



Cisco Start Best-Sellers (Singapore)

	Product Description	Best Seller Product PIDs*	Advance Hardware Replacement Smart Net Total Care 8x5xNext Business Day	Onsite Support Smart Net Total Care Onsite 8x5xNext Business day
Access Layer switch	Unmanaged Switch 95 Series Best Seller : GEx8	SG95D-08-SG	CON-SNT-G95D08SG	
	Smart Switch 200 Series Best Seller : GEx8	SG200-08	CON-SNT-LM00TUK2	
	Managed Switches 300 Series Best Seller : GEx8, GE/SFP uplinks x 2	SG 300-10	CON-SNT-SRW009G5	
	100 Series Best Seller : VPN Router with WAN capability, IP Sec VPN & 3G/4G failover	RV130-K9-G5	CON-SNT-V10K9G51	
Controller-less access point	Wireless Access Points 100 Series Best Seller: 802.11n 300 Mbps wireless data rate with single radio, 16 active users per radio	WAP121-E-K9-G5	CON-SNT-WAP219G5	
Desktop Router	880 Series Best Seller: affordable desktop, 15Mbps performance with advanced security	C881-K9	CON-SNT-C881K9A1	CON-OS-C881K9A1
	880 Series Best Seller: multimode VDSL2/ADSL2 and 2+ over basic telephone service	C887VA-K9	CON-SNT-C887VAKK	

	890 Series Best Seller : Gigabit Ethernet Security Router with SFP, GE/SFPx1, FEx1 WAN interface, GEx8 LAN interface, 4 port POE with 125W	C891F-K9	CON-SNT-C891F8BB	CON-OS-C891F8BB
Enterprise class switch	Catalyst 2960 Series Best Seller: FEx24, GE/SFP uplinks x 2	WS-C2960+24TC-L	CON-SNT-WSC296TC	CON-OS-WSC296TC
Enterprise class switch	Catalyst 2960-X Series Best Seller: GE×24, SFP uplinks×4	WS-C2960X-24TS-L	CON-SNT-WSC296XT	CON-OS-WSC296XT
	Catalyst 2960-X Series Best Seller: GE×24, SFP uplinks×4 with 375W PoE	WS-C2960X-24PS-L	CON-SNT-WSC224SL	CON-OS-WSC224SL
	Catalyst 2960-X Series Best Seller: GE×48, SFP uplinks×4	WS-C2960X-48TS-L	CON-SNT-WSC248TS	CON-OS-WSC248TS
	Catalyst 2960-X Series Best Seller: GE×48, SFPX4 with 740W POE	WS-C2960X-48FPS-L	CON-SNT-WSC294SL	CON-OS-WSC294SL
Enterprise class Controller-based access point	Aironet Indoor Access Points 1800 Series Best Seller: 802.11ac Wave 2 867 Mbps wireless data rate, 3x3:2SS support Mobility Express	AIR-AP1832I-S-K9	CON-SNT-AIR183S9	CON-OS-AIR183S9
	Aironet Indoor Access Points 1800 Series Best Seller: 802.11ac Wave 2 867 Mbps wireless data rate, 3x3:2SS Mobility Express Master	AIR-AP1832I-S-K9C	CON-SNT-AIRAPSKC	CON-OS-AIRAPSKC
	Aironet Indoor Access Points 2800 Series Best Seller with Internal Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS support Mobility Express	AIR-AP2802I-S-K9	CON-SNT-ARAPSIK9	CON-OS-ARAPSIK9
	Aironet Indoor Access Points 2800 Series Best Seller with Internal Antenna: 802.11ac Wave 2 2.6 Gbps wireless data rate, 4x4:3SS Mobility Express Master	AIR-AP2802I-S-K9C	CON-SNT-ARK9C280	CON-OS-ARK9C280

Advance Hardware replacement Smart Net Total Care 8x5xNext Business day :

We are dedicated to support your on-going business. With this services level, you can be assured of hardware replacement in the Next-business-day delivery, local business hours based on Depot time, 5 days a week

Smart Net Total Care Onsite Support 8x5xNext Business day :

We are committed to provide you professional, customer-focused support services in person at your location. Smart Net Total care includes installation of advance replacement parts based on our depot time

Next business day, 9am to 5pm if the request is received before 3pm, the service (including parts, labor, and materials) and will be provided the next business day.

After 3pm, the service (including parts, labor, and materials) will be provided the following business day