



Work Smarter with Webex

认知变革 智慧协作

迈进协作新时代

认知型协作赋能智能经济

以IP为基础



点对点式解决方案

- 信息
- 电话呼入
- 会议

协作无处不在



- 移动性/随身设备
- 软件即服务 (SaaS)
- 随时随地展开协作

以用户为中心



- 团队动态协作
- 简单直观的工作流、持久化和文件共享

认知型



AI 驱动式协作
开启协作无限可能

- 参与者/客户洞察
- 情景化体验
- 无间断工作流
- 无缝式协作

2000

2005

2010

2015

2020

2030

当前

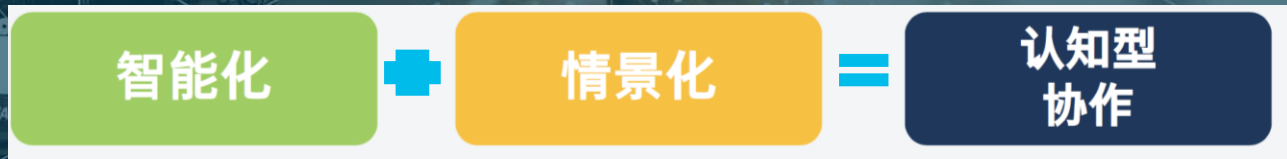
本地化部署

从信息孤岛向互联互通发展

云端



新生代驱动因子...



交织着情景和智能的互联协作体验

发展
人际
关系



增强
顾客
交互

搭建

跨界高效团队
制定更快更智能的决策

Work Smarter with Webex

认知变革 智慧协作

File Window Help


Cisco Webex Meetings

Connected

Participants

Intelligence

PERSON COMPANY



Jelyse Hawkins
CEO

Fusion Fitness

BIO

Jelyse Hawkins is the CEO of Fusion Fitness. Dynamic, self-starter with cross-functional experience in technology, manufacturing, consumer branding, and human resources. Recognized for strategy, innovative leadership and interpersonal effectiveness.

00:42:01

Work Smarter with Webex 认知变革，智慧协作

品牌认知

Webex 协作平台

认知型协作能够提供更卓越的体验



智能团队协作
——全世界都是您的会议室

了解堪与面对面协作媲美的卓越会议体验。



智能工作空间
——瞬间置身视频会议室

打造更灵活的工作空间，实现团队协作和会议室资源转型。



智能客户体验
——轻松拉近您和客户之间的距离

主动式联络中心解决方案利用认知型洞察力，创造更有价值的客户互动。



Webex 会议



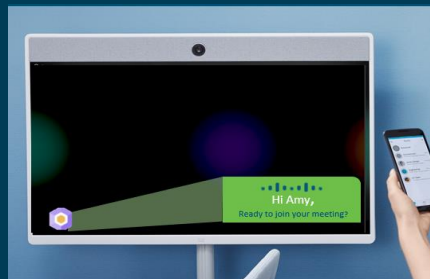
Webex 通话



Webex 客户服务中心

Webex 设备

核心AI特性



人物洞察

增强型 Webex 助手

增强型人脸识别

客户行为分析

Work Smarter with Webex

认知变革 智慧协作

My People Insights Profile



Edit photo

Hide Profile

First name

Marissa

Last name

Liu

Title

Collaboration Product Marketing Specialist

Hide

Company

Cisco Systems Inc

Hide

Bio

Holistic thinker that thrives off of curiosity, creativity, and compassion.

