



日本市場向け Cisco Collaboration Systems Release11.6 テスト結果サマリ

シスコシステムズ合同会社

2017年04月

コンポーネント一覧 (1)

カテゴリ	コンポーネント		バージョン
Call Control	Cisco Unified Communications Manager	Version	11.5.1.12900-16
		Locale	11.5.2.9902-241
		Dial Plan	3-1-9.JP
	Cisco Unified Survivable Remote Site Telephony (SRST)	Version	11.6
		IOS	11.5.2.9902-241
	Cisco Unified Communications Manager Express	Version	11.6
		Locale	CME-locale-ja_JP-Japanese-11.6.11.6.tar
	Cisco TelePresence Video Communication Server (VCS)	Version	X8.9
		Locale	vcs-lang-ja-jp_8.5-1_amd64.tlp
	Cisco TelePresence Video Communication Server Expressway (VCS Expressway)	Version	X8.9
		Locale	vcs-lang-ja-jp_8.5-1_amd64.tlp
		Management Connector	8.7-1.0.321216
Call Connector		8.7-1.3085	

コンポーネント一覧 (2)

カテゴリ	コンポーネント		バージョン
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	11.5.1.12900-16
		Locale	11.5.1.2000-1
	Cisco Meeting Server	Hardware	UCS C220 M4S
		Version	2.1.1
	Cisco WebEx Meetings Server	Version	31.5.4.6
Cisco Jabber Guest	Version	11	
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	11.5.1.12900-16
		Locale	11.5.0.1-1000
Network Management	Cisco Prime Collaboration Provisioning	Version	11.6.938
	Cisco Prime Collaboration Assurance and Analytics	Version	11.6.72254
Upgrade	Cisco C-series Server	UCSC-C240-M3S	2.0(9c)
	Hypervisor	ESXi host on blade server	ESXi 5.5.0
	Voice Gateway 2951	IOS	15.6.2T
	Voice Gateway 2921		
	Access Switch	Cisco 3750	15.0.2-SE 5
	Cisco Prime Collaboration Deployment (PCD)	Version	11.5.3.10000-14

コンポーネント一覧 (3)

カテゴリ	コンポーネント	バージョン
End Points	Cisco IP Phone 7811/21/41/61	11-7-1MA-18.k3; 11-5-1ES-17 Dev
	Cisco Unified IP Phone 7942/62/75	9-4-2SR1-1
	Cisco Unified IP Conference Phone 8831	10-3-1SR2-2
	Cisco IP Phone 8811/41/45/51/61/65	11-7-1MA-18.k3
	Cisco IP Phone 8821	11-0-3-29
	Cisco Unified IP Phone 8941/45	9-4-2SR3-1.k3
	Cisco Unified IP Phone 9951/71	9-4-2SR3-1.k3
	Cisco ATA-190	1.1.2(005)
	EX60 - Cisco TelePresence System EX60	TC7.3.7
	EX90 - Cisco TelePresence System EX90	TC7.3.7
	SX20 - Cisco TelePresence SX20 Quick Set	CE 8.3.1
	SX80 - Cisco TelePresence SX80 Codec	CE 8.3.1
	SX10 - Cisco TelePresence SX10 Quick Set	CE 8.3.1
	C90 - Cisco TelePresence System Integrator Package C90	TC 7.3.7
	500-32 - Cisco TelePresence System 500 (32)	TX6.1.12(4)
	TX9000 - Cisco TelePresence System TX9000	TX6.1.12(4)
	MX200 G2 - Cisco TelePresence MX200-G2	CE 8.3.1
	MX300 G2 - Cisco TelePresence MX300-G2	CE 8.3.1
IX5000 - Cisco TelePresence IX5000	IX8.2.0(28)	

コンポーネント一覧 (4)

カテゴリ	コンポーネント		バージョン
End Points	DX650 - Cisco DX650		10.2.5
	Cisco TelePresence DX70		CE 8.3.1
	Cisco TelePresence DX80		CE 8.3.1
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.6.2 T
	ISR 4451-X	IOS	16.04.01
	Cisco Unified Border Element for ISR		15.6.2 T
	Cisco 3750 PoE Switch		15.0.2-SE 5
	vCenter Server		ESXi 6.0
	MDS Switch	M9500	5.2(2 a)

コンポーネント一覧 (5)

カテゴリ	コンポーネント		バージョン
TelePresence	Cisco TelePresence Management Suite - TMS	Version	15.4
	MCU 4510, 5310 and 5320 - Cisco TelePresence MCU	Version	4.5 (1.85)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Server 7010	Version	4.4(1.16)
	Cisco Telepresence Server on VM	Version	4.4(1.16)
	Cisco Telepresence Conductor	Version	XC4.3
	Cisco Telepresence Content Server	Version	7.2
Wireless and Mobility	Wireless LAN Controller	Version	8.3.102
	Wireless Access Point 1142	Version	15.3

コンポーネント一覧 (6)

カテゴリ	コンポーネント		バージョン	
Messaging Applications	Cisco Jabber for Mac	Version	11.8.0.249632	
	Cisco Jabber for Windows	Version	11.8.0.49608	
	Cisco Jabber for iOS	Version	11.8.1.250244 - 64-bit (iPhone 5,6,6S)	
			11.8.1.250244 - 32 bit (iPad)	
		iPhone 5/6/6S	Apple iOS 10.2 (14C92)	
		iPhone 7	Apple iOS 10.3.1(14E304)	
		iPad	Apple iOS 10.2 (14C92)	
		iPad Pro/Air	Apple iOS 10.2 (14C92)	
		Apple Watch	Apple iOS 2.0.1(13S428)	
	Cisco Jabber for Android	Version	11.8.0.250232	
		Galaxy S4	Android OS 5.0.1	
		Galaxy S6/S7	Android OS 6.0.1	
		Xperia Z1/Z3/Z3+	Android OS 5.1.1	
		Xperia Z3+	Android OS 6.0.1	
		Nexus 5X	Android OS 6.0.1	
Nexus 6P		Android OS 7.1.1		
Sony Tab		Android OS 5.1.1		
Sony Watch		Android OS 5.1.1		

コンポーネント一覧 (7)

カテゴリ	コンポーネント	バージョン	
Messaging Applications	Cisco Jabber Guest	Version for Windows	10.6.9.13
		Windows	Windows OS 7
		Version for Mac	10.6.9.17
		Mac	Mac OS 10.10.5
		Version for iOS	10.6.9.30
		iPhone 5/6	Apple iOS 9.1(13B143)
		iPad	Apple iOS 9.2(13C75)
		Version for Android	10.6.9.51
		Galaxy S4	Android OS 5.0.1
	Xperia Z1	Android OS 5.0.2	
	Cisco Spark	Version for Windows	2.0.3970.0
		Version for Mac	2.0.3970.0
		Version for iOS	1.46 (18334)
		Version for Android	1.10.3379
		Version for Web	6594
	Skype for Business Client	Version for Spark Room OS	2016-12-16 c1a7707
	Cisco Meeting App	Version	16.0.4417
		WebRTC	2.1
		iOS	1.9.1.4
	Mac	1.9	

コンポーネント一覧 (8)

