

Cisco Unified Workspace Services for Government

EVOLVE TO 21ST-CENTURY DIGITAL GOVERNMENT. CISCO AND OUR PARTNERS CAN HELP.



In a 21st-century digital government, the government workforce can connect and engage with ministries and agencies securely and seamlessly, from anywhere, at any time. Public service employees can access and deliver information securely and in real time from the field to provide better citizen services. And citizens are empowered to engage in dialogue with government more easily.

Although many governments don't yet have the infrastructure to support the growing demand for untethered access, users are making transformation inevitable: For example, 58 percent of government information workers use their own smartphone for work without considering what their organization supports, and nearly half use their own tablets. Yet, few governments have agencywide bring your own device (BYOD) programs.

How can your government's infrastructure evolve from where it is today to where it needs to be?

Cisco and our partners can help you create a 21st-century digital government with the Cisco® Unified Workspace, a platform that unifies voice, video, and data with the traditional desktop on any device from any location. For government, the Cisco Unified Workspace is delivered through three Cisco Smart Solutions that bring together Cisco validated designs and professional services expertise:

- The **Cisco BYOD Smart Solution** provides a holistic approach to effectively managing and controlling employees' access to the network with their own devices and to enhancing users' experience and productivity.
- The **Cisco Virtualized Experience Infrastructure (Cisco VXi™) Smart Solution** delivers the new virtual workspace by unifying virtual desktops, voice, and video. It makes it possible for citizens and staff to use their device of choice from wherever they are.
- **Cisco Remote Expert** uses high-quality audio and video to help national and civilian agencies, employees, and citizens to virtually connect and collaborate face to face with experts from anywhere.

All three solutions are fully integrated, tested, and supported by Cisco and our partners.

From Strategy Through Optimization, Services Can Help

At Cisco, we offer a portfolio of Unified Workspace services that help you align your IT strategy with government business requirements, plan and design your architecture, implement technology effectively and accurately, and optimize your network and application performance.

Services include:

- **Architecture Strategy Workshop**—Envision and plan for your Cisco Unified Workspace solution by capturing objectives, requirements, and use cases to guide strategy through a collaborative session with your IT and government business leaders. Identify requirements for desktop virtualization, mobile collaboration, and other technology areas. Develop a BYOD strategy and governance model to guide identification of your technical and policy requirements and solution implementation.
- **Architecture Assessment**—Reduce deployment costs and delays by assessing the strengths and weaknesses of your current mobility, collaboration-application, security, and network architectures.
- **Architecture Design**—Improve infrastructure performance, security, and scalability by developing a detailed design, pilot, and implementation plan that addresses wireless, collaboration, security, network, and data center requirements.
- **Product Support**—Increase operational efficiency, lower support costs, and improve availability in day-to-day operations with award-winning support.
- **Optimization**—Enhance network availability, security, and operational efficiency by optimizing your infrastructure, applications, and service management.

“BYOD is an inevitable outcome. The challenge is in how you manage the transition.”
—CIO at a UK local city council

Benefits

Cisco Unified Workspace Services help governments to:

- Address mandates and achieve mission objectives by maintaining a resilient, scalable infrastructure and successfully adopting advanced technologies.
- Increase operational efficiency and reduce costs by aligning IT infrastructure to agency business requirements and identifying and resolving issues quickly.
- Set the foundation for secure, effective citizen and employee communication, collaboration, and access to resources by creating actionable strategies, architectures, and roadmaps.

Availability

Cisco Unified Workspace Services are available globally and can be purchased from Cisco and Cisco Certified Partners. Service delivery details might vary by region.

For More Information

Learn more about [Cisco Unified Workspace services](#), [Cisco Services for Government](#), and [Cisco Government Solutions](#). Join the conversation at [21st Century Government Facebook Community](#), [Cisco Government Blog](#), the [Cisco Government YouTube channel](#), and [Cisco Government Twitter](#).