As the Product Marketing lead for Cisco Webex Meetings, I have been at the forefront of helping transition our brand to the modern era. Cisco Webex is a well-established brand with trusted recognition and equity, and it has been my

Hide

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01:10.21







Cognitive Collaboration

思科认知型协作

思科大中华区统一通信与协作事业部

马志

2019.07

人工智能与协作

1990

2000

2005

2010

2015

2016

2017

2018

2019

Machine Intelligence 机器智能

- Echo cancelling
回声消除
- Media resilience
媒体自适应
- Spatial audio
空间音频
- Video motion detection
视频移动检测
- MIC beamforming
波束形成麦克风
- Speaker triangulation
发言者三角定位
- Proximity
- Ultrasound motion detection
超声波移动检测

Machine learning 机器学习

- Face detection
实时面部检测
- Noise detection
噪声检测

Deep Learning 深度学习

- Speech recognition
语音识别
- Face recognition
面部识别
- Object recognition
目标识别
- Natural language understanding
自然语言理解

定义认知型协作

协作环境中的 AI 和 机器学习



计算机视觉 Computer Vision

Face, Gesture
and Object
Recognition



音频和语音技术 Audio & Speech Technologies

Noise Detection
Speech Integration



多模式机器人和 助手 Multi-modal Bots & Assistants

Collaboration
Assistants

Care Assistants

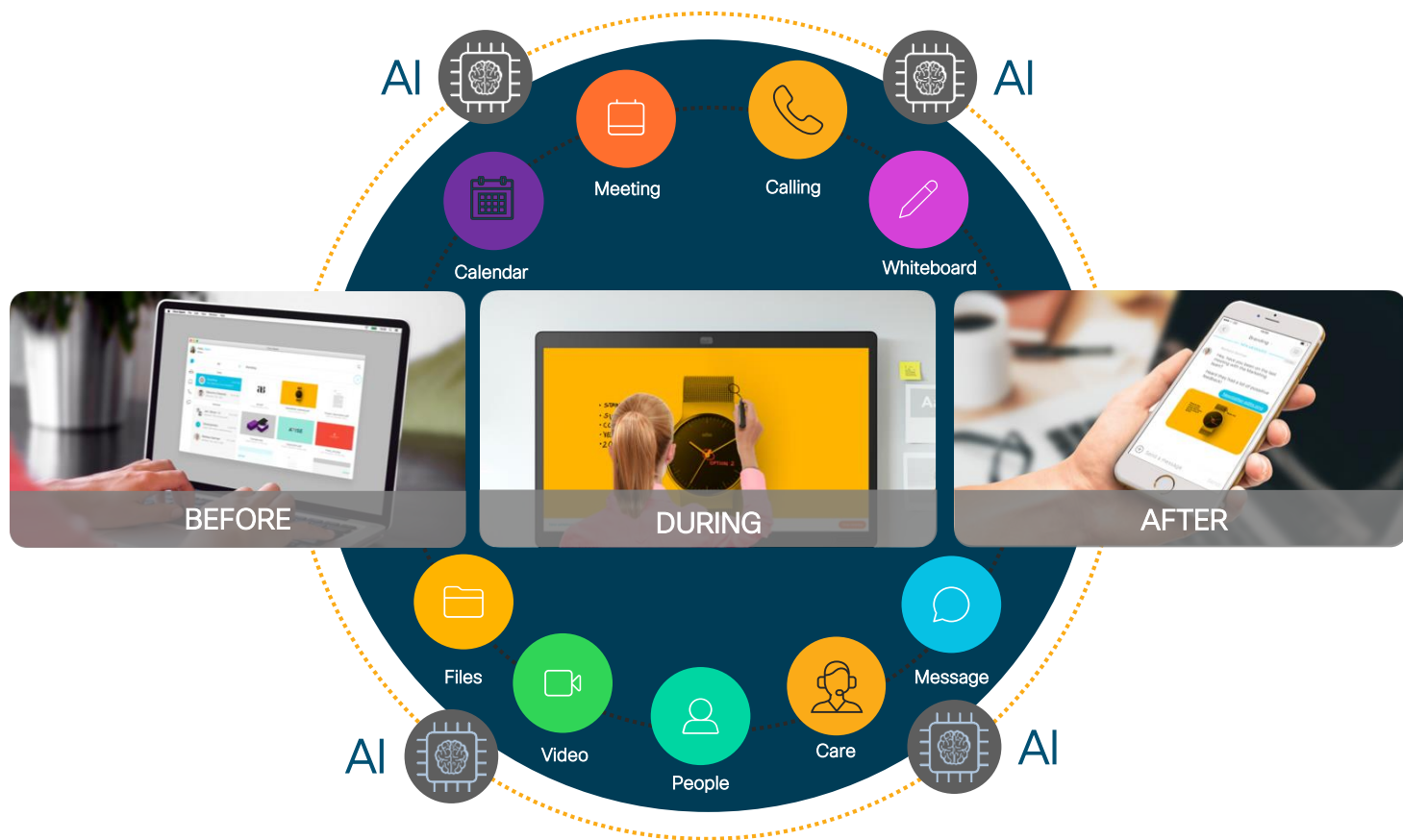


智能关系 Relationship Intelligence

People Profiles

Company
Information

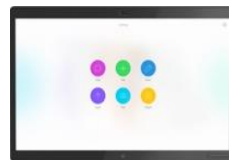
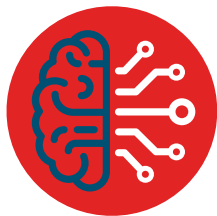
我们的愿景，实现更美好的团队协作



