



## **Test Results for Cisco Collaboration Systems Release 11.6 for Japan**

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# Cisco Collaboration Systems Release Test

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## Cisco Collaboration Systems Release Test

Cisco Collaboration Systems Release test is an integral part of the Enterprise Voice Solution Management which includes key components such as Cisco Spark, Cisco WebEx and Cisco Meeting server. It is a program that validates and tests specified system-level solution for the various products and platforms in the Cisco Collaboration System.

Cisco Collaboration Systems Release, the systems integration layer, ensures that the Collaboration Systems Release components are delivered across the various engineering teams, when combined, improves the software quality. This is achieved by testing the different components.

The requirements for Cisco Collaboration Systems Release is derived based on the following:

- Popular customer scenarios
- Customer demands for upgrade
- Inputs from various Business Units, fields and Cisco Services

The test bed architecture is built based on the Solution Reference Network Design (SRND), cross-section of product deployment models etc. The different types of testing carried out as a part of Cisco Collaboration Systems Release are:

- Interoperability/Compatibility
- Functionality
- Availability/Reliability/Stability
- Performance/Scalability/Capacity
- Usability/Serviceability
- Special focus area - CAP (Customer Assurance Program)/Technical Assistance Center (TAC)

- Security

## Cisco Collaboration Systems Release Test for Japan

Cisco Collaboration Systems Release test for Japan includes key components such as Cisco Spark, Cisco WebEx, Cisco Meeting server, which is in turn an add-on testing at the solution level, where the requirements gathered are specific to Japanese usage and market. The requirements are derived based on the following:

- Customer found defects in selected Collaboration products
- High priority cases that are covered by the Cisco Collaboration Systems Release test team
- Inputs from SE's and TAC team of Cisco Japan

The test execution is carried out on selected Collaboration products, which affects the Japanese segment and that are prioritized by SE's of the Cisco Japan team. Japanese specific equivalents such as Japanese locale and JPNP for Numbering Plan are implemented.

The objective of Cisco Collaboration Systems Release for Japan is to run a sub-set of system testing that is not covered by Cisco Collaboration Systems Release Test and implement equivalents with Japanese environment such as Japanese OS, localized application, selected Cisco Compatible Products and third party equipment.

In this Cisco Collaboration Systems Release for Japan, the following components are tested.

- Cisco Unified Communications Manager
- Cisco Unified Communications Manager IM and Presence Service
- Cisco Unified Communications Manager Express
- Cisco Unified Survivable Remote Site Telephony
- Cisco TelePresence Video Communication Server
- Cisco TelePresence Video Communication Server Expressway
- Cisco Unity Connection
- Cisco IP Phones
- Cisco Wireless IP Phone 8821
- Cisco Jabber for Windows
- Cisco Jabber for Mac
- Cisco Jabber for Android
- Cisco Jabber for iPhone and iPad
- Cisco Spark for iPhone and iPad
- Cisco Spark for Android
- Cisco Spark for Windows
- Cisco Spark for Mac
- Cisco Spark for Web
- Cisco Expressway

- Cisco Meeting Server
- Cisco WebEx Meetings Server
- Cisco Meeting App
- Skype for Business Interoperability
- Cisco TelePresence Endpoints
- Cisco TelePresence Multipoint Control Unit
- Cisco TelePresence Management Suite
- Cisco TelePresence Conductor
- Cisco TelePresence Server
- Cisco TelePresence Content Server
- Cisco Jabber Guest
- Cisco Mobile and Remote Access
- Cisco Prime Collaboration

## Acronyms

### Collaboration Systems Release

Acronym	Description
AD	Active Directory
AMWI	Audible Message Waiting Indicator
APIC-EM	Cisco Application Policy Infrastructure Controller Enterprise Module
ASCII	American Standard Code for Information Interchange
ATA	Analog Telephone Adapter
BAT	Bulk Administration Tool
BE	Business Edition
BLF	Busy Lamp Field
CE	Collaboration Edge
CFA	Call Forward All
CFB	Call Forward Busy
CFNA	Call Forward No Answer
CJA	Cisco Jabber for Android
CJI	Cisco Jabber for iPhone
CJM	Cisco Jabber for Mac

Acronym	Description
CJIPad	Cisco Jabber for iPad
CJW	Cisco Jabber for Windows
CLI	Command Line Interface
CMC	Client Matter Code
CMR	Call Management Record
CMS	Cisco Meeting Server
COP	Cisco Options Package
CPC	Cisco Prime Collaboration
CSF	Client Services Framework
CUC	Cisco Unity Connection
DCP	Directed Call Park
DN	Directory Number
DNA	Dialed Number Analyzer
DND	Do Not Disturb
ECDSA	Elliptical Curve Digital Signature Algorithm
ELIN	Emergency Location Identification Number
ELM	Enterprise License Manager
EM	Extension Mobility
EMCC	Extension Mobility Cross Cluster
FAC	Forced Authorization Code
FIPS	Federal Information Processing Standards
FQDN	Fully Qualified Domain Name
FTE	First Time Experience
HCS	Hosted Collaboration Solution
ICT	Inter Cluster Trunk
IdP	Identity Provider
ILS	Intercluster Lookup Service
IM	Instant Messaging
IOS	Internetwork Operating System
IVR	Interactive Voice Response
LDAP	Lightweight Directory Access Protocol



Acronym	Description
MARI	Media Adaptation and Resilience Implementation
MCU	Multipoint Control Unit
MDM	Multi Device Messaging
MDX	MultiDimensional eXpressions
MFT	Managed File Transfer
MGCP	Media Gateway Control Protocol
MLPP	Multilevel Precedence and Preemption
MOH	Music On Hold
MRA	Mobile and Remote Access
MWI	Message Waiting Indicator
NICE	Network Interface and Configuration Engine
NTLMv2	New Technology LAN Manager version 2
OBTP	One Button To Push
OM	Operations Manager
OSD	On Screen Display
P2P	Peer-to-Peer
PAK	Product Authorization Key
PIP	Picture in Picture
PMP	Personal Multiparty
Provisioning - NBI	Provisioning Northbound Interface
PRT	Problem Reporting Tool
QRT	Quality Report Tool
RDP	Remote Desktop Protocol
RTCP	Real Time Control Protocol
RTMT	Real Time Monitoring Tool
RTP	Realtime Transport Protocol
SAML	Security Assertion Markup Language
SCCP	Skinny Client Control Protocol
SFTP	Secure File Transfer Protocol
SIP	Session Initiation Protocol
SMB	Small and Midsize Business

Acronym	Description
SMP	Shared Multiparty
SNMP	Simple Network Management Protocol
SSO	Single Sign On
TAC	Technical Assistant Center
TLS	Transport Layer Security
TMS	TelePresence Management Suite
TMSPE	TelePresence Management Suite Provisioning Extension
TRP	Trust Relay Point
Unified CM	Cisco Unified Communications Manager
Unified CME	Cisco Unified Communications Manager Express
Unified SRST	Cisco Unified Survivable Remote Site Telephony
URI	Uniform Resource Identifier
UTC	Coordinated Universal Time
VCS	Cisco TelePresence Video Communication Server
VCS-E	VCS Expressway
VCS-C	VCS Control
VMO	View Mail for Outlook
VoIP	Voice over IP
VPIM	Voice Profile for Instant Messaging
VSAA	Video SLA Assessment Agent
VTs	TelePresence Server on VM
WAV	Waveform Audio File Format
xAPI	Extensive Application Programming Interface
XML	Extensible Markup Language
XMPP	Extensible Messaging and Presence Protocol



## Test Topology and Environment Matrix

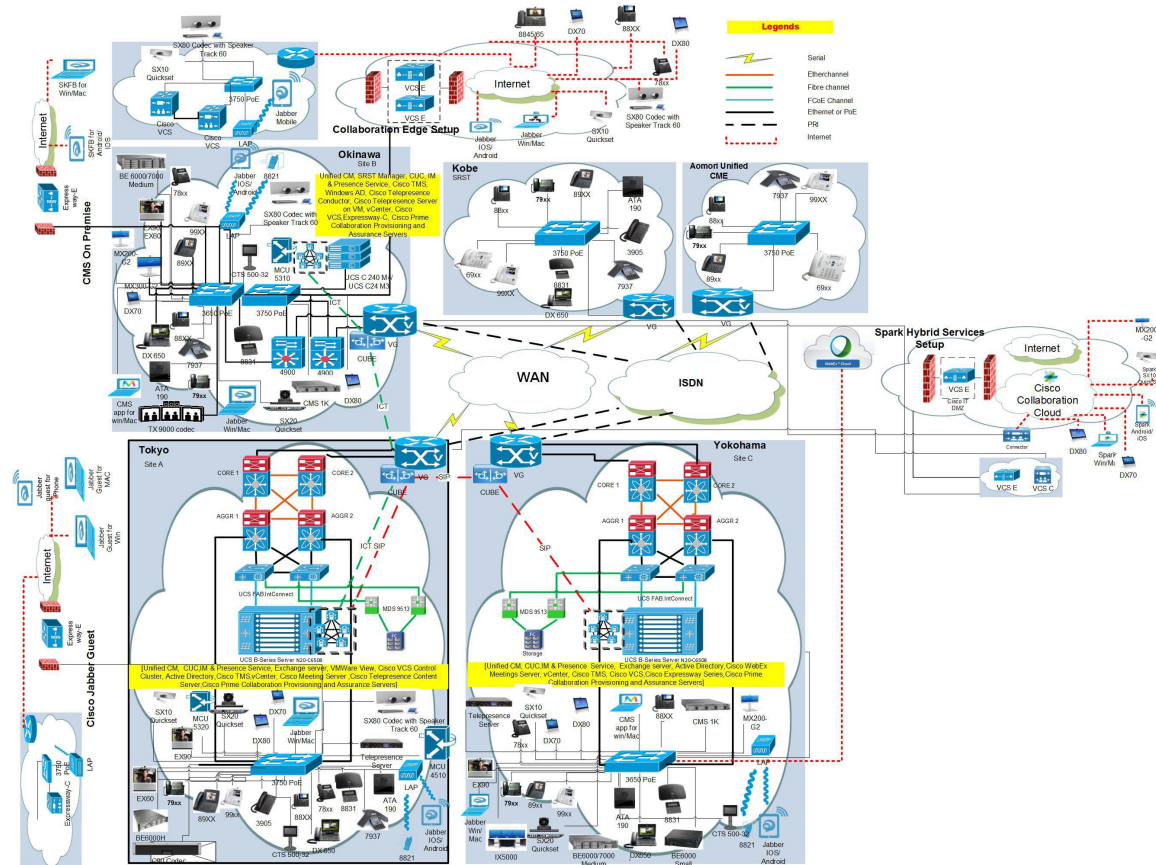
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# Test Topology

## Cisco Collaboration Systems Release

Figure 1: Topology in Use



**Figure 2: Topology in Use**



# Environment Matrix

Applications	Component		Version
Call Control	Cisco Unified Communications Manager	Version	11.5.1.12900-16
		Locale	11.5.2.9902-241
		Dial Plan	3-1-9.JP
	Cisco Unified Survivable Remote Site Telephony	Version	11.6
		Locale	11.5.2.9902-241
	Cisco Unified Communications Manager Express System	Version	11.6
		Locale	CME-locale-ja_JP-Japanese-11.6.11.6.tar
	Cisco TelePresence Video Communication Server (VCS)	Version	X8.9
		Locale	vcs-lang-ja-jp_8.5-1_amd64.tlp
	Cisco TelePresence Video Communication Server Expressway (VCS Expressway)	Version	X8.9
		Locale	vcs-lang-ja-jp_8.5-1_amd64.tlp
		Management Connector	8.7-1.0.321216
Call Connector		8.7-1.3085	
Applications	Cisco Unified Communications Manager IM and Presence Service	Version	11.5.1.12900-16
		Locale	11.5.1.2000-1
	Cisco Meeting Server	Hardware	UCS C220 M4S
		Version	2.1.1
	Cisco WebEx Meetings Server	Version	31.5.4.6
	Cisco Jabber Guest	Version	11
Voice Mail and Unified Messaging	Cisco Unity Connection	Version	11.5.1.12900-16
		Locale	11.5.0.1-1000
Network Management	Cisco Prime Collaboration Provisioning	Version	11.6.938
	Cisco Prime Collaboration Assurance & Analytics	Version	11.6.72254

Applications	Component		Version
Upgrade	Cisco C-series Server	UCSC-C240-M3S	2.0(9c)
	Hypervisor	ESXi host on Blade Server	ESXi 5.5.0
	Voice Gateway 2951	IOS	15.6.2T
	Voice Gateway 2921		
	Access Switch	Cisco 3750	15.0.2-SE 5
	Cisco Prime Collaboration Deployment (PCD)	Version	11.5.3.10000-14

Applications	Component		Version
End Points	Cisco IP Phone 7811/21/41/61		11-7-1MA-18.k3 11-5-1ES-17 Dev
	Cisco Unified IP Phone 7942/62/75		9-4-2SR1-1
	Cisco Wireless IP Phone 8821		11-0-3-29
	Cisco Unified IP Conference Phone 8831		10-3-1SR2-2
	Cisco IP Phone 8811/41/45/51/61/65		11-7-1MA-18.k3
	Cisco Unified IP Phone 8941/45/61		9-4-2SR3-1.k3
	Cisco Unified IP Phone 9951/71		9-4-2SR3-1.k3
	Cisco ATA 190		1.1.2(005)
	EX60 - Cisco TelePresence System EX60		TC7.3.7
	EX90 - Cisco TelePresence System EX90		TC7.3.7
	SX20 - Cisco TelePresence SX20 Quick Set		CE 8.3.1
	SX80 - Cisco TelePresence SX80 Codec		CE 8.3.1
	SX10 - Cisco TelePresence SX10 Quick Set		CE 8.3.1
	C90 - Cisco TelePresence System Integrator Package C90		TC 7.3.7
	500-32 - Cisco Tele Presence System 500 (32)		TX6.1.12(4)
	TX9000 - Cisco TelePresence System TX9000		TX6.1.12(4)
	MX200 G2 - Cisco TelePresence MX200-G2		CE 8.3.1
	MX300 G2 - Cisco TelePresence MX300-G2		CE 8.3.1



Applications	Component		Version
	DX650 - Cisco DX650		10.2.5
	DX70 - Cisco TelePresence DX70		CE 8.3.1
	DX80 - Cisco TelePresence DX80		CE 8.3.1
	IX5000 - Cisco TelePresence IX5000		IX8.2.0(28)
Communications Infrastructure	ISR Gateways (3945e/3925e/3945/2921)	IOS	15.6.2T
	ISR 4451-X	IOS	16.04.01
	Cisco Unified Border Element for ISR		15.6.2 T
	Cisco 3750 PoE Switch		15.0.2-SE 5
	vCenter Server		ESXi 6.0
	MDS Switch	M9500	5.2(2 a)
TelePresence	Cisco TelePresence Management Suite - TMS	Version	15.4
	MCU 4510, 5310 & 5320 - Cisco TelePresence MCU	Version	4.5 (1.85)
		Locale	MCU_4-3_UI_and_audio_JPN.package
	Cisco TelePresence Server 7010	Version	4.4(1.16)
	Cisco TelePresence Server on VM	Version	4.4(1.16)
	Cisco TelePresence Conductor	Version	XC4.3
	Cisco TelePresence Content Server	Version	7.2
Wireless and Mobility	Wireless LAN Controller	Version	8.3.102
	Wireless Access Point 1142	Version	15.3

Applications	Component		Version
Messaging Applications	Cisco Jabber for Mac	Version	11.8.0.249632
	Cisco Jabber for Windows	Version	11.8.0.49608
	Cisco Jabber for iOS	Version	11.8.1.250244 - 64-bit (iPhone 5,6,6S)
			11.8.1.250244 - 32 bit (iPad)
		iPhone 5	Apple iOS 10.2 (14C92)
		iPhone 6	Apple iOS 10.2 (14C92)
		iPhone 6s	Apple iOS 10.2 (14C92)
		iPhone 7	Apple iOS 10.3.1(14E304)
		iPad	Apple iOS 10.2 (14C92)
		iPad Pro	Apple iOS 10.2 (14C92)
		iPad Air	Apple iOS 10.1.1 (14B100)
		Apple Watch	Apple iOS 2.0.1(13S428)
	Cisco Jabber for Android	Version	11.8.0.250232
		Galaxy S4	Android OS 5.1.1
		Galaxy S6	Android OS 6.0.1
		Galaxy S7	Android OS 6.0.1
		Xperia Z1	Android OS 5.1.1
		Xperia Z3	Android OS 5.1.1
		Xperia Z3+	Android OS 6.0.1
		Nexus 5X	Android OS 6.0.1
		Nexus 6P	Android OS 7.1.1
		Xperia Z3+	Android OS 5.1.1
		Sony Tab	Android OS 5.1.1
		Sony Watch	Android OS 5.1.1
	Cisco Spark	Version for Windows	2.0.3970.0
		Version for Mac	2.0.3970.0
		Version for iOS	1.46 (18334)
		Version for Android	1.10.3379
		Version for Web	6594

Applications	Component		Version
		Version for Spark Room OS	2016-12-16 c1a7707
	Skype for Business Client	Version	16.0.4417
	Cisco Meeting App	WebRTC	2.1
		iOS	1.9.1.4
		Mac	1.9
UCS	Fabric Interconnect PRIMARY	Cisco UCS 6140	2.2(3d)
	Fabric Interconnect SUBORDINATE	Cisco UCS 6140	2.2(3d)
	Fabric Cluster	Cisco UCS 6140	2.2(3d)
	ESXi Host	B-Series Server	ESXi 5.5.0
		C-Series Server	ESXi 6.0
Client	Operating System	Windows 7-SP1	Windows 7-SP1 (Japanese)
		Windows 8/8.1	Windows 8/8.1 (Japanese)
		Windows 10	Windows 10 (Japanese)
		Mac Book Air	10.11.6
		Mac Book Pro	10.10.5
	Browser	IE	IE 11 (Supported Japanese language)
		Mozilla	Firefox 50.0 and later, Firefox ESR 38,44 (Supported Japanese language)
		Chrome	Chrome 55.0 or later (Supported Japanese language)
		Safari	8.0.8, 9.0
Server	Microsoft Windows Server		Windows Server 2008 (R2 Enterprise - Japanese)
			Windows Server 2012 (R2 Enterprise - Japanese)
	Microsoft Exchange Server		2013 SP1, 2016
	Skype for Business Server		2015

## Open Caveats

Defect ID	Title
<b>Cisco Unified Communications Manager Express</b>	
CSCvd34033	View parked call list shows xml error
<b>Cisco IP Phone</b>	
CSCvc79366	Call resume is not happen when resume call with Speaker Phone in ATA 190
CSCvc82719	Time and date is not sync with ATA analog phones
<b>Cisco TelePresence Video Communication Server</b>	
CSCva77687	VCS call on hold gets disconnected after adding second call from IX5000
CSCva73180	Take screenshot of OSD option is not working in EX90 web gui
CSCvb01654	Conference connecting screen visible after connected to audio conference
CSCvc84229	Layout not working while sharing presentation from DX70 during conference
CSCva94569	Microphone muted automatically in MX200 G2
CSCva79850	Wrong receiver call rate in MX300 G2 when it receives a audio call
CSCvc66206	On Screen Display of DX series displays wrong bit rate of calls
CSCvc66042	Swap option not displayed in DX80 when cancel the Merge
CSCva82363	Call gets disconnected while clicking hold from DX80 web GUI
CSCvc13961	No incoming call indication when the call is forwarded from DX70
CSCva96028	No presentation screen seen in IX5000 after call is transferred from DX70
CSCva75926	Japanese display name of DX80 not displaying in IX5000
CSCva89938	Presentation screen is not present after hold/resume from IX5000

## Resolved Caveats

Defect ID	Title
<b>Cisco IP Phone</b>	
CSCva71881	Old Caller DN is proceeded by new caller DN in 88xx,78xx
CSCvc83705	In 8821 wireless IP Phone forward off is displaying as forward all while in shared line

Defect ID	Title
CSCvc87360	In 8821 IP Phone Pressing call button twice manipulating the dial digit
<b>Cisco Jabber with Cisco WebEx Cloud</b>	
CSCva98086	Truncation in displaying the Cisco WebEx Messenger
CSCva96203	Reminder message is displaying with Junk Characters in JPN Environment
CSCva89642	Forgot and Create Password page is displaying in English
<b>Cisco TelePresence Video Communication Server</b>	
CSCva95698	Shows in-call entry point message before the call
CSCva75792	When retrieving call in shared line getting unusual messages
<b>Cisco Prime Collaboration Provisioning</b>	
CSCvc77602	Unable to delete CUCM synced user with synced services
CSCvb01721	Content is null for "Password, Email Notification, Domain Rules" tabs
CSCvb83643	Dashboard details are not displayed when they are detached in new tab
CSCvb86080	Unable to change the password with minimum length of 6 characters from Dashboard page
<b>Cisco Prime Collaboration Assurance</b>	
CSCva89931	Save button not getting enabled when Reset to Default button is clicked
CSCvb98412	Percentage radio button in VCS dashlet is deselected when reset button is clicked
CSCvc00991	Show locations field in CAC Bandwidth Utilization is in enabled state when reset button is clicked
<b>Cisco Prime Collaboration Deployment</b>	
CSCvb89191	Unable to upgrade CUP from 8.6.3 to 11.5.1 via PCD/L2 upgrade

## What's New?

### Cisco Spark Hybrid Services

Cisco Spark Hybrid Services securely link your on-premises deployment with the Cisco Collaboration Cloud. This connection lets you keep your existing deployment, make it highly secure, better calls and user experience and eases the transition to cloud.

Cisco Hybrid Call Services (Call Aware and Call Connect) connect your existing Cisco call control solution to the Cisco Spark service so that they work together. You do a one-time setup of the services. When you register your environment to the cloud, a software connector is installed automatically on your equipment. Your connector communicates securely with our service in the cloud. This is significant for existing customers who want to continue to use the products they are currently using for calls.

### **Cisco Jabber with Cisco WebEx Cloud on Apple Watch**

Cisco WebEx Meetings is a universal app for iPad, iPhone and Apple Watch. The WebEx Meetings for Apple Watch app is an extension of the Cisco WebEx Meetings app for iPhone. If your Apple Watch is paired with an iPhone on which you have installed WebEx Meetings, the application will automatically appear on your Apple Watch home screen when the phone and watch are connected.

#### **Actions you can take on Apple Watch:**

- Start or End a meeting
- Audio Conference
- In-meetings interactions from Apple Watch

### **Cisco Meeting Server**

Cisco Meeting Server software brings video, audio, and web communication together to meet the collaboration needs of the modern workplace. It allows anyone to create and join meetings easily, from a room or desktop video system, mobile client, or browser. Everyone gets a consistent, familiar meeting experience, whether they are joining a meeting using a Cisco or third-party video endpoint, a Cisco Jabber client, a WebRTC-compatible browser, or Skype for Business. Allow everyone to create and attend virtual meetings from a room or desktop video system, a mobile client, or a browser with the advanced interoperability and scalability of Cisco Meeting Server.

Anyone can join a meeting and enjoy a high-quality, consistent, and familiar experience using:

- Cisco or Third-Party Video Endpoints
- Cisco Jabber Client
- Cisco Meeting App(Native or with WebRTC compatible browser)
- High Scalability and Geographic Distribution

### **Cisco Meeting App**

The Cisco Meeting App, which is included in the Cisco Meeting Server license, enables easy meeting access via a client or WebRTC-enabled browser. Cisco meeting app runs on Microsoft Windows, Apple Mac OS and IOS for iPhone and iPads and there is also a WebRTC app that is supported on chrome browsers.

### **Cisco Meeting Server 1000**

The CMS 1000 is a pre-configured version of the Cisco UCS C220 M4 Rack Server. The Cisco UCS® C220 M4 Rack Server is the most versatile, general-purpose enterprise infrastructure and application server in the industry. It is a high-density two-socket enterprise-class rack server that delivers industry-leading performance and efficiency for a wide range of enterprise workloads, including virtualization, collaboration, and bare-metal applications. The Cisco UCS C-Series Rack Servers can be deployed as standalone servers or as part of the Cisco Unified Computing System (Cisco UCS) to take advantage of Cisco's standards-based unified computing innovations that help reduce customers' total cost of ownership (TCO) and increase their business agility.

### **Skype for Business**

Cisco Unified Communications capabilities can now be accessed directly from Microsoft Skype for Business or Microsoft Lync UC Clients. This easy-to-deploy desktop integration lets you extend the instant messaging functionality of Microsoft Lync and Skype for Business Clients with proven Cisco Unified Communications (UC) services. With this tight integration for Microsoft Lync and Skype for Business clients, you get a consistent user experience, enhanced communications capabilities, and reduced infrastructure complexity.

### **Cisco Fast Lane**

Cisco and Apple are working on a joint effort focused on enabling control and optimization of quality of service (QoS) for iOS apps on Apple devices running on Cisco enterprise networks.

This fast lane enables several beneficial functions:

- Your WLC QoS configuration is optimized globally to better support real-time applications such as voice and video
- Apple iOS devices can send upstream voice traffic without the requirement to perform WMM TSPEC/TCLAS negotiation. The infrastructure will honor the voice marking for these devices
- You can apply a fast lane configuration profile to your Apple iOS devices, and decide which applications should receive QoS marking upstream, and which applications should be sent as best effort or background

On the Cisco infrastructure side, Cisco AP will advertise the support for the fast lane as soon as the feature is enabled on the target WLAN. On the client side, iOS devices running iOS 10 or higher will look for fast lane support in AP management frames. The iOS device will also mark its support for fast lane in upstream frames. The Fast Lane QoS feature is done to give better QoS treatment for Apple clients when compared to other clients.

**Scenario:**

- Cisco Spark with iOS 10







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## Cisco Unified Communications Manager

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6.CUCM.G.023	Provide credential with letters only in ILS Authentication when clicking on Use Password	Verify whether the user is able to provide credential with letters only in ILS authentication when clicking on Use Password	NA	Passed	
UCJ11.6.CUCM.G.038	End user to provision their own phones for 10 number of times	Verify whether the end user to provisioned their own phones for 10 number of times in self care	NA	Passed	
UCJ11.6.CUCM.G.039	Validate end user to provision their own phones after changing the provision value	Verify whether the end user to provision their own phones after changing the provision value	NA	Passed	
UCJ11.6.CUCM.G.040	Associate users to user profile configuration when enabling Self-Provisioning	Verify whether the associated users to User Profile configuration when enabling Self-Provisioning successfully	NA	Passed	
UCJ11.6.CUCM.G.041	Speed dial when enabling Self-Provisioning	Verify whether the user is able to get Speed dial when enabling Self-Provisioning	NA	Passed	

UCJ11.6.CUCM.G.042	Enable log missed calls in Call History in self care	Verify whether the user is able to enable the log missed calls in self care	NA	Passed	
UCJ11.6.CUCM.G.046	Call Forwarding when DN with special character in self care	Verify whether user to enable call forwarding when DN with special character in self care	NA	Passed	
UCJ11.6.CUCM.G.050	Display Name with number in General Settings of Self Care Portal after successful login	Verify whether Display Name with number is displayed in General Settings of Self Care Portal after successful login	NA	Passed	
UCJ11.6.CUCM.G.054	Save phone contact in Self-Care portal	Verify whether user is able to save phone contact in Self-Care portal successful login	NA	Passed	
UCJ11.6.CUCM.G.056	Associate device type in Self-Care portal	Verify whether user is able to validate the associated device type in Self-Care portal	NA	Passed	
UCJ11.6.SPHILCUCM.G.002	Presence of parameter value for "SIP Call preservation Expires Timer" in Unified CM	Verify whether the Parameter default value 0 "SIP Call preservation Expires Timer" in Cisco Unified Communications Manager service parameter configuration window successfully	NA	Passed	

UCJ11.6SPHII.CUCM.G.005	Call between 78xx/88xx remains active when Unified CM goes down	Verify whether the ongoing call between Cisco IP Phone 78xx and Cisco IP Phone 88xx goes to preservation mode when Cisco Unified Communications Manager goes down successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6SPHII.CUCM.G.008	Conference call between 88xx remains active when Unified CM goes down	Verify whether Cisco IP Phones 88xx in conference goes to preservation mode successfully when Cisco Unified Communications Manager goes down	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6SPHII.CUCM.G.009	Inter cluster call between Cisco IP Phones 78xx/88xx remains active when Unified CM goes down	Verify whether the inter cluster ongoing call between Cisco IP Phone 78xx and Cisco IP Phone 88xx goes to preservation mode when Cisco Unified Communications Manager goes down successfully	IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> IP Phone B	Passed	

UCJ11.6SPHILCUCM.G.010	Inter cluster call transfer between 88xx remains active when Unified CM goes down	Verify whether inter cluster ongoing call transfer between Cisco IP Phone 88xx goes to preservation mode when Cisco Unified Communications Manager goes down successfully	IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> IP Phone B; IP Phone A-> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> IP Phone C	Passed	
UCJ11.6SPHILCUCM.G.013	Set the Service Parameter, "Always Use Dial Tone Setting" to "Inside" in Unified CM	Verify when SIP registered Cisco IP Phone goes Off-Hook, the "inside dial tone" is heard and after pressing SIP Dial Pattern the "inside dial tone" is heard in Cisco IP Phone successfully	NA	Passed	
UCJ11.6SPHILCUCM.G.036	Run the utils remotesyslog set protocol tcp via CLI Mode in Unified CM	Verify this command will set the protocol for communication with remote syslog server as TCP on the system. The node needs to be restarted for changes to take effect in Cisco Unified Communications Manager	NA	Passed	

UCJ11.6SPHII.CUCM.G.058	Enable the Emergency Location (ELIN) service for a route pattern in Unified CM	Verify whether the Emergency Location for route pattern has been added in Cisco Unified Communication Manager successfully	NA	Passed	
UCJ11.6SPHII.CUCM.G.062	PSAP Callback rings only on the IP Phone 88xx in Unified CM	Verify whether PSAP Callback rings only on the device which made the emergency call even if the line is shared by different devices in Cisco Unified Communication Manager	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6FCS.CUCM.G.002	Set Parameter value for "SIP Call preservation Expires Timer as a 30 sec" in Unified CM	Verify whether the Parameter value 30 "SIP Call preservation Expires Timer" is accepted in Cisco Unified CM service parameter configuration window successfully	NA	Passed	
UCJ11.6FCS.CUCM.G.027	Enable External QoS check box in SIP Profile after upgrade from 11.5 to 11.6 and copy from Standard SIP Profile	Verify whether the user is able to enable External QoS check box in SIP Profile under Device Settings after upgrade 11.5 to 11.6 and copy from Standard SIP Profile successfully	NA	Passed	

UCJ11.6FCS.CUCM.G.057	Extension mobility feature with the common PIN	Verify extension mobility is working fine by entering the common PIN for the end user in Cisco Unified Communication Manager successfully	NA	Passed	
UCJ11.6FCS.CUCM.G.059	Make call in 7861 by using the common PIN	Verify basic call function is working fine for the Cisco IP Phone 7861 using the common PIN for extension mobility successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6FCS.CUCM.G.064	Hold and resume in the 8811 by using the common PIN	Verify call hold and resume is working fine for the Cisco IP Phone 8811 by using the extension mobility which is configured with the common PIN successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6FCS.CUCM.G.075	Park the call in 88xx after configuring MOH	Verify whether call is parked in Cisco IP Phone 88xx after configuring Music On Hold successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6FCS.CUCM.G.082	Insert access list by using BAT	Verify whether access list has been inserted by using Bulk Administration Tool successfully	NA	Passed	

UCJ11.6FCS.CUCM.G.087	Set the cluster security mode to non-secure mode by using CLI	Verify whether user is able to set the cluster security mode to non-secure mode by using CLI successfully	NA	Passed	
UCJ11.6FCS.CUCM.G.091	Set maximum number of callers allowed in Queue as 45	Verify whether user is able to set maximum number of callers allowed in Queue as 45 successfully	NA	Passed	