カテゴリ	コンポーネント		バージョン
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.2(3d)
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.2(3d)
	Fabric Cluster	Cisco UCS 6140	2.2(3d)
	ESXi Host	B-Series Server	ESXi 5.5.0
		C-Series Server	ESXi 6.0
Client	Operating System	Windows 7-SP1	Windows 7-SP1 (Japanese)
		Windows 8/8.1	Windows 8/8.1 (Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.11.6
		Mac Book Pro	10.10.5
	Browser	IE	IE 10, 11 (Supported Japanese language)
		Mozilla	Firefox 50.0 and later, Firefox ESR 38,44 (Supported Japanese language)
		Chrome	Chrome 55.0 or later (Supported Japanese language)
		Safari	8.0.8, 9.0

コンポーネント一覧 (9)

カテゴリ	コンポーネント		バージョン
Server	Microsoft Windows Server		Windows Server 2008 (R2 Enterprise - Japanese)
			Windows Server 2012 (R2 Enterprise - Japanese)
	Microsoft Exchange Server		2013 SP1
	Skype for Business Server		2015

テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
CSR 11.6 Solution Testing Components				
Cisco Unified Communications Manager	260	260	0	0
Cisco Unified Communications Manager Express	93	92	1	1
Cisco Unified Survivable Remote Site Telephony (SRST)	79	79	0	0
Cisco Unified Communications Manager IM and Presence Service	92	92	0	0
Cisco Unity Connection	184	184	0	0
Cisco IP Phones (88xx/78xx)	243	238	5	5
Cisco Spark	123	123	0	0
Cisco Spark Room OS	55	55	0	0
Cisco Jabber for Windows	116	116	0	0
Cisco Jabber for Mac	103	103	0	0
Cisco Jabber for iPhone and iPad	244	244	0	0
Cisco Jabber for Android	165	165	0	0
Cisco TelePresence Video Communication Server (VCS)	84	69	15	15
Cisco Jabber Guest	59	59	0	0

テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
Cisco WebEx	59	56	3	3
Cisco Meeting Server	270	270	0	0
Cisco CE Software	471	471	0	0
Cisco TC Software	100	100	0	0
Cisco TX software	15	15	0	0
Cisco TelePresence Multipoint Control Unit	100	100	0	0
Cisco TelePresence Management Suite	35	35	0	0
Cisco TelePresence Conductor	49	49	0	0
Cisco TelePresence Server	38	38	0	0
Cisco TelePresence Content Server	45	45	0	0
Cisco TelePresence IX5000	52	52	0	0
Cisco Fastlane	15	15	0	0
Cisco Collaboration Edge	31	31	0	0

テスト結果

対象コンポーネント	テスト項目数	合格数	不合格数	不具合数
Cisco Prime Collaboration				
Cisco Prime Collaboration Provisioning	261	257	4	4
Cisco Prime Collaboration Assurance	227	224	3	3
Cisco Prime Collaboration Analytics	168	168	0	0
Cisco Collaboration Systems Upgrade Test				
Upgrade 8.6.2 to 11.5	69	68	1	1
Upgrade 9.1.2 to 11.5	69	69	0	0
Upgrade 10.5.2 to 11.5	69	69	0	0
Upgrade 11.0.1 to 11.5	69	69	0	0
Total	4112	4080	32	32

不具合一覧

Open Caveats

Sl. No.	不具合ID	ステータス
Cisco Unified Communications Manager Express		
1	CSCvd34033	Assigned
Cisco IP Phone		
2	CSCvc79366	New
3	CSCvc82719	New
Cisco TelePresence Video Communication Server		
4	CSCva77687	New
5	CSCva73180	New
6	CSCvb01654	New
7	CSCvc84229	New
8	CSCva94569	Assigned
9	CSCva79850	New

不具合一覧

Open Caveats

Sl. No.	不具合ID	ステータス
10	CSCvc66206	New
11	CSCvc66042	New
12	CSCva82363	New
13	CSCvc13961	New
14	CSCva96028	New
15	CSCva75926	New
16	CSCva89938	New

不具合一覽

Resolved Caveats

Sl. No.	不具合ID	ステータス
Cisco IP Phone		
1	CSCva71881	Resolved
2	CSCvc83705	Verified
3	CSCvc87360	Verified
Cisco Jabber with Cisco WebEx Cloud		
4	CSCva98086	Verified
5	CSCva96203	Verified
6	CSCva89642	Resolved
Cisco TelePresence Video Communication Server		
7	CSCva95698	Resolved
8	CSCva75792	Resolved
Cisco Prime Collaboration Provisioning		
9	CSCvc77602	Resolved
10	CSCvb01721	Verified
11	CSCvb83643	Verified

不具合一覧

Resolved Caveats

Sl. No.	不具合ID	ステータス
12	CSCvb86080	Verified
Cisco Prime Collaboration Assurance		
13	CSCva89931	Verified
14	CSCvb98412	Resolved
15	CSCvc00991	Resolved
Cisco Prime Collaboration Deployment		
16	CSCvb89191	Resolved



Open Caveats



Cisco Unified Communications Manager Express

1. CSCvd34033: View parked call list shows xml error(Assigned/Sev3/Global)

Issue-Description:

After parking the call in any phone, verify call park list in 88xx/99xx/78xx shows XML error

Environment Matrix:

- CME : 11.6 IOS -16.4.1
- Phone firmware:
- 78xx/88xx: 11.5.1.18
- 89xx/99xx:9-4-2SR2-2

Steps to Reproduce:

Pre-Requisites:

- Register IP Phones(78xx/88xx/99xx/89xx) in CME (SIP Mode)

Procedure:

- From any IP Phones(78xx) call to any IP Phone models (IP Phone B)
- Park the call in IP Phone B
- From IP Phones (88xx/78xx/99xx) -> Navigate to settings button -> My Phone Apps ->Parked call list
- Verify the parked call list

Actual Behavior:

The list of parked calls is displayed as XML error

Expected Behavior:

The list of parked calls should be displayed as shown for 89xx models



Cisco IP Phones

2.CSCvc79366: Call resume is not happen when resume call with Speaker Phone in ATA 190 (New/Sev3/Regional)

Issue-Description:

Call resume is not happen when resume call with Speaker Phone in ATA 190

Environment Matrix:

- CUCM Version : 11.5.1.12900-16
- Software Version: 1.1.2(005)

Steps to Reproduce:

Pre-requisites:

- Register Analog Phones and Cisco IP Phones in Unified CM

Procedure:

- Press speaker phone in Analog phone
- Make call from Analog Phone to Cisco IP Phone B and answer call in IP Phone B
- Hold call in Analog phone call hold and resume call
- Call disconnect when Resume
- Check the Call disconnected or not when resume call in Analog phone

Actual Behavior:

In ATA 190 make call Analog phone with Speaker Phone to Cisco IP Phone then hold and Resume call, call is disconnecting when Resume call in Analog phone

Expected Behavior:

In ATA 190 make call Analog phone with Speaker Phone to Cisco IP Phone and answer call then hold and Resume call disconnect ,call need to hold and resume in Analog phone with speakers

3.CSCvc82719: Time and date is not sync with ATA analog phones (New/Sev3/Regional)