Computer Vision



Powerful AI Platform





Sensors

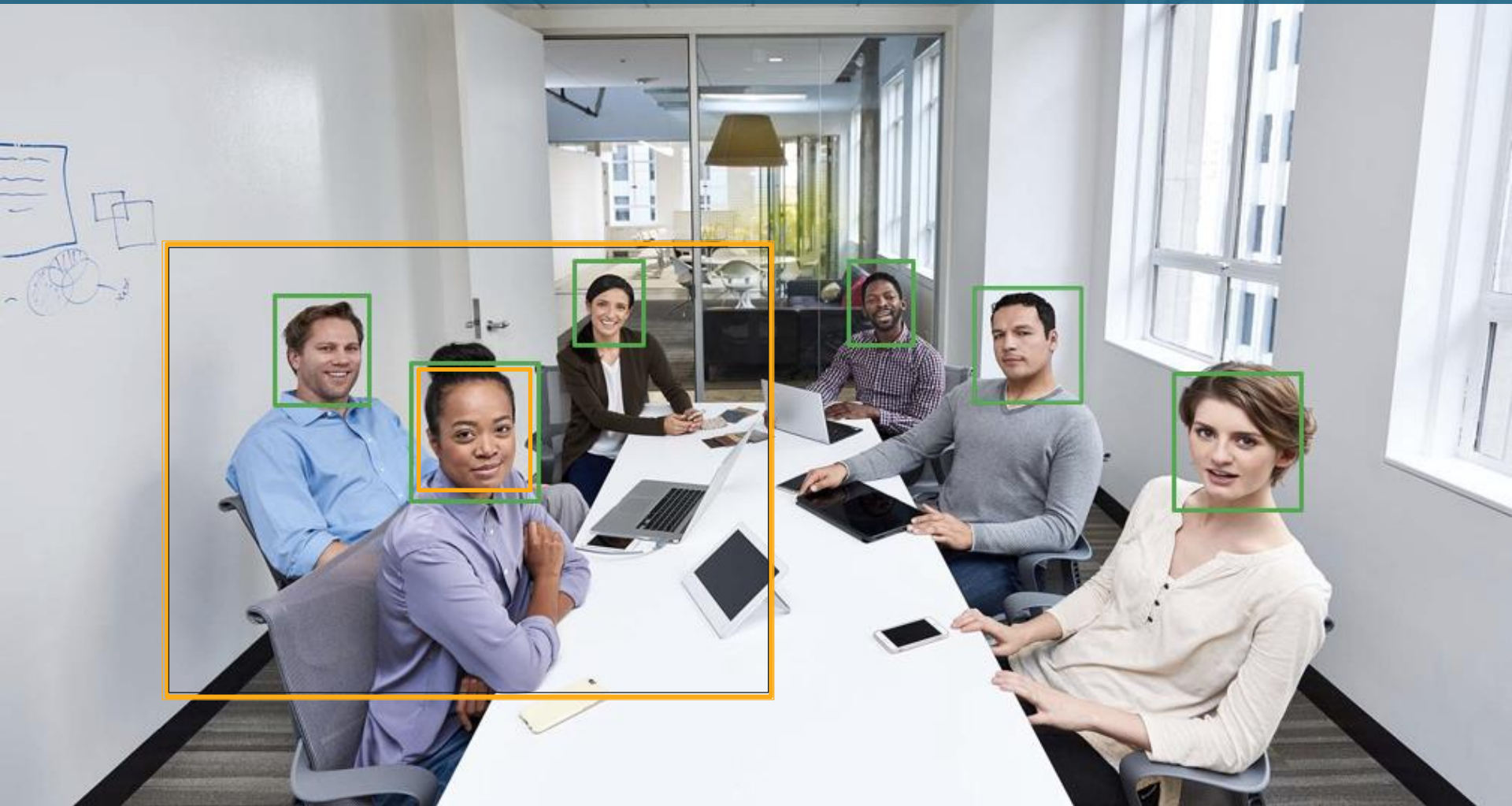