## Cisco Unified Communications Manager Express

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6FCS.CME.G.002	Display Remote in-use line status in 88xx when 78xx is in call	Verify whether Cisco IP Phone A (88xx) shows remote-in use line status when Cisco IP Phone B (78xx) which is in shared line with Cisco IP Phone A (88xx) is in call with Cisco IP Phone C (99xx) successfully	IP Phone C -> Unified CME -> IP Phone A	Passed	
UCJ11.6FCS.CME.G.004	Resume the held shared line call of 88xx in 78xx	Verify whether Cisco IP Phone B (78xx) which is in shared line with Cisco IP Phone A (88xx) is able to resume the call held call of Cisco IP Phone A (88xx) successfully	IP Phone C -> Unified CME -> IP Phone A IP Phone D -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B	Passed	
UCJ11.6FCS.CME.G.006	Consultative call transfer from 78xx to 88xx	Verify whether Cisco IP Phone A (78xx) is able to do consultative transfer call to Cisco IP Phone B (88xx) successfully	IP Phone C -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B	Passed	



UC116FCSCMEG007	Call made from Unified CM to Unified CME via SIP Trunk and transfer the call	Verify whether call made from Cisco IP Phone A (99xx) registered in Cisco Unified Communications Manager through SIP Trunk to Cisco IP Phone B (88xx) registered in Cisco Unified Communications Manager Express is established and call is transferred to 78xx is successful	IP Phone A -> Unified CM -> SIP Trunk -> Unified CME -> IP Phone B -> Unified CME -> IP Phone C	Passed	
UC116FCSCMEG011	Call Forward No answer from 88xx to 78xx	Verify whether call is forwarded from Cisco IP Phone A (88xx) to Cisco IP Phone B (78xx) when Cisco IP Phone A (88xx) do not answer the call within the time (secs) successfully	IP Phone C -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG013	Call is forwarded from 88xx to 78xx when 88xx is busy	Verify whether call is forwarded from Cisco IP Phone A (88xx) to Cisco IP Phone B (78xx) when Cisco IP Phone A (88xx) is busy successfully	IP Phone C -> Unified CME -> IP Phone A IP Phone C -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG014	Call Forward All from 88xx registered in Unified CM to 78xx registered in Unified CME through SIP Trunk	Verify whether call is forwarded from Cisco IP Phone A (88xx) registered in Cisco Unified Communications Manager to Cisco IP Phone B (78xx) registered in Cisco Unified Communications Manager Express through SIP Trunk successfully	IP Phone C -> Unified CM -> SIP Trunk -> Unified CME -> IP Phone A -> Unified CME -> IP Phone B	Passed	

UC116FCSCEG015	Call pickup in the same group	Verify whether call pickup group is created and the call is established to one of the Cisco IP Phone of the same group successfully	IP Phone A -> Unified CME -> IP Phone C	Passed	
UC116FCSCEG016	Call Pickup from a different group	Verify whether call ringing to a Cisco IP Phone in a group is picked up by an Cisco IP Phone of another group successfully	IP Phone A -> Unified CME -> IP Phone C	Passed	
UC116FCSCEG018	Call made from Unified CM to a same call pickup group of Unified CME via SIP Trunk	Verify whether call from Cisco Unified Communications Manager to a same call pickup group of Cisco Unified Communications Manager Express is established via SIP Trunk successfully	IP Phone A -> Unified CM -> SIP Trunk -> Unified CME -> IP Phone C	Passed	
UC116FCSCEG021	Park an intercluster active call on 78xx and retrieve on 88xx in Unified CME coming from Unified CM through SIP Trunk	Verify whether Cisco IP Phone 78xx is able to park an intercluster active call and retrieve the parked the call in Cisco IP Phone 88xx in Cisco Unified Communications Manager Express coming from Cisco Unified Communications Manager through SIP Trunk successfully	IP Phone A -> Unified CM -> SIP Trunk -> Unified CME -> IP Phone B -> Unified CME -> IP Phone C	Passed	
UC116FCSCEG024	Park the call in 78xx and retrieve the call by dialing the directed call number in 88xx	Verify whether Cisco IP Phone 78xx is able to park the call and retrieve the parked call in Cisco IP Phone 88xx by dialing the directed call number successfully	IP Phone A -> Unified CME -> IP Phone B -> Unified CME -> IP Phone C	Passed	

UC116FCSCMEG025	Enable Timeout duration for the recalled parked calls	Verify whether Cisco IP Phone 78xx is able to recall the parked call within the timeout duration when none of the Cisco IP Phones retrieve the call successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG029	Assign BLF speed dial in 88xx and monitor the status of 78xx activity	Verify whether Cisco IP Phone 88xx is able to assign the BLF speed dial in its line button and monitor the status of Cisco IP Phone 78xx successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG031	Enable BLF monitoring for directory numbers in call lists and directory numbers on 88xx	Verify whether Cisco IP Phone 88xx is able to display the status of Cisco IP Phone 78xx in its call lists and directories successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG033	Hold and resume the intercluster SIP Trunk call in 88xx	Verify whether Cisco IP Phone 78xx registered in Cisco Unified Communications Manager is able to make an intercluster call through SIP Trunk to Cisco Unified IP Phone 88xx registered in Cisco Unified Communications Manager Express and it is able to hold and resume the intercluster call successfully	IP Phone A -> Unified CM -> SIP Trunk -> Unified CME -> IP Phone B	Passed	
UC116FCSCMEG034	Hold and resume on 78xx and 88xx simultaneously	Verify whether Cisco IP Phone 78xx and Cisco Unified IP Phone 88xx is able to hold and resume the call simultaneously successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	

UC116FCSCEG009	Enable Do Not Disturb in 88xx	Verify whether Cisco IP Phone 88xx displays visual alert during an incoming call when DND is enabled successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCEG040	View recents in DND enabled IP Phone 88xx	Verify whether Cisco IP Phone 88xx is able to show the recent call history when DND is enabled successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCEG043	Dial to 78xx by the speed dial assigned in 88xx	Verify whether Cisco IP Phone 88xx is able to assign a speed dial in its line button and dial a call to Cisco IP Phone 78xx successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCEG048	Enable EM and login in to EM in 7841	Verify whether Cisco IP Phone 7841 is able to login to extension mobility providing correct user credentials successfully	NA	Passed	
UC116FCSCEG049	Logout from EM from 7841	Verify whether Cisco IP Phone 7841 is able to logout from Extension Mobility user profile and applies the logout profile successfully and applies the logout profile	NA	Passed	
UC116FCSCEG051	Call from EM Logged in user	Verify whether Cisco IP Phone 7841 when logged with the Extension Mobility user profile is able to make the basic call successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UC116FCSCEG055	Auto answering calls using a headset in 78xx	Verify whether Cisco IP Phone 78xx is able to auto answer a call using a headset button successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	

UCJ11.6FCS.CME.G063	Video call handling in 99xx	Verify whether Cisco IP Phone A (99xx) is able to handle the video call successfully	IP Phone A -> Unified CME -> IP Phone B	Passed	
UCJ11.6FCS.CME.G067	Hunt group using parallel algorithm	Verify whether Cisco Unified IP Phone 88xx present in the Hunt group answers the incoming call from Cisco Unified IP Phone 99xx using parallel algorithm	IP Phone A -> Unified CME -> IP Phone B	Passed	
UCJ11.6FCS.CME.G068	Hunt group using sequential algorithm	Verify whether Cisco Unified IP Phone 78xx present in the Hunt group answers the incoming call from Cisco Unified IP Phone 99xx using sequential algorithm	IP Phone A -> Unified CME -> IP Phone B	Passed	
UCJ11.6FCS.CME.G022	View the list of active park calls in 88xx	Verify whether Cisco IP Phone 88xx is able to view the list of active parked calls successfully	IP Phone A -> Unified CME -> IP Phone B	Failed	CSCvd34033

## Cisco Unified Survivable Remote Site Telephony

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6FCS.SRST.G.008	Conference between 7821 and 7841 in Unified SRST	Verify whether the Conference between Cisco IP Phone 7821 and Cisco IP Phone 7841 is working fine in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C	Passed	

UCJ11.6FCS.SRST.G.009	Add 7861 Participant into existing Conference of 7821/41 in Unified SRST	Verify whether the Cisco IP Phone 7861 is able to join the existing conference of Cisco IP Phones 7821/41 successfully in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone C -> Unified SRST -> IP Phone D; IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.010	Remove Participant from 7841 in the Conference of 7821/41/61 in Unified SRST	Verify whether the participant is removed from Cisco IP Phone 7841 Successfully from the Conference of Cisco IP Phones 7821/41/61 in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C	Passed	
UCJ11.6FCS.SRST.G.011	DND ringer off for 7821/41/61 in Unified SRST	Verify whether the DND ringer off is working properly in Cisco IP Phone 7821/41/61 in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.012	Hold and Resume for Shared Line of 7841 and 7861 in Unified SRST	Verify whether the Hold and Resume for Shared Line of Cisco IP Phone 7841 and Cisco IP Phone 7861 in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	

UCJ11.6FCS.SRST.G.013	Join from 7841 for the Shared Line between 7841 and 7861 in Unified SRST	Verify whether Cisco IP Phone 7841 is able to Join successfully for the Shared Line between Cisco IP Phone 7841 and Cisco IP Phone 7861 in the Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.014	Consultative Transfer from 7821 to 7841 in Unified SRST	Verify whether the Consultative Transfer from Cisco IP Phone 7821 to Cisco IP Phone 7841 is working fine in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6FCS.SRST.G.015	Display of caller id in 88xx in Unified SRST	Verify that caller id is displayed in Cisco IP Phone 88xx successfully in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.016	Make call from 78xx using redial in Unified SRST	Verify that Cisco IP Phone 78xx makes call to IP Phone B present in Cisco Unified Survivable Remote Site Telephony using redial in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	

UCJ11.6FCS.SRST.G.017	Speed dial with label in 88xx in Unified SRST	Verify that speed dial along with label provided in Cisco IP Phone 88xx configuration page is displayed successfully in Cisco IP Phone 88xx in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.018	CFA in 88xx in Unified CM and provision it in Unified SRST	Verify that Call Forward All is working successful in Cisco IP Phone 88xx in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B -> Unified SRST -> IP Phone C	Passed	
UCJ11.6FCS.SRST.G.019	Display of SIP IP Phone Internal Caller ID in 88xx in Unified SRST	Verify that Internal Caller ID is displayed correctly in Cisco IP Phone 88xx in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCJ11.6FCS.SRST.G.020	Call notification in SIP registered 88xx in Unified SRST	Verify that Cisco IP Phone 88xx receives call notification in call pickup	IP Phone A -> Unified SRST -> IP Phone C	Passed	



UCJ11.6FCS.SRST.G.021	CFA from 8811 to 8841 in Unified SRST	Verify whether the Call Forward ALL from Cisco IP Phone 8811 to Cisco IP Phone 8841 is working properly in Cisco Unified Survivable Remote Site Telephony Fall Back Mode	IP Phone B -> Unified SRST -> IP Phone A -> Unified SRST -> IP Phone C	Passed	
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## Cisco TelePresence Video Communication Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.VCS.G.001	Adding room option key to Cisco Expressway-C	Verify whether room option key can be added to Cisco Expressway-C to support SIP registrations	NA	Passed	
UCJ11.6S.VCS.G.002	Login via Collaboration Edge by IP added to allow list to access services in Cisco Expressway-C	Verify whether the IP added to the allow list of Cisco Expressway Series is able to login successfully via Collaboration Edge to access the services within Cisco Expressway-C	NA	Passed	
UCJ11.6S.VCS.G.003	Denied access for the IP which is not in allow list of Cisco Expressway-C	Verify whether the IP which is not added to the allow list of Cisco Expressway-C is denied from accessing the services within Cisco Expressway-C through Collaboration Edge login	NA	Passed	

UCJ11.6S.VCS.G.004	Access denied logs in Event logs of Cisco Expressway-C	Verify whether access denied logs are present in Event logs of Cisco Expressway-C, in which user ID and requested URL is present	NA	Passed	
UCJ11.6S.VCS.G.005	Multistream option available in Cisco Expressway-C to enable for each zone level	Verify whether user is able to enable Multistream option for different zone levels individually in Cisco Expressway-C	NA	Passed	
UCJ11.6S.VCS.G.006	Administrator password update in Cisco Expressway-C during change in configuration wizard	Verify whether user is forced to update the administrator password during any change in configuration wizard of Cisco Expressway-C to proceed with the configuration update	NA	Passed	
UCJ11.6S.VCS.G.007	Administrator password update in Cisco Expressway-E during change in configuration wizard	Verify whether user is forced to update the administrator password during any change in configuration wizard of Cisco Expressway-E to proceed with the configuration update	NA	Passed	

UCJ11.6S.VCS.G.022	Enable Mobile and Remote Access along with Registrar, CMR Cloud, and B2B Calls Services	Verify whether it is able to enable both Mobile and Remote Access along with Registrar, Cisco Collaboration Meeting Rooms (CMR) Cloud and Business to Business (B2B) Calls Services in "Select Services" during Service Selection of Cisco TelePresence Video Communication Server Control	NA	Passed	
UCJ11.6S.VCS.G.025	Check whether services like Registrar, CMR Cloud, and B2B Calls Services can be enabled together in VCS Control	Verify whether the Services like Registrar Cisco Collaboration Meeting Rooms (CMR) Cloud and Business to Business (B2B) Calls Services can be enabled together, during Service Selection of Cisco TelePresence Video Communication Server Control	NA	Passed	
UCJ11.6S.VCS.G.026	Check whether the Cluster configuration TLS Verification Mode in changes to "Permissive " after software upgrade in VCS Control	Verify whether the TLS Certificate Verification Mode automatically set to "Permissive" after the software upgrade in Cisco TelePresence Video Communication Server Control	NA	Passed	
UCJ11.6S.VCS.G.056	Create a new Pairing user "TPuser" and assign the role as "user" in SX20 Quick Set	Verify whether the "TPuser" is created for role "user" and able to pair the Touch 10 in Cisco TelePresence SX20 Quick Set registered with Cisco Unified Communications Manager works Successfully	NA	Passed	

UCJ11.6S.VCS.G.108	Access to recently dialed numbers under Recents tab	Verify whether Recents tab is present in Touch 10 of Cisco TelePresence IX5000 and user is able to view recently dialed numbers under Recents tab	NA	Passed	
UCJ11.6S.VCS.G.109	Access to numbers marked as favorites under favorites tab	Verify whether Favorites tab is present in Touch 10 of Cisco TelePresence IX5000 and user is able to access numbers under Favorites tab which are marked as favorites	NA	Passed	
UCJ11.6S.VCS.G.110	Access to scrollable directory from Touch 10 of IX5000	Verify whether Directory tab is present in Touch 10 of Cisco TelePresence IX5000 and user is able to access numbers from the scrollable directory	NA	Passed	
UCJ11.6S.VCS.G.127	Enable Cisco Discovery Protocol using CLI command in IX5000	Verify whether Cisco Discovery Protocol can be enabled using CLI command in Cisco TelePresence IX5000	NA	Passed	
UCJ11.6S.VCS.G.128	Disable Cisco Discovery Protocol using CLI command in IX5000	Verify whether Cisco Discovery Protocol can be disabled using CLI command in Cisco TelePresence IX5000	NA	Passed	
UCJ11.6S.VCS.G.001	Enabling H323 Gatekeeper functionality on the Expressway-Core	Verify whether is able to enable H323 Gatekeeper functionality on the Cisco Expressway Core successfully	NA	Passed	

UCJ11.6SPHILVCS.G.002	Check whether Expressway-Core supports maintenance mode	Verify whether Cisco Expressway-Core X8.9 supports maintenance mode	NA	Passed	
UCJ11.6SPHILVCS.G.003	Clients receives a service unavailable response for calls, in maintenance mode	Verify whether the clients receives a service unavailable response, in maintenance mode and then they are able to use another peer	NA	Passed	
UCJ11.6SPHILVCS.G.004	Expressway-Core includes an Install Wizard	Verify whether the Cisco Expressway-Core includes an Install Wizard for the deployment and configuration	NA	Passed	
UCJ11.6SPHILVCS.G.005	Configure Scheduled based notifications using Smart Call Home Feature in Cisco Expressway	Verify whether Scheduled based notifications using Smart Call Home Feature in Cisco Expressway is configured successfully	NA	Passed	
UCJ11.6SPHILVCS.G.006	Configure Event based notifications using Smart Call Home Feature in Cisco Expressway	Verify whether Event based notifications using Smart Call Home Feature in Cisco Expressway is configured successfully	NA	Passed	
UCJ11.6SPHILVCS.G.006	Check the External video switch control from touch 10 for SX20 Quick Set	Verify whether the External video switch control from touch 10 of Cisco TelePresence SX20 Quick Set Works Successfully	NA	Passed	
UCJ11.6SPHILVCS.G.007	Add music player External video switch control from touch 10 for SX20 Quick Set	Verify whether Add music player External video switch control from touch 10 of Cisco TelePresence SX20 Quick Set Works Successfully	NA	Passed	

UCJ11.6SPH11.VCS.G.068	Remove music player External video switch control from touch 10 for SX20 Quick Set	Verify whether music player External video switch control is removed from touch 10 of Cisco TelePresence SX20 Quick Set Works Successfully	NA	Passed	
UCJ11.6SPH11.VCS.G.102	Adding an external video source in MX200 G2 via API	Verify whether an external video source can be added through API commands in Cisco TelePresence MX200 G2	NA	Passed	
UCJ11.6SPH11.VCS.G.103	Removing an external video source in MX200 G2 via API	Verify whether the added external video source can be removed through API commands in Cisco TelePresence MX200 G2	NA	Passed	
UCJ11.6SPH11.VCS.G.141	Set EM user of DX70 as Live support number and make a video call by touching the Live Support softkey	Verify whether video call can be made from Cisco TelePresence IX5000 to Extension Mobility user of DX70 which has been set as the Live Support number in IX5000 by touching the Live Support softkey successfully	IX5000 -> Unified CM -> DX70 (EM User)	Passed	
UCJ11.6SPH11.VCS.G.142	Make a video call from IX5000 to DX70 which is in shared line with SX10 Quick Set by Live Support option	Verify whether user is able to make a video call from Cisco TelePresence IX5000 to Cisco TelePresence DX70 which is in shared line with Cisco TelePresence SX10 Quick Set through Live Support option	IX5000 (using Live Support softkey) -> Unified CM -> DX70, SX10 Quick Set	Passed	

UCJ11.6FCS.VCS.G.005	Check Shared line support for DX80 and DX70 in Cisco Expressway-C	Verify whether Cisco TelePresence DX80 and Cisco TelePresence DX70 can be registered in Shared line through Cisco Expressway-Core via Mobile Remote Access	NA	Passed	
UCJ11.6FCS.VCS.G.006	Check the shared line video call between DX70 and MX200 G2 both registered in Unified CM via MRA	Verify whether video call from Cisco TelePresence DX70 to Cisco TelePresence MX200 G2 which is in shared line with Cisco TelePresence DX80 all registered in Cisco Unified Communications Manager via Mobile Remote Access works successfully	DX70 -> Unified CM -> Cisco Expressway-C -> Expressway-E -> MX200 G2 (Shared line with DX80)	Passed	
UCJ11.6FCS.VCS.G.007	Hold and resume the shared line video call between DX70 and MX200 G2 registered in Unified CM via MRA	Verify whether hold and resume the video call from Cisco TelePresence DX70 to Cisco TelePresence MX200 G2 which is in shared line with Cisco TelePresence DX80 all registered in Cisco Unified Communications Manager via Mobile and Remote Access works successfully	DX70 -> Unified CM -> Cisco Expressway-C -> Expressway-E -> MX200 G2 (Shared line with DX80) (Hold/Resume)	Passed	
UCJ11.6FCS.VCS.G.008	Check whether Cisco Expressway-C supports DSCP to measure Quality of Service level of packet	Verify whether Cisco Expressway-Core supports Differentiated Services Code Point Marking to measure the Quality of service level of packet	NA	Passed	

UCJ11.6FCS.VCS.G.009	Make the administration account as emergency account in Cisco Expressway-C	Verify whether the administration account can be set as an emergency account in Cisco Expressway-Core	NA	Passed	
UCJ11.6FCS.VCS.G.010	Configure Event based notifications using Smart Call Home Feature in Cisco Expressway-C	Verify whether Event based notifications using Smart Call Home Feature in Cisco Expressway-Core is configured successfully	NA	Passed	
UCJ11.6FCS.VCS.G.014	Check Presentation sharing from DX70 after connected to Wi-Fi network to MX200 G2 both registered as H323 end point	Verify whether presentation can be shared from Cisco TelePresence DX70 after connected to a Wireless network to Cisco TelePresence MX200 G2 both registered as H323 endpoint in Cisco TelePresence Video Communication Server works successfully	DX70 (H323) (Presentation Sharing) -> Cisco VCS -> MX200 G2	Passed	
UCJ11.6FCS.VCS.G.021	Create a "alert bell " button in In-Room Control of DX80 and check for the Home Screen Entry point	Verify whether the Home Screen Entry Point "alert bell " in In-Room control is created in Cisco TelePresence DX80	NA	Passed	
UCJ11.6FCS.VCS.G.022	Create a "Microphone" button in In-Room Control of DX70 and check for the Home Screen Entry point	Verify whether the Home Screen Entry Point for "Microphone" in In-Room control is created in Cisco TelePresence DX70	NA	Passed	



UCJ11.6FCS.VCS.G.058	Ad hoc conference from IX5000 using MCU 5320 via TelePresence Conductor	Verify whether Cisco TelePresence System EX60 can be added as a second call from Cisco TelePresence IX5000 which is already in a video call with Cisco TelePresence MX300 G2, all registered with Cisco Unified Communications Manager using Cisco TelePresence MCU 5320 via Cisco TelePresence Conductor	IX5000 -> Unified CM -> MX300 G2 IX5000 -> Add -> Unified CM -> MRGL -> Conductor -> MCU 5320 -> EX60	Passed	
UCJ11.6FCS.VCS.G.059	Ad hoc conference from IX5000 using MCU 5310 via TelePresence Conductor	Verify whether Cisco TelePresence SX10 Quick Set can be added as a second call from Cisco TelePresence IX5000 which is already in a video call with Cisco TelePresence MX300 G2, all registered with Cisco Unified Communications Manager using Cisco TelePresence MCU 5310 via Cisco TelePresence Conductor	IX5000 -> Unified CM -> MX300 G2 IX5000 -> Add -> Unified CM -> MRGL -> Conductor -> MCU 5310 -> SX10 Quick Set	Passed	
UCJ11.6FCS.VCS.G.080	Use Toggle Button in In-Room Control in SX10 Quick Set registered in Unified CM	Verify whether Use Toggle Button in In-Room Control in SX10 Quick Set registered in Cisco Unified Communications Manager Successfully	NA	Passed	
UCJ11.6FCS.VCS.G.081	A user can be able to Add "Laptop" as home screen entry point in SX80 Codec Touch 10	Verify whether the User can able to add "Laptop" home screen entry point in Cisco TelePresence SX80 Codec Touch 10	NA	Passed	

UCJ11.6S.VCS.G.141	Add second call from IX5000 with first VCS call on hold	Verify whether second call to Cisco TelePresence DX80 can be added from Cisco TelePresence IX5000 both registered with Cisco Unified Communications Manager, with the first Cisco TelePresence Video Communication Server registered Cisco TelePresence DX70 call on hold	IX5000 -> Unified CM -> SIP Trunk -> Cisco VCS -> DX70 DX70 -> Hold -> Cisco VCS -> SIP Trunk -> Unified CM -> IX5000 IX5000 -> Add -> Unified CM -> DX80	Failed	CSCva77687
UCJ11.6S.VCS.G.147	Take screenshot of OSD from EX90	Verify whether screenshot of OSD can be taken from Cisco TelePresence System EX90	NA	Failed	CSCva73180
UCJ11.6S.VCS.G.148	No Conference Screen from MCU 5310 is displayed in an audio conference in DX650	Verify whether conference screen is not displayed in Cisco DX650 registered in Cisco Unified Communications Manager while joining an Audio Conference using Cisco TelePresence MCU 5310	DX650 -> Unified CM -> SIP Trunk -> MCU 5310	Failed	CSCvb01654

UCJ11.6FCS.VCS.G.091	Layout in other endpoints when DX70 is sharing presentation during conference	Verify the layout of Cisco TelePresence DX70 in other endpoints with presentation screen and video while Cisco TelePresence DX70 is sharing presentation during meet me conference among the endpoints Cisco TelePresence MX200 G2, Cisco TelePresence MX300 G2 and Cisco TelePresence SX10 Quick Set, all registered with Cisco Unified Communications Manager	DX70, MX200 G2, MX300 G2, SX10 Quick Set -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet me Conference (Share Presentation)	Failed	CSCvc84229
UCJ11.6S.VCS.G.162	Checking whether microphone from MX200 G2 is muted automatically while in a call with SX20 Quick Set	Verify whether microphone from Cisco TelePresence MX200 G2 is muted while in a call with Cisco TelePresence SX20 Quick Set both registered in Cisco Unified Communications Manager	SX20 Quick Set -> Unified CM -> MX200 G2	Failed	CSCva94569
UCJ11.6S.VCS.G.165	Checking Receiver call rate in MX300 G2 in when it receives an audio call	Verify whether receiver call rate is 64Kbps in Cisco TelePresence MX300 G2 while in an audio call with Cisco TelePresence SX10 Quick Set both registered in Cisco Unified Communications Manager	SX10 Quick Set -> Unified CM -> MX300 G2	Failed	CSCva79850

UCJ11.6FCS.VCS.G.095	Check the call bit rate in OSD of DX80	Verify whether Exact call bit rate is displayed in On-Screen display of Cisco Telepresence DX80 after connected as a video call to Cisco TelePresence DX70 and as a audio call to Cisco TelePresence System EX60	DX80 -> Unified CM -> DX70 DX80 (Audio call) -> Unified CM -> EX60	Failed	CSCvo66206
UCJ11.6FCS.VCS.G.096	Check cancelling the merge option results in swap in DX80	Verify whether cancelling the merge option in Cisco TelePresence DX80, when Cisco TelePresence DX80, Cisco TelePresence DX70 and Cisco TelePresence System EX60 are in a call, results in swapping of the calls	DX80 -> Unified CM -> DX70 DX80 -> Add -> Unified CM -> MRGL -> MCU 5310 -> EX60  DX80 -> Cancel Merge	Failed	CSCvo66042
UCJ11.6S.VCS.G.167	Check video call after hold from both DX70 and DX80 via web GUI	Verify whether video call works successfully between Cisco TelePresence DX70 and Cisco TelePresence DX80 both registered in Cisco Unified Communications Manager after clicking hold from both endpoints via web GUI	DX70 -> Unified CM -> DX80 DX70 -> Hold -> Unified CM -> DX80  DX80 -> Hold -> Unified CM -> DX70	Failed	CSCva82363

UCJ11.6S.Ph.VCS.G.164	Check incoming call in IX5000 when the call is forwarded from DX70	Verify whether call from Cisco TelePresence System EX60 to Cisco TelePresence DX70 can be forwarded to Cisco TelePresence IX5000 when Cisco TelePresence DX70 is set Call Forward All to Cisco TelePresence IX5000, all registered in Cisco Unified Communications Manager	EX60 -> Unified CM -> DX70 > Call Forward All -> IX5000	Failed	CSCvc13961
UCJ11.6S.VCS.G.169	Check presentation screen in IX5000 when the call is transferred from DX70	Verify whether presentation screen shared by Cisco TelePresence DX80 with Cisco TelePresence DX70 during video call can be seen in Cisco TelePresence IX5000, after the call is transferred from Cisco TelePresence DX70, all registered with Cisco Unified Communications Manager	DX80 -> Unified CM -> DX70(Presentation sharing) DX70 -> Transfer -> Unified CM -> IX5000	Failed	CSCva96028
UCJ11.6S.VCS.G.170	Check Japanese display name in IX5000	Verify whether Japanese display name of Cisco TelePresence DX80 is displayed in Cisco TelePresence IX5000	DX80 -> Unified CM -> IX5000	Failed	CSCva75926

UCJ11.6S.VCS.G.171	Check presentation screen in IX5000 after hold/resume	Verify whether presentation shared by Cisco TelePresence DX70 registered in Cisco TelePresence Video Communication Server is available in Cisco TelePresence IX5000 after hold/resume from Cisco TelePresence IX5000 registered in Cisco Unified Communications Manager	DX70 -> Cisco VCS -> Unified CM -> IX5000 (Presentation Sharing) IX5000 -> Hold/Resume -> Unified CM -> Cisco VCS -> DX70	Failed	CSCva89938
UCJ11.6S.VCS.G.172	Shows in-call entry point message before the call	When calling for the second time to SX20 Quick Set from SX10 Quick Set having an In-Call entry point, the message is shown before the call is connected	SX10 Quick Set (In-Call Entry Point on and Off) -> Unified CM -> SX20 Quick Set SX10 Quick Set (call from Recents) -> Unified CM -> SX20 Quick Set	Failed	CSCva95698
UCJ11.6S.VCS.G.173	When retrieving call in shared line getting unusual messages	Getting unusual messages and call not retrieving ,when retrieved in MX200 G2 which is in shared line with DX650	SX20 Quick Set -> Unified CM -> DX650 (shared line with MX200 G2) (Hold) SX20 Quick Set -> Unified CM -> MX200 G2 (Resume)	Failed	CSCva75792

## Cisco Unified Communications Manager IM & Presence Service

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UC116SP-HIM&RG001	LDAP Troubleshooter section in CUP Publisher	Verify whether LDAP Troubleshooter section is displayed successfully in Cisco Unified IM and Presence Publisher	NA	Passed	
UC116SP-HIM&RG002	Ping test for AD in CUP publisher using LDAP Troubleshooter	Verify whether ping test for Active Directory is worked fine using LDAP Troubleshooter option in Cisco Unified IM and Presence Publisher	NA	Passed	
UC116SP-HIM&RG005	LDAP Troubleshooter status in CUP Publisher when AD connection goes down	Verify whether LDAP Troubleshooter status is displayed correctly in Cisco Unified IM & Presence Publisher when Active Directory server goes down	NA	Passed	
UC116SP-HIM&RG012	Jabber Client status when LDAP Troubleshooter outcome fails for ping Test in CUP Publisher	Verify whether Cisco Jabber Client is displayed an error for sign in when LDAP Troubleshooter outcome fails in Cisco Unified IM & Presence Publisher for ping Test	NA	Passed	
UC116SP-HIM&RG016	LDAP Troubleshooter status in CUP when CUCM and CUP are configured for Collaboration Edge	Verify whether LDAP Troubleshooter outcome status are displayed successfully in Cisco Unified IM and Presence Publisher when CUCM and CUP are configured for Collaboration Edge	NA	Passed	

UC116SPHIM&RG019	LDAP Troubleshooter status in CUP Publisher after changing the authentication details in AD when CUCM and CUP configured in CE Environment	Verify whether LDAP Troubleshooter status is displayed correctly in Cisco Unified IM and Presence Publisher after changing the authentication details of Active Directory when Cisco Unified Communications Manager and Cisco Unified IM and Presence are configured for Collaboration Edge Environment	NA	Passed	
UC116SPHIM&RG020	Jabber Client status via CE when LDAP Troubleshooter outcome fails in CUP Publisher	Verify whether Cisco Jabber Client goes offline when LDAP Troubleshooter outcome fails in Cisco Unified IM & Presence Publisher because of restart of Internal Active Directory in Collaboration Edge Environment	NA	Passed	
UC116SPHIM&RG022	Solution display for AD down status in LDAP Troubleshooter section of CUP Publisher when CUCM and CUP are configured for CE	Verify whether solution is displayed successfully for Active Directory connection down status in LDAP Troubleshooter section of Cisco Unified IM and Presence Publisher when CUCM and CUP are configured in Collaboration Edge Environment	NA	Passed	



UC116SP-HIM&RG025	LDAP Troubleshooter status in CUP Subscriber when AD connection goes down	Verify whether LDAP Troubleshooter status is displayed correctly in Cisco Unified IM & Presence subscriber due to publisher failover when Active Directory server goes down	NA	Passed	
UC116SP-HIM&RG030	LDAP Troubleshooter status in CUP Subscriber after changing the authentication details in AD	Verify whether LDAP Troubleshooter status is displayed correctly in Cisco Unified IM and Presence subscriber due to publisher failover after changing the authentication details of Active Directory	NA	Passed	
UC116SP-HIM&RG037	Multi-device Messaging in Cisco Jabber Clients when MDM is enabled in CUP	Verify whether Multi-device Messaging is worked successfully in Cisco Jabber clients (Mobile & Desktop) by sending chat messages from Cisco Jabber for Windows	NA	Passed	
UC116SP-HIM&RG038	Multi-device Messaging status in CJW and CJM when 2 different users send chat messages from CJA and CJI	Verify whether Multi-device Message notifications are displayed successfully in Cisco Jabber clients (windows and Mac) while sending chat messages from two different Jabber client (Android and iPhone) users	NA	Passed	