Issue-Description:

Time and date is not sync with ATA analog phones

Environment Matrix:

- CUCMVersion : 11.5.1.12900-16
- Software Version: 1.1.2(005)

Steps to Reproduce:

Pre-requisites:

- Register Analog Phones and Cisco IP Phones in Unified CM

Procedure:

- Register ATA and Cisco IP Phones in CUCM
- Add analog phones to ATA
- Check time and date in ATA Analog phone and Cisco IP Phones
- ATA analog phones are not sync time and date

Actual Behavior:

ATA analog phones are showing different time and date

Expected Behavior:

ATA analog phones should be sync with CUCM date and time and it should be show correct time and date



Cisco TelePresence Video Communication Server

4.CSCva77687 : VCS call on hold gets disconnected after adding second call from IX5000 (New/Sev2/Global)

Issue-Description:

While trying to add second call from IX5000, the VCS call which is on hold in IX5000 gets disconnected

Environment Matrix:

- IX5000 - IX8.1, DX80, DX70 - ce 8.2.1 Final
- Unified CM : 11.5.1.11900-14 Cisco VCS : 8.8.1

Steps to Reproduce:

- Register DX80 and IX5000 in Unified CM and DX70 in VCS
- Make a call from IX5000 to DX70
- Hold the call from DX70
- Add another call to DX80 from IX5000
- Check for the participation of DX70 in IX5000

Actual Behavior:

Call on hold gets disconnected from IX5000

Expected Behavior:

Call on hold should not be disconnected from IX5000

5. CSCva73180: “Take screenshot of OSD” option is not working in EX90 web GUI (New/Sev3/Global)

Issue-Description:

A user is unable to take Screenshots for OSD interface from EX90 Web GUI.

Environment Matrix:

- EX90 : TC7.3.6.ea51021
- Unified CM : 11.5.1.11900-14

Steps to Reproduce:

- Login to EX90 Web GUI
- Go to->Diagnostics->User Interface Screenshots
- Click Take screenshot of OSD

Actual Behavior:

User should be able to take OSD Screenshot from EX90 Web Interface

Expected Behavior:

User is unable to take OSD Screenshot from EX90 Web Interface

Global

CISCO

Home Call Control Configuration Diagnostics Maintenance

User Interface Screenshots

On this page you can take screenshots of the Touch Panel connected to the TelePresence device and the on screen display for creating user manuals, reporting bugs to Cisco, etc. Note that capturing a screenshot may take a while, depending on the device.

Screenshot ID	Type
Web_2016-07-26T05:44:13.629Z	Touchpanel

Take screenshot of OSD Take screenshot of Touch Panel

6. CSCvb01654: Conference connecting screen visible even after connected to the audio conference(New/Sev3/Global)

Issue-Description:

During the audio conference among DX650,MX200 G2,MX300 G2, DX650 displays as “connecting to your conference”. even after the audio conference is established

Environment Matrix:

- DX650: 10.2.5.207
- MX300 G2,MX200 G2: CE 8.2.1 MCU 5310: 4.5(1.85)

Steps to Reproduce:

- Register DX650,MX200 G2 and MX300 G2 in unified CM
- Goto MCU login page
- Create conference in Cisco TelePresence MCU 5310 for audio conferencing
- Make the maximum audio participant to 4 and maximum video participant to 0
- Create a Sip trunk between Unified CM and Cisco TelePresence MCU 5310
- Dial the Meet Me alias for audio conferencing from MX200 G2,DX650 and MX300G2

Actual Behavior:

DX650 displays as “connecting to your conference” even after the audio conference is established.

Expected Behavior:

DX650 shouldn't display as “connecting to your conference” after the audio conference is established

Global



7. CSCvc84229: Layout not working while sharing presentation from DX70 during conference (New/Sev3/Global)

Issue-Description:

During meet me conference among DX70, MX200 G2, MX300 G2 and SX10 Quick Set, layout of the video and screen while sharing presentation from DX70 is not reflected correctly in other endpoints. If presentation is shared from DX70, only presentation screen is visible in other endpoints, only after stopping the presentation, video of DX70 is reflected

Environment Matrix:

- DX70, MX200 G2, MX300 G2, SX10 Quick Set - ce 8.3.0 Final,
- Unified CM - 11.5.1.12900-16
- Conductor - XC4.3, TelePresence Server - 4.4(1.16)

Steps to Reproduce:

- Register DX70, MX200 G2, MX300 G2 and SX10 Quick Set in Unified CM
- Add TelePresence Server 7010 in Conductor
- Join a TelePresence Server meet me conference from DX70, MX200 G2, MX300 G2 and SX10 Quick Set
- Share presentation from DX70
- Check the layout of DX70 in other endpoints

Actual Behavior:

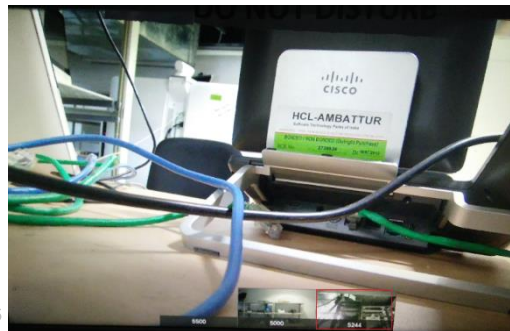
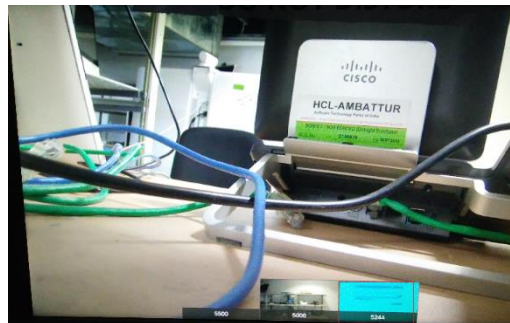
Layout of DX70 while sharing presentation is not reflected properly in other endpoints

Expected Behavior:

Layout should be reflected properly with video and Presentation screen



Global



8. CSCva94569: Microphone muted automatically in MX200 G2 (Assigned/Sev3/Global)

Issue-Description:

When calling from SX20 Quick Set to MX200 G2, Microphone gets muted automatically in MX200 G2

Environment Matrix:

- SX20 Quick Set & MX200 G2: ce 8.2.1 Final e9daf06 Integrator Package C90: TC7.3.6.ea51021
- Unified CM: 11.5.1.11900-14

Steps to Reproduce:

- SX20 Quick Set & MX200 G2 Registered in Unified CM
- Make a call from SX20 Quick Set to MX200 G2
- In MX200 G2 microphone gets muted automatically

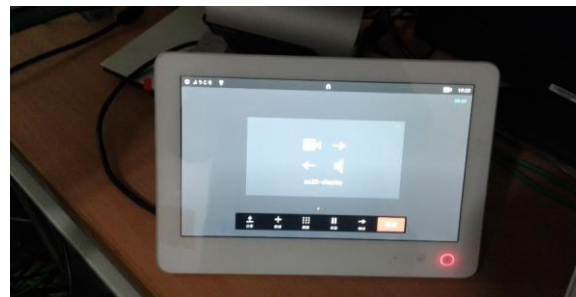
Actual Behavior:

