Park in 88xx registered via Collaboration Edge | Verify whether call park is successful for Cisco IP Phone 88xx while incoming call from Cisco Jabber for Windows registered via Collaboration Edge | CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone A | Passed | |
| UCJ120SPHIMRAG112 | Shared line inter cluster call in 88xx registered via Collaboration Edge | Verify whether share line inter cluster call is answered successfully for SIP Trunk in Cisco IP Phone 88xx when it is registered via Collaboration Edge | IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG115 | Hold reversion in shared line inter cluster call in 88xx registered via Collaboration Edge | Verify whether hold reversion in shared line inter cluster call is successful in Cisco IP Phone 88xx when it is registered via Collaboration Edge | IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> VCS-C -> VCS-E -> IP Phone B | Passed | |

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| UCJ120SPHIMRAG116 | Park reversion in shared line inter cluster call in 88xx registered via Collaboration Edge | Verify whether park reversion in shared line inter cluster call is successful in Cisco IP Phone 88xx when it is registered via Collaboration Edge | IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG117 | Call history details in 88xx registered via Collaboration Edge after hold and resume | Verify whether call history details in shared line are displayed successfully in Cisco IP Phone 88xx when it is registered via Collaboration Edge once the call has been held in shared line 1 and resumed back in shared line 2 | IP Phone C -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B -> VCS-E -> VCS-E -> Unified CM -> VCS-C -> VCS-E -> IP Phone A | Passed | |
| UCJ120SPHIMRAG119 | Transfer the conference call from 88xx when it is registered via Collaboration Edge | Verify whether conference call has been transferred successfully from Cisco IP Phone 88xx when it is registered via Collaboration Edge | CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone A -> Unified CM -> VCS-C -> VCS-E -> IP Phone B; IP Phone B -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C | Passed | |
| UCJ120SPHIMRAG122 | Send voice messages to 88xx shared line number when it is registered via Collaboration Edge | Verify whether voice message is received successfully in Cisco IP Phone 88xx when registered via Collaboration Edge | CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone A -> Unity Connection -> IP Phone A | Passed | |

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|---|---|---|---|---|---|
| UCJ120SPHIMRAG123 | Call forward all from 88xx shared line number when it is registered via Collaboration Edge | Verify whether calls are forwarded successfully from Cisco IP Phone 88xx which is in shared line with Cisco IP Phone 78xx when they are registered via Collaboration Edge | CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG126 | Auto Answer for speaker in 88xx shared line number when it is registered via Collaboration Edge | Verify whether auto answer for speaker is worked successfully in Cisco IP Phone 88xx which is registered via Collaboration Edge | CJW -> VCS-E -> VCS-C -> Unified CM -> IP Phone A | Passed | |
| UCJ120SPHIMRAG201 | Hold and Resume the call between Cisco EX60 and Jabber for Windows when endpoints are registered via Collaboration Edge | Verify whether call held and resumed successfully in Cisco Telepresence System EX60 while making call from Cisco Jabber for Windows when they are registered via Collaboration Edge | CJW -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> EX60 | Passed | |
| UCJ120SPHIMRAG202 | Hold and Resume the SIP Trunk call between EX60 and Jabber for Windows when EX60 is registered via Collaboration Edge | Verify whether SIP Trunk call held and resumed successfully in Cisco Telepresence System EX60 while making call from Cisco Jabber for Windows when it is registered via Collaboration Edge | CJW -> Unified CM1 -> SIP Trunk -> Unified CM2 -> VCS-C -> VCS-E -> EX60 | Passed | |

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| UCJ120SPHIMRAG221 | Call held status in 88xx while restarting the Cisco VCS Expressway in Collaboration Edge | Verify whether call is going to preservation mode in Cisco IP Phone 88xx while restarting the Cisco TelePresence Video Communication Server Expressway when registered via Collaboration Edge | IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |
| UCJ120SPHIMRAG229 | Call held status in 88xx while restarting the Unified CM when registered via Collaboration Edge | Verify whether call is going to preservation mode in Cisco IP Phone 88xx while restarting the Cisco Unified Communications Manager when registered via Collaboration Edge | IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B | Passed | |

# Cisco Unified Survivable Remote Site Telephony

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UCJ12.0SPHI.SRST.G.001 | Consult transfer in 7841 in Unified SRST fall back mode | Verify whether incoming call from Cisco IP Phone A 7821 to Cisco IP Phone B 7841 Line 1 and then consult transfer the call to Cisco IP Phone C 7821 Line 2 is working properly in Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C | Passed | |

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|---|---|---|---|---|---|
| UCJ12.0SPHI.SRST.G.00 | Chain Call transfer using 8841 during Unified SRST fall back mode | Verify whether the user is able to make chain call transfer from Cisco IP Phone B 8841 to Cisco IP Phone C 8841 and then transfer to Cisco IP Phone D 8841 during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C -> Unified SRST -> IP Phone D | Passed | |
| UCJ12.0SPHI.SRST.G.008 | Conference call made in 8811 in Unified SRST fall back mode | Verify whether the user is able to make a conference call between Cisco IP Phones 88xx in Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified Passed SRST -> IP Phone B<br>IP Phone A -> Unified SRST -> IP Phone C | Passed | |
| UCJ12.0SPHI.SRST.G.012 | Remove 8841 from conference during Unified SRST fall back mode | Verify whether the Cisco IP Phone 8841 is able to remove from the existing conference call in Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C | Passed | |
| UCJ12.0SPHI.SRST.G.023 | Call transfer by 8841 present in the Hunt Group to 9971 in Unified SRST fall back mode | Verify whether the Cisco IP Phone 8841 present in the Hunt Group is able to answer and the transfer the incoming call of Cisco IP Phone 7841 to Cisco Unified IP Phone 9971 during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C | Passed | |

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| UCJ12.0SPHI.SRST.G.024 | Call forward by 7841 present in the Hunt Group to 9971 in Unified SRST fall back mode | Verify whether the Cisco IP Phone 7841 present in the Hunt Group is able to answer and the forward the incoming call of Cisco IP Phone 8841 to Cisco IP Phone 9971 during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C | Passed | |
| UCJ12.0SPHI.SRST.G.029 | Speed dial in 8941 during Unified SRST fall back mode | Verify whether the speed dial is working in Cisco Unified IP Phone 8941 during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST -> IP Phone B | Passed | |
| UCJ12.0SPHI.SRST.G.041 | DND for 99xx in Unified SRST fall back mode | Verify whether Do Not Disturb is working properly in Cisco Unified IP Phone 99xx in Cisco Unified Survivable Remote Site Telephony Fall Back mode | NA | Passed | |
| UCJ12.0SPHI.SRST.G.055 | Receive Voicemail in 78xx during Unified SRST fall back mode | Verify whether the user is able to receive Voicemail successfully in Cisco IP Phone 78xx during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone A -> Unified SRST-> Unity Connection -> IP Phone B | Passed | |

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| UCJ12.0SPHI.SRST.G.068 | Call forward busy in Unified SRST fall back mode | Verify whether the Call Forward busy from Cisco IP Phone 78xx to Cisco IP Phone 88xx is working properly during Cisco Unified Survivable Remote Site Telephony fall back mode | IP Phone B -> Unified SRST -> IP Phone D<br>IP Phone A -> Unified SRST -> IP Phone D -> Unified SRST -> IP Phone C | Passed | |
| UCJ12.0SPHII.SRST.G.001 | SRST GW - Failover validation with basic call for IPv4 endpoints | Verify the functionality of basic call during failover to SRST mode using two IPv4 endpoint | IP Phone A -> Unified SRST -> IP Phone B | Passed | |
| UCJ12.0SPHII.SRST.G.002 | SRST GW - Fallback validation with basic call for IPv4 endpoints | Verify the functionality of basic call during failback to Cisco Unified Communications Manager mode using two IPV4 endpoint when WAN is up | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UCJ12.0SPHII.SRST.G.008 | SRST GW Validation of voice message deposit with SRST & retrieval with WAN network | Verify whether validation of voice message is possible over SRST network and retrieval of the message from WAN Network is successful | IP Phone A -> Unified SRST -> IP Phone B -> Unity connection -> IP Phone B<br>IP Phone B -> Unified CM -> IP Phone B -> Unity connection -> IP Phone B | Passed | |
| UCJ12.0SPHII.SRST.G.012 | SRST GW Conference call Validation with IPv4 endpoints in SRST mode | Verify the functionality of IPV4 endpoints while in SRST mode over conference call initiated with Join soft key | IP Phone A -> Passed Unified SRST -> IP Phone B<br>IP Phone B -> Unified SRST -> IP Phone C | Passed | |

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| UCJ12.0SPHIL.SRST.G.028 | SRST GW basic audio call with DND enabled in Cisco IP Phone 88xx | Verify and validate the functionality of Do Not Disturb in Cisco IP Phone 88xx over the SRST mode | NA | Passed | |
| UCJ12.0SPHIL.SRST.G.032 | SRST GW Configuring Voice Hunt Groups using sequential in Cisco Unified SIP SRST | Verify when callers dial extension 5601, the first phone to ring is 5001, then 5002, 5017, and 5028. If none of those extensions answer, the call is forwarded to extension 6000, which is the number for the voicemail service successfully | IP Phone A -> Unified SRST -> IP Phone B | Passed | |