UC116SPHIM&PG09	Presence status in Cisco Jabber Clients when MDM is enabled in CUP	Verify whether presence status is displayed correctly in Cisco Jabber clients (windows , Mac, Android, iPhone) when call is established between Cisco IP Phone 88xx and Cisco Jabber for Windows	IP Phone A -> Unified CM -> CJW	Passed	
UC116SPHIM&PG03	Initiate group chat from CJW to Cisco Jabber Clients (CJM,CJA,CJI) when CUP is enabled with Multi-device Messaging	Verify whether group chat invite is received successfully in Cisco Jabber Clients (CJM, CJA, CJI) from Cisco Jabber for Windows when Cisco Unified IM & Presence is enabled with Multi-device Messaging feature	NA	Passed	
UC116SPHIM&PG05	Date and Time display in Jabber Clients when MDM is enabled in CUP	Verify whether Date and Time display in Cisco Jabber clients (Mobile & Desktop) by sending chat messages from Cisco Jabber for Windows when Multi-device Messaging is enabled in Cisco Unified IM & Presence	NA	Passed	

UC116SPHIM&RG061	File sharing in Cisco Jabber Clients (CJW,CJM,CJA) when MDM is enabled in CUP	Verify whether File sharing is worked successfully for active user of Cisco Jabber Clients (CJW,CJM, CJA) while sending files from Cisco Jabber for Windows when Multi-device Messaging has been enabled in Cisco Unified IM & Presence	NA	Passed	
UC116SPHIM&RG062	Duplicate group name status in Cisco Jabber Clients (CJW,CJM,CJA) when MDM is enabled in CUP	Verify whether duplicate group name error is displayed successfully by creating contacts group with same name in Cisco Jabber Clients (CJW,CJM, CJA) when Multi-device Messaging is enabled in Cisco Unified IM & Presence	NA	Passed	
UC116SPHIM&RG063	Save unknown contact in Cisco Jabber Clients (CJW,CJM,CJA) when MDM is enabled in CUP	Verify whether unknown contacts are saved successfully in Cisco Jabber Clients (CJW,CJM, CJA) after closing the chat conversation with unknown contact from CJW when Multi-device Messaging is enabled in Cisco Unified IM & Presence	NA	Passed	

UCJ11.6FCSIM&RG001	Set maximum number of rooms allowed	Verify whether the maximum number of rooms allowed can be changed and saved successfully in Cisco Unified IM & Presence	NA	Passed	
UCJ11.6FCSIM&RG005	Creating inter-cluster Peer in CUP	Verify whether user is able to create Inter-cluster Peer successfully in Cisco Unified IM & Presence	NA	Passed	
UCJ11.6FCSIM&RG008	Set maximum enterprise group size to allow Presence Information as 250 users in IM & Presence	Verify whether user is able to set maximum enterprise group size to allow Presence Information as 250 users in IM & Presence successfully	NA	Passed	
UCJ11.6FCSIM&RG009	Find the Cisco Presence Datastore Replication by using CLI "utils imdb_replication status" command	Verify whether Cisco Presence Data store Replication by using CLI "utils imdb_replication status" command successfully	NA	Passed	
UCJ11.6FCSIM&RG011	Update custom contact of Jabber from IM & Presence	Verify whether user is able to update custom contact of Jabber from IM & Presence successfully	NA	Passed	

## Cisco Unity Connection

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6.CUC.G.004	Enable user deactivate in user inactive days	Verify whether the user is able to enable user deactivate in user inactive days	NA	Passed	

UCJ11.6.CUC.G.009	Add custom role in custom roles	Verify whether the user is able to add custom role in custom roles under System Settings	NA	Passed	
UCJ11.6.CUC.G.021	Edit the configuration import the user from import user	Verify whether the user is able to edit the configuration import the user from import user settings	NA	Passed	
UCJ11.6.CUC.G.023	Change the voicemail password of imported user	Verify whether the user is able to change the voicemail password of imported user in import user settings	NA	Passed	
UCJ11.6.CUC.G.025	Save user templates in new user templates with mail box settings	Verify whether the user is able to save the user templates with mailbox in user template	NA	Passed	
UCJ11.6.CUC.G.027	Inactive voicemail application access	Verify whether the user is able to inactive the voicemail application access in user settings	NA	Passed	
UCJ11.6.CUC.G.029	Role privilege for Manage Users: Assign/Unassign Roles	Verify whether the user is able to provide role privilege for Manage Users: Assign/Unassign Roles in Roles under Settings	NA	Passed	
UCJ11.6.CUC.G.031	Role privilege for Class Of Service - Full Access	Verify whether the user is able to provide role privilege for Class Of Service - Full Access in Roles under Settings	NA	Passed	

UCJ11.6.CUC.G.032	Role privilege for Templates: User Templates - Full Access	Verify whether the user is able to provide role privilege for Templates: User Templates - Full Access in Roles under Settings	NA	Passed	
UCJ11.6.CUC.G.034	Role privilege for Distribution Lists - Full Access Call Management: Directory Handlers - Full Access	Verify whether the user is able to provide role privilege Distribution Lists - Full Access Call Management: Directory Handlers - Full Access in Roles under Settings	NA	Passed	
UCJ11.6.CUC.G.035	Role privilege for Call Management: Directory Handlers - View, Create, Update	Verify whether the user is able to provide role privilege Call Management: Directory Handlers - View, Create, Update in Roles under Settings in Roles under Settings	NA	Passed	
UCJ11.6.CUC.G.037	Check the minimum number of character changes between successive credentials as 7	Verify whether the user is able to give the minimum number of character changes between successive credentials as 7 in Authentication Rules under System Settings	NA	Passed	
UCJ11.6.CUC.G.039	Change the password of web application in user setting page	Verify whether the user is able to change the password of web application in user setting page successfully	NA	Passed	
UCJ11.6.CUC.G.041	Check media player supports upload a .WAV audio file	Verify whether the user uploaded .WAV audio file in Media Player under user settings successfully	NA	Passed	

UCJ11.6.CUC.G.044	Check media player accepts the DN with special character	Verify whether media player accepted the DN with special character in User settings successfully	NA	Passed	
UCJ11.6.SPHIL.CUC.G.007	Common PIN Unity Connection for voicemail when call forward busy all in 78xx	Verify whether the user is able to access the voicemail using the common PIN when call forward busy is enabled in Cisco IP Phone 78xx	IP Phone A -> Unified CM -> IP Phone B -> Unity Connection -> IP Phone B	Passed	
UCJ11.6.SPHIL.CUC.G.016	Make a call using EM in 9951 by using the common PIN	Verify basic call function is worked fine for the Cisco IP Phone 9951 which is logged in with Extension Mobility user using the common PIN successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6.SPHIL.CUC.G.018	Common PIN for the 8811 which is in Shared Line	Verify whether Common PIN for Voicemail is worked successfully for Cisco IP Phone 8811 which is in Shared line	IP Phone A -> Unified CM -> IP Phone B -> Unity Connection -> IP Phone B	Passed	
UCJ11.6.SPHIL.CUC.G.019	Call hold and resume in the 8811 when it is logged in with common PIN for EM	Verify call hold and resume is worked fine for the Cisco IP Phone 8811 by using the extension mobility which is configured with the common PIN	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6.SPHIL.CUC.G.035	Conference in 78xx are in Shared line when common PIN is enabled	Verify whether conference is worked when 78xx are in shared line by using the extension mobility which is configured with the common PIN	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone D	Passed	

UCJ11.6SPHIL.CUC.G.036	Call Transfer in 78xx are in Shared line when common PIN is enabled	Verify whether transfer is worked when 78xx are in shared line by using the extension mobility which is configured with the common PIN	IP Phone A -> Unified CM -> IP Phone B ; IP Phone A -> Unified CM -> IP Phone C	Passed	
UCJ11.6SPHIL.CUC.G.048	Navigate to Cisco Unity Connection Administration	Verify whether user is able to navigate Cisco Unity Connection Administration in Cisco Unity Connection using the keys like TAB, Up/Down and Enter key	NA	Passed	
UCJ11.6SPHIL.CUC.G.055	Find users where First Name begin with "a" by using key	Verify whether user is able to find users where First Name begin with "a" by using key in Cisco Unity Connection using the keys like TAB, Up/Down and Enter key	NA	Passed	
UCJ11.6FCS.CUC.G.002	Custom logon message when it has special characters in CUC Admin page	Verify whether user is able to give Custom logon message when it has special characters in CUC Admin page	NA	Passed	
UCJ11.6FCS.CUC.G.007	Get the warning message when upload more than 10kb text file in Internet Explorer	Verify whether user is able to get warning message when upload more than 10kb text file in Custom Logon message on Internet Explorer	NA	Passed	
UCJ11.6FCS.CUC.G.010	Delete Custom Logon message after restart the CUC in Internet Explorer	Verify whether user is able to delete Custom Logon message in Cisco Unity Connection Admin page after restarting the services	NA	Passed	



UCJ11.6FCS.CUC.G.033	Auto Advance After forward for newly created user in 88xx/99xx	Verify whether Auto Advance After forward is worked in Cisco IP Phone 88xx/99xx after configuring in Cisco Unity Connection Administration for newly created user	NA	Passed	
UCJ11.6FCS.CUC.G.035	Auto Advance After forward in 88xx/99xx after changing voicemail password	Verify whether Auto Advance After forward is worked in Cisco IP Phone 88xx/99xx after configuring in Cisco Unity Connection Administration after changing voicemail password	NA	Passed	

## Cisco IP Phone

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.IPPhone.G.002	Make inter cluster call to DND enable in 88xx IP Phone using SIP Trunk	Verify whether the inter cluster SIP Trunk call is not successful in Cisco IP Phone when using DND enable in Cisco 88xx IP Phone	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	
UCJ11.6S.IPPhone.G.014	Call forward busy to DND enable in 88xx IP Phone	Verify whether the Call Forward Busy is not successful when DND enable in Cisco IP Phone	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C -> Unified CM -> IP Phone D	Passed	

UCJ11.6S.IPPhone.G.046	Network information soft key in Status messages of 88xx IP Phone	Verify whether the Network information soft key showing in Status messages of 88xx IP Phone successfully when the Cisco IP Phone 88xx is connected with the network	NA	Passed	
UCJ11.6S.IPPhone.G.049	Display will update to "Verify your network connection. If the problem continues, contact your network administrator" prompt in 88xx IP Phones	Verify whether the "Verify your network connection. If the problem continues, contact your network administrator" prompt is displaying successfully in Cisco 88xx IP Phone after factory reset the Cisco IP Phone	NA	Passed	
UCJ11.6S.IPPhone.G.050	Add a Status Message when phone cannot obtain an IP Address from DHCP in 88xx IP Phone	Verify whether the "status message" is added a message in Cisco 88xx IP Phone successfully when Cisco IP Phone cannot obtain an IP Address from DHCP	NA	Passed	
UCJ11.6S.IPPhone.G.083	Hunt Group hold and reversion in Cisco IP Phone 78xx	Verify whether hold and reversion successfully in Cisco IP Phone 78xx when devices are placed in Hunt Group	IP Phone A -> Unified CM -> IP Phone B	Passed	

UCJ11.6S.IPPhone.G.089	Hunt Group mute in Cisco IP Phone 78xx	Verify whether to make a mute in Cisco IP Phone 78xx successfully when devices are placed in Hunt Group	IP Phone A -> Unified CM-> IP Phone B	Passed	
UCJ11.6S.IPPhone.G.091	Create the username and directory number in the Cisco IP Phone 78xx using personal directory	Verify that the user can able to create username and directory number in the personal directory using Cisco IP Phone 78xx	NA	Passed	
UCJ11.6S.IPPhone.G.093	Call made from Cisco IP Phone 88xx to a meet me conference number to join a conference	Verify that the Cisco IP Phone D joins a meet me conference call where Cisco IP Phone A, Cisco IP Phone B and Cisco IP Phone C is already in a conference call	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C -> Unified CM -> IP Phone D	Passed	
UCJ11.6S.IPPhone.G.096	Make a call from IP Phone A to IP Phone B and put a conference to IP Phone C and test the mute behavior using Cisco IP Phone 88xx	Verify that Cisco IP Phone 88xx handles the conference and mute successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6S.IPPhone.G.098	Privacy and privacy on hold in shared line using Cisco IP Phone 88xx	Verify that privacy and privacy on hold successfully when Cisco IP Phone 88xx are in shared line	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	

UCJ11.6S.IPPhone.G.600	Park call in DND ringer off 88xx IP Phone	Verify whether the user able to park call successful when enable DND as ringer off in Cisco IP Phone	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6S.IPPhone.G.605	Hold shared line call in 88xx IP Phone when it is in DND ringer off	Verify whether the hold share line call is successful when enable DND as ringer off in Cisco IP Phone 88xx	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6S.IPPhone.G.607	Pickup notification in 88xx IP Phone when it is in DND ringer off	Verify whether the pickup notification is showing successful when enable DND as ringer off in Cisco IP Phone	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6SPHIL.IP Phone.G.005	Hold and Resume the call in IP Phone 88xx when a call received via SIP trunk by using FAC and CMC	Verify whether the hold and resume the call in IP Phone 88xx when a call received via SIP trunk by using FAC and CMC successfully	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	
UCJ11.6SPHIL.IP Phone.G.031	Conference call in IP Phone 88xx after login to EM	Verify whether conference call in Cisco IP Phone 88xx after login to Extension Mobility successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6SPHIL.IP Phone.G.046	Make a call from IP Phone 88xx and park the call after login to EMCC	Verify whether make a call from IP Phone 88xx and park the call after login to Extension Mobility Cross Cluster successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	

UCJ11.6SPHIL.IP Phone.G.059	Call Forward No Answer from IP Phone 88xx after enable ELM	Verify whether Call Forward No Answer from IP Phone 88xx after enable Enhanced Line Mode successfully	IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
UCJ11.6SPHIL.IP Phone.G.077	Redial from "Recents" list after disabled "Recents" softkey in 78xx	Verify whether redial from "Recents" list after disabled "Recents" softkey in Cisco IP Phone 78xx	IP Phone A -> Unified CM -> IP Phone B; IP Phone B -> Unified CM -> IP Phone A	Passed	
UCJ11.6SPHIL.IP Phone.G.086	New visual Upgrade pop up notification in 78xx when new firmware available	Verify whether the Cisco IP Phone 78xx is able to show upgrade pop up successful when new firmware available	NA	Passed	
UCJ12.0SPHIL.IP Phone 8821.G.092	Extension mobility Shared line call in Cisco wireless IP Phone 8821	Verify the behavior of Cisco wireless IP Phone 8821 in shared line while login into Extension Mobility with different user profiles	IP Phone C -> Unified CM -> IP Phone A	Passed	
UCJ12.0SPHIL.IP Phone 8821.G.099	Using FAC make a call via SIP trunk in Cisco wireless IP Phone 8821	Verify whether it is possible to make a call from Cisco IP Phone 8821 via SIP trunk by using Forced Authorization Code	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	
UCJ11.6SPHIL.IP Phone.G.101	Enable FIPS Mode via CLI in 78xx	Verify whether the user can be able to enable FIPS Mode via CLI successfully in Cisco IP Phone 78xx	NA	Passed	

UCJ11.6S.PHILIPPhone.G.146	Firmware upgrade is postponed during the call in 88xx	Verify whether the Firmware upgrade is postponed during the call in Cisco IP Phone 88xx successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6S.PHILIPPhone.G.253	Multicast MOH-intracluster hold & resume call using 8821 ip phone with G711 Mu Law	Verify whether intra cluster hold and resume is working fine with G711 Mu Law codec	IP Phone A -> Unified CM1 ->IP Phone B	Passed	
UCJ11.6S.PHILIPPhone.G.263	Roaming within same SSID, with different AP selection	Verify whether roaming is carried out within same SSID, with different AP on manually enabling and disabling the AP's	IP Phone A -> Unified CM1 ->IP Phone B	Passed	
UCJ11.6S.PHILIPPhone.G.265	Cisco Wireless IP Phone 8821 in an 802.11a/n/ac environment	Verify whether roaming is carried out within same SSID, with different AP at a transmission power 5 GHz or not	IP Phone A -> Unified CM1 ->IP Phone B	Passed	
UCJ11.6S.PHILIPPhone.G.268	Auto for the 802.11 mode, which allows inter band roaming support	The Cisco Wireless IP Phone 8821 default to Auto for the 802.11 mode, which allows the Cisco Wireless IP Phone 8821 to connect to either 5 GHz or 2.4 GHz and enables interband roaming support	IP Phone A -> Unified CM1 ->IP Phone B	Passed	

UCJ11.6S.PhII.IP Phone.G.504	Unicast MOH- inter cluster two hold & resume call using 8821 ip phone with G711 Mu Law —with uploaded audio file	Verify whether inter cluster hold and resume is working fine with G711 Mu Law codec with user uploaded MOH audio file	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6S.PhII.IP Phone.G.512	Cisco Wireless IP Phone 8821 in an 802.11a/n/ac environment	Verify whether roaming is carried out within same SSID, with different AP at a transmission power 5 GHz or not	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6FCS.IPPhone.G.004	Answer the inter-cluster call using Auto answer with Speaker Phone in 88xx when call coming via SIP Trunk	Verify whether user is able to do inter-cluster call using SIP trunk from Cisco IP Phone 78xx to Cisco IP Phone 88xx , then answering the call in Cisco IP Phone 88xx using auto answer with Speaker Phone successfully	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B	Passed	
UCJ11.6FCS.IPPhone.G.006	Make a call from 78xx to 88xx when getting call back notification in 88xx	Verify whether user is able to make a call from Cisco IP Phone 78xx to Cisco IP Phone 88xx when getting call back notification in Cisco IP Phone 88xx	IP Phone A -> Unified CM -> IP Phone B	Passed	
UCJ11.6FCS.IPPhone.G.054	Inter cluster CFNA call using Cisco Wireless IP Phone 8821 using SIP Trunk	Verify whether inter cluster Call Forward No Answer is working fine with respect to Cisco Wireless IP Phone 8821	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C	Passed	

UCJ11.6FCS.IPPhone.G.055	Intra cluster CFB call using Cisco Wireless IP Phone 8821	Verify whether intra cluster Call Forward Busy is working fine with respect to Cisco Wireless IP Phone 8821	IP Phone B -> Unified CM -> IP Phone C ; IP Phone A -> Unified CM -> IP Phone B -> Unified CM -> IP Phone D	Passed	
UCJ11.6FCS.IPPhone.G.074	Call resume is not happen when resume call with Speaker Phone in ATA 190	Verify whether Call resume is not happen when resume call with Speaker Phone in ATA 190	ATA 190 -> Unified CM -> IP Phone B	Failed	CSCvc79366
UCJ11.6FCS.IPPhone.G.075	Time and date is not sync with ATA 190 analog phones	Verify whether time and date is not Sync with Analog phone in ATA 190	NA	Failed	CSCvc82719
UCJ11.6S.IPPhone.G.081	Old Caller DN is proceeded by new caller DN in 88xx,78xx	Verify that old caller DN is proceed by new caller DN	IP Phone A -> Unified CM -> IP Phone B	Failed	CSCva71881
UCJ11.6FCS.IPPhone.G.050	Shared line-Call Forward All using Cisco Wireless IP Phone 8821	Verify whether Cisco Wireless IP Phone 8821 is capable of performing call forward all while in Shared line	IP Phone A -> Unified CM -> IP Phone B	Failed	CSCvc83705
UCJ11.6FCS.IPPhone.G.064	Dialing random numbers in Cisco Wireless IP Phone 8821	Verify the behavior of Cisco Wireless IP Phone 8821 on pressing random xx or xxx digits.	NA	Failed	CSCvc87360

## Cisco Jabber for iPhone and iPad

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UCJ11.6S.CJI.G.022	Available presence status display in Cisco Jabber on Apple Watch	Verify whether Cisco Jabber on Apple Watch displays the "Available" presence status which is paired with Cisco Jabber for iPhone successfully	NA	Passed	
UCJ11.6S.CJI.G.024	Do not Disturb presence status display in Cisco Jabber on Apple Watch	Verify whether Cisco Jabber on Apple Watch displays the "Do not Disturb" presence status which is paired with Cisco Jabber for iPhone successfully	NA	Passed	
UCJ11.6S.CJI.G.032	Display missed call history in Cisco Jabber on Apple Watch	Verify whether Cisco Jabber on Apple Watch which is paired with Cisco Jabber for iPhone1 displays the missed call history of Cisco Jabber for iPhone2 in the recents icon successfully	CJI2 -> Unified CM -> CJI1	Passed	
UCJ11.6S.CJI.G.034	Do not Disturb status change in Cisco Jabber on Apple Watch	Verify whether Cisco Jabber for iPhone is able to change its Do not Disturb presence status to away from Cisco Jabber on Apple Watch successfully	NA	Passed	

UCJ11.6S.CJI.G.037	Making a conference call using phone service only account type	Verify whether Cisco Jabber for iPhone1 is able to make a conference call with Cisco Jabber for iPhone2 and Cisco Jabber for iPad in phone service only account type successfully	CJI1 -> Unified CM -> CJI2 -> Unified CM -> CJIIPad	Passed	
UCJ11.6S.CJI.G.039	Making a call from recents in Cisco Jabber on Apple Watch	Verify whether Cisco Jabber for iPhone1 is able to make a call to Cisco Jabber for iPhone2 from the recents icon in Cisco Jabber on Apple Watch through phone service only account type successfully	CJI1 -> Unified CM -> CJI2	Passed	
UCJ11.6SPHII.CJI.G.002	Search for the actual date and time origination of the call made from CJI to CJW from the dateTimeOrigination column in the exported CDR/CMR file	Verify whether CMR report is exported for Cisco Jabber for iPhone and searched for the actual date and time origination of the call made from Cisco Jabber for iPhone and Cisco Jabber for Windows from the column - dateTimeOrigination successfully	CJI -> Unified CM -> CJW	Passed	
UCJ11.6SPHII.CJI.G.026	Set PIN pop up is displayed when CJI is not password protected	Verify whether Cisco Jabber for iPhone shows set PIN pop up when the device is not password protected successfully	NA	Passed	

UCJ11.6SPHII.CJI.G.043	Phone service is disconnected automatically when switched to cellular network in CJI	Verify whether phone service is disconnected automatically when switched from Wi-Fi to cellular network in Cisco Jabber for iPhone successfully	NA	Passed	
UCJ11.6FCS.CJI.G.026	Call Forward All from CJI 1 to CJI 2	Verify whether Cisco Jabber for iPhone 6S 2 is able to forward a call to Cisco Jabber for iPhone 3 successfully	CJI1 -> Unified CM -> CJI2 -> Unified CM -> CJI3	Passed	
UCJ11.6FCS.CJI.G.027	Hold and resume the call in Cisco Jabber for iPhone 6S for multiple times	Verify whether Cisco Jabber for iPhone 6S is able to hold and resume the call for multiple times successfully	CJI1 -> Unified CM -> CJI2	Passed	
UCJ11.6FCS.CJI.G.028	Make a call from iPhone 1 when an iPhone 2 is enabled in DND status	Verify whether Cisco Jabber for iPhone 1 is able to make a call when Cisco Jabber for iPhone 2 presence status is in Do Not Disturb successfully	CJI1 -> Unified CM -> CJI2	Passed	
UCJ11.6S.CJIPad.G.014	Slide view during call with CJI	Verify whether Cisco Jabber for iPad displays the slide view of another app during call with Cisco Jabber for iPhone successfully	CJI -> Unified CM -> CJIPad	Passed	

UCJ11.6S.CJIPad.G.021	Initiate chat by chat icon from the custom contact	Verify whether Cisco Jabber for iPad is able to initiate a P2P chat with Cisco Jabber for Android by clicking the chat icon from the custom contact of the contact list successfully	NA	Passed	
UCJ11.6S.CJIPad.G.031	Split view with timer application in CJIPad Pro	Verify whether Cisco Jabber for iPad Pro displays the split view of timer application successfully	NA	Passed	
UCJ11.6SPHILCJIPad.G.051	Compare the incoming video and audio of the call quality in CJIPad with MARI enabled and CJIPad without MARI enabled	Verify whether the incoming video and audio of the call compared to Cisco Jabber for iPad with MARI enabled is better in Cisco Jabber for iPad with MARI disabled successfully	IP Phone A -> Unified CM -> CJIPad1 IP Phone B -> Unified CM -> CJIPad2	Passed	
UCJ11.6SPHILCJIPad.G.062	Transfer a call from CJIPad to CJW when Jabber login via Cisco Communications Manager 9 or later	Verify Cisco Jabber for iPad can transfer a call when Jabber login via Cisco Communications Manager 9 or later	CJI -> Unified CM -> CJIPad -> Unified CM -> CJW	Passed	
UCJ11.6SPHILCJIPad.G.088	Custom status of CJW in directory account list of CJIPad when the CJW user is offline	Verify custom status of CJW in directory account list of CJIPad when the CJW user is offline	NA	Passed	
UCJ11.6FCS.CJIPad.G.022	Call Transfer from CJIPad Pro to CJIPad Air	Verify whether Cisco Jabber for iPad Pro is able to transfer a call to Cisco Jabber for iPad Air successfully	CJIPad 1 -> Unified CM -> CJIPad 2 -> Unified CM -> CJIPad 3	Passed	

UCJ11.6FCS.CJIPad.G.025	Send Emoticons during chat in CJIPad Pro to CJIPad Air	Verify whether Cisco Jabber for iPad Pro is able to send the emoticons to Cisco Jabber for iPad Air successfully	NA	Passed	
UCJ11.6FCS.CJIPad.G.029	Initiate Group Chat from CJIPad Pro	Verify whether the group chat is initiated from Cisco Jabber for iPad Pro successfully	NA	Passed	
UCJ11.6S.CJIPad.G.201	Display of Forgot and Create Password Page in CJIPad in Japanese environment	Verify whether after giving the wrong password while login to the Cisco Jabber for iPad, Forgot and Create Password Page is displaying in Japanese once after clicking the Reset Password/Forgot Password	NA	Failed	CSCva8942

## Cisco Jabber for Android

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.CJA.G.012	Set PIN pop up in CJA when device is not password protected	Verify whether Cisco Jabber for Android displays the pop up for set PIN when the device is not password protected	NA	Passed	

UCJ11.6S.CJA.G.018	Initiating P2P chat by clicking chat icon from the custom contact	Verify whether Cisco Jabber for Android is able to initiate a P2P chat with Cisco Jabber for iPhone by clicking the chat icon from the custom contact of its contact list successfully	NA	Passed	
UCJ11.6S.CJA.G.023	Receiving broadcast message with newly added emoticons from CJW in CJA	Verify whether Cisco Jabber for Android receives broadcast message with newly added emoticons from Cisco Jabber for Windows successfully	NA	Passed	
UCJ11.6S.CJA.G.038	CJA quits within the timer of set PIN pop up message	Verify whether Cisco Jabber for Android quits exactly in 15 seconds successfully from the login time	NA	Passed	
UCJ11.6S.CJA.G.041	Pattern password set in Sony Tablet	Verify whether Cisco Jabber for Android in Sony Tablet is able to set "Pattern" password when the device is not password protected and then the "set PIN" pop up navigates to security tab successfully	NA	Passed	

UCJ11.6S.CJA.G.045	Custom status is changed to On a call	Verify whether Cisco Jabber for Android changes its customized available status to "On a call" during call with Cisco Jabber for Windows successfully	CJW -> Unified CM -> CJA	Passed	
UCJ11.6SPHIL.CJA.G.001	User can access the Jabber while freshly installed in Cisco Jabber in CJA	Verify whether the user can able to access the Cisco Jabber successfully	NA	Passed	
UCJ11.6SPHIL.CJA.G.006	View the profile information and to change the availability status of the user screen	Verify whether user can able to view the Cisco Jabber for Android profile information and availability status successfully	NA	Passed	
UCJ11.6SPHIL.CJA.G.026	Make a URI call from CJA1 to CJA2 using URI dialing	Verify whether Cisco Jabber for Android can make a URI call from Cisco Jabber for Android 1 to Cisco Jabber for Android 2 successfully	CJA1 -> Unified CM -> CJA2	Passed	
UCJ11.6SPHIL.CJA.SR.110	Voicemail connection status in CJA when CUC restarts from down state	Verify whether the voicemail connection status is shown properly in Cisco Jabber for Android when Cisco Unity connection (publisher) restarts from down state	NA	Passed	

UCJ11.6SPHILCJA.SR.121	Keep alive notification for CJA phone services when Jabber runs in background for less than half an hour	Verify whether the keep alive log is generated successfully in Cisco Jabber for Android which is registered via Collaboration Edge when Cisco Jabber for Android runs in background for less than half an hour in Mobile Clients (Android)	NA	Passed	
UCJ11.6SPHILCJA.SR.124	Phone service status in CJA when Jabber becomes active from sleep mode	Verify whether the phone service is connected successfully in Cisco Jabber for Android which is registered via Collaboration Edge after Jabber becomes active from sleep mode in Mobile Clients (Android)	NA	Passed	
UCJ11.6FCS.CJA.G.007	Japanese Date/Time Format during Group Chat in CJA	Verify whether Japanese Date/Time format is displayed in Cisco Jabber for Android during Group chat successfully	NA	Passed	
UCJ11.6FCS.CJA.G.014	Hold and resume the call in Cisco Jabber for Android Samsung S7 for multiple times	Verify whether Cisco Jabber for Android Samsung S7 is able to hold and resume the call for multiple times successfully	CJA1 -> Unified CM -> CJA2	Passed	



UCJ11.6FCS.CJA.G.019	Display number of unread messages in Cisco Android Smart watch	Verify whether Cisco Android Smart watch is able to display number for unread messages successfully	NA	Passed	
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## Cisco Jabber for Windows

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6SCJWG011	Receive notifications at background on multiple device login with the same user	Verify whether IM notifications are received in Cisco Jabber for Windows 1, Cisco Jabber for Windows 2, and Cisco Jabber for Android successfully	NA	Passed	
UCJ11.6SCJWG012	All sent and received IM's seen on multiple device login with the same user	Verify whether all IM notifications are sent and received in Cisco Jabber for Windows 1, Cisco Jabber for Windows 2, and Cisco Jabber for Android successfully	NA	Passed	
UCJ11.6SCJWG015	Display of total unread messages in all open conversations from Chat tab in Jabber for Windows	Verify whether Cisco Jabber for Windows shows the total number of unread messages in all open conversations from Chat tab when Cisco Jabber for Android and Cisco Jabber for MAC are in continuous chat with Cisco Jabber for Windows successfully	NA	Passed	

UCJ11.6SCJWG.027	Initiate group chat from multiple contact selection in Jabber for Windows	Verify whether Cisco Jabber for Windows is able to initiate group chat from the multiple contact selection in the contacts tab successfully	NA	Passed	
UCJ11.6SCJWG.032	Send and receive emoticons when Jabber for Windows is in call	Verify whether Cisco Jabber for Windows is able to send and receive emoticons when it is in call with Cisco Jabber for MAC successfully	CJM -> Unified CM -> CJW	Passed	
UCJ11.6SCJWG.033	Notify alert when available for a user in offline from chat tab	Verify whether Cisco Jabber for Windows is able to notify alert when available from chat tab for a user in offline successfully	NA	Passed	
UCJ11.6SCJWG.036	Set alert when available for a user in offline from recents tab	Verify whether Cisco Jabber for Windows is able to set alert when available from recents tab for a user in offline successfully	NA	Passed	
UCJ11.6SCJWG.042	Start conference call from Contacts group header in Jabber for Windows	Verify whether Cisco Jabber for Windows is able to start a conference call from Contacts group header successfully	CJW -> Unified CM -> CJA -> Unified CM -> CJM	Passed	
UCJ11.6SCJWG.017	Set a sound level as "Mute all other sounds" in communication tab of the system and make call from Jabber for Mac to Jabber for Windows	Verify whether Cisco Jabber for Windows can mute the background sounds while Jabber call ringing	CJM -> Unified CM -> CJW	Passed	