Microphone could be muted in MX200 G2

Expected Behavior:

Microphone could not be muted in MX200 G2

Global



9. CSCva79850:Wrong receiver call rate in MX300 G2 when it receives an audio call (New/Sev3/Global)

Issue Description:

When an audio call is made from SX10 Quick Set to MX300 G2, the receiver call rate shown in MX300 G2 is 6000Kbps instead of 64Kbps, both the endpoints registered in Unified CM

Environment Matrix:

- MX300 G2 & SX10 Quick Set : CE 8.2.1
- Unified CM : 11.5.1.11900-14

Steps to Reproduce:

- Register EX90 and MX300 G2 in Unified CM
- Make audio call from SX10 Quick Set
- After answering view the call info from MX300 G2
- MX300 G2 shows receiver call rate as 6000Kbps

Actual Behavior:

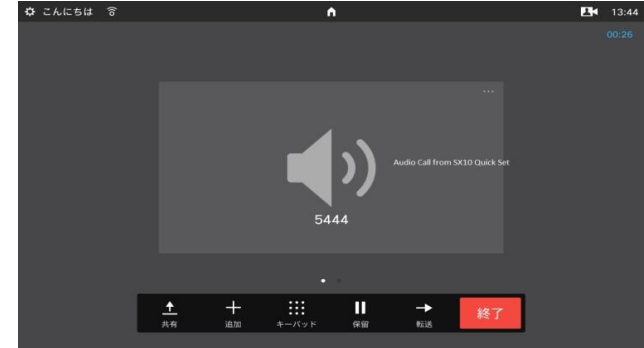
MX300G2 shows receiver call rate as 6000Kbps when it receives an audio call from SX10 Quick Set

Expected Behavior:

MX300G2 should show receiver call rate as 64Kbps when it receives an audio call from SX10 Quick Set



Global



Participants			
Layout: Disconnect all			
5444 📞 📺 ⏸ 📞			
Call Details			
Protocol	SIP	Transmit call rate	64 kbps
Encryption	None	Receive call rate	6000 kbps
Outgoing Audio			
Protocol	G711Mu	Total packet loss	0.0%
Channel rate	64 kbps	Current packet loss	0.0%
		Jitter	1 ms

10. CSCvc66206: OSD of DX series displays wrong bit rate of calls (New/Sev2/Global)

Issue-Description:

After making both audio and Video call from DX80, In OSD of DX80, when viewing the bit rate details of the recent calls in “Recents” tab, all the recents calls are displaying the same bit rate

Environment Matrix :

- DX80,DX70-CE 8.3.0 rc2
- EX60– TC7.3.6
- Unified CM- 11.5.1.11950-79

Steps to Reproduce:

- Register DX80,EX60 and DX70 in Unified CM
- Make a video call to DX70 from DX80
- Make an audio call to EX60 from DX80
- In OSD of DX80, Go to Call->Recents
- Check the audio call bit rate of the call which is made to EX60
- Then, Check the bit rate of the call which is made to DX70

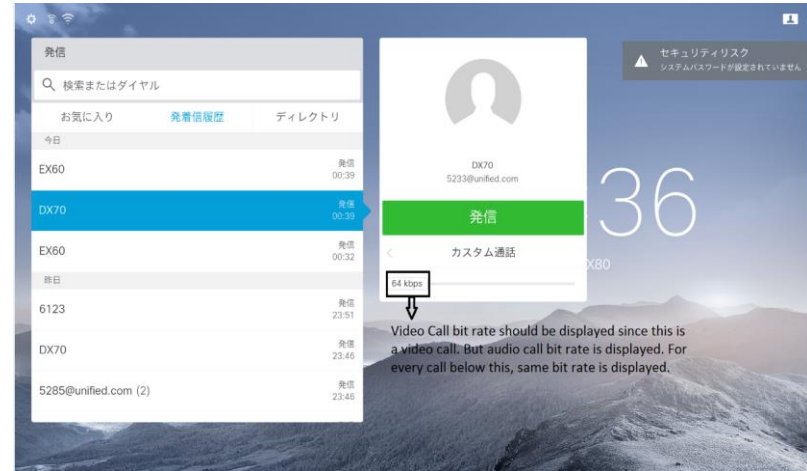
Actual Behaviour:

Same bit rate is displayed for all the calls

Expected Behaviour:

Exact bit rates should be displayed

Global



11. CSCvc66042: Swap option not displayed in DX80 when cancel the Merge (New/Sev3/Global)

Issue-Description:

When adding a second participant in DX80, merge option will be displayed. At that time, By clicking Cancel, OSD of DX80 should display Swap option to connect between two calls. But instead of displaying the swap option, the second call is disconnected

Environment Matrix :

- DX80,DX70-CE 8.3.0 rc2,EX60– TC7.3.6,MCU 5310- 4.5(1.85)
- Unified CM- 11.5.1.11950-79

Global

Steps to Reproduce:

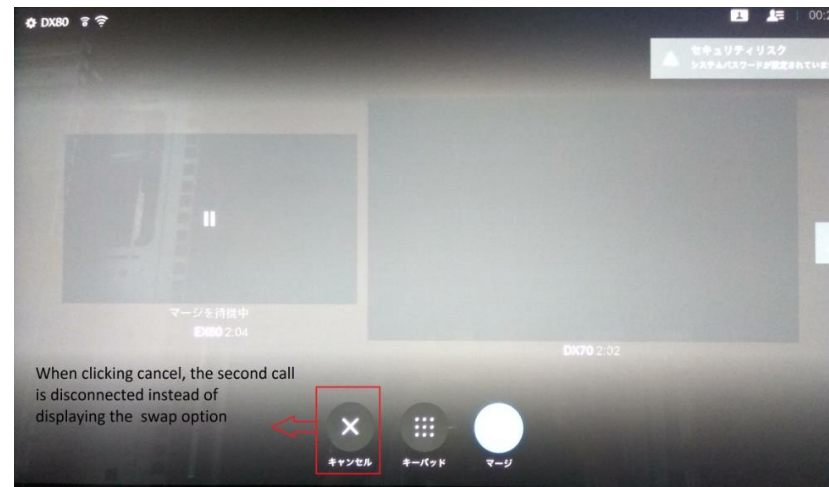
- Register DX80,EX60 and DX70 in Unified CM
- Create SIP Trunk between MCU 5310 and Unified CM
- Create MRGL and Map it in phone pages of end points in Unified CM
- Make a video call to EX60 from DX80
- Make a second video call to DX70 from DX80
- Click “Cancel” in the OSD
- Instead of displaying the swap option, second call is disconnected

Actual Behaviour:

The second call is disconnected, when clicking the cancel

Expected Behaviour:

Swap option should be displayed when clicking cancel



12. CSCva82363: Call gets disconnected while clicking hold from DX80 web GUI (New/Sev3/Global)

Issue-Description:

While trying to click hold button from DX80 web GUI when the call is already on hold in DX70 web GUI, the call gets disconnected

Environment Matrix:

- DX70, DX80 - ce 8.2.1 Final

Steps to Reproduce:

