



Cisco Certified Refurbished Equipment Quick Reference Guide Australia and New Zealand



Quick Facts

- 2800+ current and end-of-sale (EOS) SKUs.
- Remanufactured and tested to "like-new."
- Same product ID as new but with "-RF" added.
- (Typically) 25% off new list price; discounting applies.
- Same warranty and Cisco® SMARTnet® support as new.
- Cisco IOS® Software based products include a current license.
- Engineering Change Orders (ECOs) incorporated.
- Financing available from Cisco Capital.SM
- Ships within 24 to 48 hours from multiple inventory locations.
- Inventory changes daily.
- Full sales recognition "same as per Cisco new product."

End-Customer Benefits

- Peace of mind: Same Cisco quality, value, performance, and support as for new Cisco products.
- Maximize IT spending budget: Attractive pricing, no hidden costs, and financing available.
- Low risk: Same-as-new warranty with support through Cisco Technical Assistance Center (TAC).

Engaging Cisco Capital Remarketing

- Identify ideal refurbished Cisco opportunities.
- Check Website for inventory availability.
- Check list pricing and obtain wholesale price through distributor.

Ideal Refurbished Cisco Opportunities

- Customer in need of end-of-sale Cisco products.
- Immediate-delivery orders.
- Spares and network extension opportunities.
- Price sensitive and deep discounting situations.

Check Inventory and Quantities on The Website

- Go to www.cisco.com/go/remarketing.
 - Click on View Inventory and log in using your Cisco.com ID.
 - When logged in, click on Search Inventory tab.
- Use the inventory search options:
- Click the Download Inventory button to download entire spreadsheet.
 - Or type the part number in the search box. Type in the entire part number, including -RF (for "refurbished"), or use the asterisk wildcard (for example, WS*).
 - Click Check Standard Configuration to see what items and accessories are included.
 - Quantity shown is available for immediate shipment; contact remarketing team for other inventory currently in process.
 - The quantity shown is available for immediate shipment. Contact the remarketing team for other inventory currently in process.
 - Can't find the inventory or quantities needed? Contact the Cisco Capital Remarketing sales rep for your region.

Ordering

- Confirm list pricing and availability through website (www.cisco.com/go/remarketing).
- All one and two-tier resellers must order through distributors.
- Limited inventory "reservations", price deviations and restricted product requests are considered on a case-by-case basis; submit requests through your Cisco Capital Remarketing Sales Representative.
- Select products may have a lower-priced end-of-sale alternative. Please work with your sales rep to develop an ideal solution for your requirements.
- All sales are final; no returns or credits.

Reseller Best Practices

- Engage Cisco Capital remarketing early in the sales cycle for capabilities, strategies, and options.
 - Propose refurbished products along with new products to enable the customer to meet budget or to afford more for the same budget.
 - Position end-of-sale products to support customer requirements during technology transitions.
- Differentiate against products from unauthorized channels.
- Focus on:
- Network protection (genuine Cisco).
 - Budget protection (no hidden costs - inspection and re-licensing fees).
 - Business protection (Cisco SMARTnet support for entire network).

Cisco Certified
Refurbished Equipment



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Call the Cisco Capital Remarketing team for pre- and post-sales support. We are here to help you gain more business!

Region	Area Sales Manager	Responsibility	Email	Telephone
Asia Pacific and Japan	Ash Mathradas	General Manager, Asia Pacific & Japan	Amathrad@cisco.com	+65 9720 9358
	Mike Wilkinson	Regional Account Manager, Australia, New Zealand, Singapore, India	miwilkin@cisco.com	+61 2 8446 5322
	DY Kim	Regional Account Manager, Korea, Japan	dykim@cisco.com	+81 3 6434 6746
	Leo Ho	Regional Account Manager, Hong Kong, Thailand Indonesia, Vietnam, Malaysia, Taiwan, China	leoho@cisco.com	+852 2934 4672
	Customer Support		care-asia-cs@external.cisco.com	+65 6241 8527
	General E-mail		care-asia@cisco.com care-japan@cisco.com	
Other	Benson Chan	WW Business Development and Marketing	bensocha@cisco.com	+1 408 527-9134
Website URL	www.cisco.com/go/remarketing/ (Cisco Capital Remarketing) www.cisco.com/go/ciscocapital/ (Cisco Capital Leasing)			
Reseller resources	www.cisco.com/web/ordering/ciscocapital/refurbished/resellers/index.html (CCO login required)			



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Cisco Systems, Inc.
San Jose, CA

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Amsterdam, The Netherlands

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