UC116H2SCMWG018	Play a Music player on Windows and attended an incoming call in Jabber for Windows	Verify whether Cisco Jabber for Windows can reduce the background sounds by 80 % while sound level as "Reduce the volume of other sounds by 80%" in System	CJI -> Unified CM -> CJW	Passed	
UC116H2SCMWG019	Play a video on Windows and attended an incoming in Jabber for Windows	Verify whether Cisco Jabber for Windows can reduce the background sounds by 50 % while sound level as "Reduce the volume of other sounds by 80%" in System	CJIPad -> Unified CM -> CJW	Passed	
UC116H2SCMWG028	Hold and resume the shared line call in Jabber for Windows	Verify whether Cisco Jabber for Windows hold and resume the shared line call when call initiated via URI calling successfully	IP Phone A -> Unified CM -> IP Phone B	Passed	
UC116H2SCMWG030	Attend a Parked call in Jabber for Windows	Verify whether Cisco Jabber for Windows can attend an parked call the parked call which is initiated through on URI dialing	IP Phone A -> Unified CM -> CJW1 -> CJW2	Passed	
UC116FCSCMWG041	Welcome screen displays in Jabber for Windows	Verify whether Cisco Jabber for Windows 10 can able to display welcome screen successfully	NA	Passed	
UC116FCSCMWG044	Make a conference call from Jabber for Windows	Verify whether Cisco Jabber for Windows can able to make a conference call successfully	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJW3	Passed	
UC116FCSCMWG045	Make a Group Chat from Jabber for Windows	Verify whether Cisco Jabber for Windows 10 can able to initiate the Group chat successfully	NA	Passed	

UCJ11.6FCSCJWG046	Call Forward All from Jabber for Windows	Verify whether Cisco Jabber for Windows 2 can able to forward a call to Cisco Jabber for Windows 3 successfully	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJW3	Passed	
UCJ11.6FCSCJWG047	Hold and resume the call in Jabber for Windows for multiple times	Verify whether Cisco Jabber for Windows 10 can able to make a call on hold and resume for multiple times successfully	CJW1 -> Unified CM -> CJW2	Passed	
UCJ11.6FCSCJWG048	Make a transfer call from Jabber for Windows to Jabber for Android	Verify whether Cisco Jabber for Windows can able to make a transfer call to Cisco Jabber for Android Sony Xperia Z3+ successfully	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJA	Passed	
UCJ11.6FCSCJWG050	Remove added participants during Conference call in Jabber for Windows	Verify whether Cisco Jabber for Windows 10 can able to remove added participants during Conference call successfully	CJW1 -> Unified CM -> CJW2 -> Unified CM -> CJW3	Passed	
UCJ11.6SPHCJWG051	Send and receive an emoticon named worried in Cisco Jabber for Windows	Verify whether the worried emoticon is displayed in Cisco Jabber for Windows during the chat	NA	Failed	CSCvc12277

## Cisco Jabber for Mac

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6SCJMG008	Start group chat from multiple contact selection in Jabber for Mac	Verify whether Cisco Jabber for Mac is able to initiate group chat from the multiple contact selection in the contacts tab successfully	NA	Passed	
UCJ11.6SCJMG009	Suggest participant list for group chat from the chat tab in Jabber for Mac	Verify whether Cisco Jabber for Mac is able to show the participant list for group chat in the chat tab successfully	NA	Passed	

UCJ11.6SCJMG011	Send and receive party, sparky and office emoticons during group chat	Verify whether Cisco Jabber for Mac is able to send and receive party, sparky and office emoticons during group chat successfully	NA	Passed	
UCJ11.6SCJMG013	Send and receive emoticons when Jabber for Mac is in call	Verify whether Cisco Jabber for Mac is able to send and receive emoticons when it is in call with Cisco Jabber for Windows successfully	CJW -> Unified CM -> CJM	Passed	
UCJ11.6SCJMG014	Contact Card on Search Results in Jabber for Mac	Verify whether Cisco Jabber for Mac is able to show contact card on search successfully	NA	Passed	
UCJ11.6S.CJW.G.046	Turn on Do Not Disturb from opening self care portal Jabber for Mac	Verify whether Cisco Jabber for Mac is able to turn on Do Not Disturb from opening self care portal successfully	NA	Passed	
UCJ11.6SHICMG012	Make a call Jabber for Mac to Jabber for Windows using call with edit	Verify whether Cisco Jabber for Mac is able to call Cisco Jabber for window using call with edit successfully	CJM -> Unified CM -> CJW	Passed	
UCJ11.6SHICMG013	Make a call from Jabber for Mac to 8865 using call with edit	Verify whether Cisco Jabber for Mac is able to call 8865 Cisco IP Phone using call with edit successfully	CJM -> Unified CM -> IP Phone A (8865)	Passed	
UCJ11.6SHICMG015	On call status in Jabber for Mac when the call initiated via call with edit option	Verify whether Cisco Jabber for Mac is able to show call status successfully when the call is initiated call with edit option	CJM -> Unified CM -> CJW	Passed	
UCJ11.6SHICMG016	Make a call work number using call with edit	Verify whether Cisco Jabber for Mac is able to call Cisco Jabber for Windows work number using call with edit successfully	CJM -> Unified CM -> CJW	Passed	

UC116SHICMG007	Make a call mobile number using call with edit	Verify whether Cisco Jabber for Mac is able to call Cisco Jabber for Windows mobile number using call with edit successfully	CJM -> Unified CM -> CJW	Passed	
UC116SHICMG009	Call pick up in Jabber for Mac when the call initiate via URI dialing	Verify whether the Cisco Jabber for Mac can able to pick up the call successfully when the call is initiated from URL dialing	CJM -> Unified CM -> CJW	Passed	
UC116SHICMG000	Make a share line call from Jabber for Mac to Jabber for Mac1 when call initiated via URI dialing	Verify whether the Cisco Jabber for Mac can able to do share line call to Cisco Jabber for Windows1 successfully when the call is initiated from URI dialing	CJM -> Unified CM -> CJW1	Passed	
UC116SHICMG001	Hold and resume a share line call in Jabber for Mac when call initiated via URI dialing	Verify whether the Cisco Jabber for Mac can able to do share line call to Cisco Jabber for Windows1 and hold resume successfully when the call is initiated from URI dialing	CJM -> Unified CM -> CJW1	Passed	
UC116SHICMG003	Hold and resume in Jabber for Mac when call initiated via URI dialing	Verify whether the Cisco Jabber for Mac can able to hold & resume call successfully when the call is initiated from URI dialing	CJM -> Unified CM -> CJW	Passed	
UC116FCSCMG002	Instant messaging in Jabber for Mac	Verify whether the instant messaging is working properly in Cisco Jabber for Mac while chat with other jabber clients successfully	NA	Passed	
UC116FCSCMG003	User presence status in Jabber for Mac	Verify whether the user's presence status can able to change in Cisco Jabber for Mac successfully	NA	Passed	

UCJ116FCSCMG085	Send a file and screen captures from Jabber for Mac	Verify whether the files and screen captures are sending from Cisco Jabber for Mac to other Jabber clients successfully	NA	Passed	
UCJ116FCSCMG086	Make a call from Jabber for Mac1 to Jabber for Mac2	Verify whether Cisco Jabber for Mac1 can able to make a call to Cisco Jabber for Mac 2 successfully	CJM1 -> Unified CM -> CJM2	Passed	
UCJ116FCSCMG087	Make a conference call from Jabber for Mac	Verify whether Cisco Jabber for Mac can able to make a conference call successfully	CJM1 -> Unified CM -> CJM2 -> Unified CM -> CJM3	Passed	
UCJ116FCSCMG088	Make a Group chat from Jabber for Mac	Verify whether Cisco Jabber for Mac can able to initiate the Group chat successfully	NA	Passed	

## Cisco Spark

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJPh2SSparkG.104	Create a new Spark room with JP characters (ひらがな/カタカ/会意)	Verify whether the creation of new Spark room in Cisco Spark client is successful with the JP characters (ひらがな/カタカ/会意)	NA	Passed	
UCJPh2SSparkG.112	Send JP characters like Hiragana, Katakana and Kanji (ひらがな/カタカ/会意) in 1-To-1 chat room during Instant Messaging	Verify whether the Cisco Spark client successfully sends and receives the JP characters like Hiragana, Katakana and Kanji (ひらがな/カタカ/会意) in 1-To-1 chat room during Instant Messaging	NA	Passed	

UCJPh2S.Spark.G.016	JP date format (YYYY / MM / DD) while sending different types of files with JP file names in 1-To-1 chat room	Verify whether the Cisco Spark client successfully shows the date format in Japanese while sending and receiving the different file formats with JP file names successfully	NA	Passed	
UCJPh3S.Spark.G.012	Create a team with special characters (! @ # \$ % ^ & * & ^ % \$) using Team Icon	Verify whether team can be created with special characters (! @ # \$ % ^ & * & ^ % \$) properly using the Team icon in Cisco Spark client successfully	NA	Passed	
UCJPh3S.Spark.G.014	Notification of team members and moderator in Recents	Verify whether Notification of team members and moderator is showing properly under Recents in Cisco Spark client successfully	NA	Passed	
UCJPh3S.Spark.G.021	Share screen capture after created room using Teams icon	Verify whether screen capture can be shared properly within the team once created room using Teams icon in Cisco Spark client successfully	NA	Passed	
UCJPh3S.Spark.G.023	Recents content in created room using Teams icon	Verify whether Recents content is showing properly within the team after created room using Teams icon in Cisco Spark client successfully	NA	Passed	



UCJ11.6SSparkG.035	Share desktop during meeting	Verify whether desktop is able to share by Cisco Spark client during the meeting which has been initiated from the room created using Teams Icon successfully	Spark Client1 -> Spark Cloud -> Spark Client2 -> Spark Cloud -> Spark Client3	Passed	
UCJ11.6SSparkG.001	Flag text message for existing team chat room in Cisco Spark for Mobile clients	Verify whether Cisco Spark for Mobile clients (Android & iOS) are able to flag the text message in existing team chat room successfully	NA	Passed	
UCJ11.6SSparkG.020	Enter to room from the flag list in Cisco Spark for Mobile clients	Verify whether Cisco Spark for Mobile clients (Android & iOS) are able to enter the room from the flag list in the recents tab successfully	NA	Passed	
UCJ11.6SSparkG.023	Mini call window in Cisco Spark for Windows during call with Cisco Spark for Mobile clients	Verify whether Cisco Spark for Windows displays the mini-call window when it minimize the Spark app during call with Cisco Spark for Android successfully	Cisco Spark for Windows -> Spark Cloud -> Cisco Spark for Android	Passed	
UCJ11.6SSparkG.041	Re-post messages during 1-To-1 chat in Cisco Spark for Mobile clients	Verify whether Cisco Spark for Mobile clients (Android & iOS) are able to re-post messages during 1-To-1 chat successfully	NA	Passed	

UCJ11.6SSparkG501	Hold and Resume the incoming call from Spark client in 78xx IP Phone	Verify whether hold and resume the incoming call which would be received in IP Phone B when call has been made from Cisco Spark for Windows1 to Cisco Spark for Windows2 successfully	Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Cisco VCS E -> Cisco VCS C -> Unified CM -> IP Phone B	Passed	
UCJ11.6FCSSparkG003	Status of connection establishment check when wifi is disconnected in Cisco Spark for Windows	Verify whether Cisco Spark for Windows displays the connection establishment check successfully when wifi is not connected	NA	Passed	
UCJ11.6FCSSparkG006	Server connection check in Cisco Spark for Mac	Verify whether Cisco Spark for Mac is able check server connection status by using "health checker" successfully	NA	Passed	
UCJ11.6FCSSparkG007	Error message during server connection check when wifi is not connected in Cisco Spark for Windows	Verify whether Cisco Spark for Windows displays the error notification of server connection test when wifi is not connected	NA	Passed	
UCJ11.6FCSSparkG017	Send and receive formatted text within Cisco Spark for Desktop clients during 1-To-1 chat	Verify whether Cisco Spark for Desktop clients (Windows & Mac) are able to send and receive formatted text successfully during 1-To-1 chat	NA	Passed	

UC11.6FCSSparkG024	Swipe and attend incoming call from lock screen within Cisco Spark for Mobile clients	Verify whether Cisco Spark for iPhone is able to swipe and attend the incoming call in lock screen from Cisco Spark for Android successfully	Cisco Spark for Android -> Spark Cloud -> Cisco Spark for iPhone	Passed	
UC11.6FCSSparkG026	Spark room outgoing call history in the recents of iPhone	Verify whether incoming Spark call history displays in the recents list of iPhone successfully	Cisco Spark for Windows -> Spark Cloud -> Cisco Spark for iPhone	Passed	
UC11.6FCSSparkG028	Incoming Call history in Recents of iPhone B using Siri	Verify whether incoming Siri Spark call history displays in the recents list of iPhone B successfully	Cisco Spark for iPhone A -> Spark Cloud -> Cisco Spark for iPhone B	Passed	
UC11.6FCSSparkG033	Incoming Team meeting invite alert when iPhone enabled DND mode	Verify whether Cisco Spark for iPhone does not display the incoming team meeting invite alert from Cisco Spark for Windows when Do Not Disturb mode is enabled in iPhone	Cisco Spark for Windows -> Spark Cloud -> Cisco Spark for Mac -> Spark Cloud -> Cisco Spark for iPhone	Passed	
UC11.6FCSSparkG039	Send and receive 2GB file during 1-To-1 chat in Cisco Spark for Desktop clients	Verify whether Cisco Spark for Desktop clients (Windows & Mac) are able to send and receive 2GB file during 1-To-1 chat successfully	NA	Passed	
UC11.6FCSSparkG048	Uploading room avatar in Cisco Spark for Mobile clients	Verify whether Cisco Spark for Mobile clients (Android & iOS) are able to upload room avatar successfully	NA	Passed	

UC11.6FCSSparkG062	Uploading room image in Cisco Spark for Desktop clients during Team meeting	Verify whether Cisco Spark for Desktop clients (Windows & Mac) are able to upload room image during Team meeting successfully	Cisco Spark for Desktop Client1 -> Spark Cloud -> Cisco Spark for Desktop Client2 -> Spark Cloud -> Cisco Spark for Mobile Client1	Passed	
UC11.6FCSSparkG061	Moving a Spark room into an existing team in Cisco Spark for iPhone during call	Verify whether Cisco Spark for iPhone can be able to move a Spark room into an existing team during call successfully	Cisco Spark for iPhone -> Spark cloud -> Cisco Spark for Windows1	Passed	
UC11.6FCSSparkG063	Spark room not displayed in recents after adding into an existing team in Cisco Spark for Web	Verify whether Cisco Spark for Web the Spark room is not displayed in the recents/all after added it into an existing team successfully	NA	Passed	
UC11.6FCSSparkG074	Adding Bot in Spark chat room in Cisco Spark for Desktop clients	Verify whether Cisco Spark for Desktop clients (Windows & Mac) are able to add the Bot in Spark chat room successfully	NA	Passed	
UC11.6FCSSparkG266	Active status display of Cisco Spark for Desktop clients during 1-To-1 chat	Verify whether Cisco Spark for Desktop clients (Windows & Mac) are able to display the active status during 1-To-1 chat successfully	NA	Passed	

UC11.6FCSG324	Blind Transfer the call in 78xx when it is in active call with Spark Client	Verify whether Cisco IP Phone B blind transfer the call to Cisco IP Phone C in which the call has been made from Cisco Spark for Windows1 to Cisco Spark for Windows2 successfully	Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Cisco VCS E -> Cisco VCS C -> Unified CM -> IP Phone B -> Unified CM -> IP Phone	Passed	
UC11.6FCSG325	Hold and Resume the blind transferred call in 78xx when it is in active call with Spark Client	Verify whether hold and resume the blind transferred the incoming call from Spark Client in Cisco IP Phone 78xx using cisco hybrid service successfully	Spark Client -> Spark Cloud -> Unified CM -> Cisco VCS-E -> Cisco VCS-C -> IP Phone A -> Unified CM -> IP Phone B	Passed	
UC11.6FCSG326	Consultative Transfer the call in 78xx when it is in active call with Spark Client	Verify whether consultative transfer the incoming call from Spark Client in Cisco IP Phone 78xx which is registered On Premise using cisco hybrid service successfully	Spark Client -> Spark Cloud -> Unified CM -> Cisco VCS-E -> Cisco VCS-C -> IP Phone A -> Unified CM -> IP Phone B	Passed	
UC11.6FCSG333	Enable DND "Call Reject" in 88xx	Verify whether the call gets rejected in Cisco IP Phone 88xx while incoming call from Cisco Spark for Windows1 (which is associated with Cisco IP Phone 78xx) after Do Not Disturb is enabled on Cisco IP Phone 88xx successfully	NA	Passed	

UCIP-BSSparkG334	Make call from Spark Client when CFA enabled in 88xx	Verify whether Cisco IP Phone B forwards the incoming call to Cisco IP Phone C in which the call has been made from Cisco Spark for Windows1 to Cisco Spark for Windows2 successfully	Cisco Spark for Windows1 -> Spark Cloud -> Cisco Spark for Windows2 -> Cisco VCS E -> Cisco VCS-C -> Unified CM -> IP Phone B -> Unified CM -> IP Phone C	Passed	
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## Cisco Spark Room OS

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCIP-BSSparkRoomG006	Pair Spark on MX200-G2 with Cisco Spark iOS	Verify whether an enterprise account logged into Cisco Spark on iOS can be paired with Cisco Spark on MX200-G2 successfully	NA	Passed	
UCIP-BSSparkRoomG008	Call to Spark room with 2 users from Spark on MX200-G2 paired with Cisco Spark for iOS	Verify whether a call can be made from Cisco Spark on MX200-G2 paired with Cisco Spark for iOS to two Cisco Spark enterprise users successfully	Cisco Spark on MX200-G2 (paired to Cisco Spark for iOS) -> Spark Cloud -> Enterprise user 1, Enterprise user 2	Passed	
UCIP-BSSparkRoomG009	Call to Spark room with 2 users from Spark on MX200-G2 paired with Cisco Spark for Android	Verify whether a call can be made from Cisco Spark on MX200-G2 paired with Cisco Spark for Android to two Cisco Spark enterprise users successfully	Cisco Spark on MX200-G2 (paired to Cisco Spark for Android) -> Spark Cloud -> Enterprise user 1, Enterprise user 3	Passed	

UCJ11.6S.RoomOS.G.006	Pair Spark on DX70 with Cisco Spark iOS	Verify whether an enterprise account logged into Cisco Spark on iOS can be paired with Cisco Spark on DX70 successfully	NA	Passed	
UCJ11.6S.RoomOS.G.007	Change language to Japanese from Spark on MX200-G2 using Touch 10 running Phoenix UI	Verify whether language can be changed from Spark on MX200-G2 registered to Spark Cloud using Touch 10 having Phoenix UI	NA	Passed	
UCJ11.6S.RoomOS.G.008	Make a call from Spark on MX200-G2 using Directory details in Touch 10	Verify whether a call can be made from Spark on MX200-G2 registered to Spark Cloud to enterprise user registered to Cisco Spark on iOS using inbuilt Cisco Directory details in Touch 10	Cisco Spark on MX200-G2 -> Spark Cloud -> Cisco Spark on iOS	Passed	
UCJ11.6S.RoomOS.G.009	Make a call from Spark on SX10 using Directory details in TRC6 remote	Verify whether a call can be made from Spark on SX10 registered to Spark Cloud to enterprise user registered to Cisco Spark on iOS using inbuilt Cisco Directory details in TRC6 remote	Cisco Spark on MX200-G2 -> Spark Cloud -> Cisco Spark on iOS	Passed	

UCJ11.6FCSRoomOS.G001	View shared screen via Spark for Android paired with Spark on MX200 G2	Verify whether screen shared from Spark on MX200 G2 registered to Cisco Cloud can be viewed by an enterprise user logged to Cisco Spark on Android paired with Spark on MX200 G2	Cisco Spark on MX200 G2 -> Share screen -> Cisco Spark Cloud -> Cisco Spark on Android	Passed	
UCJ11.6FCSRoomOS.G002	Remote pairing of Touch 10 with Spark on MX200 G2	Verify whether Touch 10 can be remotely paired with Spark on MX200 G2 registered to Cisco Cloud successfully	NA	Passed	
UCJ11.6FCSRoomOS.G004	Presentation sharing in a call from Spark on SX80 via Touch10 connected remotely to enterprise user logged to Cisco Spark on Android	Verify whether Presentation sharing in 1-to-1 call can be made via remotely connected Touch10 of Spark on SX80 registered to Cisco Cloud to enterprise user logged to Cisco Spark on Android works successfully	Cisco Spark on SX80 -> Cisco Spark Cloud -> Cisco Spark on Android -> Presentation Sharing	Passed	
UCJ11.6FCSRoomOS.G009	Presentation sharing in a call from Spark on SX10 via Touch10 to enterprise user logged to Cisco Spark on iOS	Verify whether Presentation sharing in 1-to-1 call can be made via Touch10 of Spark on SX10 registered to Cisco Cloud to enterprise user logged to Cisco Spark on iOS works successfully	Cisco Spark on SX10 -> Cisco Spark Cloud -> Cisco Spark on iOS -> Presentation Sharing	Passed	



UCJ11.6FCSRoomOS.G010	Presentation sharing in a call from Spark on SX20 via Touch10 to enterprise user logged to Cisco Spark on iOS	Verify whether Presentation sharing in 1-to-1 call can be made via Touch10 of Spark on SX20 registered to Cisco Cloud to enterprise user logged to Cisco Spark on iOS works successfully	Cisco Spark on SX20 -> Cisco Spark Cloud -> Cisco Spark on iOS -> Presentation Sharing	Passed	
UCJ11.6FCSRoomOS.G013	Wireless sharing from Spark on Windows to Spark on MX200 G2	Verify whether Wireless sharing can be made from Spark on Windows to Spark on MX200 G2 registered to Cisco Cloud	Cisco Spark on Windows -> Wireless Sharing -> Spark on MX200 G2	Passed	
UCJ11.6FCSRoomOS.G014	Wireless sharing from Spark on MAC to Spark on MX200 G2	Verify whether Wireless sharing can be made from Spark on MAC to Spark on MX200 G2 registered to Cisco Cloud	Cisco Spark on MAC -> Wireless Sharing -> Spark on MX200 G2	Passed	
UCJ11.6FCSRoomOS.G015	Wireless sharing in Spark on DX80 paired to Cisco Spark on Windows during a call with Spark for iOS user	Verify whether Wireless sharing can be made in Spark on DX80 paired to Spark on Windows during a call between Spark on Windows and Spark on iOS	Cisco Spark on DX80 (paired to Spark on Windows) -> Cisco Spark on iOS -> Wireless sharing	Passed	

## Cisco Jabber with Cisco WebEx Cloud

Logical ID	Title	Description	Call Component Flow	Status	Defects
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UCJPh3SCJWWMG001	Record the WebEx meeting when the user acts as a host for the meeting	Verify whether the user acting as a host for the WebEx meeting can record the on-going meeting successfully	NA	Passed	
UCJPh3SCJWWMG003	Share the image files (.jpg, .png) during WebEx meeting	Verify whether user acting as a host for the WebEx meeting can share the image files (.jpg, .png) during WebEx meeting which can be received in Cisco Jabber app successfully	NA	Passed	
UCJPh3SCJWWMG004	Share the document files (.docx, .xlsx, .pptx, .pdf) during WebEx meeting	Verify whether the user acting as a host for the WebEx meeting can share the document files (.docx, .xlsx, .pptx, .pdf) during WebEx meeting which can be received in Cisco Jabber client successfully	NA	Passed	
UCJPh3SCJWWMG006	Lock the On-Going WebEx meeting using lock room button	Verify whether the user acting as a host for the WebEx meeting can lock the room of on-going WebEx meeting in Cisco Jabber for Windows successfully	NA	Passed	
UCJPh3SCJWWMG008	View the list of participants in the WebEx meeting by clicking the Participants button	Verify whether the user acting as a host for the WebEx meeting can view the list of participants in the WebEx meeting by clicking the Participants button in Cisco Jabber for Windows successfully	NA	Passed	
UCJ91SCJWWMG002	Display of scheduled meeting time and date	Verify whether Jabber for Windows user is showing proper meeting scheduled time and date.	NA	Passed	

UCJ91SCJWWMG011	Availability status display in Cisco Jabber for Windows	Verify whether Cisco Jabber for Windows displays 'In a meeting' availability status after joining the meeting.	NA	Passed	
UCJ91SCJWWMG012	Share the desktop during WebEx meeting	Verify whether Cisco Jabber clients are able to share the desktop with attendees in the meeting	NA	Passed	
UCJ91SCJWWMG020	Instant Messaging during WebEx meeting	Verify whether Cisco Jabber for Windows user able to chat with the attendee who has joined the meeting	NA	Passed	
UCJ91SCJWWMG021	Pass the Ball during WebEx meeting	Verify whether other participants share and present documents from their computers and assign privileges to individual participants	NA	Passed	
UCJ116SCJWWMG002	End scheduled WebEx meeting in Apple Watch	Verify whether Apple Watch which is paired with Cisco Jabber for iPhone can be able to end the scheduled WebEx meeting with Cisco Jabber for Windows successfully	NA	Passed	
UCJ116SCJWWMG004	Re-enter scheduled WebEx meeting from Apple Watch after network reconnects	Verify whether Apple Watch which is paired with Cisco Jabber for iPhone can be able to re-enter scheduled WebEx meeting with Cisco Jabber for Windows after network reconnects successfully	NA	Passed	
UCJ116SCJWWMG008	Unmute the scheduled WebEx meeting in Apple Watch	Verify whether the Apple Watch which is paired with Cisco Jabber for iPhone can be able to unmute scheduled WebEx meeting with Cisco Jabber for Windows successfully	NA	Passed	

UCJ11.6SCJWWMG009	1-To-1 chat message display in Apple Watch during Instant WebEx meeting	Verify whether the Apple Watch which is paired with Cisco Jabber for iPhone1 is able to receive the 1-To-1 chat message from Cisco Jabber for iPhone2 during instant WebEx meeting with Cisco Jabber for Windows successfully	NA	Passed	
UCJ11.6SCJWWMG011	Display of WebEx chat message in Apple Watch during instant WebEx meeting	Verify whether the Apple Watch which is paired with Cisco Jabber for iPhone1 is able to receive the WebEx chat message during instant WebEx meeting with Cisco Jabber for Windows successfully	NA	Passed	
UCJ11.6SCJWWMG026	Lock personal meeting room in Cisco Jabber for iPhone	Verify whether Cisco Jabber for iPhone is able to lock the personal meeting room successfully	NA	Passed	
UCJ11.6SCJWWMG028	Reconnect audio from Apple Watch	Verify whether Apple Watch is able to reconnect the audio successfully	NA	Passed	
UCJ11.6FCJWWMG008	Automatically lock room in 20 minutes after the meeting starts	Verify whether the meeting room is locked automatically in 20 minutes after the meeting starts in Cisco Jabber for Windows successfully	NA	Passed	
UCJ11.6FCJWWMG009	Unlock the automatically locked room during the meeting	Verify whether the meeting room can be unlocked during the meeting in Cisco Jabber for Windows successfully	NA	Passed	

UC116FCSCJWWMG010	Notification when the user waits to enter the locked room	Verify whether the notification is displayed when the participants accepts the meeting request and waits to enter the personal meeting room with Cisco Jabber for Windows successfully	NA	Passed	
UC116FCSCJWWMG011	Host locked the room notification is displayed in the participants WebEx meeting page	Verify whether the notification is displayed in the attendee WebEx meeting page if the attendee joins the meeting after host locks the room in Cisco Jabber for Windows	NA	Passed	
UC116FCSCJWWMG016	Select an attendee from the lobby to join the WebEx meeting	Verify whether Cisco Jabber for Windows selects an waiting attendee from the lobby to join the WebEx meeting successfully	NA	Passed	
UC116FCSCJWWMG018	Alert in full screen view of personal room lobby during screen share	Verify whether Cisco Jabber for Windows able to display the alert of attendees waiting in personal room lobby during screen share	NA	Passed	
UC116FCSCJWWMG020	Meeting details display from alert message during screen share	Verify whether Cisco Jabber for Windows able to display the participant list of the Personal room meeting during screen share successfully	NA	Passed	
UC116FCSCJWWMG022	Allow participant from lobby to join the meeting during screen share	Verify whether Cisco Jabber for Windows able to allow the attendees waiting in personal room lobby during screen share successfully	NA	Passed	

UCJ11.6FCSCJWWMG024	Email notification when attendee enters personal meeting room from lobby	Verify whether Cisco Jabber for Windows is receive the email notification when attendee enters the locked meeting room from lobby when Cisco Jabber for Windows is away	NA	Passed	
UCJ11.6FCSCJWWMG030	Split view in iPad Pro during Scheduled WebEx meeting	Verify whether Cisco Jabber for iPad Pro displays split view of inbuilt applications during Scheduled WebEx meeting successfully	NA	Passed	
UCJ11.6FCSCJWWMG039	Alternate host for personal room meetings	Verify whether Cisco Jabber for Windows is able to assign an alternate host for personal room meetings successfully	NA	Passed	
UCJ11.6FCSCJWWMG040	Assigning two or more alternate host for personal room meetings	Verify whether Cisco Jabber for Windows is able to assign an one or more alternate host for personal room meetings successfully	NA	Passed	
UCJ11.6FCSCJWWMG101	Reminder message is displaying with Junk Characters in JPN Environment	In Cisco WebEx Meeting while sending invite for users to attend the meeting , Invite message is displaying with Junk Characters in Japanese Environment	NA	Failed	CSCva96203
UCJ11.6FCSCJWWMG201	Display of Forgot and Create Password Page in CJIPad in Japanese environment	Verify whether after giving the wrong password while login to the Cisco Jabber for iPad, Forgot and Create Password Page is displaying in Japanese once after clicking the Reset Password/Forgot Password	NA	Failed	CSCva89642

UCJ11.6SCJWWMG202	Display of the Cisco WebEx Messenger	Verify whether "Cisco WebEx Messenger" page after clicking the Reset Password/ Forgot Password in the Forgot and Create Password Page would be shown after giving the wrong password while login to the Cisco Jabber for iPhone/ iPad/ Android/ Windows and Mac	NA	Failed	CSCva98086
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## Cisco Meeting Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6SPHICMSG.001	Add personal multiparty license to Meeting Server	Verify whether personal multiparty license can be added to Cisco Meeting Server	NA	Passed	
UCJ11.6SPHICMSG.003	Shared multiparty licenses consumed for a rendezvous conference between endpoints registered to Cisco VCS	Verify whether shared multiparty licenses are consumed for a rendezvous conference in Cisco Meeting Server between Cisco TelePresence MX200G2, Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec registered to Cisco TelePresence Video Communication Server	MX200 G2, MX300 G2, SX80 Codec -> Cisco VCS -> Meeting Server -> Rendezvous Conference	Passed	

UCJ11.6SPH1CMMSG.006	Scheduled video conference between MX300 G2, MX200 G2, SX80 Codec registered to Unified CM Using Meeting Server	Verify that user is able to schedule the conference between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager using Cisco Meeting Server	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec	Passed	
UCJ11.6SPH1CMMSG.007	Set PIN for One button to push Scheduled video conference between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, SX80 Codec registered to Cisco VCS Using Meeting Server	Verify that user is able to Schedule an one button to push conference and set PIN between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, Cisco TelePresence SX80 Codec registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec (One button to push)	Passed	
UCJ11.6SPH1CMMSG.010	Maximum duration of 30 mins for a rendezvous conference between endpoints registered to Unified CM	Verify whether maximum duration of 30 mins can be set for a rendezvous conference in Cisco Meeting Server between Cisco TelePresence MX200G2, Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec registered to Cisco Unified Communications Manager	MX200 G2, MX300 G2, SX80 Codec -> Unified CM -> SIP Trunk -> Meeting Server -> Rendezvous Conference	Passed	
UCJ11.6SPH1CMMSG.101	Initiate Meeting from Cisco Meeting App using Space ID	Verify whether the Cisco Meeting App can successfully initiate the meeting using Space ID	NA	Passed	