# Cisco Prime Collaboration

## Cisco Prime Collaboration Provisioning

| Logical ID | Title | Description | Status | Defects |
|---|---|---|---|---|
| UCJ12.0SPhI.CPC-PR.G.001 | Create and login Troubleshooting Account with expiry time as 8 hours | Go to Troubleshooting Account -> Launch and verify that user is able to create and login Troubleshooting Account with expiry time as 8 hours using Cisco Prime Collaboration Provisioning successfully | Passed | |

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| UCJ12.0SPhI.CPC-PR.G.002 | Create and login Troubleshooting Account with expiry time as 10 hours | Go to Troubleshooting Account -> Launch and verify that user is able to create and login Troubleshooting Account with expiry time as 10 hours using Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.003 | Delete Troubleshooting Account through Administration dashboard | Go to Troubleshooting Account -> Launch and verify that user is able to delete Troubleshooting Account through Administration dashboard using Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.004 | Cross Launch Troubleshooting UI from CPC Provisioning Web GUI | Go to Troubleshooting Account -> Launch and verify that user is able to cross Launch Troubleshooting UI from Cisco Prime Collaboration Provisioning Web GUI successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.005 | View and download jboss logs from Troubleshooting UI using Logs tab when CPC Provisioning UI is unreachable | Go to Troubleshooting Account -> Launch and verify that user is able to view and download jboss logs from Troubleshooting UI using Logs tab successfully when Cisco Prime Collaboration Provisioning UI is unreachable | Passed | |
| UCJ12.0SPhI.CPC-PR.G.006 | View and download nice logs from Troubleshooting UI using Logs tab when CPC Provisioning UI is unreachable | Go to Troubleshooting Account -> Launch and verify that user is able to view and download nice logs from Troubleshooting UI using Logs tab successfully when Cisco Prime Collaboration Provisioning UI is unreachable | Passed | |

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| UCJ12.0SPhI.CPC-PR.G.007 | Restart NICE (Configuration Engine) from Troubleshooting UI using Process management tab when CPC Provisioning UI is unreachable | Go to Troubleshooting Account -> Launch and verify that user is able to restart NICE (Configuration Engine) from Troubleshooting UI using Process management tab when Cisco Prime Collaboration Provisioning UI is unreachable | Passed | |
| UCJ12.0SPhI.CPC-PR.G.008 | Check Memory/CPU usage using CPC Provisioning - Troubleshooting UI | Go to Troubleshooting Account -> Launch and verify that user is able to check Memory/ CPU usage using Cisco Prime Collaboration Provisioning - Troubleshooting UI successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.009 | Check Disk usage using CPC Provisioning - Troubleshooting UI | Go to Troubleshooting Account -> Launch and verify that user is able to check Disk usage using Cisco Prime Collaboration Provisioning - Troubleshooting UI successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.010 | Create Console account using CPC Provisioning - Troubleshooting UI and validate whether application console login is successful | Go to Troubleshooting Account -> Launch and verify that user is able to create Console account using Cisco Prime Collaboration Provisioning - Troubleshooting UI and validate whether application console login is successful | Passed | |
| UCJ12.0SPhI.CPC-PR.G.011 | Create a Service Template for Cisco 8845 Endpoint Model with Phone Button Template attribute for a Domain through Provisioning Setup | Go to Provisioning Setup and verify that user is able to create a Service Template for Cisco IP Phone 8845 Endpoint Model with Phone Button Template attribute for a Domain in Cisco Prime Collaboration Provisioning successfully | Passed | |

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| UCJ12.0SPhI.CPC-PR.G.012 | Add and provision Line Service Template for a domain with five Directory URIs | Go to Provisioning Setup and verify that user is able to add and provision Line Service Template for a domain with five Directory URIs in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.013 | Add and Run AppUser with attribute value "Associated Devices" through Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to add and run AppUser with attribute value "Associated Devices" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.014 | Check for "Expressway MRA and B2B Video Batch" batch file under Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to check for "Expressway MRA and B2B Video Batch" batch file in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.015 | Check for "Cisco Expressway Control - Test Connection" batch file under Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to check for "Cisco Expressway Control - Test Connection" batch file in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.016 | Add and Run Restriction Table with attribute value "Minimum Length of Dial String" through Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to add and run Restriction Table with attribute value "Minimum Length of Dial String" in Cisco Prime Collaboration Provisioning successfully | Passed | |

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| UCJ12.0SPhI.CPC-PR.G.017 | Add and Run Restriction Table with attribute value "New Restriction Patterns are Blocked by Default" through Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to add and run Restriction Table with attribute value "New Restriction Patterns are Blocked by Default" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.018 | Add and Run Transfer Rule with attribute value "Tell Me Who the Call Is For" through Batch Provisioning | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to add and run Restriction Table with attribute value "Tell Me Who the Call Is For" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.019 | Create Access Control for "Logging and ShowTech" with privileges to Read Only Access and validate the user privileges | Go to Administration -> Access Control and verify that user is able to create an Access Control of "Logging and ShowTech" for a specified end user with Read Only access and validate the privileges for that particular user in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.020 | Create Access Control for "Maintenance and Backup" with privileges to Read Only Access and validate the user privileges | Go to Administration -> Access Control and verify that user is able to create an Access Control of "Maintenance and Backup" for a specified end user with Read Only access and validate the privileges for that particular user in Cisco Prime Collaboration Provisioning successfully | Passed | |

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| UCJ12.0SPhII.CPC-PR.G.021 | Run Batch provisioning for Translation pattern without the product related mandatory attribute "Called Party Number Type" | Go to Advanced Provisioning -> Batch Provisioning and verify that the user is able to run the batch file successfully for Translation pattern without the product related mandatory attribute "Called Party Number Type" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.022 | Run Batch provisioning for Translation pattern without the product related mandatory attribute "Calling Party Number Type" | Go to Advanced Provisioning -> Batch Provisioning and verify that the user is able to run the batch file successfully for Translation pattern without the product related mandatory attribute "Calling Party Number Type" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.023 | Run Batch provisioning for Translation pattern without the product related mandatory attribute "Calling Party Numbering Plan" | Go to Advanced Provisioning -> Batch Provisioning and verify that the user is able to run the batch file successfully for Translation pattern without the product related mandatory attribute "Calling Party Numbering Plan" in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.024 | Check for the newly added text under Export Data in Data Maintenance page in CPC Provisioning after upgrading from 12.1 to 12.2 | Go to Administration -> Data Maintenance and verify that user is able to view the newly added text under Export Data after upgrading Cisco Prime Collaboration Provisioning 12.1 to 12.2 successfully | Passed | |

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| UCJ12.0SPhII.CPC-PR.G.025 | Check for the exported data under Application and Nice Logs in CPC Provisioning | Go to Administration -> Logging and Show Tech and verify that user is able to view the exported data in Application and NICE logs in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.026 | Download the exported data from Application and Nice Logs in CPC Provisioning | Go to Administration -> Logging and Show Tech and verify that user is able to download the exported data from Application and NICE logs in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.027 | Check whether the text box under Export Data is not available in Data Maintenance page | Go to Administration -> Data Maintenance and verify whether the text box is not displayed under Export Data in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.028 | On Upgrade server check whether the text box under Export Data is not available in Data Maintenance page | Go to Administration -> Data Maintenance and verify whether the text box is not displayed under Export Data in Cisco Prime Collaboration Provisioning after upgrading from 12.1 to 12.2 successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.029 | Detach Extension Mobility Access from Extension Mobility Line | Go to User Provisioning and verify that user is able to detach Extension Mobility Access from Extension Mobility Line in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.030 | Attach Line to Extension Mobility Access | Go to User Provisioning and verify that user is able to attach Line to Extension Mobility Access in Cisco Prime Collaboration Provisioning successfully | Passed | |

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| UCJ12.0SPhII.CPC-PR.G.031 | Change the password of self-care user with invalid old password | Go to User Provisioning and verify that user is able to change the self-care user password by providing invalid old password in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.032 | While ordering during custom service wizard, apply service template for Cisco Jabber for Android to have the Device Name auto-populate as per the keyword provided in service template | Go to User Provisioning and verify that user is able to apply service template for Cisco Jabber for Android having keyword for Device Name while ordering in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.033 | Legacy UI to display for Troubleshooting Account User | Go to Troubleshooting Account User and verify that legacy UI to be displayed in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.034 | Infra object - Route List is supporting in as Native Launch and add Route List in Cisco Prime Collaboration Provisioning | Go to Infrastructure Configuration and verify that infra object - Route List is supported as Native Launch in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.035 | Upgrade the CPC provisioning from version 12.1 to 12.2 | Go to Infrastructure Configuration and verify that upgrade is successful from version 12.1 to 12.2 in Cisco Prime Collaboration Provisioning | Passed | |
| UCJ12.0SPhII.CPC-PR.G.036 | For Troubleshooting user, Automatic, SFTP, FTP and Local Disk methods to find backups in Database Restore tab | Go to Database Restore in Troubleshooting user and verify that Automatic, SFTP, FTP and Local Disk methods are displayed in Database restore in Cisco Prime Collaboration Provisioning successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhII.CPC-PR.G.037 | Add Unity Connection device with Publisher and Subscriber details | Go to Device Setup and verify that user is able to add the device Cisco Unity Connection cluster - Publisher and Subscriber details in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.038 | Voicemail provision using the High Availability configuration Unity Connection | Go to User Provisioning and verify that user is able to provision voicemail service to user of which Cisco Unity Connection to be in High Availability Configuration in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.039 | Error Message displays while changing password with password change delay in Japanese Environment in CPC Provisioning | Go to Administration -> Settings and verify that user is able to view the error message while changing password with password change delay in Japanese Environment in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhII.CPC-PR.G.040 | Check for the respective error message when running "Add Message Waiting .txt" batch file | Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to get the respective error message when running "Add Message Waiting .txt" batch file in Cisco Prime Collaboration Provisioning successfully | Passed | |
| UCJ12.0SPhI.CPC-PR.G.041 | Update and check Log Missed Calls to False for EM line configuration through Batch file | Verify that user is able to Update and check Log Missed Calls to False for EM Line configuration through Batch file in Cisco Prime Collaboration Provisioning successfully | Failed | CSCvd57203 |

