Cisco Accessibility Conformance Report VPAT® Version 2.4

Name of Product/Version: Cisco Webex App on Webex Suite Meeting Platform for Web version 43.12 **Product Description:** Cisco Webex App on WSMP for Web provides one easy-to-use app to call, message, meet and get work done. Transform how you work with Webex. Improve your workstreams and stay connected with a full suite of team collaboration features for calling, messaging, meetings, and integration.

Date: April 25, 2024

Contact Information: accessibility@cisco.com

Evaluation Method Used: The following testing was done on a Windows 11 on Chrome browser 119 with Freedom Scientific's JAWs screen reader v2023, Microsoft Accessibility Options (Filter keys and Display/Contrast settings), and standard Keyboard.

Summary Table - Voluntary Product Accessibility Template

Standard/Guidelines	Included in Report	Remarks and Explanations
Section 508 Chapter 3: Functional Performance Criteria	Included	
Section 508 Chapter 4: Hardware	Not Applicable	
Section 508 Chapter 5: Software	Included	
W3C WCAG 2.1 Level A and AA for Software application	Not Applicable	
W3C WCAG 2.1 Level A and AA for Web application	Included	Where applicable, the WCAG 2.1 table should cover all requirements of WCAG 2.0 that are incorporated by Section 508.
Section 508 Chapter 6: Support Documentation and Services	Included	
W3C WCAG 2.1 Level A and AA for Documentation	Included	Where applicable, the WCAG 2.1 table should cover all requirements of WCAG 2.0 that are incorporated by Section 508.

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For more information, please contact: accessibility@cisco.com
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Section 508 Chapter 3: Functional Performance Criteria – Detail

Criteria	Description	Status	Remarks and Explanations
302.1	Without Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	The product does not fully support users without vision, please see "Chapter 5" and "W3C WCAG 2.1 Level A and AA" tables for more details.
302.2	With Limited Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Partially Supports	The product does not fully support users with limited vision, please see "Chapter 5" and "W3C WCAG 2.1 Level A and AA" tables for more details.
302.3	Without Perception of Color. Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Partially Supports	The product does not fully support users without perception of color, please see "Chapter 5" and "W3C WCAG 2.1 Level A and AA" tables for more details.
302.4	Without Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	
302.5	With Limited Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	
302.6	Without Speech. Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Supports	
302.7	With Limited Manipulation. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Partially Supports	The product does not fully support users with limited manipulation, please see "Chapter 5" and "W3C WCAG 2.1 Level A and AA" tables for more details.
302.8	With Limited Reach and Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	
302.9	With Limited Language, Cognitive, and Learning Abilities. ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Partially Supports	Support for users with limited language, cognitive, and learning abilities is varied and depends on the user's experience.

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Section 508 Chapter 5: Software - Detail

Criteria	Description	Status	Remarks and Explanations
501.1	Scope – Incorporation of WCAG 2.0	Partially Supports	The WCAG 2.1 table should cover all requirements of WCAG 2.0. See "WCAG 2.1 Level A and AA" table for more information.
502.2.1	User Control of Accessibility Features. Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.	Not Applicable	This product is not a platform software.
502.2.2	No Disruption of Accessibility Features. Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Partially Supports	Some elements are not visible in high- contrast schemes.
502.3.1	Object Information. The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Not Applicable	This product is not a platform software.
502.3.2	Modification of Object Information. States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	This product is not a platform software.
502.3.3	Row, Column, and Headers. If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Not Applicable	This product is not a platform software.
502.3.4	Values. Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Not Applicable	This product is not a platform software.
502.3.5	Modification of Values. Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	This product is not a platform software.
502.3.6	Label Relationships. Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Not Applicable	This product is not a platform software.
502.3.7	Hierarchical Relationships. Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Not Applicable	This product is not a platform software.
502.3.8	Text. The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be	Not Applicable	This product is not a platform software.

