



# Cisco Solution Support

## Eligible Solutions Coverage Catalog

March 2017

# The Right Kind of Support for Solution Environments



Centralized support from our solution experts who own issue management and resolution across Cisco® and solution partner products in our eligible solutions.

Resolves solution-level issues on average 43 percent faster than product support alone.<sup>1</sup>

# Eligible Cisco Solutions

Cisco® Solution Support covers eligible solutions across our collaboration, data center, digital capabilities, Internet of Things (IoT), networking, security, and service provider portfolios—each with unique Cisco and solution partner products.

## Collaboration

### Collaboration

[Service Definition](#)

### Hosted Collaboration Solution

[Service Definition](#)

## Data Center

### Application Centric Infrastructure

[Service Description](#)  
[At-a-Glance](#)

### CloudCenter

[Service Definition](#)

### Critical Infrastructure

[Service Definition](#)  
[At-a-Glance](#)

### FlexPod®

[Service Definition](#)  
[At-a-Glance](#)

### OpenStack™

[Service Definition](#)  
[At-a-Glance](#)

### SAP HANA

[Service Definition](#)  
[At-a-Glance](#)

### Tetration Analytics

[Service Definition](#)

### VersaStack™

[Service Definition](#)  
[At-a-Glance](#)

## Digital Capabilities

### Customer Experience

#### Mobile Experience

[Service Definition](#)

#### Virtual Expertise

[Service Definition](#)  
[At-a-Glance](#)

#### Cisco Vision Dynamic Signage Director

[Service Definition](#)  
[At-a-Glance](#)

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## IoT

**Connected Manufacturing**

[Service Definition](#)

**Connected Utilities**

[Service Definition](#)

**Digital Platform for Cities**

[Service Definition](#)

**Digital Transportation**

[Service Definition](#)

**Instant Connect and Video Surveillance**

[Service Definition](#)

**Smart City LoRa**

[Service Definition](#)

## Networking

**Apple**

[Service Definition](#)

**Intelligent WAN**

[Service Definition](#)

## Security

**Network Security**

[Service Definition](#)

[At-a-Glance](#)

## Service Provider

**Service Provider Mobility**

[Service Definition](#)



Innovate with confidence to accelerate your business.  
We have you covered with Cisco® Solution Support.

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