UCJ11.6SPH11CMMSG.103	Share screen when Cisco Meeting App joins the meeting	Verify whether the screen sharing is successful when user joins the meeting using Cisco Meeting App	CMA1 -> Meeting Server -> CMA2	Passed	
UCJ11.6SPH11CMMSG.107	Go mute in meeting when joined from Cisco Meeting App using Space ID	Verify whether the user goes mute in meeting when joined from Cisco Meeting App using space ID	CMA1 -> Meeting Server -> CMA2	Passed	
UCJ11.6SPH11CMMSG.112	Join ad hoc conference from Cisco IP Phone 88xx	Verify whether Cisco IP Phone 88xx can join ad hoc conference successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server -> IP Phone B	Passed	
UCJCMSIKSCMSG002	Hold and Resume the Meeting in Cisco IP Phone 7821	Verify whether the Cisco IP Phone 7821 can hold and resume the active meeting successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server	Passed	
UCJCMSIKSCMSG005	Transfer a Video Conference in Cisco IP Phone 8845 to Cisco Jabber for Windows	Verify whether the Cisco IP Phone 8845 can transfer a Video Conference to Cisco Jabber for Windows and check the transferred call connected to the Conference successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server; CJIPad -> Unified CM -> SIP Trunk -> Meeting Server; CJW -> Unified CM -> SIP Trunk -> Meeting Server	Passed	
UCJCMSIKSCMSG007	Enable a loudspeaker in Cisco IP Phone 8851 while in a meeting and check the meeting whether connected with the loudspeaker	Verify whether the Cisco IP Phone 8851 able to enable the loudspeaker option while on meeting and check the meeting connected with loudspeaker successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server	Passed	

UCICMSIKSCMSG009	Initiate meeting from Cisco Jabber for Android using invalid (code) meeting number	Verify whether the Cisco Jabber for Android cannot initiate the meeting with invalid (code) meeting number	NA	Passed	
UCICMSIKSCMSG012	Hold and Resume the Video conference meeting on Cisco IP Phone 8865	Verify whether the Cisco IP Phone 8845 can Hold and Resume the video conference meeting successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server	Passed	
UCICMSIKSCMSG016	Check the Number of Participants in Cisco Jabber for Windows during a conference meeting	Verify whether the Cisco Jabber for Windows can able to check the number of the participants in the conference successfully	CJW -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server	Passed	
UCICMSIKSCMSG020	Park an active Video Conference in Cisco IP Phone 8865	Verify whether the Cisco IP Phone 8865 can Park a call while in Video Conference meeting with Cisco Jabber for Windows successfully	CJW -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; IP Phone B -> Unified CM -> SIP Trunk -> Meeting Server	Passed	
UCICMSIKSCMSG023	Mute Video in Space while in the active meeting on Windows	Verify whether the user can mute the audio while an active Space on Windows via Cisco Meeting App successfully	CMA1 -> Meeting Server -> CMA2 -> Meeting Server -> CMA3	Passed	

UCJCMSIKSCMSG027	Remove a participant from the Space	Verify whether the Cisco Meeting App for Android is able to remove the joined participant from the Space successfully	CMA1 -> Meeting Server -> CMA2 -> Meeting Server -> CMA3	Passed	
UCJCMSIKSCMSG034	Initiate Share Screen from Cisco Meeting App of Windows to Cisco Meeting App of Android	Verify whether Cisco Meeting App of Windows can Share Screen Successfully to Cisco Meeting App of Android	CMA1 -> Meeting Server -> CMA2	Passed	
UCJCMSIKSCMSG035	Stop Sharing Screen from Cisco Meeting App of Android to Cisco Meeting App of Windows	Verify whether Cisco Meeting App of Android can Stop Sharing Screen Successfully to Cisco Meeting App of Windows Successfully	CMA1 -> Meeting Server -> CMA2	Passed	
UCJCMSIKSCMSG036	Join ad hoc conference from Cisco IP Phone 7821 to Skype for Business	Verify whether Cisco IP Phone 7821 can join ad hoc conference with Skype for Business successfully	IP Phone A -> Unified CM -> SIP Trunk -> Meeting Server; Skype for Business -> Skype for Business Server -> SIP Trunk -> Meeting Server	Passed	
UCJCMSIKSCMSG037	Join ad hoc conference from Cisco Jabber for Windows to Skype for Business	Verify whether Cisco Jabber for Windows can join ad hoc conference with Skype for Business successfully	CJW -> Unified CM -> SIP Trunk -> Meeting Server; Skype for Business -> Skype for Business Server -> SIP Trunk -> Meeting Server	Passed	

UCICMSIKSCMSG040	Create on-Screen Message for a scheduled conference between endpoints registered to VCS	Verify whether on-screen message works with Cisco TelePresence Management Suite using Cisco Meeting Server as conference bridge between Cisco TelePresence MX200G2, Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec registered to Cisco TelePresence Video Communication Server	Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec -> Scheduled Conference	Passed	
UCICMSIKSCMSG041	Indicator for recording in a scheduled conference between endpoints registered to Unified CM	Verify whether Indicator for recording in a scheduled conference in Cisco TelePresence Management Suite using Cisco Meeting Server as conference bridge between Cisco TelePresence MX200G2, Cisco TelePresence MX300 G2 and Cisco TelePresence SX80 Codec registered to Cisco Unified Communications Manager	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec -> Scheduled Conference	Passed	

UCJCMSIKSCMSG044	Drop an active controlled participant in Scheduled video conference Using IVR in Meeting Server	Verify that the user is able to drop an Active Controlled Endpoints in Scheduled conference between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, Cisco TelePresence SX80 Codec registered with Cisco TelePresence Video Communication Server using Interactive voice response in Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Zone -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec	Passed	
UCJCMSIKSCMSG052	Check for the participants list in One button to push Scheduled video conference all registered to Unified CM Using Meeting Server	Verify that user is able to view participants list in Schedule an one button to push conference between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager using Cisco Meeting Server	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec (One button to push)	Passed	
UCJCMSIKSCMSG058	Check for the indicator for currently presenting endpoint in Scheduled all registered to Unified CM Using Meeting Server	Verify that user is able to Schedule the conference between Cisco TelePresence MX300 G2, Cisco TelePresence MX200 G2, Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager using Cisco Meeting Server	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> MX200 G2, MX300 G2, SX80 Codec	Passed	

UCICMSIKSCMSG089	Make a Rendezvous conference with H323 registered endpoints MX300 G2 , SX80 Codec and SX10 Quick Set	Verify whether the Rendezvous conference with H323 registered endpoints Cisco TelePresence MX300 G2, Cisco TelePresence SX80 Codec and Cisco TelePresence SX10 Quick Set works successfully	MX300 G2, SX80 Codec, SX10 Quick Set (H323) -> Cisco VCS -> Zone -> Meeting Server	Passed	
UCICMSIKSCMSG091	Hold/Resume in a Rendezvous conference with H323 unregistered endpoints MX300 G2 , SX80 Codec and SX10 Quick Set by dialing space uri	Verify whether Hold/Resume in Rendezvous conference with unregistered H323 endpoints Cisco TelePresence MX300 G2, Cisco TelePresence SX80 Codec and Cisco TelePresence SX10 Quick Set works successfully	MX300 G2, SX80 Codec, SX10 Quick Set (H323) (Hold/Resume) -> Cisco VCS -> Zone -> Meeting Server	Passed	
UCICMSIKSCMSG092	Make an Audio only Rendezvous conference with H323 registered endpoints MX300 G2 , SX80 Codec and SX10 Quick Set	Verify whether an Audio only Rendezvous conference with H323 registered endpoints Cisco TelePresence MX300 G2, Cisco TelePresence SX80 Codec and Cisco TelePresence SX10 Quick Set works successfully	MX300 G2, SX80 Codec, SX10 Quick Set (H323) (Audio only) -> Cisco VCS -> Zone -> Meeting Server	Passed	
UCICMSIKSCMSG093	Make Outbound H323 call from Cisco Meeting App user to Cisco Meeting Server	Verify whether Outbound H323 call from Cisco Meeting App user to Cisco Meeting Server works successfully	Cisco Meeting App -> Meeting Server -> Zone -> Cisco VCS (H323 gatekeeper) -> SX20 Quick Set	Passed	
UCICMSIKSCMSG095	Make an outbound call with unregistered H323 endpoints MX300 G2 with Gatekeeper	Verify whether the outbound call with unregistered H323 endpoint Cisco TelePresence MX300 G2 using IP address	Cisco Meeting App -> Meeting Server -> Zone -> Cisco VCS (H323 gatekeeper) -> MX300 G2	Passed	

UCJCMSIKSCMSG.103	Check Hold / Resume in Join meeting from Skype for Business using Call ID when initiated from MX200 G2	Verify whether the Hold/Resume in Skype for Business can join meeting using the Call ID successfully when meeting initiated from Cisco TelePresence MX200G2	MX200-G2 -> Cisco VCS -> Zone -> Meeting Server S4B -> Cisco VCS -> Zone -> Meeting Server MX200 G2 -> Hold/Resume	Passed	
UCJCMSIKSCMSG.107	Join meeting from Skype for Business using Call ID when initiated from DX80	Verify whether the Skype for Business can join meeting using the Call ID successfully when meeting initiated from Cisco TelePresence DX80	DX80 -> Unified CM -> SIP Trunk -> Meeting Server S4B -> Cisco VCS -> Zone -> Meeting Server	Passed	

## Cisco TelePresence Multipoint Control Unit

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.MCU.G.012	Presentation sharing from Integrator Package C90 in a Meet Me conference	Verify whether the presentation is shared from Cisco TelePresence System Integrator Package C90 to Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec in a Meet Me video conference call using Cisco TelePresence MCU 5320 all registered in Cisco Unified Communications Manager.	SX10 Quick Set, Integrator Package C90 & SX80 Codec -> Unified CM -> SIP Trunk-> MCU 5320 Integrator Package C90 -> Unified CM -> SIP Trunk-> MCU 5320 -> Presentation Sharing	Passed	

UCJ11.6S.MCU.G.013	Initiate the Meet Me video conference from SX10 Quick Set using MCU 5310	Verify whether the Meet Me video conference call in Cisco TelePresence System EX60, Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5310 all registered in Cisco Unified Communications Manager.	SX10 Quick Set, EX60 & SX80 Codec -> Unified CM -> SIP Trunk -> MCU 5310 -> Video conference	Passed	
UCJ11.6S.MCU.G.014	Add an SX20 Quick Set as an SIP preconfigured endpoint in MCU 5320	Verify whether SX20 Quick Set can be added as an SIP preconfigured endpoint in Cisco TelePresence MCU 5320	NA	Passed	
UCJ11.6S.MCU.G.022	Check different pane placements available during a Meet Me conference using MCU 5310	Verify whether different Pane placements are available during a Meet Me conference among Cisco TelePresence MX200 G2, Cisco TelePresence SX10 Quick Set, Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5310	MX200 G2, SX10 Quick Set & SX80 Codec -> Unified CM -> SIP Trunk -> MCU 5310	Passed	
UCJ11.6S.MCU.G.023	Check different Layouts available during a Meet Me conference using MCU 5310	Verify the different Layouts available during a Meet Me conference among Cisco TelePresence MX200 G2, Cisco TelePresence SX10 Quick Set, Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5310	MX200 G2, SX10 Quick Set & SX80 Codec -> Unified CM -> SIP Trunk -> MCU 5310	Passed	



UCJ11.6S.MCU.G.024	Initiate the Meet Me audio conference from MX200 G2 using MCU 5310	Verify the Meet Me audio conference call from Cisco TelePresence MX200 G2 to Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX80 Codec using Cisco TelePresence MCU 5310 all registered in Cisco Unified Communications Manager.	MX200 G2, SX10 Quick Set & SX80 Codec -> Unified CM -> SIP Trunk -> MCU 5310 (Audio)	Passed	
UCJ11.6SPH1MCUG011	Move a Participants between conferences in MCU 4510 Web GUI	Verify whether Move a participants between conferences for Cisco TelePresence MX200 G2 to Cisco TelePresence DX80 both are registered with Cisco unified Communications Manager in Cisco TelePresence MCU 4510 web GUI	MX200 G2 & DX80 -> Unified CM -> SIP Trunk -> MCU 4510	Passed	
UCJ11.6SPH1MCUG012	Displaying Conference Status for active and completed Conferences of Video endpoints in MCU 4510 using web GUI	Verify whether status for the active and completed conferences is displayed in Cisco TelePresence MCU 4510 web GUI	NA	Passed	
UCJ11.6SPH1MCUG013	Configure and display the Auto attendant participant for a conference in MCU 4510 using web GUI	Verify whether configured auto attendant participant is displayed in Cisco TelePresence MCU 4510 web GUI	NA	Passed	
UCJ11.6SPH1MCUG014	Change the Japanese Message for Header and Footer in MCU 4510 using web GUI	Verify whether message for Header and Footer can be changed to Japanese in Cisco TelePresence MCU 4510 web GUI	NA	Passed	

UCJ11.6SPH1MCUG015	Japanese welcome message seen while sharing presentation in H323 meet me conference in SX20 Quick Set ,EX90 &MX300 G2 using MCU 4510	Verify whether Japanese welcome message is seen while sharing presentation in H323 meet me conference between Cisco TelePresence SX20 Quick Set , Cisco TelePresence System EX90 & Cisco TelePresence MX300 G2 using Cisco TelePresence MCU 4510, endpoints registered in Cisco TelePresence Video Communication Server	SX20 Quick Set, EX90 & MX300 G2 (Share presentation) -> Cisco VCS -> SIP Trunk -> MCU 4510	Passed	
UCJ11.6FCSMCUG009	Make an Audio Only Long Duration Meeting Conference from MX300 G2 registered in Cisco VCS managed by Cisco MCU 5320 in TelePresence Conductor	Verify whether an Audio Only Long Duration Meeting conference from MX300 G2 to Cisco TelePresence IX5000 and Cisco TelePresence SX80 Codec registered with Cisco TelePresence Video Communication Manager managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	MX300 G2, IX5000 and SX80 Codec (audio) -> Cisco VCS -> TelePresence Conductor -> MCU 5320 -> Meeting Conference MX300 G2 -> Cisco VCS -> TelePresence Conductor -> MCU 5320 -> Meeting Conference	Passed	

UCJ11.6FCSMCUG.010	Initiate a Meeting Conference from proximity enabled MX300 G2,DX80 with Wi-Fi enabled and IX5000 registered in Unified CM managed by MCU 5320 in TelePresence Conductor	Verify whether Cisco TelePresence MX300 G2, Cisco TelePresence DX80 with Wi-Fi enabled and Cisco TelePresence IX5000 registered in Cisco Unified Communications Manager can join a Meeting conference managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	MX300 G2, DX80 with Wi-Fi enabled and IX5000 -> Unified CM -> TelePresence Conductor -> MCU 5320 -> Meeting Conference	Passed	
UCJ11.6FCSMCUG.011	Initiate a Meeting Conference from proximity enabled DX70, MX300 G2 and IX5000 registered in Unified CM managed by MCU 5320 in TelePresence Conductor	Verify whether Cisco TelePresence MX300 G2, Cisco TelePresence DX70 paired with iPhone using Cisco Proximity and Cisco TelePresence IX5000 registered in Cisco Unified Communications Manager can join a Meeting conference managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	DX70 (Paired with iPhone), MX300 G2 and IX5000 -> Unified CM -> TelePresence Conductor -> MCU 5320 -> Meeting Conference	Passed	

UCJ11.6FCS.MCU.G012	Initiate a Meeting Conference from proximity enabled DX80, MX300 G2 and IX5000 registered in Unified CM managed by MCU 5320 in TelePresence Conductor	Verify whether Cisco TelePresence MX300 G2, Cisco TelePresence DX80 paired with Android phone with Cisco Proximity and Cisco TelePresence IX5000 registered in Cisco Unified Communications Manager can join a Meeting conference managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	DX80 paired with (Android phone using Cisco Proximity), MX300 G2 and IX5000 -> Unified CM -> TelePresence Conductor -> MCU 5320 -> Meeting Conference	Passed	
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## Cisco TelePresence Management Suite

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.TMS.G.001	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using MCU 4510	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco TelePresence MCU 4510	Cisco TMS -> Cisco VCS -> MCU 4510 -> DX70, DX80, MX200-G2	Passed	

UCJ11.6S.TMS.G.002	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Unified CM Using MCU 5310	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco Unified Communications Manager using Cisco TelePresence MCU 5310	Cisco TMS -> Unified CM -> SIP Trunk -> MCU 5310 -> DX70, DX80, MX200-G2	Passed	
UCJ11.6S.TMS.G.003	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using MCU 5320	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco TelePresence MCU 5320.	Cisco TMS -> Cisco VCS -> MCU 5320 -> DX70, DX80, MX200-G2	Passed	

UCJ11.6S.TMS.G.004	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using MCU 5320 via Conductor	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco TelePresence MCU 5320 via Cisco TelePresence Conductor	Cisco TMS -> Cisco VCS -> Conductor -> MCU 5320 -> DX70, DX80, MX200-G2	Passed	
UCJ11.6S.TMS.G.005	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using MCU 5310 via Conductor	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco TelePresence MCU 5310 via Cisco TelePresence Conductor	Cisco TMS -> Cisco VCS -> Conductor -> MCU 5310 -> DX70, DX80, MX200-G2	Passed	

UCJ11.6SPHIL.TMSG.001	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using Cisco Meeting Server	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200-G2	Passed	
UCJ11.6SPHIL.TMSG.002	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Unified CM Using Cisco Meeting Server	Verify that user is able to Schedule the conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco Unified Communications Manager using Cisco Meeting Server	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> DX70, DX80, MX200-G2	Passed	

UCJ11.6SPHILTMS.G.003	One button to push Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Cisco VCS Using Cisco Meeting Server	Verify that user is able to schedule one button to push conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200-G2 (One button to push)	Passed	
UCJ11.6SPHILTMS.G.004	One button to push Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered to Unified CM Using Cisco Meeting Server	Verify that user is able to schedule one button to push conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco Unified Communications Manager using Cisco Meeting Server	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> DX70, DX80, MX200-G2 (One button to push)	Passed	
UCJ11.6SPHILTMS.G.005	Add Cisco Meeting Server as managed bridge in Cisco Meeting Server	Verify whether Cisco Meeting Server can be added as a managed bridge in Cisco TelePresence Management Suite	NA	Passed	



UCJ11.6SPHIL.TMSG.006	Add Japanese name for Cisco Meeting Server in Cisco TMS	Verify whether Cisco Meeting Server can be given Japanese name in Cisco TelePresence Management Suite	NA	Passed	
UCJ11.6SPHIL.TMSG.007	Add spaces for Cisco Meeting Server in Cisco TMS	Verify whether spaces can be added for Cisco Meeting Server in Cisco TelePresence Management Suite	NA	Passed	
UCJ11.6FCS.TMSG.001	Conference start notification for a scheduled conference managed by Cisco Meeting Server	Verify that conference start notification is seen for a scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server ->DX70, DX80, MX200-G2	Passed	

UCJ11.6FCS.TMS.G.002	Conference end notification for a scheduled conference managed by Cisco Meeting Server	Verify that conference end notification is seen for a scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server ->DX70, DX80, MX200-G2	Passed	
UCJ11.6FCS.TMS.G.003	Ignore new scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 and continue active call	Verify that user is able to continue the previous scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco TelePresence Video Communication Server even after new conference time has started	Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200-G2	Passed	

UCJ11.6FCS.TMS.G.004	Conference not extended automatically when only 1 user is left in conference	Verify that the Scheduled conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200-G2 registered with Cisco Unified Communications Manager is disconnected automatically during 2nd automatic extension when Cisco TelePresence DX80 and Cisco TelePresence MX200-G2 disconnect from the conference	Cisco TMS -> Unified CM -> SIP Trunk -> Meeting Server -> DX70, DX80, MX200-G2	Passed	
UCJ11.6FCS.TMS.G.005	Scheduled video conference between Cisco TelePresence DX70, Cisco TelePresence DX80, MX200-G2 registered as H323 to Cisco VCS Using Cisco Meeting Server	Verify that user is able to Schedule conference between Cisco TelePresence DX70, Cisco TelePresence DX80, Cisco TelePresence MX200 G2 registered as H323 with Cisco TelePresence Video Communication Server using Cisco Meeting Server	Cisco TMS -> Cisco VCS -> Meeting Server -> DX70, DX80, MX200-G2 (H323)	Passed	

## Cisco TelePresence Conductor

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.TC.G.003	Presentation Sharing in a Meeting Conference from SX10 Quick Set registered in Unified CM managed by Cisco MCU 5320 in TelePresence Conductor	Verify whether presentation is shared from Cisco TelePresence SX10 Quick Set registered in Cisco Unified Communications Manager after joining a Meeting conference managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	MX300 G2 -> Unified CM -> TelePresence Conductor -> MCU 5320 -> Meeting Conference SX10 Quick Set -> Unified CM -> TelePresence Conductor -> MCU 5320 -> Meeting Conference -> Presentation Sharing	Passed	
UCJ11.6S.TC.G.004	Presentation Sharing in a Meeting Conference from SX20 Quick Set registered in Cisco VCS managed by Cisco MCU 5320 in TelePresence Conductor	Verify whether presentation is shared from Cisco TelePresence SX20 Quick Set registered in Cisco TelePresence Video Communication Server after joining a Meeting conference managed by Cisco TelePresence MCU 5320 in Cisco TelePresence Conductor	MX200 G2 -> Cisco VCS -> TelePresence Conductor -> MCU 5320 -> Meeting Conference SX20 Quick Set -> Cisco VCS -> TelePresence Conductor -> MCU 5320 -> Meeting Conference -> Presentation Sharing	Passed	

UCJ11.6SPH1.TC.G.001	No Japanese Voice Prompts from MX200 G2,MX300 G2 while joining a Meeting Conference managed by TelePresence Server on VM in TelePresence Conductor	Verify whether Japanese Voice prompts are not heard from Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager while joining a Meeting conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	MX200 G2 and MX300 G2 -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Meeting Conference	Passed	
UCJ11.6SPH1.TC.G.002	Japanese Voice Prompts from MX200 G2,MX300 G2 while joining a Meeting Conference managed by TelePresence Server on VM in TelePresence Conductor	Verify whether Japanese Voice prompts are heard from Cisco TelePresence MX200 G2 and Cisco TelePresence MX300 G2 registered in Cisco Unified Communications Manager while joining a Meeting conference managed by Cisco TelePresence Server on VM in Cisco TelePresence Conductor	MX200 G2 and MX300 G2 -> Unified CM -> TelePresence Conductor -> TelePresence Server on VM -> Meeting Conference	Passed	

UCJ11.6SPhII.TC.G.005	Selection of Dutch Locale for a Meeting Conference under Conference Localization in Conductor	Verify whether Dutch locale can be selected for a conference under Conference Configuration -> Conference Localization in Cisco TelePresence Conductor	NA	Passed	
UCJ11.6SPhII.TC.G.011	Alarms generated in TelePresence Conductor 3 days prior to the expiration of the SMP licenses	Verify whether alarms is generated for the expiration of Shared Multiparty Licenses installed in Conductor	NA	Passed	
UCJ11.6SPhII.TC.G.012	Alarms generated in TelePresence Conductor 3 days prior to the expiration of the PMP licenses	Verify whether alarms is generated for the expiration of Personal Multiparty Licenses installed in Conductor	NA	Passed	
UCJ11.6SFCS.TC.G.003	Japanese Voice Prompts from MX300 G2 while MX200 G2 leaving a Meeting Conference managed by Cisco TS 7010 in TelePresence Conductor	Verify whether Japanese Voice prompts are heard from Cisco TelePresence MX300 G2 while Cisco TelePresence MX200 G2 leaving the Meeting conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor, endpoints registered in Cisco Unified Communications Manager	MX200 G2 and MX300 G2 -> Unified CM -> TelePresence Conductor -> Cisco TS 7010 -> Meeting Conference MX200 G2 -> Unified CM -> TelePresence Conductor -> Cisco TS 7010 -> Meeting Conference -> End	Passed	

UCJ11.6SFCS.TC.G.004	Japanese Voice Prompts from MX300 G2 while MX200 G2 registered with Cisco VCS leaving a Meeting Conference managed by Cisco TS 7010 in TelePresence Conductor	Verify whether Japanese Voice prompts are heard from Cisco TelePresence MX300 G2 while Cisco TelePresence MX200 G2 leaving the Meeting conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor, endpoints registered in Cisco TelePresence Video Communication Server	MX200 G2 and MX300 G2 -> Cisco VCS -> TelePresence Conductor -> Cisco TS 7010 -> Meeting Conference MX200 G2 -> Cisco VCS -> TelePresence Conductor -> Cisco TS 7010 -> Meeting Conference -> End	Passed	
UCJ11.6SFCS.TC.G.005	Japanese Voice prompts from MX200 G2 when it joins a Meeting Conference managed by TelePresence Server on VM through peer TelePresence Conductor after primary TelePresence Conductor goes down	Verify whether Japanese Voice prompts are heard from Cisco TelePresence MX200 G2 while joining the Meeting conference managed by Cisco TelePresence Server on VM through peer Cisco TelePresence Conductor after the primary TelePresence Conductor goes down	MX200 G2 -> Unified CM -> Peer TelePresence Conductor -> TelePresence Server on VM -> Meeting Conference	Passed	

UCJ11.6SFCS.TC.G.006	Japanese Voice prompts from SX10 Quick Set when it joins a Meeting Conference managed by TelePresence Server on VM through peer TelePresence Conductor after primary TelePresence Conductor goes down	Verify whether Japanese Voice prompts are heard from Cisco TelePresence SX10 Quick Set while joining the Meeting conference managed by Cisco TelePresence Server on VM through peer Cisco TelePresence Conductor after the primary TelePresence Conductor goes down	SX10 Quick Set -> Unified CM -> Peer TelePresence Conductor -> TelePresence Server on VM -> Meeting Conference	Passed	
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## Cisco TelePresence Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.TS.G.001	Initiate Meet Me Conference among MX200 G2, SX10 Quick Set, SX20 Quick Set, EX90 and MX300 G2 managed by Cisco TS 7010 via TelePresence Conductor and check the Layout	Verify whether the MCU layout is displayed while initiating Meet Me Conference among Cisco TelePresence MX200 G2 , Cisco TelePresence SX10 Quick Set , Cisco TelePresence SX20 Quick Set , Cisco TelePresence System EX90 and Cisco TelePresence MX300 G2 all are registered with Cisco Unified Communications Manager managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	MX200 G2, SX10 Quick Set, SX20 Quick Set, EX90 & MX300 G2 ->Unified CM -> SIP Trunk -> TelePresence Conductor-> Cisco TS 7010 -> Meet Me Conference	Passed	



UCJ11.6S.TS.G.002	Initiate an Audio Conference from DX70 & DX80 managed by Cisco TS 7010 via TelePresence Conductor and check the Audio Avatar is turned off	Verify whether the audio avatar is turned off while initiating an Audio Conference from Cisco TelePresence DX70 and Cisco TelePresence DX80 both are registered with Cisco Unified Communications Manager managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	DX80 & DX70 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Audio Conference	Passed	
UCJ11.6S.TS.G.017	Joining Meet Me Conference from DX650 managed by Cisco TS 7010 via TelePresence Conductor and check the audio prompt in Japanese while entering the correct PIN from DX650	Verify whether the user can hear the audio prompt in Japanese for joining Meet Me Conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor from Cisco DX650 which is registered with Cisco Unified Communications Manager by entering the correct PIN from Cisco DX650	DX650 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	
UCJ11.6S.TS.G.018	Joining Meet Me Conference from SX10 Quick Set managed by Cisco TS 7010 via TelePresence Conductor and check the audio prompt in Japanese while entering the correct PIN from SX10 Quick Set	Verify whether the user can hear the audio prompt in Japanese for joining Meet Me Conference managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor from Cisco TelePresence SX10 Quick Set which is registered with Cisco TelePresence Video Communication Server by entering the correct PIN from Cisco TelePresence SX10 Quick Set	SX10 Quick Set -> Cisco VCS -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	

UCJ11.6S.TS.G.019	Initiate an Audio Conference among MX200 G2, SX10 Quick Set & SX20 Quick Set managed by Cisco TS 7010 via TelePresence Conductor and check the Audio Avatar is turned off	Verify whether the audio avatar is turned off while initiating an Audio Conference among Cisco TelePresence MX200 G2 ,Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX20 Quick Set all are registered with Cisco Unified Communications Manager managed by Cisco TelePresence Server 7010 in Cisco TelePresence Conductor	MX200 G2, SX10 Quick Set & SX20 Quick Set -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Audio Conference	Passed	
UCJ11.6SPH11.TSG.001	Join meeting notification when DX70 joins a conference between SX10 Quick Set and SX20 Quick Set	Verify join meeting notification works successfully when Cisco TelePresence DX70 joins a meet me conference between Cisco TelePresence SX20 Quick Set and Cisco TelePresence SX10 Quick Set via Cisco TelePresence Server managed by Cisco TelePresence Conductor, all registered with Cisco TelePresence Video Communication Manager	SX20 Quick Set, SX10 Quick Set -> Cisco VCS -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	

UCJ11.6SPH11TSG.002	Active speaker notification during a meet me conference among MX300 G2, SX10 Quick Set and SX20 Quick Set all registered with Cisco VCS	Verify active speaker notification during a meet me conference among Cisco TelePresence MX300 G2, Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX20 Quick Set all registered with Cisco TelePresence Video Communication Server via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor	MX300 G2, SX20 Quick Set, SX10 Quick Set -> Cisco VCS -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	
UCJ11.6SPH11TSG.003	Check for single screen layout during a meet me conference between DX70 and SX10 Quick Set	Verify single screen layout during a meet me conference between Cisco TelePresence DX70 and Cisco TelePresence SX10 Quick Set both registered with Cisco Unified Communications Manager managed by Cisco TelePresence Server 7010 via Cisco TelePresence Conductor	DX70, SX10 Quick Set -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	
UCJ11.6SPH11TSG.004	OnePlus5 screen layout during a meet me conference between SX20 Quick Set, SX20 Quick Set, MX200 G2 and DX70	Verify OnePlus5 screen layout during a meet me conference between Cisco TelePresence DX70, Cisco TelePresence SX10 Quick Set Quick, Cisco TelePresence SX20 Quick Set and Cisco TelePresence MX200 G2 all registered with Cisco Unified Communications Manager managed by Cisco TelePresence Server 7010 via Cisco TelePresence Conductor	DX70, SX10 Quick Set, SX20 Quick Set, MX200 G2 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference	Passed	

UCJ11.6FCS.TS.G.003	Blind Transfer from DX70 to EX60 during Meet Me conference among SX20 Quick Set, MX300 G2, SX10 Quick Set	Verify whether blind transfer can be made from Cisco TelePresence DX70 to Cisco TelePresence System EX60 during Meet Me conference among Cisco TelePresence DX70, Cisco TelePresence MX300 G2, Cisco TelePresence SX10 Quick Set and Cisco TelePresence SX20 Quick Set, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor	DX70, MX300 G2, SX10 Quick Set, SX20 Quick Set -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference DX70 -> Blind Transfer -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference -> EX60	Passed	
UCJ11.6FCS.TS.G.004	Blind Transfer from DX80 to IX5000 during Meet Me conference among DX80, EX60 and MX200 G2	Verify whether blind transfer can be made from Cisco TelePresence DX80 to Cisco TelePresence IX5000 during Meet Me conference among Cisco TelePresence DX80, Cisco TelePresence MX200 G2, and Cisco TelePresence System EX60, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 managed by Cisco TelePresence Conductor	DX80, MX200 G2, EX60 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference DX80 -> Blind Transfer -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 -> Meet Me Conference -> IX5000	Passed	

UCJ11.6FCS.TS.G.005	Presentation sharing from DX70 during Meet Me conference with camera lid of DX70 closed	Verify Presentation sharing from Cisco TelePresence DX70 when its camera lid is closed during Meet Me conference among Cisco TelePresence IX5000, Cisco TelePresence System EX60 and Cisco TelePresence SX10 Quick Set, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed by Cisco TelePresence Conductor works successfully	DX70 (Share presentation), IX5000, EX60, SX10 Quick Set -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS on VM -> Meet Me conference	Passed	
UCJ11.6FCS.TS.G.006	Audio avatar when the camera lid is closed while sharing presentation during Meet Me conference	Verify audio avatar of Cisco TelePresence System EX60 when the camera lid is closed while sharing presentation during Meet Me conference among Cisco TelePresence DX70, Cisco TelePresence IX5000 and Cisco TelePresence SX80 Codec, all registered with Cisco Unified Communications Manager via Cisco TelePresence Server on VM managed by Cisco TelePresence Conductor works successfully	EX60 (Share presentation), IX5000, SX80 Codec, DX70 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS on VM -> Meet Me conference	Passed	