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	programmatically determinable.		
502.3.9	Modification of Text. Text that can be set by the user shall be	Not Applicable	This product is not a platform software.
	capable of being set programmatically, including through		
	assistive technology.		
502.3.10	List of Actions. A list of all actions that can be executed on an	Not Applicable	This product is not a platform software.
500.0.11	object shall be programmatically determinable.	N. (A . !' . I . I	T1: 1 1: 6
502.3.11	Actions on Objects. Applications shall allow assistive technology	Not Applicable	This product is not a platform software.
500.0.10	to programmatically execute available actions on objects.	N. (A . !! . I .	T1: 1 1: 6
502.3.12	Focus Cursor. Applications shall expose information and	Not Applicable	This product is not a platform software.
	mechanisms necessary to track focus, text insertion point, and		
502.3.13	selection attributes of user interface components.	Not Applicable	This product is not a platform authors
502.3.13	Modification of Focus Cursor. Focus, text insertion point, and selection attributes that can be set by the user shall be capable	Not Applicable	This product is not a platform software.
	of being set programmatically, including through the use of		
	assistive technology.		
502.3.14	Event Notification. Notification of events relevant to user	Not Applicable	This product is not a platform software.
002.0.14	interactions, including but not limited to, changes in the	Тисттриновые	Triio product is not a platform software.
	component's state(s), value, name, description, or boundary,		
	shall be available to assistive technology.		
502.4	Platform Accessibility Features. Platforms and platform software	Not Applicable	This product is not a platform software.
	shall conform to the requirements in ANSI/HFES 200.2, Human		·
	Factors Engineering of Software User Interfaces-Part 2:		
	Accessibility (2008) (incorporated by reference, see 702.4.1)		
	listed below:		
	A. Section 9.3.3 Enable sequential entry of multiple (chorded)		
	keystrokes;		
	B. Section 9.3.4 Provide adjustment of delay before key		
	acceptance;		
	C. Section 9.3.5 Provide adjustment of same-key double-strike		
	acceptance;		
	D. Section 10.6.7 Allow users to choose visual alternative for		
	audio output; E. Section 10.6.8 Synchronize audio equivalents for visual		
	events:		
	F. Section 10.6.9 Provide speech output services; and		
	G. Section 10.7.1 Display any captions provided.		
503.2	User Preferences. Applications shall permit user preferences	Partially Supports	Some elements are not visible in high-

	from platform settings for color, contrast, font type, font size, and focus cursor.		contrast schemes.
503.3	Alternative User Interfaces. Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.	Not Applicable	There is no alternate user interface used as assistive technology for this product.
503.4.1	Caption Controls. Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	Supports	The Webex Meetings provides caption controls, if Webex Assistant is available and enabled.
503.4.2	Audio Description Controls. Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Not Applicable	The product does not contain multimedia.
504.2.1	Preservation of Information Provided for Accessibility in Format Conversion. Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Not Applicable	This product is not an authoring tool.
504.2.2	PDF Export. Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1)	Not Applicable	This product is not an authoring tool.
504.2	Content Creation or Editing. Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.	Not Applicable	This product is not an authoring tool.
504.3	Prompts. Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	This product is not an authoring tool.

504.4	Templates. Where templates are provided, templates allowing	Not Applicable	This product is not an authoring tool.
	content creation that conforms to Level A and Level AA Success		
	Criteria and Conformance Requirements in WCAG 2.0		
	(incorporated by reference, see 702.10.1) shall be provided for a		
	range of template uses for supported features and, as		
	applicable, to file formats supported by the authoring tool.		

W3C WCAG 2.1 Level A and AA for Web Application - Detail

Criteria	Description	Status	Remarks and Explanations
1.1.1 (A)	Non-text Content	Partially Supports	Some non-text contents do not have
			alternative text.
1.2.1 (A)	Audio-only and Video-only (Prerecorded)	Not Applicable	There is no prerecorded audio only or video
			only content.
1.2.2 (A)	Captions (Prerecorded)	Supports	The Webex Meetings provides captions, if
			Webex Assistant is available and enabled.
1.2.3 (A)	Audio Description or Media Alternative (Prerecorded)	Not Applicable	The audio description or media alternative
			should be added in the recordings by the
			meeting organizer.
1.2.4 (AA)	Captions (Live)	Supports	The Webex Meetings provides captions, if
			Webex Assistant is available and enabled.
1.2.5 (AA)	Audio Description (Prerecorded)	Not Applicable	The audio description should be added in
			the recordings by the meeting organizer.
1.3.1 (A)	Info and Relationships	Partially Supports	Some form controls and buttons do not
			have meaningful label. Some page
			headings are not in logical hierarchy order.
1.3.2 (A)	Meaningful Sequence	Partially Supports	Screen reader does not read the content on
			the "Schedule a Meeting – Availability
			Calendar" section in a meaningful
			sequence.
1.3.3 (A)	Sensory Characteristics	Supports	
1.3.4 (AA)	Orientation	Supports	
1.3.5 (AA)	Identify Input Purpose	Partially Supports	Some input fields, which collect personal
			information, do not fully support identify
			input purpose.
1.4.1 (A)	Use of Color	Supports	
1.4.2 (A)	Audio Control	Supports	
1.4.3 (AA)	Contrast (Minimum)	Partially Supports	
			contrast schemes. Some texts do not meet
			the color contrast ratio requirement.
1.4.4 (AA)	Resize Text	Partially Supports	Some pages do not fully support the
			browser resize text functionality.
1.4.5 (AA)	Images of Text	Supports	
1.4.10 (AA)	Reflow	Does Not Support	Some contents and functions are not