- Register DX70 in VCS and DX80 in CUCM
- Make a video call from DX80 to DX70
- Click the hold button from DX70 web GUI
- Click the hold button from DX80 web GUI

Actual Behavior:

Call gets disconnected while trying to click hold button from DX80 web GUI

Expected Behavior:

Call should not be disconnected while clicking hold button from DX80 web GUI

13. CSCvc13961: No incoming call indication when the call is forwarded from DX70 (New/Sev3/Global)

Issue-Description:

While calling from other endpoints to DX70 which has been set Call Forward All to IX5000, incoming call indication is unavailable in the touch of IX5000 to view and attend the call, throws error message. Missed call notification is available in IX500 under recents tab after the call is disconnected from the called endpoint

Environment Matrix:

- IX5000 - IX8.1.2.2(4),
- DX70 - ce 8.3.0 Alpha4 0ca7db2 2016-11-03,
- EX60 - TC7.3.6.ea51021,
- Unified CM - 11.5.1.11950-93

Steps to Reproduce:

- Register DX70, IX5000 and EX60 in CUCM
- Set Call Forward All to IX5000 in DX70
- Make a call from EX60 to DX70
- Check for the forwarded call from DX70 in IX5000

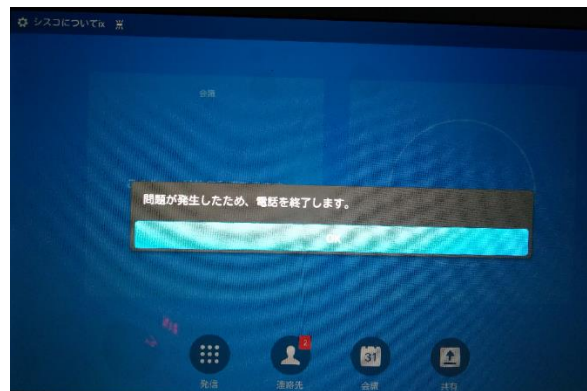
Actual Behavior:

No incoming call indication in IX5000 after call is forwarded from DX70 and IX5000 throws error message

Expected Behavior:

Incoming call indication should be visible in IX5000 after call is forwarded from DX70

Global



14. CSCva96028: No presentation screen seen in IX5000 after call is transferred from DX70 (New/Sev3/Global)

Issue-Description:

During presentation sharing in a video call between DX80(CE 8.2) and DX70(10.2.5), when the call is transferred from DX70 to IX5000, presentation screen shared by DX80 is not visible in IX5000

Environment Matrix:

- DX80 - ce 8.2.1 Final,
- DX70 - sipdx70.10-2-5-207,
- IX5000 - IX.8-1-2

Steps to Reproduce:

- Register DX70, DX80 and IX5000 in CUCM
- Make a video call from DX80(CE 8.2) to DX70(10.2.5)
- Share the presentation from DX80 to DX70
- Transfer the call from DX70 to IX5000
- Check for the shared presentation screen in IX5000

Actual Behavior:

Presentation screen shared by DX80 is unavailable in IX5000

Expected Behavior:

Presentation screen shared by DX80 should be seen from IX5000

15.CSCva75926: Japanese display name of DX80 not displaying in IX5000 (New/Sev3/Regional)

Issue-Description:

During a call between Cisco TelePresence DX80 and Cisco IX5000, DN of DX80 gets displayed in IX5000 instead of Japanese display name which is already been set in DX80

Environment Matrix:

- DX80 - ce 8.2.1 Final, IX5000 - IX8.1
- Unified CM : 11.5.1.11900-14

Steps to Reproduce:

- Register DX80 and IX5000 in Unified CM
- Set display name for DX80 in Japanese
- Make a call from DX80 to IX5000
- Check the display name in IX5000

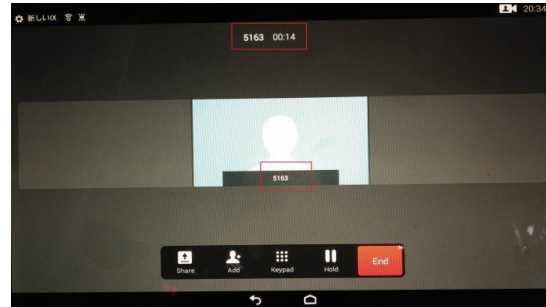
Actual Behavior:

Japanese display name of DX80 is not displayed in IX5000

Expected Behavior:

Japanese display name should be displayed in DX70

Regional



16.CSCva89938: Presentation screen is not present after hold/resume from IX5000 (New/Sev3/Global)

Issue-Description:

After hold/resuming the call of VCS registered DX70 from IX5000, presentation shared by DX70 cannot be seen from IX5000

Environment Matrix:

- IX5000 - IX.8-1-2,
- DX70 -ce 8.2.1 Final

Steps to Reproduce:

- Register TelePresence DX70 in VCS and IX5000 in CUCM
- Connect the presentation cable to DX70 and start the presentation
- Make a video call from DX70 to IX5000
- Share the presentation with IX5000
- Hold the call from IX5000
- Resume the call after few seconds from IX5000
- Check for the presentation screen in IX5000

Actual Behavior:

Shared screen cannot be seen after hold/resuming the DX70 call from IX5000

Expected Behavior:

Shared screen should be seen from IX5000 after hold/resume



Resolved Caveats



Cisco IP Phone

1. CSCva71881: Old Caller DN is proceeded by new caller DN in 88xx,78xx (Resolved/Sev3/Global)

Issue-Description:

Old Caller DN is proceeded by new caller DN in 88xx,78xx

Environment Matrix:

- CUCM : 11.5.1.11900-14
- CUP : 11.5.1.11900-10
- Phone Load : sip8845_65.11-5-1-18
- Locale:cm-locale-ja_JP-11.5.1.1000-1.cop.sgn

Steps to Reproduce:

- Phone A(5099),Phone B(5639),Phone C(5323) registered with same Unified CM
- Phone A dialed to(5639)Phone B
- Phone B will not get the call from Phone A because PhoneB has some network problem(Dead stage)
- Phone A is in On-call with Phone B's(5623) Directory number
- Phone A initiate new call to Phone C
- Phone A dial or Press phone C(5323) directory number
- Phone A verify that in On-call state attempting for a second call(Phone C),the second DN(5323) is appending with the first on going call DN like (53695323)

Actual Behavior:

In On-call state attempting for a second call(Phone C),the second DN(5323) is appending with the first on going call DN(53695323)

Expected Behavior:

In On-call state attempting for a second call(Phone C),the second DN(5323) should not appending with the first on going call DN(5369)



2. CSCvc83705: In 8821 wireless IP Phone forward off is displaying as forward all while in shared line (Verified/ Sev3/ Global)

Issue-Description:

Forward off is displaying as forward all while in shared line.

Environment Matrix:

- CUCM Version: 11.5.1.12900-16
- IP Phone Load: sip8821.11-0-3-6

Steps to Reproduce:

Pre-requisites:

- Connect the 8821 IP Phone to Wi-Fi using configured SSID.
- Register IP Phones in Unified CM

Procedure:

- Create a shared line between two 8821 IP phone
- In Phone A, Navigate to Phone --> Option(...)--> Forward all --> Give the forwarding Number as 3025
- Observe the call forward notification in both the Phone
- Now in both the phone navigate to -->Phone --> Option (...)