# Cisco Prime Collaboration Assurance

| Logical ID | Title | Description | Status | Defects |
|---|---|---|---|---|
| UCJ12.1PH1.CPC-AS.G.001 | Check whether page is navigated to view the FIPS Certified devices in Enterprise mode | Go to System Administration -> FIPS setup and verify that user is able to navigate the page to view the FIPS Certified devices in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.1PH1.CPC-AS.G.002 | Check whether page is navigated to view the FIPS Certified devices in BE - Essential mode | Go to System Administration -> FIPS setup and verify that user is able to navigate the page to view the FIPS Certified devices in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.1PH1.CPC-AS.G.003 | Create an Domain setup under System Administration and view the device details in Enterprise mode | Go to System Administration and verify that user is able to create an domain and view the device details in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.1PH1.CPC-AS.G.004 | Create an Domain setup under System Administration and view the device details in BE - Essential mode | Go to System Administration and verify that user is able to create an domain and view the device details in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.1PH1.CPC-AS.G.005 | Change the Categories type as Device type in the Search menu and view the details in Enterprise mode | Go to Home page -> Search menu and verify that user is able to view all the device details in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.1PH1.CPC-AS.G.006 | Change the Categories type as Endpoint in the Search menu and view the details in Enterprise mode | Go to Home page -> Search menu and verify that user is able to view all the Endpoint details in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |

| | | | | |
|---|---|---|---|---|
| UCJ12.1PH1.CPC-ASG.007 | Schedule the Inventory for IP Phone Inventory Collection Schedule in BE- Essential mode | Go to Inventory -> Inventory Schedule and verify that user is able to schedule the collected data for IP Phone Inventory Collection Schedule in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.1PH1.CPC-ASG.008 | Schedule the IP Phone XML Inventory Schedule in Inventory dashboard in Enterprise mode | Go to Inventory -> Inventory Schedule and verify that user is able to schedule the collected data for IP Phone XML Inventory in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.1PH1.CPC-ASG.009 | Create Manage Preset Filters for Job Management page and view the details in BE-Essential mode | Go to System Administration ->Job Management and verify that user is able to create Manage Preset Filters in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.1PH1.CPC-ASG.010 | Check for page navigation when Alarm is selected from the Home page in Enterprise mode | Go to Home page and verify that user is able to navigate to Alarm and Events page when Alarm is selected in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.1PH1.CPC-ASG.011 | Set Trunk Traffic Max Capacity Settings for the specific Cluster Name and Configure Maximum Capacity in BE-Essential mode | Go to System Administration-> Domain Setup and verify that user is able to set Trunk Traffic Max Capacity Settings for the specific Cluster name and Configure Maximum Capacity in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.1PH1.CPC-AS.G.012 | Check whether user is able to import Prime Collaboration Certificate Management in Enterprise mode | Go to System Administration -> License Management and verify that user is able to import Prime Collaboration Certificate Management in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.0SPhII.CPC-AS.G.013 | Check Device 360 degree for Cisco DX80 in Inventory page in Enterprise mode | Go to Inventory-> Inventory Management and verify that user is able to view the Device 360 degree for Cisco TelePresence DX80 in Inventory page in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ12.0SPhII.CPC-AS.G.014 | Check Device 360 degree for Cisco DX70 in Inventory page in BE-Essential mode | Go to Inventory-> Inventory Management and verify that user is able to view the Device 360 degree for Cisco TelePresence DX70 in Inventory page in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.0SPhII.CPC-AS.G.015 | Check for Cisco DX80 device image in 360 degree page in BE-Essential mode | Go to Inventory-> Inventory Management and verify that user is able to view the Device image for Cisco TelePresence DX80 in 360 degree page in Cisco Prime Collaboration Business Edition-Essential mode successfully | Passed | |
| UCJ12.0SPhII.CPC-AS.G.016 | Change Conference Path Threshold settings values to default in Enterprise Mode | Go to Alarm & Report Administration -> Conference Path Threshold Settings and verify that user is able to change Conference Path Threshold settings values to default in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhIICPC-ASG.017 | Create HTTP download test for CUCM under UC Application Synthetic Test in Enterprise Mode | Go to Synthetic Tests -> UC Application Synthetic Test and verify that user is able to create HTTP download test for Cisco Unified Communication Manager under UC Application Synthetic Test in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhIICPC-ASG.018 | Create one Synthetic Phone with an Extension number and MAC Address as 00059a3b7700 in CUCM and check the same in PCA for Synthetic Test in Enterprise Mode | Go to Diagnose -> Endpoint Diagnostics and verify that user is able to create one Synthetic Phone with an Extension number and MAC Address as 00059a3b7700 for Synthetic Test in Cisco Unified Communication Manager and check the same in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhIICPC-ASG.019 | Configure the SMTP server to send and receive e-mail notifications for alarms in Enterprise Mode | Go to Alarm & Report Administration -> E-mail Setup for Alarms & Events and verify that user is able to configure the SMTP server to send and receive e-mail notifications for alarms in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhIICPC-ASG.020 | Check whether DX 80 with CE image will show the model name as cisco DX80 in BE- Essential mode | Go to Inventory ->Inventory Management and verify whether the user is able to view the device name as Cisco TelePresence DX80 in Cisco Prime Collaboration Business Edition-Essential mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhIICPC-ASG.021 | Check whether Cisco DX 70 which run CE image will be named as TC_CE endpoints under Device type in BE- Essential mode | Go to Inventory ->Inventory Management and verify whether the user is able to view the device type as TC_CE endpoints for Cisco TelePresence DX70 in Cisco Prime Collaboration Business Edition-Essential mode successfully | Passed | |

# Cisco Prime Collaboration Analytics

| Logical ID | Title | Description | Status | Defects |
|---|---|---|---|---|
| UCJ12.0SPhICPC-ANG.001 | Check for the Individual Graphical view of each VCS integrated with Cisco Prime Collaboration Assurance in Enterprise Mode | Go to Analytics -> License Usage and verify that user is able check for the Individual Graphical view of each Cisco TelePresence Video Communication Server integrated in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhICPC-ANG.002 | Check for the Merged Graphical view of each VCS integrated with Cisco Prime Collaboration Assurance in Enterprise Mode | Go to Analytics -> License Usage and verify that user is able check for the Merged Graphical view of each Cisco TelePresence Video Communication Server integrated in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhICPC-ANG.003 | Check for exporting Peak-of-Peak Registration Utilization details of VCS in Enterprise Mode | Go to Analytics -> License Usage and verify that user is able check for exporting Peak-of-Peak Registration Utilization details of Cisco TelePresence Video Communication Server in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhI.CPC-ANG.004 | Check for scheduling reports for Peak-of-Peak Non-Traversal Utilization details of VCS for Save Instances 12 in Enterprise Mode | Go to Analytics -> License Usage and verify that user is able to check for scheduling reports for Peak-of-Peak Non-Traversal Utilization details of Cisco TelePresence Video Communication Server for Save Instances 12 in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-ANG.005 | Check for scheduling reports for VCS License Graph for Save Instances 2 in CSV format in Enterprise Mode | Go to Analytics -> License Usage and verify that user is able to check for scheduling reports for Cisco TelePresence Video Communication Server License Graph for Save Instances 2 in CSV format in Cisco Prime Collaboration Assurance Enterprise Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-ANG.006 | Check for 8800 series Endpoints Deployment Summary graph by applying filter in Endpoint Type and Endpoint Model in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to check for 8800 series Endpoints Deployment Summary graph by applying filter in Endpoint Type and Endpoint Model in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhI.CPC-AN.G.007 | Check for exporting configured 8800 series Endpoints Deployment Summary by applying filter in Endpoint Type and Endpoint Model in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to check for exporting configured 8800 series Endpoints Deployment Summary by applying filter in Endpoint Type and Endpoint Model in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-AN.G.008 | Check for scheduling reports for configured 8800 series endpoints by applying filter in Endpoint Type and Endpoint Model in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to check for scheduling reports for configured 8800 series endpoints by applying filter in Endpoint Type and Endpoint Model in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-AN.G.009 | Check for 8800 series Call Volume by Endpoint Model graph by applying filter in Endpoint Type and Endpoint Model in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to check for 8800 series Call Volume by Endpoint Model graph by applying filter in Endpoint Type and Endpoint Model in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-AN.G.010 | Filter 8800 series Call Volume Summary details based on Caller Packet loss 0 in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to filter 8800 series Call Volume Summary details based on Caller Packet loss 0 in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhI.CPC-ANG.011 | Filter 8800 series Call Volume Summary details based on Source Codec in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to filter 8800 series Call Volume Summary details based on Source Codec in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |
| UCJ12.0SPhI.CPC-ANG.012 | Filter 8800 series endpoints based on Device Type in BE - Essential Mode | Go to Analytics -> Technology Adoption and verify that user is able to filter 8800 series endpoints based on Device Type in Cisco Prime Collaboration Assurance Business Edition - Essential Mode successfully | Passed | |
| UCJ12.0SPhII.CPC-ANG.013 | Add and Integrate Wireless IP Phone 8821 in BE - Essential mode | Go to Inventory -> Inventory Management and verify that user is able to Add and Integrate Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |
| UCJ12.0SPhII.CPC-ANG.014 | Check whether Wireless IP Phone 8821 is able to Edit the Visibility settings as Limited Visibility in BE - Essential mode | Go to Diagnose -> Endpoint Diagnostics and verify that user is able to Edit the Visibility settings as Limited Visibility for Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ120SPhIICPC-ANG015 | Filter Last 12 Weeks, Peak and All Trunks for Trunk Utilization Dashlet when logged as Operator user in Enterprise mode | Login via Operator user -> Go to Analytics -> Capacity Analysis and verify that user is able to filter Last 12 Weeks, Peak and All Trunks for Trunk Utilization Dashlet when logged as Operator user in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ120SPhIICPC-ANG016 | Filter Last 14 Days, Peak and All Trunks for Trunk Utilization Dashlet when logged as Operator user in Enterprise mode | Login via Operator user -> Go to Analytics -> Capacity Analysis and verify that user is able to filter Last 14 Days, Peak and All Trunks for Trunk Utilization Dashlet when logged as Operator user in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ120SPhIICPC-ANG017 | Export added VCS details in PDF format in Video Communication Server/Expressway Dashlet in Enterprise mode | Go to Analytics -> License Usage and verify that user is able to export added Cisco TelePresence Video Communication Server details in PDF format in Video Communication Server/Expressway Dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |
| UCJ120SPhIICPC-ANG018 | View the added VCS details in Line Chart mode under Video Communication Server/Expressway Dashlet in Enterprise mode | Go to Analytics -> License Usage and verify that user is able to view the added Cisco TelePresence Video Communications Server details in Line Chart mode under Video Communication Server / Expressway Dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |

