Cisco Digital Justice

INCREASES THE PACE AND SAFETY OF JUSTICE, WHILE IT LOWERS THE COST

Challenges

Justice and corrections organizations around the world have missions to protect and serve citizens, while reducing costs and improving operational efficiency. They need cost-effective solutions to keep citizens and public spaces safe. This includes court and corrections personnel, plus people in the justice system and their families.

The Justice System and the Internet of Things

With the Cisco® Digital Justice solution, physical devices and objects connect to the internet and each other for intelligent decision making. This is often called Internet of Things (IoT), and it provides the platform to help support this mission as it:

- Connects people in more relevant, valuable ways

- Removes the barriers between systems and facilitates the transfer of information across operations, including pre-trial, trial, and post-trial phases

- Delivers the right information to the right person (or machine) at the right time

For the justice system, the IoT can provide real-time information through mobile communications and video, which improves situational awareness for court and corrections officers. It can help manage resources more efficiently by allowing remote delivery of services from healthcare to court appearances and court interpreters or experts.

The Cisco® IP Network Mission Fabric forms the platform for the IoT, and interconnects beyond conventional communications to:

- Enhance operational efficiencies and productivity

- Move the process beyond courthouse walls

- Combine existing and next-generation mission-critical voice, video, and data applications

- Deliver quality of service (QoS) and information assurance using integrated network services at the point of delivery

Cisco Digital Justice

The Cisco Digital Justice solution enhances the cycle of justice and lowers operating expenses for courts, corrections, and law enforcement. This approach allows court and correctional leaders, as well as law officers to perform their duties more efficiently—regardless of distance. It enhances agility, increases the speed of the justice process, and creates safer experiences for justice workers and inmates. Cisco Remote Expert enables remote communications for easier access to specialized experts used for various tasks in the justice system. Cisco Digital Justice allows all branches of the justice system to operate efficiently in a rapidly changing environment with:

· Remote video interpretation

· Remote testimony

· Remote visitation

· Remote care

Remote Video Interpretation

Interpreters can appear immediately by video without court delay. This eliminates travel time and reduces on-the-clock fees. Multiple courts can create and instantly access a central pool of interpreters with specialized languages, improving access to underserved groups.

Remote Testimony and Appearance

Parties and witnesses can appear through secure video for motions and testimony from anywhere. This video access reduces case backlogs and travel costs, and speeds justice. It is also scalable as needed. Plus real-time, interactive video arraignments, sentencing, and remediation hearings eliminate the need to transport prisoners, minimizing both risks and costs, as well as scaling resources.

A judge or arbiter can also reach multiple sites simultaneously to review evidence and legal arguments through secure and interactive video. The overall costs per case and case backlogs are reduced, court services delivered faster, and citizen access and satisfaction improved.

Defendants can appear before the judge through secure, remote video for motions and testimony directly from a holding facility. Remote video increases responsiveness and speed of justice while reducing security risks and transfer costs. It can also reduce opportunities for confrontation and escape, reduce administrative costs, and allow detainees to connect with multiple court facilities.

Remote Visitation

Video conferencing services allow counsel and family members to have face-to-face interaction, while eliminating physical security and contraband concerns.
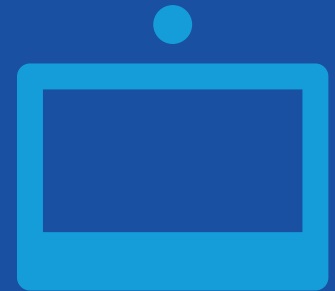
Remote Care

Telehealth services provide remote access to practitioners, specialists, and emergency evaluations without requiring inmate transfer.

Cisco Digital Justice solutions can provide additional benefits, such as:

· Offers distance-learning opportunities for staff and inmates at a fraction of traditional face-to-face education costs

· Reduces back-office expenses by replacing paper-based processes such as data transfers (sentencing triggers, warrants, and DA summons); and offers more efficient electronic processes such as online database queries, Internet-based activities (online payments and juror disqualifications), e-receipts, e-filing, and e-citation

· Allows remote administrative meetings for court officials, staff, and administrators

Case Study: Dallas County Public Defender Video Deployment

Need: Dallas County operates the largest public-defender office in the state of Texas with 94 lawyers who try more than 45,000 cases annually. The county needed to streamline operations for the courts, enhance productivity, and ensure that all activities were aligned with the state's Fair Defense Act. This act requires public defenders to communicate with clients within 24 hours of their appointment.

Solution: The county installed a robust IP network capable of supporting video and deployed 200 video endpoints for remote court appearances and other uses. The system is used to arraign prisoners in the jail and communicate with the Justice of the Peace Courts and the Dallas County Community Supervision and Corrections Department.

To learn more about Cisco Digital Justice technologies, services, and partners, visit cisco.com/go/connectedjustice.

Why Cisco?

Through digital solutions, Cisco and its ecosystem of partners help organizations in every country and community in the world to provide a smarter, healthier, and safer environment. This digital platform also provides the capabilities to improve operational efficiency, reduce costs, and grow innovation.

Because Cisco solutions are everywhere, we have the resources and expertise to work with government organizations to transition to the twenty-first-century government.