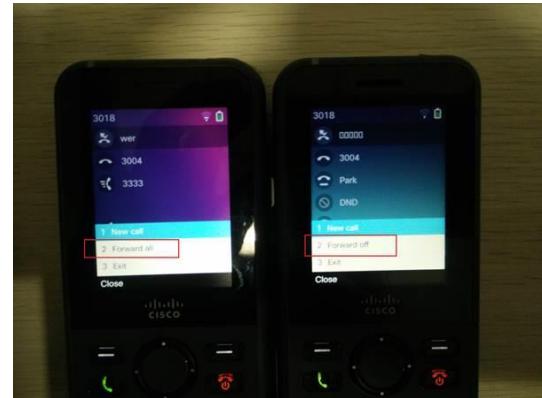
Actual Behavior:

In IP Phone B instead off Forward Off, forward all option is present.

Expected Behavior:

In IP Phone B Forward off must be present so that it won't confuse the user.

Global



3. CSCvc87360: In 8821 IP Phone Pressing calling button twice manipulating the dial digit (Verified/Sev3/Global)

Issue-Description:

IP Phone 8821 pressing calling button twice manipulating the dial digit

Environment Matrix:

- CUCM Version: 11.5.1.12900-16
- IP Phone Load: sip8821.11-0-3-6 and sip8821.11-0-3-29

Steps to Reproduce:

Pre-requisites:

- Connect the 8821 IP Phone to Wi-Fi using configured SSID.
- Register IP Phones in Unified CM

Procedure:

- Register a 8821 IP Phone in Unified CM1
- In IP phone dial any two digit or three digit number let's say 33
- Now press the calling button twice.

Actual Behavior:

The dialed number 33 is displaying as 3333

Expected Behavior:

Pressing the calling button twice should not manipulate the digit.



Cisco Jabber with Cisco WebEx Cloud

4. CSCva98086: Truncation in displaying the Cisco WebEx Messenger (Verified/Sev3/Global)

Issue Description :

After gave the wrong password while login to the Cisco Jabber for iPhone/iPad/Android/Windows and Mac, Forgot and Create Pass word Page will be display once click the Reset Password/Forgot Password . In that page, “**Cisco WebEx Messenger**” is truncated.

Environment Matrix:

- Jabber for iPad:11.7.0.240507; Jabber for iPhone:11.7.0.240392
- Jabber for Android:11.7.0.241121; Jabber for Mac:11.7.0(236990); Jabber for Windows:11.7.0.38256

Steps to reproduce :

Pre-Requisite :

- Keep the iPhone/iPad/Android/Windows and Mac in Japanese Environment.

Procedure:

- Login to the Cisco Jabber for iPhone/iPad/Android/Windows and Mac
- Enter the CEC Username
- Type the wrong password
- Click Sign-In
- Click Reset Password/Forgot Password
- It is displaying the Forgot password and Create password page
- Check the “Cisco WebEx Messenger”

Actual Behavior:

“Cisco WebEX Messenger” is truncated after clicking the Reset Password or Forgot Password

Expected Behavior :

After gave the wrong password while login to the Cisco Jabber for iPhone/iPad/Android/Windows and Mac, “Cisco WebEx Messenger” should not be truncated in the Forgot and Create password page once click the Reset Password/Forgot Password

Global

Cisco
webex Messenger

Forgot Password

Enter your username below. Your username is usually your email message with directions for creating a new password.

5.CSCva96203: Reminder message is displaying with Junk Characters in Japanese Environment (Verified/Sev3/Regional)

Issue-Description:

In Cisco WebEx Meeting while sending invite for users to attend the meeting ,Invite message is displaying with Junk Characters in Japanese Environment

Environment Matrix:

- Cisco Jabber for Windows : 11.7.0.38256
- OS : Windows 7

Steps to Reproduce:

- Login to CJW1, CJW2, and CJW3
- Schedule a meeting from CJW1 to CJW2 using cisco.webex.com
- CJW2 will receive a cisco WebEx meeting invite
- Accept the meeting invite in CJW2 and join into the meeting
- Click Participant option in CJW1's meeting room
- "Invite & Remind" option will be displaying in "Quick Start" page (or else) click the "Invite and Remind" option, one pop-up will display with "Invite & Remind" header
- In that menus like "Email, Phone,SMS,IM,Reminder" will be displaying
- Click on "Invite& Remind" option and click "Remind with Invite"
- Enter the CJW3 user id to invite for the meeting
- "Reminder Message " will be displaying with "Message Topic"
- "Reminder Message" content is displaying with Junk characters in Japanese

Actual Behavior:

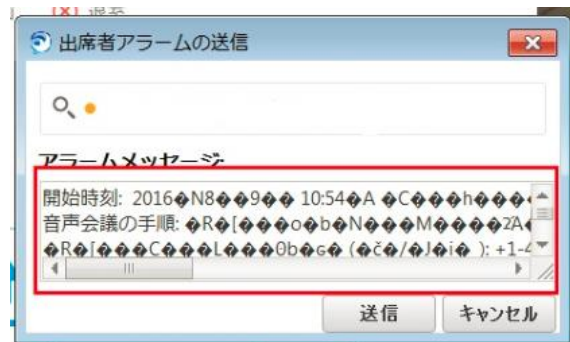
Reminder message is displaying with junk characters

Expected Behavior:

Reminder message should display with Japanese characters



Regional



6.CSCva89642: Forgot and Create Password page is displaying in English (Sev3/Resolved/Regional)

Issue Description :

After gave the wrong password while login to the Cisco Jabber for iPad, Forgot and Create Password Page is displaying in English once click the Reset Password/Forgot Password

Environment Matrix :

- Cisco Jabber for iPad : 11.7.0.240507
- iOS Version : 9.3.3 (13G34)

Steps to Reproduce :

Pre-Requisite :

- Keep the iPad in Japanese Environment

Procedure:

- Login to the Cisco Jabber for iPad
- Enter the CEC Username
- Type the wrong password
- Click Sign-In
- Click Reset Password/Forgot Password
- It is displaying the Forgot password and Create password page in English

Actual Behaviour:

I could see the Forgot and Create Password page is displaying as Japanese in Cisco Jabber for Android, Cisco Jabber for Windows and Cisco Jabber for Mac

Expected Behavior:

After gave the wrong password while login to the Cisco Jabber for iPad, Forgot Password Page should display in Japanese once click the Reset Password/Forgot Password

Regional

Forgot Password

Enter your username below. Your username is usually your email address. You will receive an email message with directions for creating a new password.

Username:

Text in image:

 [Refresh image](#)

Forgot Password

Enter your username below. Your username is usually your email address. You will receive an email message with directions for creating a new password.