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|---|---|---|---|---|
| UCJ12.0SPhIICPC-ANG.019 | Suspend Wireless IP Phone 8821 in Enterprise mode | Go to Inventory -> Inventory Management and verify that user is able to Suspend Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Enterprise mode successfully | Passed | |

# Cisco Unified Communication System Upgrade Test

## Upgrade Paths

| 8.6(2) | CUCM | CUC | CUP | Compatibility |
|---|---|---|---|---|
| Base Release | 8.6.2.10000-30 -> Upgrade to 12.0 via PCD | 8.6.2.10000-30 ->Upgrade to 12.0 via PCD | 8.6.3.10000-20 -> Upgrade to 12.0 via PCD | CUCM 8.6(2) compatibility with CUC 8.6(2) and CUP 8.6(3). |
| Target Release | 12 | 12 | 12 | |

| 9.1(2) | CUCM | CUC | CUP | Compatibility |
|---|---|---|---|---|
| Base Release | 9.1.2.10000-28 -> Upgrade to 12.0 via PCD | 9.1.2.10000-28 -> Upgrade to 12.0 via PCD | 9.1.1.10000-8 -> Upgrade to 12.0 via PCD | CUCM 9.1(2) compatibility with CUC 9.1(2) and CUP 9.1(1) |
| Target Release | 12 | 12 | 12 | |

| 10.5(2) | CUCM | CUC | CUP | Compatibility |
|---|---|---|---|---|
| Base Release | 10.5.2.10000-5 -> Upgrade to 12.0 via PCD | 10.5.2.10000-5 -> Upgrade to 12.0 via PCD | 10.5.2.10000-9 -> Upgrade to 12.0 via PCD | CUCM 10.5(2) compatibility with CUC 10.5(2) and CUP 10.5(2) |
| Target Release | 12 | 12 | 12 | |

| 11.0(1) | CUCM | CUC | CUP | Compatibility |
|---|---|---|---|---|
| Base Release | 11.0.1.10000-10 -> Upgrade to 12.0 via PCD | 11.0.1.10000-10 -> Upgrade to 12.0 via PCD | 11.0.1.10000-6 -> Upgrade to 12.0 via PCD | CUCM 11.0(1) compatibility with CUC 11.0(1) and CUP 11.0.(1) |
| Target Release | 12 | 12 | 12 | |

**Note** Before upgrading CUCM/CUC/CUP below 10.x to 12.0, we need to install the cop file ciscocm.version3-keys.cop.sgn.

Before upgrading CUP from 8.6.3 to 12.0, we need to install a COP file ciscocm.cup.pe_db_install.cop.sgn.

Before upgrading CUC from 11.0 to 12.0 we need to install a COP file ciscocm.cuc_12.0_pre_upgrade.cop.

**COP-File download link:**

https://software.cisco.com/download/release.html%3Fmdfid%3D283931705%26release%3DUTILS%26softwareid%3D282074312%26sortparam%3D

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/10_5_1/CUCM_BK_CE15D2A0_00_cucm-release-notes-1051/CUCM_BK_CE15D2A0_00_cucm-release-notes-1051_chapter_0110.pdf

https://software.cisco.com/download/release.html?mdfid=286286362&flowid=77775&softwareid=282204704&release=COP-Files&relind=AVAILABLE&rellifecycle=&reltype=latest

**COP-File installation Procedure:**

The COP-File installation steps are as follows:

- Put the COP file on FTP or SFTP server so that the server that you are upgrading can access.
- Log in to Cisco Unified Communications Operating System Administration.
- Navigate to Software Upgrades > Install/Upgrade. The Software Installation/Upgrade window displays.
- From the Source list, choose Remote File system.
- In the Directory field, enter the path to the directory that contains the patch file on the remote system. If the upgrade file is located on a Linux or Unix server, you must enter a forward slash (/) at the beginning of the directory path. For example, if the upgrade file is in the patches directory, you must enter /patches . If the upgrade file is located on a Windows server, remember that you are connecting to an FTP or SFTP server, so use the appropriate syntax. Begin the path with a forward slash and use forward slashes throughout the path. The path must start from the FTP or SFTP root directory on the server, so you cannot enter a Windows absolute path, which starts with a drive letter (for example, C:).
- In the Server field, enter the server name or IP address.
- In the User Name field, enter the user name of the remote server.
- In the User Password field, enter the password of the remote server.
- Select the transfer protocol from the Transfer Protocol field.
- To use the Email Notification feature, enter your Email Destination and SMTP server in the fields provided.
- To continue the upgrade process, click Next.
- Choose the upgrade version that you want to install and click Next.
- In the next window, monitor the progress of the download.
- If you want to install the upgrade and automatically reboot to the upgraded software, choose Switch to new version after upgrade. The system restarts and runs the upgraded software.

- If you want to install the upgrade and then manually switch to the upgraded software at a later time, choose Do not switch to new version after upgrade. Click Next.
- When the installation completes, click Finish (not applicable for Refresh Upgrades).
- To restart the system and activate the upgrade, choose Settings > Version then click Switch Version. The system restarts running the upgraded software (not applicable for Refresh Upgrades).

# Upgrade 8.6.2 to 12.0

| Upgrade 8.6.2 to 12.0 | | |
|---|---|---|
| **Product / Component** | **Base Release** | **Target Release Set** |
| CUCM | 8.6.2.10000-30 | 12 |
| CUCM Locale | JP-8.6.2.1000-1 | 12 |
| CUC | 8.6.2.10000-30 | 12 |
| CUC Locale | JP-8.6.2.4-113 | 12 |
| CUP | 8.6.3.10000-20 | 12 |
| CUP Locale | JP-8.6.3.1000-1 | 12 |
| SRST | 8.6 | 11.5 |
| Voice Gateway IOS | 15.1(4)M1 | 15.6(2)T |
| IP Communicator/Personal Communicator | 8.6(1) | - |
| Jabber for Mac | 11 | 11.9 |
| Jabber for iPhone | NIL | 11.9 |
| Jabber iPad | NIL | 11.9 |
| Jabber for Android | NIL | 11.9 |
| Jabber for Windows | Nil | 11.9 |