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			available when the application is reflowed.
1.4.11 (AA)	Non-text Contrast	Supports	
1.4.12 (AA)	Text Spacing	Partially Supports	Some texts are truncated after text spacing is adjusted.
1.4.13 (AA)	Content on Hover or Focus	Partially Supports	dialog and pressing Esc would close the dialog.
2.1.1 (A)	Keyboard	Partially Supports	Some elements do not fully support keyboard.
2.1.2 (A)	No Keyboard Trap	Does Not Support	The focus gets trapped on the Profile button, when navigating backward.
2.1.4 (A)	Character Key Shortcuts	Supports	
2.2.1 (A)	Timing Adjustable	Partially Supports	The "Incoming message" notification appears and disappears so quickly that users don't have time to read or interact.
2.2.2 (A)	Pause, Stop, Hide	Supports	
2.3.1 (A)	Three Flashes or Below Threshold	Supports	
2.4.1 (A)	Bypass Blocks	Partially Supports	The product does not have a method to skip repetitive navigation links. Some frames do not have title.
2.4.2 (A)	Page Titled	Partially Supports	Some pages do not have meaningful title.
2.4.3 (A)	Focus Order	Partially Supports	
2.4.4 (A)	Link Purpose (In Context)	Partially Supports	"Learn more" link on "My People Insights Profile" page does not have meaningful purpose.
2.4.5 (AA)	Multiple Ways	Partially Supports	The site search function does not locate all web pages.
2.4.6 (AA)	Headings and Labels	Partially Supports	Some pages do not have page headings.
2.4.7 (AA)	Focus Visible	Partially Supports	
2.5.1 (A)	Pointer Gestures	Supports	
2.5.2 (A)	Pointer Cancellation	Supports	
2.5.3 (A)	Label in Name	, , ,	Some accessible names do not match with their visible label.
2.5.4 (A)	Motion Actuation	Supports	

3.1.1 (A)	Language of Page	Supports	
3.1.2 (AA)	Language of Parts	Does Not Support	
			language's name on the Language
			dropdown list in multiples languages.
3.2.1 (A)	On Focus	Partially Supports	When "Webex Assistant" button receives
			focus order, the "Webex Assistant" flyout
			automatically opens.
3.2.2 (A)	On Input	Partially Supports	Some controls do not inform users when
			changing behavior.
3.2.3 (AA)	Consistent Navigation	Partially Supports	"My People Insights Profile" pages do not
			have the same navigation.
3.2.4 (AA)	Consistent Identification	Supports	
3.3.1 (A)	Error Identification	Partially Supports	Screen reader does not automatically
			announce some error messages.
3.3.2 (A)	Labels or Instructions	Partially Supports	Screen reader does not automatically
			announce some instructions.
3.3.3 (AA)	Error Suggestion	Supports	
3.3.4 (AA)	Error Prevention (Legal, Financial, Data)	Supports	
4.1.1 (A)	Parsing	Partially Supports	Some elements do not have unique ID on a
			page.
4.1.2 (A)	Name, Role, Value	Partially Supports	Some elements do not have corrected
			Name, Role and Value.
4.1.3 (AA)	Status Messages	Partially Supports	Screen reader does not automatically
			announce some status messages.

Section 508 Chapter 6: Support Documentation and Services – Detail

Criteria	Description	Status	Remarks and Explanations
602.2	Accessibility and Compatibility Features. Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	
602.3	Electronic Support Documentation. Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0	Partially Supports	The WCAG 2.1 table should cover all requirements of WCAG 2.0. See "WCAG 2.1 Level A and AA" table for more information.
602.4	Alternate Formats for Non-Electronic Support Documentation. Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Supports	
603.2	Information on Accessibility and Compatibility Features. ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Contact Cisco accessibility team via email, accessibility@cisco.com for more information.
603.3	Accommodation of Communication Needs. Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Cisco conforms through equal facilitation. Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form. All cases open through email or web are opened as Priority 3 cases. All Priority 1 or Priority 2 case can only be opened via the telephone. TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice.