Username:

Text in image:

 [Refresh image](#)



Cisco TelePresence Video Communication Server

7. CSCva95698: Shows in-call entry point message before the call (Resolved/Sev3/Global)

Issue-Description:

When calling for the second time to SX20 Quick Set from SX10 Quick Set having an In-Call entry point, the message is shown before the call is connected

Environment Matrix:

- SX20 & SX10 Quick Set: CE 8.2.1
- CUCM :11.5.1.11900-14

Steps to Reproduce:

- Configure for In-call Entry point in SX10 Quick Set
- Call from SX10 Quick Set to SX20 Quick Set
- Click on In-Call entry point icon
- Turn on and off the button of In-Call Entry point (here music button)
- Cut the call and redial to the same SX20 Quick Set from SX10 Quick Set's Recent
- Watch the Touch of SX10 Quick Set

Actual Behavior:

The in-call entry point notification message shown before the call is Established in SX10 Quick Set

Expected Behavior:

The in-call entry point notification message should not be shown in SX10 Quick Set

Global



8. CSCva75792: When retrieving call in shared line getting unusual messages (Resolved/Sev3/Global)

Issue-Description:

Getting unusual messages and call not retrieving ,when retrieved in MX200 G2 which is in shared line with DX650

Environment Matrix:

- Unified CM : 11.5.1.11900-14
- SX20 and MX200 G2:CE 8.2.1
- DX650: 10.2.5.207

Steps to Reproduce:

- Register DX650 ,MX200 G2 and SX20 Quick Set in Unified CM
- Make DX650 and MX200 G2 in Shared line
- Call from DX650 to SX20 Quick Set
- Hold the call in DX650
- Retrieve the call in MX200 G2
- Observe the screen of MX200 G2

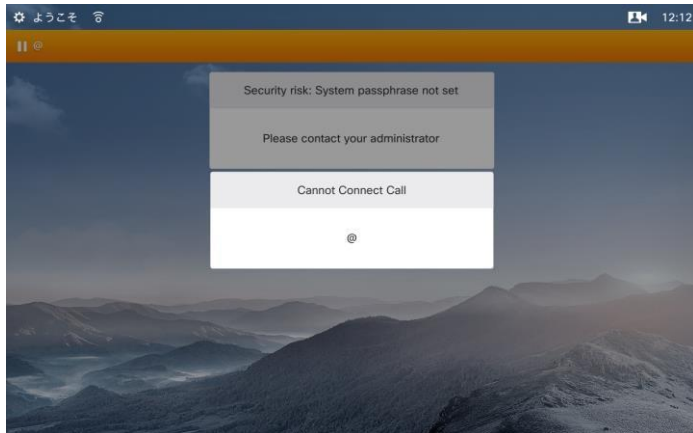
Actual Behavior:

When retrieving call in MX200 G2 getting messages like "cannot call SX20 " And call is not retrieved

Expected Behavior:

When retrieving call in MX200 G2 should not get messages like "cannot call SX20 "And call is not retrieved

Global





Cisco Prime Collaboration Provisioning

10. CSCvb01721: Content is null for "Password, Email Notification, Domain Rules" tabs under Settings (Verified/Sev3/Global)

Issue-Description:

Need to update the contents for the "Password, Email Notification, Domain Rules" tabs under Settings

Environment Matrix:

- CPC Provisioning : 11.6.678

Steps to Reproduce :

- Login to CPC Provisioning 11.6 Web GUI
- Go to Administration-> Settings
- Check the Content for "Password, Email Notification, Domain Rules" tabs
- Content should be available as like "General" Tab

Actual Behavior:

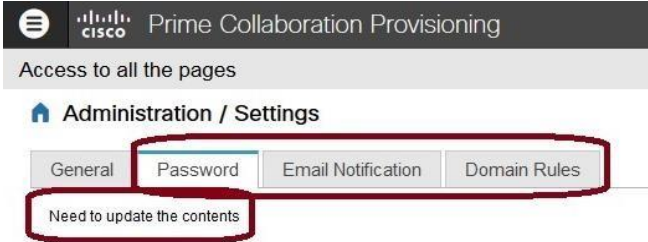
Content is not available for the "Password, Email Notification, Domain Rules" tabs under settings

Expected Behavior:

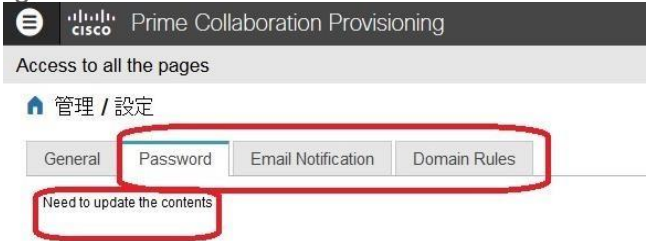
Content should be available for the "Password, Email Notification, Domain Rules" tabs under settings

Global

In EN Environment



In JP Environment



11. CSCvb83643: Dashboard details are not displayed when they are detached in new tab (Verified/Sev3/Global)

Issue-Description :

Dashboard details such as Prime Collaboration Provisioning Capacity, Pending order status, Device Sync Status etc are not displayed when they are detached in new tab.

Environment Matrix:

- CPC Provisioning : 11.6.875
- Firefox : 49.0.1

Steps to Reproduce :

- Login to CPC Provisioning web UI
- Detach and check the dashboard details such as Prime Collaboration Provisioning Capacity, Pending Order Status etc data in the new tab

Actual Behavior:

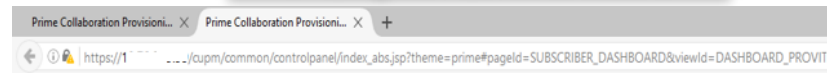
Dashboard details are not displayed when they are detached in a new tab

Expected Behavior:

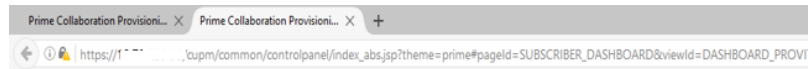
Dashboard details should be displayed when they are detached in new tab

Global

In English Environment



In Japanese Environment



12. CSCvb86080: Unable to change the password with minimum length of 6 characters from Dashboard page (Verified/Sev3/Global)

Global

In English Environment

Issue-Description:

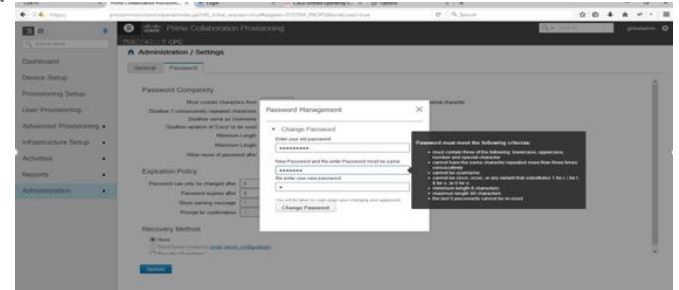
Unable to change the password with minimum length of 6 characters as per password policy in the new features from Dashboard page.