面部检测

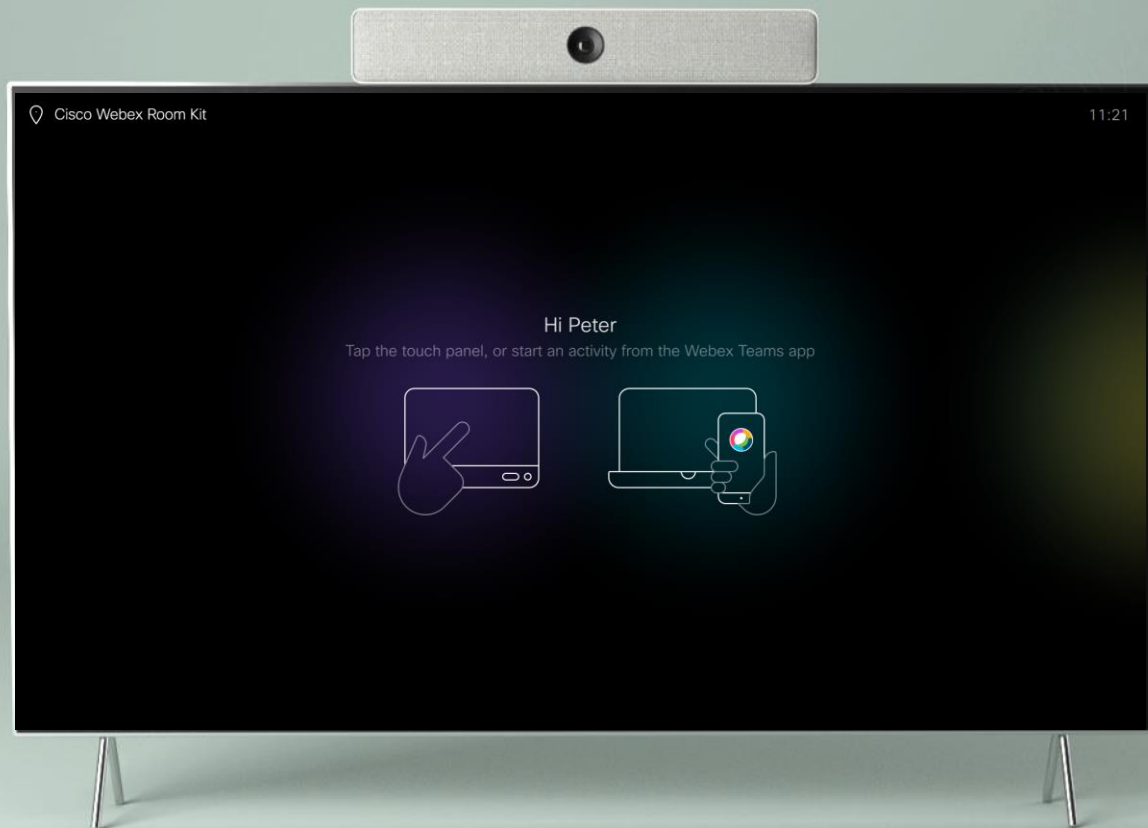
Audio distance: 1.90 Quality: 0.58 Far end: 0

