

Deliver Secure, Rich, Interactive Training Anywhere

Cisco WebEx Training Center:
A FedRAMP-Authorized Service
Product Overview

Cisco WebEx Training Center: A FedRAMPSM-Authorized Service



Cisco WebEx Training Center: A FedRAMP-Authorized Service allows you to:

- Increase the reach and effectiveness of training for employees, partners, and constituents.
- Create a compelling learning environment with high-definition video (up to 720p), integrated audio, and multimedia sharing.
- Stimulate learning and group collaboration through breakout sessions.
- Evaluate training effectiveness with integrated testing and polling, and reports on attendance, attentiveness, and more.
- Build a digital library of sessions for future on-demand access.
- Feel confident that U.S. Government data is contained in U.S. Data Centers which are accessed by U.S. citizens only.



Broaden the reach and effectiveness of your agency's training programs with Cisco WebEx® Training Center: A FedRAMPSM – Authorized Service that helps you engage constituents, internal teams, and other government agencies worldwide with real-time online training and webinars.

Examples? Glad you asked. Use Cisco WebEx Training Center to:

- Keep employees updated on the latest policies and procedures for your Agency. For example, is it Benefits open enrollment? Host live or recorded agency-wide training sessions to inform employees about benefits changes.
- Need to communicate new government regulations? Easily convene an online panel of government experts and key stakeholders to train other agencies around the country.
- Need to make sure constituents are properly equipped to maintain their certification? Host a workshop that includes hands on access to the latest resources.

Train More Effectively with Multimedia and Assessment Tools

Combine high-definition video, audio, and content sharing to deliver stimulating courses, demonstrations, and events. Instructors can make group collaboration easy through breakout sessions and encourage participant discussions through chat and threaded Q&A. Integrated testing, grading, and polling tools help measure class effectiveness and individual proficiency. Participants can learn at their convenience by viewing recorded sessions. And they can take advantage of online computer labs for practical application training.

Count on Cisco for Highly Secure, Scalable WebEx Service

Cisco WebEx Training Center: A FedRAMP-Authorized Service is a software-as-a-service (SaaS) solution delivered through the Cisco Collaboration Cloud and is easy to roll out and scale as your agency grows. The Cisco Collaboration Cloud is an enterprise scale network designed specifically to provide highly secure on-demand conferencing capabilities. It offers a scalable architecture, consistent availability, and multilayer security, which is validated and continuously monitored to the rigorous government standards of FedRAMP. Additionally, Cisco WebEx service datacenter operations holds SOC 2 Type II attestation and ISO 27001 compliance. As a FedRAMP-Authorized Service, Cisco WebEx Training Center fits easily into your existing training environment with open APIs to integrate with leading learning management system (LMS) solutions and support for Shareable Content Object Reference Model (SCORM) standards.

The Importance of FedRAMP

The Federal Risk and Authorization Management Program (FedRAMP) provides a cost-effective, risk-based approach for the adoption and use of cloud services by U.S. government agencies. FedRAMP processes are designed to assist federal government agencies in meeting Federal Information Security Management Act (FISMA) requirements for cloud systems. By standardizing on security assessment, authorization, and continuous monitoring for cloud products and services, this program delivers costs savings, accelerated adoption, and increased confidence in security to U.S. government agencies that are adopting cloud technologies. To learn more about FedRAMP, visit fedramp.gov.



Provide Compelling Online Training with These Powerful Features

Multimedia Sharing

Share Microsoft PowerPoint presentations, documents, streaming videos, demonstration software, white boards, and Adobe Flash animations. Pass sharing and annotation privileges to your participants to encourage participation.

High-Definition Video and Active Speaker

Keep learners focused and engaged with high-definition video of the presenter in the main session. Display up to five high-quality (up to 720p) videos of the presenter and panelists. Active Speaker technology automatically displays the current speaker in the main video, or you can choose to lock in on a specific panelist. Support up to 3000 participants in a non-video-enabled session and up to 500 in a video-enabled session. All participants also get clear, reliable audio through a telephone bridge or voice over IP (VoIP) and can join through callback or call in using a toll or toll-free number.

Breakout Sessions

Assign participants to virtual breakout rooms for group projects and brainstorming. Then “drop into” breakout sessions to assess their progress and facilitate discussion. Students can share presentations and documents, white boards, and applications within their breakout sessions.

Threaded Q&A

Track questions and document responses using threaded Q&A. Panelists can prioritize questions, display answers publicly or privately, or assign the Q&A to a colleague.

Chat

Attendees can engage in private or public chat conversations with the instructor, another attendee, or the entire class.

Polls, Attendee Feedback, and Attention Indicator

Collect feedback with one or more polls during a session, and instantly tabulate poll results to share with the class. Students can also “raise their hands”; the system automatically orders the requests so you can answer questions on a first-come basis. Gauge individual and overall group attentiveness at any point with a visual attention indicator.

Cisco WebEx Hands-On Lab

The unique Hands-On Lab feature gives participants highly secure access to remote PCs for hands-on application learning and practice. Lab sessions can be conducted during live training sessions or on demand.

Integrated Test Engine

Measure class performance by testing students before, during, or after live training sessions. Deliver a variety of test types, including multiple-choice, true-or-false, fill-in-the-blank, and essay. You can also take advantage of automated grading, reporting, and SCORM compliance, and store and reuse tests for other sessions.

Record and Playback

Capture and store session recordings for reuse and review using the integrated Network-Based Recording capability. Stream recordings within live sessions or

post them for students to play back at their convenience. Recordings capture all aspects of the session, including audio, data, video, and annotations.

Registration and Reporting

Simplify time-consuming administrative processes with self-scheduling, registration management, and attendance reporting. Access extensive reports about attendance, recorded class views, class attentiveness, test results, and more. In addition, you can schedule and launch sessions with a single click directly from Microsoft Outlook.

Mobile Support

Enjoy a rich training experience with audio, video, and content sharing across Android, iPhone, and iPad devices.

Single Sign-On

Use single sign-on (SSO) to facilitate multi-factor authentication requirements.

Cross-Platform Support

Access Cisco WebEx Training Center: A FedRAMP-Authorized Service from almost any environment, including Microsoft Windows, Mac OS X and Android.

Cisco WebEx Training Center is updated regularly to meet the latest system compatibility needs.

Please visit webex.com to see system requirements

Languages currently supported include Chinese (Simplified and Traditional), Danish, Dutch, English, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (Latin American and European), and Turkish on the Microsoft Windows platform. The Mac in-meeting experience is available only in English.

For More Information

Learn more about
FedRAMP-Authorized
Services from Cisco at
cisco.com/go/fedramp, email
COLLAB-USGOV@cisco.com,
or contact your Cisco
representative.