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.001 | Installation of Unified CM 8.6(2) Publisher on UCS | Verify whether Installation of Cisco Unified Communications Manager 8.6(2) on UCS completed | Nil | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.002 | Install Japanese locale into Unified CM 8.6(2) Publisher | Verify whether Japanese locale installed successfully into Cisco Unified Communications Manager 8.6(2) Publisher | Nil | Passed | |
| UC115S.UPGRADE.U.003 | Apply license on the Unified CM 8.6(2) | Verify whether license is applied on the Cisco Unified Communications Manager 8.6(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.004 | Integrate the Unified CM with Active Directory | Verify whether Cisco Unified Communications Manager integrating with Active Directory successfully | Nil | Passed | |
| CSRJ12.0S.UPGRADE.G.001 | EX90 and Code C90 register with Unified CM 8.6(2) | Verify whether both video endpoints Cisco Telepresence System EX90 and Code C90 registered with Cisco Unified Communications Manager 8.6(2) successfully | NA | Passed | |
| CSRJ12.0S.UPGRADE.G.002 | Make a video call between EX90 to Codec C90 register with Unified CM 8.6(2) | verify whether the video call is connected between the endpoints successfully when those are registered with Cisco Unified Communications Manager 8.6(2) successfully | Cisco Telepresence System EX90 -> Unified CM - > Codec C90 | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| CSRJ12.0S.UPGRADE.G.003 | Transfer a video call to EX90 register with Unified CM 8.6(2) | Verify whether the user is able to transfer a video call to Cisco Telepresence System EX90 register with Cisco Unified Communications Manager 8.6(2) successfully | IP Phone A -> Unified CM - > Codec C90 -> Unified CM -> Cisco Telepresence System EX90 | Passed | |
| CSRJ12.0S.UPGRADE.G.004 | Busy Lamp Field status when Cisco IP Phone is in call | Verify whether the user is able to view the Busy Lamp Field status when Cisco IP Phone is in call | IP Phone B -> Unified CM -> IP Phone C | Passed | |
| CSRJ12.0S.UPGRADE.G.010 | Answer the Group pickup call in Cisco IP Phone registered with Unified CM 8.6(2) | Verify whether the user is able to answer the Group pickup call in Cisco IP Phone registered with Cisco Unified Communications Manager 8.6(2) successfully | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.005 | Create SIP Trunk to interop Site in the Unified CM 8.6(2) Publisher | Verify whether SIP Trunk can be created in the Cisco Unified Communications Manager 8.6(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.006 | Create ICT Trunk interop Site in the Unified CM 8.6(2) Publisher | Verify whether ICT Trunk can be created in the Cisco Unified Communications Manager 8.6(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.007 | Register the MGCP Gateway in the Unified CM 8.6(2) Publisher | Verify whether MGCP Gateway can be register in the Cisco Unified Communications Manager from 8.6(2) Publisher successfully | Nil | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.008 | SRST fallback should work properly once the WAN outage happens. | Verify whether SRST fallback is working properly in Cisco Unified Communications Manager 8.6(2) once the WAN outage happens successfully. | IP Phone A -> SRST -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.009 | Voicemail should work properly in the Cisco Unity connection 8.6(2) | Verify whether voicemail should work properly in the Cisco Unity connection 8.6(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.010 | Backup should be taken from the Unified CM 8.6(2) | Verify whether backup can be taken from the Cisco Unified Communications Manager 8.6(2) via Disaster recovery System successfully | Nil | Passed | |
| UC115S.UPGRADE.U.011 | Upgrade Unified CM 8.6(2) Publisher to Unified CM 12.0 via Cisco Prime Collaboration Deployment | Verify whether Upgrade of Cisco Unified Communications Manager 8.6(2) Publisher to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment successfully | Nil | Passed | |
| UC115S.UPGRADE.U.013 | License validation after upgrade from Unified CM 8.6(2) to Unified CM 12.0 via Cisco Prime Collaboration Deployment | Verify whether License validation after upgrade from Cisco Unified Communications Manager 8.6(2) to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.014 | LDAP synchronized user should be in the Unified CM after the upgrade has been done | Verify whether LDAP synchronized user should be in the Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.015 | MGCP Gateway Registration status after upgrade has been done | Verify whether MGCP Gateway Registration after the upgrade of Cisco Unified Communications Manager from 8.6(2) to Cisco Unified Communications Manager 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.016 | SIP Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether SIP Trunk Creation should be replicated in the Cisco Unified Communications Manager after upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.017 | ICT Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether ICT Trunk Creation should be replicated in the Cisco Unified Communications Manager after upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.018 | SRST fallback after upgrade the Unified CM from 8.6(2) to 12.0 | Verify whether SRST fallback is working properly after upgrade the Cisco Unified Communications Manager from 8.6(2) to Cisco Unified Communications Manager 12.0 successfully | IP Phone A -> SRST -> IP Phone B | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| CSRJ12.0S.UPGRADE.G.012 | Upgrade the Cisco Unity Connection publisher from 8.6(2) to 12.0 via Cisco Prime Collaboration Deployment | Verify whether Upgrade the Cisco Unity Connection publisher from 8.6(2) to 12.0 using Cisco Prime Collaboration Deployment successfully | Nil | Passed | |

# Upgrade 9.1.2 to 12.0

| Upgrade 9.1.2 to 12.0 | | |
|---|---|---|
| **Product / Component** | **Base Release** | **Target Release Set** |
| CUCM | 9.1.2.10000-28 | 12 |
| CUCM Locale | JP-9.1.2.1000-1 | 12 |
| CUC | 9.1.2.10000-28 | 12 |
| CUC Locale | JP-9.1.2.1-10 | 12 |
| CUP | 9.1.1.10000-8 | 12 |
| CUP Locale | JP-9.1.1.1000-1 | 12 |
| SRST | 9.1.2 | 11.5 |
| Voice Gateway IOS | 15.2(4)M | 15.6(2)T |
| Jabber for Mac | 11 | 11.9 |
| Jabber for iPhone | 9.1.1 | 11.9 |
| Jabber for iPad | 1.0.1 | 11.9 |
| Jabber for Android | 9.1.1 | 11.9 |
| Jabber for Windows | 11 | 11.9 |

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.001 | Installation of Unified CM 9.1(2) Publisher on UCS | Verify whether Installation of Cisco Unified Communications Manager 9.1(2) on UCS completed successfully | Nil | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.002 | Install Japanese locale into Unified CM 9.1(2) Publisher | Verify whether Japanese locale installed successfully into Cisco Unified Communications Manager 9.1(2) Publisher | Nil | Passed | |
| UC115S.UPGRADE.U.003 | Apply license on the Unified CM 9.1(2) | Verify whether license is applied on the Cisco Unified Communications Manager 9.1(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.004 | Integrate the Unified CM with Active Directory | Verify whether Cisco Unified Communications Manager integrating with Active Directory successfully | Nil | Passed | |
| CSRJ12.0S.UPGRADE.G.025 | Register Video end points SX 10 Quick Set and SX 20 Quick Set with Unified CM 9.1(2) | Verify whether both video endpoints Cisco Telepresence SX10 and SX20 Quick Set registered with Cisco Unified Communications Manager 9.1(2) successfully | NA | Passed | |
| CSRJ12.0S.UPGRADE.G.026 | Make a video call between from SX 10 Quick Set to SX 20 Quick Set register with Unified CM 9.1(2) | verify whether the video call is connected between the endpoints successfully when those are registered with Cisco Unified Communications Manager 9.1(2) | Cisco Telepresence SX 10 Quick Set -> Unified CM - > Cisco Telepresence SX 20 Quick Set | Passed | |