## Cisco TelePresence Content Server

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.TCS.G.001	Stream live video conference call between DX80, DX70 & SX80 Codec registered with Unified CM via Cisco MCU 5310 using Cisco TelePresence Content Server	To verify that user is able to Stream live video conference between Cisco TelePresence DX80 , Cisco TelePresence DX70 & Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5310 using Cisco TelePresence Content Server	DX80, DX70 & SX80 Codec-> Unified CM -> SIP Trunk -> Cisco MCU 5310 DX80 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6S.TCS.G.002	Stream live video conference call between SX10 Quick Set, DX80 & DX70 registered with Unified CM via Cisco MCU 5320 using Cisco TelePresence Content Server	To verify that user is able to Stream live video conference between Cisco TelePresence SX10 Quick Set, Cisco TelePresence DX80 & Cisco TelePresence DX70 registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5320 using Cisco TelePresence Content Server	SX10 Quick Set, DX80 & DX70 -> Unified CM -> SIP Trunk -> Cisco MCU 5320 DX70 -> Unified CM -> SIP Trunk -> Content Server	Passed	

UCJ11.6S.TCS.G.003	Stream live video conference call between DX80, SX20 Quick Set & SX80 Codec registered with Unified CM via Cisco TelePresence Server 7010 with Conductor using Cisco TelePresence Content Server	To verify that user is able to Stream live video conference between Cisco TelePresence DX80, Cisco TelePresence SX20 Quick Set & Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 with Cisco TelePresence Conductor using Cisco TelePresence Content Server	DX80, SX20 Quick Set & SX80 Codec -> Unified CM -> SIP Trunk -> Conductor -> Cisco TS 7010 DX80 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6S.TCS.G.014	Record and play video conference call between SX10 Quick Set, IX5000, DX80 registered with Unified CM via Cisco TelePresence Server with Conductor using Cisco TelePresence Content Server	To verify that user is able to Record and play video conference between Cisco TelePresence SX10 Quick Set , Cisco TelePresence IX5000 & Cisco TelePresence DX80 registered with Cisco Unified Communications Manager via Cisco TelePresence Server with Conductor using Cisco TelePresence Content Server	SX10 Quick Set, IX5000 & DX80 -> Unified CM -> SIP Trunk -> Conductor -> Cisco TS 7010 SX10 Quick Set -> Unified CM -> SIP Trunk -> Content Server	Passed	

UCJ11.6S.TCS.G.015	Record and play video conference call between EX90 , IX5000 & DX70 registered with Unified CM using Cisco TelePresence Content Server	To verify that user is able to Record and play video conference call between Cisco TelePresence System EX90 ,Cisco TelePresence IX5000 & Cisco TelePresence DX70 registered with Cisco Unified Communications Manager using Cisco TelePresence Content Server	EX90 -> Unified CM -> IX5000 EX90 -> Add -> Unified CM -> DX70 DX70 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6SPhII.TCS.G.010	Record and play video conference call between SX10 Quick Set, IX5000, DX80 registered with Unified CM via Cisco TelePresence Server with Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol	To verify that user is able to Record and play video conference between Cisco TelePresence SX10 Quick Set ,Cisco TelePresence IX5000 & Cisco TelePresence DX80 registered with Cisco Unified Communications Manager via Cisco TelePresence Server 7010 with Cisco TelePresence Conductor using Cisco TelePresence Content Server with Secure SIP TLS Protocol	SX10 Quick Set, IX5000 & DX80 -> Unified CM -> SIP Trunk -> TelePresence Conductor -> Cisco TS 7010 SX10 Quick Set -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6SPhII.TCS.G.011	Upload recorded files from content server to DME through FTPS	To verify that user is able to upload recorded files from Cisco TelePresence Content Server to VBrick Distributed Media Engine through Secure File Transfer Protocol	NA	Passed	



UCJ11.6SPHIL.TCS.G.001	Streaming live video conference call between DX80 , DX70 & SX80 Codec registered with Unified CM via Cisco MCU 5310 using Cisco TelePresence Content Server with Secure SIP TLS Protocol	To verify that user is able to streaming live video conference between Cisco TelePresence DX80 , Cisco TelePresence DX70 & Cisco TelePresence SX80 Codec registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5310 using Cisco TelePresence Content Server with SIP TLS Protocol	DX80, DX70 & SX80 Codec -> Unified CM -> SIP Trunk -> Cisco MCU 5310 DX80 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6SPHIL.TCS.G.002	Streaming live video conference call between SX10 Quick Set, DX80 & DX70 registered with Unified CM via Cisco MCU 5320 using Cisco TelePresence Content Server with Secure SIP TLS Protocol	To verify that user is able to streaming live video conference between Cisco TelePresence SX10 Quick Set, Cisco TelePresence DX80 & Cisco TelePresence DX70 registered with Cisco Unified Communications Manager via Cisco TelePresence MCU 5320 using Cisco TelePresence Content Server with Secure SIP TLS Protocol	SX10 Quick Set, DX80 & DX70 -> Unified CM -> SIP Trunk -> Cisco MCU 5320 DX70 -> Unified CM -> SIP Trunk -> Content Server	Passed	

UCJ11.6FCS.TCS.G.010	Recording video call between DX70 & SX10 Quick Set registered with Unified CM using Content Server with Secure SIP TLS Protocol	Verify that user is able to record video call between Cisco TelePresence DX70 & Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager using Cisco TelePresence Content Server with Secure SIP TLS Protocol successfully	DX70 -> Unified CM -> SX10 Quick Set DX70 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6FCS.TCS.G.011	Recording video call between SX10 Quick Set, MX200 G2 & MX300 G2 registered with Unified CM using Content Server with Secure SIP TLS Protocol	Verify that user is able to record video call between Cisco TelePresence SX10 Quick Set, Cisco TelePresence MX200 G2 & Cisco TelePresence MX300 G2 registered with Cisco Unified Communications Manager using Cisco TelePresence Content Server with Secure SIP TLS Protocol successfully	MX200 G2 -> Unified CM -> SX10 Quick Set MX200 G2 -> Add -> Unified CM -> MX300 G2 MX200 G2 -> Unified CM -> SIP Trunk -> Content Server	Passed	
UCJ11.6FCS.TCS.G.012	Recording video call between MX200 G2, DX70 & MX300 G2 registered with Unified CM using Content Server with Secure SIP TLS Protocol	Verify that user is able to record video call between Cisco TelePresence MX200 G2, Cisco TelePresence DX70 & Cisco TelePresence MX300 G2 registered with Cisco Unified Communications Manager using Cisco TelePresence Content Server with Secure SIP TLS Protocol successfully	MX200 G2 -> Unified CM -> DX70 MX200 G2 -> Add -> Unified CM -> MX300 G2 MX200 G2 -> Unified CM -> SIP Trunk -> Content Server	Passed	

# Cisco Jabber Guest

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6S.JG.G.001	Presentation sharing in video call between Jabber guest client on Windows and DX80 via Expressway-E	To verify that user is able to view Content Share statistics while Sharing Presentation in video call between Cisco Jabber guest client on windows and Cisco TelePresence DX80 via Cisco Expressway-E	Jabber Guest Client (Windows) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Presentation Sharing	Passed	
UCJ11.6S.JG.G.002	Presentation sharing in video call between Jabber guest client on iOS and DX70 via Expressway-E	To verify that user is able to view Content Share statistics while Sharing Presentation in video call between Cisco Jabber guest client on iOS and Cisco TelePresence DX70 via Cisco Expressway-E	Jabber Guest Client (iOS) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX70 -> Presentation Sharing	Passed	
UCJ11.6S.JG.G.003	Presentation sharing in video call between Jabber guest client on iOS and DX80 via Expressway-E	To verify that user is able to view Content Share statistics while Sharing Presentation in video call between Cisco Jabber guest client on iOS and Cisco TelePresence DX80 via Cisco Expressway-E	Jabber Guest Client (iOS) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX80 -> Presentation Sharing	Passed	
UCJ11.6S.JG.G.013	Adhoc video conference call between jabber guest client on iOS, IX5000 & DX70 via Expressway-E	To verify that user is able to do adhoc video conference call between Cisco Jabber guest client on iOS, Cisco TelePresence IX5000 & Cisco TelePresence DX70 via Cisco Expressway-E	Jabber Guest Client (iOS) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX70 -> Add -> Unified CM -> IX5000	Passed	

UCJ11.6S.JG.G.014	Transfer video conference call between jabber guest client on iOS & DX70 while call with IX5000 via Expressway-E	To verify that user is able to transfer video call between Cisco Jabber guest client on iOS & Cisco TelePresence DX70 while call with Cisco TelePresence IX5000 via Cisco Expressway-E	Jabber Guest Client (iOS) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> IX5000 -> Transfer -> Unified CM -> DX70	Passed	
UCJ11.6SPH.JG.G.006	Adhoc video call between Cisco Jabber Guest Client on Windows and IX5000 and desktop sharing from guest side	To verify that user is able to do adhoc video call from Cisco Jabber Guest Client on Windows to Cisco TelePresence IX5000 and desktop sharing from jabber guest client via Cisco Expressway-E	Jabber Guest Client (Windows) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> IX5000 -> Desktop Sharing	Passed	
UCJ11.6SPH.JG.G.007	Adhoc video call between Cisco Jabber Guest Client on Mac and DX70 and desktop sharing from guest side	To verify that user is able to do adhoc video call from Cisco Jabber Guest Client on Mac to Cisco TelePresence DX70 and desktop sharing from Jabber Guest Client via Cisco Expressway-E	Jabber Guest Client (Mac) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> DX70 -> Desktop Sharing	Passed	
UCJ11.6SPH.JG.G.011	Presentation sharing in video call between Jabber Guest Client on Mac and EX90 using Firefox web extension via Expressway-E	To verify that user is able to do presentation sharing in video call between Jabber Guest Client on Mac and Cisco TelePresence System EX90 using Firefox web extension via Expressway-E	Jabber Guest Client (Mac) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> EX90 -> Presentation Sharing	Passed	

UCJ11.6SPHILJGG012	Presentation sharing in video call between Jabber Guest Client on iOS and SX10 Quick Set using Firefox web extension via Expressway-E	To verify that user is able to do presentation sharing in video call between Jabber Guest Client on iOS and Cisco TelePresence SX10 Quick Set using Firefox web extension via Expressway-E	Jabber Guest Client (iOS) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> SX10 Quick Set -> Presentation Sharing	Passed	
UCJ11.6SPHILJGG013	Desktop sharing from Jabber Guest Client on Mac to MX200 G2 using Firefox web extension via Expressway-E	To verify that user is able to do desktop sharing from Cisco Jabber Guest Client on Mac to Cisco TelePresence MX200 G2 using Firefox web extension via Cisco Expressway-E	Jabber Guest Client (Mac) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX200 G2	Passed	
UCJ11.6SPHILJGG014	Presentation sharing in video call between Jabber Guest Client on Mac and IX5000 via Expressway-E	To verify that user is able to view Content Share statistics while Sharing Presentation in video call between Cisco Jabber Guest Client on Mac and Cisco TelePresence IX5000 via Cisco Expressway-E	Jabber Guest Client (Mac) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> IX5000 -> Presentation Sharing	Passed	
UCJ11.6SFCSJGG005	Presentation sharing in video call between Jabber Guest Client on Windows and SX10 Quick Set using Firefox web extension via Expressway-E	To verify that user is able to do presentation sharing in video call between Jabber Guest Client on Windows and Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager using Firefox web extension via Expressway-E	Jabber Guest Client (Windows) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> SX10 Quick Set -> Presentation Sharing	Passed	

UCJ11.6SFCSJGG006	Desktop sharing from Cisco Jabber Guest Client on Windows to MX200 G2 using Firefox web extension via Expressway-E	To verify that user is able to do desktop sharing from Cisco Jabber Guest Client on Windows to Cisco TelePresence MX200 G2 using Firefox web extension via Cisco Expressway-E	Jabber Guest Client (Windows) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> MX200 G2	Passed	
UCJ11.6SFCSJGG007	Park the video call between Cisco Jabber Guest Client on Android and IP Phone 8865 and retrieve the call from MX200 G2 using Firefox web extension via Cisco Expressway-E	To verify that user is able to retrieve the call from Cisco TelePresence MX200 G2 which was parked call between Jabber Guest Client on Android and Cisco Unified IP Phone 8865 using Firefox web extension via Cisco Expressway-E	Jabber Guest Client (Android) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> 8865 -> Park -> Unified CM -> Retrieve -> MX200 G2	Passed	
UCJ11.6SFCSJGG008	Presentation sharing in video call between Jabber Guest Client on Windows and SX10 Quick Set via Expressway-E	To Verify that user is able to view Content Share statistics while Sharing Presentation in video call between Cisco Jabber Guest Client on Windows and Cisco TelePresence SX10 Quick Set registered with Cisco Unified Communications Manager via Cisco Expressway-E	Jabber Guest Client (Mac) -> Jabber Guest -> Cisco Expressway-E -> Cisco Expressway-C -> Unified CM -> SX10 Quick Set -> Presentation Sharing	Passed	

## Cisco Fastlane

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6FCSFastlane.G.001	Connect and install a profile using Apple Configurator in MAC laptop	Verify that user is able to connect and install a Fastlane profile using Apple Configurator in MAC laptop	NA	Passed	

UCJ11.6FCS.Fastlane.G.002	Enable QOS marking and whitelist Cisco Spark app using Apple configurator in MAC	Verify that user can enable QOS marking and whitelist Cisco Spark app for expedited forwarding in Fastlane profile using Apple configurator in MAC laptop	NA	Passed	
UCJ11.6FCS.Fastlane.G.003	Provision Fastlane profile for iPhone 6 using Apple configurator in MAC	Verify that user can provision Fastlane profile for iPhone 6 using Apple configurator in MAC laptop	NA	Passed	
UCJ11.6FCS.Fastlane.G.005	Provision Fastlane profile for iPad using Apple configurator in MAC	Verify that user can provision Fastlane profile for iPad using Apple configurator in MAC laptop	NA	Passed	
UCJ11.6FCS.Fastlane.G.006	Provision Fastlane profile for iPad Pro using Apple configurator in MAC	Verify that user can provision Fastlane profile for iPad Pro using Apple configurator in MAC laptop	NA	Passed	
UCJ11.6FCS.Fastlane.G.008	Call from Spark for iOS in iPhone 6 to Spark for iOS in iPad both connected to AP having Fastlane profile	Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for iOS in iPhone 6 to Spark for iOS in iPad both connected to AP having Fastlane profile	Spark for iOS (iPhone 6) -> Spark Cloud -> Spark for iOS (iPad)	Passed	

UCJ11.6FCS.Fastlane.G.009	Call from Spark for iOS in iPhone 6s to Spark for iOS in iPad Pro both connected to AP having Fastlane profile	Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for iOS in iPhone 6s to Spark for iOS in iPad Pro Profile both connected to AP having Fastlane profile	Spark for iOS (iPhone 6s) -> Spark Cloud -> Spark for iOS (iPad Pro)	Passed	
UCJ11.6FCS.Fastlane.G.011	Call from Spark for MAC to Spark for iOS in iPad Pro both connected to AP having Fastlane profile	Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Spark for MAC to Spark for iOS in iPad Pro Profile both connected to AP having Fastlane profile	Spark for MAC -> Spark Cloud -> Spark for iOS (iPad Pro)	Passed	
UCJ11.6FCS.Fastlane.G.013	Call from 78xx to Spark for iOS in iPhone 6s connected to AP having Fastlane profile	Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Cisco Unified IP Phone 78xx to Spark for iOS in iPhone 6s Profile connected to AP having Fastlane profile	78XX -> Unified CM -> VCS-C -> VCS-E -> Spark Cloud -> Spark for iOS (iPhone 6s)	Passed	



UCJ11.6FCS.Fastlane.G.015	Call from 78xx to Spark for iPad Air connected to AP having Fastlane profile	Verify that whitelist app details can be seen in Fastlane enabled WLAN after making a call from Cisco Unified IP Phone 78xx to Spark for iOS in iPad Air Profile connected to AP having Fastlane profile	78XX -> Unified CM -> VCS-C -> VCS-E -> Spark Cloud -> Spark for iOS (iPad Air)	Passed	
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## Cisco Mobile and Remote Access

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCJ11.6FCS.MRAG.005	shared line call hold and resume between Collaboration Edge registered Cisco Jabber and 78xx Endpoints	Verify whether share line call hold and resume is worked successfully for Cisco IP Phones 78xx when they are registered via Cisco Collaboration Edge	CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ11.6FCS.MRAG.006	Blind Transfer call between Collaboration Edge registered Cisco Jabber Desktop and 78xx Endpoints	Verify whether Blind transfer is worked successfully for Cisco Jabber Desktop and Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJW -> VCS-E -> VCS-C -> Unified CM -> IP Phone B ; CJW -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C	Passed	

UCJ11.6FCS.MRAG.010	Multiline call Collaboration Edge registered for 78xx Endpoints	Verify whether multiline feature is worked successfully for Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJW -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; IP Phone B -> Unified CM -> VCS-C -> VCS-E -> IP Phone A; CJA -> Unified CM -> VCS-C -> VCS-E -> IP Phone A	Passed	
UCJ11.6FCS.MRAG.011	Multiline call hold and resume in Collaboration Edge registered Jabber and 78xx Endpoints	Verify whether hold and resume is worked successfully for multiline feature in Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJW -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; IP Phone B -> Unified CM -> VCS-C -> VCS-E -> IP Phone A; CJA -> Unified CM -> VCS-C -> VCS-E -> IP Phone A	Passed	
UCJ11.6FCS.MRAG.014	Shared line inter cluster call in 78xx via Collaboration Edge	Verify whether share line inter cluster call is answered successfully in Cisco IP Phone 78xx when it is registered via Cisco Collaboration Edge	IP Phone B -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> VCS-C -> VCS-E -> IP Phone A	Passed	

UCJ11.6FCS.MRAG.015	Multiline inter cluster call in 78xx via Collaboration Edge	Verify whether multiline inter cluster calls are answered successfully in Cisco IP Phone 78xx when it is registered via Cisco Collaboration Edge	IP Phone A (line 1) -> VCS-E -> VCS-C-> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone B IP Phone A (line 2) -> VCS-E -> VCS-C -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone C; IP Phone A (line 3) -> VCS-E -> VCS-C -> Unified CM1 -> SIP Trunk -> Unified CM2 -> IP Phone D	Passed	
UCJ11.6FCS.MRAG.055	Retrieve parked conference call in 78xx when it registers via Collaboration Edge	Verify whether parked conference call has been retrieved successfully in Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJA -> Unified CM -> VCS-C -> VCS-E -> IP Phone A; IP Phone A -> VCS-E -> VCS-C ->Unified CM -> CJW ; IP Phone A -> VCS-E -> VCS-C ->Unified CM -> VCS-C -> VCS-E -> IP Phone C	Passed	
UCJ11.6FCS.MRAG.059	Hold reversion notification in 78xx for conference call when it registers via Collaboration Edge	Verify whether call hold reversion notification is displayed successfully for conference call in Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJA -> Unified CM -> VCS-C -> VCS-E -> IP Phone A-> VCS-E -> VCS-C -> Unified CM -> CJW	Passed	

UCJ12.0SPhLMRAG.003	Extension mobility successful login in TelePresence endpoint via Collaboration Edge	Verify whether Cisco Extension Mobility user can able to login with user name and password in Cisco TelePresence EX60 Endpoint when it is registered via Cisco Collaboration Edge successfully	NA	Passed	
UCJ12.0SPhLMRAG.008	Conference from Extension mobility user of EX60 to 78xx and 88xx when endpoints are registered via Collaboration Edge	Verify whether conference call has been made successfully from Cisco Extension Mobility user of Cisco TelePresence System EX60 to Cisco IP Phone 78xx / 88xx when they are registered via Cisco Collaboration Edge	EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ12.0SPhLMRAG.009	Call transfer from Extension mobility user of EX60 when endpoints are registered via Collaboration Edge	Verify whether call transfer has been made successfully from Cisco Extension Mobility user of Cisco TelePresence System EX60 to Cisco IP Phone 88xx when they are registered via Cisco Collaboration Edge	EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	

UCJ12.0SPhLMRAG.011	Make a new call from Extension mobility user of Collaboration Edge registered EX60 when it is in call held state	Verify whether new call has been made successfully from Cisco Extension Mobility user of Cisco Collaboration Edge registered Cisco TelePresence System EX60 when it is in call held state with Cisco IP Phone 78xx	EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A ; EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ12.0SPhLMRAG.012	Dial shared line number of 88xx from Extension mobility user of Collaboration Edge registered EX60 endpoint	Verify whether Cisco Extension Mobility user of Cisco TelePresence System EX60 can able to call to shared line number of Cisco IP Phone 88xx successfully when endpoints are registered via Cisco Collaboration Edge	EX60 -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone A	Passed	
UCJ12.0SPhLMRAG.015	Auto answer in Extension mobility user of EX60 when it is registered via Collaboration Edge	Verify whether Cisco Extension Mobility user of Cisco TelePresence System EX60 has successfully auto answered the call of Cisco IP Phone 88xx when they are registered via Collaboration Edge	IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> EX60	Passed	

UCJ12.0SPhLMRAG.024	Inter cluster call between Collaboration Edge registered Extension mobility user of EX60 and 88xx	Verify whether Inter cluster has been established between Cisco Extension Mobility user of Cisco Collaboration Edge registered Cisco TelePresence System EX60 and Cisco IP Phone 88xx using SIP Trunk Successfully	IP Phone A -> Unified CM1 -> SIP Trunk -> Unified CM2 -> VCS-C -> VCS-E -> EX60	Passed	
UCJ12.0SPhLMRAG.025	Extension mobility error in EX60 while entering wrong credentials	Verify whether Cisco TelePresence System EX60 is showing an error for wrong credentials of Cisco Extension Mobility user when it is registered via Cisco Collaboration Edge	NA	Passed	
UCJ12.0SPhLMRAG.105	shared line call hold and resume between Collaboration Edge registered 88xx endpoints	Verify whether share line call hold and resume is worked successfully for Cisco IP Phones 88xx when they are registered via Cisco Collaboration Edge	IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C	Passed	

UCJ12.0SPhLMRAG.107	Consultative call transfer for Collaboration Edge registered 88xx and 78xx shared line endpoints	Verify whether consultative call transfer is worked successfully for Cisco IP Phone 88xx and Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	IP Phone C -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B; IP Phone B -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone D	Passed	
UCJ12.0SPhLMRAG.116	Park reversion for shared line inter cluster call in 88xx via Collaboration Edge	Verify whether park reversion for shared line inter cluster calls are worked successfully in Cisco IP Phone 88xx when it is registered via Cisco Collaboration Edge	IP Phone A -> Unified CM 1 -> SIP Trunk -> Unified CM 2 -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ12.0SPhLMRAG.119	Transfer conference call from 88xx when it registers via Collaboration Edge	Verify whether conference call has been transferred successfully from Cisco IP Phone 88xx when it is registered via Cisco Collaboration Edge	CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone A -> Unified CM -> VCS-C -> VCS-E -> IP Phone B; IP Phone B -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone C	Passed	
UCJ12.0SPhLMRAG.122	Send voice messages to 88xx shared line number when it registers via Collaboration Edge	Verify whether voice message is received successfully in Cisco IP Phone 88xx when they are registered via Cisco Collaboration Edge	CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone A -> Unity Connection -> IP Phone A	Passed	

UCJ12.0SPhLMRAG.123	Forward calls from 88xx shared line number when it registers via Collaboration Edge	Verify whether calls are forwarded successfully from Cisco IP Phone 88xx which is in shared line with Cisco IP Phone 78xx when they are registered via Cisco Collaboration Edge	CJW -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ12.0SPhLMRAG.126	Auto Answer for 88xx shared line number when it registers via Collaboration Edge	Verify whether auto answer is worked successfully from Cisco IP Phone 88xx which is registered via Cisco Collaboration Edge	CJW -> VCS-E -> VCS-C -> Unified CM -> IP Phone A	Passed	
UCJ12.0SPhLMRAG.202	Hold and Resume the SIP Trunk call between Cisco TelePresence endpoint and Cisco Jabber for Windows when EX60 is registered via Collaboration Edge	Verify whether SIP Trunk call held and resumed successfully in Cisco TelePresence Endpoint while making call from Cisco Jabber for Windows to Cisco TelePresence Endpoint EX60 when it is registered via Cisco Collaboration Edge	CJW -> SIP Trunk -> Unified CM1 -> SIP Trunk -> Unified CM2 -> VCS-C -> VCS-E -> EX60	Passed	



UCJ12.0SPhLMRAG221	Call held status in Cisco IP Phone 88xx / 78xx while restarting the Cisco VCS Expressway in Collaboration Edge	Verify whether call is going to preservation mode in Cisco IP Phone 88xx while restarting the Cisco TelePresence Video Communication Server Expressway when endpoints are registered via Cisco Collaboration Edge	IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	
UCJ12.0SPhLMRAG229	Call held status in 88xx while restarting the Unified CM when 88xx registers via Collaboration Edge	Verify whether call is going to preservation mode in Cisco IP Phone 88xx while restarting the Cisco Unified Communications Manager when endpoints are registered via Cisco Collaboration Edge	IP Phone A -> VCS-E -> VCS-C -> Unified CM -> VCS-C -> VCS-E -> IP Phone B	Passed	

## Cisco Prime Collaboration

### Cisco Prime Collaboration Provisioning

Logical ID	Title	Description	Status	Defects
UCJ11.6S.CPC-PRG.001	Customized Banner Message display status at Dashboard Page	Go to Administration -> Settings and verify whether the user is able to view customized Banner Message at Dashboard page of Cisco Prime Collaboration Provisioning successfully	Passed	

UCJ11.6S.CPC-PR.G.002	Customized Banner Message display status at Device Setup Page	Go to Administration -> Settings and verify whether the user is able to view customized Banner Message at Device Setup page of Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6S.CPC-PR.G.003	Customized Banner Message display status at Provisioning Setup Page	Go to Administration -> Settings and verify whether the user is able to view customized Banner Message at Provisioning Setup page of Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6S.CPC-PR.G.016	Create Access Control with Privilege to access "Audit Trail" for a specified end user and also validate end user is able to view and edit "Audit Trail" Menu alone once login CPC Provisioning application with end user credentials	Go to Administration -> Access Control and verify whether the user is able to create Access Control with Privilege to access "Audit Trail" for a specified end user and also validate end user is able to view and edit "Audit Trail" Menu alone once login CPC Provisioning application with end user credentials	Passed	
UCJ11.6S.CPC-PR.G.017	Create Access Control with Privilege to access "Access Control" for a specified end user and also validate end user is able to view and edit "Access Control" Menu alone once login CPC Provisioning application with end user credentials	Go to Administration -> Access Control and verify whether the user is able to create Access Control with Privilege to access "Access Control" for a specified end user and also validate end user is able to view and edit "Access Control" Menu alone once login CPC Provisioning application with end user credentials	Passed	
UCJ11.6S.CPC-PR.G.024	Generate, download and view Detailed ShowTech Logs for UC Applications by choosing Component as "System" and duration as "Last 3 hours"	Go to Administration -> Logging and ShowTech and verify whether the user is able to generate, download and view Detailed ShowTech Logs for UC Applications by choosing Component as " System" and duration as "Last 3 hours" using Cisco Prime Collaboration Provisioning successfully	Passed	

UCJ11.6S.CPC-PRG.032	Check for the self-care Phone PIN change status report in Audit Trail page	Go to Reports -> Audit trail and verify that user can view the PIN change update for Selfcare phone of an user while launching self-care in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6S.CPC-PRG.037	Check for Apache Server restart status report in Audit Trail page	Go to Reports -> Audit trail and verify that user can view the Apache Server restarted status update when the Apache Server is restarted using Administration -> Process Management in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6SPH11CPC-PRG001	Customized Banner Message display status at Resource Configuration Page	Go to Administration ->Settings and verify that user is able to view customized Banner Message at Resource Configuration page of Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6SPH11CPC-PRG005	Provision Cisco 7926G Endpoint with all provisioning attributes through Custom Services Wizard	Go to User Provisioning and verify that user is able to provision Cisco 7926G Endpoint with all provisioning attributes through Custom Services Wizard and respective Order completed successfully without any errors	Passed	
UCJ11.6SPH11CPC-PRG006	Provision Cisco Jabber for Android Endpoint with all provisioning attributes through Custom Services Wizard	Go to User Provisioning and verify that user is able to provision Cisco Jabber for Android Endpoint with all provisioning attributes through Custom Services Wizard and respective Order completed successfully without any errors	Passed	
UCJ11.6SPH11CPC-PRG010	Audit log with date and time for disabling globaladmin account	Go to Administration ->Settings and verify that user is able to capture audit log with date and time for disabling globaladmin account successfully	Passed	
UCJ11.6SPH11CPC-PRG013	Password expires warning message for globaladmin account before 6 days expiration	Go to Administration ->Settings and verify that user is able to get the password expires warning message indication for globaladmin account before 6 days expiration	Passed	

UCJ11.6SPH11CPC-PRG014	Reuse the same password for globaladmin account at 4 <sup>th</sup> time by enabling Password Complexity as " Allow reuse of password after 3 changes"	Go to Administration ->Settings and verify that user is able to reuse the same password for globaladmin account at 4th time by enabling Password Complexity as " Allow reuse of password after 3 changes"	Passed	
UCJ11.6SPH11CPC-PRG061	Enabling self-care rule for a particular domain through batch files in CPC Provisioning 11.6	Go to Advanced Provisioning -> Batch Provisioning and verify that user can enable the self-care rule for a particular domain using Batch Provisioning option through Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6SPH11CPC-PRG067	Localization of error message after an unsuccessful batch run of disabling self-care rules	Go to Advanced Provisioning -> Batch Provisioning and verify whether error message is localized for an unsuccessful batch run of disabling the self-care rule using Batch Provisioning option through Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6SPH11CPC-PRG068	Checking whether RDP line service template is having Recording Profile, Recording Media Source and Recording option attributes in Prime Collaboration Provisioning	Go to Provisioning Setup and verify whether RDP line service template has Recording Profile, Recording Media Source and Recording option attributes under Provisioning Setup in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6SPH11CPC-PRG072	Checking whether password is encrypted in Sep logs generated while adding an user in Prime Collaboration Provisioning	Go to Administration -> Logging and Show Tech and verify whether the password for a newly created user in User Provisioning is encrypted in the Sep logs generated in Cisco Prime Collaboration Provisioning successfully	Passed	

UCJ11.6FCS-CPC-PRG001	Provision Third-party AS-SIP Endpoint with all provisioning attributes through Custom Services Wizard	Go to User Provisioning and verify that user is able to provision Third-party AS-SIP Endpoint with all provisioning attributes through Custom Services Wizard and respective order to get completed in Cisco Prime Collaboration Provisioning successfully without any errors	Passed	
UCJ11.6FCS-CPC-PRG002	Provision Third-party SIP Device (Advanced) endpoint with all provisioning attributes through Custom Services Wizard	Go to User Provisioning and verify that user is able to provision Third-party SIP Device (Advanced) Endpoint with all provisioning attributes through Custom Services Wizard and respective order to get completed in Cisco Prime Collaboration Provisioning successfully without any errors	Passed	
UCJ11.6FCS-CPC-PRG010	Provision Generic Single Screen Room System with all provisioning attributes through Custom Services Wizard	Go to User Provisioning and verify that user is able to provision Generic Single Screen Room System with all provisioning attributes through Custom Services Wizard and respective order to get completed in Cisco Prime Collaboration Provisioning successfully without any errors	Passed	
UCJ11.6FCS-CPC-PRG011	Check header and footer has classification for Access log while generate ShowTech by selecting component as Logs and duration as Last 30 minutes	Go to Administration -> Settings and verify that user is able to view Access log with header and footer classification while generate ShowTech by selecting component as Logs and duration as Last 30 minutes in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS-CPC-PRG038	Check whether the sample batch file exists for changing domain rules	Go to Advanced Provisioning -> Batch Provisioning and verify that user can view the sample batch file exists for changing domain rules in Cisco Prime Collaboration Provisioning successfully	Passed	