Environment Matrix:

- CPC Provisioning : 11.6.887
- Firefox : 49.0.1

Steps to Reproduce :

- Login to CPC Provisioning web UI
- Go to Administration -> Settings -> Password
- Set the minimum length for the password to 6
- Now try to change the password with 7 characters in the dashboard page



In Japanese Environment

Actual Behavior:

Unable to change the password with minimum length of 6 characters from Dashboard page

Expected Behavior:

Password should be changed as per the password policy of minimum 6 Characters from Dashboard page





Cisco Prime Collaboration Assurance

13. CSCva89931: Save button not getting enabled when Reset to Default button is clicked (Verified/Sev3/Global)

Issue-Description:

Save button is not getting enabled when Reset to Default button is clicked , after the configurations are made successfully

Environment Matrix:

- CPC Assurance : 11.5.0. 70249
- Browser : IE 11, Mozilla Firefox 38

Steps to Reproduce:

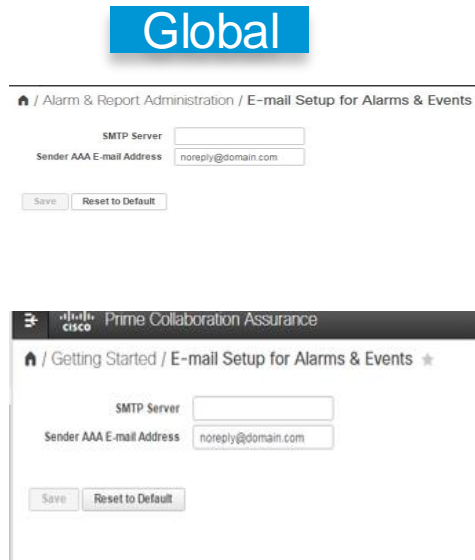
- Login to CPC Assurance web GUI
- Go to Alarm & Report Administration / E-mail Setup for Alarms & Events
- Enter the values in SMPT Server - Eg 56.56.56.1
- click on SAVE , the configurations are saved then Click on Reset to default , The SMPT values are removed .
- Now go to getting started dashboard and click on Setup the SMPT server
- The page is navigated to E-mail Setup for Alarms & Events page
- The Values which enter in Alarm & Report Administration / E-mail Setup for Alarms & Events is displayed

Actual Behavior:

Save Button is not getting enabled when Reset to Default button is clicked

Expected Behavior:

The Save button should be enabled so that values will not be displayed in Getting Started / E-mail Setup for Alarms & Events



14. CSCvb98412: Percentage radio button in VCS dashlet is deselected when reset button is clicked(Resolved/Sev3/Global)

Global

Issue-Description :

When navigating to VCS detailed view, percentage radio button is in selected state. When reset button is clicked in VCS Dashlet, Percentage radio button is deselected.

Environment Matrix:

- CPC Assurance : 11.6.0.71651
- Firefox : 38.7.1

Steps to Reproduce :

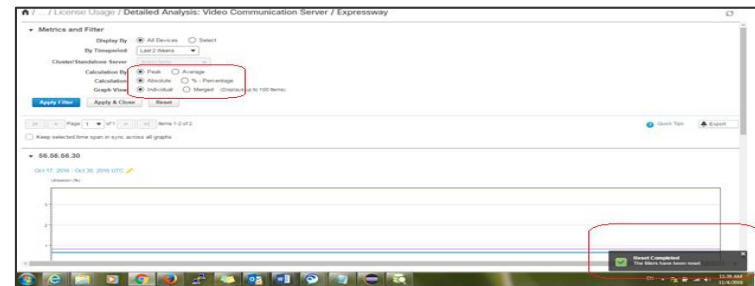
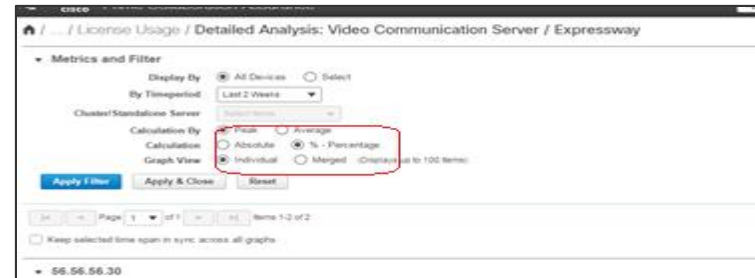
- Login to CPC Assurance 11.6 Web GUI
- Navigate to Analytics => License Usage
- Click on see details of VCS/Expressway.
- Click on reset button, Percentage radio button is deselected.

Actual Behaviour:

Percentage radio button is deselected when reset button is clicked

Expected Behaviour:

Percentage radio button should be in selected state when reset button is clicked



15. CSCvc00991: Show locations by field in CAC Bandwidth Utilization is in enabled state when reset button is clicked(Resolved/Sev3/Global)

Issue-Description:

When navigating to CAC Bandwidth Utilization detailed view, show locations by field is in enabled state.
When reset button is clicked in CAC Bandwidth Utilization, show locations by field is disabled.

Global

Environment Matrix:

- CPC Assurance : 11.6.0.71664
- Firefox : 38.7.1

Steps to Reproduce :

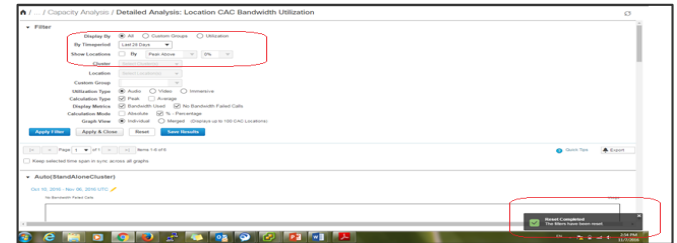
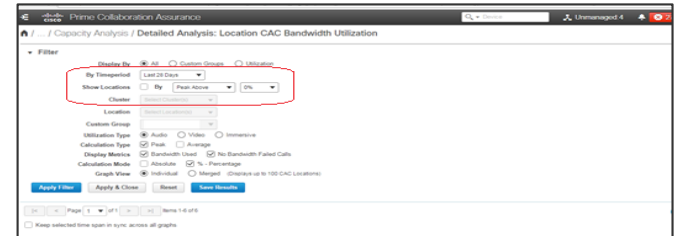
- Login to CPC Assurance 11.6 Web GUI
- Navigate to Analytics => Capacity Analysis
- Click on see details of CAC Bandwidth Utilization
- Click on reset button, show locations by field is disabled
- By default, it is in enabled state.

Actual Behaviour:

Show locations by field in CAC Bandwidth Utilization is in enabled state when reset button is clicked

Expected Behaviour:

Show locations by field in CAC Bandwidth Utilization should be in disabled state when reset button is clicked





Cisco Prime Collaboration Deployment

16.CSCvb89191: Unable to upgrade CUP from 8.6.3 to 11.5.1 via PCD/L2 upgrade (Resolved/Sev3/Global)

Issue-Description:

We are unable to upgrade CUP from 8.6.3 to 11.5.1 via PCD/L2 upgrade.

Environment:

- PCD version: 11.5.1.10000-14
- Base CUP : 8.6.3.10000-20
- Upgrade CUP : 11.5.1.11950-22

Steps to Reproduce:

- Login to PCD
- Discover the cluster
- Start upgrade as task -> upgrade -> add upgrade task -> scheduled -> start upgrade task

Actual Behaviour:

Unable to upgrade CUP from 8.6.3 to 11.5.1 via PCD/L2 upgrade

Expected Behaviour:

We should be able to upgrade CUP from 8.6.3 to 11.5.1 via PCD/L2 upgrade



CISCO

TOMORROW starts here.