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|---|---|---|---|---|---|
| CSRJ12.0S.UPGRADE.G.027 | Transfer a video call to SX 10 Quick Set register with Unified CM 9.1(2) | Verify whether the user is able to transfer a video call to Cisco Telepresence SX 10 Quick Set register with Cisco Unified Communications Manager 9.1(2) | IP Phone A -> Unified CM - > Cisco Telepresence SX 20 Quick Set -> Unified CM -> Cisco Telepresence SX 10 Quick Set | Passed | |
| CSRJ12.0S.UPGRADE.G.028 | Busy Lamp Field status when Cisco IP Phone is in call | Verify whether the user is able to view the Busy Lamp Field status when Cisco IP Phone is in call | IP Phone B -> Unified CM -> IP Phone C | Passed | |
| CSRJ12.0S.UPGRADE.G.034 | Answer the Group pickup call in Cisco IP Phone registered with Unified CM 9.1(2) | Verify whether the user is able to answer the Group pickup call in Cisco IP Phone registered with Cisco Unified Communications Manager 9.1(2) successfully | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.005 | Create SIP Trunk to interop Site in the Unified CM 9.1(2) Publisher | Verify whether SIP Trunk can be created in the Cisco Unified Communications Manager 9.1(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.006 | Register the H.323 Gateway in the Unified CM 9.1(2) Publisher | Verify whether H.323 Gateway can be register in the Cisco Unified Communications Manager from 9.1(2) Publisher successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.007 | SRST fallback should work properly once the WAN outage happens. | Verify whether SRST fallback is working properly in Cisco Unified Communications Manager 9.1(2) once the WAN outage happens successfully | IP Phone A -> SRST -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.008 | Fast Dials Service in the Unified CM 9.1(2) | Verify whether Fast Dials Service working in the Cisco Unified Communications Manager 9.1(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.009 | Voicemail should work properly in the Cisco Unity connection 9.1(2) | Verify whether voicemail should work properly in the Cisco Unity connection 9.1(2) successfully | IP Phone A -> Unified CM -> IP Phone B -> CUC -> Voicemail | Passed | |
| UC115S.UPGRADE.U.010 | Backup should be taken from the Unified CM 9.1(2) | Verify whether backup can be taken from the Cisco Unified Communications Manager 9.1(2) via Disaster recovery System successfully | Nil | Passed | |
| UC115S.UPGRADE.U.011 | Upgrade Unified CM 9.1(2) Publisher to Unified CM 12.0 via Cisco Prime Collaboration Deployment. | Verify whether Upgrade of Cisco Unified Communications Manager 9.1(2) Publisher to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment successfully | Nil | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.012 | Upgrade the Cisco Unity Connection publisher from 9.1(2) to 12.0 via Cisco Prime Collaboration Deployment | Verify whether Upgrade the Cisco Unity Connection publisher from 9.1(2) to Cisco Unity Connection Publisher 12.0 successfully. | Nil | Passed | |
| UC115S.UPGRADE.U.013 | License validation after upgrade from Unified CM 9.1(2) to Unified CM 12.0 via Cisco Prime Collaboration Deployment | Verify whether License validation after upgrade from Cisco Unified Communications Manager 9.1(2) to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment. | Nil | Passed | |
| UC115S.UPGRADE.U.014 | LDAP synchronized user should be in the Unified CM after the upgrade has been done | Verify whether LDAP synchronized user should be in the Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.015 | H.323 Gateway Registration status after upgrade has been done | Verify whether Gateway Registration after the upgrade of Cisco Unified Communications Manager from 9.1(2) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.016 | SIP Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether SIP Trunk Creation should be replicated in the Cisco Unified Communications Manager upgrade has been done successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.017 | SRST fallback after upgrade the Unified CM from 9.1(2) to 12.0 | Verify whether SRST fallback is working properly after upgrade the Cisco Unified Communications Manager from 9.1(2) to 12.0 successfully | IP Phone A -> SRST -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.018 | Fast Dials Service after migrate the Unified CM from 9.1(2) to 12.0 | Verify whether Fast Dials Service after upgrade the Cisco Unified Communications Manager from 9.1(2) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.019 | Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 12.0 | Verify whether Voice mail should work after upgrade the Cisco Unity connection from 9.1(2) to 12.0 successfully | IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity connection -> Voicemail | Passed | |
| UC115S.UPGRADE.U.020 | The Instant Messaging on Jabber for Windows after upgrade from 9.1(2) to 12.0 | Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 9.1(2) to 12.0 successfully | Nil | Passed | |
| CSRJ12.0S.UPGRADE.G.012 | Upgrade the Cisco Unity Connection publisher from 9.1(2) to 12.0 via Cisco Prime Collaboration Deployment | Verify whether Upgrade the Cisco Unity Connection publisher from 9.1(2) to 12.0 using Cisco Prime Collaboration Deployment successfully | Nil | Passed | |

# Upgrade 10.5.2 to 12.0

| Upgrade 10.5.2 to 12.0 | | |
|---|---|---|
| **Product / Component** | **Base Release** | **Target Release Set** |
| CUCM | 10.5.2.10000-5 | 12 |
| CUCM Locale | JP-10.5.2.1000-1 | 12 |
| CUC | 10.5.2.10000-5 | 12 |
| CUC Locale | JP-10.5.2.1-1 | 12 |
| CUP | 10.5.2.10000-9 | 12 |
| CUP Locale | JP-10.5.2.1000-1 | 12 |
| SRST | 10.5 | 11.5 |
| Voice Gateway IOS | 15.2(4)M | 15.6(2)T |
| Jabber for Mac | 11.1 | 11.9 |
| Jabber for iPhone | 11 | 11.9 |
| Jabber for iPad | 9.1 | 11.9 |
| Jabber for Android | 11 | 11.9 |
| Jabber for Windows | 11 | 11.9 |

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.001 | Installation of Unified CM 10.5(2) Publisher on UCS | Verify whether Installation of Cisco Unified Communications Manager 10.5(2) on UCS completed successfully | Nil | Passed | |
| UC115S.UPGRADE.U.002 | Install Japanese locale into Unified CM 10.5(2) Publisher | Verify whether Japanese locale installed successfully into Cisco Unified Communications Manager Publisher 10.5(2) successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.003 | Apply license on the Unified CM 10.5(2) | Verify whether license is applied on the Cisco Unified Communications Manager 10.5(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.004 | Integrate the Unified CM with Active Directory | Verify whether Cisco Unified Communications Manager integrating with Active Directory successfully | Nil | Passed | |
| CSRJ12.0S.UPGRADE.G.059 | SX 10 Quick Set and SX 20 Quick Set register with Unified CM 10.5(2) | Verify whether both video endpoints Cisco Telepresence SX 10 Quick Set and Cisco Telepresence SX 20 Quick Set registered with Cisco Unified Communications Manager successfully | NA | Passed | |
| CSRJ12.0S.UPGRADE.G.060 | Make a video call between from SX 10 Quick Set to SX 20 Quick Set register with Unified CM 10.5(2) | verify whether the video call is connected between the endpoints successfully when those are registered with Cisco Unified Communications Manager 10.5(2) | Cisco Telepresence SX 10 Quick Set -> Unified CM - > Cisco Telepresence SX 20 Quick Set | Passed | |
| CSRJ12.0S.UPGRADE.G.061 | Transfer a video call to SX 10 Quick Set register with Unified CM 10.5(2) | Verify whether the user is able to transfer a video call to Cisco Telepresence SX 10 Quick Set register with Cisco Unified Communications Manager 10.5(2) | IP Phone A -> Unified CM - > Cisco Telepresence SX 10 Quick Set -> Unified CM -> Cisco Telepresence SX 20 Quick Set | Passed | |

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|---|---|---|---|---|---|
| CSRJ12.0S.UPGRADE.G.062 | Busy Lamp Field status when Cisco IP Phone is in call | Verify whether the user is able to view the Busy Lamp Field status when Cisco IP Phone is in call | IP Phone B -> Unified CM -> IP Phone C | Passed | |
| CSRJ12.0S.UPGRADE.G.068 | Answer the Group pickup call in Cisco IP Phone registered with Unified CM 10.5(2) | Verify whether the user is able to answer the Group pickup call in Cisco IP Phone registered with Cisco Unified Communications Manager 10.5(2) | IP Phone A -> Unified CM -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.005 | Create SIP Trunk to interop Site in the Unified CM 10.5(2) Publisher | Verify whether SIP Trunk can be created in the Cisco Unified Communications Manager 10.5(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.006 | Create ICT Trunk interop Site in the Unified CM 10.5(2) Publisher | Verify whether ICT Trunk can be created in the Cisco Unified Communications Manager 10.5(2) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.007 | Register the MGCP Gateway in the Unified CM 10.5(2) Publisher | Verify whether MGCP Gateway can be register in the Cisco Unified Communications Manager from 10.5(2) Publisher successfully | Nil | Passed | |
| UC115S.UPGRADE.U.008 | SRST fallback should work properly once the WAN outage happens. | Verify whether the SRST fallback is working properly in Cisco Unified Communications Manager 10.5(2) once the WAN outage happens successfully. | IP Phone A -> SRST -> IP Phone B | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.009 | Voicemail should work properly in the Cisco Unity connection 10.5(2) | Verify whether voicemail should work properly in the Cisco Unity connection 10.5(2) successfully | IP Phone A -> Unified CM -> IP Phone B -> CUC -> Voicemail | Passed | |
| UC115S.UPGRADE.U.010 | Backup should be taken from the Unified CM 10.5(2) | Verify whether backup can be taken from the Cisco Unified Communications Manager 10.5(2) via Disaster recovery System successfully | Nil | Passed | |
| UC115S.UPGRADE.U.011 | Upgrade Unified CM 10.5(2) Publisher to Unified CM 12.0 via Cisco Prime Collaboration Deployment | Verify whether Upgrade of Cisco Unified Communications Manager 10.5(2) Publisher to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment successfully | Nil | Passed | |
| UC115S.UPGRADE.U.012 | Install Japanese locale into Cisco Unity Connection 10.5.2 Publisher | Verify whether Japanese locale installed successfully into Cisco Unity Connection 10.5.2 Publisher | Nil | Passed | |
| UC115S.UPGRADE.U.013 | License validation after upgrade from Unified CM 10.5(2) to Unified CM 12.0 via Cisco Prime Collaboration Deployment | Verify whether License validation after upgrade from Cisco Unified Communications Manager 10.5(2) to Cisco Unified Communications Manager 12.0 via Cisco Prime Collaboration Deployment | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.014 | The Cisco Unified Presence Integration with Unified CM after the upgrade has been done | Verify whether Cisco Unified Presence Integration with Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.015 | LDAP synchronized user should be in the Unified CM after the upgrade has been done | Verify whether LDAP synchronized user should be in the Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.016 | MGCP Gateway Registration status after upgrade has been done | Verify whether MGCP Gateway Registration after the upgrade of Cisco Unified Communications Manager from 10.5(2) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.017 | SIP Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether SIP Trunk Creation should be replicated in the Cisco Unified Communications Manager upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.018 | ICT Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether ICT Trunk Creation should be replicated in the Cisco Unified Communications Manager after upgrade has been done successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.019 | SRST fallback after upgrade the Unified CM from 10.5(2) to 12.0 | Verify whether SRST fallback is working properly after upgrade the Cisco Unified Communications Manager from 10.5(2) to 12.0 successfully | IP Phone A -> SRST -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.020 | Voice mail should work after upgrade the Cisco Unity connection from 10.5(2) to 12.0 | Verify whether Voice mail should work after upgrade the Cisco Unity connection from 10.5(2) to 12.0 successfully | IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity connection -> Voicemail | Passed | |
| UC115S.UPGRADE.U.021 | Backup should be taken from the Unified CM 10.5.2 Publisher as well as subscriber | Verify whether backup can be taken from the Cisco Unified Communications Manager 10.5(2) via Disaster recovery System successfully | Nil | Passed | |