UCJ11.6FCS.CPC-PRG039	Disabling self-care rule for a particular domain through batch files	Go to Advanced Provisioning -> Batch Provisioning and verify that user can disable the self-care rule for a particular domain through Batch Provisioning option in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS.CPC-PRG044	Check Confidential Access Mode ,Confidential Access Level and Call Control Agent Profile attributes are displayed and saved in Day2(Auto-Provisioning with service template) RDP Line service	Go to User Provisioning and verify that Confidential Access Mode ,Confidential Access Level and Call Control Agent Profile attributes are displayed and saved in Day2(Auto-Provisioning with service template) RDP Line service in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS.CPC-PRG047	Check password field is encrypted in Sep log file while adding Application user	Go to Infrastructure Configuration page and verify that password field is encrypted in Sep log file while adding Application user in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS.CPC-PRG048	Check for the login time in Audit Trail page, once the user is logged in	Go to Reports -> Audit Trail and verify that user is able to view the login time in Audit Trail page of Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS.CPC-PRG049	Check the batch action help exists for CUE IOS Template in CPC	Go to Advanced Provisioning -> Batch Provisioning and verify that user is able to view the batch action help exists for CUE IOS Template in Cisco Prime Collaboration Provisioning successfully	Passed	
UCJ11.6FCS.CPC-PRG058	Changing globaladmin account password with the combination of "CISCO" when disabled "Disallow variation of 'Cisco' to be used"	Go to Administration -> Settings and verify that user is able to change globaladmin account password with the combination of "CISCO" when disabled "Disallow variation of 'Cisco' to be used" in Cisco Prime Collaboration Provisioning successfully	Passed	

UCJ11.6S.CPC-PRG.059	Unable to delete Unified CM synced user with synced services	Go to User Provisioning and verify that user is able to delete an Cisco Unified Communications Manager synced User in Cisco Prime Collaboration Provisioning successfully	Failed	CSCvc77602
UCJ11.6S.CPC-PRG.061	Content display status for "Password, Email Notification, Domain Rules" tabs under Settings	Go to Administration -> Settings and verify whether the user is able to view the content for "Password, Email Notification, Domain Rules" tabs successfully	Failed	CSCvb01721
UCJ11.6S.CPC-PRG.071	Detaching Dashboard in a new window in Cisco Prime Collaboration Provisioning	Go to Dashboard and verify whether the dashboard details are displayed when they are detached in a new window in Cisco Prime Collaboration Successfully	Failed	CSCvb83643
UCJ11.6S.CPC-PRG.072	Change password for globaladmin from the Dashboard page in Cisco Prime Collaboration Provisioning	Go to Dashboard and check whether password for globaladmin user can be changed successfully with minimum 6 characters in Cisco Prime Collaboration	Failed	CSCvb86080

## Cisco Prime Collaboration Assurance

Logical ID	Title	Description	Status	Defects
UCJ11.6S.CPC-AS.G.005	Check for New Menu APIC-EM & Prime Integration in Alarm & Report Administration dashboard in Enterprise mode	Go to Alarm & Report Administration -> APIC-EM & Prime Integration and verify that user is able to view New Menu in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6S.CPC-AS.G.050	Check whether user is able to set an Daily Recurrence of 5 days in Scheduled Reports in Enterprise mode	Go to Reports -> Scheduled Reports and verify that the user is able to set an Daily Recurrence of 5 days in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UCJ11.6S.CPC-AS.G.056	Check whether user is able to set an Monthly Recurrence of First Monday of every month in Scheduled Reports in Enterprise mode	Go to Reports -> Scheduled Reports and verify that the user is able to set an Monthly Recurrence of First Monday of every month in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.003	Upgrade CPC Assurance from 11.5 to 11.6 in BE - Essential mode	Login to Cisco Prime Collaboration Assurance Essential mode Server as Admin through vSphere client and verify that user is able to upgrade from 11.5 to 11.6 in Business Edition - Essential mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.004	Check for APIC-EM functionality after upgrading from 11.1 to 11.6 in Enterprise mode	Go to Alarm & Report Administration -> APIC-EM & Prime Integration and verify that user is able to view APIC-EM after upgrading from 11.1 to 11.6 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.005	Check for APIC-EM functionality after upgrading from 11.5 to 11.6 in Cisco Prime Collaboration Assurance - Enterprise mode	Go to Alarm & Report Administration -> APIC-EM & Prime Integration and verify that user is able to view APIC-EM after upgrading from 11.5 to 11.6 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.020	Check for Software Version CE 8.2 image for DX80 in Endpoint Diagnostics page in Enterprise mode	Go to Diagnose-> Endpoint Diagnostics and verify that user is able to view the Software Version CE 8.2 image for Cisco TelePresence DX80 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	



UCJ11.6SPHILCPC-AS.G.028	Check whether DX70 with CE image will show the model name as Cisco DX70 in Enterprise mode	Go to Inventory ->Inventory Management and verify that user is able to view the device name as Cisco TelePresence DX70 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.031	Check whether DX80 Endpoint is able to Edit the Visibility settings in Endpoint Diagnostics page when logged as Help desk user in Enterprise mode	Login as Helpdesk user-> Go to Diagnose-> Endpoint Diagnostics and verify that user is able to Edit the Visibility Settings in Cisco TelePresence DX80 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.044	Check whether system Reboot with a warning message is displayed when trying to upgrade to 11.6	Login to Cisco Prime Collaboration Assurance Enterprise mode Server and verify whether system Reboot with a warning message is displayed when trying to upgrade to 11.6 in successfully	Passed	
UCJ11.6SPHILCPC-AS.G.045	Check for the new "SIP Trunk" box in Opsview to see the Unified CM SIP trunk status and utilization details in Enterprise Mode	Go to Network Health Overview and verify that user is able to check for the new "SIP Trunk" box in Opsview to see the Unified CM SIP trunk status and utilization details in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-AS.G.048	Check for cross launching the new "SIP Trunk" box in Opsview to see the Unified CM SIP utilization trend in Business Edition - Essential Mode	Go to Network Health Overview and verify that user is not able to check for cross launching the new "SIP Trunk" box in Opsview to see the Unified CM SIP utilization trend in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully	Passed	

UCJ11.6SPHILCPC-ASG.049	Check for Unified CM SIP Trunk Utilization details in Trunk Utilization dashlet in Enterprise Mode	Go to Capacity Analysis -> Trunk Utilization dashlet and verify that user is able to check for Unified CM SIP Trunk Utilization details in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-ASG.052	Check for Route/Trunk Group Utilization details with Unified CM SIP Trunk in Business Edition - Essential Mode	Go to Capacity Analysis -> Route/Trunk Group Utilization dashlet and verify that user is able to check for Route/Trunk Group Utilization details with Unified CM SIP Trunk in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully	Passed	
UCJ11.6SPHILCPC-ASG.061	Check for the new Flag for SIP Trunk Threshold crossed feature in Unified CM SIP Trunk dashlet in Enterprise mode	Go to Monitor-> Utilization Monitor and verify that user is able to check for the new Flag for SIP Trunk Threshold crossed feature in New Unified CM SIP Trunk dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHILCPC-ASG.063	Check for the Max Audio calls in Unified CM SIP Trunk dashlet in Enterprise mode	Go to Monitor-> Utilization Monitor and verify that user is able to check for Max Audio calls for all Trunks in Unified CM SIP Trunk dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCS.CPC-ASG.001	Change Memory Utilization Threshold Settings from default value 90 to 60 in Enterprise Mode	Go to Alarm & Report Administration -> Conference Path Threshold Settings and verify that user is able to change Memory Utilization Threshold Settings from default value 90 to 60 in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	

UCJ11.6FCS.CPC-AS.G.005	Change DSCP Threshold Settings from default value CS4 to CS5 in Enterprise Mode	Go to Alarm & Report Administration -> Conference Path Threshold Settings and verify that user is able to change DSCP Threshold Settings from default value CS4 to CS5 in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.006	Change Flow Statistics Polling Interval from default in Enterprise Mode	Go to Alarm & Report Administration -> Conference Path Threshold Settings and verify that user is able to change Flow Statistics Polling Interval from default in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.007	Check for the popup message when changing Conference Path Threshold settings values to default in Enterprise Mode	Go to Alarm & Report Administration -> Conference Path Threshold Settings and verify that user is able to check for the popup message when changing Conference Path Threshold settings values to default in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.016	Create Call Conference - OnDemand Phone test for SX80 Codec under Audio Phone Features Test in Enterprise Mode	Go to Synthetic Tests -> Audio Phone Feature Test and verify that user is able to create Call Conference - OnDemand Phone test for Cisco TelePresence SX80 Codec under Audio Phone Features Test in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	

UCJ11.6FCS.CPC-AS.G.017	Create Call Transfer - OnDemand Phone test for SX80 Codec under Audio Phone Features Test in Enterprise Mode	Go to Synthetic Tests -> Audio Phone Feature Test and verify that user is able to create Call Transfer - OnDemand Phone test for Cisco TelePresence SX80 Codec under Audio Phone Features Test in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.020	Change the log level to Error for Fault Management Module in Enterprise Mode	Go to System Administration -> Log Management and verify that user is able to change the log level to Error for Fault Management Module in Cisco Prime Collaboration Assurance Enterprise Mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.031	Check DX80 device is in Managed state when rediscovered and Unified CM is added Via Auto Discovery option in Enterprise mode	Go to Inventory-> Inventory Management and verify that user is able to view the status for Cisco TelePresence DX80 device is in Managed state when rediscovered and Cisco Unified Communications Manager is added Via Auto Discovery option in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.034	Check Device 360 degree for DX70 in Inventory page in Enterprise mode	Go to Inventory-> Inventory Management and verify that user is able to view the Device 360 degree for Cisco TelePresence DX70 in Inventory page in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.036	Check for DX70 device image in 360 degree page in Enterprise mode	Go to Inventory-> Inventory Management and verify that user is able to view the Device image for Cisco TelePresence DX70 in 360 degree page in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UCJ11.6FCS.CPC-AS.G.037	Check for DX80 device image in 360 degree page in Enterprise mode	Go to Inventory-> Inventory Management and verify that user is able to view the Device image for Cisco TelePresence DX80 in 360 degree page in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.041	Check user can ping from the device DX70 in device 360 degree page in BE - Essential mode	Go to Inventory-> Inventory Management and verify that user can ping from device Cisco TelePresence DX70 in device 360 degree page in Cisco Prime Collaboration Business Edition-Essential mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.045	Check whether Synthetic test dashboard to create HTTP download test is not present in BE-Essential mode	Go to Synthetic Tests -> UC Application Synthetic Test and verify that user is unable to view Synthetic test dashboard to create HTTP download test in Cisco Prime Collaboration Business Edition - Essential mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.046	Export HTTP Download Test in UC Application Synthetic Test page in Enterprise mode	Go to Synthetic Tests -> UC Application Synthetic Test and verify that user can Export HTTP Download Test in UC Application Synthetic Test page in Cisco Prime Collaboration Enterprise mode successfully	Passed	
UCJ11.6FCS.CPC-AS.G.050	Import HTTP Download Test in UC Application Synthetic Test page in Enterprise mode	Go to Synthetic Tests -> UC Application Synthetic Test and verify that user can Import HTTP Download Test in UC Application Synthetic Test page in Cisco Prime Collaboration Enterprise mode successfully	Passed	

UCJ11.6S.CPC-AS.G.053	Check whether Save button is getting enabled when Reset to Default button is clicked in Enterprise mode	Go to Alarm & Report Administration ->E-mail Setup for Alarms & Events and verify that user is able to view that Save button is getting enabled when Reset to Default button is clicked in Cisco Prime Collaboration Assurance Enterprise mode	Failed	CSCva89931
UCJ11.6SPHILCPC-AS.G.055	Check whether Percentage radio button in VCS dashlet is selected when reset button is clicked	Go to Analytics -> License Usage and verify that user is able view the selected Percentage radio button in VCS dashlet when reset button is clicked in Cisco Prime Collaboration Assurance successfully	Failed	CSCvb98412
UCJ11.6S.CPC-AS.G.058	Check whether Show locations field in CAC Bandwidth Utilization is in disabled state when reset button is clicked	Go to Analytics -> Capacity Analysis and verify that user is able to view the disabled Show locations field in CAC Bandwidth Utilization when reset button is clicked in Cisco Prime Collaboration Assurance successfully	Failed	CSCvc00991

## Cisco Prime Collaboration Analytics

Logical ID	Title	Description	Status	Defects
UCJ11.6S.CPC-ANG.015	Least Used Endpoint Types Summary in Stacked Column Chart in Detailed Analysis dashlet	Go to Analytics -> Asset Usage and verify whether the user is able to view Least Used Endpoint Types Summary in Stacked Column Chart in Detailed Analysis dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UCJ11.6SCPC-ANG.018	Filter Last 14 Days, Video, Call Duration, Percentage, Outgoing for Top N Off-Net Traffic Locations dashlet in Enterprise mode	Go to Analytics -> Traffic Analysis and verify whether the user is able to Filter Last 14 Days, Video, Call Duration, Percentage, Outgoing for Top N Off-Net Traffic Locations dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SCPC-ANG.048	Filter Endpoint Model as DX Series in Detailed Analysis dashlet Enterprise mode	Go to Analytics -> Technology Adoption and verify whether the user is able to Filter Endpoint Model as DX Series for Endpoints Deployment Summary dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHICPC-ANG001	Show Devices by Average above 20% for Memory Utilization dashlet in Enterprise mode	Go to Analytics -> UC System Performance and verify that user is able to show Devices by Average above 20% for Memory Utilization dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHICPC-ANG002	View the added Unified CM details in Area Chart type under CPU Utilization dashlet in Enterprise mode	Go to Analytics -> UC System Performance and verify that user is able to view the added Cisco Unified Communications Manager details in Area Chart type under CPU Utilization dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPHICPC-ANG007	View the added Unified CM details in Scatter Chart type under Memory Utilization dashlet in Enterprise mode	Go to Analytics -> UC System Performance and verify that user is able to view the added Cisco Unified Communications Manager details in Scatter Chart type under Memory Utilization dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UCJ11.6SPH11CPC-ANG008	Validating MRA Clients for Asset usage in Enterprise mode	Go to Analytics -> Asset Usage and verify that user is able to validate MRA Clients for Asset usage in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPH11CPC-ANG012	Check whether DX70 Endpoint is able to Turn off the Visibility settings in Endpoint Diagnostics page in BE- Essential mode	Go to Diagnose-> Endpoint Diagnostics and verify that user is able to Turn off the Visibility settings for Cisco TelePresence DX70 in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully	Passed	
UCJ11.6SPH11CPC-ANG022	Filter Last 24 Weeks data for Average in Video Communication Server / Expressway dashlet in Enterprise mode	Go to Analytics -> License Usage and verify that user is able to filter Last 24 Weeks data for Average in Video Communication Server / Expressway dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6SPH11CPC-ANG023	Detach Top N Call Traffic Locations dashlet under Traffic Analysis Dashboard in BE - Essential mode	Go to Analytics -> Traffic Analysis and verify that user is able to detach Top N Call Traffic Locations dashlet under Traffic Analysis Dashboard in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully	Passed	
UCJ11.6SPH11CPC-ANG024	Detach Top N Callers dashlet under Traffic Analysis Dashboard in BE - Essential mode	Go to Analytics -> Traffic Analysis and verify that user is able to detach Top N Callers dashlet under Traffic Analysis Dashboard in Cisco Prime Collaboration Assurance Business Edition - Essential mode successfully	Passed	
UCJ11.6SPH11CPC-ANG032	Filter Data for Last 12 Months for both CPU and Memory Utilization dashlet in Enterprise mode	Go to Analytics -> UC System Performance and verify that user is able to filter Data for Last 12 Months for both CPU and Memory Utilization dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	



UC11.6FCS CPC-ANG001	Add and Integrate Wireless IP Phone 8821 in Enterprise mode	Go to Inventory -> Inventory Management and verify that user is able to Add and Integrate Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UC11.6FCS CPC-ANG002	Check whether Wireless IP Phone 8821 is able to Edit the Visibility settings as Limited Visibility in Enterprise mode	Go to Diagnose -> Endpoint Diagnostics and verify that user is able to Edit the Visibility settings as Limited Visibility for Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UC11.6FCS CPC-ANG007	Rediscover Wireless IP Phone 8821 in Enterprise Mode	Go to Inventory -> Inventory Management and verify that user is able to rediscover Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UC11.6FCS CPC-ANG008	Check for Wireless IP Phone 8821 in Asset Usage dashlet in Enterprise Mode	Go to Analytics -> Asset Usage and verify that user is able to view Cisco Wireless IP Phone 8821 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UC11.6FCS CPC-ANG009	Check for 8821 series in Call Volume by Endpoint Types dashlet in Enterprise Mode	Go to Analytics -> Technology Adoption and verify that user is able to Cisco Wireless IP Phone 8821 in Call Volume by Endpoint Types dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UC11.6FCS CPC-ANG012	Filter added VCS details in Calculation as Percentage in Video Communication Server / Expressway dashlet in Enterprise mode	Go to Analytics -> License Usage and verify that user is able to filter added Cisco TelePresence Video Communications Server details Calculation as Percentage in Video Communication Server / Expressway dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UCJ11.6FCSCPC-ANG013	View the added VCS details in Grid mode under Video Communication Server/Expressway dashlet in Enterprise mode	Go to Analytics -> License Usage and verify that user is able to view the added Cisco TelePresence Video Communications Server details in Grid mode under Video Communication Server / Expressway dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCSCPC-ANG014	View the added VCS details in Column Chart mode under Video Communication Server/Expressway dashlet in Enterprise mode	Go to Analytics -> License Usage and verify that user is able to view the added Cisco TelePresence Video Communications Server details in Column Chart mode under Video Communication Server / Expressway dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCSCPC-ANG015	Export added VCS details in CSV format in Video Communication Server/Expressway dashlet in Enterprise mode	Go to Analytics -> License Usage and verify that user is able to export added Cisco TelePresence Video Communication Server details in CSV format in Video Communication Server/Expressway dashlet in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCSCPC-ANG016	Delete Cisco DX70 endpoint in Enterprise mode	Go to Inventory -> Inventory Management and verify that user is able to Delete Cisco TelePresence DX70 in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
UCJ11.6FCSCPC-ANG017	Filter Last 12 Weeks, Average and All Trunks for Trunk Utilization dashlet when logged as Operator user in Enterprise mode	Login via Operator user -> Go to Analytics -> Capacity Analysis and verify that user is able to filter Last 12 Weeks, Average and All Trunks for Trunk Utilization dashlet when logged as Operator user in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	

UC11.6FSCPC-ANG018	Filter Last 14 Days, Average and All Trunks for Trunk Utilization dashlet when logged as Operator user in Enterprise mode	Login via Operator user -> Go to Analytics -> Capacity Analysis and verify that user is able to filter Last 14 Days, Average and All Trunks for Trunk Utilization dashlet when logged as Operator user in Cisco Prime Collaboration Assurance Enterprise mode successfully	Passed	
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# Cisco Unified Communication System Upgrade Test

## Upgrade Paths

8.6(2)	CUCM	CUC	CUP	Compatibility
Base Release	8.6.2.10000-30	8.6.2.10000-30 -> Upgrade to 9.1.2.10000-28 via PCD	8.6.3.10000-20 -> Upgrade to 11.5 via PCD	CUCM 8.6(2) compatibility with CUC 8.6(2) and CUP 8.6(3). Test validation is not possible for the intermediate version of CUC (9.1.2). *Note: CUCM 8.6.2 doesn't have the compatibility with CUC (9.1.2).
Interim Release	-	9.1.2.10000-28 -> L2 Upgrade to 11.5 * Because of PCD not supported Version	-	
Target Release	11.5(1)SU2	11.5(1)SU2	11.5(1)SU2	

9.1(2)	CUCM	CUC	CUP	Compatibility
Base Release	9.1.2.10000-28	9.1.2.10000-28 -> L2 Upgrade to 11.5 * Because of PCD not supported Version	9.1.1.10000-8 -> Upgrade to 11.5 via PCD	CUCM 9.1(2) compatibility with CUC 9.1(2) and CUP 9.1(1)
Target Release	11.5(1)SU2	11.5(1)SU2	11.5(1)SU2	

10.5(2)	CUCM	CUC	CUP	Compatibility
Base Release	10.5.2.10000-5	10.5.2.10000-5 -> L2 Upgrade to 11.5 * Because of PCD not supported Version	10.5.2.10000-9 -> Upgrade to 11.5 via PCD	CUCM 10.5(2) compatibility with CUC 10.5(2) and CUP 10.5(2)
Target Release	11.5(1)SU2	11.5(1)SU2	11.5(1)SU2	

11.0(1)	CUCM	CUC	CUP	Compatibility
Base Release	11.0.1.10000-10	11.0.1.10000-10 -> L2 Upgrade to 11.5 * Because of PCD not supported Version	11.0.1.10000-6 -> Upgrade to 11.5 via PCD	CUCM 11.0(1) compatibility with CUC 11.0(1) and CUP 11.0(1)
Target Release	11.5(1)SU2	11.5(1)SU2	11.5(1)SU2	

**Note**

Before upgrading Unified CM, Cisco Unity Connection and CUP below 10.x to 11.5, we need to install the cop file ciscocm.version3-keys.cop.sgn.

Before upgrading CUP from 8.6.3 to 11.5, we need to install a COP file ciscocm.cup.pe\_db\_install.cop.sgn.

Before upgrading Cisco Unity Connection from 11.0 to 11.5.(1)SU2 we need to install a COP file ciscocm.cuc\_11.5SU1\_pre\_upgrade.cop.

**COP File Download Link:****Unified Presence Server (CUP):**

<https://software.cisco.com/download/release.html%3Fmdfid%3D283931705%26release%3DUTILS%26softwareid%3D282074312%26sortparam%3D>

**COP-File installation Procedure:**

The COP-File installation steps are as follows:

- Place the COP file on FTP or SFTP server so that the server that you are upgrading can access.
- Log in to Cisco Unified Communications Operating System Administration page.
- Navigate to Software Upgrades > Install/Upgrade. The Software Installation/Upgrade window appears.
- From the Source list, choose Remote File system.
- In the Directory field, enter the path to the directory that contains the patch file on the remote system. If the upgrade file is located on a Linux or Unix server, you must enter a forward slash (/) at the beginning of the directory path. For example, if the upgrade file is in the patches directory, you must enter /patches. If the upgrade file is located on a Windows server, remember that you are connecting to the FTP or SFTP server, so to use the appropriate syntax. Begin the path with a forward slash and use forward

slashes throughout the path. The path must start from the FTP or SFTP root directory on the server, so you cannot enter a Windows absolute path, which starts with a drive letter (for example, C:).

- In the Server field, enter the server name or IP address.
- In the User Name field, enter the user name of the remote server.
- In the User Password field, enter the password of the remote server.
- Select the transfer protocol from the Transfer Protocol field.
- To use the Email Notification feature, enter your Email Destination and SMTP server in the fields provided.
- To continue the upgrade process, click Next.
- Choose the upgrade version that you want to install and click Next.
- In the next window, monitor the progress of the download.
- If you want to install the upgrade and automatically reboot to the upgraded software, choose Switch to new version after upgrade. The system restarts and runs the upgraded software.
- If you want to install the upgrade and then manually switch to the upgraded software at a later time, choose Do not switch to new version after upgrade. Click Next.
- When the installation completes, click Finish (not applicable for Refresh Upgrades).
- To restart the system and activate the upgrade, choose Settings > Version then click Switch Version. The system restarts running the upgraded software (not applicable for Refresh Upgrades).

## Upgrade 8.6.2 to 11.5

Upgrade 8.6.2 to 11.5			
Product / Component	Base Release	Intermediate Release Set	Target Release Set
Unified CM	8.6.2.10000-30	Nil	11.5(1)SU2
Unified CM Locale	JP-8.6.2.1000-1	Nil	11.5
CUC	8.6.2.10000-30	9.1.2.10000-28	11.5(1)SU2
CUC Locale	JP-8.6.2.4-113	JP-9.1.2.1-10	11.5
CUP	8.6.3.10000-20	Nil	11.5(1)SU2
CUP locale	JP-8.6.3.1000-1	Nil	11.5
SRST	8.6	Nil	11.5
Voice Gateway IOS	15.1(4)M1	Nil	15.6.2(T)
IP Communicator / Unified Personal Communicator	8.6(1)	Nil	Nil
Cisco Jabber for Mac	8.1.5	Nil	11.5
Cisco Jabber for iPhone	Nil	Nil	11.5

Upgrade 8.6.2 to 11.5			
Product / Component	Base Release	Intermediate Release Set	Target Release Set
Cisco Jabber for iPad	Nil	Nil	11.5
Cisco Jabber for Android	Nil	Nil	11.5
Cisco Jabber for Windows	Nil	Nil	11.5

Logical ID	Title	Description	Call Component Flow	Status	Defects
UCS11CRADH01	Installation of Unified CM 8.6(2) Publisher on UCS	Verify whether Installation of Unified CM 8.6(2) on UCS completed successfully	NA	Passed	
UCS11CRADH02	Install Japanese locale into Unified CM 8.6(2) Publisher	Verify whether Japanese locale installed successfully into Unified CM Publisher successfully	NA	Passed	
UCS11CRADH03	Apply license on the Unified CM 8.6(2)	Verify whether license is applied on the Unified CM 8.6(2) successfully	NA	Passed	
UCS11CRADH04	Integrate the Unified CM with Active Directory	Verify whether Unified CM integrating with Active Directory successfully	NA	Passed	
UCS11CRADH05	Create SIP Trunk to interop in the Unified CM 8.6(2) Publisher	Verify whether SIP Trunk can be created in the Unified CM 8.6(2) successfully	NA	Passed	
UCS11CRADH06	Create ICT Trunk interop in the Unified CM 8.6(2) Publisher	Verify whether ICT Trunk can be created in the Unified CM 8.6(2) successfully	NA	Passed	
UCS11CRADH07	Register the MGCP Gateway in the Unified CM 8.6(2) Publisher	Verify whether MGCP Gateway can be register in the Unified CM from 8.6(2) Publisher successfully	NA	Passed	
UCS11CRADH08	SRST fallback should work properly once the WAN outage happens.	Verify whether SRST fallback is working properly in Unified CM 8.6(2) once the WAN outage happens successfully	IP Phone A -> SRST -> IP Phone B	Passed	

UCISSUPGRADH00	Voicemail should work properly in the Cisco Unity Connection 8.6(2)	Verify whether voicemail should work properly in the Cisco Unity Connection 8.6(2) successfully	NA	Passed	
UCISSUPGRADH00	Backup should be taken from the Unified CM 8.6(2)	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	
UCISSUPGRADH01	Upgrade Unified CM 8.6(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment.	Verify whether Upgrade of Unified CM 8.6(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment successfully	NA	Passed	
UCISSUPGRADH02	Upgrade the Cisco Unity Connection publisher from 9.1(2) to 11.5(1)SU2 using L2 method	Verify whether Upgrade the Cisco Unity Connection publisher from 9.1(2) to 11.5(1)SU2 successfully	NA	Passed	
UCISSUPGRADH03	License validation after upgrade from Unified CM 8.6(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	Verify whether License validation after upgrade from Unified CM 8.6(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	NA	Passed	
UCISSUPGRADH04	LDAP synchronized user should be in the Unified CM after the upgrade has been done.	Verify whether LDAP synchronized user should be in the Unified CM after the upgrade has been done successfully	NA	Passed	
UCISSUPGRADH05	MGCP Gateway Registration status after upgrade has been done.	Verify whether MGCP Gateway Registration after the upgrade of Unified CM from 8.6(2) to 11.5(1)SU2 successfully	NA	Passed	

UCISSUPGRADE06	SIP Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether SIP Trunk Creation should be replicated in the Unified CM after upgrade has been done successfully	NA	Passed	
UCISSUPGRADE07	ICT Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether ICT Trunk Creation should be replicated in the Unified CM after upgrade has been done successfully	NA	Passed	
UCISSUPGRADE08	Unified SRST fallback after upgrade the Unified CM from 8.6(2) to 11.5(1)SU2	Verify whether Unified SRST fallback is working properly after upgrade the Unified CM from 8.6(2) to 11.5(1)SU2 successfully	IP Phone A -> Unified SRST -> IP Phone B	Passed	
UCISSUPGRADE09	Voicemail should work after upgrade the Cisco Unity Connection from 8.6(2) to 11.5(1)SU2	Verify whether Voicemail should work after upgrade the Cisco Unity Connection from 8.6(2) to 11.5(1)SU2 successfully	IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity Connection -> Voicemail	Passed	
UCISSUPGRADE10	Backup should be taken from the Unified CM 11.5(1)SU2 Publisher as well as subscriber	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	
UCISSUPGRADE11	Upgrade of Cisco Unified CM IM and Presence Service from 8.6.3 to 11.5.1 via PCD/L2 upgrade	Verify whether the upgrade of Cisco Unified Communications Manager IM and Presence Service from 8.6.3 to 11.5.1 via PCD/L2 upgrade is successful	NA	Failed	CSCvb89191



## Upgrade 9.1.2 to 11.5

Upgrade 9.1.2 to 11.5		
Product / Component	Base Release	Target Release Set
Unified CM	9.1.2.10000-28	11.5(1)SU2
Unified CM Locale	JP-9.1.2.1000-1	11.5
CUC	9.1.2.10000-28	11.5(1)SU2
CUC Locale	JP-9.1.2.1-10	11.5
CUP	9.1.1.10000-8	11.5(1)SU2
CUP locale	JP-9.1.1.1000-1	11.5
SRST	9.1.2	11.5
Voice Gateway IOS	15.2(4)M	15.6.2(T)
Cisco Jabber for Mac	9.0.1	11.5
Cisco Jabber for iPhone	9.0	11.5
Cisco Jabber for iPad	1.1	11.5
Cisco Jabber for Android	9.0.1	11.5
Cisco Jabber for Windows	9.0.1	11.5

Logical ID	Title	Description	Call Component Flow	Status	Defect
UC11SU2UPGRADEU001	Installation of Unified CM 9.1(2) Publisher on UCS	Verify whether Installation of Unified CM 9.1(2) on UCS completed successfully	NA	Passed	
UC11SU2UPGRADEU002	Install Japanese locale into Unified CM 9.1(2) Publisher	Verify whether Japanese locale installed successfully into Unified CM Publisher successfully	NA	Passed	

UC11SU2UPGRADEU003	Apply license on the Unified CM 9.1(2)	Verify whether license is applied on the Unified CM 9.1(2) successfully	NA	Passed	
UC11SU2UPGRADEU004	Integrate the Unified CM with Active Directory	Verify whether Unified CM integrating with Active Directory successfully	NA	Passed	
UC11SU2UPGRADEU005	Create SIP Trunk to inter site in the Unified CM 9.1(2) Publisher	Verify whether SIP Trunk can be created in the Unified CM 9.1(2) successfully	NA	Passed	
UC11SU2UPGRADEU006	Register the H.323 Gateway in the Unified CM 9.1(2) Publisher	Verify whether Gateway can be register in the Unified CM from 9.1(2) Publisher successfully	NA	Passed	
UC11SU2UPGRADEU007	SRST fallback should work properly once the WAN outage happens	Verify whether SRST fallback is working properly in Unified CM 9.1(2) once the WAN outage happens successfully	IP Phone A -> SRST -> IP Phone B	Passed	
UC11SU2UPGRADEU008	Fast Dials Service in the Unified CM 9.1(2)	Verify whether Fast Dials Service working in the Unified CM successfully	NA	Passed	

UC11SU2U009	Voicemail should work properly in the Cisco Unity Connection 9.1(2)	Verify whether Voicemail should work properly in the Cisco Unity Connection 9.1(2) successfully	IP Phone A -> Unified CM -> IP Phone B -> CUC -> Voicemail	Passed	
UC11SU2U010	Backup should be taken from the Unified CM 9.1(2)	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	
UC11SU2U011	Upgrade Unified CM 9.1(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	Verify whether Upgrade of Unified CM 9.1(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment successfully	NA	Passed	
UC11SU2U012	Upgrade the Cisco Unity Connection publisher from 9.1(2) to 11.5(1)SU2 using L2 method	Verify whether Upgrade the Cisco Unity Connection publisher from 9.1(2) to 11.5(1)SU2 successfully	NA	Passed	
UC11SU2U013	License validation after upgrade from Unified CM 9.1(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	Verify whether License validation after upgrade from Unified CM 9.1(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	NA	Passed	