F: 0.0% T: 86.4% U: 0.0% N: 0.0% S: 235

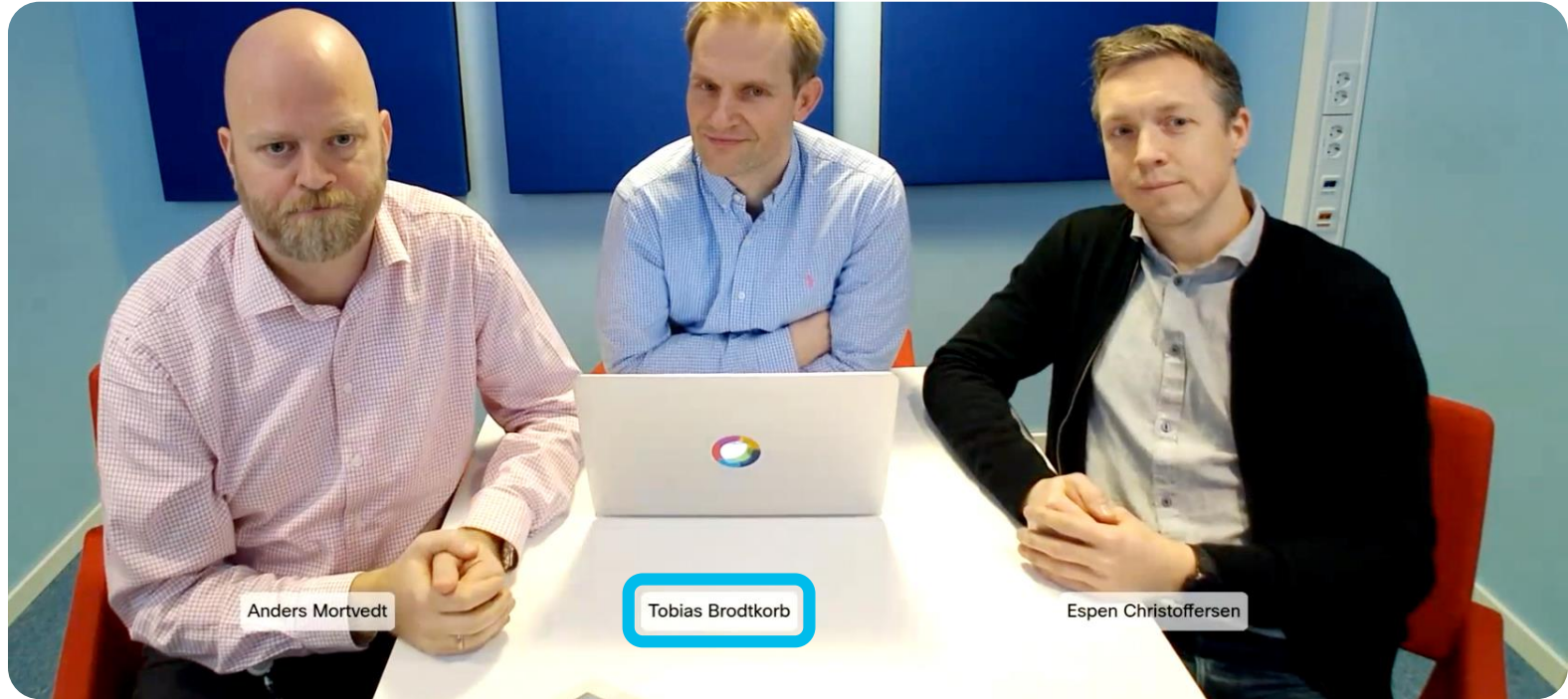
People count: 6



The device knows who you are!