# Upgrade 11.0.1 to 12.0

| **Upgrade 11.0.1 to 12.0** | | |
|---|---|---|
| **Product / Component** | **Base Release** | **Target Release Set** |
| CUCM | 11.0.1.10000-10 | 12 |
| CUCM Locale | JP-11.0.1.1000-1 | 12 |
| CUC | 11.0.1.10000-10 | 12 |
| CUC Locale | JP-11.0.0.1-1 | 12 |
| CUP | 11.0.1.10000-6 | 12 |
| CUP Locale | JP-11.0.1.1000-1 | 12 |
| SRST | 11 | 11.5 |
| Voice Gateway IOS | 15.4(2)T | 15.6(2)T |
| Jabber for Mac | 11.5.2 | 11.9 |

| Upgrade 11.0.1 to 12.0 | | |
|---|---|---|
| **Product / Component** | **Base Release** | **Target Release Set** |
| Jabber for iPhone | 11.5.0 | 11.9 |
| Jabber for iPad | 11 | 11.9 |
| Jabber for Android | 11.5.2 | 11.9 |
| Jabber for Windows | 11.5 | 11.9 |

| Logical ID | Title | Description | Call Component Flow | Status | Defects |
|---|---|---|---|---|---|
| UC115S.UPGRADE.U.001 | Installation of Unified CM 11.0(1) Publisher on UCS | Verify whether Installation of Cisco Unified Communications Manager 11.0(1) on UCS completed successfully | Nil | Passed | |
| UC115S.UPGRADE.U.002 | Install Japanese locale into Unified CM 11.0(1) Publisher | Verify whether Japanese locale installed successfully into Cisco Unified Communications Manager 11.0(1) Publisher successfully | Nil | Passed | |
| UC115S.UPGRADE.U.003 | Apply license on the Unified CM 11.0(1) | Verify whether license is applied on the Cisco Unified Communications Manager 11.0(1) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.004 | Integrate the Cisco Unity Connection 11.0(1) with Unified CM 11.0(1) | Verify whether Cisco Unity Connection 11.0(1) Integration with Cisco Unified Communications Manager 11.0(1) successfully | Nil | Passed | |

| | | | | | |
|---|---|---|---|---|---|
| CSRJ12.0S.UPGRADE.G.093 | SX 10 Quick Set and SX 20 Quick Set register with Unified CM 11.0(1) | Verify whether both video endpoints Cisco Telepresence SX 10 Quick Set and SX 20 Quick Set registered with Cisco Unified Communications Manager successfully | NA | Passed | |
| CSRJ12.0S.UPGRADE.G.094 | Make a video call between from SX 10 Quick Set to SX 20 Quick Set register with Unified CM 11.0(1) | verify whether the video call is connected between the endpoints successfully when those are registered with Cisco Unified Communications Manager 11.0(1) | Cisco Telepresence SX 10 Quick Set -> Unified CM - > Cisco Telepresence SX 20 Quick Set | Passed | |
| CSRJ12.0S.UPGRADE.G.095 | Transfer a video call to SX 10 Quick Set register with Unified CM 11.0(1) | Verify whether the user is able to transfer a video call to Cisco Telepresence SX 10 Quick Set register with Cisco Unified Communications Manager 11.0(1) | IP Phone A -> Unified CM - > Cisco Telepresence SX 20 Quick Set -> Unified CM -> Cisco Telepresence SX 10 Quick Set | Passed | |
| CSRJ12.0S.UPGRADE.G.096 | Busy Lamp Field status when Cisco IP Phone is in call | Verify whether the user is able to view the Busy Lamp Field status when Cisco IP Phone is in call | IP Phone B -> Unified CM -> IP Phone C | Passed | |
| CSRJ12.0S.UPGRADE.G.102 | Answer the Group pickup call in Cisco IP Phone registered with Unified CM 11.0(1) | Verify whether the user is able to answer the Group pickup call in Cisco IP Phone registered with Cisco Unified Communications Manager 11.0(1) | IP Phone A -> Unified CM -> IP Phone B | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.005 | Integrate the Cisco Unified Presence 11.0(1) with Unified CM 11.0(1) | Verify whether Cisco Unified Presence 11.0(1) Integration with Cisco Unified CommunicationsManager 11.0(1) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.006 | Integrate the Unified CM with Active Directory | Verify whether Cisco Unified Communications Manager integrating with Active Directory successfully | Nil | Passed | |
| UC115S.UPGRADE.U.007 | Create SIP Trunk to interop Site in the Unified CM 11.0(1) Publisher | Verify whether SIP Trunk can be created in the Cisco Unified Communications Manager 11.0(1) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.008 | Create ICT Trunk interop Site in the Unified CM 11.0(1) Publisher | Verify whether ICT Trunk can be created in the Cisco Unified Communications Manager 11.0(1) successfully | Nil | Passed | |
| UC115S.UPGRADE.U.009 | Register the H.323 Gateway in the Unified CM 11.0(1) Publisher | Verify whether H.323 Gateway can be register in the Cisco Unified Communications Manager from 11.0(1) Publisher successfully | Nil | Passed | |
| UC115S.UPGRADE.U.010 | Fast Dials Service in the Unified CM 11.0(1) | Verify whether Fast Dials Service working in the Cisco Unified Communications Manager 11.0(1) successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.011 | SRST fallback should work properly once the WAN outage happens. | Verify whether SRST fallback is working properly in Cisco Unified Communications Manager 11.0(1) once the WAN outage happens successfully | IP Phone A -> SRST -> IP Phone B | Passed | |
| UC115S.UPGRADE.U.012 | Backup should be taken from the Unified CM 11.0(1) | Verify whether backup can be taken from the Cisco Unified Communications Manager 11.0(1) via Disaster recovery System successfully | Nil | Passed | |
| UC115S.UPGRADE.U.013 | IP Phones should be registered with Unified CM 11.0(1) | Verify whether SCCP/SIP IP Phones can be registered with Cisco Unified Communications Manager 11.0(1) | Nil | Passed | |
| UC115S.UPGRADE.U.014 | Upgrade the Cisco Unity Connection publisher from 11.0(1) to 12.0 | Verify whether Upgrade the Cisco Unity Connection publisher from 11.0(1) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.015 | The Cisco Unity Connection Integration with Unified CM after the upgrade has been done | Verify whether Cisco Unity Connection Integration with Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.016 | LDAP synchronized user should be in the Unified CM after the upgrade has been done | Verify whether LDAP synchronized user should be in the Cisco Unified Communications Manager after the upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.017 | H.323 Gateway Registration status after upgrade has been done | Verify whether Gateway Registration status after the upgrade of Cisco Unified Communications Manager from 11.0(1) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.018 | SIP Trunk Creation should be replicated in the Unified CM upgrade has been done | Verify whether SIP Trunk Creation should be replicated in the Cisco Unified Communications Manager upgrade has been done successfully | Nil | Passed | |
| UC115S.UPGRADE.U.019 | SRST fallback after upgrade the Unified CM from 11.0(1) to 12.0 | Verify whether the SRST fallback is working properly after upgrade the Cisco Unified Communications Manager from 11.0(1) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.020 | Fast Dials Service after migrate the Unified CM from 11.0(1) to 12.0 | Verify whether Fast Dials Service after upgrade the Cisco Unified Communications Manager from 11.0(1) to Cisco Unified Communications Manager 12.0 successfully | Nil | Passed | |

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|---|---|---|---|---|---|
| UC115S.UPGRADE.U.021 | Voice mail should work after upgrade the Cisco Unity connection from 11.0(1) to 12.0 | Verify whether Voice mail should work after upgrade the Cisco Unity connection from 11.0(1) to 11.5(1)SU2 successfully | IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity connection -> Voicemail | Passed | |
| UC115S.UPGRADE.U.022 | The Instant Messaging on Jabber for Windows after upgrade from 11.0(1) to 12.0 | Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 11.0(1) to 12.0 successfully | Nil | Passed | |
| UC115S.UPGRADE.U.023 | Backup should be taken from the Unified CM 11.0(1) Publisher as well as subscriber | Verify whether backup can be taken from the Cisco Unified Communications Manager 11.0(1) via Disaster recovery System successfully | Nil | Passed | |

# Related Documentation

### Cisco Unified Communications Manager

**SSL Configuration Guide:**

https://www-author.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/12_0_1/smart_licensing_eft/cucm_b_smart-licensing-documentation-for-eft-1201.pdf

http://www.cisco.com/c/dam/en/us/products/collateral/cloud-systems-management/smart-software-manager-satellite/smart-software-prod-config-guide.pdf