UC11SU2UPGRADEU014	LDAP synchronized user should be in the Unified CM after the upgrade has been done	Verify whether LDAP synchronized user should be in the Unified CM after the upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU015	H.323 Gateway Registration status after upgrade has been done	Verify whether Gateway Registration after the upgrade of Unified CM from 9.1(2) to 11.5(1)SU2 successfully	NA	Passed	
UC11SU2UPGRADEU016	SIP Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether SIP Trunk Creation should be replicated in the Unified CM upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU017	SRST fallback after upgrade the Unified CM from 9.1(2) to 11.5(1)SU2	Verify whether SRST fallback is working properly after upgrade the Unified CM from 9.1(2) to 11.5(1)SU2 successfully	IP Phone A -> SRST -> IP Phone B	Passed	
UC11SU2UPGRADEU018	Fast Dials Service after migrate the Unified CM from 9.1(2) to 11.5(1)SU2	Verify whether Fast Dials Service after upgrade the Unified CM from 9.1(2) to 11.5(1)SU2 successfully	NA	Passed	

UC11SU2UPGRADEU09	Voicemail should work after upgrade the Cisco Unity connection from 9.1(2) to 11.5(1)SU2	Verify whether Voicemail should work after upgrade the Cisco Unity Connection from 9.1(2) to 11.5(1)SU2 successfully	IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity connection -> Voicemail	Passed	
UC11SU2UPGRADEU00	The Instant Messaging on Jabber for Windows after upgrade from 9.1(1) to 11.5(1)SU2	Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 9.1(1) to 11.5(1)SU2 successfully	NA	Passed	
UC11SU2UPGRADEU01	Backup should be taken from the Unified CM 11.5(1)SU2 Publisher as well as subscriber	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	

## Upgrade 10.5.2 to 11.5

Upgrade 10.5.2 to 11.5		
Product / Component	Base Release	Target Release Set
Unified CM	10.5.2.10000-5	11.5(1)SU2
Unified CM Locale	JP-10.5.2.1000-1	11.5
CUC	10.5.2.10000-5	11.5(1)SU2
CUC Locale	JP-10.5.2.1-1	11.5
CUP	10.5.2.10000-9	11.5(1)SU2
CUP locale	JP-10.5.2.1000-1	11.5
SRST	10.5	11.5
Voice Gateway IOS	15.2(4)M	15.6.2(T)
Cisco Jabber for Mac	10.5	11.5

Upgrade 10.5.2 to 11.5		
Product / Component	Base Release	Target Release Set
Cisco Jabber for iPhone	10.5	11.5
Cisco Jabber for iPad	9.1	11.5
Cisco Jabber for Android	10.5	11.5
Cisco Jabber for Windows	10.5	11.5

Logical ID	Title	Description	Call Component Flow	Status	Defects
UC11SU2UGRADEU001	Installation of Unified CM 10.5(2) Publisher on UCS	Verify whether Installation of Unified CM 10.5(2) on UCS completed successfully	NA	Passed	
UC11SU2UGRADEU002	Install Japanese locale into Unified CM 10.5(2) Publisher	Verify whether Japanese locale installed successfully into Unified CM Publisher successfully	NA	Passed	
UC11SU2UGRADEU003	Apply license on the Unified CM 10.5(2)	Verify whether license is applied on the Unified CM 10.5(2) successfully	NA	Passed	
UC11SU2UGRADEU004	Integrate the Unified CM with Active Directory	Verify whether Unified CM integrating with Active Directory successfully	NA	Passed	
UC11SU2UGRADEU005	Create SIP Trunk to inter site in the Unified CM 10.5(2) Publisher	Verify whether SIP Trunk can be created in the Unified CM 10.5(2) successfully	NA	Passed	
UC11SU2UGRADEU006	Create ICT Trunk inter site in the Unified CM 10.5(2) Publisher	Verify whether ICT Trunk can be created in the Unified CM 10.5(2) successfully	NA	Passed	

UC11SU2UPGRADEU007	Register the MGCP Gateway in the Unified CM 10.5(2) Publisher	Verify whether MGCP Gateway can be register in the Unified CM from 10.5(2) Publisher successfully	NA	Passed	
UC11SU2UPGRADEU008	SRST fallback should work properly once the WAN outage happens	Verify whether the SRST fallback is working properly in Unified CM 10.5(2) once the WAN outage happens successfully	IP Phone A -> SRST -> IP Phone B	Passed	
UC11SU2UPGRADEU009	Voicemail should work properly in the Cisco Unity Connection 10.5(2)	Verify whether voicemail should work properly in the Cisco Unity Connection 10.5(2) successfully	IP Phone A -> Unified CM -> IP Phone B -> CUC -> Voicemail	Passed	
UC11SU2UPGRADEU010	Backup should be taken from the Unified CM 10.5(2)	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	
UC11SU2UPGRADEU011	Upgrade Unified CM 10.5(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	Verify whether Upgrade of Unified CM 10.5(2) Publisher to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment successfully	NA	Passed	
UC11SU2UPGRADEU012	Install Japanese locale into Unified CM 11.5(1)SU2 Publisher	Verify whether Japanese locale installed successfully into Unified CM 11.5(1)SU2 Publisher	NA	Passed	
UC11SU2UPGRADEU013	License validation after upgrade from Unified CM 10.5(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	Verify whether License validation after upgrade from Unified CM 10.5(2) to Unified CM 11.5(1)SU2 via Prime Collaboration Deployment	NA	Passed	

UC11SU2UPGRADEU014	The Cisco Unified Presence Integration with Unified CM after the upgrade has been done	Verify whether Cisco Unified Presence Integration with Unified CM after the upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU015	LDAP synchronized user should be in the Unified CM after the upgrade has been done	Verify whether LDAP synchronized user should be in the Unified CM after the upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU016	MGCP Gateway Registration status after upgrade has been done	Verify whether MGCP Gateway Registration after the upgrade of Unified CM from 10.5(2) to 11.5(1)SU2 successfully	NA	Passed	
UC11SU2UPGRADEU017	SIP Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether SIP Trunk Creation should be replicated in the Unified CM upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU018	ICT Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether ICT Trunk Creation should be replicated in the Unified CM after upgrade has been done successfully	NA	Passed	
UC11SU2UPGRADEU019	SRST fallback after upgrade the Unified CM from 10.5(2) to 11.5(1)SU2	Verify whether SRST fallback is working properly after upgrade the Unified CM from 10.5(2) to 11.5(1)SU2 successfully	IP Phone A -> SRST -> IP Phone B	Passed	
UC11SU2UPGRADEU020	Voicemail should work after upgrade the Cisco Unity Connection from 10.5(2) to 11.5(1)SU2	Verify whether Voicemail should work after upgrade the Cisco Unity Connection from 10.5(2) to 11.5(1)SU2 successfully	IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity Connection -> Voicemail	Passed	



UCS11.5(1)SU2	Backup should be taken from the Unified CM 11.5(1)SU2 Publisher as well as subscriber	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	
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## Upgrade 11.0.1 to 11.5

Upgrade 11.0.1 to 11.5		
Product / Component	Base Release	Target Release Set
Unified CM	11.0.1.10000-10	11.5(1)SU2
Unified CM Locale	JP-11.0.1.1000-1	11.5
CUC	11.0.1.10000-10	11.5(1)SU2
CUC Locale	JP-11.0.0.1-1	11.5
CUP	11.0.1.10000-6	11.5(1)SU2
CUP locale	JP-11.0.1.1000-1	11.5
SRST	11.0	11.5
Voice Gateway IOS	15.4(2)T	15.6.2(T)
Cisco Jabber for Mac	11.0	11.5
Cisco Jabber for iPhone	11.0	11.5
Cisco Jabber for iPad	11.0	11.5
Cisco Jabber for Android	11.0	11.5
Cisco Jabber for Windows	11.0	11.5

Logical ID	Title	Description	Call Component Flow	Status	Defect
UCS11.0(1)SU2	Installation of Unified CM 11.0(1) Publisher on UCS	Verify whether Installation of Unified CM 11.0(1) on UCS completed successfully	NA	Passed	
UCS11.0(1)SU2	Install Japanese locale into Unified CM 11.0(1) Publisher	Verify whether Japanese locale installed successfully into Unified CM Publisher successfully	NA	Passed	

UCISUPRA003	Apply license on the Unified CM 11.0(1)	Verify whether license is applied on the Unified CM 11.0(1) successfully	NA	Passed	
UCISUPRA004	Integrate the Cisco Unity Connection 11.0(1) with Unified CM 11.0(1)	Verify whether Cisco Unity Connection 11.0(1) Integration with Unified CM 11.0(1) successfully	NA	Passed	
UCISUPRA005	Integrate the Cisco Unified Presence 11.0(1) with Unified CM 11.0(1)	Verify whether Cisco Unified Presence 11.0(1) Integration with Unified CM 11.0(1) successfully	NA	Passed	
UCISUPRA006	Integrate the Unified CM with Active Directory	Verify whether Unified CM integrating with Active Directory successfully	NA	Passed	
UCISUPRA007	Create SIP Trunk to interop Site in the Unified CM 11.0(1) Publisher	Verify whether SIP Trunk can be created in the Unified CM 11.0(1) successfully	NA	Passed	
UCISUPRA008	Create ICT Trunk interop Site in the Unified CM 11.0(1) Publisher	Verify whether ICT Trunk can be created in the Unified CM 11.0(1) successfully	NA	Passed	
UCISUPRA009	Register the H.323 Gateway in the Unified CM 11.0(1) Publisher	Verify whether Gateway can be register in the Unified CM from 11.0(1) Publisher successfully	NA	Passed	
UCISUPRA010	Fast Dials Service in the Unified CM 11.0(1)	Verify whether Fast Dials Service working in the Unified CM successfully	NA	Passed	
UCISUPRA011	SRST fallback should work properly once the WAN outage happens	Verify whether SRST fallback is working properly in Unified CM 11.0(1) once the WAN outage happens successfully	IP Phone A -> SRST -> IP Phone B	Passed	
UCISUPRA012	Backup should be taken from the Unified CM 11.0(1)	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	

UCISSUPGRADE03	IP Phones should be registered with Unified CM 11.0(1)	Verify whether SCCP/SIP IP Phones can be registered with Unified CM 11.0(1)	NA	Passed	
UCISSUPGRADE04	Upgrade the Cisco Unity Connection publisher from 11.0(1) to 11.5(1)SU2 using L2 method	Verify whether Upgrade the Cisco Unity Connection publisher from 11.0(1) to 11.5(1)SU2 using L2 method successfully	NA	Passed	
UCISSUPGRADE05	The Cisco Unity Connection Integration with Unified CM after the upgrade has been done	Verify whether Cisco Unity Connection Integration with Unified CM after the upgrade has been done successfully	NA	Passed	
UCISSUPGRADE06	LDAP synchronized user should be in the Unified CM after the upgrade has been done	Verify whether LDAP synchronized user should be in the Unified CM after the upgrade has been done successfully	NA	Passed	
UCISSUPGRADE07	H.323 Gateway Registration status after upgrade has been done	Verify whether Gateway Registration after the upgrade of Unified CM from 11.0(1) to 11.5(1)SU2 successfully	NA	Passed	
UCISSUPGRADE08	SIP Trunk Creation should be replicated in the Unified CM upgrade has been done	Verify whether SIP Trunk Creation should be replicated in the Unified CM upgrade has been done successfully	NA	Passed	
UCISSUPGRADE09	SRST fallback after upgrade the Unified CM from 11.0(1) to 11.5(1)SU2	Verify whether the SRST fallback is working properly after upgrade the Unified CM from 11.0(1) to 11.5(1)SU2 successfully	NA	Passed	
UCISSUPGRADE10	Fast Dials Service after migrate the Unified CM from 11.0(1) to 11.5(1)SU2	Verify whether Fast Dials Service after upgrade the Unified CM from 11.0(1) to 11.5(1)SU2 successfully	NA	Passed	

UCISSUPGRADE02	Voicemail should work after upgrade the Cisco Unity Connection from 11.0(1) to 11.5(1)SU2	Verify whether Voicemail should work after upgrade the Cisco Unity Connection from 11.0(1) to 11.5(1)SU2 successfully	IP Phone A -> Unified CM -> IP Phone B -> Cisco Unity Connection -> Voicemail	Passed	
UCISSUPGRADE02	The Instant Messaging on Jabber for Windows after upgrade from 11.0(1) to 11.5(1)SU2	Verify whether Instant Messaging on Jabber for Windows working fine after upgrade from 11.0(1) to 11.5(1)SU2 successfully	NA	Passed	
UCISSUPGRADE03	Backup should be taken from the Unified CM 11.5(1)SU2 Publisher as well as subscriber	Verify whether backup can be taken from the Unified CM via Disaster recovery System successfully	NA	Passed	

## Related Documentation

### Cisco Unified Communications Manager and IM and Presence Service

#### Release Notes:

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/rel\\_notes/11\\_5\\_1/cucm\\_b\\_release-notes-cucm-imp-1151/cucm\\_b\\_release-notes-cucm-imp-1151\\_chapter\\_010.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/11_5_1/cucm_b_release-notes-cucm-imp-1151/cucm_b_release-notes-cucm-imp-1151_chapter_010.html)

#### Documentation Guide:

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/docguide/11\\_5\\_1/cucm\\_b\\_documentation-guide-cucm-imp-1151.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/docguide/11_5_1/cucm_b_documentation-guide-cucm-imp-1151.html)

### Cisco Unity Connection

#### Release Notes:

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/11x/release/notes/b\\_Release\\_Notes\\_1151.html#id\\_15166](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/release/notes/b_Release_Notes_1151.html#id_15166)

### Cisco Unified Communications Manager Express

#### Administration Guide:

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucme/admin/configuration/manual/cmeadm.pdf](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/admin/configuration/manual/cmeadm.pdf)

### Cisco Unified Survivable Remote Site Telephony

#### Administration Guide:

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cusrst/admin/sccp\\_sip\\_srst/configuration/guide/SCCP\\_and\\_SIP\\_SRST\\_Admin\\_Guide.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cusrst/admin/sccp_sip_srst/configuration/guide/SCCP_and_SIP_SRST_Admin_Guide.html)

**Feature Support Guide:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucme/feature/phone\\_feature/phone\\_feature\\_support\\_guide.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/feature/phone_feature/phone_feature_support_guide.html)

**Cisco IP Phone 7800 Series**

**Administrator Guide:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cuipph/7800-series/english/admin-guide/pa2d\\_b\\_7800-series-admin-guide-cucm.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/7800-series/english/admin-guide/pa2d_b_7800-series-admin-guide-cucm.html)

**Cisco IP Phone 8800 Series**

**Administrator Guide:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cuipph/8800-series/english/adminguide/P881\\_BK\\_C136782F\\_00\\_cisco-ip-phone-8800\\_series.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/8800-series/english/adminguide/P881_BK_C136782F_00_cisco-ip-phone-8800_series.html)

**Cisco Wireless IP Phone 8821**

**Firmware Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cuipph/8821/firmware/11-0-2-SR2/w88x\\_b\\_cisco-8821-rns-110002sr2.pdf](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/8821/firmware/11-0-2-SR2/w88x_b_cisco-8821-rns-110002sr2.pdf)

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cuipph/8821/firmware/11-0-2/w882\\_b\\_cisco-8821-rns-110002.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/8821/firmware/11-0-2/w882_b_cisco-8821-rns-110002.html)

**Cisco ATA 190 Analog Telephone Adapter**

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cata/190/1-2/english/release-notes/ata190-rn-121.pdf](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cata/190/1-2/english/release-notes/ata190-rn-121.pdf)

**Cisco Jabber for Mac**

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/mac/11\\_8/jabm\\_b\\_release-notes-mac-11\\_8.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/mac/11_8/jabm_b_release-notes-mac-11_8.html)

**Cisco Jabber for Windows**

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Windows/11\\_8/RN/cjab\\_b\\_release-notes-for-cisco-jabber-windows-118.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/11_8/RN/cjab_b_release-notes-for-cisco-jabber-windows-118.html)

**Cisco Jabber for iPhone and iPad**

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/iOS/11\\_8/rn/jabi\\_b\\_release-notes-for-jabber-iphone\\_118.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/iOS/11_8/rn/jabi_b_release-notes-for-jabber-iphone_118.html)

**Cisco Jabber for Android****Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/Android/11\\_8/rn/jaba\\_b\\_release-notes-for-cisco-jabber-andriod-11\\_8.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Android/11_8/rn/jaba_b_release-notes-for-cisco-jabber-andriod-11_8.html)

**Cisco Spark for Mac****Release Notes:**

<https://support.ciscospark.com/customer/portal/articles/2022796-cisco-spark-for-mac---release-notes>

**Cisco Spark for Windows****Release Notes:**

<https://support.ciscospark.com/customer/portal/articles/1966497-cisco-spark-for-windows---release-notes>

**Cisco Spark for Android****Release Notes:**

<https://support.ciscospark.com/customer/portal/articles/2067643-cisco-spark-for-android---release-notes>

**Cisco Spark for iPhone and iPad****Release Notes:**

<https://support.ciscospark.com/customer/portal/articles/1966219-cisco-spark-for-iphone-and-ipad---release-notes>

**Cisco WebEx Messenger****Release Notes:**

[https://www.webex.com/includes/documents/Cisco\\_WebEx\\_Meetings\\_iOS\\_v7\\_1\\_RN.pdf](https://www.webex.com/includes/documents/Cisco_WebEx_Meetings_iOS_v7_1_RN.pdf)

**Cisco Unified Communications Mobile and Remote Access****Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config\\_guide/X8-9/Mobile-Remote-Access-via-VCS-Deployment-Guide-X8-9.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-9/Mobile-Remote-Access-via-VCS-Deployment-Guide-X8-9.pdf)

**Cisco TelePresence Video Communication Server****Administrator Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/admin\\_guide/Cisco-VCS-Administrator-Guide-X8-9.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/admin_guide/Cisco-VCS-Administrator-Guide-X8-9.pdf)

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/release\\_note/Cisco-VCS-Release-Note-X8-9.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/release_note/Cisco-VCS-Release-Note-X8-9.pdf)

**Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config\\_guide/X8-9/Cisco-VCS-Basic-Configuration-Single-VCS-Control-Deployment-Guide-X8-9.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-9/Cisco-VCS-Basic-Configuration-Single-VCS-Control-Deployment-Guide-X8-9.pdf)

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config\\_guide/X8-9/Cisco-VCS-Basic-Configuration-Control-with-Expressway-Deployment-Guide-X8-9.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-9/Cisco-VCS-Basic-Configuration-Control-with-Expressway-Deployment-Guide-X8-9.pdf)

### **Cisco Expressway**

#### **Administrator Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/expressway/admin\\_guide/Cisco-Expressway-Administrator-Guide-X8-8.pdf](http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/admin_guide/Cisco-Expressway-Administrator-Guide-X8-8.pdf)

#### **Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/expressway/release\\_note/Cisco-Expressway-Release-Note-X8-8.pdf](http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/release_note/Cisco-Expressway-Release-Note-X8-8.pdf)

#### **Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/expressway/config\\_guide/X8-8/Cisco-Expressway-Basic-Configuration-Deployment-Guide-X8-8.pdf](http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/config_guide/X8-8/Cisco-Expressway-Basic-Configuration-Deployment-Guide-X8-8.pdf)

### **Cisco TelePresence Content Server**

#### **Administrator Guide:**

[http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7\\_1/admin/administration/tcs\\_7\\_1.pdf](http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_1/admin/administration/tcs_7_1.pdf)

#### **Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7\\_2/release/notes/tcs-7-2-relnotes.pdf](http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_2/release/notes/tcs-7-2-relnotes.pdf)

#### **Deployment Guide:**

[http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7\\_1/install/tcs-7-1-vm-install-existing.pdf](http://www.cisco.com/c/en/us/td/docs/telepresence/tcs/7_1/install/tcs-7-1-vm-install-existing.pdf)

### **Cisco TelePresence Management Suite**

#### **Administrator Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin\\_guide/Cisco-TMS-Admin-Guide-15-4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/admin_guide/Cisco-TMS-Admin-Guide-15-4.pdf)

#### **Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/release\\_note/Cisco-TMS-release-notes-15-4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/release_note/Cisco-TMS-release-notes-15-4.pdf)

#### **Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/install\\_guide/Cisco-TMS-install-guide-15-4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/tms/install_guide/Cisco-TMS-install-guide-15-4.pdf)

### **Cisco TelePresence Conductor**

#### **Administrator Guide:**

[http://www-author.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/admin\\_guide/TelePresence-Conductor-Admin-Guide-XC4-3.pdf](http://www-author.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/admin_guide/TelePresence-Conductor-Admin-Guide-XC4-3.pdf)

#### **Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/install\\_guide/TelePresence-Conductor-Virtual-Machine-Install-Guide-XC4-2.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/install_guide/TelePresence-Conductor-Virtual-Machine-Install-Guide-XC4-2.pdf)

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/release\\_note/TelePresence-Conductor-Release-Notes-XC4-3.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/release_note/TelePresence-Conductor-Release-Notes-XC4-3.pdf)

**Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config\\_guide/xc4-2\\_docs/TelePresence-Conductor-Clustering-Unified-CM-Deployment-Guide-XC4-2.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc4-2_docs/TelePresence-Conductor-Clustering-Unified-CM-Deployment-Guide-XC4-2.pdf)

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config\\_guide/xc4-2\\_docs/TelePresence-Conductor-Clustering-Cisco-VCS-B2BUA-Deployment-Guide-XC4-2.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/conductor/config_guide/xc4-2_docs/TelePresence-Conductor-Clustering-Cisco-VCS-B2BUA-Deployment-Guide-XC4-2.pdf)

**Cisco TelePresence Server****Administrator Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/admin\\_guide/Cisco-TelePresence-Server-Printable-Help-4-4-Remotely-Managed.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/admin_guide/Cisco-TelePresence-Server-Printable-Help-4-4-Remotely-Managed.pdf)

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/release\\_note/Cisco-TelePresence-Server-Software-Release-Notes-4-4-1-16.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/release_note/Cisco-TelePresence-Server-Software-Release-Notes-4-4-1-16.pdf)

**Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install\\_guide/Cisco\\_TelePresence\\_Server\\_7010\\_Installation\\_Guide.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install_guide/Cisco_TelePresence_Server_7010_Installation_Guide.pdf)

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install\\_guide/Cisco-TelePresence-Server-on-Virtual-Machine-Install-Guide-4-4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/ts/install_guide/Cisco-TelePresence-Server-on-Virtual-Machine-Install-Guide-4-4.pdf)

**Cisco TelePresence Multipoint Control Unit****Cisco TelePresence MCU 5320****Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release\\_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf)

**Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install\\_guide/Cisco\\_TelePresence\\_MCU\\_53x0\\_Installation\\_Guide.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/Cisco_TelePresence_MCU_53x0_Installation_Guide.pdf)

**Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install\\_guide/mcu\\_deployment\\_guide\\_4-4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-4.pdf)

**User Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/user\\_guide/Cisco\\_TelePresence\\_MCU\\_Accessing\\_Conferences\\_4-3.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/user_guide/Cisco_TelePresence_MCU_Accessing_Conferences_4-3.pdf)

**Cisco TelePresence MCU 5310****Administration Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin\\_guide/cisco\\_telepresence\\_mcu\\_5300\\_series\\_administration\\_guide\\_4-3\\_2-17.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin_guide/cisco_telepresence_mcu_5300_series_administration_guide_4-3_2-17.pdf)



**Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install\\_guide/Cisco\\_TelePresence\\_MCU\\_53x0\\_Installation\\_Guide.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/Cisco_TelePresence_MCU_53x0_Installation_Guide.pdf)

**Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install\\_guide/mcu\\_deployment\\_guide\\_4-5.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf)

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release\\_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-89.pdf)

**Cisco TelePresence MCU 4510****Administration Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin\\_guide/Cisco\\_TelePresence\\_MCU\\_4-4\\_Product\\_administration\\_guide.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/admin_guide/Cisco_TelePresence_MCU_4-4_Product_administration_guide.pdf)

**Deployment Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install\\_guide/mcu\\_deployment\\_guide\\_4-5.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/install_guide/mcu_deployment_guide_4-5.pdf)

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release\\_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-85.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/mcu/release_note/Cisco-TelePresence-MCU-Software-release-notes-4-5-1-85.pdf)

**Cisco TelePresence IX5000****Administrator Guide:**

[http://www.cisco.com/c/en/us/td/docs/telepresence/ix\\_sw/8\\_x/admin/guide/ix\\_8\\_admin\\_guide.pdf](http://www.cisco.com/c/en/us/td/docs/telepresence/ix_sw/8_x/admin/guide/ix_8_admin_guide.pdf)

**User Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/ix\\_sw/8\\_x/user/guide/ix-8-1-ug.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/ix_sw/8_x/user/guide/ix-8-1-ug.pdf)

**Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/ix5000/assembly\\_guide/ix5000\\_install\\_guide.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/ix5000/assembly_guide/ix5000_install_guide.pdf)

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/telepresence/ix\\_sw/8\\_x/release/notes/ix\\_release\\_notes.html](http://www.cisco.com/c/en/us/td/docs/telepresence/ix_sw/8_x/release/notes/ix_release_notes.html)

**CE Endpoints****SX10 Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce80/sx10-administrator-guide-ce80.pdf>

**SX10 Installation Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/sx-series/installation-guide/sx10-quick-set-installation-guide-en.pdf>

**SX10, 20, 80 User Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce83/touch10-sx10-sx20-sx80-mx200g2-mx300g2-mx700-mx800-user-guide-ce83.pdf>

**SX20 Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce83/sx20-administrator-guide-ce83.pdf>

**SX20 Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/quick-set-sx20/installation\\_guide/sx20\\_quick\\_set\\_installation\\_sheet\\_for\\_web.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/quick-set-sx20/installation_guide/sx20_quick_set_installation_sheet_for_web.pdf)

**SX80 Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce80/sx80-administrator-guide-ce80.pdf>

**SX80 Installation Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/sx-series/installation-guide/sx80-installation-sheet.pdf>

**Release Notes:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce8/release-notes/ce-software-release-notes-ce8.pdf>

**MX200-G2 and MX300-G2****Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce82/mx200g2-mx300g2-administrator-guide-ce82.pdf>

**User Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce82/touch10-sx10-sx20-sx80-mx200g2-mx300g2-mx700-mx800-user-guide-ce82.pdf>

**DX70 and DX80****Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce83/dx70-dx80-administrator-guide-ce83.pdf>

**User Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce83/dx70-dx80-user-guide-ce83.pdf>

**DX70 Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/dx/dx80/install/dx80-installation-guide-web-version.pdf](http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx80/install/dx80-installation-guide-web-version.pdf)

**DX80 Installation Guide:**

[http://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/dx/dx80/install/dx80-installation-guide-web-version.pdf](http://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/dx/dx80/install/dx80-installation-guide-web-version.pdf)

**CE Release Notes**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/ce8/release-notes/ce-software-release-notes-ce8.pdf>

**EX60 and EX90****Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/administration-guide/ex-series-administrator-guide-tc70.pdf>

**User Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ex-series/tc7/user-guide/ex60-ex90-user-guide-tc73.pdf>

**Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release\\_notes/tc-software-release-notes-tc7.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release_notes/tc-software-release-notes-tc7.pdf)

**Cisco TelePresence Integrator Package C90****Release Notes:**

[http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release\\_notes/tc-software-release-notes-tc7.pdf](http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/software/tc7/release_notes/tc-software-release-notes-tc7.pdf)

**Administrator Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/codec-c-series/tc7/administration-guide/profile-c90-and-codec-c90-administrator-guide-tc70.pdf>

**Cisco Meeting Server****Configuration Guides:**

[http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment\\_Guide/Version-2-1/Cisco-Meeting-Server-2-1-Single-Combined-Server-Deployment.pdf](http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment_Guide/Version-2-1/Cisco-Meeting-Server-2-1-Single-Combined-Server-Deployment.pdf)

[http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment\\_Guide/Version-2-1/Certificate-Guidelines-Single-Combined-Server-Deployment-2-1.pdf](http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Deployment_Guide/Version-2-1/Certificate-Guidelines-Single-Combined-Server-Deployment-2-1.pdf)

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**Installation Guide:**

<http://www.cisco.com/c/dam/en/us/td/docs/conferencing/ciscoMeetingServer/Installation/Cisco-Meeting-Server-2-0-Installation-Guide-for-Virtualized-Deployments.pdf>

**Cisco Meeting App****End User Guide:**

<http://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/products-user-guide-list.html>

**Release Notes:**

<http://www.cisco.com/c/en/us/support/conferencing/cisco-meeting-app/products-release-notes-list.html>

**Datasheet:**

<http://www.cisco.com/c/en/us/products/collateral/conferencing/meeting-server/datasheet-c78-737519.html>

**Cisco Prime Collaboration Provisioning****Administrator Guide:**

[www.cisco.com/c/en/us/td/docs/net\\_mgmt/prime/collaboration/11-6/provisioning/guide/cpcob\\_cisco-prime-collaboration-provisioning-guide-11-6.pdf](http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-6/provisioning/guide/cpcob_cisco-prime-collaboration-provisioning-guide-11-6.pdf)

**Installation and Upgrade guide:**

[www.cisco.com/c/en/us/td/docs/net\\_mgmt/prime/collaboration/11-6/provisioning/install\\_upgrade/guide/cpcob\\_Cisco\\_Prime\\_Collaboration\\_Provisioning\\_Install\\_and\\_Upgrade\\_Guide\\_11\\_6.pdf](http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-6/provisioning/install_upgrade/guide/cpcob_Cisco_Prime_Collaboration_Provisioning_Install_and_Upgrade_Guide_11_6.pdf)

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/net\\_mgmt/prime/collaboration/11-6/release/notes/cpcob\\_cisco-prime-collaboration-provisioning-release-notes-11-6.pdf](http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-6/release/notes/cpcob_cisco-prime-collaboration-provisioning-release-notes-11-6.pdf)

**Cisco Prime Collaboration Assurance and Analytics**

**Installation and Upgrade Guide:**

[http://www.cisco.com/c/en/us/td/docs/net\\_mgmt/prime/collaboration/11-5/assurance/install\\_upgrade/guide/cpcob\\_Cisco-Prime-Collaboration-Assurance-and-Analytics-Install-and-Upgrade-Guide-11-5.pdf](http://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/collaboration/11-5/assurance/install_upgrade/guide/cpcob_Cisco-Prime-Collaboration-Assurance-and-Analytics-Install-and-Upgrade-Guide-11-5.pdf)

**Cisco Collaboration Systems Upgrade Test**

**Cisco Unified Communications Manager and IM and Presence Service**

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/rel\\_notes/11\\_5\\_1/SU1/cucmb\\_release-notes-for-cucm-imp\\_1151SU1/cucmb\\_release-notes-for-cucm-imp\\_1151SU1\\_chapter\\_01.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/11_5_1/SU1/cucmb_release-notes-for-cucm-imp_1151SU1/cucmb_release-notes-for-cucm-imp_1151SU1_chapter_01.html)

**Cisco Unity Connection**

**Install and Upgrade Guide:**

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/11x/install\\_upgrade/guide/b\\_11xcuciumg.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/install_upgrade/guide/b_11xcuciumg.html)

**Cisco Prime Collaboration Deployment**

**Administrator Guide:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/pcdadmin/11\\_5\\_3/cucmb\\_pcd-admin-guide-1153/cucmb\\_pcd-admin-guide-1153\\_chapter\\_00.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/pcdadmin/11_5_3/cucmb_pcd-admin-guide-1153/cucmb_pcd-admin-guide-1153_chapter_00.html)

**Release Notes:**

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/rel\\_notes/PCD/11\\_5\\_3\\_New/cucmb\\_pcd-releaseNotes-1153/cucmb\\_pcd-rns-1153\\_chapter\\_00.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/rel_notes/PCD/11_5_3_New/cucmb_pcd-releaseNotes-1153/cucmb_pcd-rns-1153_chapter_00.html)