It's good to know who you are talking to



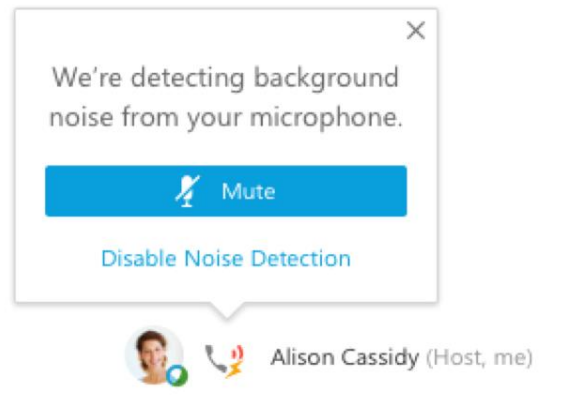
Speech Technology



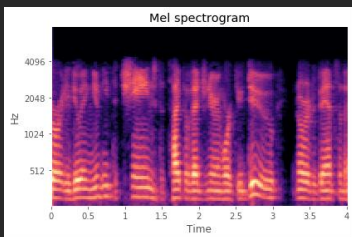
Noise detection / suppression in meetings

检测并分类外部噪音

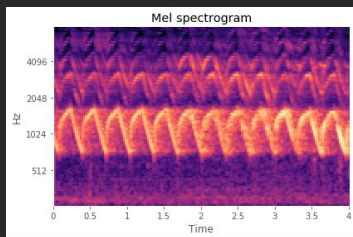
- 提示信息: “检测到噪音”
- 提示噪音的类型: "The noise sounds like keyboard"
- 允许客户忽略某些类型的噪音
- 检测到噪音时自动静音



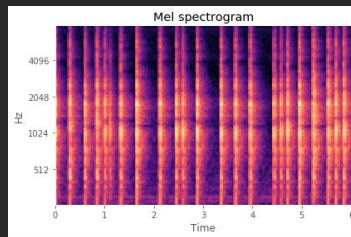
Voice



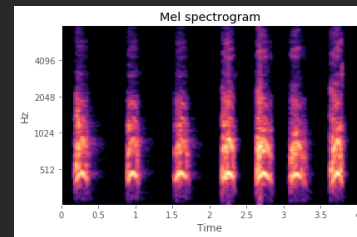
Siren



Tapping



Dog



Collaboration Assistants





智能会议助手 Webex Assistant



“Ok Webex, join the meeting”



Relationship Intelligence



Evolution of people profiles help drive better engagement

External Profile

一维数据
静态/固定的信息



Master Design Thinking - Earn a Design Thinking Certificate from Cornell. 100% Online. Apply Now! [Join](#)

Does anyone you feel potential with LinkedIn?

See who's viewed your profile in the last 90 days

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Chuck Robbins • 2nd
Chairman and CEO at Cisco
Los Gatos, California

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[View Profile](#) [View Photo](#) [View Video](#) [View Posts](#) [View Activity](#) [View Connections](#)

Highlights

6 Mutual Connections
You and Chuck Robbins share 6 mutual connections. [View connections](#)

You both work at Cisco
Chuck worked at Cisco 4 years and 10 months after you did. [View connections](#)

Articles
20,163 followers

Leadership Discussion with John Chambers and Chuck Robbins
In this video, John Chambers and I talk about the CEO transition and the tremendous opportunity ahead of Cisco. We also discuss where the company is headed in the near future.

[Like](#) [Comment](#) [Share](#) 32 Comments

[See all](#)

Experience

Cisco
8 yrs 4 mos

Chairman and CEO
Dec 2017 - Present · 1 yr 4 mos

CEO
Jul 2015 - Present · 3 yrs 8 mos

SVP, Worldwide Field Operations
Dec 2012 - Jul 2015 · 2 yrs 8 mos

People Also Viewed

Tom Kanyo 2nd
Chief Strategy Officer at Cisco

Eduardo Macchietti
Engineering leader @ Cisco & DuPont (Inventor)

Learn the skills Chuck has

Ethical Hacking: Wireless Networks
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CNHP Routing (300-101) Cert Prep: Route Redistribution and Selection
Views: 3,473

CompTIA Network+ (N10-007) Cert Prep: 6 Advanced IP Networking
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VS

Chuck Robbins
Chief Executive Officer at Cisco Systems Inc.