### Cisco Wireless IP Phone

**Administrator Guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/8821/english/adminguide/w88x_b_wireless-8821-8821ex-admin-guide/w88x_b_wireless-8821-8821ex-admin-guide_chapter_010.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cuipph/8821/english/Deployment/8821_wlandg.pdf

### Cisco Jabber for Mac

**Planning guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_planning-guide-jabber-118.pdf

**Installation guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110.pdf

**Parameter reference guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_parameters-reference-guide-jabber-118.pdf

### Cisco Jabber for Windows

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/11_8/RN/cjab_b_release-notes-for-cisco-jabber-windows-118.pdf

**Documentation guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_documentation-guide.pdf

**Licensee Information:**

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/jabber/Windows/11_8/Licensing/Cisco_Jabber_for_Windows_Licensing_11_8.pdf

### Cisco Jabber for iOS

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/iOS/11_8/rn/jabi_b_release-notes-for-jabber-iphone_118.pdf

**Planning guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_planning-guide-jabber-118.pdf

**Parameter reference guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_parameters-reference-guide-jabber-118.pdf

### Cisco Jabber for Android

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Android/11_8/rn/jaba_b_release-notes-for-cisco-jabber-andriod-11_8.pdf

**Parameter reference guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_8/cjab_b_parameters-reference-guide-jabber-118.pdf

### Cisco Spark for Mac

**Release Notes:**

https://support.ciscospark.com/customer/portal/articles/2022796-cisco-spark-for-mac---release-notes

### Cisco Spark for Windows

**Release Notes:**

https://support.ciscospark.com/customer/portal/articles/1966497-cisco-spark-for-windows---release-notes

### Cisco Spark for Android

**Release Notes:**

https://support.ciscospark.com/customer/portal/articles/2067643-cisco-spark-for-android---release-notes

### Cisco Spark for iPhone and iPad

**Release Notes:**

https://support.ciscospark.com/customer/portal/articles/1335956-cisco-spark-for-iphone-and-ipad---known-issues

### Cisco Spark Room Kit

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/room-kit-administrator-guide-ce90.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/room-kit/installation-guide/cisco-spark-room-kit-installation-guide-en.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

### Cisco TelePresence Video Communication Server

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/admin_guide/Cisco-VCS-Administrator-Guide-X8-10.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/release_note/Cisco-VCS-Release-Note-X8-10.pdf

**Serviceability Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/admin_guide/Cisco-VCS-Serviceability-Guide-X8-9.pdf

### Cisco TelePresence Content Server

**Administrator Guide:**

http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_2/admin/administration/tcs_7_2.html

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_2/release/notes/tcs-7-2-relnotes.html

**Installation Guide:**

http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_1/install/tcs-7-1-vm-install-existing.html

### Cisco TelePresence Conductor

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/admin_guide/TelePresence-Conductor-Admin-Guide-XC4-3-1.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/install_guide/TelePresence-Conductor-Virtual-Machine-Install-Guide-XC4-2.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/release_note/TelePresence-Conductor-Release-Notes-XC4-3-1.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc4-2_docs/TelePresence-Conductor-Clustering-Unified-CM-Deployment-Guide-XC4-2.pdf

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc4-2_docs/TelePresence-Conductor-Clustering-Cisco-VCS-B2BUA-Deployment-Guide-XC4-2.pdf

### Cisco TelePresence Server

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/admin_guide/Cisco-TelePresence-Server-Printable-Help-4-4-Remotely-Managed.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/deployment_guide/Cisco_TelePresence_Server_Deployment_Guide.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/release_note/Cisco-TelePresence-Server-Software-Release-Notes-4-4-1-16.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install_guide/Cisco_TelePresence_Server_7010_Installation_Guide.pdf

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install_guide/Cisco-TelePresence-Server-on-Virtual-Machine-Install-Guide-4-4.pdf

### Cisco TelePresence Multipoint Control Unit

**Cisco TelePresence MCU 5320**

**Administrator Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin_guide/cisco_telepresence_mcu_5300_series_administration_guide_4-3_2-17.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/Cisco_TelePresence_MCU_53x0_Installation_Guide.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf

**Cisco TelePresence MCU 5310**

**Administration Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin_guide/cisco_telepresence_mcu_5300_series_administration_guide_4-3_2-17.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/Cisco_TelePresence_MCU_53x0_Installation_Guide.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf

**Cisco TelePresence MCU 4510**

**Administration Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin_guide/Cisco_TelePresence_MCU_4-4_Product_administration_guide.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-85.pdf

### Cisco TelePresence IX5000

**Administrator Guide:**

http://www.cisco.com/c/en/us/td/docs/telepresence/ix_sw/8_x/admin/guide/ix_8_admin_guide.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/ix5000/assembly_guide/ix5000_install_guide.pdf

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/telepresence/ix_sw/8_x/release/notes/ix_release_notes.html

**Cisco TelePresence MX200 G2**

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce91/mx200g2-mx300g2-administrator-guide-ce91.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/touch10-sx10-sx20-sx80-mx200g2-mx300g2-mx700-mx800-room-kit-user-guide-ce90.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

**Cisco TelePresence MX300 G2**

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/mx200g2-mx300g2-administrator-guide-ce90.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/touch10-sx10-sx20-sx80-mx200g2-mx300g2-mx700-mx800-room-kit-user-guide-ce90.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/mx-series/installation_guide/78-100143-01_mx300-g2-floorstand-installation-sheet-for-web.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

**Cisco TelePresence DX70 & DX80**

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce91/dx70-dx80-administrator-guide-ce91.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce91/dx70-dx80-user-guide-ce91.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx80/install/dx80-installation-guide-web-version.pdf

http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx70/install/dx70-installation-guide-web-version.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

### Cisco TelePresence SX10 Quick Set:

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/sx10-administrator-guide-ce90.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/trc6-sx10-sx20-user-guide-ce90.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/sx-series/installation-guide/sx10-quick-set-installation-guide-en.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

### Cisco TelePresence SX20 Quick Set:

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/quick-set-sx20/tc7/administration-guide/sx20-quickset-administrator-guide-tc72.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/quick-set-sx20/tc7/user-guide/profile-series-codec-c-series-qs-c20-sx20-qs-mx-series-touch-user-guide-tc73.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/quick-set-sx20/installation_guide/sx20_quick_set_installation_sheet_for_web.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

### Cisco TelePresence SX80 Codec

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/sx80-administrator-guide-ce90.pdf

**User Guide:**

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce90/touch10-sx10-sx20-sx80-mx200g2-mx300g2-mx700-mx800-room-kit-user-guide-ce90.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/sx-series/installation-guide/sx80-installation-sheet.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce9/release-notes/ce-software-release-notes-ce9.pdf

### Cisco Unified Communications Manager Express

**Administration Guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/admin/configuration/manual/cmeadm.pdf

**Troubleshooting Guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/troubleshooting/guide/ts_phreg.pdf

### Cisco TelePresence System EX90

**Administrator Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/administration-guide/ex-series-administrator-guide-tc73.pdf

**Installation Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/installation_guide/ex90_installation_sheet_for_web.pdf

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release_notes/tc-software-release-notes-tc7.pdf

**User Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/user-guide/ex60-ex90-user-guide-tc73.pdf

### Cisco Meeting Server

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment_Guide/Version-2-2/Cisco-Meeting-Server-2-2-Single-Combined-Server-Deployment.pdf

### Cisco Meeting Server H323 Configuration

**Release Notes:**

http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Release_Notes/Version-2-2/Cisco-Meeting-Server-Release-Notes-2-2-5.pdf

**Deployment Guide:**

http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment_Guide/Version-2-0/Cisco-Meeting-Server-2-0-H323-Gateway-Deployment-Guide.pdf

### Cisco Prime Collaboration Provisioning

**Administrator Guide:**

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/12-2/provisioning/guide/cpco_b_cisco-prime-collaboration-provisioning-guide-12-2.html

**Installation and Upgrade guide:**

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/12-2/provisioning/install_upgrade/guide/cpco_b_cisco_prime_collaboration_provisioning_install_and_upgrade_guide_12_2.html

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/12-2/release/notes/cpco_b_cisco-prime-collaboration-provisioning-release-notes-12-2.html

### Cisco Unified Communications Manager, Release 11.5(1) Upgrade Link

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/11_5_1/SU1/cucm_b_release-notes-for-cucm-imp_1151SU1/cucm_b_release-notes-for-cucm-imp_1151SU1_chapter_00.html

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/11_5_1/SU1/cucm_b_release-notes-for-cucm-imp_1151SU1/cucm_b_release-notes-for-cucm-imp_1151SU1_chapter_01.html

### Cisco Unified Communications Manager IM & Presence Service, Release 11.5(1) Upgrade Link

**Documentation guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/docguide/11_5_1/cucm_b_documentation-guide-cucm-imp-1151.html

### Cisco Unity Connection, Release 11.5(1) Upgrade Link

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/release/notes/b_Release_Notes_1151.html

### Cisco Prime Collaboration Deployment, Release 11.5(3)

**Administrator Guide:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/pcdadmin/11_5_3/cucm_b_pcd-admin-guide-1153/cucm_b_pcd-admin-guide-1153_chapter_00.html

**Release Notes:**

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/PCD/11_5_3_New/cucm_b_pcd-releaseNotes-1153/cucm_b_pcd-rns-1153_chapter_00.html