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W3C WCAG 2.1 Level A and AA for Documentation - Detail

Criteria	Description	Status	Remarks and Explanations
1.1.1 (A)	Non-text Content	Partially Supports	alternative text.
1.2.1 (A)	Audio-only and Video-only (Prerecorded)	Not Applicable	There is no pre-recorded audio-only or video-only content.
1.2.2 (A)	Captions (Prerecorded)	Supports	
1.2.3 (A)	Audio Description or Media Alternative (Prerecorded)	Does Not Support	The prerecorded videos do not have audio description.
1.2.4 (AA)	Captions (Live)	Not Applicable	There is no live audio or video content.
1.2.5 (AA)	Audio Description (Prerecorded)	Does Not Support	description.
1.3.1 (A)	Info and Relationships	Partially Supports	Some data tables do not fully support the screen reader software. Some headings do not convey logical hierarchy order.
1.3.2 (A)	Meaningful Sequence	Supports	
1.3.3 (A)	Sensory Characteristics	Supports	
1.3.4 (AA)	Orientation	Supports	
1.3.5 (AA)	Identify Input Purpose	Supports	
1.4.1 (A)	Use of Color	Supports	
1.4.2 (A)	Audio Control	Supports	
1.4.3 (AA)	Contrast (Minimum)	Partially Supports	Some texts do not meet the minimum contrast ratio requirement. Some elements do not fully support the high contrast schemes of the OS.
1.4.4 (AA)	Resize Text	Supports	
1.4.5 (AA)	Images of Text	Supports	
1.4.10 (AA)	Reflow	Partially Supports	Some pages require scrolling in two dimensions to present the content without the loss of information.
1.4.11 (AA)	Non-text Contrast	Partially Supports	Some Non-Text-Content do not meet minimum color contrast ratio.
1.4.12 (AA)	Text Spacing	Supports	
1.4.13 (AA)	Content on Hover or Focus	Partially Supports	Some tooltip content is not hoverable, dismissible, or does not meet persistent requirement.
2.1.1 (A)	Keyboard	Partially Supports	Some elements do not fully support the keyboard navigation.
2.1.2 (A)	No Keyboard Trap	Partially Supports	Keyboard focus may become trapped on some

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			elements.
2.1.4 (A)	Character Key Shortcuts	Supports	
2.2.1 (A)	Timing Adjustable	Supports	
2.2.2 (A)	Pause, Stop, Hide	Supports	
2.3.1 (A)	Three Flashes or Below Threshold	Supports	
2.4.1 (A)	Bypass Blocks	Partially Supports	The Skip to Content link does not work properly.
2.4.2 (A)	Page Titled	Supports	
2.4.3 (A)	Focus Order	Partially Supports	Some elements do not have logical focus order.
2.4.4 (A)	Link Purpose (In Context)	Supports	
2.4.5 (AA)	Multiple Ways	Supports	
2.4.6 (AA)	Headings and Labels	Supports	
2.4.7 (AA)	Focus Visible	Partially Supports	Some elements do not have visible focus.
2.5.1 (A)	Pointer Gestures	Supports	
2.5.2 (A)	Pointer Cancellation	Supports	
2.5.3 (A)	Label in Name	Supports	
2.5.4 (A)	Motion Actuation	Supports	
3.1.1 (A)	Language of Page	Supports	
3.1.2 (AA)	Language of Parts	Supports	
3.2.1 (A)	On Focus	Supports	
3.2.2 (A)	On Input	Supports	
3.2.3 (AA)	Consistent Navigation	Supports	
3.2.4 (AA)	Consistent Identification	Supports	
3.3.1 (A)	Error Identification	Partially Supports	
			Reader Software.
3.3.2 (A)	Labels or Instructions	Supports	
3.3.3 (AA)	Error Suggestion	Supports	
3.3.4 (AA)	Error Prevention (Legal, Financial, Data)	Supports	
4.1.1 (A)	Parsing		Some ID attributes are not unique in a page.
4.1.2 (A)	Name, Role, Value	Partially Supports	
			announced correctly by the screen reader.
4.1.3 (AA)	Status Messages	Partially Supports	
			screen reader.

Supporting Feature (Status) Terminology

The result of "Accessibility Testing" assists in the determination of the Supporting Features.

Supporting Features or Status	Description
Supports	Use this language when you determine the product fully meets the intent of the criteria or
	meets with equivalent facilitation. If the product meets equivalent facilitation, please document
	it in the "Remarks and Explanations" column.
Partially Supports	Use this language when you determine the product does not fully meet the intent of the
	criteria, but provides some level of access relative to the criteria. Please document the
	exception in the "Remarks and Explanations" column.
Does not Support	Use this language when you determine the product does not meet the intent of the criteria.
	Please document the reason in the "Remarks and Explanations" column.
Not Applicable	Use this language when you determine that the criteria do not apply to the specific product.
	For example, many web applications do not have video content the "Not Applicable" can be
	used. Please state, "The application does not have any video content" in the "Remarks and
	Explanations" column.
Not Evaluated	Use this language when the product has not been evaluated.

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