[Not a Contact](#)

CONTACT

PERSONAL NOTES

FAMILY

PUBLICATIONS AND VIDEOS

RECENT NEWS ABOUT CHUCK

NEWS ACTIVITY LAST 12 MONTHS (show summary)

MEETING HISTORY
Missing your meeting history?
Confirm that your calendar accounts are linked.

ADVISORIES

- Chuck is involved with these boards: Cisco Systems, Inc., BlackRock, Inc., Ford Foundation, U.S.-Japan Business Council
- Chuck had the most articles in the past year (122) on 06/19/2018 (Business leaders speak out against child separation policy)
- Chuck's company BlackRock, Inc. (Independent Director) had a recent news spike with 34 articles on 01/22/2019 (BlackRock plans environmentally conscious money market fund: filing)

BIOGRAPHY

Whoami [Cisco](#) [Speaker](#) [Cisco](#) [Twitter](#) [Other](#) [Other](#) [Other](#) [Other](#) [Other](#) [Other](#) [Other](#)

Charles H. Robbins is an American businessman. He is the chairman and chief executive officer of Cisco Systems, the American manufacturer of networking hardware. Robbins was born in Grayson, Georgia. He was educated at Rocky Mount High School in Rocky Mount, North Carolina. In 1987, he received a bachelor's degree in math from the University of North Carolina at Chapel Hill. One of his latest major responsibilities, he worked for an international distributor for North Carolina National Bank. Robbins

[Read more](#)

Publications and Videos

Recent News About Chuck

News Activity Last 12 Months (show summary)

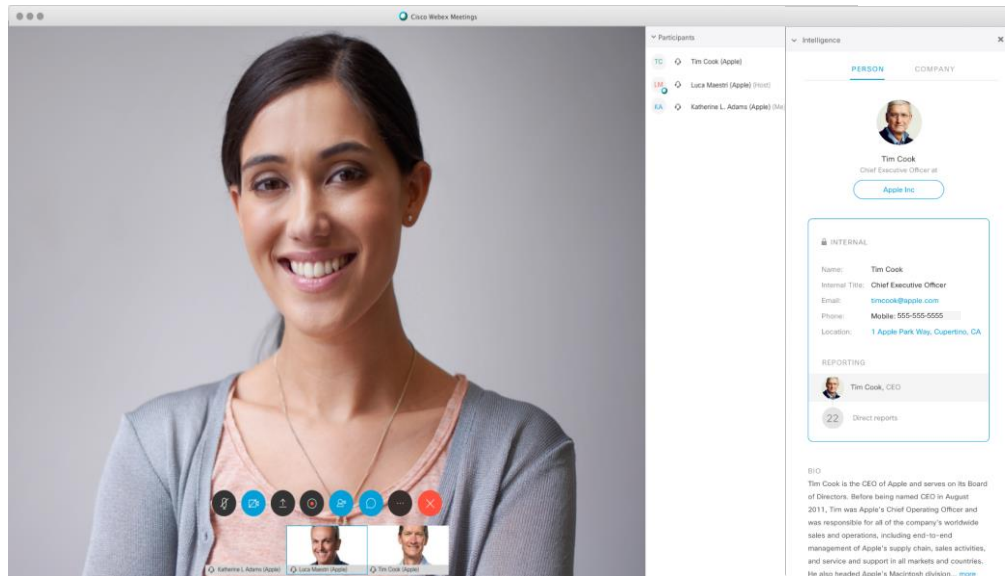
Mar 9 2019 2 articles

americamilitary
Cisco CEO suggests fears

localistworker
Look who's ready to fight

People
Insight
动态的
深入情景的

Personalization: Webex 人物洞察



4 了解会议中相关公司和人员的更多信息



3 自己管理个人信息-
您可以随时编辑/开启
/禁用个人信息显示



2 在您的会议中, 查看
同事在企业通讯录上
的详细信息



1 Webex从公开的资源中
收集信息, 并为您构建丰
富的个人资料

